



# Repair Order Form

## WAGNER MMI 1100

For service on your hand meter, complete this form and send it in with meter(s) for repair. Please keep a copy on file for your records.

NOTE: Please fill out all fields below to avoid a delay in repair.

### Contact Information

#### WARRANTY NOTE!

Please see your *Instruction Manual* for this product's warranty coverage. Outside of the original coverage period, meters sent in for a failed symptom and repaired, that failed symptom will receive a 90-day warranty. If a different failure symptom occurs within that 90 days, it will not be covered under the previous failure symptom's 90-day warranty. Your meter must be sent in to verify failure and warranty.

Date Meter Sent for Repair \_\_\_\_\_

Contact Name \_\_\_\_\_

Position \_\_\_\_\_

Company \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

Email \_\_\_\_\_

Billing Address \_\_\_\_\_

Shipping Address (if different than Billing Address) \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Number of MMI 1100 meters to be repaired: \_\_\_\_\_

Reason for return for repair? (Please list any symptoms or specific problems in the space below.) \_\_\_\_\_

#### "Freight Collect" Note:

Please ensure that your Freight Collect information is correct and current. Incorrect or otherwise unusable freight collect information may result in all additional freight charges billed to you.

### Wagner Meters Service Information

Repair of MMC and MMI model meters is no longer available. As stated within the Warranty section of your meter manual: "Wagner Meters' liability under this warranty shall be limited, at Wagner Meters' option, to the repair or replacement of this product or any part thereof, which is demonstrated to be defective."

1. If your MMC or MMI model meter is (or would have been) deemed unrepairable, you will be notified before any action is taken.
2. In lieu of repair, for the amount equaling what the standard MMC/MMI repair fee was (\$162), Wagner will replace your MMC or MMI model meter with a brand new, comparable Orion model if it is determined that your MMC or MMI meter needs to be repaired.
3. If it is (or would have been) determined your MMC or MMI model meter needs (or needed) NO repair, it will be recalibrated and a \$137.50 diagnostic/recalibration fee will be charged.

### Billing Information (Prices subject to change without notice.)

Check appropriate boxes. **(You must include payment instructions before repair can begin!)**

Purchase Order Number: (Invoice requires active account at Wagner Meters) \_\_\_\_\_

Prepaid (Check or Money Order)

VISA

MasterCard

American Express

Account # \_\_\_\_\_ Expires: \_\_\_\_\_ Security Code: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_ Billing Zip Code: \_\_\_\_\_

RUSH handling \$30.00 (Every effort will be made to turn around repair within 24 hours during business days.)

### Return Shipping Options (All shipping charges are additional. If not marked, ships ground.)

UPS Ground (Standard on all repairs to U.S. destinations)

UPS Next Day Air

UPS 2nd Day Air

UPS 3 Day



**WAGNER  
METERS**

Unleash Your Expertise

#### SHIP TO:

Wagner Meters  
ATTN: Tech. Services  
326 Pine Grove Rd.  
Rogue River, OR 97537

(844) 808-8761