

# Data Privacy Addendum ("DPA")

If you, the Customer, are located in the European Economic Area, and subscribe to any of Arista's Cloud Services memorialized in an agreement between the parties, which may be defined as a cloud subscription agreement or a master services agreement (the "Agreement"), you and Arista agree to the following terms:

- 1. To the extent that any Agreement contains any terms or conditions that are inconsistent with the following terms, these DPA terms shall supersede. All other provisions of any Agreement shall remain in full force and effect.
- 2. A new Data Privacy Exhibit, as set forth below, is added to the Agreement and forms an integral part thereof.

## DATA PRIVACY EXHIBIT

In delivering the services under the Agreement, Arista and its worldwide corporate entities may process Personal Data provided by or on behalf of Customer. Arista takes the protection and privacy of this data seriously, will ensure that its partners protect this data with at least the same level of care, and will not use the data other than as described herein.

#### 1. DEFINITIONS

- 1.1 **"Applicable Privacy Law(s)"** means all worldwide data protection and privacy laws and regulations applicable to the Personal Data in question, including, where applicable, EU Data Protection Law.
- 1.2 **"Authorized Persons"** means any person who processes Personal Data on Arista's behalf, including Arista's employees, officers, partners, principals, contractors and Subcontractors.
- 1.3 **"Cloud Services"** means the Subscription Services described in the Agreement and to which Customer subscribes.
- 1.4 **"Customer Employee Data"** means any Personal Data of an employee, officer, partner, principal, contractor, intern, or other member of Customer.
- 1.5 **"EU Data Protection Law"** means Regulation 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the Processing of Personal Data and on the free movement of such data (General Data Protection Regulation) ("**GDPR**").
- 1.6 **"Personal Data**" means information relating to an identified or identifiable natural person ("data subject"); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to their physical, physiological, genetic, mental, economic, cultural or social identity. For the avoidance of doubt, Personal Data includes personally identifiable information.



- 1.7 **"Security Incident"** means any unauthorized or unlawful breach of security leading to the accidental or unlawful destruction loss, alteration, unauthorized disclosure or access to Personal Data.
- 1.8 **"Service Personal Data"** means any Personal Data that Customer or Customer's end users process through the Cloud Services.
- 1.9 **"Subcontractor"** means any third party (including any Arista Entity) engaged to process any Personal Data relating to this DPA and/or the Contracts.
- 1.10 **"Arista Entity"** means any entity that Arista controls (directly or indirectly) or any entity that controls Arista (directly or indirectly), where "control" means at least fifty percent (50%) ownership of the outstanding shares of the entity, or the ability to direct the management of the entity by contract or otherwise.
- 1.11 The terms "Data Controller"/"Controller," "Data Processor"/"Processor," "Data Subject," and "processing," have the meanings given to them in Applicable Privacy Laws. If and to the extent that Applicable Privacy Laws do not define such terms, then the definitions given in EU Data Protection Law will apply.

# 2. ROLE AND SCOPE OF PROCESSING

- 2.1 Arista and Customer will comply with all applicable requirements of the Applicable Privacy Laws. Arista shall process Service Personal Data through the Cloud Services only as a Processor acting on behalf of Customer (whether as Controller or itself a Processor on behalf of third party Controllers). Customer has ensured and will continue to ensure that it has the rights to transfer both the Service Personal Data and any relevant Customer Employee Data to Arista for the duration and purposes of the Agreement and DPA.
- 2.2 Arista will at all times:
  - a. process the Personal Data only for the purpose of (1) providing the Services to Customer under the Agreement; (2) for contacting Customer regarding any support for such Services or the pending or potential sale or license of Arista's products and Services; or (3) improving the Services, each in accordance with Customer's documented instructions including this DPA (except where otherwise required by applicable law);
  - b. not process the Personal Data for its own purposes or those of any third party;
  - c. if Arista is required by any applicable law to process such Personal Data for other purposes, promptly notify Customer of such other purposes before performing the processing required, unless such law prohibits notifying Customer;
  - d. ensure that it has in place appropriate technical and organisational measures, to protect against unauthorised or unlawful processing of Personal Data and against accidental loss or destruction of, or damage to, Personal Data, appropriate to the harm that might result from the unauthorised or unlawful processing or accidental loss, destruction or damage and the nature of the data to be protected, having regard to the state of technological development and the cost of implementing any measures (those measures may include, where appropriate, pseudonymising and encrypting Personal Data, ensuring confidentiality, integrity, availability and resilience of its systems and services, ensuring that availability of and access to Personal Data can be restored in a



timely manner after an incident, and regularly assessing and evaluating the effectiveness of the technical and organisational measures adopted by it);

- e. ensure that all Arista personnel who have access to and/or process Personal Data are obliged to keep the Personal Data confidential;
- f. assist Customer, at Customer's cost, in responding to any request from a Data Subject and in ensuring Customer's compliance with its obligations under the Data Protection Legislation with respect to security, breach notifications, impact assessments and consultations with supervisory authorities or regulators;
- g. at the written direction of Customer, delete or return Personal Data and copies thereof to Customer on termination of the Agreement unless required by Applicable Laws to store the Personal Data;
- h. maintain complete and accurate records and information to demonstrate its compliance with this DPA and allow for audits by Customer; and
- i. comply with all reasonable requests of Customer resulting from any such audit.
- 2.3 Customer recognizes that it is in its best interest that Arista continue to update and improve the Services for Customer. While recognizing that Arista shall be in sole control of the priority and direction of such updates, improvements, and new features, Customer instructs Arista to use anonymized or pseudo-anonymized versions of such Personal Data, when useful, to help such advancement of the Services.

#### 3. INTERNATIONAL TRANSFER

- 3.1 Arista and the Arista Entities have a global presence and employ cloud service providers to manage data (pursuant to Section 4 below). Customer understands that Arista cannot guarantee that Personal Data given to it will reside in only one country and expressly authorizes Arista to transfer the Personal Data to locations inside and outside of the European Economic Area in compliance with any restrictions in law or as set forth herein.
- 3.2 Arista has self-certified as a participant in the Privacy Shield (<u>https://www.privacyshield.gov</u>) to govern such transfers and will maintain the annual self-certification during the remaining term of the Agreement unless Arista selects another form of appropriate safeguard approved by all relevant data privacy authorities, such as the standard contractual clauses.
- 3.3 Customer will provide appropriate safeguards in relation to any transfer of Personal Data that it initiates pursuant to the Applicable Privacy Law(s).
- 3.4 Arista will provide appropriate safeguards in relation to any transfer of Personal Data that it initiates and provide any relevant Data Subject with enforceable rights and effective legal remedies pursuant to the Applicable Privacy Law(s).

# 4. SUBPROCESSING

4.1 Arista employs cloud service providers to manage its data including Personal Data from Customer. Customer agrees to Arista's use of each Subcontractor, listed on Arista's



website (<u>https://www.arista.com/en/sub-processor</u>) - which may be updated from time to time, to process Personal Data. Additionally:

- a. Arista imposes substantially similar or more stringent data protection terms on any Subcontractor it engages as contained in this DPA; and
- b. Arista remains fully liable for any breach of this DPA or the Agreement that is caused by an act, error or omission of such Subcontractor.
- 4.2 In the event, Arista decides to engage any additional Subcontractor, Arista will notify, through the website listed in Section 4.1 above, Customer in advance of providing the Subcontractor access to Customer Personal Data. If Customer objects to the engagement of any Subcontractor on data protection grounds, then either Arista will not engage the Subcontractor to process the Personal Data controlled by Customer or Arista may elect to suspend or terminate the processing of Personal Data under the Agreement without penalty.
- 4.3 Customer agrees that any Arista Entity may process, subprocess, or engage an approved Subcontractor to process or subprocess Customer's Personal Data in accordance with the terms herein. In furtherance thereof, Arista may transfer such Personal Data to any other Arista Entity.

## 5. DATA SUBJECTS AND COOPERATION

- 5.1 Arista shall reasonably cooperate to enable Customer to respond to any requests, complaints or other communications from data subjects and regulatory or judicial bodies relating to the processing of Personal Data under the Agreement, including requests from data subjects seeking to exercise their rights under Applicable Privacy Laws. In the event that any request, complaint or communication is made directly to Arista regarding Service Personal Data, Arista shall promptly pass this onto Customer and shall not respond to such communication without Customer's express authorization.
- 5.2 As a Controller, Customer is responsible for providing information to Data Subjects regarding their Personal Data processed by the Cloud Services and their rights, using Customer's own communication tools and methods. In certain cases, Customer may be able to use tools provided in Arista Cloud Services to respond to inquiries and/or comply with a Data Subject's request. Customer acknowledges and agrees that, in its role as Processor, Arista does not provide information regarding processing of Service Personal Data and regarding the rights of Data Subjects with respect to Customer's provision of any service to their users even when based on Cloud Services.
- 5.3 If Arista receives a subpoena, court order, warrant or other legal demand from a third party (including law enforcement or other public or judicial authorities) seeking the disclosure of Personal Data, Arista shall not disclose any information but shall immediately notify Customer in writing of such request, and reasonably cooperate with Customer if it wishes to limit, challenge or protect against such disclosure, to the extent permitted by applicable laws.
- 5.4 To the extent Arista is required under Article 28(3) GDPR, Arista will assist Customer (or its third party Controller) to comply with Articles 35 & 36 GDPR; in particular, it will promptly notify Customer if it believes that its processing of Personal Data is likely to result in a high risk to the privacy rights of data subjects, and upon reasonable request, will assist Customer (or the relevant Controller) to carry out data protection impact



assessments and for the relevant Controller to consult where necessary with data protection authorities.

# 6. DATA ACCESS & SECURITY MEASURES

- 6.1 Arista shall ensure that any Authorized Person is subject to a strict duty of confidentiality (whether a contractual or statutory duty) and that they process the Personal Data only for the purpose of delivering the Services under the Agreement to Arista.
- 6.2 Arista will implement and maintain all appropriate technical and organizational security measures to protect from Security Incidents and to preserve the security, integrity and confidentiality of Personal Data ("**Security Measures**"). Such measures shall have regard to the state of the art, the costs of implementation and the nature, scope, context and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons. At a minimum, Arista agrees to the Security Measures identified at **Annex B**.
- 6.3 Arista Cloud Services may be hosted by Subcontractors in their data centers. In such cases, there is a shared responsibility model ("SRM") for cloud security. In this model, the Subcontractor(s) manage the security of the data centers, including physical security, environmental protection, administrative controls, technical controls, and redundant infrastructure. Arista inherits data center security controls from the Subcontractor(s) and does not have the ability to influence their implementation or the ability to monitor or audit them. According to an SRM, Arista manages security of the Cloud Services application and application data, including boundary protection, host firewalls, application hardening, vulnerability assessment, data encryption in transit and at rest, logical access control, availability monitoring, change management, and disaster recovery. Arista performs regular monitoring and evaluation of its security.

# 7. SECURITY INCIDENTS

- 7.1 In the event of a Security Incident, Arista shall promptly (and in no event later than 72 hours of becoming aware of such Security Incident) inform Customer of any actual loss or compromise of Customer Personal Data and provide written details of the Security Incident, including the type of data affected and the identity of affected person(s) as soon as such information becomes known or available to Arista.
- 7.2 Furthermore, in the event of a Security Incident, Arista shall:
  - a. provide timely information and cooperation as Customer may require to fulfil Customer's data breach reporting obligations under Applicable Privacy Laws; and
  - b. take such measures and actions as are appropriate to remedy or mitigate the effects of the Security Incident and shall keep Customer up-to-date about all developments in connection with the Security Incident.
- 7.3 The content and provision of any notification, public/regulatory communication or press release concerning the Security Incident shall be solely at Arista's discretion, except as otherwise required by applicable laws.



# 8. SECURITY REPORTS & INSPECTIONS

8.1 Upon request, Arista shall provide copies of relevant documentation reasonably required by Arista to verify Arista's compliance with this DPA.

# 9. DELETION & RETURN

9.1 Upon Customer's reasonable request, or upon termination or expiry of this DPA, Arista shall destroy or return to Arista all Service Personal Data (including copies) in its possession or control (including any Service Personal Data processed by its Subcontractors). This requirement shall not apply to the extent that Arista is required by any applicable law to retain some or all of the Service Personal Data, in which event Arista shall isolate and protect the Service Personal Data from any further processing except to the extent required by such law.

## 10. GENERAL

- 10.1 The obligations placed upon Arista under this DPA shall survive so long as Arista and/or its Subcontractors processes Personal Data on behalf of Customer.
- 10.2 This DPA may be modified unilaterally by Arista, provided that Arista does not materially lower the security and data processing protections for Customer herein; otherwise this DPA may not be modified except by a subsequent written instrument signed or otherwise agreed to by both parties.
- 10.3 If any part of this DPA is held unenforceable, the validity of all remaining parts will not be affected.
- 10.4 In the event of any conflict between this DPA and any data privacy provisions set out in any Agreement, the parties agree that the terms of this DPA shall prevail.



# Annex A

## **Technical and Organisational Security Measures**

This Appendix A sets out a description of the technical and organisational security measures that Arista implements.

Arista takes information security seriously and this approach is followed through in its processing and transfers of personal data. This information security overview applies to Arista's corporate controls for safeguarding personal data which is processed and transferred amongst Arista's group companies. Arista's information security program enables the workforce to understand their responsibilities. Some customer solutions may have alternate safeguards outlined in the applicable statement of work as agreed with each customer.

#### Security Practices

Arista has implemented corporate information security practices and standards that are designed to safeguard Arista's corporate environment and to address business objectives across the following areas:

- (1) information security
- (2) system and asset management
- (3) development, and
- (4) governance.

These practices and standards are approved by Arista's executive management and are periodically reviewed and updated where necessary.

Arista shall maintain an appropriate data privacy and information security program, including policies and procedures for physical and logical access restrictions, data classification, access rights, credentialing programs, record retention, data privacy, information security and the treatment of personal data and sensitive personal data throughout its lifecycle. Key policies should be reviewed at least annually.

#### Organizational Security

It is the responsibility of the individuals across Arista's organization to comply with these practices and standards. To facilitate the corporate adherence to these practices and standards, Arista's Information Security ("**IS**") function is responsible for the following activities:

- 1. **Security strategy** the IS function drives Arista's security direction. The IS function works to ensure compliance with security related policies, standards and regulations, and to raise awareness and provide education to users. The IS function also carries out risk assessments and risk management activities, and manages contract security requirements.
- 2. **Security engineering** the IS function manages testing, design and implementation of security solutions to enable adoption of security controls across the environment.
- 3. **Security operations** the IS function manages support of implemented security solutions, monitors and scans the environment and assets, and manages incident response.



- 4. **Forensic investigations** the IS function works with Security Operations, Legal, Global Privacy Office and Human Resources to carry out investigations, including eDiscovery and eForensics.
- 5. **Security consulting and testing** the IS function works with software developers on developing security best practices, consults on application development and architecture for software projects, and carries out assurance testing.

## Asset Classification and Control

Arista's practice is to track and manage key information and physical, software and logical assets. Examples of the assets that Arista might track include:

- information assets, such as identified databases, disaster recovery plans, business continuity plans, data classification, archived information
- software assets, such as identified applications and system software
- physical assets, such as identified servers, desktops/laptops, backup/archival tapes, printers and communications equipment.

The assets are classified based on business criticality to determine confidentiality requirements. Industry guidance for handling personal data provides the framework for technical, organizational and physical safeguards. These safeguards may include controls such as access management, encryption, logging and monitoring, and data destruction.

#### **Employee Screening, Training and Security**

- 1. **Screening/background checks:** Where reasonably practicable and appropriate, as part of the employment/recruitment process, Arista shall perform screening/background checks on employees (which shall vary from country to country based on local laws and regulations), where such employees will have access to Arista's networks, systems or facilities.
- 2. **Identification:** Arista shall require all employees to provide proof of identification and any additional documentation that may be required based on the country of hire or if required by other Arista entities or customers for whom the employee is providing services.
- 3. **Training:** Arista's annual compliance training program includes a requirement for employees to complete a data protection and information security awareness course and pass an assessment at the end of the course. The security awareness course may also provide materials specific to certain job functions.
- 4. **Confidentiality:** Arista shall ensure its employees are legally bound to protect and maintain the confidentiality of any personal data they handle pursuant to standard agreements.

## **Physical Access Controls and Environmental Security**

1. **Physical Security Program:** Arista shall use a number of technological and operational approaches in its physical security program to mitigate security risks to the extent reasonably practicable. Arista's security team works closely with each site to determine appropriate measures are in place to prevent unauthorized persons from gaining access to systems within which personal data is processed and continually monitor any changes to the physical infrastructure, business and known threats. They also monitor best



practice measures used by others in the industry and carefully select approaches that meet both uniqueness in business practice and expectations of Arista. Arista balances its approach towards security by considering elements of control that include architecture, operations and systems.

- 2. **Physical Access controls:** Physical access controls/security measures at Arista's facilities/premises are designed to meet the following requirements:
  - (a) access to Arista's buildings, facilities and other physical premises shall be controlled and based upon business necessity, sensitivity of assets and the individual's role and relationship to Arista. Only personnel associated with Arista are provided access to Arista's facilities and physical resources in a manner consistent with their role and responsibilities in the organization;
  - (b) relevant Arista facilities are secured by an access control system. Access to such facilities is granted with an activated card only;
  - (c) all persons requiring access to facilities and/or resources are issued with appropriate and unique physical access credentials (e.g. a badge or key card assigned to one individual) by the IS function. Individuals issued with unique physical access credentials are instructed not to allow or enable other individuals to access the Arista's facilities or resources using their unique credentials (e.g. no "tailgating"). Temporary (up to 14 days) credentials may be issued to individuals who do not have active identities where this is necessary (i) for access to a specific facility and (ii) for valid business needs. Unique credentials are non-transferable and if an individual cannot produce their credentials upon request they may be denied entry to Arista's facilities or escorted off the premises. At staffed entrances, individuals are required to present a valid photo identification or valid credentials to the security representative upon entering. Individuals who have lost or misplaced their credentials or other identification are required to enter through a staffed entrance and be issued a temporary badge by a security representative;
  - (d) employees are regularly trained and reminded to always carry their credentials, store their laptops, portable devices and documents in a secure location (especially while traveling) and log out or shut down their computers when away from their desk;
  - (e) visitors who require access to Arista's facilities must enter through a staffed and/or main facility entrance. Visitors must register their date and time of arrival, time of leaving the building and the name of the person they are visiting. Visitors must produce a current, government issued form of identification to validate their identity. To prevent access to, or disclosure of, company proprietary information visitors are not allowed un-escorted access to restricted or controlled areas;
  - (f) select Arista facilities use CCTV monitoring, security guards and other physical measures where appropriate and legally permitted;
  - (g) locked shred bins are provided on most sites to enable secure destruction of confidential information/personal data;
  - (h) for Arista's major data centres, security guards, UPS and generators, and change control standards are available;



(i) for software development and infrastructure deployment projects, the IS function uses a risk evaluation process and a data classification program to manage risk arising from such activities.

## Change Management

The IT organization manages changes to the corporate infrastructure, systems and applications through a centralized change management program, which may include testing, business impact analysis and management approval where appropriate. All relevant application and systems developments adhere to an approved change management process.

#### Security Incidents and Response Plan

- 1. Security incident response plan: Arista maintains a security incident response policy and related plan and procedures which address the measures that Arista will take in the event of loss of control, theft, unauthorized disclosure, unauthorized access, or unauthorized acquisition of personal data. These measures may include incident analysis, containment, response, remediation, reporting and the return to normal operations.
- 2. **Response controls:** Controls are in place to protect against, and support the detection of, malicious use of assets and malicious software and to report potential incidents to the Arista's IS function or Service Desk for appropriate action. Controls may include, but are not limited to: information security policies and standards; restricted access; designated development and test environments; virus detection on servers, desktop and notebooks; virus email attachment scanning; system compliance scans; intrusion prevention monitoring and response; firewall rules; logging and alerting on key events; information handling procedures based on data type; e-commerce application and network security; and system and application vulnerability scanning. Additional controls may be implemented based on risk.

#### Data Transmission Control and Encryption

Arista shall, to the extent it has control over any electronic transmission or transfer of personal data, take all reasonable steps to ensure that such transmission or transfer cannot be read, copied, altered or removed without proper authority during its transmission or transfer. In particular, Arista shall:

- implement industry-standard encryption practices in its transmission of personal data, including standard encryption practices from the National Institute of Standards and Technology (NIST). Industry-standard encryption methods used by Arista includes Transport Layer Security (TLS), a secure shell program such as SSH, and/or Internet Protocol Security (IPSec);
- 2. if technically feasible, encrypt all personal data, including, in particular any sensitive personal data or confidential information, when transmitting or transferring that data over any public network, or over any network not owned and maintained by Arista. The Arista's policy recognizes that encryption is ineffective unless the encryption key is inaccessible to unauthorized individuals and instructs personnel never to provide an encryption key via the same channel as the encrypted document;
- 3. for Internet-facing applications that may handle sensitive personal data and/or provide real-time integration with systems on a network that contains such information (including Arista's core network), a Web Application Firewall (WAF) may be used to provide an



additional layer of input checking and attack mitigation. The WAF will be configured to mitigate potential vulnerabilities such as injection attacks, buffer overflows, cookie manipulation and other common attack methods.

#### System Access Controls

Access to Arista's systems is restricted to authorized users. Access is granted based on formal procedures designed to ensure appropriate approvals are granted so as to prevent access from unauthorised individuals. Such procedures include:

- 1. **admission controls** (i.e. measures to prevent unauthorized persons from using data processing systems):
  - (a) access is provided based on segregation of duties and least privileges in order to reduce the risk of misuse, intention or otherwise;
  - (b) access to IT systems will be granted only when a user is registered under a valid username and password;
  - (c) Arista has a password policy in place which requires strong passwords for user login to issued laptops, prohibits the sharing of passwords, prohibits the use of passwords that are also used for non-work functions, and advises users on what to do in the event their password or other login credentials are lost, stolen or compromised;
  - (d) mandatory password changes on a regular basis;
  - (e) automatic computer lock, renewed access to the PC only after new registration with a valid username and password;
  - (f) data and user classification determines the type of authentication that must be used by each system;
  - (g) remote access and wireless computing capabilities are restricted and require that both user and system safeguards are in place as well as user authentication.
- 2. **access controls** (i.e. measures to prevent unauthorised access to systems):
  - (a) access authorization is issued in respect of the specific area of work the individual is assigned to (i.e. work role);
  - (b) adjustment of access authorizations in case of changes to the working area, or in case an employee's employment is terminated for any reason;
  - (c) granting, removing and reviewing administrator privileges with the appropriate additional controls and only as needed to support the system(s) in question;
  - (d) event logs from key devices and systems are centrally collected and reported on an exceptions basis to enable incident response and forensic investigations.

#### Data Access Control

Arista applies the controls set out below regarding the access and use of personal data:



- 1. personnel are instructed to only use the minimum amount of personal data necessary in order to achieve Arista's relevant business purposes;
- 2. personnel are instructed not to read, copy, modify or remove personal data unless necessary in order to carry out their work duties;
- 3. third party use of personal data is governed through contractual terms and conditions between the third party and Arista which impose limits on the third party's use of personal data and restricts such use to what is necessary for the third party to provide services.

## Separation Control

Where legally required, Arista will ensure that personal data collected for different purposes can be processed separately. Arista shall also ensure there is separation between test and production systems.

## Job Control

Arista shall process personal data in accordance with the applicable services agreement between Arista and data exporter and in accordance with the instructions of the data exporter. The following controls will be implemented by the Arista:

- 1. personal data is processed only to the extent necessary for contractual performance;
- 2. personnel are subject to a written obligation of confidentiality;
- 3. diligent selection of (sub)processor and other service providers;
- 4. third party use of personal data is governed through contractual terms and conditions between the third party and Arista which impose limits on the third party's use of personal data and restricts such use to what is necessary for the third party to provide services;
- clear instructions to (sub)processors on security measures for protecting privacy including the appropriate technical and organizational measures to safeguard the personal data to the same or higher level of protection as provided by Arista;
- 6. ongoing monitoring of (sub)processor's activities.

# Availability Control

Arista protects personal data against accidental destruction or loss by following these controls:

- 1. personal data is retained in accordance with customer contract or, in its absence, Arista's record management policy and practices, as well as legal retention requirements;
- 2. hardcopy personal data is disposed of in a secure disposal bin or a crosscut shredder such that the information is no longer decipherable;
- 3. electronic personal data is given to Arista's IT Asset Management team for proper disposal;
- 4. appropriate technical measures are in place, including (without limitation): anti-virus software is installed on all systems; network protection is provided via firewall; network



segmentation; user of content filter/proxies; interruption-free power supply; regular generation of back-ups; hard disk mirroring where required; fire safety system; water protection systems where appropriate; emergency plans; and air-conditioned server rooms.

## Data Input Control

Arista has, where appropriate, measures designed to check whether and by whom personal data have been input into data processing systems, or whether such data has been modified or removed. Access to relevant applications is recorded.

#### System Development and Maintenance

Publicly released third party vulnerabilities are reviewed for applicability in the Arista environment. Based on risk to Arista's business and customers, there are pre-determined timeframes for remediation. In addition, vulnerability scanning and assessments are performed on new and key applications and the infrastructure based on risk. Code reviews and scanners are used in the development environment prior to production to proactively detect coding vulnerabilities based on risk. These processes enable proactive identification of vulnerabilities as well as compliance.

## Compliance

The information security, legal, privacy and compliance departments work to identify regional laws and regulations that may be applicable to Arista. These requirements cover areas such as, intellectual property of Arista and its customers, software licenses, protection of employee and customer personal information, data protection and data handling procedures, trans-border data transmission, financial and operational procedures, regulatory export controls around technology, and forensic requirements.

Mechanisms such as the information security program, the executive privacy council, internal and external audits/assessments, internal and external legal counsel consultation, internal controls assessment, internal penetration testing and vulnerability assessments, contract management, security awareness, security consulting, policy exception reviews and risk management combine to drive compliance with these requirements.