

Call our team of friendly product experts for advice, questions, or parts.

Toll-Free Customer Support

(800) 363-4490 Ext 3

We are proudly headquartered in the U.S.A

## **Scosche Satisfaction Guaranteed Returns**

Scosche guarantees 100% satisfaction on all products. If you are not satisfied with your product purchased from Scosche.com, you may return it for a full refund within the 60-day return period (from the shipment date). Each package includes a prepaid shipping label to return your item(s) for a hassle-free refund.
\*Note: original shipping and handling charges are not refundable.

## **Return Instructions:**

- 1. Place the item you wish to return in the original shipping box.
- 2. Include the packing slip and completed Return Application (see below).
- 3. Include all original packaging materials, manuals and accessories.
- 4. Close the box and secure it with packing tape or a similar adhesive. Cross out existing shipping labels (if using original shipping box) and apply the attached UPS return label to the outside of the original box.
- 5. Use any local UPS drop off location to ship your return package. To find the closest location, visit UPS.com or call 1-800-PICK-UPS.

\*This return policy is for U.S. customers only – for international orders visit please www.Scosche.com/intreturns

If no, why not?

Return Application
Your feedback is important to us. With your comments, we are able to improve our products to ensure our customers receive the quality, value and customer service that we are committed to. Please complete this form and enclose it with the return item.  Order number (found on your confirmation e-mail or packing slip):
Name:
Address:
City: State: Zip:
Product part # (can be found on packaging, packing slip or Scosche.com):
Have you talked to our Customer Support? (800) 363–4490 ext. 3 Yes No If yes, were they helpful?
Reason for return:
Will you consider purchasing future items from Scosche.com? YesNo