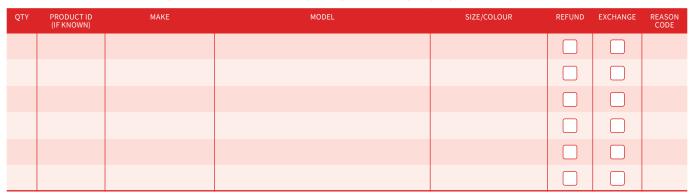
# **E**tredZ<sup>®</sup> Returns form

Date

Order ref / Auto order ID Full name						
Bill	ing address					
Town/City		Country				
Pos	st code		Phone	numbe	r	
Items not as expected / don't like		<b>B</b> - Arrived too late <b>C</b> - Wrong item received		Faulty / Damaged		Further details
				F-1	Goods damaged in transit	
A-1	Colour not liked	D - Found cheaper elsewhere		F-2	Faulty	
A-2	Fabric/Material not liked		rrect size		Please give details	
A-3 Not as expected/		E-1			required	
	don't like	E-2	Too small	G-1	Changed my mind	
A-4	Quality not as expected <i>Please give details</i>	E-3	Poor fit Please give details	G-2	Ordered for choice	
		E-4	Item is not compatible	<b>H - Other</b> Please give details		

Returned items Please complete the table below so we can process your return as quickly as possible



Exchange items If you're exchanging, please tell us which items you require

### **ASDA toyou returns**

Return your order at over 600 ASDA stores

For items under 25kg\* you can use the ASDA toyou service and drop your package off at over 600 ASDA stores. See www.tredz.co.uk/returns for more details Please note: Keep hold of your receipt to track your parcel. Once we receive your return, £3 will be

# **CollectPlus**

#### Easy as one, two, three

collect+

ASDA toyou

For items under £50 and under 10kg, you can use the Collect Plus service and drop your package off at a local Collect Plus store.

#### **Parcel Criteria**

All Parcels must be Correctly Packaged and have a Label attached.

Parcels must not weigh more than 10 kilograms nor exceed dimensions of

50 centimetres x 50 centimetres x 60 centimetres. Collect+ reserve the right to reject a Parcel at the Relevant Collection Point if the Parcel exceeds the weight or dimensions stated here or there is not a valid Label attached.

deducted/charged for your refund/exchange to cover

the cost of the return - ASDA toyou will do the rest.

for full terms and conditions

\*Max dimensions: 60cm x 60cm x 90cm. Max weight:

25kg. Restrictions apply. Please visit www.toyou.co.uk

## **Returns policy**

You can easily return any unwanted items within 365 days of receipt for a refund or replacement, as long as they are **unused and in their** original packaging. For hygiene reasons, we cannot accept returns of facemasks, undershorts or underwear if the item has been removed/unsealed from its original packaging. If you have any questions before purchasing any of these items, please call us on 01792 799508. All returned items are inspected before being processed. Faulty items will be accepted according to the manufacturer's warranty terms. This does not affect your statutory rights.



If you want to return a bike or other large item, please contact us (returns@tredz.co.uk) or call 01792 799508 to arrange collection.

Please allow up to 2 working days from receipt of your returned item(s) in order to process your return. See www.tredz.co.uk/returns for full details.