

Why Apria?

Apria Healthcare is America's leading provider of integrated home healthcare services and equipment.

Apria is contracted with most insurance companies and managed care organizations to provide a comprehensive range of services, including home oxygen, non-invasive ventilation, sleep therapy, and negative pressure wound therapy.

Headquartered in Lake Forest, California — Apria employs nearly 8,000 healthcare professionals in more than 375 Apria branch offices across the U.S.

Top Quality Service

Apria is focused on providing top-quality service to our patients. Our ongoing self-monitoring and evaluation process ensures continual improvement in our patients' homecare experience.

From order accuracy to helpful customer service, timely delivery, patient education materials, and equipment instruction — Apria is committed to serving with excellence.

Apria's Service Standards

- Expedited patient contact upon receipt of physician referral
- Expedited delivery service to patient's home
- Routine patient follow-up to ensure customer satisfaction

We take pride in delivering orders on time.



APRIA HEALTHCARE®

Our Services

We're proud to offer the following therapies, services, and expertise in your area:

- Home Oxygen Therapy and Respiratory Services
- Non-Invasive Ventilation Therapy
- Sleep Therapy and Supply Refills
- Negative Pressure Wound Therapy
- 24/7 On-Call Support

Billing

Apria offers several convenient ways patients can review and pay balances: Online, phone, and mail.

Online e-pay — Patients can view statements online, receive email statements, and pay their bills online. Simply login or enroll at epay.apria.com. It's fast and easy.



Accredited by The Joint Commission

Apria Healthcare was the first home respiratory provider to become accredited by The Joint Commission.

This accreditation program is recognized as a symbol of quality that reflects a commitment to meeting its specific performance standards.

Visit us at
apria.com

Find information about our therapies and services.
Download patient materials and forms.

1.888.492.7742

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GEN-4282 06/15

Improving the
Quality of Life
for our patients
at home



Respiratory

Your Service Need Is Our Commitment

At Apria, we are committed to providing the physician and patient with exceptional service and outstanding care.

- Home Oxygen
- Non-Invasive Ventilation (NIV)
- Adult Nebulizers and Inhalation Drugs
- Overnight Oximetry Testing

Home Oxygen Services

We offer stationary, portable, and oxygen conserving options, which come with on-call clinical support.

Non-Invasive Ventilation

Apria's respiratory therapists are personally involved in managing the treatment and care of NIV patients.

They provide:

- Patient home assessment prior to setup
- Comprehensive training and instruction on the equipment
- Personal home visits to assess the patient's comfort and compliance with therapy
- An ongoing resource for questions and support to help the patient best acclimate to therapy

Inhalation Respiratory Drugs

Apria Pharmacy Network™ is a premiere homecare pharmacy network that provides convenient no-charge home delivery of medications. If you have Medicare, up to 80% of your respiratory medications may be covered. We also work with many other insurance companies that may cover your prescription. **Contact us to order, refill, or transfer your prescriptions at 800.780.1076.** (Monday – Friday, 8 am – 5 pm CST)

Sleep Therapy

As a leader in Positive Airway Pressure therapies, Apria strives to help patients stay on their therapy through a combination of equipment training, clinical assessments, and ongoing monitoring to identify individual needs.

Our Sleep Management Program

Apria Healthcare has a comprehensive Sleep Management Program to screen for and treat sleep-disordered breathing. In fact, Apria is the largest provider of Positive Airway Pressure equipment in the U.S.

- Wide selection of devices and masks from virtually all sleep manufacturers
- Long-term therapy management program

Superior Service

- On-call service, 24 hours a day, 365 days a year
- About 800 clinicians and therapists on staff
- Follow-up provided by expert clinicians

Ordering Sleep Supplies

Supplies should be replaced at given intervals for optimum care. At Apria, we have several ways to make reordering supplies easy and convenient.

Easy ordering options:

- Call us to reorder supplies at **877.265.2426**
- We can call the patient with our automated dialing system
- Patients can enroll in our opt-in program to automatically receive resupply shipments on an on-going basis. *(Not all insurance plans. Please inquire for more details.)*

Wound Care

Apria's goal is to help patients heal successfully and heal faster, with fewer re-hospitalizations and complications. We are unique in our ability to support a variety of product and service needs for the Negative Pressure Wound Therapy (NPWT) patient.

Apria is Changing the Way Wounds Heal at Home

Apria is the exclusive U.S. provider of the Avance® wound care system by Mölnlycke Health Care.

Avance® Film with Safetac®

A revolutionary new NPWT wound care dressing:

- Clinically proven to cause less pain and less skin stripping^{1,2}
- Repositionable for easier application
- Promotes wound healing³

Avance® Flex Pump

- Small and lightweight for mobile use
- Efficient dual-power pump
- Clear and simple operation
- Ergonomic design with a discrete 300 ml canister

Call our dedicated NPWT Support Team:

800.780.1228

Apria is now available on WoundExpert®

1. Dykes, P.J. et al. Effects of adhesive dressings on the stratum corneum of skin. *Journal of Wound Care*, 2001.
2. Waring, M. et al. An evaluation of the skin stripping of wound dressing adhesives. *Journal of Wound Care*, 2011.
3. Upton, D. et al. Negative pressure wound therapy: improving the patient experience. Poster presentation at EWMA conference, Denmark, 2013.

