Product Return Form

All products require a Return Authorization Number (RA #) prior to being returned. This number can be btained by calling our toll free number **866-852-4268 .** All items must be in brand new unused condition and complete with original packaging, all components, manua ls, and documentation. All returns must be postmarked no later than 30 days from the original invoice date (shipping date). In the event of a backorder we allow 30 days from the receipt of the merchandise. **All non-defective / non-damaged returns are subject to a 15% restocking fee. If you prefer an in store credit, then this fee is waived.** All UPC codes must be intact for an item to be returnable. Products missing UPC codes are NOT returnable.

In-Store Credit / Exchange Policy:

If you request in-store credit, once your return has been processed (please allow up to 14 days) we will send you an e-mail with a gift certificate for the amount of original purchase price to be used to re-order the item(s) of your choice.

Note: For your protection, we recommend that you use a traceable method of shipment that can provide you with delivery confirmation. We also recommend that the item be shipped insured. Everything Kitchens is not responsible for lost or damaged returns.

Non-Qualifying Returns:

Items that are returned to us without meeting the return requirements will be rejected. We will contact you with a detailed reason for the rejection and the item will be returned to you at your expense.

NOTE: All returns will be inspected prior to refund.

Inspection Criteria for a qualifying return:

- Return Authorization Number (RA#) must be written on the return shipping label, do not write on the shipping box.
- Product must be unused, due to the nature of the products we sell.
- Products must be complete with all original components and in the original manufacturer's packaging.
- Products must have any standard certification labels (UPC code, etc.) intact.
- Products must be free from customer damage of any type, including, but not limited to dents, scratches, cracks, or signs of abuse.

Please return the item(s) in the original packaging and include all components, original boxes and packing materials, manuals, and other accessories provided by the manufacturer. . Please ensure the box does not contain any loose parts. and do not place stickers, labels or tape on the product(s) or the original box.

THIS FORM MUST BE COMPLETELY FILLED OUT TO PROCESS YOUR RETURN

I am returning this item(s) for: ☐ Refund minus Restocking Fee ☐ In-Store Credit

Full Name: _____ **Order Number:** _____

Phone: _____ **Date Sent:** ____/____/_____

E-mail: _____

Ship Return to:
Everything Kitchens LLC
Returns Dept. RA#_____
1920 W. Woodland St.
Springfield, MO 65807

Item #(s) Returning: _____

Return Authorization Number (Call 866-852-4268): _____

☐ I certify that the item I am returning is unused and accept all terms and conditions stated in this policy.

Authorized Signature:_____

Refund Policy:

Please allow 14 days for refund to appear on your card. All refunds are processed back to the original card that was used. In the case of a gift return, where you were not the original purchaser, refund will either go back to the original card, or be available in the form of an in-store credit.