

Aruba Instant On 2.2.0

User Guide

WEB APPLICATION VERSION



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Contents	3
Revision History	5
About this Guide	6
Intended Audience	6
Related Documents	6
Contacting Support	6
Aruba Instant On Solution	7
Key Features	7
Supported Devices	7
Whats New in this Release	9
New Features and Hardware Platforms	9
Aruba Instant On Deployment Concepts	11
Wireless Deployment—Access Point Only	11
Wired Deployment—Switch Only	11
Wired and Wireless Deployment—Access Point and Switch	11
Provisioning your Aruba Instant On Devices	13
Downloading the Mobile App	13
Setting Up Your Wireless Network	14
AP Configuration Modes	16
Local Management for Switches	17
IP Assignment for Access Points	19
Discovering Available Devices	20
Deploying Multicast Shared Services	22
Accessing Aruba Instant On Application	23
Managing Sites Remotely	25
Aruba Instant On User Interface	26
Using the Instant On User Interface	28
Site Management	28
About Software	30
Monitoring Site Health	32
Alerts	32
Viewing and Updating Inventory	34
Adding a Device	34
Types of Devices	35
Extending your Network	35
Radio Management	37
Access Point Lights	37

Loop Protection	37
Power Schedule	38
DNS	39
Access Point Details	39
Router Details	41
Switch Details	45
Topology	51
Auto-Detection and Auto-Configuring of Switch Ports	54
Configuring Networks	55
Employee Network	55
Guest Network	62
Wired Network	72
Analyzing Application Usage	77
Viewing Application Information	80
Viewing and Blocking Application Access	82
Managing Clients	83
Viewing Clients in the Site	83
Viewing Client Details	85
Wired Clients	87
Managing Your Account	89
Modifying Administrator Account Information	89
Notifications	89
Managing AP Firmware Upgrades	91
Upgrading the Firmware for an Instant On AP or Switch	91
Instant On Image Server	91
Updating the Software Image on an Instant On Site	91
Verifying Client Connectivity During Upgrade	92
Troubleshooting	93

The following table lists the revisions of this document.

Table 1: Revision History

Revision	Change Description
Revision 01	Initial release.

This User Guide describes the features supported by Aruba Instant On 2.2.0 and provides detailed instructions for setting up and configuring the Instant On network.

Intended Audience

This guide is intended for administrators who configure and use Instant On APs.

Related Documents

In addition to this document, the Aruba Instant On 2.2.0 product documentation includes the following:

- [Aruba Instant On Access Point Hardware Documentation](#)
- [Aruba Instant On Release Notes](#)
- Aruba Instant On 1930 Switch Series Management and Configuration Guide
- Aruba Instant On 1930 Installation and Getting Started Guide

Contacting Support

Table 2: *Contact Information*

Main Site	arubainstanton.com
Support Site	support.arubainstanton.com
Instant On Social Forums and Knowledge Base	community.arubainstanton.com
North American Telephone	1-800-943-4526 (Toll Free) 1-408-754-1200
International Telephone	community.arubainstanton.com/t5/Contact-Support/ct-p/contact-support
EULA	https://www.arubainstanton.com/eula/
Security Incident Response Team	Site: arubanetworks.com/support-services/security-bulletins/ Email: aruba-sirt@hpe.com

The Instant On Solution is a simple, fast, and secure solution designed for small business networks. It is affordable to own and easy-to-use solution that is ideal for the businesses with simple technology requirements and setups that do not have IT staff. The product offers the very latest Wi-Fi and switching technologies, so that your business can have fast experience even in a busy office or store.

Instant On mobile app and web application in the Instant On Solution suite enables provisioning, monitoring, and managing your networks. Instant On offers the following benefits:

- Mobile app and web application based quick setup and faster network bring-up
- Ease of use and right-sized feature set
- Simple statistics to view the network health and usage
- Remote monitoring capabilities
- Simple troubleshooting

Key Features

The key features introduced as part of the Aruba Instant On web application are:

- [Monitoring Site Health](#)
- [Configuring Networks](#)
- [Analyzing Application Usage](#)
- [Managing Clients](#)
- [Managing Sites Remotely](#)

Supported Devices

Aruba Instant On currently supports the following Devices:

Indoor Instant On Access Points

- Aruba Instant On AP11 Access Points
- Aruba Instant On AP11D Access Points
- Aruba Instant On AP12 Access Points
- Aruba Instant On AP15 Access Points
- Aruba Instant On AP22 Access Points

Outdoor Instant On Access Points

- Aruba Instant On AP17 Access Points

For more information on the currently supported Aruba Instant On hardware and how to purchase an Instant On solution, see:

- [Aruba Instant On Hardware Documentation](#)
- [Buy Now from a Local Reseller](#)

Instant On Switches

- Aruba Instant On 1930 8G 2SFP Switch
- Aruba Instant On 1930 8G Class4 PoE 2SFP 124W Switch
- Aruba Instant On 1930 24G 4SFP/SFP+ Switch
- Aruba Instant On 1930 24G Class4 PoE 4SFP/SFP+ 195W Switch
- Aruba Instant On 1930 24G Class4 PoE 4SFP/SFP+ 370W Switch
- Aruba Instant On 1930 48G 4SFP/SFP+ Switch
- Aruba Instant On 1930 48G Class4 PoE 4SFP/SFP+ 370W Switch

This section lists the new features, enhancements, and hardware platforms introduced in Aruba Instant On 2.2.0.

New Features and Hardware Platforms

Instant On WLAN Features

Table 3: New Features for WLAN Deployments in Instant On 2.2.0

Feature	Description
Cloudflare DNS Integration and DNS settings	Cloudflare DNS is the default DNS server for Instant On networks. A new DNS settings page is also introduced in the Inventory page to enable configuration of DNS servers.
Configuring Bandwidth Usage Limit on an Entire Network	A new option is added to allow users to configure a bandwidth limit per AP network, rather than limiting the usage for each client.
Email Notifications	An option to enable email notifications for the alerts received on the site is now available in the Instant On web application.
Enabling Optimization for Video Streaming	A new option is added to enhance the quality of video streaming by converting multicast traffic into unicast traffic on a wireless network.
Enhancements to Shared Services	The following enhancements to shared services are introduced in this release: <ul style="list-style-type: none">■ Two new shared services are added.■ The shared services are displayed per devices instead of per service.■ A multiple services icon is displayed next to the device, if it provides more than one service.■ New services for known devices are automatically added.
Increase in the Number of Administrator Accounts	You can configure up to 3 administrator accounts to manage the site using the Instant On web application.
New Software Available Alert	A new informational alert is added when a new software update is available for installation on the Instant On network.
Wi-Fi Enhanced Open (OWE)	A new option is added to enable OWE on Guest networks, configured with Open or Portal Security type.

Instant On Wired Features

Table 4: New Features for Wired Deployments in Instant On 2.2.0

Feature	Description
<u>Port Security - Client Allow List</u>	This feature allows lists clients and devices connected to a particular port and blocks other clients and devices.
<u>Configuring Schedule for PoE Supply</u>	The power schedule feature allows you to configure a time range during which a switch or PoE capable device supply PoE power to devices connected to its ports.
<u>Configuring Voice Network</u>	Enabling the Voice network checkbox on the wired network VLAN allows the clients with voice capabilities to be automatically redirected to that network.
<u>Energy Efficient Ethernet</u>	Instant On supports a subset of the EEE function (802.3az) that reduces power consumption on switch ports when data activity is low or idle.
<u>Power Management for Ports</u>	The power management settings for ports allows you to configure PoE supply policies for PoE powered devices connected to the switch.
<u>Routing on Instant On Switches</u>	Instant On switches support IP routing between wired networks.
<u>Topology View of Network Devices</u>	A topology chart of the network is added to the Inventory page. It provides information regarding the link states, devices connected, and the number of clients connected to a particular device. The device settings page for a device can be accessed by clicking on a device.

The Instant On Solution currently supports three types of deployments, namely:

- [Wireless Deployment—Access Point Only](#)
- [Wired Deployment—Switch Only](#)
- [Wired and Wireless Deployment—Access Point and Switch](#)

During the initial setup, you need to select one of the above deployment modes based on the type of network you want to create.

Wireless Deployment—Access Point Only

The wireless deployment mode is suitable for users whose network infrastructure would mainly consist of the Instant On access points. You begin to create your site by powering on your Instant On APs and ensuring they are connected to the internet. A choice is presented to configure the APs in a private network or a router based setup. The network you create when you go through the initial setup, will be the default network in your site and cannot be deleted. The SSID of this default network will be in the read-write mode and can be modified as deemed necessary. However, the management VLAN assigned to this default network will be read-only and cannot be modified. Once you have completed the initial setup, you can choose to extend your network using additional APs or switches. In this deployment, you are allowed to create a maximum of 8 wireless networks on a site. For more information, see [Setting Up Your Wireless Network](#).

Wired Deployment—Switch Only

The wired deployment mode is suitable for users whose network infrastructure is focused mainly on the onboarding of Instant On switches. The initial setup using the Instant On mobile app or web application takes you through a step-by-step process of onboarding your switch. The switch must be powered on and connected to the internet to complete the onboarding process. A wired network is created on completing the initial setup and will serve as the default network for the site and cannot be deleted. Unlike the wireless networks, the wired network will not require you to create an SSID and password for the network. The site name is retained as the wired network name and a default management VLAN ID is set during this process. At a later point in time, you can choose to add Instant On APs to the site by extending your network and following the process of creating a wireless SSID. In this deployment, you are allowed to create a maximum of 22 wired networks on a site. For more information, see [Setting Up Your Wired Network](#).



If there are any Instant On APs powered on and ready in the network, they will be discovered during the initial setup and added to the network along with the switch.

Wired and Wireless Deployment—Access Point and Switch

The wired and wireless deployment is suitable for users whose network infrastructure includes a combination of wired Instant On switches and wireless Instant On APs. The initial setup is similar to that of the wireless

network, where you are presented with two choices to, either connect your APs in a private network or a router based setup. In this deployment, you are allowed to create a maximum of 30 networks (22 wired and 8 wireless) on a site. There are 2 types of scenarios involved when deploying AP and switch together in a site:

- Deploying an AP and a Switch in Private Network Mode
- Deploying an AP and a Switch in Router Mode

When you begin creating a new site, select the **Access point and switch** radio button from the **Getting started** screen and click **Continue**. Now follow the instructions provided in the [AP Configuration Modes](#) section to onboard your devices based on the preferred mode.

This chapter describes the following procedures:

- [Downloading the Mobile App](#)
- [Setting Up Your Wireless Network](#)
- [AP Configuration Modes](#)
- [Discovering Available Devices](#)
- [Accessing Aruba Instant On Application](#)
- [Managing Sites Remotely](#)

Downloading the Mobile App

The Aruba Instant On mobile app enables you to provision, manage, and monitor your network on the go.

To start using the Instant On mobile app, perform the following actions:

1. Download the app on your smartphone
 - To install the app on iPhone, go to [Apple App Store](#) and search for Aruba Instant On.
 - To install the app on Android phones, go to [Google Play Store](#) and search for Aruba Instant On.
2. Launch the Instant On application and follow the on-screen instructions to complete the setup.

Alternatively, you may choose to complete the setup on a web browser using the Instant On web application. For more information, see [Accessing Aruba Instant On Application](#).

Mobile OS Requirements

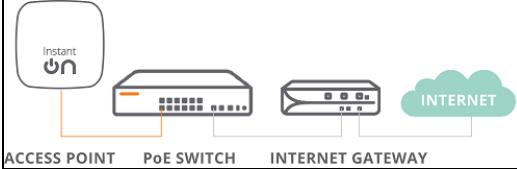
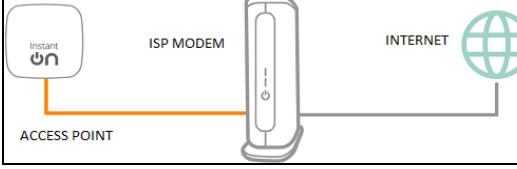
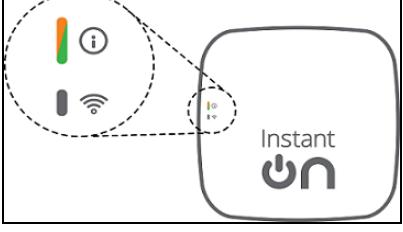
The following mobile OS versions support the Aruba Instant On 2.2.0 mobile app:

- Android 7 or later versions
- iOS 11 or later versions

Setting Up Your Wireless Network

The Instant On Solution requires you to connect Aruba Instant On APs to your wired network that provides internet connectivity.

Table 5: Instant On Wireless Network Provisioning

SL No	Steps	Illustration
1.	Private Network Mode —Power on the Aruba Instant On AP using the power adapter or using a Power over Ethernet (PoE) port on a PoE capable switch. Ensure that the AP is connected to your network using an Ethernet cable (included in the box).	
	Router Mode —Connect the E0/PT or ENET port of the Instant On device acting as a primary Wi-Fi router to the ISP provided modem using an Ethernet cable.	
2.	Verify the LED indicators to check if the AP is successfully connected to your provisioning network and is ready for you to configure. The LED indicator starts blinking alternatively between green and amber.	
3.	Configure the Instant On AP using the web application. For more information, see Accessing Aruba Instant On Application . As an alternative, you may choose to download the mobile app on your Android or iOS device. For more information, see Downloading the Mobile App .	
4.	Launch the Instant On web or mobile application and follow the on-screen instructions to complete the setup.	

Setting Up Your Wired Network

The following procedure is a step-by-step process of the initial setup to onboard Aruba Instant On switches to a site:

Table 6: Instant On Wired Network Provisioning

SL No	Steps	Illustration
1.	Ensure that the Instant On switch is connected to the internet to be discovered.	
2.	Connect the port you want to use as your switch uplink to your local network using an Ethernet cable, then power it on. NOTE: If you have more than one Instant On switch, you will be able to add them later on.	
3.	Power on the switch. The switch will be ready to be discovered when the cloud LED light alternates between green and amber. For more information, see Cloud LED and AP LED Light Status	
4.	Download the mobile app on your Android or iOS device. For more information, see Downloading the Mobile App . As an alternative, you may choose to configure the Instant On switch using the web application. For more information, see Accessing Aruba Instant On Application .	
5.	Launch the Instant On web or mobile application and follow the on-screen instructions to complete the setup.	

The following table displays the various LED status you might see when onboarding Instant On APs or switches to a site:

Table 7: Cloud LED and AP LED Light Status

Switch Cloud LED or AP LED	Status
No Lights	Indicates that the device has no power. Review the different power options and verify that the cables are properly connected.
Blinking Green	Indicates that the device is booting or upgrading. It can take up to 8 minutes for the device to be ready.
Solid Amber	Indicates that the device has detected a problem. Click or Tap the Troubleshoot link to learn more.
Alternate Green and Amber	Indicates that the device is ready to onboard.
Solid Green	Indicates that the device is connected and configured.
Blinking Amber	Indicates that the identification of the device has been turned ON. NOTE: This applies only to Instant On access points and not the switches.
Solid Red	Indicates that the device has an issue. Unplug and replug the device to restore connectivity. Contact support if the issue persists. NOTE: This applies only to Instant On access points and not the switches.

AP Configuration Modes

Before you begin to add devices to a site during the initial setup, you must decide the mode in which the APs should be deployed in the network. Aruba Instant On currently supports the following modes in which your Instant On access points can be deployed:

- [Private Network Mode](#)
- [Router Mode](#)

Private Network Mode

The Instant On devices will be part of a private network behind a gateway or a firewall before reaching the internet. Use this mode if you already have a local network infrastructure in place that includes a DHCP server as well as a gateway or a firewall to the Internet.

Pre-Requisites

Before you begin to provision your Instant On AP, ensure that the following pre-requisites are adhered to:

- A working internet connection.
- A switch that is connected to the Internet gateway or modem.
- A DHCP server to provide IP addresses to the clients connecting to the Wi-Fi network. The DHCP server may be offered by the switch or the Internet gateway. This does not apply if you are configuring the network in NAT mode.
- TCP ports 80 and 443 and UDP port 123 should not be blocked by a firewall.
- The Instant On APs must be powered on and have access to the internet.

Configuring Your Instant On Devices in Private Network Mode

Follow these steps to add your Instant On devices to the network in private mode:

1. Connect the E0/PT or ENET port of the Instant On devices to your local network using an Ethernet cable.
2. Power on the Instant On devices. Alternatively, you can power on the devices using a Power over Ethernet (PoE) switch or a power adapter.
3. Observe the LED lights on the Instant On devices. It may take up to 10 minutes for new devices to upgrade their firmware and boot up. The devices will be ready to be discovered on the Instant On mobile app when the LED lights are alternating between green and amber.
4. Enable location and bluetooth services and set the Aruba Instant On app permissions to use location and bluetooth services in order to automatically discover nearby Instant On devices.
5. Review and add the devices to your network.

Router Mode

In the Router mode, an Instant On device will be connected directly to a modem supplied by your Internet Service Provider (ISP) and it will be your primary Wi-Fi router in the network. In this mode, the Instant On device will offer DHCP, gateway, and basic firewall services for your network. The Instant On AP also offers a provision to configure and establish a PPPoE connection with the ISP.

Pre-Requisites

Before you begin to provision your Instant On AP as a primary Wi-Fi router, ensure that the following pre-requisites are adhered to:

- A working internet connection provided by your Internet Service Provider (ISP).
- TCP ports 80 and 443 and UDP port 123 should not be blocked by a firewall.
- The Instant On AP must be directly connected to the internet modem with no other device in between. It must therefore be the only AP connected to the internet. Other APs have to be powered down initially and added later through mesh using the extend network capability.

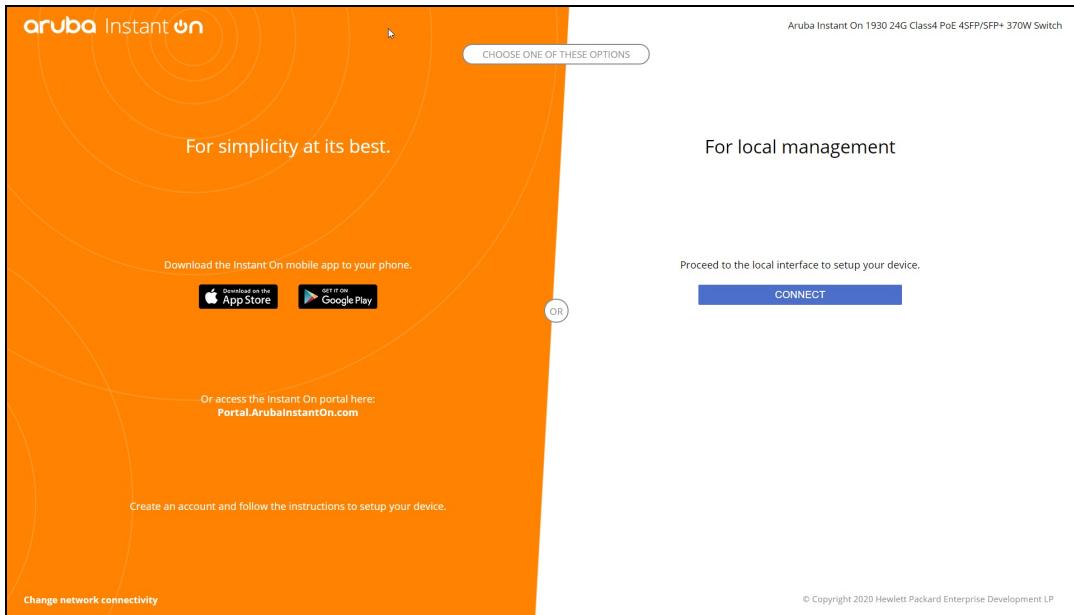
Configuring Your Instant On Device in Router Mode

Follow these steps to add your Instant On devices to the network in router mode:

1. Connect the E0/PT or ENET port of the Instant On device acting as a primary Wi-Fi router to your modem using an Ethernet cable.
2. Power on the primary Wi-Fi router.
3. Observe the LED lights on the primary Wi-Fi router. It may take up to 10 minutes for new devices to upgrade their firmware and boot up. The router will be ready to be discovered on the Instant On mobile app when the LED lights are alternating between green and amber.
4. Enable location and bluetooth services on your mobile device and set the Aruba Instant On app permissions to use location and bluetooth services in order to automatically discover nearby Instant On devices.

Local Management for Switches

The Aruba Instant On switches can also be managed using the local WebUI of the switch. This can be done when the switch is in its factory default state and connected to the internet.



The following procedure describes how to access the local WebUI of the switch:

1. Type the IP address of the switch in your web browser and press enter. The landing page of the local WebUI is displayed.
2. Click the **CONNECT** tab in the **For Local Management side** of the landing page.



The switch cannot be onboarded or managed from the Instant On web interface once the local management for the switch is selected. The switch needs to be reset to factory default from the local WebUI to switch to the cloud management mode.

If you had opted to manage the switches using the cloud mode earlier (Instant On web application), and want to switch to the local WebUI:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Click the (>) arrow next to a switch in the **Inventory** list and then click **Actions** tab.
3. Select **Switch to local management**. Selecting this option will remove the switch and its configuration from the inventory.

Switch Provisioning Using the Local WebUI

The local WebUI provides an option to configure a static IP on the Instant On switch. The switch receives its default IP address from the DHCP server. The following procedure configures a static IP address and other IP addressing information on the switch using the local WebUI:

1. In the local WebUI, click the **Change network connectivity** link at the bottom of the page.
2. Under IP addressing, select the **Static** radio button.
3. Enter the **IP address**, **Netmask**, **Gateway IP**, and **DNS** information.
4. Click **Apply**.

The following procedure configures a management VLAN for the switch using the local WebUI:

1. Under **Management VLAN**, select the **Tagged on uplink port** radio button.
2. Enter the **Management VLAN ID** and the **Uplink port ID**.
3. Click **Apply**.

IP Assignment for Access Points

The IP address for the access point can be assigned using the local WebUI during onboarding.

The following procedure describes how to assign IP address for the access point using the local WebUI:

1. Connect the AP to the network.
2. Once the LED on the AP becomes solid orange, the AP will broadcast an open SSID **InstantOn-AB:CD:EF** approximately after one minute, where AD:CD:EF corresponds to the last three octets of the MAC address of the AP.
3. Connect your laptop or mobile device to the SSID and access the local web server through <https://connect.arubainstanton.com>. The local WebUI configuration page is displayed.
4. In the **IP addressing** section, configure either of the following options to assign an IP address for the access point:
 - a. **Automatic (default)**: The DHCP server assigns an IP address for the access point. This option is selected by default.
 - b. **Static**: To define a static IP address for the access point, specify the following parameters:
 - i. **IP address**—IP address for the access point.
 - ii. **Subnet mask**—Subnet mask.
 - iii. **Default gateway**—IP address of the default gateway.
 - iv. **DNS server**—IP address of the DNS server.
5. Click **Apply**. The AP will restart after the configurations are applied.

The IP assignment settings can be seen in the **Connectivity** tab of **AP Details** and **Router Details** page for APs and routers respectively.

Setting Up WAN Connectivity for Your Network

PPPoE configuration is possible only when the Instant On AP is connected as a primary Wi-Fi Router and must be done before onboarding Instant On AP(s). The local web server on the device will offer to configure PPPoE only when the Instant On AP is in its factory default state and not if a DHCP address was obtained. Once the AP is connected to the cloud, the PPPoE configuration will not be available for modifications anymore.

However, If the AP loses connectivity to the cloud and PPPoE failures are detected, you can access the local WebUI and update the settings again.

Aruba Instant On AP11D

Device information

Model: Aruba Instant On AP11D

Last restart cause: AP rebooted Tue Jan 21 20:09:31 UTC 2020; CLOUD cmd at uptime 0D 1H 20M 0S: write erase all reboot

Software: 1.4.0.0 (Build 73981)

Portal connectivity

Instant On portal status: Device onboarding message

Device onboarding Error: Device local time: 2020-01-17 17:35:53 (UTC)

Instant On portal message: Device onboarding message

Time source: Instant On Portal

IP addressing

PPPoe DHCP Static

Username: user1
Password: user12345
Service name (if required):

By default, both PAP and CHAP user name, and password/chap-secret are saved. Authentication will be based on ISP requests.

Changing these settings will restart the device CANCEL APPLY

Follow the steps below to configure PPPoE on your network:

1. The Instant On AP should be connected to the ISP provided modem but does not have an IP address provided by the DHCP server.
2. Once the LED on the AP becomes solid orange, the AP will broadcast an open SSID **InstantOn-AB:CD:EF** approximately after one minute, where AD:CD:EF corresponds to the last three octets of the MAC address of the AP.
3. Connect your laptop or mobile device to the SSID and access the local web server through <https://connect.arubainstanton.com>. The local WebUI configuration page is displayed.
4. Under **IP addressing**, select the **PPPoE** radio button.
5. Enter the PPPoE **Username**, **Password** and **MTU** provided by your ISP, in the respective fields.
6. Click **Apply**. The AP will reboot once the PPPoE configuration is applied.
7. Wait for the LED lights to flash green and orange. This indicates that the PPPoE link is up and stable, you will see the device onboarding status now reads "**Waiting to be onboarded..**". This step might take an additional five minutes, if the AP upgrades its firmware during the reboot process.
8. You can now proceed to creating a new site and adding devices. For more information, see:

- [Setup a New Site using the Web Application](#)



If an AP with the PPPoE configuration is removed from the Inventory or the site is deleted, the AP will move to its factory default state and the PPPoE configuration will be erased from the AP.

Discovering Available Devices

There are multiple ways to add an Instant On AP and switches to a site during the initial setup. You may choose any of the following methods to add devices for the first time and complete setting up your network:

- **BLE Scanning**—The Instant On mobile app or web application scans for nearby devices through BLE and displays the APs discovered, on the screen. Tap or click the **Add devices** button to add the devices discovered to the site. Alternatively, click **Search again** if there are more devices to be displayed. If the BLE scanning fails to discover any devices in the vicinity, tap the **Add devices manually** tab and choose to add devices to your network by entering the serial number or by scanning the barcode of the AP.
- **Serial Number**—Enter the serial number located at the back of your Instant On AP or switch and click **Add device**.

- **Barcode Scanning**—As an alternative to manually entering the serial number to add devices, tap the barcode scan icon on the mobile app and scan the barcode at the back of your Instant On AP or switch.

BLE Troubleshooting

BLE troubleshooting happens automatically during the auto-detection of APs in the initial setup. If an error is detected you will see a message in the mobile App that helps you to troubleshoot any network or device related issues and complete the network setup successfully.

Multiple Sites

When you login to the Aruba Instant On application using your administrator account credentials, the **My Sites** page is displayed if multiple Aruba Instant On sites are registered to your account. To view or manage the settings of a particular site, click on any of the registered sites listed on this page.

Account Management

To navigate to the **Account Management** page, click the icon next to your account name in the page header and select **Account management** from the drop-down menu. The alphabet in the icon will change based on the first letter of your registered email account. For more information, refer to [Managing Your Account](#).

Setup a New Site

To register a new Instant On site to your account:

1. Click on the site name and select  **Setup a new site** from the drop-down list. You will be redirected to the initial setup page.
2. Follow the instructions given in [Setting Up Your Wireless Network](#) to add a new Instant On site.

Sign Out

Click on **Sign out** to sign out from your Aruba Instant On account.

Help

Click the  button in the page header to view help options. The following options to access technical support are available:

- **Help**—Opens the Aruba Instant On documentation portal. For more information, see <https://www.arubainstanton.com/techdocs/en/content/home.htm>.
- **Support**—The following options are available to reach Aruba Instant On support:
 - **Contact support** - Opens the Aruba Instant On Support Portal, which provides information on warranty and support policy for the product you selected and also the on-call technical support. For more information, see <https://www.arubainstanton.com/contact-support/>.
 - **Support resources**—Allows you to generate a support ID by clicking on the **Generate Support ID** button. The ID is then shared with Aruba Support personnel to run a diagnosis on your device.
- **Community** - Provide a place for members or participants to search for information, read and post about topics of interest, and learn from each other. For more information, see <https://community.arubainstanton.com/>.
- **Technology partners & promotions** - Provides details on the product, how it works, link to the support, and community page. For more information see <https://www.arubainstanton.com/>.

- **About** - Provides information about the software currently installed on the web application, and also the following information:
 - [End User License Agreement](#)
 - [Data Privacy Policy and Security Agreement](#)

Deploying Multicast Shared Services

The Instant On solution supports a variety of multicast shared services, which are typically performing streaming of content from a phone, tablet or laptop to a connected TV or speakers.

The devices and multicast services can be discovered and accessed by both wired and wireless clients based on the network VLAN ID. For more information, see [Shared Services](#).

Multicast services can be configured in one of the following modes:

Private Network Mode

To detect services available on the same network (Same VLAN):

- The networks can be configured either as employee network or guest network.
- Devices offering the service and clients using the service must be connected to the same Wi-Fi Network or different networks with same VLAN ID.
- The **IP and network Assignment** settings must be set to **Same as local network (default)**. You can assign a different network if required by your local network. For information on IP and network settings, see [IP and Network Assignment](#).
- The **Network Access** setting can be set to **Unrestricted access**. For more information, see [Network Access](#).



You can also configure **Network Access** setting to **Restricted access** to use the service offered by devices but need to specify the IP address.

To detect services available on the other networks (Cross VLAN):

- The networks must be configured as an Employee network.
- Devices offering the service and clients using the service can be connected to other employee networks with the different VLAN ID.
- The **IP and network assignment** settings must be set to **Same as local network (default)**. For information, see [IP and Network Assignment](#).
- The **Network Access** setting of employee network must be set to **Unrestricted access**. The clients connected to guest network can use shared services from employee network when its network access is set to **Unrestricted access**, **IP and network assignment** settings is set to **Same as local network** and service is allowed to access. In the case of guest network, services available on other networks will not be detected. For more information, see [Network Access](#).

Multicast services on Guest networks or Employee networks configured with the option **Specific to this network** are not supported if devices offering the service and clients using the service are located on different VLAN.





You can also configure **Network Access** setting to **Restricted access** to use the service offered by devices but need to specify the IP address.

Router Mode

To detect services available on the same network (Same VLAN):

- The networks can be configured either as employee network or guest network.
- Devices offering the service and clients using the service must be connected to the same Wi-Fi Network or different networks with same VLAN ID.
- The **IP and network Assignment** settings must be set to **Same as local network (default)**. You can assign a different network if required by your local network. For information on IP and network settings, see [IP and Network Assignment](#).
- The **Network Access** setting must be set to **Unrestricted access**. For more information, see [Network Access](#).
- Alternatively, if an AP11D is used as the primary Wi-Fi router, the clients and services connected to ports E1, E2, E3 are also supported. In the case of wired network, the cross-vlan services will always be able to access.

To detect services available on the different networks (Cross VLAN):

- The network must be configured as employee network.
- Devices offering the service and clients using the service can be connected to other employee networks with the different VLAN ID.
- The **IP and network assignment** settings must be set to **Same as local network (default)**. For more information, see [IP and Network Assignment](#).
- The **Network Access** setting of employee networks must be set to **Unrestricted access (default)**. The clients connected to guest network can access shared services from employee network when its network access is set to **Unrestricted access** and **IP and network assignment** settings is set to **Same as local network**. For more information, see [Network Access](#).



Multicast services on Guest Networks or located on the WAN uplink are not supported.

Examples

Following are some of the examples for deploying multicast services:

- Private network mode with a combination of wired and wireless clients and services.
- Router mode with clients and services on same wireless network.
- Router mode with clients and services on same wired network.

Accessing Aruba Instant On Application

Ensure that your system meets the following device OS and browser requirements to access the Instant On web application.

Browser Requirements

The following versions of the web browsers support the Instant On web application:

- Google Chrome
- Mozilla Firefox
- Microsoft Edge
- Apple Safari

Create an Instant On Account

Follow these steps to create an Instant On account:

1. Open a browser.
2. Type <https://portal.arubainstanton.com> in the address bar and press the **Enter** key.
3. Click **Sign up** to create a new Instant On account.
4. Enter an email ID in the **Email** field. The email ID should not be associated with another Instant On account.
5. Enter a password in the **Password** field.
6. Select the **End User License Agreement and Data Privacy Policy and Security Agreement** checkbox.
7. Click **Create account**.
8. A verification email is sent to your email account. Follow the instructions in the email to activate your Instant On account.



NOTE The email notification with the verification link might sometimes end up in the junk email folder instead of your inbox.

9. Once the above steps complete, click **Continue** on the web application. You have now successfully registered an Instant On account.

You can use the same account credentials to sign in to the mobile app, web application, community site, or support site.

Logging in to Instant On

To log in to the Instant On application, launch the Aruba Instant On web application.

1. Open a browser.
2. Type <https://portal.arubainstanton.com> in the address bar and press the **Enter** key.
3. If you are signing in for the first time, enter the registered email ID and password in the **Email** and **Password** boxes respectively, and then click **Sign in**. For all future logins, the credentials are saved based on the web browser settings.



NOTE The home page is displayed based on the number of sites associated with your account. For multiple sites associated with your account, you have the option to choose a site from the list before you are taken to the respective home page.

4. Follow the onscreen instructions to complete the access point setup, if the web interface is launched for the first time.

Resetting Your Account Password

To reset your Instant On login password, follow these steps:

1. Click **Forgot password?** on the login screen.
2. Enter the email address associated with your Aruba Instant On account in the space provided.
3. Click **Reset password**. The instructions to create a new password will be sent to your email address.
4. Open the link provided in the email. The change password page is displayed.
5. To change the password of your Instant On account, confirm your email address and enter a new password.
6. Click **Reset password**. An acknowledgment message that your password has been changed successfully is displayed on the screen.



The email notification with the Reset password link may sometimes end up in the junk email folder instead of your inbox.

Managing Sites Remotely

Remote access allows you to configure, monitor, and troubleshoot Aruba Instant On deployments in remote sites.

- When an Instant On site is deployed and configured, it establishes a connection to the Instant On cloud, which allows you to access and manage sites remotely. The site information and account credentials associated with the site are registered and stored in the cloud. After the Instant On site is registered, it can be accessed and managed remotely through the Instant On application.



The remote site must have access to the Internet in order to connect to the Instant On cloud. If the site loses Internet connectivity and fails to establish a connection to the cloud, you will not be able to access the site remotely.

- When you log in to the Instant On application, the entire list of sites associated with your account is displayed. Select a site from the list for which you want to initiate a remote access session. When the remote access session is established, you can begin managing the site remotely.



The list of sites is only displayed if your account is associated with multiple sites. If your account is only associated with one site, the Instant On application connects directly to that site.

Username and Password Management

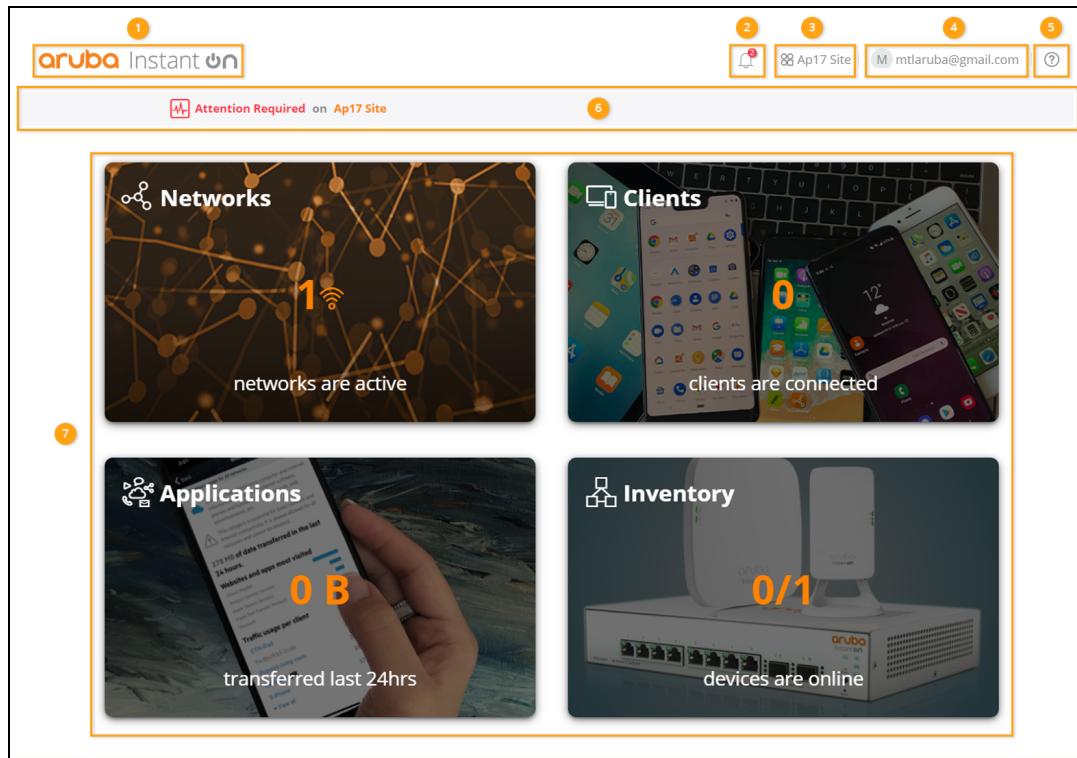
You can change your account username or password at any point in time remotely. The Instant On application automatically communicates with the Instant On cloud to update the credentials for all sites associated with the account.

Chapter 6

Aruba Instant On User Interface

The Aruba Instant On user interface allows you to create, modify, and monitor network components from a central location. The user interface is designed to offer ease-of-use through an intuitive layout and simple navigation model.

Figure 1 Web Application User Interface Overview



The Instant On user interface comprises of the following components:

Table 8: Aruba Instant On User Interface Components

Legend	Header Content	Description
1	Aruba Instant On logo	Displays the Aruba Instant On logo and functions as a button to return to the Instant On home page.
2	Alerts (🔔)	Displays the alerts that are triggered by the system when an unusual activity is observed on the network. See Alerts for more information.
3	Site options (🔗)	Displays the site name and provides the following options to manage sites under your administration: <ul style="list-style-type: none">■ Site management—Allows you to modify various account settings, including

Table 8: Aruba Instant On User Interface Components

Legend	Header Content	Description
		<p>time zone and notifications for the selected site. For more information, see Site Management.</p> <ul style="list-style-type: none">■ Add new devices—Opens the Extend Network page and allows you to add a new device. For more information, see Extending your Network.■ Connect to another site—Allows you to connect to another Instant On site. After clicking Connect to another site, you are logged out of your current site and redirected to the Aruba Instant On login page. Enter the registered email ID and password to access the respective Aruba Instant On. If you have multiples sites configured under the same administrator account, you will be redirected to the My Sites page from where you can select one of the listed sites.■ Setup a new site—Allows you to setup a new Aruba Instant On site. For more information, see Setting Up Your Network.
4	Account options (@)	<p>Displays the registered email ID and provides options to administer account information and setup notifications. The first letter of your e-mail id will be displayed in the circle. Account options allows you to perform the following actions:</p> <ul style="list-style-type: none">■ Account management—Allows you to modify your account information for all associated sites. For more information, see Managing Your Account.■ Sign out—Allows you to log out of your Aruba Instant On account.
5	Help (?)	<p>Provides the following options to reach Aruba Instant On support and additional details of the product:</p> <ul style="list-style-type: none">■ Help—Opens the Aruba Instant On documentation portal. For more information, see https://www.arubainstanton.com/techdocs/en/content/home.htm.■ Support—Listed below are the options available:<ul style="list-style-type: none">○ Contact support - Opens the Aruba Instant On Support Portal, which provides information on warranty and support policy for the product you selected and also the on-call technical support. For more information, see https://www.arubainstanton.com/contact-support/.○ Support resources—Allows you to generate a support ID by clicking on the Generate Support ID button. The ID is then shared with Aruba Support personnel to run a diagnosis on your device.■ Community - Provide a place for members or participants to search for information, read and post about topics of interest, and learn from each other. For more information, see https://community.arubainstanton.com/.■ Technology partners & promotions - Provides details on the product, how it works, link to the support, and community page. For more information see https://www.arubainstanton.com/.■ About - Provides information about the software currently installed on the web application, and also the following information:<ul style="list-style-type: none">○ End User License Agreement○ Data Privacy Policy and Security Agreement

Table 8: Aruba Instant On User Interface Components

Legend	Header Content	Description
6	Site health monitor	Provides the health status of devices connected to the network. Clicking on the site health monitor will take you to the Site Health page. See Monitoring Site Health for more information on the Site Health module.
7	Modules	Modules allow you to configure and monitor network components such as application usage and system alerts. Clicking on a module tile allows you to configure settings relevant to the module. The Instant On user interface consists of the following modules: <ul style="list-style-type: none">■  Networks: Provides a summary of the networks that are available for primary and guest users. See Configuring Networks for more information on the Networks module.■  Clients: Provides connection information for the clients in your network. See Managing Clients for more information on the Clients module.■  Applications: Provides daily usage data for the different types of applications and websites accessed by clients in the network. See Analyzing Application Usage for more information on the Applications module.■  Inventory: Specifies the number of devices on the site that are UP. This page also allows you to add a new device or remove an existing device. See Viewing and Updating Inventory for more information on the devices on the site.

Using the Instant On User Interface

Network operations of the Instant On network is managed through the site health monitor and modules present in the homepage.

Opening a Module

To open a module click on the module tile in the home page. The settings relevant to the particular module will be displayed. When a particular module is open, the module tiles are arranged at the bottom of the home page. You can switch between modules by clicking on the tiles below.

Closing a Module

To close a module and return to the Instant On home page in the web application, do one of the following:

- Click **X** at the top-right corner of the module.
- Click the Aruba Instant On logo at the top-left corner of the page.

Site Management

Click on the site name and select **Site management** from the drop-down menu. The **Site Management** page displays the following user settings that can be modified in the Aruba Instant On application:

- Administration
- Time zone
- Guest portal
- Software update

Administration

The **Administration** page allows you to modify administrator information, including your Aruba Instant On site name and account credentials. You can also add a secondary administrator account to manage the site. See [Administration Settings](#) for more details on the **Administration** page.

Time Zone

The **Time Zone** page allows you to set the local time zone, date, and time for your Aruba Instant On site. See [Time Zone Settings](#) for more details on the **Time Zone** page.

Guest Portal

The Guest Portal page on the Instant On web application provides you with a Captive Portal Editor to design and customize a welcome page as you see fit. The page also provide you with the option to configure Facebook Wi-Fi service to connect to the Internet. This is used in Guest networks without the need for a secured password for authentication. See [Configuring Guest Portal](#), for more information.

Software Update

You can now manage your software updates by creating schedules using the Instant On web application. For more information, see [Updating the Software Image on an Instant On Site](#).

Administration Settings

The **Administration** page allows you to modify administrator information, including your Aruba Instant On site name and account credentials. You can also add a secondary administrator account to manage the site. Both accounts will have full privileges to the Instant On site configuration and status.

Modifying the Aruba Instant On Site Name

To modify the Aruba Instant On site name, follow these steps:

1. Click on the site name and select **Site management** from the drop-down menu. The **Administration** page is displayed by default.
2. Enter a new name for the Aruba Instant On site under **Site name**.



The site name must be between 1 and 20 alphanumeric characters in length.

Adding Secondary Accounts

Each Aruba Instant On site can be managed by three different administrator accounts. To add secondary administrator accounts to your site, follow these steps:

1. Click on the site name and select **Site management** from the drop-down menu. The **Administration** page is displayed by default.

2. To add a secondary administrator account, click (+) next to **Account managing this site**.
3. Enter a valid email ID in the **Email** field and click **Assign account** to save the changes.

Changing your Secondary Account

To change your secondary administrator account, follow these steps:

1. Click on the site name and select **Site management** from the drop-down menu. The **Administration** page is displayed by default.
2. Under **Second account**, click **Change second account**. The **Email** field becomes editable.
3. Enter a new email ID for the secondary account.

Transferring Account Ownership

Aruba Instant On allows you to transfer ownership from one administrator account to another. To transfer ownership of an Aruba Instant On site to another administrator account, follow these steps:

1. Click on the site name and select **Site management** from the drop-down menu. The **Administration** page is displayed by default.
2. Under **Account(s) managing this site**, click **Transfer ownership**. The **Transfer Ownership** page is displayed.
3. Enter the new email ID under **Email**.
4. Click **Transfer ownership** to transfer ownership of the site to the new administrator account.

After your account is removed, you are logged out of the site. A confirmation message is displayed, stating that ownership has been transferred successfully.

Time Zone Settings

The time zone is set automatically when the device is configured for the first time. However, if you wish to change the time zone settings, the **Time Zone** page allows you to set the local time zone, date, and time for your Aruba Instant On site. This information is used for the following Aruba Instant On features:

- Displaying daily statistics for your network.
- Enforcing network availability schedules.
- Performing daily image checks on the Aruba Instant On image server.

Setting a Local Time Zone

To set the local time zone for your Aruba Instant On site, follow these steps:

1. Click on the site name and select **Site management** from the drop-down menu. The **Administration** page is displayed by default.
2. Click **Time zone** to open the **Time Zone** page.
3. Select a time zone from the **Site local time zone** drop-down list.

After the local time zone is set, Aruba Instant On automatically updates the local date and time under **Site local date & time**.

About Software

The **About** page provides information about the software currently installed on the web application. To view the following information in the **About** page, click the help (?) icon from the page header and select **About** from the drop-down menu:

- [End User License Agreement](#)
- [Data Privacy Policy and Security Agreement](#)

Click **OK** to exit from the **About** page.

The **Site Health** page provides a summary of the health status of the Instant On devices connected to the network. It shows a consolidated list of alerts that are triggered from the devices provisioned at the site.

It also displays the inventory details of the connected devices and real-time data of active client connections on an hourly basis with the cumulative transfer speed of all the devices.

One of the following messages is displayed at the bottom of the Site Health icon:

Table 9: Site Health Messages

Message	Description
 Everything is OK	This information alert indicates that there are no issues with the Site Health. The color code is green.
 Potential Issue	This minor alert indicates one or several potential issues detected in the system. The color code is yellow.
 Attention Required	This major alert indicates one or several issues detected in the system that require immediate attention. These alerts have the highest severity level. The color code is red.

The alerts are classified based on the severity. The [Alerts](#) page in the Instant On web application prioritizes the alert that requires immediate attention by placing it at the top of the list. The Instant On triggers an alert when an unusual activity occurs on the site and requires timely action to be taken by the administrator. The alerts are classified as follows:

- Major active alert (⚠) — The alerts classified as major are considered as the most severe by the system and prompt the user to take an immediate action. These alerts are triggered when there is a definite downtime of a device, synchronization failure, or when the Internet connectivity is down.
- Minor active alert (⚠) — The alerts are classified as minor when a degradation in performance is observed, but without any downtime. These alerts are triggered when a system or device is overloaded, or a device MAC address is unauthorized.

Registered devices send or receive notifications when an alert is triggered by the Instant On due to an unusual activity on the site. For information on how to enable or disable notifications for alerts, refer to [Notifications](#).

The Site Health page also displays the Current transfer speed in bytes per second.

Click [Show all alerts](#) to view the list of alerts received on the site.

Click [Show inventory](#) to view a list of all the devices in the network, along with their operational status.

Alerts

Alerts are triggered by the system when an unusual activity is observed with the network devices on the site. To view the **Alerts** page, click the **Alert** () icon that appears on the title bar of the web application when there is a pending alert. The number of alerts in the system is displayed as a colored badge on top of the **Alert** () icon. The color of the badge determines the severity of the alert present in the system. When there are no alerts present in the system or all the alerts have been acknowledged, the **Alert** () icon will not appear in any of the title bars on the app or the application.

Viewing Alert History

To view the Alert history, follow these steps:

1. Click the **Site Health** banner () on the Instant On home page.
2. On the Site Health main page, you will see the details of the latest alert. Click **Show all alerts**. The **Alerts** page displays a list of all the alerts received by the app, including the active alerts and the ones that have been cleared.
3. Click the arrow () next to the alert. The details of the alert is displayed.

 **NOTE** When there are multiple active alerts received by the application, the summary box in the **Site Health** page displays the active alerts with the highest severity in the system along with their color codes. For example: Major active alert takes the highest priority and is displayed in a red summary box. The **Alerts** page displays the list of active alerts in descending order of their severity and the order by which they should be acknowledged.

The Inventory displays a list of devices in the network along with the devices' current operational status.

To view the **Inventory** page, follow these steps:

1. Click the **Inventory** (cube) tile on the Instant On web application home page or click the **Site Health** banner and then click on **Show inventory**.
2. The **Inventory** page lists the APs and switches added in the network and their operational status. Click an AP or switch to view the details of the device.

The following table lists icons and their corresponding status:

Table 10: Device Status

Status	Icon	Condition
Up		Device is reachable.
Down		Device is not reachable.
Warning		Reachable device with a major alert reported by the device.
Minor warning		Reachable device with a minor alert reported by the device.

Adding a Device

To add a device to the inventory list, follow these steps:

1. Click the **Inventory** (cube) tile on the Instant On web application home page or click the **Site Health** banner and then click on **Show inventory**. The **Inventory** page is displayed.
2. Click **+ Add devices**.
3. Place your Instant On device in its destination area and make sure it is powered on and connected to the Internet. Now select **Search for my device**. It usually takes around 4-5 minutes for the Instant On devices to be detected. Alternatively, you can choose to extend your network by clicking on **How to extend my network**. For more information, see [Extending your Network](#).
4. Review the device(s) discovered and add them to your site.
5. If you still cannot find your device, click the **I don't see my device** button to view the troubleshooting options.

Types of Devices

Instant On supports three types of devices:

- [Access Points](#)
- [Routers](#)
- [Switches](#)

Extending your Network

The **How to Extend your Network** page provides instructions on two different ways by which you can add more devices to your network.

- Extend using a cable
- Extend over-the-air (Mesh)

Extend using a Cable

This option is available to you on the UI only if you have chosen to configure the Instant On devices in private network mode. To extend your network using a cable, follow these steps in the web application:

1. In the **How to Extend your Network** page, choose **Extend using a cable**.
2. To ensure optimal performance, connect your additional Instant On devices to the same switch as the first AP, using network cables. Power on the AP using Power over Ethernet (PoE) or DC power adapter (if you have ordered for it with the installation kit).
3. Wait for the LED lights on the additional Instant On AP(s) to blink alternatively between green and amber.
4. Select **Search for my device** to make the Aruba Instant On scan for both wired and wireless devices. The AP should show up in the list of devices detected in the network.
5. Review the device(s) discovered and add them to your site.
6. If you still cannot find your device, click **I don't see my device** to view the troubleshooting options.

Extend Over the Air

To extend your network over the air, follow these steps in the web application:

1. In the **How to Extend your Network** page, choose **Extend over-the-air**.
2. Connect at least one Instant On AP to a local wired switch or a router and ensure that the initial setup is complete.
3. Place a wireless Instant On AP in a location within the Wi-Fi range and power it on. For more information, see [Instant On AP Wireless Access Point Placement Guidelines](#).
4. Wait for the LED lights on the wireless Instant On AP(s) to blink alternatively between green and amber.
5. Select **Search for my device** to make the Aruba Instant On scan for both wired and wireless devices. The AP should show up in the list of devices detected in the network.
6. Review the device(s) discovered and add them to your site.
7. If you still cannot find your device, click **I don't see my device** to view the troubleshooting options.

Instant On AP Wireless Access Point Placement Guidelines

Consider the following guidelines when installing additional APs in the wireless network:

- **Interfering sources or obstacles**—Check for interfering sources or obstacles and install the APs on a ceiling or a wall.
- **Line of sight**—If you can clearly see the wired AP from where you stand, it is likely that the AP will offer a strong signal and good coverage.
- **No line of sight**—When line of sight is not possible, the APs should be placed in a close range to each other. The number of obstacles and type of materials heavily influence and attenuate the RF signal. In this scenario, a minimum distance of 16 feet (5 meters) and a maximum distance of 60 feet (18.25 meters) is recommended between the APs.
- **Wireless APs are placed on different floors**—If you place the APs on different floors, try to align them along a vertical line.



These are general guidelines and you may need to experiment with the placement of your Instant On APs before settling down on a permanent location.

Deployment Scenarios for Outdoor Access Points

The versions prior to 1.4.0 of the Instant On product line includes both indoor and outdoor APs. However, the user interface did not allow specifying whether an AP is configured for servicing indoor or outdoor environments. In the case of an outdoor AP such as AP17 being setup as a mesh point, it may experience service disruptions when all the surrounding APs are indoor units. This is because many regulatory domains reduce the available channels for outdoor use. The result is that the indoor AP may choose to use a channel that is unavailable to the outdoor AP and hence, the AP17 mesh point will never be able to connect to the mesh portal. The following deployment scenarios for Outdoor APs help mitigate these problems:

Scenario 1: Provision a Site on the Outdoor AP Channel

In this solution, when the user attempts to extend the network, the UI prompts the user to confirm whether the new AP is an outdoor AP (example: AP17) being added as a mesh point. If so, the entire site is provisioned to operate on the outdoor AP channel as long as the outdoor AP is part of the Inventory. However, when an outdoor AP is removed from the Inventory, and there are no other outdoor APs present, then the site is switched back to operate on the AP installation default channel.

Scenario 2: New Site or Existing Site with no Outdoor Mesh Points

When extending the network, a choice is presented to the user to include the discovery of outdoor mesh APs in the search. One of the following two outcomes are possible in this scenario:

If the user chooses to discover outdoor APs as part of the search by selecting the **Include over-the-air outdoor devices in search** checkbox:

- A warning message is displayed to indicate that the Wi-Fi network will be temporarily unavailable when search for over-the-air outdoor devices. All APs in the site are forced to the outdoor channel and power plan. All APs discovered in the search regardless of their type or connectivity status will be displayed and can be added to the inventory. If there are no outdoor APs discovered in this process, the site will revert to the default channel plan.

If the user chooses not to include Outdoor APs as part of the discovery operation:

- The **Search for my device** operation will keep the default channel plan and search for both wired and wireless APs in the area. The over-the-air outdoor APs will be ignored in the search results. However, wired outdoor APs can still be found and added to the inventory, but they will operate separately on the outdoor channel plan.

Scenario 3: Existing sites with Mesh outdoor Access Points

If a mesh outdoor AP cannot find a mesh portal on an outdoor channel, then it will be displayed as offline by the user interface.

If a mesh outdoor AP is on a compatible channel, then the user interface displays it as up and running.

Scenario 4: Deleting Last Outdoor Mesh Point

When deleting the last outdoor mesh point, the site will revert to its default channel plan.

Radio Management

The **Radio Management** page allows you to configure the radio channel on which the AP needs to operate. This reduces interference and helps to optimize the AP radio performance as they will operate in optimal RF channels and bandwidth. The radio management configuration is global to a site and can be accessed from the advanced menu in the **Inventory** page. The APs in the site will use only the selected channels and allowed channels for the channel width.

Follow these steps to configure a radio channel on which the AP should operate:

1. Click the **Inventory** tile on the Aruba Instant On Portal home page or click the **Site Health** banner and the click on **Show inventory**
2. Click the advanced settings () icon and select **Radio management**.
3. Choose a **Channel width** a for 2.4 GHz and 5 GHz Radios.
4. Based on your selection, the **Channel selection** options will be refreshed. Select the required channels are saved automatically.

Access Point Lights

The **Access Point Lights** page allows you to turn on or off the device status and radio lights. The lights are turned on by default to provide a clear visual indicator of the device's status at a glance.

Follow these steps to turn or off the access point lights:

1. Click the **Inventory** tile on the Aruba Instant On Portal home page or click the **Site Health** banner and the click on **Show inventory**
2. Click the advanced settings () icon. The **Access Point Lights** page is displayed.
3. Choose one of the following options:
 - a. **Normal mode (default)**— Use this option to turn on the status and radio lights. This option is selected by default.
 - b. **Quiet light mode**—Use this option to turn off the status and radio lights. When this option is selected, the device lights are turned off during normal operation.

Loop Protection

The **Loop Protection** page is available only when there are one or more switches in the inventory. Instant On devices use two mechanisms for loop protection:

- [Aruba Proprietary Mechanism](#)
- [Rapid Spanning Tree Protocol \(RSTP\)](#)

Aruba Proprietary Mechanism

This mechanism is in-built on AP11D access points and Instant On switches to protect them against loops or storms. This mechanism cannot be disabled on the device using the Instant On web application. The device sends out a proprietary packet and blocks any port that receives the same packet. The device will recover in 60 seconds once the fault is removed.

Rapid Spanning Tree Protocol (RSTP)

This mechanism is available only on the Instant On switches and is compliant with the 802.1w standard. RSTP provides loop protection in an interoperable environment with third-party networking equipment.

The RSTP mechanism can be enabled or disabled on the network using the Instant On web application. When this mechanism is enabled, probe packets are sent out every 2 seconds from the root bridge device. If the same packet is seen in more than one port of a downstream device, it indicates that a loop in the network exists, and RSTP will block ports to create a loop-free topology.

Follow these steps to enable RSTP on the network:

1. Click the **Inventory** tile on the Aruba Instant On home page or click the **Site Health** banner and the click on **Show inventory**.
2. Click the advanced settings () icon and select **Loop protection**.
3. Slide the **Rapid spanning tree (RSTP)** toggle switch to enabled () to configure loop protection on the network. The page lists the spanning tree diagnostics such as the **Root switch device** connected to the network and its **priority** value. It also indicates the duration and number of times the **Topology changed** for the root switch device on the network.

Power Schedule

The **Power Schedule** page allows you to configure a schedule for Instant On switches and PoE capable devices to supply power to devices connected to them. This setting is global and applies to switches and PoE capable access points.

The Power Schedule feature does not take effect on:

- Uplink port
- Ports to which Instant On access points and switches are connected.
- Link aggregation ports

Follow these steps to configure a power schedule for PoE powered devices on the network:

1. Click the **Inventory** tile on the Aruba Instant On home page or click the **Site Health** banner and the click on **Show inventory**.
2. Click the advanced settings () icon and select **Power Schedule**.
3. Select the days on which the switch should supply power to devices under **Days of the week**.
4. Configure the time period for when the devices should be powered through PoE under **Active hours during the day**.
 - a. **All Day** - The switch provides power to the connected PoE devices throughout the day.
 - b. **Active Between** - The switch provides power to the connected PoE devices for the specified time period. Configure the **Start Time** and **End Time** for PoE supply as required.



When the **End Time** is configured prior to the starting time, a **Next day** label is displayed, indicating that the switch will turn off PoE supply for the device at the configured time on the next day.

Although the Power Schedule option is globally applicable, the usage of the schedule can be turned off for individual ports. The option to turn off power schedule for individual ports is available in the **Port** section of the **Switch Details** page. For more information, see [Power Management](#).

DNS

The DNS page allows you to configure the DNS server used by the Instant On network. This is a global setting for the Instant On network.

Follow these steps to configure a DNS server for the network:

1. Click the **Inventory** tile on the Aruba Instant On home page or click the **Site Health** banner and the click on **Show inventory**.
2. Click the advanced settings (⚙️) icon and select **DNS**.
3. Select either of the three options:
 - **Automatic(default)** — Configure Cloudflare DNS (1.1.1.1) as the DNS server. This option is selected by default.
 - **Network assigned** — Configure DNS assigned by the network as the DNS server, for networks without a router.
 - **ISP assigned** — Configure DNS assigned by ISP as the DNS server, for networks with a router.
 - **Custom** — Specify a custom DNS server. You can create up to 3 DNS servers for the network. To create a custom DNS server, follow these steps:
 - a. Select the **Custom** radio button.
 - b. Enter the IP address of the **DNS server** and click **+**. To remove a DNS server click on the **delete** icon next to the DNS entry.

Access Point Details

The **Access Point Details** page provides details of the selected AP, which includes the AP name, IP address, MAC address, serial number, radio, ports, and model type of the AP. This page also provides a summary of the wireless radios including the number of clients that are currently connected. To view the Access Point Details page, follow these steps:

1. Click the **Inventory** (📦) tile on the Aruba Instant On home page or click the **Site Health** (📈) banner and then click on **Show inventory**.
2. Click the (>) arrow next to an AP in the **Inventory** list. The AP details such as the AP name, IP address of the AP, MAC address, Serial number, AP type, radio, and the number of the clients connected on each radio channel are displayed.

The following options are available in the Access Points Details page:

- [Identification](#)
- [Connectivity](#)

- [Ports](#)
- [Actions](#)

Identification

Radios

This section provides details on the clients operating on the 2.4 GHz and 5 GHz radios of the device:

- Number of clients connected—Denotes the number of clients connected to the radio.
- Operation channel—Denotes the radio channel on which the connected clients are operating.
- Radio transmit power—Denotes the radio transmit power rate (in dBm) for the connected clients.
- Airtime utilization—Denotes the airtime utilization (in %) detected by the radio.

Connectivity

You can either configure Instant On devices to automatically receive an IP address from an DHCP server running on the LAN or manually configure a Static IP address. To configure IP assignment for the access point, follow these steps:

1. Click the **Inventory**() tile on the Aruba Instant On home page or click the **Site Health**() banner and then click on **Show inventory**. The **Inventory** page is displayed.
2. Click the (>) arrow next to an AP in the **Inventory** list and then click **Connectivity** tab.
3. Select any one of the following options to assign an IP address for the AP:
 - **Automatic(default)** — The IP address for the AP is assigned by the DHCP server.
 - **Static** — Assign a static IP address for the AP and configure the following parameters:
 - a. **LAN IP** —Enter a Static IP address.
 - b. **Subnet mask**—Enter the subnet mask.
 - c. **Default gateway**—Enter the IP address of the Default Gateway.
 - d. **DNS server**—Enter the IP address of the DNS server.
4. Click **Save**.

Ports

Every network requires the E0/PT or ENET port of the AP to be connected to the gateway or switch using an Ethernet cable. The Port Details page displays the ENET port, the uplink status, and the upload and download throughput rates. The name of the Ethernet port can be changed by entering a new name in the **Port ENET** text field.



The **Port details** link will not be displayed if the AP is connected as a mesh point in the network.

Connected Clients and Devices

On selecting the ENET port, the **Clients and devices connected to this port** section displays the list of clients and devices connected to the port. By default, the clients and devices for **All Networks** applicable to the port are displayed. The clients and infrastructure devices directly connected to the port are displayed as a link to the client details page. The indirectly connected clients are displayed by their MAC address. To filter the clients and devices connected to a specific network, select a network from the **Show** drop-down list.

Actions

The Actions tab provides the following configuration options.

Locate

Instant On allows you to locate your device when there are many devices in the site.

To locate your device, follow these steps:

1. Click the **Inventory** () tile on the Instant On web application home page or click the **Site Health** banner and then click on **Show inventory**. The **Inventory** page is displayed.
2. Click the () arrow next to an AP in the **Inventory** list and then click on **Actions** tab.
3. Slide the **Activate lights** toggle switch to right () to turn on the locator light in the device. The locator light will be active for 30 minutes after you turn on the toggle switch. The light is turned off by default.

Restart

Aruba allows you to restart the device if you suspect any problem with it.

To restart your device, follow these steps:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Click the () arrow next to an AP in the **Inventory** list and then click **Actions** tab.
3. Click **Restart**.

Remove from Inventory

Follow these steps to remove an AP which is still online:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Select the AP you want to remove from the inventory by clicking the () arrow next to the device name.
3. In the **Actions** tab, click **Remove** next to **Remove from inventory**.
4. Click **Remove** in the popup window that appears on the screen.

Follow these steps to remove an AP which is offline:

1. Navigate to **Inventory**. Select the AP you want to remove from the inventory by clicking the () arrow next to the AP name. In the **Actions** tab, a rectangular bar appears below the device name when an alert is triggered. The color of the rectangular alert bar will appear according to the alert type.
2. Click the **Alerts** link. You will be directed to the **Alert Details** page which provides more information about the unusual activity. The **Advanced** menu does not appear on the title bar when the status is down.
3. If the Instant On device is removed from the network, you can choose to remove the device from the inventory by clicking **Remove from inventory** in the **Actions** tab. A pop-up box appears on the screen requesting your confirmation.
4. Click **Remove** to delete the device from the inventory.

Router Details

The Router Details page provides details of the selected Wi-Fi router, which includes the Router name, IP address, MAC address, serial number, radio, ports, and model type. This page also provides a summary of the wireless radios including the number of clients that are currently connected. Instant On currently supports AP11D devices to operate as a primary Wi-Fi router in the network. To view the Router Details page, follow these steps:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Click the (>) arrow next to an AP11D router in the **Inventory** list.

Identification

The Identification section displays details such as the Router name, IP address, MAC address, Serial number, Router type, radio, and the number of the clients connected on each radio channel.

Radios

This section provides details on the clients operating on the 2.4 GHz and 5 GHz radios of the device:

- Number of clients connected—Denotes the number of clients connected to the radio.
- Operation channel—Denotes the radio channel on which the connected clients are operating.
- Radio transmit power—Denotes the radio transmit power rate (in dBm) for the connected clients.
- Airtime utilization—Denotes the airtime utilization (in %) detected by the radio.

Connectivity

The Instant On AP11D device is connected as a primary Wi-Fi router to the ISP provided modem, using an Ethernet cable. The **Connectivity** section lists the gateway IP address of the uplink and the **Internet IP** forwarded by the ISP provided modem to the router. The Instant On router acts as a DHCP service on the local network and provides IP addresses to requesting devices. To configure LAN IP assignment for the AP11D router, use the following procedure:

1. **Base IP address** — Configure the LAN IP address for the router interface.
2. **Subnet mask** — Configure the subnet mask for the network.
3. Click **Save**.

Ports

Every network requires the E0/PT or ENET port of the AP or Router to be connected to the gateway or switch using an Ethernet cable. Each Instant On AP has a single port, except for the AP11D devices which have an additional 3 LAN ports—E1, E2, and E3 respectively. These ports can be used to connect additional APs in the network. The ports are visually represented on the page in the same manner as the actual physical ports on the device. The E0/PT or ENET port is always selected by default and acts as the default uplink port for the router. To view the details of the ports and the uplink status, follow these steps:

1. Click the (>) arrow next to an AP11D router in the **Inventory** list.
2. Under the **Ports** tab, select any of the ports to view the following details:
 - Port number — The physical port number of the router.
 - Port status — The speed of the trunk is displayed if the port is the member of a trunk.

- Upstream and Downstream throughput — The upstream and downstream throughput of the trunk is displayed when the port is the member of a trunk.

Instant On currently supports an AP11D device to operate as a router in the network. The **Ports** section for unconnected ports consists of the following settings:

- **Active** — Select the checkbox to enable the port. To disable the port, unselect the checkbox.
- Name of the port in read and write mode.

Authentication and Security

- **Port access control (802.1X)** — Select the checkbox to enable port-based network access control designed to enhance 802.11 WLAN security. Configure the following RADIUS settings when this option is enabled:
 - **Primary RADIUS Server**—Configure the following parameters for the **Primary RADIUS Server**. If you are using the Instant On mobile app, tap **More RADIUS parameters** to view the below settings.
 - **RADIUS Server IP address**—Enter the IP address of the RADIUS server.
 - **Shared secret**—Enter a shared key for communicating with the external RADIUS server.
 - **Server timeout**—Specify a timeout value in seconds. The value determines the timeout for a RADIUS request. The Instant On device attempts to send the request several times (as configured in the **Retry count**) before the user gets disconnected. For example, if the Timeout is 5 seconds, Retry counter is 3, user is disconnected after 20 seconds. The default value is 5 seconds.
 - **Retry count**—Specify a number between 1 and 5. Retry count indicates the maximum number of authentication requests that are sent to the server group, and the default value is 3 requests.
 - **Authentication port**—Enter the authentication port number of the external RADIUS server within the range of 1–65535. The default port number is 1812.
- **Send RADIUS Accounting** — Select the checkbox to send RADIUS accounting messages.
- **Secondary RADIUS Server** — Select the checkbox to configure a secondary RADIUS server and configure the following parameters:
 - **Server IP address**—Enter the IP address of the secondary RADIUS server.
 - **Shared secret**—Enter a shared key for communicating with the external RADIUS server.
 - **Authentication port**—Enter the authentication port number of the external RADIUS server within the range of 1–65535. The default port number is 1812.

Included networks

- This section includes the following configuration settings:
 - **All networks (default)**—The user can assign network traffic based on the VLAN tag or through the default network. By default, all ports assigned traffic from all networks are based on the VLAN tag.
 - **Specific networks only**—On selecting this option, the port's traffic will only be allowed from the specified network.

Clients and devices connected to this port

On selecting a specific port of an AP11D router, the **Clients and devices connected to this port** section displays the list of clients and devices connected to the port. By default, the clients and devices for **All Networks** applicable to the port are displayed. The clients and infrastructure devices directly connected to the port are displayed as a link to the client details page. The indirectly connected clients are displayed by

their MAC address. To filter the clients and devices connected to a specific network, select a network from the **Show** drop-down list.

Networks

After creating your network, you have the option to map the network to a VLAN port which, either allows traffic from all networks or only for a specific network. Each port in the Instant OnAP11D device can be assigned a separate VLAN ID and configured to manage the network traffic. The following procedure describes how to map a network to a VLAN port:

1. Click the **Inventory** () tile on the Instant On web application home page or click the **Site Health** banner and then click on **Show inventory**. The **Inventory** page is displayed.
2. Click the () arrow next to an AP11D router in the **Inventory** list and then click on **Networks** tab.
3. From the **Selected network** drop-down list, choose the network you want to map a specific port.
4. Click the port to which you want to assign the selected network.
5. Click the **Ports** tab to view the configuration details of the port mapped to the selected network.
6. Click **Save** to finish mapping the network to the port.

Actions

The **Actions** tab provides the following configuration options.

Locate

Instant On allows you to locate your device when there are many devices in the site.

To locate your device, follow these steps:

1. Click the **Inventory** () tile on the Instant On web application home page or click the **Site Health** banner and then click on **Show inventory**. The **Inventory** page is displayed.
2. Click the () arrow next to an AP11D router in the **Inventory** list and then click on **Actions** tab.
3. Slide the **Activate lights** toggle switch to right () to turn on the locator light in the device. The locator light will be active for 30 minutes after you turn on the toggle switch. The light is turned off by default.

Restart

Aruba allows you to restart the device if you suspect any problem with it.

To restart your device, follow these steps:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Click the () arrow next to an AP11D router in the **Inventory** list and then click **Actions** tab.
3. Click **Restart**.

Replacing a Router from the Inventory

Instant On allows you to replace a router from the inventory when it goes offline. A new or existing router from the site can be used to replace your old router. The old router needs to be manually reset to use as a normal router. This option is available only if the device selected from the inventory list is a router.

To replace the router from the inventory, follow these steps:

1. Click the **Inventory**() tile on the Aruba Instant On home page or click the **Site Health**() banner and then click on **Show inventory**. The **Inventory** page is displayed.
2. Click the (>) arrow next to the router you want to replace from the **Inventory** list. A rectangular bar appears below the device name when an alert is triggered.
3. Click the **Alerts** link. You will be directed to the **Alert Details** page which provides more information about the unusual activity and a link to replace the router.
4. In the **Alert Details** page, click on the **replace** link. The **Replace router** page is displayed. Alternatively, you can perform this action by clicking the **Replace hardware** button in the **Actions** tab.
5. Unplug the router that you want to replace and plug in your new Instant On device into your ISP modem. When your device's lights are alternating between green and amber, click **Continue**.
6. Enter the serial number located on your new Instant On primary Wi-Fi router and click **Search**.
7. Once your preferred router is detected, select **Replace** to configure the device as your primary Wi-Fi router.
8. Click **Finish** when your new router is added to your network.

Switch Details

To view the **Switch Details** page, follow these steps:

1. Click the **Inventory**() tile on the Aruba Instant On home page or click the **Site Health**() banner and then click on **Show inventory**.
2. Click the (>) arrow next to a switch in the **Inventory** list. The **Device details** page of the switch is displayed.

The **Device details** page of the switch contains the following sections:

- [Identification](#)
- [Connectivity](#)
- [Ports](#)
- [Link Aggregation](#)
- [Actions](#)

Identification

Displays the device information such as device name, PoE power usage, uplink connectivity, and the IP address.

Device name

The device name is displayed in read/write mode. You can change the name of the device, if required. The maximum number of characters supported is 32.

Connectivity

Displays the details of uplink connection. When the switch is connected to a network device on the uplink port, a link to the device details page of the device is displayed.

Local network IP

Displays the local network IP of the switch.

Power over Ethernet (PoE)

The **Power over Ethernet** section provides the following information:

- **Total budget**—The total power in watts that can be provided by the switch.
- **Power consumption**—The amount of power in watts currently being consumed by the connected PoE devices.

Connectivity

LAN IP

Configure the IP assignment for the Instant On switch. You can configure either one of the following options:



The Instant On switch will reboot to apply the configuration changes.

- **Automatic (Default)** — The Instant On switch will inherit the IP address assigned by the DHCP in the network.
- **Static** — Specify a static IP address for the Instant On switch by entering the following network parameters:
 - **LAN IP** — Enter the IP address for the switch.
 - **Subnet mask** — Enter the subnet mask.
 - **Default gateway** — Enter the IP address of the default gateway.
 - **DNS server** — Enter the IP address of the DNS server.

Routing

Configure routing on the Instant On switch. Routing is disabled by default. To configure routing for the switch perform the following steps:

1. To enable routing on a switch, select the **Allow routing between networks** checkbox. To disable routing, deselect the checkbox.
2. When **Allow routing between networks** is selected,  icon is displayed next to networks that can be routed. If the  icon is not visible, it implies that routing is turned off for the network.
3. To configure routing for a network, select the network to view the routing options:
 - a. Select the **Allow routing** checkbox to turn on routing. To turn off routing, deselect the checkbox.
 - b. Configure either of the following options to assign an IP for the network:
 - **Automatic (default)** — The network will receive IP address from a DHCP server.
 - **Static** — Define the IP address assignment for the network by entering the following network parameters:
 - **Network IP address** — Enter the IP address for the network.
 - **Subnet mask** — Enter the subnet mask for the network.
4. Click on **Save** to apply configuration changes. The routing configuration is applied after the Instant On switch reboots.



A minimum of two wired networks must be configured in the site to perform routing.

The Instant On switch must be online to configure routing.

Routing can be performed by only one Instant On switch in a site.

Ports

The ports are visually represented on the page in the same manner as the actual physical ports on the device. Each port is numbered according to the port number on the switch and displays its current status. Port 1 is always selected by default and acts as the default uplink port for the switch. Select a port to open the port configuration. When a port is selected the following options are displayed:

- Name of the port in read and write mode
- **Active** — Select the checkbox to enable the port. To disable the port, unselect the checkbox.

Authentication and Security

- **Port access control (802.1X)**— Select the checkbox to enable 802.1X authentication before a device can connect to a port. Configure the following RADIUS settings when this option is enabled:
 - **Send RADIUS Accounting**— Select this checkbox to send RADIUS accounting messages.
 - **Primary RADIUS Server**— Configure the following parameters for the **Primary RADIUS Server**:
 - **Server IP address**— Enter the IP address of the RADIUS server.
 - **Shared secret**— Enter a shared key for communicating with the external RADIUS server.
 - **Server timeout**— Specify a timeout value in seconds. The value determines the timeout for a RADIUS request. The Instant On device attempts to send the request several times (as configured in the **Retry count**) before the user gets disconnected. For example, if the Timeout is 5 seconds, Retry counter is 3, user is disconnected after 20 seconds. The default value is 5 seconds.
 - **Retry count**— Specify a number between 1 and 5. Retry count indicates the maximum number of authentication requests that are sent to the server group, and the default value is 3 requests.
 - **Authentication port**— Enter the authentication port number of the external RADIUS server within the range of 1–65535. The default port number is 1812.
 - **Secondary RADIUS Server**— Select this checkbox to configure a secondary RADIUS server. When selected, configure the following parameters:
 - **Server IP address**— Enter the IP address of the secondary RADIUS server.
 - **Shared secret**— Enter a shared key for communicating with the secondary RADIUS server.
- **Authentication port**— Enter the authentication port number of the secondary RADIUS server within the range of 1–65535. The default port number is 1812.
- **Security protections**— Enable this setting when untrusted devices are connected to the port. This setting in combination with Network Security configuration is used to prevent DHCP and ARP attacks on the wired network. For more information, see [Network Security](#).

Included networks

- **All networks (default)**— The user can assign network traffic based on the VLAN tag or through the default network. By default, all ports assigned traffic from all networks are based on the VLAN tag.

- **Tagged**— Select the checkbox to tag traffic from the port with a VLAN tag. On enabling this option, the port will receive and send traffic from the default network using the VLAN tag.
- **Specific network only**—On selecting this option, the port will only allow traffic from the specified network and all other traffic will be excluded from the port. On selecting this option, an **Assigned network** dropdown option is displayed. Select the network you want to assign to the port from the list of configured networks. Similar to the **All networks (default)** setting, selecting this option tags incoming and outgoing traffic from the port with the VLAN tag.

Clients and devices connected to this port

- **Lock**— Allows you to lock the port and stop new devices from joining the port. When a port is locked, all clients connected to the port are allow-listed and granted access to the port while new clients are blocked. The port must be unlocked for allowing new devices to connect. This option is unavailable on ports in which Instant On devices are connected. This option is displayed when clients and devices are connected to the port.

To lock a port on an Instant On switch, select the **Lock** checkbox. Deselect the **Lock** checkbox to unlock the port.



The maximum number of ports that can be locked in an Instant On switch is 10.

The maximum number of client that can be locked per port is 10.

- **Show**— Allows you to view devices connected to port sorted by network. By default, **All Networks** is selected. To filter the clients and devices connected to a specific network, select a network from the Show drop-down list. The clients and infrastructure devices directly connected to the port are displayed as a link that takes you to the client details page. The indirectly connected clients are displayed by their MAC address.

Power Management

Power management options allow you to configure PoE supply to devices connected to the switch. These options are unavailable for ports that are part of LACP.

- Power supply policy — Select either one of the following options to configure a power supply policy for the port:
 - **Usage(default)** — The power allocated to the port is based on usage and is unrestricted.
 - **Class** — The power allocated to the port is based on the PoE standard of the device. The power class of devices are categorized as follows:

Class	Power	Devices
Class 1	0.44 - 3.84 Watts	IP Phones
Class 2	3.84 - 6.49 Watts	IP Cameras
Class 3	6.49 - 12.95 Watts	Devices supporting 802.3af PoE standard
Class 4	12.95 - 25.5 Watts	Devices supporting 802.3at PoE standard

- **Port Priority** — Assigns a priority level to the ports. When there is a budget constraint for delivering PoE power at the switch, power is delivered to the connected devices based on the port priority. The power is delivered in the following order: **Critical > High > Low**. Under **Port Priority**, assign any one of the following priority level to the port:
 - **Low(default)** — Configures the port as a low priority port.
 - **High** — Configures the port as a high priority port.
 - **Critical** — Configures the port as a critical priority port.

 When two ports belonging to the same priority are demanding power, the port with the least port number is given priority. Example: When port 2 and 5 are assigned **Critical** class and the switch has a power budget constraint, device on port 2 will receive full power and the remaining power budget will be allocated to the device on port 5.

- **Use site power schedule** — Select this checkbox to either enable or disable power schedule on the port. If enabled, the PoE supply to the port is determined by the power schedule defined. To change the power schedule, click on **Edit site power schedule**. For more information on configuring **Power Schedule**, see [Power Schedule](#).

Networks

After creating your network, you have the option to map the network to a VLAN port which, either allows traffic from all networks or only for a specific network. Each port in the Instant On switch can be assigned a separate VLAN ID and configured to manage the network traffic.

To assign network to a port, click on **Selected network** drop-down list and choose the network you want to map to the port.

Link Aggregation

Link aggregation configuration depends on the number of ports available on the switch. Instant On currently supports switches with the following number of ports:

Table 11: Switch Ports Aggregation

Number of Ports per Switch	Number of LAG Supported	Number of LAG members supported
8 ports	4 trunks	4 trunk members
24 ports	8 trunks	4 trunk members
48 ports	16 trunks	8 trunk members

The following procedure describes how to add a link aggregation group on the switch:

1. Click the (>) arrow next to a switch in the **Inventory** list and select the **Link Aggregation** tab.
2. Click the **+ Add link aggregation** link. The following configuration options are displayed:

- **Active**—Select this option to enable the LACP ports. It indicates that the port members of the link aggregation are available for devices to connect. Unselect the checkbox to disable the LACP ports.
- **Name**—Provide a custom name for the Link aggregation in the text field.

- **Port members**—Click on the respective ports you want to add as members for the link aggregation. The selected port members are displayed below separated by commas.

■ **Delete**—Click on delete to delete the **Link Aggregation**.

Aggregation mode

Select one of the following aggregation modes:

- **Static (default)**—This option is selected by default. It indicates simple aggregation of ports with no active link detection or failover.
- **LACP**—Selecting this option indicates dynamic detection and automatic failover when connected to other LACP (802.3ad) capable switches. This mode will allow only one user defined network through the aggregated link. This option will pass the management VLAN network as untagged and all other networks as tagged.

Included networks

This section includes the following configuration settings:

- **All networks (default)**—The user can assign network traffic based on the VLAN tag or through the default network. By default, all ports assigned traffic from all networks are based on the VLAN tag.
 - **Tagged**—Select the checkbox to tag traffic from the network with a VLAN tag. On enabling this option, the network traffic is tagged with a VLAN tag.
- **Specific network only**—On selecting this option, the port will only allow traffic from the specified network and all other traffic will be excluded from the port. On selecting this option, an **Assigned network** dropdown option is displayed. Select the network you want to assign to the port from the list of configured networks. Similar to the **All networks (default)** option, selecting this checkbox will tag incoming and outgoing traffic from the port with the VLAN tag.

Clients and devices connected on this link aggregation

■ **Show**—Allows you to view devices connected to port sorted by network. By default, **All Networks** is selected. To filter the clients and devices connected to a specific network, select a network from the Show drop-down list. The clients and infrastructure devices directly connected to the port are displayed as a link that takes you to the client details page. The indirectly connected clients are displayed by their MAC address.

Actions

The Actions tab displays the following options:

- [Locate](#)
- [Restart](#)
- [Switch to Local Management](#)
- [Remove from Inventory](#)

Locate

Instant On allows you to locate your device when there are many devices in the site.

To locate your device, follow these steps:

1. Click the **Inventory** () tile on the Instant On web application home page or click the **Site Health** banner and then click on **Show inventory**. The **Inventory** page is displayed.

2. Click the (>) arrow next to an AP in the **Inventory** list and then click on **Actions** tab.
3. Slide the **Activate lights** toggle switch to right () to turn on the locator light in the device. The locator light will be active for 30 minutes after you turn on the toggle switch. The light is turned off by default.

Restart

To restart the device, follow these steps:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Click the (>) arrow next to an AP in the **Inventory** list and then click **Actions** tab.
3. Click **Restart**.

Switch to Local Management

The **Switch to local management** option allows you to change the switch management from cloud to local mode. When this option is selected, the switch will be removed from the site and the existing configuration will be stored on the switch. For more information, see [Local Management for Switches](#).

Remove from Inventory

Follow these steps to remove a switch which is still online:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Select the switch you want to remove from the inventory by clicking the (>) arrow next to the device name.
3. In the **Actions** tab, click **Remove** next to **Remove from inventory**.
4. Click **Remove** from the popup window to remove the switch from the inventory.

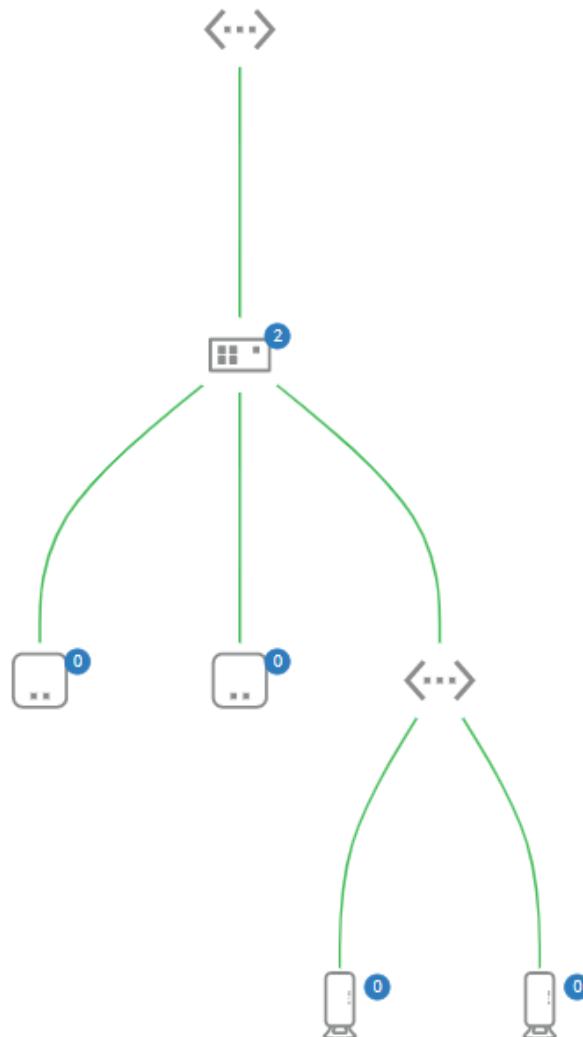
Follow these steps to remove a Switch which is offline:

1. Click the **Inventory** () tile on the Aruba Instant On home page or click the **Site Health** () banner and then click on **Show inventory**.
2. Select the switch you want to remove from the inventory by clicking the (>) arrow next to the switch name.
3. In the **Actions** tab, a rectangular bar appears below the device name when an alert is triggered. The color of the rectangular alert bar will appear according to the alert type.
4. Click the **Alerts** link. You will be directed to the Alert Details page which provides more information about the unusual activity. The **Advanced** menu does not appear on the title bar when the status is down.
5. If the Instant On device is removed from the network, you can choose to remove the device from the inventory by clicking **Remove** next to **Remove from inventory** in the **Actions** tab. A pop-up box appears on the screen requesting your confirmation.
6. Click **Remove** to delete the device from the inventory.

Topology

The **Topology** tab in the Inventory page displays an overview of the Instant On network. Information such as the network topology, state of network devices, number of connected clients, and status of links between network devices are displayed in this page. Place the cursor over a device to view the [device information card](#). Click on a device to go to the device settings page.

An example of the topology page is displayed below:

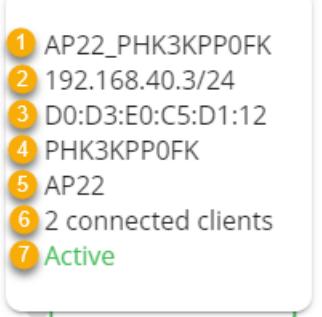


Use the mouse scroll to zoom in and zoom out of the network topology.

Description of Topology Icons

Icon	Description
Links	
—	Indicates an active wired connection.
---	Indicates an active wireless connection.

Icon	Description
—	Indicates an inactive wired connection.
---	Indicates an inactive wireless connection.
—	Indicates a restarting wired connection.
---	Indicates a restarting wireless connection.
—	Indicates a wired connection that is being deleted.
---	Indicates a wireless connection that is being deleted.
Devices	
	Indicates an AP11, AP12, AP15, or AP22 access point.
	Indicates an AP17 access point.
	Indicates an AP11D access point.
	Indicates an Instant On router.
	Indicates an Instant On switch.
	Indicates third party switches. This icon is displayed in the topology only if Instant On devices are connected to the third party switch.
Connection Type	
	Indicates that the network is connected to a router.
	Indicates that the network is connected to a private network.
Connected Clients	
	Indicates the number of wired and wireless clients connected to the device.

	<ol style="list-style-type: none"> 1. Device name 2. IP address 3. MAC address 4. Serial Number 5. Device Model (for Instant On devices only) 6. Number of connected clients 7. Status of device connectivity <p>NOTE: If the serial number of the device is the same as the device name, the serial number is not displayed in the device information card. The serial number of the AP is used as the device name by default.</p> <p>NOTE: If the MAC address of the device is the same as the device name, the MAC address is not displayed in the device information card.</p>
---	---

Auto-Detection and Auto-Configuring of Switch Ports

In a scenario where one Instant On device is connected to another, the Instant On system configures the ports with automatic settings to avoid the complexity of manually reconfiguring the port. The auto-detection and auto-configuration feature provides the following capabilities:

- When a second Instant On device is requesting power on a port, this port is set to Critical PoE priority to maintain the service as much as possible.
- All networks are made available on that port, in order to ensure that services from another Instant On device can operate freely.
- If the auto-configured port is connected to another Instant On device, the status of the port is set to Trusted.
- Users are not permitted to change the **Ports** settings that interfere with the auto-configuration service.

The Aruba Instant On web application provides a summary of the networks that are available for employee and guest users.

To view the **Networks** page, click **Networks** tile on the Aruba Instant On home page:

Networks							
+ Add		Delete					
Name	Type	Status	Wired Netwo...	Security	Clients	Transferred	
Network10 Site	Default	Active	1	-	-	-	
Network10	Employee Network	Active	Network10 Site	Network password (PSK)	2	17.3 MB	
720_30	Wired	Active	30	-	-	-	
Network720	Wired	Active	720	-	-	-	

Figure 2 Screenshot of Network Dashboard

Table 12: Network Information

Parameter	Description
Name	Identifies the Instant On network used to connect computers, tablets, or phones together. The network name is also used as the Wi-Fi identifier.
Type	Indicates if the network is a employee guest network.
Status	Shows the status of the network.
Wired Network / VLAN	Wired Networks: Shows the VLAN ID that was assigned for the network. Wireless Network: Shows the network name of the network.
Security	Shows the security option set for the network.
Clients	Shows the number of clients currently connected to the network. Click the number listed under Clients to view the details of the client selected. See Managing Clients for more information about the Clients page.
Transferred	Shows the volume of data, in bytes, transferred in the network throughout the day.

For more details about a specific network, select one of the following networks from the **Networks** page:

- [Employee Network](#)
- [Guest Network](#)
- [Wired Network](#)

Employee Network

An Employee network is a classic Wi-Fi network. This network type is used by the employees in an organization and it supports passphrase-based (PSK) or 802.1X-based authentication methods. Employees may access the protected data through the employee network after successful authentication. The employee network is selected by default during a network profile configuration.



The very first employee network you create for the site cannot be deleted unless you choose to delete the site entirely from your account.

To configure an employee network:

1. Click the **Networks** tile on the Instant On web application home page.
2. Click Add (+) and select **Identification** tab.
3. Select the **Wireless** option in the **Network Type** selection. The wireless option appears only when your site has both wired and wireless networks.
4. Select **Employee**, under Usage to indicate that the network is for an enterprise.
5. Enter a **Network name** for the employee network. This will also be broadcasted as the SSID for the WLAN network.

Configure any one of the following security options:

- a. **Password**—Selecting this option displays the **Network password (PSK)** options. This enables you to secure the network using a shared password (PSK). Create a password of your choice in the **Network password** field. WPA2 Personal is enabled by default. To enable WPA2 + WPA3 Personal, select the checkbox.
- b. **RADIUS**—Selecting this option displays the **Authentication server (RADIUS)** options. This enables you to secure the network using a higher encryption RADIUS authentication server. To configure a RADIUS server, update the following parameters:



You must configure the RADIUS server to allow APs individually or set a rule to allow the entire subnet.

- **WPA2 + WPA3 Enterprise**—WPA2 Enterprise is enabled by default. To enable WPA2 + WPA3 Enterprise, select the checkbox.

Send RADIUS Accounting—Select this checkbox to send RADIUS accounting messages.

- **Primary RADIUS Server**—Configure the following parameters for the **Primary RADIUS Server**.
 - **Server IP address**—Enter the IP address of the RADIUS server.
 - **Shared secret**—Enter a shared key for communicating with the external RADIUS server.
 - **Server timeout**—Specify a timeout value in seconds. The value determines the timeout for a RADIUS request. The Instant On AP attempts to send the request several times (as configured in the **Retry count**) before the user gets disconnected. For example, if the Timeout is 5 seconds, Retry counter is 3, user is disconnected after 20 seconds. The default value is 5 seconds.
 - **Retry count**—Specify a number between 1 and 5. Retry count indicates the maximum number of authentication requests that are sent to the server group, and the default value is 3 requests.
 - **Authentication port**—Enter the authentication port number of the external RADIUS server within the range of 1–65535. The default port number is 1812.
 - **Secondary RADIUS Server**—Select this checkbox to configure a secondary RADIUS server. When selected, configure the following parameters:
 - **Server IP address**—Enter the IP address of the secondary RADIUS server.
 - **Shared secret**—Enter a shared key for communicating with the secondary RADIUS server.

Authentication port—Enter the authentication port number of the secondary RADIUS server within the range of 1-65535. The default port number is 1812.

- **Network Access Attributes** - Configure the following settings under **Network Access Attributes**, if you wish to proxy all RADIUS requests from the Instant On AP to the client.
 - **NAS identifier**—Enter a string value for RADIUS attribute 32, NAS Identifier, to be sent with RADIUS requests to the RADIUS server.
 - **NAS IP address**—Select one of the following options if your Instant On devices are configured in a private network mode. The options below determine how the RADIUS authentication takes place across all networks. This option is grayed out if the Instant On AP is configured as a primary Wi-Fi router on the network. In which case each AP in the network will send RADIUS requests to the server with a matching Source IP address and NAS IP address.
 - **Use device IP (default)**—This is the default setting. The RADIUS requests and NAS IP address will originate from each device authenticating the clients.
 - **Use a single IP**—The RADIUS and NAS IP address will originate from a single IP address representing the site. Enter the **NAS IP address** for the site.

7. Click **Save**.



After you configure an Employee network and save its settings for the first time, an **Active** checkbox appears in the Employee Details page indicating the network is currently **Active**. Use this checkbox to enable or disable the employee network.

Identification

To modify the network name or password of the employee network in the Aruba Instant On web application, follow these steps:

1. Click **Networks** on the Instant On home screen. The **Networks** screen is displayed.
2. Select the employee network from the **Networks** list to view the **Employee Network Details** screen.
3. Click **Identification** tab.
4. Enter a new name under **Network name** to change the main network name or a new password under **Network password** to change the main network password. A warning message appears, indicating that changes to the network settings will disconnect all clients currently accessing the network.
5. Click **Save**.

Options

The **Options** tab in the web application allows you to configure the bandwidth limit on the internet usage along with IP and VLAN assignment for clients on employee or guest networks. To configure these options, select the employee network or guest network and then click the **Options** tab.

Show Network

The **Show network** checkbox is selected by default to broadcast the employee network or guest in the list of available Wi-Fi networks. Deselect the checkbox if you want to disable the selected network.

Wi-Fi 6

The **Wi-Fi 6** checkbox configured Wi-Fi 6 (802.11ax) capabilities of the network. When selected, 802.11ax capable clients can make use of enhanced throughput and transmission capabilities of the 802.11ax standard. This setting is enabled by default.

To disable this option, deselect the **Wi-Fi 6** checkbox.



The Wi-Fi 6 option is only available when the device inventory has at least one Aruba Instant On AP22 access point.

Disable this feature if the client experiences problem connecting to the network.

Optimize for Video Streaming

This option enhances the quality and reliability of streaming videos by converting multicast streams into unicast streams over the wireless network, while also preserving the bandwidth available to the non-video clients.



This option is disabled by default, as some wireless clients may not be compatible with this optimization.

To configure optimization for video streaming, follow these steps:

1. Click **Networks** (network icon) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the employee or guest network to view the configuration parameters and then click **Options**.
3. Select the **Optimize for video streaming** checkbox.
4. Click **Save**.

Limit Bandwidth Usage

The bandwidth consumption for an employee or guest network can be limited based on the client MAC address. The configured limit will be maintained even when the client roams from one AP to another within the network. As an alternative, you can choose to set the bandwidth on an entire network, instead of restricting the usage per client.

To configure a bandwidth limit for each client connected to the network, follow these steps:

1. Click **Networks** (network icon) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the employee or guest network to view the configuration parameters and then click **Options**.
3. Select the **Limit bandwidth usage** checkbox.
4. Under **Restrict bandwidth usage by**, select the **Client** radio button.
5. Move the slider to set the bandwidth limit for the employee or guest network. The limit is set to **25 Mbps** by default. The available speed limits are:
 - **1 Mbps**—Good for emails, VoIP, web surfing, music, and social media.
 - **5 Mbps**—Good for online gaming, video conferences and streaming videos.
 - **10 Mbps**—Good for HD video streaming.
 - **25 Mbps**—Good for 4K video streaming.
6. Click **Save**.

To configure a bandwidth limit per-AP SSID network, follow these steps:

1. Click **Networks** (radio) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the employee or guest network to view the configuration parameters and then click **Options**.
3. Select the **Limit bandwidth usage** checkbox.
4. Select the **Network** radio button and enter the **Downstream (Mbps)** and **Upstream (Mbps)** limit between 1—64 Mbps.

IP and Network Assignment

The **IP and network assignment** setting in the Aruba Instant On web application allows you to configure internal/external DHCP and NAT for clients on employee networks or guest networks. You can configure one of the following settings on your device:

- **Same as local network (default)**—This setting is referred to as **Bridged mode**. Clients will receive an IP address provided by a DHCP service on your local network. By default, the default network created during setup is assigned as your local network. To assign other networks, select the network from the **Assigned network** drop-down. The VLAN ID will be assigned to your network based on your network assignment. This option is enabled by default for employee networks.
- **Specific to this wireless network**—This setting is referred to as **NAT mode**. Clients will receive an IP address provided by your Instant On devices. Enter the **Base IP address** of the Instant On AP and select the client threshold from the **Subnet mask** drop-down list. This option is enabled by default for guest networks.

Radio

Radio settings in the Instant On web application allows you to configure radio frequencies for your wireless network.

To configure radio frequency, follow these steps:

1. Click **Networks** (radio) tile on the Instant On home page. The **Networks** page is displayed. Click the (>) arrow next to the employee or guest network or to view the configuration parameters.
2. Select the employee or guest network and then click on the **Options** tab.
3. Under **Radio**, select the radio frequency. The available frequencies are:
 - **2.4 GHz and 5 GHz (default)**—The AP will broadcast the wireless network on either 2.4 GHz or 5 GHz radio frequencies.
 - **2.4 GHz only**—The AP will broadcast the wireless network only on the 2.4 GHz radio frequency.
 - **5 GHz only**—The AP will broadcast the wireless network only on the 5 GHz radio frequency.

Extend 2.4 GHz Range

Aruba Instant On allows you to enable or disable 802.11b rates from the network by using **Extend 2.4 GHz range** checkbox. By default, 802.11b rates are disabled for all the networks. To enable this option, select the checkbox. This allows 2.4 GHz clients that are far away to connect to the network by enabling lower data rates.



Enabling this option might slow down the network performance.

Schedule

Aruba Instant On allows you to enable or disable a network for users at a particular time of the day. You can now create a time range schedule specific to the employee network, during which access to the Internet or

network is restricted. This feature is particularly useful if you want the Wi-Fi network to be available to users only during a specific time, for example, only when your business is operational.

Creating an Access Schedule for an Employee Network

To create a network access schedule for an employee network, follow these steps:

1. Click **Networks** () tile on the Instant On home page. The **Networks** page is displayed. Click the () arrow next to the employee network to view the configuration parameters.
2. Click the **Schedule** tab.
3. Select **Ruled by a schedule** checkbox, to enable the network schedule.
4. Under **Days of the week**, select the day(s) during which the network will be active.
5. Select one of the following options under **Active hours during the day**:
 - a. **All day**: The network is active throughout the day.
 - b. **Active between**: The network is only active between the designated **Start Time** and **End Time**. Network access can be configured to end on the same day or the next day. When a time prior to the **Start Time** is selected as the **End Time**, a  **Next Day** alert is displayed indicating that the end time is configured on the next day. This enables you to configure scheduled networks for your business when the active hours extend to the early hours of the next day.
6. Click **Save**.

Network Access

The **Network Access** tab in the Instant On web application allows you to configure network access restrictions for wireless clients based on IP destination addresses.

The following procedure configures network access restrictions on a wireless network:

1. Click **Networks** () tile on the Instant On home page. The **Networks** page is displayed.
2. Click the () arrow next to the employee or guest network and click on **Network Access** tab.
3. Configure one of the of the following settings on your network:
 - **Unrestricted access (default)**—This is the default setting for Employee networks. This option allows users to access any destination available to the network.
 - **Restricted access**—This is the default setting for Guest networks. This option restricts users to access only the internet and prevents them from accessing internal network resources. To allow the users to access specific network resources, enter the **Resource IP address** in the list of IP addresses and click  .

Shared Services

Aruba Instant On web application allows clients to discover devices and access shared services available on the same or different networks in your site. To use the Shared services feature, you must first enable the Shared services setting in the Instant On web application. For information on deploying shared services, see [Deploying Multicast Shared Services](#).



The Shared services enable () or disable () option appears in the Instant On mobile app or web application, only when the site is configured with two or more networks/VLANs.

To configure shared services on an employee, guest, or wired network, follow these steps:

1. Click **Networks** (gear icon) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the settings (gear icon) icon in the header and select **Shared services** from the drop-down.
3. Slide the toggle switch next to **Shared services**, to the right (green circle) to enable the Shared services feature on the network.
4. Once you have enabled the Shared services setting, navigate back to the main networks page and click the (>) arrow next to the employee network or guest network to view the configuration parameters.
5. Click **Shared services** tab to view the following information:
 - a. **Services detected on this network**—Lists all the services available on the current network. The services detected on the same network are always available for the clients to access without restriction.
 - b. **Services detected on other networks**—Lists all the services available on other employee networks in your site. By default, the services connected to other networks are disabled. Click on the checkbox under **Allow access** to allow access to shared services available on other networks.



For Shared services to be available on Guest networks, the Network assignment must be bridged (Same as local network) and the network access must be set to Unrestricted.

List of Supported Services

The list of supported services is displayed per device on the Instant On web application. A multiple services icon is displayed next to the device if it provides more than one service. New services discovered on a known shared device are automatically shared. However, for new devices, the new services discovered will not be shared until the user allows access to share. Some of the main services supported are:

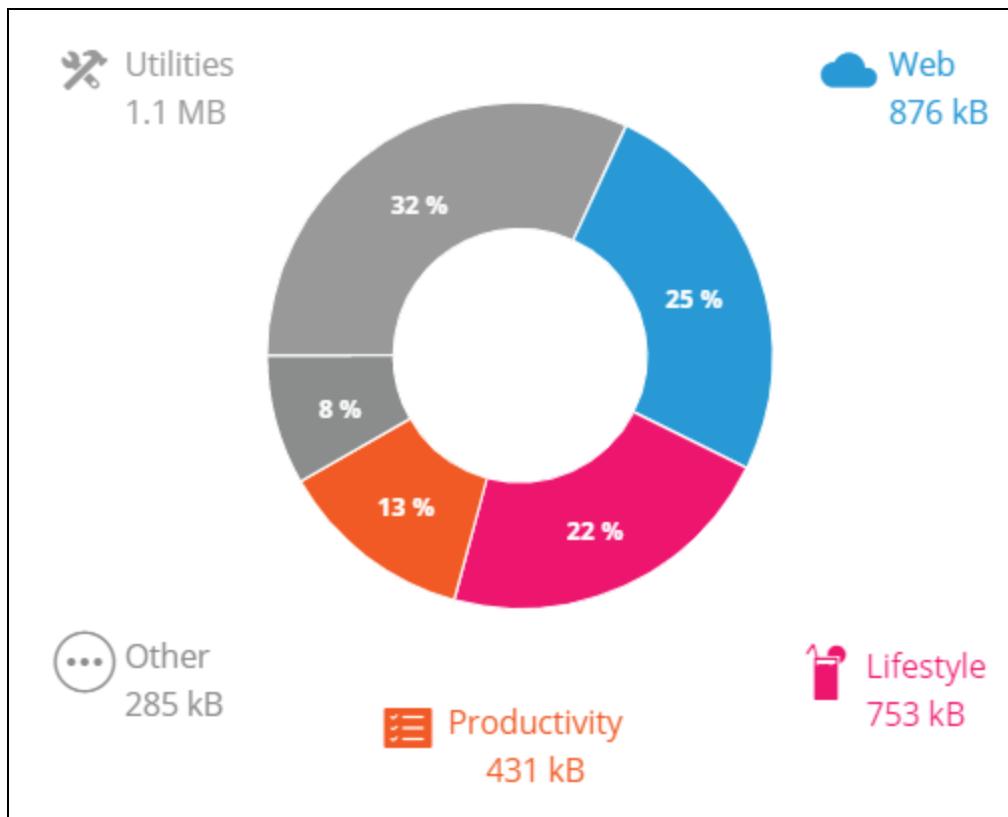
- AirPlay™—Apple® AirPlay allows wireless streaming of music, video, and slide shows from your iOS device to Apple TV® and other devices that support the AirPlay feature.
- AirDrop™—Apple® Airdrop allows you to share and receive photos, documents and more with other Apple devices that are nearby.
- Google Cast—This protocol is built-in to Chromecast devices or Android TV and allow playing audio or video content on a high-definition television by streaming content through Wi-Fi from the Internet or local network.
- AirPrint™—Apple® AirPrint allows you to print from an iPad, iPhone or iPod Touch directly to any AirPrint compatible printers.
- Sharing—Applications such as disk sharing and file sharing, use the service ID that are part of this service on one or more Apple® devices.
- RemoteMgmt—Use this service for remote login, remote management, and FTP utilities on Apple® devices.
- DLNA Media—Applications such as Windows Media Player use this service to browse and play media content on a remote device.
- DLNA Print—This service is used by printers that support DLNA.
- Smart Speakers—Includes multimedia services like Alexa.
- Multiple Services—A device offering more than one service will be bundled together in this category.

Applications

The **Applications** tab in the Aruba Instant On web application provides the following information:

- An overview of the client and application usage statistics for the employee or guest network.
- Displays the client count, which is the total number of clients currently connected to the network. Click on the number listed under **Clients** to view the total number of clients connected to the network. The **Connected clients** tab provides connection information for clients in the network. See [Viewing Client Details](#) for more information about the **Clients** page.
- Provides data for the top five application categories, based on usage. Data is presented in both bytes and percentage.

Figure 3 Applications Chart



- Displays the total amount of data (in MB), transferred in the network throughout the day.
- Displays the list of applications category that are blocked and unblocked in the network. For more information on blocking and unblocking the network categories, see [Blocking Application Access](#).

Guest Network

A Guest network is configured to provide access to non-enterprise users who require access to the Internet.

- To create a Guest Network, follow these steps:
 1. Click the **Networks** tile on the Instant On web application home page.
 2. Click Add (+) and select the **Wireless** tab. This tab appears only when your site has both wired and wireless networks.
 3. Select **Guest**, under **Usage** to indicate that the network is for guest users.
 4. Enter a **Network name**.

5. Select one of the following **Security** levels:
 - a. Click **Open**, if you want the user to access this network without the requirement of entering a username or password.
 - b. Click **Portal**, if you do not want to secure the network with a password or if you want to redirect users to your Captive Portal page before accessing the network. For more information, see [Configuring Guest Portal](#).
 - c. Click **Password**, if you want to secure the network using a shared password (PSK) by using either WPA2 Personal or WPA2 + WPA3 Personal encryption. Enter a password of your choice in the **Network password** field.
6. If you choose the security level for the Guest network as **Open** or **Portal**, you have the option to enable **Wi-Fi Enhanced Open** on the network. For more information, see [Wi-Fi Enhanced Open \(OWE\)](#).
 - To change the guest network status manually, follow these steps:
 1. Click **Networks** (radio icon) tile on the Instant On home page. The **Networks** page is displayed. Click the (>) arrow next to the guest network.
 2. Under the **Identification** tab, select the **Active** checkbox to enable the network. To disable the network, deselect the checkbox.
 3. Click **Save**. The network is marked as **Active**, and all network settings are made visible.

Wi-Fi Enhanced Open (OWE)

Wi-Fi Enhanced Open (OWE) is the open security type derived from WPA3. It runs concurrently with an equivalent legacy Open SSID. Essentially, 2 similar SSIDs are broadcast and OWE capable clients will connect to the OWE version of the SSID, while non-OWE clients will connect to the legacy version of the SSID. Enhanced open provides improved data encryption in open Wi-Fi networks and protects data from sniffing.

To configure OWE on the Guest network, follow these steps:

1. Ensure that the **Security** type for the Guest network is set to **Open** or **Portal**.
2. Select the **Wi-Fi Enhanced Open** checkbox to enable the feature.
3. Click **Save**.

Configuring Guest Portal

Guest portal can be accessed using a web browser. It is available to newly connected users in a Wi-Fi network, before they are granted broader access to network resources. Guest portals are commonly used to present a landing or login page which may require the guest to accept your terms and policies before connecting to the Internet. You can also use the Guest portal to add details about your business and advertise special deals. Aruba Instant On offers you the ability to customize Guest Portal with your business logo, pictures, legal terms and other details. To configure Guest portal service on the Aruba Instant On web application, follow these steps:

1. Click **Networks** from the Aruba Instant On home page.
2. Select one of the active Guest Network connections.
3. Under **Security** in the **Identification** tab, click the **Portal** tab.
4. Click the (pencil icon) **customize guest portal** link to modify the captive portal or splash page. The Guest Portal page is displayed.
5. Select either **Internal**, **External**, or **Facebook** settings.

6. Based on your selection, enter values in the required fields. For more information, see:
 - a. [Configuring Internal Captive Portal](#)
 - b. [Guest Network](#)
 - c. [Guest Network](#)
7. Click **Apply changes**.

Configuring Captive Portal

Use the following links to learn how to configure captive portal for the guest network:

- [Configuring Internal Captive Portal](#)
- [Configuring External Captive Portal](#)

Configuring Internal Captive Portal

You can configure an internal captive portal splash page when adding or editing a guest network created for your Instant On site. Following are the internal captive portal configuration parameters:

Table 13: Internal Captive Portal Configuration

Parameter	Description
Background	Click the box to view the color palette and choose a color for the background of the internal captive portal page.
Welcome Message	Design the welcome message by updating the following fields: <ul style="list-style-type: none"> ■ Text—Enter the text for the welcome message. Example: Welcome to Guest Network. ■ Font size—Drag the slider to set the size of the font. ■ Font color—Click the box to view the color palette and choose a color for the font. ■ Font family—Choose a font type from the drop-down list.
Logo / Image	Click the image icon to browse and upload an image from your device.
Terms and Conditions	Design the terms and conditions section by updating the following fields: <ul style="list-style-type: none"> ■ Title text—Enter the title text. Example: Please read the Terms and Conditions before using the Guest Network. ■ Font size—Drag the slider to set the size of the font. ■ Font color—Click the box to view the color palette and choose a color for the font. ■ Font family—Choose a font type from the drop-down list. ■ Terms content—Enter or paste your terms and conditions in the text box. ■ Agree text—Enter a comment in the text box. For example: I agree to the terms and conditions. <ul style="list-style-type: none"> ○ Font color—Click the box to view the color palette and choose a color for the font. ○ Font family—Choose a font type from the drop-down list.
Accept Button	Design the Accept Button by updating the following fields: <ul style="list-style-type: none"> ■ Text—Enter the text for the accept button. Example: I agree to the terms and conditions.

Table 13: Internal Captive Portal Configuration

Parameter	Description
	<ul style="list-style-type: none">■ Redirect URL—Specify the custom URL to which users should be redirected after clicking the accept button.■ Border radius—Drag the slider to set the border radius of the accept button.■ Background color—Tap the box to view the color palette and choose a color for the background.■ Font color—Click the box to view the color palette and choose a color for the font.■ Font family—Choose a font type from the drop-down list.

Configuring External Captive Portal

You can configure an external captive portal for your guest network in one of the following ways:

- Use third-party captive portal
- Customize an external captive portal by configuring RADIUS authentication and accounting parameters.

Using Third-Party Captive Portal Providers

Instant On supports the following third-party captive portal providers:

- Aislelabs
- Purple WiFi
- Skyfii.io
- Wavespot
- Zoox

To use third-party providers for external captive portal, follow these steps:

1. Under **Select preferred provider**, select the preferred provider tile. You must have an account with the selected provider.
2. Configure the following parameters:
 - **Social WiFi identifier**—Enter the social Wi-Fi identifier provided by the provider. This field is applicable only for Aislelabs.
 - **Preferred servers**—Select the preferred server from the drop-down list. This field is applicable only for Aislelabs.
 - **Select your region**—Select the region from the drop-down. This field is not applicable for Aislelabs.
 - **Allowed domains**—Slide the toggle switches to enabled (), to allow access to social network domains. Enter a domain name in the **New domain name** and click  to add additional domains. This allows unrestricted access to additional domains.
3. Click **Apply changes**.

Customizing the Captive Portal Page

You can customize an external captive portal splash page if you do not wish to use above mentioned third-party providers.

To customize the external captive portal, follow these steps:

1. Under **Other**, select the **Custom** tile on the **Guest Portal** page.
2. Configure the following external captive portal configuration parameters:

Table 14: External Captive Portal Configuration

Parameter	Description
Server URL	Enter the URL for the external captive portal server.
Redirect URL	Specify a redirect URL if you want to redirect the users to another URL.
Allowed domains	Slide the toggle switches to enabled (), to allow access to social network domains. Enter a domain name in the New domain name and click  to add additional domains. This allows unrestricted access to additional domains.
Send RADIUS Accounting	Slide the toggle switch to enabled (), to ensure the Instant On AP sends a status-server request to determine the actual state of the accounting server before marking the server as unavailable.
Primary RADIUS Server	<p>Configure a primary RADIUS server for authentication by updating the following fields:</p> <ul style="list-style-type: none"> ■ Server IP address—Enter the IP address of the external RADIUS server. ■ Shared secret—Enter a shared key for communicating with the external RADIUS server. <p>Click the More RADIUS parameters link to configure the following parameters:</p> <ul style="list-style-type: none"> ■ Server timeout—Specify a timeout value in seconds. The value determines the timeout for one RADIUS request. The Instant On AP retries to send the request several times (as configured in the Retry count) before the user gets disconnected. ■ Retry count—Specify a number between 1 and 5. Indicates the maximum number of authentication requests that are sent to the server group, and the default value is 3 requests. ■ Authentication port—Enter the authorization port number of the external RADIUS server within the range of 1–65,535. The default port number is 1812. ■ Accounting port—Enter the accounting port number within the range of 1–65,535. This port is used for sending accounting records to the RADIUS server. The default port number is 1813. <p>Configure the following settings under Network Access Attributes, if you wish to proxy all RADIUS requests from the Instant On AP to the client.</p> <ul style="list-style-type: none"> ■ NAS identifier—Enter a string value for RADIUS attribute 32, NAS Identifier, to be sent with RADIUS requests to the RADIUS server. ■ NAS IP address—Select one of the following options if your Instant On devices are configured in a private network mode. The options below determine how the RADIUS authentication takes place across all networks. <ul style="list-style-type: none"> ○ Use device IP (default)—This is the default setting. The RADIUS requests and NAS IP address will originate from each device authenticating the clients. ○ Use a single IP—The RADIUS and NAS IP address will originate from a single IP address representing the site. Enter the NAS IP address for the site.

Table 14: External Captive Portal Configuration

Parameter	Description
	NOTE: This option is grayed out if the Instant On AP is configured as a primary Wi-Fi router on the network. In which case each AP in the network will send RADIUS requests to the server with a matching Source IP address and NAS IP address.
Secondary RADIUS Server	To configure a Secondary RADIUS Server, slide the toggle switch to the right (). NOTE: The configuration parameters for the Secondary RADIUS Server and the Primary RADIUS Server are the same.

3. Click **Apply changes**.

Configuring Facebook Wi-Fi

Facebook Wi-Fi service is only relevant to the guest network. It offers the possibility to create a captive portal page that draws traffic to the business. The business information would appear in the person's feed when using the service and can be automatically seen by friends, thus attracting more people towards the business.

Configuring the Facebook Wi-Fi Service

To configure Facebook Wi-Fi service on the Aruba Instant On web application, follow these steps:

1. Click **Networks** from the Aruba Instant On home page.
2. Select one of the active Guest Network connections.
3. Under the **Identification** page, click the **Portal** tab.
4. Click the  **Customize guest portal** link. The **Guest Portal** page is displayed.
5. Select **Facebook** from the drop-down list.
6. Click **Apply changes**.
7. Click the  **Configure Facebook Wi-Fi** link. You will be redirected to the Facebook page of the business.
8. Log in using your Facebook account and access the internet.

Options

The **Options** tab in the web application allows you to configure the bandwidth limit on the internet usage along with IP and VLAN assignment for clients on employee or guest networks. To configure these options, select the employee network or guest network and then click the **Options** tab.

Show Network

The **Show network** checkbox is selected by default to broadcast the employee network or guest in the list of available Wi-Fi networks. Deselect the checkbox if you want to disable the selected network.

Wi-Fi 6

The **Wi-Fi 6** checkbox configured Wi-Fi 6 (802.11ax) capabilities of the network. When selected, 802.11ax capable clients can make use of enhanced throughput and transmission capabilities of the 802.11ax standard. This setting is enabled by default.

To disable this option, deselect the **Wi-Fi 6** checkbox.



The Wi-Fi 6 option is only available when the device inventory has at least one Aruba Instant On AP22 access point.

Disable this feature if the client experiences problem connecting to the network.

Optimize for Video Streaming

This option enhances the quality and reliability of streaming videos by converting multicast streams into unicast streams over the wireless network, while also preserving the bandwidth available to the non-video clients.



This option is disabled by default, as some wireless clients may not be compatible with this optimization.

To configure optimization for video streaming, follow these steps:

1. Click **Networks** (⟨⟩) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the employee or guest network to view the configuration parameters and then click **Options**.
3. Select the **Optimize for video streaming** checkbox.
4. Click **Save**.

Limit Bandwidth Usage

The bandwidth consumption for an employee or guest network can be limited based on the client MAC address. The configured limit will be maintained even when the client roams from one AP to another within the network. As an alternative, you can choose to set the bandwidth on an entire network, instead of restricting the usage per client.

To configure a bandwidth limit for each client connected to the network, follow these steps:

1. Click **Networks** (⟨⟩) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the employee or guest network to view the configuration parameters and then click **Options**.
3. Select the **Limit bandwidth usage** checkbox.
4. Under **Restrict bandwidth usage by**, select the **Client** radio button.
5. Move the slider to set the bandwidth limit for the employee or guest network. The limit is set to **25 Mbps** by default. The available speed limits are:
 - **1 Mbps**—Good for emails, VoIP, web surfing, music, and social media.
 - **5 Mbps**—Good for online gaming, video conferences and streaming videos.
 - **10 Mbps**—Good for HD video streaming.
 - **25 Mbps**—Good for 4K video streaming.
6. Click **Save**.

To configure a bandwidth limit per-AP SSID network, follow these steps:

1. Click **Networks** (radio) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the employee or guest network to view the configuration parameters and then click **Options**.
3. Select the **Limit bandwidth usage** checkbox.
4. Select the **Network** radio button and enter the **Downstream (Mbps)** and **Upstream (Mbps)** limit between 1—64 Mbps.

IP and Network Assignment

The **IP and network assignment** setting in the Aruba Instant On web application allows you to configure internal/external DHCP and NAT for clients on employee networks or guest networks. You can configure one of the following settings on your device:

- **Same as local network (default)**—This setting is referred to as **Bridged mode**. Clients will receive an IP address provided by a DHCP service on your local network. By default, the default network created during setup is assigned as your local network. To assign other networks, select the network from the **Assigned network** drop-down. The VLAN ID will be assigned to your network based on your network assignment. This option is enabled by default for employee networks.
- **Specific to this wireless network**—This setting is referred to as **NAT mode**. Clients will receive an IP address provided by your Instant On devices. Enter the **Base IP address** of the Instant On AP and select the client threshold from the **Subnet mask** drop-down list. This option is enabled by default for guest networks.

Radio

Radio settings in the Instant On web application allows you to configure radio frequencies for your wireless network.

To configure radio frequency, follow these steps:

1. Click **Networks** (radio) tile on the Instant On home page. The **Networks** page is displayed. Click the (>) arrow next to the employee or guest network or to view the configuration parameters.
2. Select the employee or guest network and then click on the **Options** tab.
3. Under **Radio**, select the radio frequency. The available frequencies are:
 - **2.4 GHz and 5 GHz (default)**—The AP will broadcast the wireless network on either 2.4 GHz or 5 GHz radio frequencies.
 - **2.4 GHz only**—The AP will broadcast the wireless network only on the 2.4 GHz radio frequency.
 - **5 GHz only**—The AP will broadcast the wireless network only on the 5 GHz radio frequency.

Extend 2.4 GHz Range

Aruba Instant On allows you to enable or disable 802.11b rates from the network by using **Extend 2.4 GHz range** checkbox. By default, 802.11b rates are disabled for all the networks. To enable this option, select the checkbox. This allows 2.4 GHz clients that are far away to connect to the network by enabling lower data rates.



Enabling this option might slow down the network performance.

Schedule

Aruba Instant On allows you to enable or disable a network for users at a particular time of the day. You can now create a time range schedule specific to the employee network, during which access to the Internet or

network is restricted. This feature is particularly useful if you want the Wi-Fi network to be available to users only during a specific time, for example, only when your business is operational.

Creating an Access Schedule for an Employee Network

To create a network access schedule for an employee network, follow these steps:

1. Click **Networks** () tile on the Instant On home page. The **Networks** page is displayed. Click the () arrow next to the employee network to view the configuration parameters.
2. Click the **Schedule** tab.
3. Select **Ruled by a schedule** checkbox, to enable the network schedule.
4. Under **Days of the week**, select the day(s) during which the network will be active.
5. Select one of the following options under **Active hours during the day**:
 - a. **All day**: The network is active throughout the day.
 - b. **Active between**: The network is only active between the designated **Start Time** and **End Time**. Network access can be configured to end on the same day or the next day. When a time prior to the **Start Time** is selected as the **End Time**, a  **Next Day** alert is displayed indicating that the end time is configured on the next day. This enables you to configure scheduled networks for your business when the active hours extend to the early hours of the next day.
6. Click **Save**.

Network Access

The **Network Access** tab in the Instant On web application allows you to configure network access restrictions for wireless clients based on IP destination addresses.

The following procedure configures network access restrictions on a wireless network:

1. Click **Networks** () tile on the Instant On home page. The **Networks** page is displayed.
2. Click the () arrow next to the employee or guest network and click on **Network Access** tab.
3. Configure one of the of the following settings on your network:
 - **Unrestricted access (default)**—This is the default setting for Employee networks. This option allows users to access any destination available to the network.
 - **Restricted access**—This is the default setting for Guest networks. This option restricts users to access only the internet and prevents them from accessing internal network resources. To allow the users to access specific network resources, enter the **Resource IP address** in the list of IP addresses and click  .

Shared Services

Aruba Instant On web application allows clients to discover devices and access shared services available on the same or different networks in your site. To use the Shared services feature, you must first enable the Shared services setting in the Instant On web application. For information on deploying shared services, see [Deploying Multicast Shared Services](#).



The Shared services enable () or disable () option appears in the Instant On mobile app or web application, only when the site is configured with two or more networks/VLANs.

To configure shared services on an employee, guest, or wired network, follow these steps:

1. Click **Networks** (gear icon) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the settings (gear icon) icon in the header and select **Shared services** from the drop-down.
3. Slide the toggle switch next to **Shared services**, to the right (green) to enable the Shared services feature on the network.
4. Once you have enabled the Shared services setting, navigate back to the main networks page and click the (>) arrow next to the employee network or guest network to view the configuration parameters.
5. Click **Shared services** tab to view the following information:
 - a. **Services detected on this network**—Lists all the services available on the current network. The services detected on the same network are always available for the clients to access without restriction.
 - b. **Services detected on other networks**—Lists all the services available on other employee networks in your site. By default, the services connected to other networks are disabled. Click on the checkbox under **Allow access** to allow access to shared services available on other networks.



For Shared services to be available on Guest networks, the Network assignment must be bridged (Same as local network) and the network access must be set to Unrestricted.

List of Supported Services

The list of supported services is displayed per device on the Instant On web application. A multiple services icon is displayed next to the device if it provides more than one service. New services discovered on a known shared device are automatically shared. However, for new devices, the new services discovered will not be shared until the user allows access to share. Some of the main services supported are:

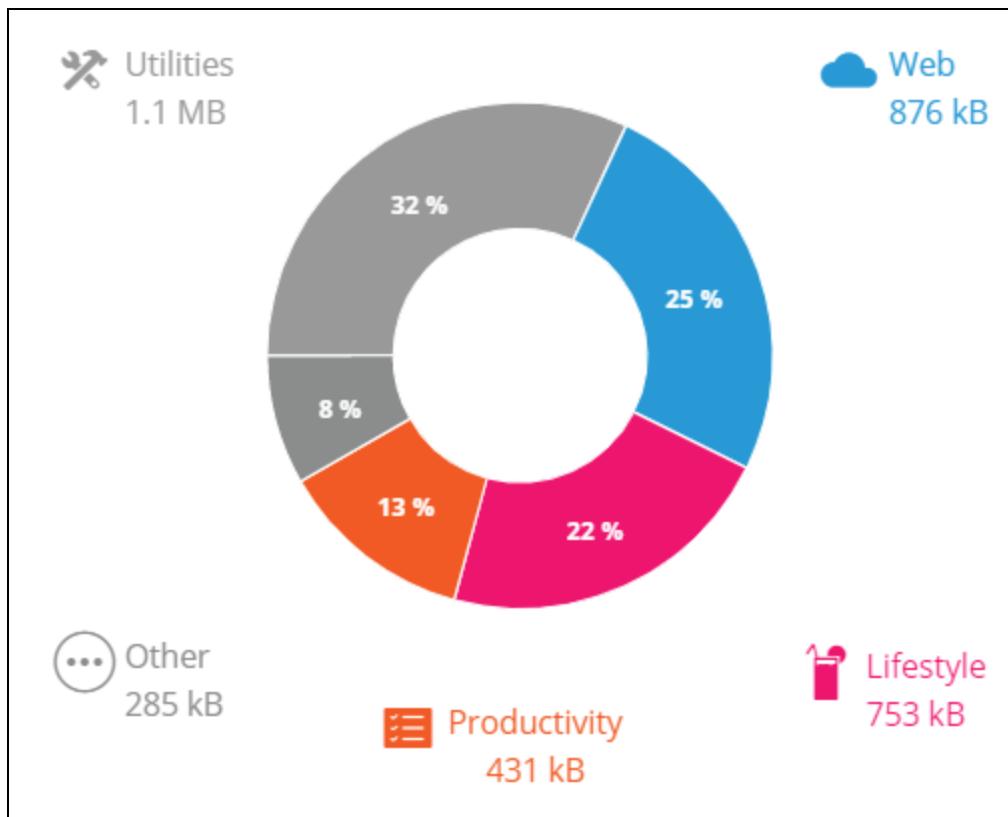
- AirPlay™—Apple® AirPlay allows wireless streaming of music, video, and slide shows from your iOS device to Apple TV® and other devices that support the AirPlay feature.
- AirDrop™—Apple® Airdrop allows you to share and receive photos, documents and more with other Apple devices that are nearby.
- Google Cast—This protocol is built-in to Chromecast devices or Android TV and allow playing audio or video content on a high-definition television by streaming content through Wi-Fi from the Internet or local network.
- AirPrint™—Apple® AirPrint allows you to print from an iPad, iPhone or iPod Touch directly to any AirPrint compatible printers.
- Sharing—Applications such as disk sharing and file sharing, use the service ID that are part of this service on one or more Apple® devices.
- RemoteMgmt—Use this service for remote login, remote management, and FTP utilities on Apple® devices.
- DLNA Media—Applications such as Windows Media Player use this service to browse and play media content on a remote device.
- DLNA Print—This service is used by printers that support DLNA.
- Smart Speakers—Includes multimedia services like Alexa.
- Multiple Services—A device offering more than one service will be bundled together in this category.

Applications

The **Applications** tab in the Aruba Instant On web application provides the following information:

- An overview of the client and application usage statistics for the employee or guest network.
- Displays the client count, which is the total number of clients currently connected to the network. Click on the number listed under **Clients** to view the total number of clients connected to the network. The **Connected clients** tab provides connection information for clients in the network. See [Viewing Client Details](#) for more information about the **Clients** page.
- Provides data for the top five application categories, based on usage. Data is presented in both bytes and percentage.

Figure 4 Applications Chart



- Displays the total amount of data (in MB), transferred in the network throughout the day.
- Displays the list of applications category that are blocked and unblocked in the network. For more information on blocking and unblocking the network categories, see [Blocking Application Access](#).

Wired Network

The wired network is suitable for users whose network infrastructure is focused mainly on the onboarding of Instant On switches. Choosing the wired-only option during the initial setup automatically creates a default wired network. The default network has a management VLAN whose value is read-only. The default wired network that was created during initial setup cannot be deleted unless you choose to delete the site entirely from your account. Once the initial setup is complete, you can use the following procedure to create up to a maximum of 22 wired networks for a site.

The following procedure creates a wired network:

1. Click the **Networks** tile on the Instant On web application home page. The **Networks** page is displayed.

2. Click **+ Add** and select **Wired** as **Network type** under the **Identification** tab.
3. Under **Identification** tab, Enter a **Network name** for the network.
4. Enter a **VLAN** for your network.
5. Click **Save**.

Modifying the Network Name or VLAN ID

To modify the wired network:

1. Click **Networks** tile on the Instant On home screen. The **Networks** page is displayed.
2. Select the wired network from the list of **Networks**.
3. Under **Identification** tab, enter a new name under **Network name** to change the main network name or enter a new **VLAN** to change the VLAN ID.
4. Click **Save**.



If the selected wired network is a default network, then you cannot modify your **Management VLAN**.

Enabling or Disabling a Wired Network

The following procedure enables or disables a wired network:

1. Click **Networks** tile on the Instant On home screen. The **Networks** page is displayed.
2. Select the wired network from the list of **Networks**.
3. Under **Identification** tab, select the **Active** checkbox to enable the network. To disable the network, deselect the checkbox.



The default wired network is used to manage the Instant On device and does not have the option to be enabled or disabled.

Important Points to Note:

- Deactivating the wired network means that no wired network station will be able to connect. The network will be shut down at the port level and would not be able to pass traffic anymore. The network is removed from all the wired ports.
- Deactivating a wired-network that has one or more associated wireless-network(s) displays a dialog box indicating that all the wireless networks and associated clients will be disconnected from the network. Click **Deactivate** to continue this operation.
- Re-activating a wireless-network on a wired-network that was previously deactivated displays a dialog box indicating that the associated wired-network will also be activated. Click **Activate** to continue this operation.
- Re-activating a wired-network that has one or more associated wireless-networks, activates the associated-wireless networks as well. Click **Activate** to continue this operation.

Configuring a Voice Network

Starting from Aruba Instant On 2.2.0, you can configure a VLAN on the switch to prioritize voice traffic over all other traffic. The voice traffic is tagged to have higher priority over other data by using Class of Service (CoS) values.

To configure a wired network VLAN as a Voice VLAN, follow these steps:

1. Click **Networks** tile on the Instant On home screen. The **Networks** page is displayed.
2. Select a wired network from the list of **Networks**.
3. Under **Identification** tab, select the **Voice network** checkbox to allow clients with voice capabilities to be automatically redirected to this network.
4. Click **Save**.

Important Points to Note:

- Only one Voice network can be configured per site.
- The Voice network cannot be assigned to the management VLAN.
- The Voice network feature is available only for IP phones that are directly connected to the switch.
- If you connect a phone on a dedicated port with restricted access, the restricted access configuration will also be applied to the Voice VLAN.

Energy Efficient Ethernet

Energy Efficient Ethernet (EEE) or Green Port Management reduces power consumption on switch ports when data activity is low or idle. Regular heartbeats are sent to gauge port activity. Ports are fully enabled when data activity resumes. This function operates in the background and does not display a configurable option or activity status in the Instant On web application.



Instant On currently supports only a subset of the EEE feature (802.3az). The ability to detect copper and optical link length and reduce power accordingly is not supported.

Network Access

The **Network Access** tab in the Instant On web application allows you to configure network access restrictions for wired clients based on IP destination addresses.

The following procedure configures network access restrictions on a wired network:

1. Click **Networks** (🔗) tile on the Instant On home page. The **Networks** page is displayed.
2. Click the (>) arrow next to the wired network and click on **Network Access** tab.
3. Configure one of the following settings on your network:
 - **Unrestricted access (default)**—This is the default setting for wired networks. This option allows users to access any destination available to the network.
 - **Restricted access**—This option restricts users to access only the internet and prevents them from accessing internal network resources. To allow the users to access specific network resources, enter the **Resource IP address** in the list of IP addresses and click **+**.

Shared Services

Aruba Instant On web application allows clients to discover devices and access shared services available on the same or different networks in your site. To use the Shared services feature, you must first enable the Shared services setting in the Instant On web application. For information on deploying shared services, see [Deploying Multicast Shared Services](#).



The Shared services enable () or disable () option appears in the Instant On mobile app or web application, only when the site is configured with two or more networks/VLANs.

To configure shared services on an employee, guest, or wired network, follow these steps:

1. Click **Networks** () tile on the Instant On home page. The **Networks** page is displayed.
2. Click the settings () icon in the header and select **Shared services** from the drop-down.
3. Slide the toggle switch next to **Shared services**, to the right () to enable the Shared services feature on the network.
4. Once you have enabled the Shared services setting, navigate back to the main networks page and click the (>) arrow next to the employee network or guest network to view the configuration parameters.
5. Click **Shared services** tab to view the following information:
 - a. **Services detected on this network**—Lists all the services available on the current network. The services detected on the same network are always available for the clients to access without restriction.
 - b. **Services detected on other networks**—Lists all the services available on other employee networks in your site. By default, the services connected to other networks are disabled. Click on the checkbox under **Allow access** to allow access to shared services available on other networks.



For Shared services to be available on Guest networks, the Network assignment must be bridged (Same as local network) and the network access must be set to Unrestricted.

List of Supported Services

The list of supported services is displayed per device on the Instant On web application. A multiple services icon is displayed next to the device if it provides more than one service. New services discovered on a known shared device are automatically shared. However, for new devices, the new services discovered will not be shared until the user allows access to share. Some of the main services supported are:

- AirPlay™—Apple® AirPlay allows wireless streaming of music, video, and slide shows from your iOS device to Apple TV® and other devices that support the AirPlay feature.
- AirDrop™—Apple® Airdrop allows you to share and receive photos, documents and more with other Apple devices that are nearby.
- Google Cast—This protocol is built-in to Chromecast devices or Android TV and allow playing audio or video content on a high-definition television by streaming content through Wi-Fi from the Internet or local network.
- AirPrint™—Apple® AirPrint allows you to print from an iPad, iPhone or iPod Touch directly to any AirPrint compatible printers.
- Sharing—Applications such as disk sharing and file sharing, use the service ID that are part of this service on one or more Apple® devices.
- RemoteMgmt—Use this service for remote login, remote management, and FTP utilities on Apple® devices.
- DLNA Media—Applications such as Windows Media Player use this service to browse and play media content on a remote device.
- DLNA Print—This service is used by printers that support DLNA.

- Smart Speakers—Includes multimedia services like Alexa.
- Multiple Services—A device offering more than one service will be bundled together in this category.

Network Security

The **Network Security** option in the Instant On web application, allows you to configure security protection against DHCP and ARP attacks.

DHCP Snooping

DHCP snooping provides network security by filtering DHCP messages from untrusted sources in the network. It differentiates between ports connected to untrusted end user devices and ports connected to trusted DHCP servers or other Instant On devices. To take effect, security protections must be enabled both at the network and at the port level. Uplink ports as well as ports interconnecting Instant On devices together are automatically configured to trust the devices connected.

ARP Attack Protection

ARP attack protection is a security feature that validates ARP packets in a network and discards ARP packets with invalid IP-to-MAC address bindings. The system automatically learns the IP to MAC bindings from the DHCP exchanges in the network and it protects the network from certain man-in-the-middle and impersonation attacks.

The option to enable DHCP Snooping and ARP Attack security protection only apply to Instant On switch ports and is displayed when the site has at least one Instant On switch in the device inventory. The following procedure enables Network Security on the Instant On network:

1. Click **Networks** () tile on the Instant On home page. The **Networks** page is displayed.
2. Click the () arrow next to the wired network and click on **Network Security** tab.
3. Select the **Network security protections** checkbox to enable network protections. This setting is disabled by default.
4. Click **Enable** in the popup window.
5. Ensure that the **Security protections** setting is also enabled in the **Port Details** page for the port on which the network is configured. For more information on **Security protections**, see [Switch Details](#).
6. Click **Save** to save the configurations.

Chapter 10

Analyzing Application Usage

An application is a program or group of programs that allows end users to perform specific tasks or activities on devices such as computers and smartphones. Aruba Instant On provides daily usage data for the different types of applications and websites accessed by clients in the network.

The Aruba Instant On solution classifies the traffic into a large number of categories, to reduce the complexity of the feature in the Aruba Instant On solution. These large number of categories are grouped into one main category based on their classification.

Below are the different application categories and the respective web content classification:

Table 15: Application Categories and their Classification

Application Category	Icon	Instant On Classification
Wired —This category is essential for basic network and Internet connectivity. It is always allowed for all networks and cannot be blocked.		<ul style="list-style-type: none">Wired networks
Productivity —Sites and tools that help you stay productive and take control of your tasks like enterprise applications, antivirus, project management tools, collaborative software, reference and research, search engine, translation and web conferencing software.		<ul style="list-style-type: none">Application Software
Utilities —Sites about tools and services that ease internet usage and navigation, such as search engines, cloud storage, and file transfer.		<ul style="list-style-type: none">Computer and Internet SecurityComputer and Internet InformationTranslationReference and ResearchPersonal StorageSearch EnginesPay-to-SurfInternet PortalsInternet CommunicationsWeb-based emailShareware and FreewareDynamically Generated ContentTraining and ToolsWeb Hosting
Lifestyle —Sites that cover beauty and fashion trends, dining, entertainment and arts, maps and navigation, religion, society and travel.		<ul style="list-style-type: none">EntertainmentLeisureTravelLocationFashion

Application Category	Icon	Instant On Classification
Web —Sites and tools containing computer and internet information and security, internet software, proxies and tunnels, routing protocols, web advertisements, etc.		<ul style="list-style-type: none"> ■ Website Content ■ Internet Software ■ Online Advertisement
Streaming —Sites usually based on heavy video streaming or intensive network usage where a high throughput is needed, such as video, music, or movie streaming.		<ul style="list-style-type: none"> ■ Streaming Media ■ Web Advertisements ■ Content Delivery Networks ■ Image and Video Search
Instant messaging and email —Websites and applications where users can send and receive messages and emails.		<ul style="list-style-type: none"> ■ Email ■ Short Message Service ■ Messenger
Business and economy —Sites about finance and economy news and information and professional services useful in a working environment, such as financial services and transactions, real estate, legal, stock market, stock advice and tools, etc.		<ul style="list-style-type: none"> ■ Financial Services ■ Business and Economy ■ Job Search ■ Philosophy and Political Advocacy ■ Educational Institutions ■ Health and Medicine ■ Legal ■ Real Estate
News and media —Sites containing local and world news, breaking news, online newspapers, crowdsourced news, general information, and weather.		<ul style="list-style-type: none"> ■ World News ■ Weather Report ■ Online News
Uncategorized —Do not consider these web categories. These include websites that cannot be grouped under any of the categories described in this list		<ul style="list-style-type: none"> ■ Dead Sites ■ Parked Domains <p>NOTE: The data in these categories is negligible, they will be ignored in the data transferred calculation and nothing will be displayed about them in Aruba Instant On.</p>
Social network —Social applications include websites for social networking and media.		<ul style="list-style-type: none"> ■ Social Networking ■ Dating ■ Personal sites and Blogs ■ News and Media
Adult content —Adult content applications include websites with graphic adult content or illegal subjects.		<ul style="list-style-type: none"> ■ Abused Drugs ■ Marijuana ■ Adult and Pornography ■ Nudity ■ Violence ■ Abortion ■ Hate and Racism ■ Gross ■ Illegal

Application Category	Icon	Instant On Classification
Education —Sites about education information like schools, college, universities, and online training tools like Linda.com, LinkedIn learning, etc.		<ul style="list-style-type: none"> ■ University ■ Education ■ Schools ■ Colleges ■ Online Learning
Explicit content —Restricted content applications include websites with sensitive information or graphic content.		<ul style="list-style-type: none"> ■ Cult and Occult ■ Sex Education ■ Gambling ■ Weapons ■ Swimsuits & Intimate Apparel ■ Alcohol and Tobacco ■ Cheating ■ Questionable
Gaming —Sites containing information about gaming, mostly referred as video games. Video games that are played partially or exclusively through the internet.		<ul style="list-style-type: none"> ■ Online Gaming
Government and politics —Military and government applications include websites on military and government information and services.		<ul style="list-style-type: none"> ■ Military ■ Government
Kids and family —Sites aimed for kids and families with learning, educational and interactive content.		<ul style="list-style-type: none"> ■ Educations ■ Kids ■ Learning
Malicious and risk —High security risk applications include websites that contain known malicious Internet tools that can harm devices and damage the internal network.		<ul style="list-style-type: none"> ■ Hacking ■ Keyloggers and Monitoring ■ Malware Sites ■ Phishing and Other Frauds ■ Proxy Avoidance and Anonymizers ■ Spyware and Adware ■ Bot Nets ■ Spam URLs
Shopping —Shopping applications include websites for online shopping.		<ul style="list-style-type: none"> ■ Auctions ■ Shopping
Sports and recreation —Recreational applications include websites on personal activities and interests.		<ul style="list-style-type: none"> ■ Travel ■ Home and Garden ■ Entertainment and Arts ■ Local Information ■ Hunting and Fishing ■ Society ■ Sports

Application Category	Icon	Instant On Classification
		<ul style="list-style-type: none"> ■ Music ■ Fashion and Beauty ■ Recreation and Hobbies ■ Motor Vehicles ■ Kids ■ Online Greeting cards ■ Religion

Viewing Application Information

The **Applications** page provides the application wise data usage:

Table 16: Application Information

Parameter	Description
Name	Shows the name of the application category. See Analyzing Application Usage for the complete list of application categories.
Total Usage	Shows the total usage for a given application category, in bytes.
Total Usage %	Shows the total usage for a given application category, in percentage (%).

Applications Visibility and Control

This page allows you to configure application visibility and control settings for the network. To configure application visibility and control settings on the network, follow these steps:

1. Click **Applications** () tile on the Instant On home page .Click the settings () icon on the **Overview** page header and select **Visibility and control**. The **Visibility and Control** page is displayed.
2. Select one of the available options:
 - **Application details (default)**—Provides a detailed view of date usage by different applications and websites accessed by clients in the network. Applications chart and Applications list are displayed only when this option is selected. This option is enabled by default and it may slow down the network performance.
 - **Application activity summary**—Provides only an overview of uploaded and downloaded data of all the networks for the last 24 hours in the Applications page. Choose this option for better network performance. Selecting this option hides the Applications tab in the web application.

Application visibility and control setting configured in this page affects how the application wise data usage information of the client is displayed in the following pages:

- **Applications** page.
- **Client Details** page.
- **Applications** tab in the **Networks** page.

Filtering Application Information in the Web Application

To filter the information that is displayed on the **Applications** page of the Instant On web application, follow these steps:

1. Click **Applications** on the Instant On home page. The **Applications** page opens.
2. Click the tool (🔧) button at the top-right corner of the **Applications** list to open the parameter drop-down list.
3. Select the parameters that you want to display or hide from the **Applications** page.
 - Parameters with an orange check mark are displayed on the **Applications** page.
 - Parameters without a check mark are not displayed on the **Applications** page.

To restore the default settings, follow these steps:

1. Click **Applications** on the Instant On home page. The **Applications** page opens.
2. Click the tool (🔧) button at the top-right corner of the **Applications** list to open the parameter drop-down list.
3. Select **Reset to Default** to restore Instant On to the default settings.

Analyzing Application Usage Data by Category

After you have filtered out the **Total Usage** data based on different application categories, you can view the data usage on each employee or guest network at the site.

To view the application data based on its category, click the Applications (🔗) tile on the Instant On home page. The **Applications** tab displays the web categories and their **Total Usage** data on the network. Click the (>) arrow beside the **Name** of any of the web categories to view the usage data.

The following data is displayed for each category:

- **Websites and applications most visited**—Displays the data for the top five application categories (by usage).
- **Network**—Displays the list of employee and guest networks active for the last 24 hours.
- **Type**—Denotes if the network is an employee or a guest network
- **Legend**—Includes the color codes to differentiate each network. The color codes in the legend are used to display the donut chart.
- **Allow use**—Allows you to block the traffic from the selected application category.
- **Data transferred**—Denotes the data transferred on the network specific to the selected web category, during the last 24 hours.
- **Traffic usage per client**—Displays the data usage of top five clients specific to the selected web category.

Sorting Application Information in the Web Application

Application data can be sorted in the Instant On web application to help you locate the information you need efficiently. For example, application data can be sorted in alphabetical order based on the application category name. Click one of the parameters at the top of the **Applications** list to sort the information based on your needs.

Applications Chart

Data for the top five application categories (by usage) is displayed in a donut chart. If more than five application categories have been accessed throughout the day, the fifth section of the **Applications** chart is

represented as **Other**. Any applications that do not fall under the top four application categories are grouped into **Other**.

Applications List

Data for every application category is displayed in a list, which is organized in descending order by usage.

Viewing and Blocking Application Access

The **Applications** page provides a brief description of the various application categories and allows you to restrict or grant access to those applications on your employee or guest network. This page also provides details of the total data usage (in bytes), total usage percentage, and the networks for which the application category is blocked.

Viewing Applications

To view the **Applications Details** for a specific application category, follow these steps:

1. Click **Applications** on the Aruba Instant On home page. The **Applications** page opens.
2. Select an application category from the Applications list to view the details of the application.

Blocking Application Access

The Aruba Instant On web application allows you to set restrictions to access certain applications on basis of their category:

1. Click **Applications** on the Instant On home screen. The various application categories are displayed.
2. Navigate to **Applications** tab and select an application category from the **Applications** list. The selected application category opens.
3. Under **Activity for the last 24 hours**, uncheck the **Allow use** checkbox for the selected employee or guest networks.



If the client tries to access a website which is blocked, a notification is displayed on the screen indicating that access to the website is blocked by web policies set by the administrator.

Aruba Instant On provides details of the clients in your network. A client is a hardware, such as a computer, server, tablet, or phone, that is connected to your Wi-Fi or wired network. The **Clients** page on the Instant On mobile app or web application displays a list of connected clients and blocked clients in separate pages. To view the **Clients** page, click the **Clients** tile on the Instant On home page.

The **Connected clients** page displays the list of active clients in the site and the **Blocked clients** tab displays the list of clients blocked in the site. The **Connected clients** page and **Blocked clients** page can be accessed by clicking on the **Connected clients** and **Blocked clients** tab in the Clients page.

Viewing Clients in the Site

Connected Clients

The **Connected clients** page displays the list of all active clients in the site. The Connected clients list includes wired, wireless, and infrastructure clients connected to a network in the site. Wireless clients connected to the network are denoted by  icon and wired clients are denoted by  icon. Detailed information about a connected client can be viewed in the [Client Details page](#) by clicking on  icon beside a client name in the **Connected Clients** list. The **Connected clients** list displays the following information:

Column Label	Description
Name	Name of the client. Click on  icon beside the client name from the list to view the Client Details page . The Client Details page lists detailed information about the client.
Network	The network to which the client is connected.
Device	The network device to which the client is connected.
Duration	Denotes the amount of time that the client has been connected to the network.
Signal / Speed	Indicates the client signal quality. Based on the client's Signal-to-Noise Ratio (SNR), the signal quality is denoted as follows: For Wired Clients  — Good  — Fair For Wireless Clients  — Good, Signal Strength of 25 dB or higher.  — Fair, signal strength between 16 dB and 25 dB.  — Poor, Signal strength of 15 dB or lower.
IP Address	IP address of the client.

Column Label	Description
MAC Address	MAC address of the client.
OS	Operating system (OS) of the client device.
Downloading	The download throughput of the device in the last 30 seconds, in bytes per second.
Uploading	The upload throughput of the device in the last 30 seconds, in bytes per second.
Transferred	Shows the total amount of data transferred during the session, in bytes.
Top Application Category	The most frequently used application type on the device.
Click the  button on the top-right corner of the Connected Clients list to choose the data columns displayed in the list.	

Blocking a Wireless Client

Instant On allows you to block wireless clients from associating with any of the APs on site. Clients can be blocked only if they are already connected to the network. At any point in time, you may choose to [unblock a blocked client](#).

Follow these steps to block a wireless client from accessing the network:

1. Click on the **Clients** () tile in the Instant On homepage of the web application. The **Clients** page is displayed.
2. Click the **Connected clients** tab to view the list of connected clients.
3. Hover the cursor over a wireless client. A  button is displayed at the end of the row.
4. Click the  button to block the client. The client is immediately blocked and moved to the **Blocked clients** list.

Sorting Client Information in the Web Application

Client data can be sorted in the Instant On web application to help you locate information efficiently. For example, client data can be sorted in ascending or descending order based on the client name. Click on the column label of the **Connected Clients** or **Blocked Clients** list to sort the list.

Blocked Clients

The **Blocked clients** page lists the details of wireless clients that are barred from joining networks in the site. Clients blocked in a site can be unblocked from this page. The **Blocked clients** page displays the following information:

Column Label	Description
Name	Name of the client.
MAC Address	MAC address of the client.

Unlocking a Blocked Client

Follow these steps to unblock a blocked wireless client:

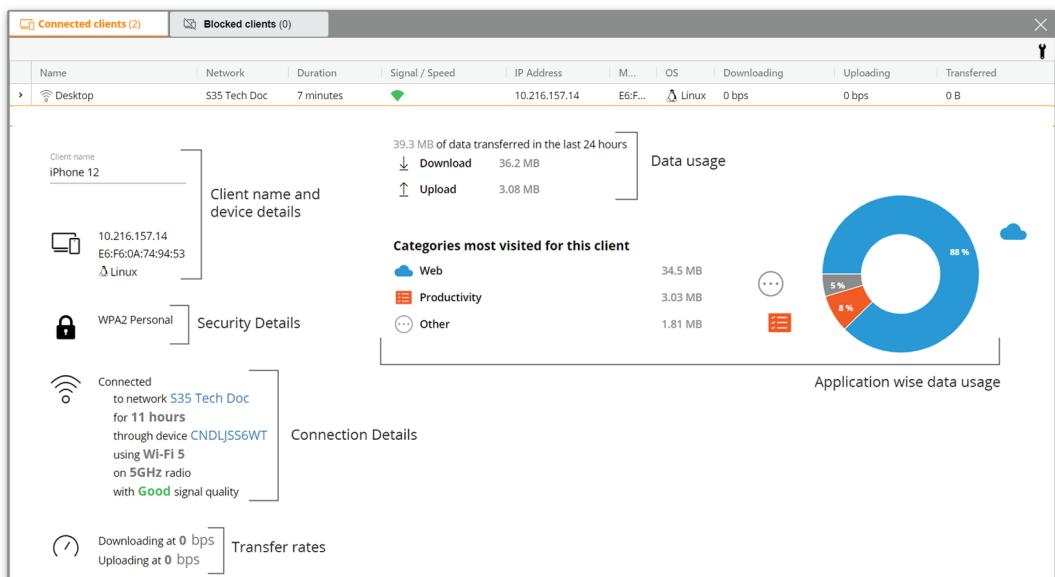
1. Click on the **Clients** (💻) tile in the Instant On homepage of the web application. The **Clients** page is displayed.
2. Click the **Blocked clients** tab to view the list of blocked clients.
3. Hover the cursor over a blocked client. A 🗑️ button is displayed at the end of the row.
4. Click the 🗑️ button to unblock the client. The client is immediately unblocked and moved to the **Connected clients** list.

Viewing Client Details

The **Client Details** page provides detailed information about clients in your network. The Client Details page is accessed from the **Connected clients** page. Instant On clients are of two types — wired and wireless. Wireless clients include laptops, personal computers, tablet, mobile phones, etc. that connect to the Instant On network through wireless. Wired clients on the other hand are printers, server, switches, and infrastructure devices connected to the wired network. Wired clients are further classified into infrastructure clients. Infrastructure clients are switches and other network devices through which other wired clients are connected to the network.

To view the **Client Details** page for a specific client, follow these steps:

1. Click the 💻 **Clients** tile on the Instant On home page. The **Clients** page is displayed.
2. Select the **Connected clients** tab to view the list of clients to your site.
3. Click on > icon beside the client name from the list to view the **Client Details** page.



The **Client Details** page lists the following information:

- [Client Name and Device Details](#)
- [Security Details](#)
- [Connection Details](#)

- [Data Usage and Transfer Rates](#)
- [Application-wise Data Usage \(only for wireless clients\)](#)

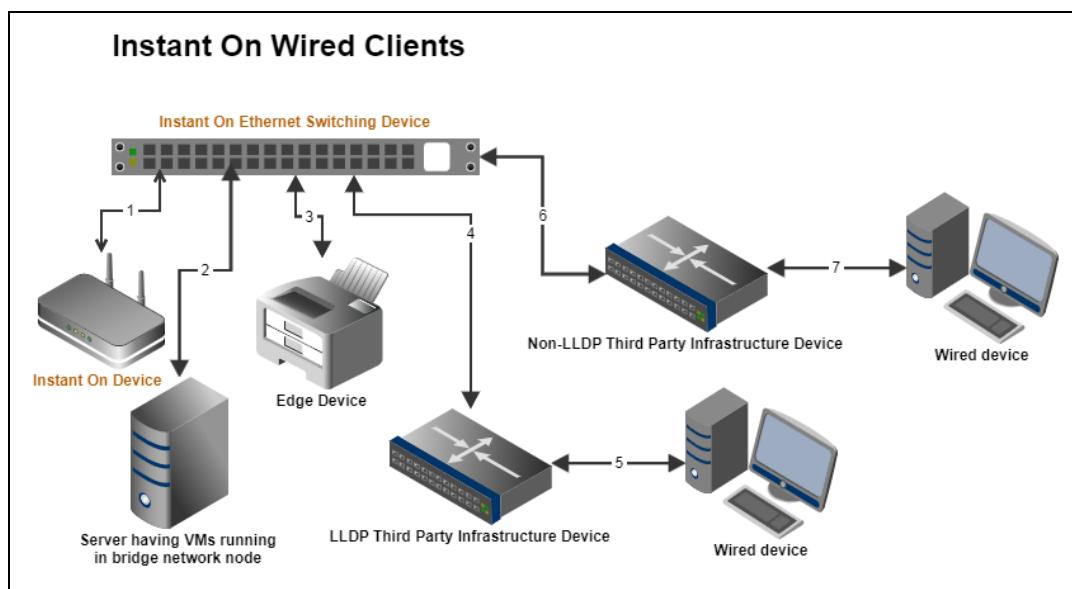
Column Label	Description
Client Name and Device Details	
Client name	Denotes the name of the wireless client. The client name can be edited and updated to a custom name of your choice. The length of the client name can be between 1 to 32 characters. Blank spaces and special characters are accepted as valid characters in the client name.
IP Address	IP address of the client.
MAC Address	MAC address of the client.
OS	Operating system (OS) of the client device.
Security Details	
Security Details	This section displays the security standard used by the wireless client to connect to the network.
Connection Details	
Network	The network to which the client is connected. Clicking on the network name will take you to the Network Details page.
Duration	Displays the duration for which the client is connected to the network.
Device	The network device to which the client is connected. Clicking on the device name will take you to the Device Details page.
Wi-Fi Standard	<p>The Wi-Fi standard of the client connection. The Wi-Fi standard mapping is displayed as follows:</p> <ul style="list-style-type: none"> ▪ Wi-Fi 5— 802.11ac standard. ▪ Wi-Fi 4— 802.11n standard. <p>NOTE: The Wi-Fi standard will not be displayed for legacy Wi-Fi clients using 802.11b or 802.11g standards.</p>
AP Radio	The radio of the AP to which the client is connected.
Signal / Speed	<p>Indicates the client signal quality. Based on the client's Signal-to-Noise Ratio (SNR), the signal quality is denoted as follows:</p> <ul style="list-style-type: none"> ▪ Good— Signal Strength of 25 dB or higher. ▪ Fair— Signal strength between 16 dB and 25 dB. ▪ Poor— Signal strength of 15 dB or lower
Data Usage and Transfer Rates	
Downloading	The download throughput of the device in the last 30 seconds, in bytes per second.
Uploading	The upload throughput of the device in the last 30 seconds, in bytes per second.
Transferred	Shows the total amount of data transferred during the session, in bytes.

Column Label	Description
	Application-wise Data Usage (only for wireless clients)
Top Application Category	This section displays the data usage by the client, for various application categories. The categories that are visited by the client is also represented by a pie chart. This is displayed only for wireless clients.

Wired Clients

A wired client is defined as a client connected to an Instant On device that supports Ethernet switching. Wired clients are categorized based on the following scenarios:

Figure 5 *Wired Client Scenarios*



- **Scenario 1:** The Instant On device connected to the Instant On switching device will not be shown as a wired client.
- **Scenario 2:** The server will be shown as an edge wired client.



VMs running on the server might report additional MAC addresses to the same Ethernet port. In such cases, each of the MAC addresses will be displayed as a wired client.

- **Scenario 3:** The edge device will be shown as an edge wired client.
- **Scenario 4:** The third-party infrastructure device will be shown as an infrastructure wired client.
- **Scenario 5:** The wired device connected to the third-party infrastructure device will not be shown as a wired client.
- **Scenario 6:** The infrastructure device will be shown as an edge wired client.
- **Scenario 7:** The wired device will be shown as a wired client.

Wired Client Details

The **Client Details** page provides additional information about clients in your network.

To view the **Client Details** page for a specific client, follow these steps:

1. Click the **Clients** () tile on the Instant On home page. The **Clients** page is displayed.
2. Click the () icon beside the client name from the **Connected clients** list. The **Client Details** page for the selected client is displayed.

Table 17: Wired Client Details Information

Parameter	Description
Client name	Denotes the name of the wired client. The client name can be edited and updated to a custom name of your choice. The length of the client name can be between 1 to 32 characters. Blank spaces and special characters are accepted as valid characters in the client name.
Type	Denotes the type of the wired client. The client can either be an infrastructure client or a voice client.
IP Address	IP address of the client.
MAC Address	Denotes the MAC address of the wired client.
Network	The network to which the client is connected. Clicking on the network name will take you to the Network Details page.
Duration	Displays the duration for which the client is connected to the network.
Device	The network device to which the client is connected. Clicking on the device name will take you to the Device Details page.
Port	Denotes the switch port through which the wired client is connected to the network.
Speed	Indicates the speed of data transfer at the port. The speed of the port is denoted as follows: <ul style="list-style-type: none">■ Good■ Fair
Downloading	Shows the download throughput within the last 30 seconds, in bytes per second.
Uploading	Shows the upload throughput within the last 30 seconds, in bytes per second.
Transferred	Shows the total amount of data transferred during the client session, in bytes.

The **Account Management** page allows you to modify your administrator account information for all associated sites.



The **Account Management** page is only available from the **My Sites** page when your account is registered to multiple Aruba Instant On sites.

Modifying Administrator Account Information

To modify your administrator account information for all associated Aruba Instant On sites, follow these steps:

1. Click on the account name displayed on the header and select **Account management** from the drop-down menu. The **Account Management** page is displayed.
2. Select the **Change password** tab to modify the password for your registered account.
3. To modify your account password, enter your current password, followed by a new password.
4. Click **Change password** to save your changes.

The **Account management** page also allows you to enable or disable alert notifications for the site. For more information, see [Notifications](#).

Notifications

Notifications are push messages that are sent to the mobile managing an Aruba Instant On site, when an alert is triggered by the system. The notification mechanism updates administrators about any alert that is triggered on the site. The notification is displayed in 2 distinct lines, the first line displays the name of the alert and the second line displays the site name. However, when the system triggers multiple alerts from the same site, the notification mechanism collapses all the notifications generated from the alerts and displays it as a single notification on the registered device.

Notifications in web application is displayed as an alert (🔔) in the page header. If no action is taken on the alert, the notification remains in the alert and can still be viewed at anytime until it is cleared. All alerts triggered on the site can be viewed by clicking on **Show all alerts** in the **Site Health** tile.

Enabling or Disabling Alert Notifications

To enable notifications for alerts, follow these steps:

1. Click on the account name displayed on the header and select **Account management** from the drop-down menu. The **Account management** page is displayed
2. In the **Account management** page, select **Notifications** to view notifications options.
3. Under **Alert Categories**, you have the option to enable either **Mobile** or **Email** notifications, or both. Slide the toggle switch(es) to enable (switch with orange dot) or disable (switch with grey dot) the alerts you want to be notified about

as mobile or email notifications. You will receive notifications on your mobile device or email when the selected alert is triggered in the site. For more information on viewing and managing alerts, see:

- [Viewing and Managing Alerts using the Web Application](#)



By default, the **Mobile** notifications are enabled for all four alert types.

Alert Categories

Alert categories offer a selection of device related events for which you may receive a notification alert. You can choose to either enable or disable notifications for a specific alert category. The alert category types available are:

- [Connection Problem](#)
- [Device Problem](#)
- [Device Capacity Exceeded](#)
- [New Software Available](#)

Connection Problem

Enabling this option will trigger notification alert when there are connectivity issues in the site. This alert indicates that clients are experiencing issues with internet connectivity. The following are possible scenarios when the alert is triggered:

- Internet gateway loses connectivity with your Internet Service Provider.
- Internal network issues.

Device Problem

Enabling this option will trigger notification alerts when an Instant On device malfunctions or is disconnected from the network. The following are possible scenarios when an alert will be triggered:

- Instant On Device loses power.
- Instant On Device is disconnected from the network.
- Local network or Internet connectivity issue.
- Instant On Device is restarting due to an unexpected condition.

Device Capacity Exceeded

Enabling this option will trigger a notification when the power budget of the Switch reaches maximum and the Switch can no longer power new devices through PoE. This alert is triggered when the Switch denies a device's request for PoE supply. The total power budget of the switch and the power consumption information is displayed in the [Switch Details](#) page in the **Inventory** module.

New Software Available

Enabling this option will trigger a notification when a new software version is available to be installed on the Instant On network. An informational alert is generated on the Instant On mobile app and web application indicating a new software is available for installation. Tapping on the informational alert will redirect you to the software update screen. For more information on installing software updates, see [Updating the Software Image on an Instant On Site](#).

Firmware is the software programmed on Instant On APs to make sure the devices run and provide functionality to users. The firmware installed on the Instant On APs is the Instant On software image. When the firmware is upgraded, device performance and functionality is improved through feature enhancements and bug fixes.

Upgrading the Firmware for an Instant On AP or Switch

When an AP or switch is deployed into the network, it joins an Instant On site, which is a group of APs and switches that are configured and managed from a single location. Upon joining the site, the AP or switch automatically syncs its Instant On software image with the software image version configured on the site. Each time the software image is updated on the site, all APs and switches in the site are upgraded to the new software image version.

Instant On Image Server

Every version of the Instant On software image is uploaded and stored in a cloud-based image server that is hosted by Aruba. The image server always contains the latest version of the Instant On software so that you can keep your system up-to-date. See [Updating the Software Image on an Instant On Site](#) for more details on updating your APs to the latest version of the Instant On software image.

Updating the Software Image on an Instant On Site

Instant On allows you to control when a software update on the site needs to take place. This is done by configuring a day of the week and time of your preference for the site using the Instant On web application. When a new software update is available, an information alert is displayed with sufficient information of when the update will occur. The **Software update** page displays the new version number and the **What's new:** information in the release. The page also includes the scheduled time for the update and the options—**Install now** or **Postpone by a week**.



The **Postpone by a week** option can only be used once to extend the duration of the software update by a week.

To create a schedule for the software update to be installed automatically on the site, follow these steps:

1. Click the settings menu (gear icon) on the Aruba Instant On header and select **Site management** from the drop-down menu. The **Site management** page is displayed.
2. Click the **Software update** tab to view the scheduling options.
3. Select the **Preferred day of the week *** for the software update to be installed automatically.
4. Select a suitable **Time *** from the drop-down menu.

The real-time status of the upgrade is displayed in the **Software update** page, indicating the software update is in progress. When the software is up-to-date, the page will show the current Instant On software version and the date of the last update.

Verifying Client Connectivity During Upgrade

Instant On APs are automatically rebooted with the new version of the Instant On software image during a software upgrade. When an AP goes down during the reboot, the wireless clients connected to that AP are either moved to another AP in the Instant On site or completely dropped from the network. Though this scenario is expected, keep in mind that a firmware upgrade can cause major disruptions for the clients in your network. This is limited to the time-period that the APs take to reboot, which is 3-5 minutes. We recommend that you schedule this activity for when you don't expect users connected to the network actively.

Upgrade Failure

If a software upgrade fails, the Instant On continues to run the software image version currently installed on the APs or switches. You can continue running the current software image version or the upgrade will be retried at the next time set by the schedule.

Instant On Mobile App Compatibility

Though the Instant On mobile app is backward-compatible with older versions of the Instant On software image, the Instant On software image is NOT backward-compatible with older versions of the mobile app. If the mobile app installed on your device is older than the Instant On software image running on your Instant On site, a warning message appears when you attempt to launch the app.

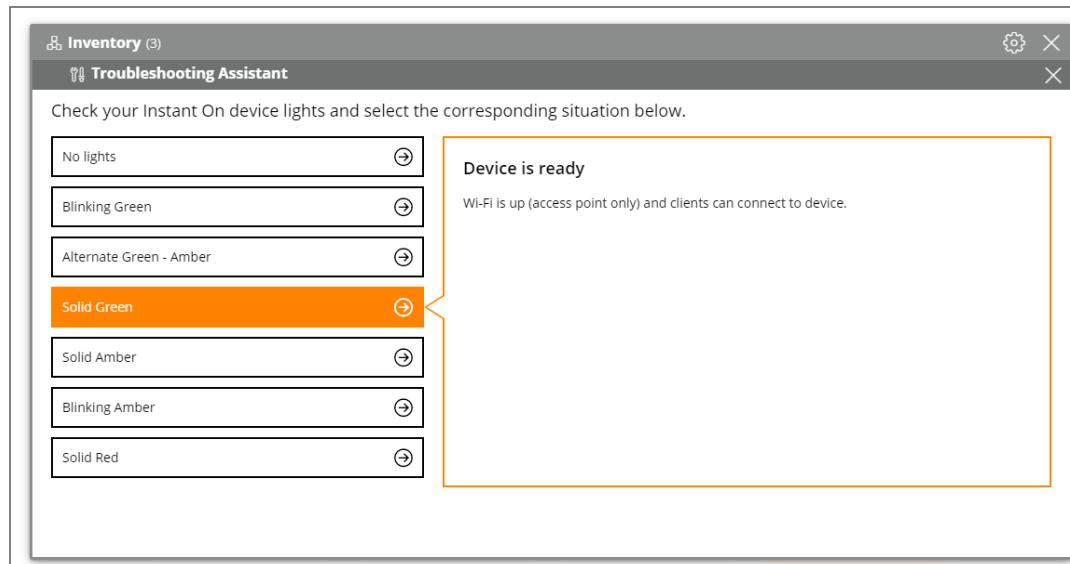
The mobile app can only be launched if it is updated to the latest version. To update the mobile app, click the app store icon that is available below the warning message.

To help the administrator troubleshoot problematic situations, a troubleshooting assistant is embedded within the Aruba Instant On application. It helps the user identify an issue and provides guidance on how to resolve it. The troubleshooting assistant is designed to cover most typical situations and relies on LED patterns to identify problems. The troubleshooting assistant can be invoked from the **Alert Details** page.

To open troubleshooting assistant, follow these steps:

1. Select the **Site Health** module and click on **Show all alerts** in the alerts section or click on () button in the page header. The **Alerts** page is displayed.
2. Click on  icon beside the alert to view the **Alert Details** page.
3. In the **Alert Details** page, review the **Recommended actions** to clear the alert.
4. For additional troubleshooting information, click **Troubleshooting Instant On devices**. The **Troubleshooting Assistant** page is displayed with the following information:
 - a. Most typical situations based on the LED patterns.
 - b. Recommended actions.

Figure 6 Troubleshooting Assistant Page



5. Check the status of the LED lights on the Instant On and select the corresponding situation in the troubleshooting assistant. The assistant will recommend a troubleshooting action to resolve the alert.
6. If you are unable to find a solution to the problem, navigate to the following link to view additional support options.
 - [Help in the Web Application](#)