

## PestPac® Packages & Features

	Standard	Enterprise	Enterprise+	Additional Charge
<b>Scheduling</b> Includes the Appointment Scheduler, Appointment Mover, Quick Scheduler, and other “core” scheduling functions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>Material Tracking</b> Materials (Pesticides, traps, etc.) are entered into a Material Lookup table. Techs can then add those materials onto orders to track what they used at jobs. Some states require material tracking and reporting to state agencies.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>Billing &amp; Accounting</b> Invoicing via automated email, credit card processing, auto-billing, payment management, maintaining cards on file, pre-payment discounts, refunds, and payment plans (only included for those with WorkWave Payments.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>Reporting</b> The core “All Reports” in PestPac.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>VRM Territory Management</b> Loads orders onto a map to visualize the route that techs will be taking to service their assigned orders. Orders/routes can be adjusted on the map directly which then can update the setup or order in PestPac. Uses Google Maps who charge an API fee for usage.				<input type="radio"/>
<b>Advanced Timesheets</b> Setup of pay periods and number of hours daily or weekly before overtime is calculated. Desktop employees time in/out in PestPac, techs time in/out via the mobile app. Hours are tracked and can be exported into a report for payroll calculations. *Some setup done in CRM (different URL).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
<b>Advanced Reporting - (Dashboard and Report Writer)</b> Executive Dashboard offers business trend reports not found in the “All Reports” section of PestPac. Report Writer allows customers to create their own custom reports and dashboards.		<input type="radio"/>	<input type="radio"/>	
<b>CustomerConnect FREE</b> Allows our customers’ customers to pay their bill online, view upcoming services, etc.		<input type="radio"/>	<input type="radio"/>	

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<b>CustomerConnect Plus</b> Additional features for CustomerConnect including Corporation logins and logbook features (inspection tracking for commercial food processing and manufacturing plants).				○
<b>General Ledger Export</b> GL codes get setup in PestPac and are added to every invoice, payment, etc. The customer can then create an export of totals based on GL code for importing into accounting software programs such as Quickbooks.		○	○	
<b>Branch Management</b> Allows for the creation of multiple branches typically based on types of services offered or location. Each branch can have its own techs, credit card processing credentials, scheduling per branch, and more.		○	○	
<b>Online Sales Assistant</b> E-commerce platform. Allows customers to setup a website that their sales people in the field and potential customers can use to view services the company offers then purchase a service and schedule the appointment online anytime.			○	
<b>Multi-Unit</b> Allows for servicing multi-unit apartment buildings or complexes. A combined inspection report can then be sent to the property owner listing all units serviced so they do not need to go through multiple individual reports.			○	
<b>Business Analytics</b> Financial and operational dashboards provide high-level insight, offer easy drill-down capabilities, and enable immediate action to get impactful results for your business.			○	
<b>Digital Forms</b> One integrated system to create professional proposals and then track and manage their success rate. Build and use templates that include fields that will be automatically populated with information from customer records.			○	○
<b>RouteOp</b> Advanced routing algorithm. Customers setup calendars for their techs - how early a tech can start work, how late, etc. RouteOp will check order times/time ranges and addresses and plot appointments in the most efficient way for each tech to reduce drive time and allow techs to handle more orders in the same amount of time.				○

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<b>Marketing Automation</b> Advanced tracking of marketing campaigns to compare amount spent on each method (billboards, website ads, flyers, etc.) with number of leads obtained from that campaign to track ROI (return on investment).				○
<b>Sales Center</b> Efficiently capture and manage leads and close opportunities in an organized way that increases productivity and drives more revenue.			○	○
<b>Inventory</b> Allows customers to setup “warehouses” in the software and track amounts of materials that each tech loads on their trucks so customers know what and when they have to reorder materials.				○
<b>Mobile App</b> Allows technicians to handle orders on iOS or Android smartphones/tablets. Techs can see their orders, time in and out of orders, add notes about the service, materials used, etc. and then post the order as complete.				○
<b>IPM For Mobile App</b> Adds additional features for the Mobile App to track areas and devices scanned/serviced.				○
<b>Termite For Mobile App</b> Adds additional features for the Mobile App to handle Sentricon termite services and fill out WDO/WDI termite inspection forms.				○
<b>CallAhead</b> Customers sign up on a pay-per-minute based on calls or texts sent. Customize messages and send phone calls or text messages to remind customers of upcoming services, payment overdue reminders, changes in schedule or technician, etc.				○
<b>ePay*</b> Embed a payment link into customer communications for easy payment of invoices or statements online using a credit card without a login. <small>*WorkWave Payments required</small>				○
<b>SMS Payments*</b> Offer the ability to securely charge a customer’s payment method stored on file via text message when an invoice is due; make real time payment requests to your customers via text message, or schedule messages to go out at specified, custom intervals. <small>*WorkWave Payments required</small>				○