



In recent years, communications technology has revolutionized the way banks and financial institutions engage with their customers. Today's customers expect to use their mobile phones and the internet to access their accounts and make transactions. To avoid being left behind, banks need to embrace these new technologies and create a more customer-friendly environment.

Microsoft Teams and Skype for Business unified communications and collaboration solutions enable financial institutions to communicate internally and engage effectively with customers anywhere, at any time and on any device. AudioCodes One Voice portfolio of products and solutions provides essential voice infrastructure elements that enable reliable and cost-effective migration of existing telephony systems to Microsoft Teams and Skype for Business while ensuring rapid user adoption and reliable connectivity with external networks and legacy platforms.

## AudioCodes Benefits for Financial Services



### Reduce communications costs and complexity

Full voice enablement for on-premises and cloud Microsoft UC environments  
Seamless connectivity with cost-effective SIP trunks



### Cost-effective migration from existing solutions

Certified SBCs enable controlled migration from legacy systems  
Seamless integration of analog devices eliminates need to replace legacy phones and faxes



### Increase staff productivity

Certified IP phones offer a familiar calling experience with full Microsoft Teams and Skype for Business integration



### Improve customer experience

Advanced, flexible voice dialing technology simplifies phone access to banking services  
High quality web calling provides additional opportunities for customer engagement



### Data security and compliance

Robust voice security protects against fraud and malicious attacks  
Secure compliance recording of any call or instant messaging session

For further information visit [www.audiocodes.com](http://www.audiocodes.com) or contact your AudioCodes representative.



## AudioCodes One Voice for Microsoft 365 – Voice Enabling Microsoft UC

AudioCodes One Voice for Microsoft 365 is a unified solutions, products and services offering designed to simplify and accelerate voice-enablement of Microsoft Teams and Skype for Business implementations. AudioCodes One Voice for Microsoft 365 solutions are suitable for all Microsoft-approved unified communications architectures, including on-premises, cloud-based and hybrid.

### AudioCodes Live

AudioCodes' products and services are available via the AudioCodes Live subscription-based service. AudioCodes Live is designed to enable partners and service providers to diversify their cloud-based communications offerings with minimal upfront investment and a rapid time to market.

### One Voice Product Portfolio



SBCs and Media Gateways



IP Phones and Room Solutions



Direct Routing SBCs for Microsoft Teams



One Voice Operations Center (OVOC)



User Management Pack 365



SmartTAP Call Recording



CloudBond™ 365



Voice Applications

### Professional Services and Support

AudioCodes offers a wide range of professional services that complement our business partners' own offerings



Global Deployment



Network Readiness Assessment



Remote Monitoring



Managed Spares



24/7 Global Support

