BioSense Platform Quick Start Guide to Using the Master Facility Table

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Quick Start Guide to Using the Master Facility Table

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Technical Assistance: support.syndromicsurveillance.org

The National Syndromic Surveillance Program (NSSP) promotes and advances development of the cloud-based BioSense Platform, a secure integrated electronic health information system that hosts standardized analytic tools and facilitates collaborative processes. The BioSense Platform is a product of the Centers for Disease Control and Prevention (CDC).

Quick Start Guide to Using the MFT

1. Overview

The BioSense Platform's Access & Management Center (AMC) is the starting point for doing all the prep work needed to onboard facilities. Before surveillance activities using the BioSense Platform can begin, use the Master Facility Table (MFT) module to input facility information and work with the NSSP Team to make sure the data feeds from each facility transmit accurately and produce data that meet your expectations.

So what, exactly, is an MFT? An MFT—or, Master Facility Table contains all necessary information for processing data, also called *metadata*. Each MFT is site-specific, but all sites essentially follow the same standards and provide the same details when adding a new facility. MFT fields ensure data are mapped correctly on the journey from facility to BioSense Platform and are easily identifiable when data are queried.

MFTs must always be up-to-date. Otherwise, a facility could begin using a new FacilityID to send data that gets mapped incorrectly to the wrong facility. Not only will this prevent data from processing, data will sit in the exceptions table until the MFT is updated and data are reprocessed or resubmitted.

This Quick Start Guide is designed for site administrators and provides guidance on the following activities:

- Add a new primary facility;
- Edit details (name, address, activation date, etc.) for a primary facility;
- Create associated facilities and crosswalk them with primary facilities; and
- Review facilities pending approval; check or change status (cancel a requested facility change).

This guide will also help site administrators access and navigate the MFT features. The guide will be updated as functionality is added.

First-time Access to the MFT

You must have a BioSense Platform Access & Management Center (AMC) account to access the MFT module. **Only site administrators can request accounts on behalf of their site users**.

Login to the MFT

To access the MFT, log in to the AMC with your username and password. Then click on the "MFT" tab at the top of the screen.

department of health, vendor for electronic health records, or health information exchange to transmit syndromic surveillance data from medical records systems to the NSSP BioSense Platform. Also, onboarding assesses adherence to the Public Health Information Network (PHIN) syndromic surveillance messaging guidance and begins a live data feed to the BioSense Platform.

Onboarding is the process of

working with a facility,

Browsers that support the MFT:

- ✓ Apple Safari
- ✓ Google Chrome
- ✓ Microsoft Internet Explorer
- ✓ Mozilla Firefox

2. Navigate the Master Facility Table (MFT)

Access & Management Center MFT Tab

By clicking the MFT tab, site administrators open a page where they can add a new primary facility, view or edit an existing primary facility (add associated facilities to a primary facility or update IDs and addresses), or search for facilities. The tab's major sections (figure 1) include:

- View the BioSense Platform Quick Start Guide to Using the Master Facility Table;
- Add a primary facility;
- Search for, view, and edit an existing primary site; and
- Download a facility report of site facilities.

∖ HOME	MANAGE USERS	NDATA ACCESS	USER GROUPS	∖ MFT	MFT REVIEW	▲REPORTS	
MASTER	R FACILITY TABL	E (MFT)			> MFT QU	ICK START GUID	DE
		~ /					
Use this page to would like to as	o review, modity, or add your fa sociate it with.	acility information. If you wou	Id like to add an associated	i facility, you can d	to so by viewing/editing th	e existing primary facility	you
Add	Primany Eacility	Add Multiple Primary Fac	ilition				
Aud		Add Moluple Fillinary Fac					
Search, View, o	or Modify a Primary Facility						
Site	Review Status Facility	ID_UUID Facility Name	Facility Type Facil	ity Status	ilter Beest		
Select or Type	Select or Type Enter Fa	acility UUID Enter Facility Name	Select or Type V Select	t or Type 🗸	IIICI Kesel		
View/Edit	Site Review Status	Facility ID_UUID	Facility Name Fa	acility Type	Facility Status	C Biosense_Facility ID)
			No data available in table				
Download F	acility Report						
All Sites	Download Report						

Figure 1. Master Facility Table data-entry fields and button for accessing the Quick Start Guide.

View the MFT Quick Start Guide

Clicking on the hyperlinked MFT Quick Start Guide button will download a PDF version of the guide (figure 1).

Search for a Facility

Site administrators can search for a primary facility within the MFT. Figure 2 illustrates the filters available for narrowing the search.

Once the facility has been located, the site administrator can navigate to specific facility information by pressing View/Edit next to the facility found in the search results. This opens the facility information screen where a site administrator can view the record or update the information.

Search, View, or Modify an Existing Primary Facility							
Site	Review Status Facil	ityID_UUID Facility Name	Facility Type Fac	ility Status	_		
Operational_Access ▼	Select or Type 🔹 Enter I	Facility UUID Enter Facility Name	Select or Type 🔻 Select	ect or Type 🔻	Reset		
View/Edit	Site	Review Status	C Biosense_Facility ID	Facility ID_UUID	Facility Name	Facility Type	Facility Status
[View/Edit]	Operational_Access	Complete	30423	0628A	0628A	Emergency Care	Onboarding
[View/Edit]	Operational_Access	Complete	30436	0702B	0702B	Urgent Care	Onboarding
[View/Edit]	Operational_Access	Complete	30437	0702C	0702C	Inpatient Practice Setting	Onboarding
View/Edit	Operational_Access	Complete	30438	0702D	0702D	Medical Specialty	Onboarding
[View/Edit]	Operational_Access	Complete	30439	0726E	0726E	Emergency Care	Not Planned

Figure 2. Search filters and the View/Edit button.

Add a Primary Facility

Site administrators can add primary facilities to the MFT. Pressing the hyperlinked Add Primary Facility button will open a blank facility information form. The site administrator can insert information about the new primary facility, including:

- Primary facility address
- Primary facility identifier
- Facility type(s)
- Vendor details
- Submission details
- Facility onboarding status

Download Facility Report

Site administrators may download a report in the form of an MS Excel file that contains all facilities registered for their site. Any other filters applied on the user interface will not apply to the downloaded report.

MFT Screens and Required Fields

The MFT collects metadata and facility information, organized by section. The next few pages contain screen shots and tables that list the fields to complete on each screen. In the sections below, there is an indication (\checkmark) next to each field of whether an entry is required. Since many of the fields are required, **there is no indication of required fields on the MFT application**.

Facilities with a status of "planned" or "not planned" require fewer field entries. However, NSSP encourages site administrators to complete all fields whenever possible.

Required fields for "Planned" and "Not Planned" facilities:

- Facility_Name
- FacilityID_UUID
- Facility_Status
- Site_ID
- Site

Facilities with a status of "Onboarding" or "Active" may require further review by the NSSP Team before facility metadata is accepted. Refer to section 4, Facility Review, for details.



What is a primary facility?

A *primary facility* is designated to represent itself and any associated facilities **as a single entity**.

Facility data on the BioSense Platform are processed and mapped to the database *exactly* as received. Such mapping allows for detailed analysis of visits received at the lowest level identified in the incoming message.

A single time-series graph can be viewed in ESSENCE for every primary facility and associated facilities. Additionally, when calculating c_patient_class in the Archive database, the primary facility determines the default patient class for messages received from that *primary* facility or its associated facilities.

Primary Facility Name & Address				
Site	Please select site	✓ SiteID		
Primary Facility Name		ESSENCE Facility Name		
Primary Facility Ad	dress			
Country	UNITED STATES	 A second sec second second sec		
Street Address]		
City				
State		State_FIPS		
County	Please Select a County	County_FIPS		
ZIP Code		ESSENCE Region		
Facility State Region(local)				
Geographic Coordi	nates (for viewing facility on ESSENCE maps)	lick here to find coordinates.		
Latitude				
Longitude				

Primary Facility Name & Address

Required	Description
	Site Short name of the facility's "parent site." Site administrators may only select their own site from the drop-down list (AL). The Site ID identifies the facility location and is auto-generated based on the site chosen, and <i>cannot</i> be modified ("858" for AL site).
V	Primary Facility Name The official name of the Primary Facility ("Example Hospital").
V	ESSENCE Facility Name The facility name that displays in ESSENCE. This is an auto-generated field ("Al-Example Hospital").
	Facility Address The facility's address includes several fields: the <i>country</i> where the facility is located ("UNITED STATES"), <i>street address</i> ("1000 Main Street"), <i>city</i> ("Birmingham"), 2-letter <i>state abbreviation</i> ("AL"), <i>county</i> ("Jefferson"), and 5- or 9-digit ZIP code where the facility is located ("35203" or "35203-3824").
	Facility State Region This is a nonstandard facility region that sites may choose to use for their own purposes ("25").
V	FIPS Codes The state and county FIPS code where the facility is located. These are auto-generated fields based on the state chosen ("01") and the county chosen ("073").
	ESSENCE Region ESSENCE auto-generated field based on the ZIP code entered ("AL_Jefferson"). In ESSENCE, each facility is associated with a region (similar to county) that is derived from the ZIP code of the facility. The ESSENCE region influences analytics and visualization of facility data within the ESSENCE application.
	Geographic Coordinates The facility location latitude ("33.5202") and longitude ("-86.8142"). Do not include the degree symbols or direction (e.g., N or W are <i>not</i> valid). The hyperlink "Click here to find coordinates" opens a Web page (https://geocoding.geo.census.gov/geocoder/locations/address?form) that lets site administrators identify geographic coordinates for a specified address.

	Primary Fa	acility Identifiers		
Primary FacilityID_UUID Primary Facility Identifiers			C BioSense Facility ID	
Facility NPI Sending Facility ID Facility AHA ID				

Primary Facility Identifiers

Required	Description
	Primary FacilityID_UUID FacilityID_UUID is an identifier unique to each <i>primary</i> facility ("9999999").
V	C BioSense Facility ID The C BioSense Facility ID is a calculated value based on when a facility is added to the MFT. The system auto-generates this value, and it <i>cannot</i> be modified ("27124").
	Facility NPI If applicable, this entry is the facility's "National Provider Identifier." A facility's NPI is a unique 10-digit identification number issued to health care providers by the Centers for Medicare and Medicaid Services (CMS).
	Sending Facility ID If applicable, this entry identifies the facility that sends the message through MSH-4.2. <i>Note.</i> The Sending Facility (facility that sends the message) is a different concept from the Treating Facility (facility where visit took place). Treating Facility IDs are represented in data sent through EVN7.2. In some situations, the treating facility may also serve as the Sending Facility, but that is not always the case. If you are unable to determine the Sending Facility, you may use the Treating Facility identifier as a temporary proxy.
	Facility AHA ID If applicable, this entry is the facility's "American Health Association" identifier.

	Facility Type(s)					
Primary F Primary F Local Fac Parent O	Facility Type Facility Type Facility Type Facility Type Patient Class Code Facility Type Facility Ty					
Facility Ty	pe(s)					
Required	Description					
\checkmark	Primary Facility Type The facility type of the Primary Facility ("Emergency Care").					
	Local Facility Type This is a nonstandard facility type that sites may choose to use for their own purposes.					
	Parent Organization Umbrella term used for facility or hospital organization associated with facility noted in FacilityID_UID. This information is useful when querying or selecting records with multiple facilities associated with a particular healthcare chain.					
V	Facility Type Code A code value that corresponds to the selected Facility_Type. The system auto-generates this value, and it <i>cannot</i> be modified ("261QE0002X").					
	Patient Class Code Auto-generated code that corresponds to facility type, and it <i>cannot</i> be modified ("E").					

Vendor Information					
Vendor Name	Other		•		
Specify					
Vendor Name Vendor Software	Other		•		
Specify Vendor					
Software					
Software version					
vendor Effective Date					

Vendor Information

Required	Description
\checkmark	Vendor Name
	Name of software provider (vendor) that sends facility data. The vendor must be one of the specified values from the drop-down list ("Modernizing Medicine"). If a user selects "other" from the drop-down list of vendor names, the "specify other vendor" field will display. This is a free-text field where the vendor name should be entered.
\checkmark	Vendor Software
_	Name of software used for transmitting facility information ("EMA Mobile"). If a user selects
	"other" from the drop-down list, the "specify other software" field will display. This is a free-text
	field where the vendor software should be entered.
	Software Version
	The version of the software used to send facility data ("1.7").
	Vendor Effective Date
	The vendor's start date for sending facility data ("01-15-2018").

	Submission Details
Feed Name	Please Select a Feed Name
Facility Data Submission Alerts	
Send alert if this facility stops sending data for m	ore than 24 ▼ hour(s).
Temporarily disable facility data submission	alerts? Yes No
The system will re-enable facility data submission	n alerts on

Submission Details

Required	Description
	Feed Name The feed name (designated by the Secure File Transfer Protocol (SFTP) or Public Health Information Network Messaging System (PHINMS) account name) to which the facility belongs. Feed names are filtered by the site selected ("ALTroy"). If a new feed needs to be added or the feed name is unknown, selecting "unknown" will notify NSSP's Onboarding Team of the need to identify the missing value.
	Send alert if this facility stops sending information for more than [] hour(s)? The user can specify how many hours <i>after</i> a facility stops sending information that the system should send an alert ("72" [hours]). Note that facility alerts will only be sent for "Active" facilities.
	Temporarily disable facility data submission alerts? A YES/NO question that lets a user decide whether to temporarily disable facility submission alerts.
V	The system will re-enable facility data submission alerts on []. If a user answers YES to "temporarily disable facility data submission alerts," the field is populated with a date one week ahead of when the question is answered YES.

Facility Status			
Facility Status Date Onboarded Date Activated Date Deactivated Date Planned			
P	Planned date can be an estimate (e.g., June 2020)		

Facility Sta	atus
Required	Description
V	Facility Status The status of a facility reflects the eligibility for data processing in the onboarding or production environment.
	Facility Status Dates The date, if applicable, is the onboarding date for a facility or when the facility was activated or deactivated. These fields are auto-generated and are not editable.
	Date Planned The <i>anticipated</i> date a site plans to bring a facility onboard.

Site administrators must indicate a "Facility Status" for each primary facility. The following diagram describes valid facility status values and expected activities for each phase. More information about the facility onboarding and activation process can be found <u>here.</u>

Not Planned	Planned	Onboarding	Active	Inactive (if applicable)
 Note that it is possible to register facilities you do not plan to onboard but want to register for tracking purposes by using the facility status of "Not Planned" If "Not Planned" data are sent to the Staging or Production environments, these will be sent to the Exceptions Table 	 Identify facilities you plan to onboard in the future This helps our team plan resources to support you Use the "Planned Date" field on the MFT Module to designate when the facility plans to onboard If "Planned" data are sent to the Staging or Production environments, these will be sent to the Exceptions Table 	 Establish a connection through an Onboarding/ Staging feed Submit data through the Staging connection Review data quality reports and meet baseline data quality metrics Approve the facility for Production data flow and update facility status If data is sent to the Staging environment, it will be processed If data is sent to the Production environment, it will be sent to the Exceptions Table 	 Establish a connection through the Production feed Submit data through the Production connection Regularly review data quality reports and identify improvement areas Perform surveillance activities If "Active" data are sent to the Staging or Production environments, these will be processed 	 Facility is no longer approved to send data to the BioSense Platform If "Inactive" data are sent to the Staging or Production environments, these will be sent to the Exceptions Table

	Version (Control		
Created By Create Date Last Modified By Last Modified Date				
			Cancel	Save

Version Control

Required	Description
	Created By/Date The username of the person who created the initial facility and the date that the facility was created. These fields are auto-generated and are not editable.
V	Last Modified By/Date The username of the person who last modified the facility information and the date of that modification. These fields are auto-generated and are not editable.

Example #1: Single Primary Facility Sends Data Under One ID

In this example, a single emergency department always sends HL7 messages with a treating facility ID = 11 and a sending facility ID = 11. By using the MFT module, you would register one *primary* facility with a facilityID_UUID = 11. The BioSense Platform will then assign a generic C_BioSense_Facility_ID. At a high level, the MFT will display the following data:

Site	Facility_Name	FacilityID_UUID	C_BioSense_Facility_ID	Facility_Type	Default Patient Class
888	General	11	1	Emergency Care	E
	Hospital				

During data processing, the BioSense Platform uses a table titled "Operational Crosswalk" to ensure that the treating and sending facility IDs are valid for processing and assign C_BioSense_Facility_ID and other calculated field values as specified by BioSense Platform data processing rules. Please refer to the NSSP <u>Data Dictionary</u> for more information about data processing.

Here, the Operational Crosswalk would include the following data:

Site	Input Facility ID (compare to incoming treating/sending facility ID)	Output Facility ID (value to output to C facility ID)	C_BioSense_Facility_ID	Default Patient Class
888	11	11	1	E

In the example shown above, you'll see one time series in ESSENCE for C_BioSense_Facility_ID = 1.

Example #2: A Hospital with Multiple Wings

In this example, a single hospital includes an emergency department, inpatient care, and outpatient clinic within the same facility. The site administrator considers this a *single* facility within ESSENCE but wants to be able to separate the visits in the underlying Archive data.

To achieve this, register the emergency department as the primary facility. Then, add the information for the inpatient and outpatient care settings as associated facilities tied to that primary facility (see the section on <u>Associated Facilities</u> for more information). In this scenario, the MFT would include the following data:

Site	Facility_Name	FacilityID_UUID	C_BioSense_ Facility_ID	Facility_Type	Default Patient Class	Primary_ Facility
999	My Hospital – ED	123	2	Emergency Care	E	Y
999	My Hospital – Inpatient	222	2	Inpatient	E	Ν
999	My Hospital – Outpatient	333	2	Outpatient	E	Ν

During data processing, the BioSense Platform uses a table titled "Operational Crosswalk" to ensure that the treating and sending facility IDs are valid for processing and assign C_BioSense_Facility_ID and other calculated field values as specified by BioSense Platform data processing rules. Refer to the NSSP <u>Data Dictionary</u> for more information about data processing.

Here, the Operational Crosswalk would include the following data:

Site	Input Facility ID (compare to incoming treating/sending facility ID)	Output Facility ID (value to output to C_facility_ID)	C_BioSense_ Facility_ID	Default Patient Class
999	123	123	2	E
999	222	222	2	E
999	333	333	2	E

In the example shown above, you'll see one time series in ESSENCE for C_BioSense_Facility_ID = 2.

Add Multiple Primary Facilities

Site administrators can add multiple primary facilities to the MFT. Start by selecting the hyperlinked Add Multiple Primary Facilities button (figure 3) to open the Web page that allows site administrators to upload multiple primary facilities. The Web page includes instructions on how to upload multiple primary facilities, a link to the downloadable template, the Browse button to search for and upload the completed template, and the Submit button to submit the completed template.

NHOME	MANAGE USERS	NDATA ACCESS	NUSER GROUPS	MFT	MFT REVIEW	▲REPORTS
IASTER	FACILITY TABL	E (MFT)			M E	T OLIICK START GLIIDE
					× 1111	T QUICK START GUIDE
se this page to	review, modify, or add your f	acility information. If you wou	Id like to add an associate	l facility, you can d	to so by viewing/editing the	e existing primary facility you
ould like to ass	sociate it with.					
Add	Primary Facility	Add Multiple Primary Fac	cilities			
Search, View, or	r Modify a Primary Facility					
Site	Review Status Facilit	vID_UUID Facility Name	Facility Type Facil	ty Status		
Select or Type	✓ Select or Type ✓ Enter F	acility UUID Enter Facility Name	Select or Type 🗸 Select	t or Type 🗸 🗖	Filter Reset	
View/Edit	Site Review Status	Facility ID_UUID	Facility Name Facility	acility Type	Facility Status	C Biosense_Facility ID
			No data available in table			
Download Fa	cility Report					
All Sites	Download Report					

Figure 3. Add Multiple Primary Facilities button.

After selecting the Add Multiple Primary Facilities button, follow the steps indicated on the screen (figure 4) to upload multiple primary facilities. Currently, **the template does** *not* accommodate the addition of multiple *associated* facilities. To add associated facilities, you must first add the primary facility and then access that facility information. (See Section 3, View and Edit Primary and Associated Facilities, for guidance.)

∿ .HOME	MANAGE USERS	NDATA ACCESS	SUSER GROUPS	NMFT	MFT REVIEW	NREPORTS	
To upload multiple primary facilities to the Master Facility Table (MFT), follow the steps below. At this time, you may only add multiple new primary facilities to the MFT using this functionality; multiple existing facilities cannot be updated. Additionally, the addition of multiple associated facilities cannot be accommodated using this functionality. To add associated facilities, you must first add the primary facility and then access that facility information via the MFT user interface to add associated facilities. For additional guidance on uploading multiple primary facilities to the MFT, please refer to Section 2, "Navigate the Master Facility Table," of the BioSense Platform Quick Start Guide to Using the Master Facility Table. 1. Click here to download the template. 2. Input your facilities. 3. Save the file to your documents. (Be sure to save as a .csv file.) 4. Click "Browse" and add the completed template from your documents. 5. Click "Stutmut" "							
After clicking su If all facility entri added facilities.	bmit, validation checks will be ies pass validation, all facilities	conducted to ensure all field s from the submitted form wi	ds are properly completed. Il be added to the MFT. Subr	nitted facilities tha	t require review will underg	jo the same review pro	cess as individually
If 1 or more facil correct the facili	If 1 or more facility entries do not pass validation, no facilities from the submitted form will be added to the MFT. An error message will identify the rows that contain issues. Please remove or correct the facility entries before resubmitting.						
	Browse	lease select a file to upload					
	Submit						

Figure 4. Web page to upload multiple primary facilities and instructions, link to downloadable template, and access Browse and Submit buttons.

Guidance to Successfully Submit Multiple Primary Facilities

The downloadable Add Multiple Primary Facilities template provides some guidance to successfully complete the template and upload multiple primary facilities.

1 2	To add multiple primary facilities to the Master Facility Table (MFT), input your facilities into the following template beginning at row 6 of this document. The grey italicized text provides some general guidance on completing each field. Please refer to Section 2 of the <i>BioSense Platform Quick Start Guide to Using the Master Facility Table</i> for more information on each field as well as information on required fields. Auto-generated fields are not included in this template and will be generated after successful submission of the completed template. Once all facilities have been added , save the file as a *.csv. When you are ready to submit the file, follow the instructions provided on the "Add Multiple Primary Facilities" screen. Instructions may also be found in Section 2 of the Quick Start Guide. If your file is not accepted, make any changes necessary to your original document (non-*.csv file). Once all changes are made , save the edited file as a *.csv and repeat the submission process.								
3							Primary_Facility	Address	
4	Site	Primary_Facility_Name	Country	Street Address	City	State	County	ZIP_Code	Facility_State_Region(local)
5	Please select a value from the dropdown. Required for all facility status values.	Required for all facility status values.	Please select a value from the dropdown. Required for all facility status values.	Required for facilities with a facility status value of Onboarding.	Required for facilities with a facility status value of Onboarding.	Please select a value from the dropdown. Required for facilities with a facility status value of Onboarding.	Please select a value from the dropdown. (State must be selected first.) Required for facilities with a facility status value of Onboarding.	##### Required for facilities with a facility status value of Onboarding.	

Figure 5. Template for adding multiple primary facilities.

To avoid your submittal being rejected, please review the following guidelines before completing, saving, and submitting the template:

- Refer to the <u>MFT Screens and Required Fields in Section 2, Navigate the Master Facility Table</u> for information about each field and for information on required fields. *Note: Auto-generated fields are not included in the template but will be generated once the completed template has been successfully submitted.*
- Follow the guidance in row 5 for completing certain fields (grey italicized text).
- Input your facilities into the template starting at row 6.
- Do not add to or delete columns from the template.
- Do not edit or delete rows 1 through 5 of the template.
- Do not change cell formatting (e.g., merge cells or remove data validation).

Once facility entries pass validation (figure 6), facility information from the submitted form will be added to the MFT. Any submitted facilities that require review will undergo the same process as individually added facilities. For information about the review process and reasons for review, refer to Section 4, Facility Review.

If one or more facility entries *do not* pass validation, no facilities from the submitted form will be added to the MFT. An error message will identify the rows that contain issues (figure 7).

 Click here to download the template. Input your facilities. Save the file to your documents.(Be sure to save as a .csv file.) Click "Browse" and add the completed template from your documents. Click "Submit." After clicking submit, validation checks will be conducted to ensure all fields are properly completed.						
It all facility entries pass validation, all facilities	Ities from the submitted form will be added to the MFT. Submitted facilities that require review will undergo the same review					
process as individually added facilities.						
If 1 or more facility entries do not pass val issues. Please remove or correct the facili	If 1 or more facility entries do not pass validation, no facilities from the submitted form will be added to the MFT. An error message will identify the rows that contain issues. Please remove or correct the facility entries before resubmitting.					
Browse	Please select a file to upload					
Submit	Submission was successful!					

Figure 6. Message displayed if multiple primary facilities upload is successful.

 Click here to download the templat Input your facilities. Save the file to your documents.(Be 	e. sure to save as a .csv file.)
4. Click "Browse" and add the complete	ed template from your documents.
5. Click "Submit." After clicking submit, validation checks wil	be conducted to ensure all fields are properly completed
The cleang submit, valuation chocks mi	
If all facility entries pass validation, all faci process as individually added facilities.	lities from the submitted form will be added to the MFT. Submitted facilities that require review will undergo the same review
If 1 or more facility entries do not pass val issues. Please remove or correct the facili	idation, no facilities from the submitted form will be added to the MFT. An error message will identify the rows that contain ty entries before resubmitting.
Browse	Please select a file to upload
Submit	Submission was not successful. Please review rows 8, 10

Figure 7. Message displayed if uploading of multiple primary facilities is not successful.

If the file is *not accepted*, make any changes necessary to the original document (non-*.csv file). Remove or correct the rows that contained issues. Once the changes are made, save the edited file as a *.csv and repeat the submission process. For example, if a site administrator attempts to submit 50 facilities and the submission is not successful due to an issue within one row (e.g., row 10), the site administrator must correct the facility entry within the original template. If the submission is still unsuccessful, the site administrator can remove the problematic facility entry causing the submission failures, re-submit the 49 facilities that pass validation via batch add, and then individually submit the problematic facility removed from the template via the facility form. In most instances, the facility form is able to identify the specific field that is not meeting validation criteria.

3. View and Edit Primary and Associated Facilities

Primary Facilities

As a site adminstrator, you may view or edit a primary facility by searching the site or by scrolling through the table until you find the desired result. Clicking the "View/Edit" button will open the facility information so that you can review the record or make and save edits. Two additional sections are available when viewing or editing a record:

- Facility Review (refer to section 4, Facility Review, for more detail)
- Associated Facilities

Associated facility functionality is explained in detail below.

Associated Facilities

Associated facilities are intentionally affiliated with primary facilities but are **not considered separate facilities within ESSENCE**. Associated facilities can only be added by selecting a primary facility and then navigating to its Associated Facility Information section. Generally, sites use associated facilities to capture information about additional facility types, incoming ID values that should be converted to the primary ID ("historic crosswalk" information), and incoming ID values that should not be converted to the primary ID but should be associated with the generic C_BioSense_Facility_ID of the primary facility (e.g., multiple facilities reporting under one primary facility identifier).

Within the MFT Module, site administrators may **add** associated facilities but cannot **edit** associated facility information. Please contact the <u>NSSP Service Desk</u> (support.syndromicsurveillance.org) if you need to modify associated facility metadata or have questions about associated facilities and how to use the MFT to support your data processing needs.

The following pages show screen shots and information collected by the MFT for associated facilities. Below is an indication (\checkmark) of whether the field is required.

		Associated Fac	cility Information					
Associa	ated Facility Information							
Are the differen	ere additional facilities you wo nt facility types or different fac	uld like to associate with t :ilityID_UUID)	his primary facility?(e.g.,	•Yes •	No			
Warn	ing: Adding Associated Fac	ilities disables the ability	to save changes to the	Primary Facility	until all Associated			
Facilit	ties are reviewed and appro	ved. If you have changes	to the Primary Facility	that you would	like to make, please			
		save them first before ad	ding Associated Faciliti	es.				
Сору	Primary Facility info							
Associa	ated Facility Name							
Associa	ated Facility Address	Stroot Namo	City	Stato	Zin Codo			
Associa	ated Facility Type	Street Name	▼ City	State	Zip Code			
Associa	ated Facility Status	Onboarding						
Associa	ated FacilityID_UUID							
Conver process Ac Associa	t this Associated FacilityID_U sing to populate C_Facility_IC dd ated Facilities Table	UID to the Primary Facility ?	ID_UUID during data	•Yes •	No			
C Bio	sense Facility ID Input Fa	Cutput Facility	Facility Name	Facility	Type Date Added			
-	- '- '	, ID	Address					
NU UA					· · · · · · · · · · · · · · · · · · ·			
Informat	tion Collected for Associa	ted Facilities						
Require	d	De	scription					
	Are there additional f	acilities you want asso	ociated with this pri	mary facility?	For example, there			
	could be different faci	lity types or different	FacilityID_UUID.		-			
	If YES, this question wi	Il display information	and fields related to	associated fa	cilities and allow a			
	site administrator to a	dd an associated facili	ty. If NO, no informa	tion or fields	will display.			
	Copy Primary Facility	Info						
	When this box is checked, the information (facility name, address, type, status, FacilityID_UUID,							
	and output facility ID) of the primary facility will be copied.							
	Associated Facility Name							
	The name of the assoc	iated facility ("UAB Do	owntown Urgent Car	e").				
	Associated Facility Ad	Associated Facility Address						
	ine associated facility	ASSOCIALED FACILITY ADDRESS The according facility's address includes several fields: street address ("1000 Main Street"), situ						
		s address includes sev		······				
	(Birmingham), 2-ieu	s address includes sev er state abbreviation	("AL"), county ("Jeffe	erson"), and th	he 5- or 9-digit ZIP			
	code where the associ	s address includes sev er state abbreviation ated facility is located	("AL"), <i>county</i> ("Jeffe ("35203" or "35203	erson"), and tl -3824").	he 5- or 9-digit ZIP			

The facility status of the associated facility. This field is auto-generated to match the facility status of the primary facility and cannot be modified (ex. "Onboarding").

Associated FacilityID_UUID The FacilityID_UUID of the associated facility. This can be the same or different from the primary facility's FacilityID_UUID (ex. "999999").

Convert this Associated FacilityID_UUID to the Primary FacilityID_UUID during data processing to populate C_Facility_ID? If YES, the OutputID of associated facility = OutputID of Primary Facility. If NO, the OutputID of associated facility. The following examples give insight into using associated facilities to record facility information. From these examples, you can see the implications on data processing and visualization.

Example #1: Primary Facility with Associated Facilities—Same FacilityID_UUIDs

In this example, all associated facilities related to the primary facility have the same FacilityID_UUID as that of the primary. This ID scheme might be used if multiple urgent care practices want to report as the same facility even though they are at multiple locations.

issociated Facilities Table							
C_Biosense_Facility_ID	Input Facility ID	Output Facility ID	Facility Name	Facility Address	Facility Type	Date Added	^
27124	999999	999999	Urgent Care #1	1000 East Avenue	Urgent Care	2018-06-18 00:35:58.587	
27124	999999	999999	Urgent Care #2	1000 West Drive	Urgent Care	2018-06-18 00:36:10.563	
27124	999999	999999	Urgent Care #3	1000 North Street	Urgent Care	2018-06-18 00:36:36.983	
27124	999999	999999	Urgent Care #4	1000 South Road	Urgent Care	2018-06-18 00:36:54.33	Ŧ

Example #2: Primary Facility and Associated Facilities—Different FacilityID_UUIDs, Not Converted During Data Processing

In this example, the associated facilities related to the primary facility have different FacilityID_UUIDs than one another and the primary. When asked the question "Convert this Associated FacilityID_UUID to the Primary FacilityID_UUID during data processing to populate C_Facility_ID?" the site administrator chooses NO.

An example of this is if a site administrator wants to add a pediatric emergency department and a "regular" emergency department that share a single physical location. Both report using different facility ID values—but in ESSENCE, both are tracked as a single facility. In the underlying Archive processed data, separating the two for detailed analyses will be useful.

As	Associated Facilities Table								
C	C_Biosense_Facility_ID	Input Facility ID	Output Facility ID	Facility Name	Facility Address	Facility Type	Date Added	^	
2	27124	888888	888888	Outpatient Clinic	123 North Street	Medical Specialty	2018-06-18 00:49:16.68		
2	27124	777777	777777	Inpatient Setting	100 South Avenue	Inpatient Practice Setting	2018-06-18 00:49:54.183	-	

Example #3: Primary Facility and Associated Facilities—Different FacilityID_UUIDs, Converted During Data Processing

In this example, the associated facilities related to the primary facility have different FacilityID_UUIDs than one another and the primary. When asked the question "Convert this Associated FacilityID_UUID to the Primary FacilityID_UUID during data processing to populate C_Facility_ID?," the site administrator chooses YES.

An example of when this might be used is if a site administrator has a facility that usually sends data under a single ID value. Occasionally, however, a technical glitch lets an old facility ID value come through. The site administrator wants to convert this ID to the correct value in the system but does not need to differentiate these data in the underlying Archive Processed data.

ssociated Facilities Table							
C_Biosense_Facility_ID	Input Facility ID	Output Facility ID	Facility Name	Facility Address	Facility Type	Date Added	•
27124	222222	999999	Secondary Hospital	100 Flower Street	Emergency Care	2018-06-18 00:52:34.203	
27124	333333	999999	Small Clinic	100 Cherry Road	Urgent Care	2018-06-18 00:52:58.32	Ŧ

4. Facility Review

Facility Review Overview

Once a facility has been added or modified, the system will determine if further review by the NSSP Onboarding Team or Analytic Data Management (ADM) Team is required. Facility Reviews are conducted to ensure that sites are successfully prepared to send data to the BioSense Platform. You can track the status of review within the MFT by checking the field named "Record Status." If your facility requires review, the "record status" and "review reason" fields on the Facility Information screen will contain detailed information. Facilities that are approved or do not need to be reviewed are marked as "complete" in the "record status" field, and the "review reason" field will be blank. Facilities that need to be reviewed are marked as "pending OB approval" or "pending ADM approval" in

Why does my facility require review?

- Facility Status changed to (or from) "Active"
- Feed Name is "unknown"
- Facility NPI, Sending Facility ID, or AHA ID already exists in another site
- Primary FacilityID_UUID value has changed
- Associated facility added, with an ID that differs from the primary

the "record status" field, and the "review reason" field will contain details on the reason for review.

The Facility Review workflow blocks immediate updates to the ESSENCE facility tables and Operational Crosswalk. The Operational Crosswalk is used for data processing in the Onboarding and Production environments. Please refer to the NSSP <u>Data Dictionary</u> for more information about data processing. The ESSENCE facility tables and Operational Crosswalk are **only updated when "record status" is "complete."**

The following information describes what is displayed on the Facility Information screen in the Facility Review section. Below is an indication (\mathbf{V}) of whether the field is required.

	Facility Review						
Review Reason Record Status Site Input							
Site Comments							
Onboarding Review							
Are all changes to facility information	tion approved?	O Yes O No		1			
Onboarding Comments							
ADM Review				•			
Are all changes to facility information	tion approved?	🔾 Yes 🔾 No					
ADM Comments							

Information Collected for Facility Review

Required	Description
	Review Reason The reason, if applicable, that a facility has entered the review workflow. This field is auto- generated and <i>cannot</i> be modified.
	Record Status The status, if applicable, of a facility within the review workflow (pending Onboarding Team approval, pending Analytic Data Management approval, pending site review, or complete). This field is auto-generated and <i>cannot</i> be modified.
	Site Input This free-text field allows site administrators to enter relevant information about the facility being reviewed.
	Onboarding (OB) Review Onboarding review fields include the question <i>"Are all changes to facility information approved?"</i> and a section for comments. When the facility's record status is "pending OB approval," the Onboarding Team will answer this YES/NO question about whether the facility has been approved and, if necessary, add comments.
	Analytic Data Management (ADM) Review ADM review fields include the question <i>"Are all changes to facility information approved?"</i> and a section for comments. When the facility's record status is "pending ADM approval," the ADM Team will answer this YES/NO question about whether the facility has been approved and, if necessary, add comments.
	Cancel Requested Changes When a facility has a status of "pending OB approval," "pending ADM approval," or "pending site review," the "Cancel Requested Changes" button will appear. A site administrator, Onboarding Team member, or ADM Team member may use the "Cancel Requested Changes" button to revert the current version of a record (containing requested changes under review) to its previously saved version. Pressing the button will set the record status to "complete" and the review reason to "null."

If a facility's changes are rejected, you or one of the other site administrators will receive a "notice of rejection" email. The email will contain reviewers' comments notifying the site of what needs to be changed. Within the MFT Module, on the Facility Information screen, the "record status" field will be marked as "pending site review" and the "review reason" field will contain details on the reason for review. Additionally, the comments sections will contain reviewers' comments notifying the site of what needs to be changed. Site administrators can then modify and resubmit facility information; if necessary, the facility review workflow will be triggered and the NSSP Team will resume facility review procedures.

Figures 8 and 9 illustrate the review workflow by facility status. If a facility is under review, site administrators cannot change the facility information. However, site administrators can, at any time, cancel outstanding changes to a facility by clicking the "Cancel Requested Changes" button. This resets the facility information to original values and removes the record from the facility review queue.



Figure 8. Facility Review for "Onboarding" facilities, including updates to the Operational Crosswalk and ESSENCE facility tables.



Figure 9. Facility Review for "Active" facilities, including updates to the Operational Crosswalk and ESSENCE facility tables.

Data Processing Considerations

The NSSP Team strives to minimize the time each facility spends in review. When a facility is in review status, the MFT facility metadata is effectively "out of sync" with the Operational Crosswalk and ESSENCE facility tables. During this time, you may want to compare the facility metadata stored in the MFT Module (currently under review) and the facility metadata used during data processing (i.e., in the Operational Crosswalk and ESSENCE). To compare the facility metadata stored in the MFT Module to the facility metadata used for data processing (i.e., in the Operational Crosswalk and ESSENCE). To compare the facility metadata stored in the MFT Module to the facility metadata used for data processing (i.e., in the Operational Crosswalk and ESSENCE), the following query may be helpful:

Query: Compare primary facility metadata in MFT to Operational Crosswalk for a specific facility ID

SELECT

```
To view information for all facilities
a.C Biosense Facility ID,
                                                                     pending review, use the following where
a.Record_Status AS Review_Status,
                                                                    statement:
a.Facility Status AS "(Requested)MFT Facility Status",
b.Facility Status AS "(Current)Crosswalk Facility Status",
                                                                     WHERE a.Record Status <> 'Complete'
a.FacilityID_UUID AS MFT_Output_FacilityID_UUID
"(Requested)MFT Output FacilityID UUID",
b.Output_FacilityID_UUID AS "(Current)Crosswalk_Output_FacilityID_UUID"
FROM <site> MFT a
JOIN <site> Operational_Crosswalk b on a.C_BioSense_Facility_ID=b.C_BioSense_Facility_ID
WHERE a.C_BioSense_Facility_ID='<XXXX>'
and a.Primary_Facility = 'Y'
and b.Operational Crosswalk ID = (select max(Operational Crosswalk ID) from <site> Operational Crosswalk
where C Biosense Facility ID = '<XXXX>')
```

Executing this query will produce a table that contains the following information:

C_BioSense _ Facility_ID	Review_Status	(Requested) MFT_Facility _Status	(Current) Crosswalk_ Facility_Status	(Requested) MFT_Output_ Facility_ID	(Current) Crosswalk_Output_ FacilityID_UUID
Primary unique identifier for facility	The status of a facility within the review workflow (pending OB or ADM approval, pending site review, or complete).	The status of a facility as noted in the MFT Module. If you change the facility status, this field will reflect your requested change.	The status of a facility as noted in the Operational Crosswalk and used for data processing. If you change the facility status, this field will reflect the facility's status in the Operational Crosswalk and ESSENCE.	The Primary Facility ID as noted in the MFT Module. If you change the facility's PrimaryID_ UUID, this field will reflect your requested change.	The Primary ID as noted in the Operational Crosswalk and used for data processing. If you change the facility's PrimaryID_UUID, this field will reflect the facility's PrimaryID_UUID in the Operational Crosswalk and ESSENCE.

Use Case Example Output 1: Facility Status changed from Onboarding to Active; facility is currently pending review by NSSP Team

C_BioSense_	Review_Status	MFT_Facility	Crosswalk_	MFT_Output_	Crosswalk_Output_
Facility_ID		_Status	Facility_Status	Facility_ID	FacilityID_UUID
1234	Pending OB Approval	Active	Onboarding	100	100

Note that the MFT preserves the requested facility status of "Active," but the Operational Crosswalk will retain a facility status of "Onboarding" until the facility changes are approved.

Use Case Example Output 2: FacilityID_UUID is modified for an active facility; facility is currently pending review by NSSP Team

C_BioSense_	Review_Status	MFT_Facility	Crosswalk_Facility	MFT_Output_	Crosswalk_Output_
Facility_ID		_Status	_Status	Facility_ID	FacilityID_UUID
1234	Pending OB Approval	Active	Active	200	100

Note that the MFT preserves the requested new FacilityID_UUID value. However, the Operational Crosswalk will retain the old FacilityID_UUID value until the facility changes are approved (i.e., any messages received from the facility will be mapped to the old FacilityID_UUID value in the XX_Processed table until changes are approved).