

Order ref / Auto order ID	<input type="text"/>	Full name	<input type="text"/>
Billing address	<input type="text"/>		
Town/City	<input type="text"/>	Country	<input type="text"/>
Post code	<input type="text"/>	Phone number	<input type="text"/>

<p>Items not as expected / don't like</p> <p>A-1 Colour not liked</p> <p>A-2 Fabric/Material not liked</p> <p>A-3 Not as expected/ don't like</p> <p>A-4 Quality not as expected <i>Please give details</i></p>	<p>B - Arrived too late</p> <p>C - Wrong item received</p> <p>D - Found cheaper elsewhere</p> <p>Incorrect size</p> <p>E-1 Too large/long</p> <p>E-2 Too small</p> <p>E-3 Poor fit <i>Please give details</i></p> <p>E-4 Item is not compatible</p>	<p>Faulty / Damaged</p> <p>F-1 Goods damaged in transit</p> <p>F-2 Faulty <i>Please give details</i></p> <p>Not required</p> <p>G-1 Changed my mind</p> <p>G-2 Ordered for choice</p> <p>H - Other <i>Please give details</i></p>	<p>Further details</p>
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Returned items

Please complete the table below so we can process your return as quickly as possible

QTY	PRODUCT ID (IF KNOWN)	MAKE	MODEL	SIZE/COLOUR	REFUND	EXCHANGE	REASON CODE
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	
					<input type="checkbox"/>	<input type="checkbox"/>	

Exchange items

If you're exchanging, please tell us which items you require

QTY	PRODUCT ID	MAKE	MODEL	SIZE/COLOUR

Returns policy

You can easily return any unwanted items within 365 days of receipt for a refund or replacement, as long as they are **unused and in their original packaging**. For hygiene reasons, we cannot accept returns of facemasks, undershorts or underwear if the item has been removed/unsealed from its original packaging. If you have any questions before purchasing any of these items, please call us on 01792 799508.

All returned items are inspected before being processed. Faulty items will be accepted according to the manufacturer's warranty terms. This does not affect your statutory rights.

ASDA toyou returns

Return your order at over 600 ASDA stores

For items under 25kg* you can use the ASDA toyou service and drop your package off at over 600 ASDA stores. See www.tredz.co.uk/returns for more details
Please note: Keep hold of your receipt to track your parcel. Once we receive your return, £3 will be

deducted/charged for your refund/exchange to cover the cost of the return - ASDA toyou will do the rest.

*Max dimensions: 60cm x 60cm x 90cm. Max weight: 25kg. Restrictions apply. Please visit www.toyou.co.uk for full terms and conditions



CollectPlus

Easy as one, two, three

For items under £50 and under 10kg, you can use the Collect Plus service and drop your package off at a local Collect Plus store.

Parcel Criteria

All Parcels must be Correctly Packaged and have a Label attached.
Parcels must not weigh more than 10 kilograms nor exceed dimensions of

50 centimetres x 50 centimetres x 60 centimetres. Collect+ reserve the right to reject a Parcel at the Relevant Collection Point if the Parcel exceeds the weight or dimensions stated here or there is not a valid Label attached.



If you want to return a bike or other large item, please contact us (returns@tredz.co.uk) or call 01792 799508 to arrange collection.

Please allow up to 2 working days from receipt of your returned item(s) in order to process your return. See www.tredz.co.uk/returns for full details.

Cut here and attach address to return packaging