



# B&H / OMNIA PARTNERS PURCHASING PORTAL

A STEP-BY-STEP GUIDE

www.bandh.com/OMNIA

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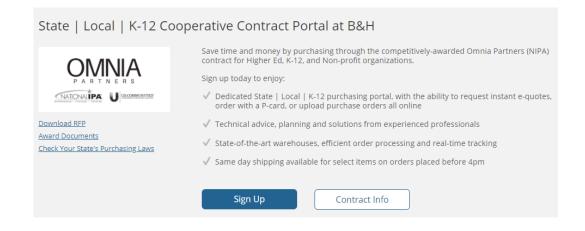


# Features & Benefits of the B&H/OMNIA Partners Portal

B&H has over 750,000 products from the top technology manufacturers. The B&H/OMNIA Partners portal provides you tools for everyday purchases and quotes with exclusive pricing!

Here's a glimpse of benefits the portal offers:

- Exclusive Pricing for OMNIA Partners Members
- Ability to check out using a PO
- Instant Quotes with contract pricing
- Price Reviewed Quotes over \$5,000
- Apply or Link Net Terms & Tax Exempt Status
- Quick Order Feature
- Team Management Tool

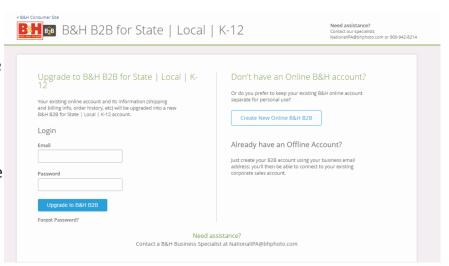


## Sign-Up for the Portal

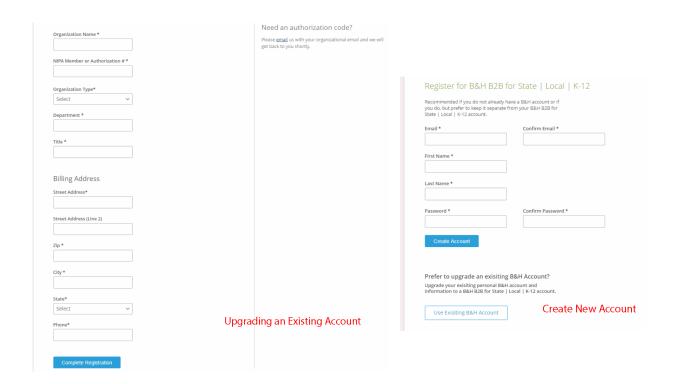
## Get Started by going to: www.bandh.com/OMNIA

If you already have a web login for B&H with your organization's email address\*, you can *Upgrade to B&H B2B for State | Local | K-12* by entering your email address and password.

If this is your first time using B&H online with your organization's email address, select *Create new Online B&H B2B for State | Local | K-12*.



Whether you Upgrade or Create a new account, please fill out all information to complete registration.

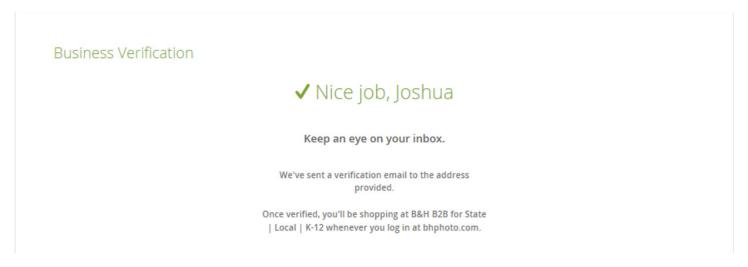


<sup>\*</sup>Gmail, Yahoo, AOL, or other generic email addresses will NOT be accepted.

<sup>\*</sup>If you do not know your OMNIA Partners Member or Authorization #, you can email us at b2bsupport@bhphoto.com

# **Verify Your Account**

Once you complete the registration, you will receive an verification email.



You will need to click the blue box, Verify My Email, to begin using the portal.



After you verify your email, and log into the site, you will see the **B&H B2B Logo**, as well as the **OMNIA Partner's Logo** 





Going forward, any time you log in to the regular B&H website, you will be automatically redirected to the B&H OMNIA Partners portal.

## Team Management - Admin Privileges

When you sign up through the website www.bandhphoto.com/OMNIA you will have Admin Privileges (also known as Team Management). Team management is a tool, found in *My Account*, that allows you to build a team to enable centralized purchasing, purchasing privileges, and a full view of your team's order and quote activity. When your colleagues sign up through your invite, they become team members, but do not have Admin Privileges.

## WHAT EXACTLY CAN I DO AS AN ADMIN?

#### Invite users with the same domain:

Build a team by inviting your colleagues who have the *same email domain*. A user becomes a team member once they accept by clicking Complete Sign-Up on the team invitation email. The invited team member will log in using their own email address, but the Admin can see their quote and order activity.

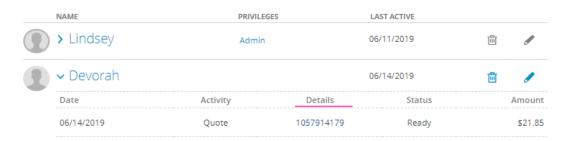
#### Assign purchasing privileges:

The Admin can select specific *purchasing privileges* for individual team members. For example, as the Admin, you could assign a member the ability to purchase using NetTerms, only Credit Cards, or quote only. If you do not choose Net Terms or Credit Card the user will only be able to receive quotes.

#### View team member's quotes and orders:

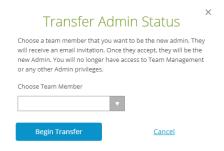
Purchases and quotes by team members will be visible to the Admin. The Admin has the option to turn other team members' quotes into orders.

## Team Members



#### **Transfer Admin status:**

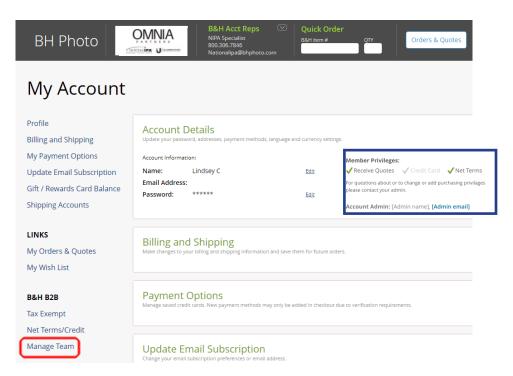
If the current Admin needs to transfer its Administrative privileges, they have the ability to transfer the Admin Status to another user who is a currently a member of their team.



## How to Invite Team Members

#### STEPS TO BEGIN INVITING:

- 1. Once logged in, click on *My Account* found in the top right banner.
- 2. In My Account, scroll down and select *Manage Team*.
- 3. In Manage Team, on the right hand side, you will see *Invite Member*. To begin inviting, input your colleagues' email addresses. In the check boxes you can assign purchasing privileges to order with a credit card, net terms, *or quote only if credit card or net terms is not selected*. You can always edit your team members' privileges once they are under your purchasing umbrella.
- 4. Your colleagues will receive an email with the invitation to join. They **must** select **Complete Sign-up** to become a member of your team.
- 5. The new team members will login using their email and password. Moving forward, the Admin will be able to see all of their quote and order activity. The team member will see their privileges as well as the admin's email address in the My Account Page \*highlighted in blue.







## Set Up Net Terms & Tax Exempt

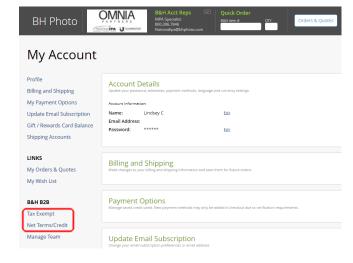
The B&H OMNIA Partners portal allows you to apply for or link a current **Net Terms** account or **Tax Exempt** 

account, in My Account, directly through the portal.

### **Steps To Link Existing Credit Accounts:**

If you have an existing Net Terms or a Tax Exempt account established with B&H, go to My Account and select the option to *Link to Account*.

When you select the Link to Account option, our system *automatically identifies* existing accounts associated with the email address you logged in with. You will be required to select an address. You will instantly be able to use the Net Terms/Tax Exemption account upon checkout. \*If you have a Net Terms/Tax



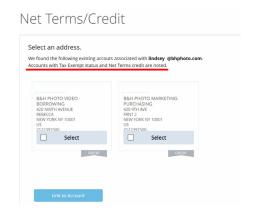
Exempt account and it is not showing up, email b2bsupport@bhphoto.com



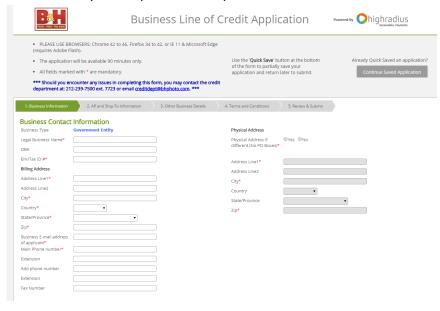
## **Apply for Credit or Tax Exempt Status:**

If you want to apply for a credit account with B&H, select **Apply**.

Once the online application is complete and submitted, the request will be reviewed and responded to within 24-48 business hours.



For Tax Exempt Status, in My Account, select Tax Exempt/Apply, choose an address and click Apply. The B&H Tax Department will receive your request and respond with further instructions.

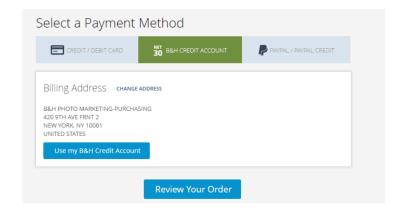


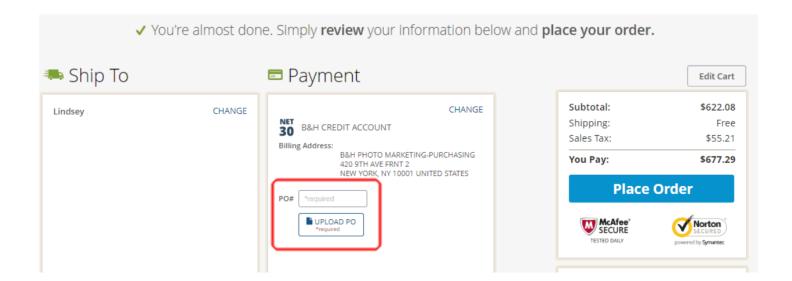
## **Check Out**

You can now use a Purchase Order (PO) at checkout!

#### **Utilizing Net Terms and Adding a PO:**

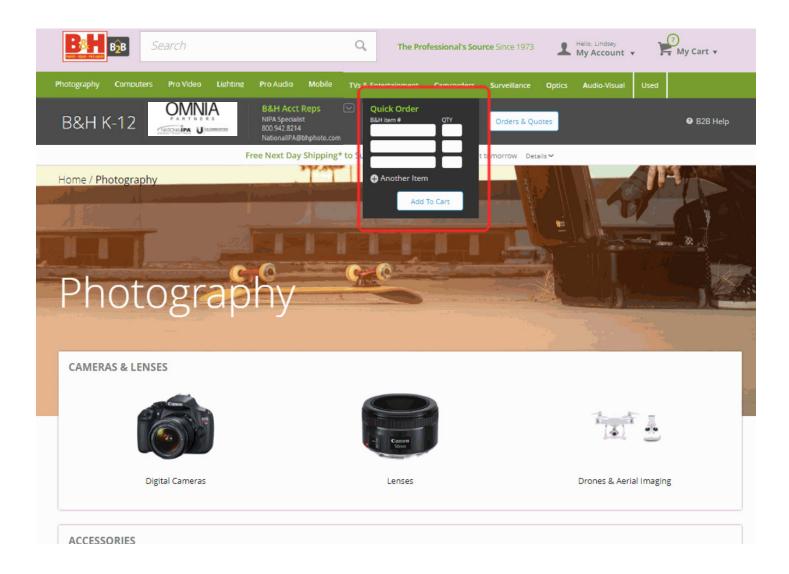
Once you begin checkout, you have the ability to add a PO # as well as Upload a PO. \*Credit cards can be used at any time.





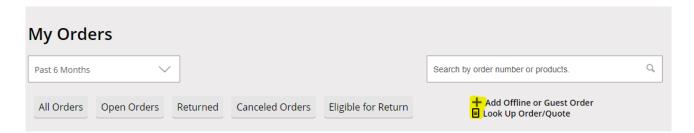
# **Quick Order Functionality**

Quick order functionality is an added feature for when you want to quickly purchase and you already have the B&H Item #. This tool allows you to add your items to the cart so that you can checkout without having to search for the item.

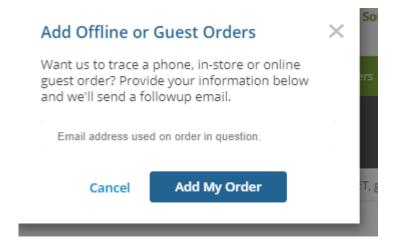


## How to Add Offline & Guest Orders

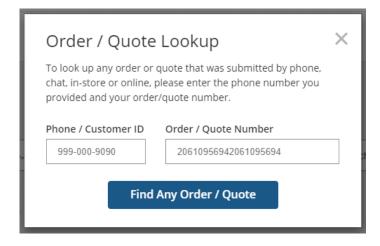
If you want to add Offline or Guest Orders & Quotes, go to 'My Orders' on the top right drop-down and you will be brought to your order history page. Scroll down to the following option:



To add Offline or Guest Quotes/Orders from a specific email address, select the "Add Offline or Guest Order" link. You will be required to enter the email address associated with the orders. A verification link will be sent to the email address to confirm, after clicking on the link all of the quotes/orders associated with that email address will populate in your B2B account.

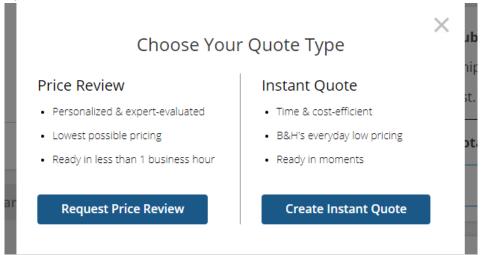


If you have a single quote or order, you can select the "Look Up Order/Quote" option. You will be required to enter your quote number and the phone number associated with that quote.



## **Instant Quotes & Price Review**

The quote functionality on the B2B OMNIA Partners portal allows you to get an instant quote or receive a price review quote.



#### **Instant Quote:**

You can request an instant quote *any time there are products in your cart*. The instant quote is delivered in minutes with OMNIA Partners pricing. A quote cannot be modified online once it has been submitted. If you need to change your quote, please contact your account representative. All updates made by your account representative will be reflected on the portal once the page is refreshed.

#### **Price Review:**

You will be given the option to get a Price Review quote on larger opportunities totaling \$5000 and over. The quote will be routed to our buyers to review for the best possible price, and submitted to you between 1 hour and 1 business day.

#### **Quote to Order:**

You will receive a notification email when the quote is ready. Next, go to *My Account*, and click on Orders/Quotes to view the updated quote. Select the quote to be directed to Checkout. A quote will be valid, and ready for thirty days. If the quote is *expired*, you have the option to add all to cart and recreate the quote request, or contact your account representative to update the expiration date.



## **B&H / OMNIA Partners Portal Support**

The B&H/OMNIA Partners portal has a dedicated support team to assist with sign up or any technical problems you might be experiencing. You can find additional FAQs by going to the B2B Help Tool located in the gray banner.

#### Contact us: **b2bsupport@bhphoto.com**.

Questions about the OMNIA Partners contract please contact: **b2bcontracts@bhphoto.com** OMNIA Partners Member Code help: **b2bsupport@bhphoto.com** 

