



Spectrum Enterprise SIP Trunk: Connecting Cisco Unified Communication Manager Express (CME) 11.5 (IOS-XE 16.3.1) using SIP

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Introduction

Service Providers today, such as Spectrum Enterprise, are offering alternative methods to connect to the PSTN via their IP network. Most of these services utilize SIP as the primary signaling method and centralized IP to TDM POP gateways to provide on-net and off-net services.

Spectrum Enterprise is a service provider offering that allows connection to the PSTN and may offer the end customer a viable alternative to traditional PSTN connectivity. A demarcation device between these services and customer owned services is recommended.

- This application note describes how to configure a Cisco Unified Communications Manager Express (Cisco Unified CME) 11.5 – IOS 16.03.01 with connectivity to Spectrum Enterprise SIP Trunk service. The application note also covers support and configuration example Cisco Unity Connection (CUC) 12.0 messaging integrated into the Cisco Unified Communications Manager Express. The deployment model covered in this application note is Customer Premises Equipment (Cisco Unified CME/CUC) to PSTN (Spectrum Enterprise). Spectrum Enterprise provides inbound and outbound call service.
- Testing was performed in accordance to Cisco generic SIP Trunking test methodology and among features verified were – basic calls, DTMF transport, Music on Hold (MOH), unattended and attended transfers, call forward, conferences.
- Consult your Cisco representative for the correct IOS image and for the specific application and Device Unit License and Feature License requirements for all your Cisco Unified CME.



Network Topology

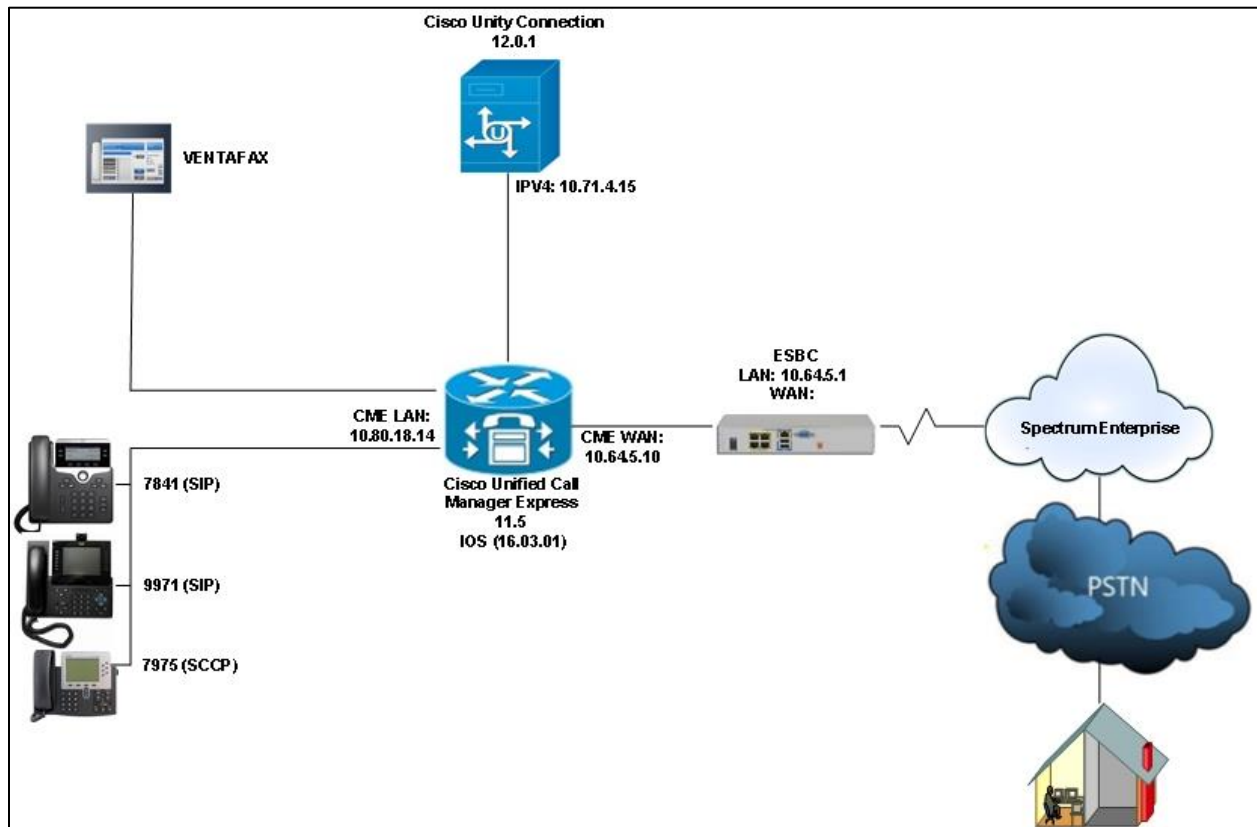


Figure 1 Network Topology

System Components

Hardware Requirements

- This solution was tested with Cisco ISR4331.
- Cisco IP Phones. This solution was tested with 7841, 7975, 9971 phones, but any Cisco IP Phone model supporting RFC2833 can be used.
- Cisco ISR4331/K9 (1RU) Process with 3700953K/6147K bytes of memory. Processor board ID FLM2141V251.
- 1 Virtual Ethernet interface and 3 Gigabit Ethernet interface.
- Cisco Unity Connection – VMware – 1 vCPU: Intel(R) Xeon(R) CPU X5675 @ 3.07GHz.
- HDD 160 GB, Memory 4096 Mbytes RAM.



Software Requirements

- Cisco IOS gateway running Cisco Unified CME Version 16.03.01, RELEASE SOFTWARE (fc3). This solution was tested with Cisco IOS image: “bootflash:isr4300-universalk9.16.03.01.SPA.bin”.
- This solution was tested with Cisco Unity Connection version (Version 12.0.1.21900-14)

Features

Features Supported

- Basic Call using G711ulaw.
- Calling Party Number Presentation and Restriction.
- Calling Name.
- Call Transfer.
- Conference.
- Call Hold and Resume.
- Call Forward All, Busy and No Answer.
- Fax over G.711.
- Fax over T.38 (See Note)
- Incoming DID Translation and Routing.
- Outbound calls and Inbound calls.
- Voicemail.
- Auto-attendant.

Features Not Supported

- Cisco IP phones used in this test do not support Blind Transfer, only Semi-attendant and Attendant transfer were tested.
- Spectrum Enterprise does not support G729 codec at the moment.
- Dual codecs (G711 & G729) are not supported by Spectrum Enterprise at the moment.

Note:

- Tested Fax Speed 14.4 reliably over the trunk for Both T.38 and G711ulaw passthrough, Spectrum Enterprise SIP Trunking supports V.34 specifications for SG3. However fax speeds higher than 14.4 is not guaranteed over the trunk and not tested.
- Spectrum Enterprise SIP Trunking will accept requests for t.38 fax if sent by the PBX, however Spectrum Enterprise SIP Trunking will not initiate a request for t.38. (For both INBOUND and OUTBOUND Fax scenario’s PBX must initiate t.38 request to complete the fax)



Configuration

Configuring CUCME

Cisco IOS-XE Version

```
SPECTRUM ENTERPRISECME#show version
Cisco IOS XE Software, Version 16.03.01
Cisco IOS Software [Denali], ISR Software (X86_64_LINUX_IOSD-UNIVERSALK9-M), Version 16.3.1,
RELEASE SOFTWARE (fc3)
Technical Support: http://www.cisco.com/techsupport
Copyright (c) 1986-2018 by Cisco Systems, Inc.
Compiled Tue 02-Aug-16 18:49 by mcpre
```

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ROM: IOS-XE ROMMON

```
SPECTRUM ENTERPRISECME uptime is 6 days, 21 hours, 48 minutes
Uptime for this control processor is 6 days, 21 hours, 50 minutes
System returned to ROM by reload at 09:35:50 cdt Thu Oct 4 2018
System restarted at 09:40:38 cdt Thu Oct 4 2018
System image file is "bootflash:isr4300-universalk9.16.03.01.SPA.bin"
Last reload reason: Reload Command
```

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable



to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: <http://www.cisco.com/wwl/export/crypto/tool/stqrg.html>

If you require further assistance please contact us by sending email to export@cisco.com.

Suite License Information for Module:'esg'

Suite	Suite Current	Type	Suite Next reboot
FoundationSuiteK9 securityk9 appxk9	None	None	None
AdvUCSuiteK9 uck9 cme-srst cube	None	None	None

Technology Package License Information:

Technology	Technology-package Current	Technology-package Type	Technology-package Next reboot
appxk9	None	None	None
uck9	uck9	Permanent	uck9
securityk9	None	None	None
ipbase	ipbasek9	Permanent	ipbasek9

cisco ISR4331/K9 (1RU) processor with 3700953K/6147K bytes of memory.
 Processor board ID FLM2141V251
 1 Virtual Ethernet interface
 3 Gigabit Ethernet interfaces
 32768K bytes of non-volatile configuration memory.
 8388608K bytes of physical memory.
 7057407K bytes of flash memory at bootflash:.
 0K bytes of at webui:.



Configuration register is 0x2102

SPECTRUM ENTERPRISECME#



Cisco Unified CME

SPECTRUMENTERPRISECME#**show running-config**

Building configuration...

Current configuration : 9627 bytes

```
!  
version 16.3  
service timestamps debug datetime msec  
service timestamps log datetime msec  
no platform punt-keepalive disable-kernel-core  
!  
hostname SPECTRUMENTERPRISECME  
!  
boot-start-marker  
boot system flash bootflash:isr4300-universalk9.16.03.01.SPA.bin1  
boot-end-marker  
!  
!  
vrf definition Mgmt-intf  
!  
address-family ipv4  
exit-address-family  
!  
address-family ipv6  
exit-address-family  
!  
no aaa new-model  
clock timezone cdt -6 0  
clock summer-time cdt recurring  
!  
subscriber templating  
!  
multilink bundle-name authenticated  
!
```

¹ If the CME has multiple IOS Bin files, this command specifies the Path of bootfile with which the CME has to be loaded.



```
voice service voip2
ip address trusted list3
no ip address trusted authenticate4
allow-connections h323 to h3235
allow-connections h323 to sip6
allow-connections sip to h3237
allow-connections sip to sip8
no supplementary-service sip moved-temporarily9
no supplementary-service sip refer10
no supplementary-service sip handle-replaces11
redirect ip2ip12
fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none13
sip
session refresh14
registrar server15
privacy pstn16
!
voice class codec 117
codec preference 1 g711ulaw
codec preference 2 g729r8
!
voice register global18
```

² This command enables the CUBE Application on this Device

³ Use this command to manually add unique and multiple IP addresses to a list of trusted IP addresses

⁴ To enable ip address trusted authentication for incoming VoIP (H.323/SIP) calls, use the **ip address trusted authenticate** command in voice service voip mode. To **disable** ip address trusted authentication, use the **no** form of this command.

⁵ This command specifies Cisco Unified CME to perform basic h323 to h323 Voice communication

⁶ This command specifies Cisco Unified CME to perform basic h323 to SIP Voice communication

⁷ This command specifies Cisco Unified CME to perform basic SIP to h323 Voice communication

⁸ This command enables Cisco Unified CME to perform basic SIP to SIP voice communication

⁹ This command disables the use of SIP moved-temporarily response

¹⁰ This command disables the use of SIP refer method for call transfer

¹¹ This command disables the replaces header handling for call transfer

¹² This command enables SIP phone calls to SIP phone calls redirect globally

¹³ This command enables T.38 fax at global level, meaning all VoIP dial-peers not configured for specific fax protocol will use this setting. G711 fax protocol may be configured under appropriate dial-peers

¹⁴ Use the SIP session refresh command to send the session refresh request

¹⁵ Enable Local SIP Registrar which is required for SIP phones in Cisco Unified CME

¹⁶ This command enables the use of Privacy ID globally for outbound anonymous calls. Prerequisite Caller ID block defined for a specific Phone or a specific dial-peer

¹⁷ This command enables multiple codec support and performs codec filtering required for correct interoperability between Spectrum Enterprise SIP trunk and Cisco Unified CME

¹⁸ Use this command to set provisioning parameters for all supported SIP phones in a Cisco Unified CME system



```
mode cme19
source-address 10.80.18.14 port 200020
max-dn 2021
max-pool 1022
load 9971 sip9971.9-2-2SR1-923
load 7841 sip78xx.12-0-1-11
authenticate register24
mwi stutter25
tftp-path flash:26
file text27
create profile sync 019107265804322928
auto-register29
!
!
voice register dn 130
number 898031
name SPECTRUMENTERPRISE Phone132
mwi33
!
voice register dn 2
number 8981
name SPECTRUMENTERPRISE Phone2
mwi
!
```

¹⁹ Enables the mode for configuring SIP IP phones in Cisco Unified CME

²⁰ This is the source address for SIP phone registration

²¹ Configuration for maximum extensions

²² Configuration for maximum phones

²³ Specify phone loads for each phone type

²⁴ All incoming registration requests are challenged and authenticated

²⁵ To generate a stutter tone for message-waiting indication (MWI) in a Cisco Unified CME system

²⁶ This command defines the location for configuration files that are generated by using the create profile command.

²⁷ Use this command to generate an ASCII text file of the configuration profile for Cisco Unified IP Phone 7905s and 7905Gs, Cisco Unified IP Phone 7912s and 7912Gs, Cisco ATA-186s, or Cisco ATA-188s

²⁸ This command generates the configuration files used for provisioning SIP phones and writes the files to the location specified with the tftp-path command.

²⁹ This command is enabled by default and allows automatic registration of SIP phones on Unified CME, provided the administrator configures the password and DN range using the relevant sub-mode CLI options.

³⁰ Use this command to create directory numbers for SIP IP phones directly connected in Cisco Unified CME

³¹ In **voice register dn** configuration mode, you assign an extension number by using the **number** command

³² In **voice register dn** configuration mode, you assign a name to appear in the local directory by using the **name** command

³³ This command enables a particular extension on a SIP IP phone to receive MWI notification



```
voice register pool 134
  busy-trigger-per-button 235
  id mac B838.6116.3A2C36
  type 784137
  number 1 dn 138
  dtmf-relay rtp-nte39
  voice-class codec 1
  username 8980 password 123440
!
voice register pool 2
  id mac C07B.BCA1.B811
  type 9971
  number 1 dn 2
  voice-class codec 1
  username 8981 password 1234
!
voice moh-group 141
  moh enable-g711 "flash:music-on-hold.au"42
!
voice translation-rule 143
  rule 1 ^(^8...)/ /469573\1/
!
voice translation-rule 244
  rule 1 /469573\(...)/ /\1/
```

³⁴ Use this command to set phone-specific parameters for SIP phones in a Cisco Unified CME system

³⁵ This command limits the calls to an octo-line on the specified phone by triggering Call Forward Busy or a busy tone, after the number of active calls, incoming and outgoing

³⁶ To explicitly identify a locally available individual Cisco SIP IP phone using Phone's mac

³⁷ To define a phone type for a SIP phone, use the type command in voice register pool configuration mode

³⁸ To indicate the E.164 phone numbers that the registrar permits to handle the Register message from a Cisco Unified SIP IP phone, use the number command in voice register pool configuration mode.

³⁹ To specify the list of DTMF relay methods that can be used to relay dual-tone multifrequency (DTMF) audio tones between Session Initiation Protocol (SIP) endpoints, use the dtmf-relay command in voice register pool configuration mode

⁴⁰ To assign an authentication credential to a phone user so that the SIP phone can register in Cisco CME, use the username command in voice register pool configuration mode

⁴¹ This command enters the voice-moh-group configuration mode for configuring music on hold (MOH) group parameters for SCCP IP phones in Cisco Unified CME

⁴² The moh command allows you to specify the .au and .wav format music files that are played to callers who have been put on hold. MOH works only for G.711 calls and on-net VoIP and PSTN calls. For all other calls, callers hear a periodic tone

⁴³ This translation rule/profile is used to modify the calling number(used for this current test setup, might change per your environment)

⁴⁴ This translation rule/profile is used to modify the called number(used for this current test setup, might change per your environment)



```
!  
voice translation-profile To-10Dig  
translate calling 1  
translate redirect-called 1  
!  
voice translation-profile to_ext  
translate called 2  
!  
voice-card 0/4  
dsp services dspfarm  
no watchdog  
!  
license udi pid ISR4331/K9 sn FDO21781F1G  
!  
diagnostic bootup level minimal  
spanning-tree extend system-id  
!  
!  
redundancy  
mode none  
!  
!  
vlan internal allocation policy ascending  
!  
ip tftp source-interface GigabitEthernet0/0/1  
!  
!  
interface GigabitEthernet0/0/0  
ip address 10.64.5.10 255.255.0.0  
negotiation auto  
!  
interface GigabitEthernet0/0/1  
ip address 10.80.18.14 255.255.255.0  
negotiation auto  
!  
interface GigabitEthernet0/0/2  
no ip address  
negotiation auto  
!  
interface Service-Engine0/4/0  
!  
interface GigabitEthernet0  
vrf forwarding Mgmt-intf
```



```
no ip address
negotiation auto
!
interface Vlan1
no ip address
shutdown
!
ip forward-protocol nd
ip http server
ip http authentication local
ip http secure-server
ip http client source-interface GigabitEthernet0/0/1
ip route 0.0.0.0 0.0.0.0 10.64.5.1
ip route 10.10.10.0 255.255.255.0 10.80.18.145
ip route 10.71.4.0 255.255.255.0 10.80.18.1
ip route 172.16.24.0 255.255.248.0 10.80.18.1
!
!
tftp-server flash:kern2.78xx.12-0-1-11.sbn
tftp-server flash:kern78xx.12-0-1-11.sbn
tftp-server flash:rootfs2.78xx.12-0-1-11.sbn
tftp-server flash:rootfs78xx.12-0-1-11.sbn
tftp-server flash:sboot2.78xx.12-0-1-11.sbn
tftp-server flash:sboot78xx.12-0-1-11.sbn
tftp-server flash:sip78xx.12-0-1-11.loads
tftp-server flash:apps75.9-4-2ES26.sbn
tftp-server flash:cnu75.9-4-2ES26.sbn
tftp-server flash:cvm75sccp.9-4-2ES26.sbn
tftp-server flash:dsp75.9-4-2ES26.sbn
tftp-server flash:jar75sccp.9-4-2ES26.sbn
tftp-server flash:SCCP75.9-4-2SR3-1S.loads
tftp-server flash:term75.default.loads
tftp-server flash:music-on-hold.au
tftp-server flash:apps42.9-4-2ES26.sbn
tftp-server flash:cnu42.9-4-2ES26.sbn
tftp-server flash:cvm42sccp.9-4-2ES26.sbn
tftp-server flash:dsp42.9-4-2ES26.sbn
tftp-server flash:jar42sccp.9-4-2ES26.sbn
tftp-server flash:SCCP42.9-4-2SR3-1S.loads
tftp-server flash:term42.default.loads
```

⁴⁵ Static route used to define gateway IP to respond phone registration requests in a particular subnet. Might differ per your environment policies.



```
tftp-server flash:term62.default.loads
!
control-plane
!
mgcp behavior rsip-range tgcp-only
mgcp behavior comedia-role none
mgcp behavior comedia-check-media-src disable
mgcp behavior comedia-sdp-force disable
!
mgcp profile default
!
!
ccm-manager music-on-hold
!
!
telephony-service46
conference transfer-pattern47
max-ephones 2048
max-dn 2049
ip source-address 10.80.18.14 port 200050
load 7942 SCCP42.9-4-2SR3-1S51
load 7975 SCCP75.9-4-2SR3-1S
voicemail 777752
max-conferences 8 gain -653
call-forward pattern .T54
```

⁴⁶ This command enters the telephony-service configuration mode for configuring system wide parameters for SCCP IP phones in Cisco Unified CME

⁴⁷ There is no check for the conference numbers for call conferencing. Use this command to apply transfer-pattern for call conferencing

⁴⁸ The **max-ephones** command limits the number of Cisco IP phones supported on the Cisco Unified CME system

⁴⁹ The **max-dn** command limits the number of extensions (ephone-dns) available in a Cisco Unified CME system

⁵⁰ This command enables a router to receive messages from Cisco Unified IP phones through the specified IP address and port

⁵¹ This command updates the Cisco Unified CME configuration file for the specified type of Cisco Unified IP phone to add the name of the firmware file to be loaded by a particular phone type

⁵² This command configures the telephone number that is speed-dialed when the Messages button on a Cisco IP phone is pressed. The same telephone number is configured for voice messaging for all Cisco IP phones connected to the Cisco Unified CME system

⁵³ To set the maximum number of three-party conferences that are supported simultaneously by the Cisco Unified CME) system

⁵⁴ To specify a pattern for calling - party numbers that are able to support the ITU-T H.450.3 standard for call forwarding, **.T** is not recommended it is shown here as an example only. To avoid the interdigit timeout, a matching transfer pattern should be used



```
moh enable-g711 "flash:music-on-hold.au"55
transfer-system full-consult56
transfer-pattern .T57
create cnf-files version-stamp 7960 Oct 09 2018 07:21:3858
!
!
dial-peer voice 100 voip59
description Outbound Call to SPECTRUMENTERPRISE
translation-profile outgoing To-10Dig60
destination-pattern .T61
session protocol sipv2
session target ipv4:10.64.5.1:506062
session transport udp
voice-class codec 163
dtmf-relay rtp-nte
fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
no vad
!
dial-peer voice 101 voip64
description inbound from SPECTRUMENTERPRISE
translation-profile incoming to_ext65
session protocol sipv2
session transport udp
```

⁵⁵ This command enables MOH from .au and .wav format music files. MOH is played for G.711 callers and on-net VoIP and PSTN callers who are on hold in a Cisco CME system. Local callers within a Cisco CME system hear a repeating tone while they are on hold

⁵⁶ To specify the call transfer method to be used by Cisco Unified IP phones in Cisco Unified CME system, **full-consult** transfers calls using H.450.2 with consultation using a second phone line, if available. The calls fall back to full-blind if a second line is not available

⁵⁷ To allow transfer of telephone calls from Cisco IP phones to phones other than Cisco IP phones, .T is not recommended it is shown here as an example only. To avoid the interdigit timeout, a matching transfer pattern should be used

⁵⁸ Use this command to generate the XML configuration files used for provisioning SCCP phones and write the files to the location specified with the cnf-file location command

⁵⁹ Dial peer for Outbound calls towards Spectrum enterprise SIP trunk.

⁶⁰ Translate the calling Number from 4 digit extension to 10 digit DN for Outbound calls towards Spectrum enterprise SIP trunk.

⁶¹ This command defines the matching pattern of the called number to route the call using this dial-peer. .T is not recommended it is shown here as an example only. To avoid the interdigit timeout, a matching transfer pattern should be used

⁶² This command sets the SIP server target for outgoing SIP calls (towards Spectrum enterprise)

⁶³ This command assigns the voice class codec setting to this dial-peer

⁶⁴ Dial peer for Incoming calls from Spectrum enterprise SIP trunk.

⁶⁵ Translate the calling Number from 10 digit DN to 4 digit extension for Incoming calls from Spectrum enterprise SIP trunk



```
incoming called-number 469573....66
voice-class codec 1
dtmf-relay rtp-nte
fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
no vad
!
dial-peer voice 102 voip67
description towards CUC
destination-pattern 777768
session protocol sipv2
session target ipv4:10.71.4.15:506069
session transport udp
voice-class codec 1
dtmf-relay rtp-nte
no vad
!
dial-peer voice 201 voip70
description Trunk to ATA
destination-pattern 8985
session protocol sipv2
session target ipv4:172.16.31.87:5060
session transport udp
voice-class codec 1
fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
no vad
!
sip-ua
mwi-server ipv4:10.71.4.15 expires 3600 port 5060 transport udp unsolicited71
!
!
ephone-template 172
conference admin
softkeys hold Resume Join Newcall Select
softkeys idle Redial Cfdall Dnd ConfList Gpickup HLog Join Login Newcall Pickup RmLstC
softkeys seized Redial Endcall Meetme Cfdall CWOFF Callback Gpickup HLog Pickup
```

⁶⁶ This command defines the matching pattern of the called number to route the call using this dial-peer

⁶⁷ Dial peer used to route the calls to Cisco unity connection server for Voicemail access

⁶⁸ This command defines the matching pattern of voicemail pilot number

⁶⁹ This command sets the Cisco unity connection server target for voicemail calls

⁷⁰ Dial peer for outbound fax towards Cisco ATA device on this setup.

⁷¹ Use this command to configure the IP address of an external SIP MWI server

⁷² To create an ephone template to configure a set of phone features and to enter ephone-template configuration mode, use the ephone-template command in global configuration mode



```
softkeys connected Endcall Trnsfer Hold Confrn Acct Conflist Flash HLog Join Park RmLstC Select
!
ephone-dn 173
  number 898274
  label 8982 for SPECTRUMENTERPRISE75
  name SPECTRUMENTERPRISE Phone76
  call-forward busy 4695738980
  call-forward noan 7777 timeout 20
  huntstop channel77
  mwi sip
  moh-group 1
!
ephone-dn 2
  number 8984
  label 8984 for SPECTRUMENTERPRISE
  no huntstop
  moh-group 1
!
ephone-dn 3
  number 8983
  label 8983 for SPECTRUMENTERPRISE
  name SPECTRUMENTERPRISE Phone
  no huntstop
  moh-group 1
!
ephone 178
  mac-address 0008.3031.F5D479
  ephone-template 180
  max-calls-per-button 181
```

⁷³ Use this command to enter **ephone-dn** configuration mode to create directory numbers

⁷⁴ In ephone-dn configuration mode, you assign an extension number using the **number** command

⁷⁵ One label is allowed per extension (ephone-dn). The ephone-dn must already have a number that was set using the **number** command before a label can be created for it

⁷⁶ In ephone-dn configuration mode, you assign a name to appear in the local directory using the **name** command

⁷⁷ This command disables call hunting to the second channel of this ephone-dn if the first channel is busy or does not answer

⁷⁸ Use the ephone command to enter ephone configuration mode. Use ephone configuration mode to create and configure Cisco Unified IP phones in Cisco Unified CME

⁷⁹ Use this command to specify the MAC address of a specific Cisco IP phone in order to physically identify the Cisco IP phone in a Cisco CME configuration

⁸⁰ This command in ephone configuration mode applies an ephone template to a particular phone

⁸¹ This command limits the maximum number of calls, both incoming and outgoing, that can be active on each octo-line directory number on an SCCP phone



```
username "8982" password 123482
type 797583
mwi-line 184
button 1:185
!
ephone 2
mac-address 0008.3031.F2A8
ephone-template 1
type 7975
button 1:2
!
ephone 3
mac-address 64D8.14A4.7C4D
ephone-template 1
type 7942
button 1:3
!
line con 0
exec-timeout 0 0
password *****
login
stopbits 1
line aux 0
stopbits 1
line vty 0 4
exec-timeout 0 0
password *****
login
transport input telnet
!
ntp server 10.10.10.5
!
end
```

SPECTRUMENTERPRISECME#

⁸² This command assigns a login account username and password for a phone user and establishes a login account for each Cisco Unified IP phone

⁸³ To assign a phone type to an SCCP phone, use the type command in ephone or ephone-template configuration mode

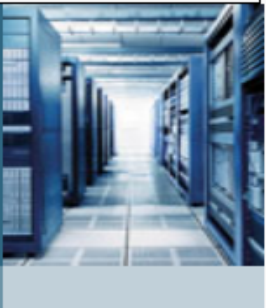
⁸⁴ This command designates a phone line other than the primary line to activate the MWI lamp on the phone

⁸⁵ The button command assigns telephone extensions to Cisco Unified IP phones by associating a button number with one or more directory numbers (ephone-dns)



Cisco Unity Connection

Version Details



**Cisco Unity Connection
Administration**

Version 12.0.1.22900-14

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For Cisco Technical Support please visit our [Technical Support](#) web site.

Cisco Unity Connection user configuration

Navigation: Cisco Unity Connection → Users → Users

Set Alias*= 8982. This is used for this example.

Set First Name = 8982 is used to identify this User.

Set Last Name* = 8982. This is used for this example

Set Display Name= 8982. This is used in this example.

Set SMTP Address =8982. This is used in this example.

Set Extension = 8982. This is used in this example.

Set Phone System= CME. This is used in this example.

All other values are default.



Cisco Unity Connection Administration
For Cisco Unified Communications Solutions

Navigation: Cisco Unity Connection Administration Go
admin | Search Documentation | About | Sign Out

Cisco Unity Connection

- Users
- Class of Service
- Templates
- Contacts
- Distribution Lists
- Call Management
- Message Storage
- Networking

Edit User Basics (8982)

User Edit Refresh Help

Save Delete Previous Next

Name

Alias* 8982
First Name 8892
Last Name 8892
Display Name 8982
SMTP Address 8982 @unity-unity2.lab.tekvizion.com

Initials
Title
Employee ID

LDAP Integration Status

Integrate with LDAP Directory
 Do Not Integrate with LDAP Directory

Phone

Extension* 8982
Cross-Server Transfer Extension or URI
Outgoing Fax Number
Outgoing Fax Server --- Not Selected ---
Partition unity-unity2 Partition
Search Scope unity-unity2 Search Space
Phone System CME
Class of Service Voice Mail User COS

Cisco Unity Connection User Configuration (Continued)

All values are default.



Cisco Unity Connection Administration Navigation Cisco Unity Connection Administration Go
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Cisco Unity Connection

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 - Users
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- Class of Service
 - Class of Service
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- Message Storage
 - Mailbox Stores
 - Mailbox Stores Membership
 - Mailbox Quotas
 - Message Aging
- Networking
 - Legacy Links
 - Branch Management
 - HTTP(S) Links

Class of Service: Voice Mail User COS
Active Schedule: All Hours

Set for Self-enrollment at Next Sign-In
 List in Directory
 Send Non-Delivery Receipts on Failed Message Delivery
 Skip PIN When Calling From a Known Extension
 Use Short Calendar Caching Poll Interval

Recorded Name

8982

Number or URI Speed

Location

Address:
Building:
City:
State:
Postal Code:
Country: United States
 Use System Default Time Zone
Time Zone: (GMT-06:00) America/Chicago
Language: Use System Default Language
 English(United States)



Cisco Unity Connection Telephony Integration

Navigation: Telephony Integrations → Phone system

Set System Name* = CME. This Name used for this example.

The screenshot displays the Cisco Unity Connection Administration web interface. The left-hand navigation pane shows a tree structure with 'Telephony Integrations' expanded and 'Phone System' selected. The main content area is titled 'Phone System Basics (CME)'. At the top of this area, there are navigation buttons: 'Save', 'Delete', 'Previous', and 'Next'. Below this, the 'Phone System' section contains a text input field for 'Phone System Name*' with the value 'CME' entered. Underneath, there are several configuration sections: 'Message Waiting Indicators' with checkboxes for 'Send Message Counts', 'Use Same Port for Enabling and Disabling MWIs', and 'Force All MWIs Off for this Phone System', along with a 'Run' button for 'Synchronize All MWIs on This Phone System'; 'Call Loop Detection by Using DTMF' with checkboxes for 'Enable for Supervised Transfers' and 'Enable for Forwarded Message Notification Calls (by Using DTMF)', and a 'DTMF Tone To Use' dropdown set to 'A' and a 'Guard Time' of 2500 milliseconds; 'Call Loop Detection by Using Extension' with a checked checkbox for 'Enable for Forwarded Message Notification Calls (by Using Extension)'; and 'Phone View Settings' with a checkbox for 'Enable Phone View'. At the bottom, there is a partially visible field for 'CTI Phone Access Username'.



Port Group

Navigation: Telephony Integration → Port Group.

Set Display Name* = CME-1. This Name used for this example.

Check Register with SIP server.

The screenshot displays the Cisco Unity Connection Administration web interface. The left sidebar shows the navigation tree with 'Port Group' selected under 'Telephony Integrations'. The main content area is titled 'Port Group Basics (CME-1)'. The 'Display Name*' field is set to 'CME-1'. The 'Integration Method' is 'SIP'. Under 'Session Initiation Protocol (SIP) Settings', the 'Register with SIP Server' checkbox is checked. The 'Advertised Codec Settings' table is shown below.

Display Name	Packet Size
G.711 mu-law	20
G.729	20

Navigation Path: Telephony Integration → Port Group → Edit → Servers.

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Cisco Unity Connection Administration

Navigation Cisco Unity Connection Administration Go

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Cisco Unity Connection

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- Tools
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 - Bulk Administration Tool
 - Custom Keypad Mapping
 - Migration Utilities
 - Grammar Statistics
 - SMTP Address Search
 - Show Dependencies

Edit Servers

Search Port Groups Port Group Basics (CME-1) Edit Servers

Related Links Check Telephony Configuration Go

Port Group Edit Refresh Help

Save

SIP Servers

Delete Selected Add

<input type="checkbox"/>	Order	IPv4 Address or Host Name	IPv6 Address or Host Name	Port	TLS Port
<input type="checkbox"/>	0	10.80.18.14		5060	5061

Delete Selected Add

TFTP Servers

Delete Selected Add

<input type="checkbox"/>	Order	IPv4 Address or Host Name	IPv6 Address or Host Name
--------------------------	-------	---------------------------	---------------------------

Delete Selected Add

IPv6 Addressing Mode

Preference for Signaling IPv4

Preference for Media IPv4

Save

Port

Set Port Name = CME-1-001. This Name used for this example.

Phone System = CME.

Port Group = CME-1.

Server = unity-unity2.lab.tekvizion.com. This Name used for this example.



Cisco Unity Connection Administration
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Cisco Unity Connection

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 - Advanced
- Telephony Integrations
 - Phone System
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 - Port**
 - Speech Connect Port
 - Trunk
- Security
- Tools
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 - Bulk Administration Tool
 - Custom Keypad Mapping
 - Migration Utilities
 - Grammar Statistics
 - SMTP Address Search
 - Show Dependencies

Port Basics (CME-1-001)

Search Ports Port Basics (CME-1-001)
Related Links Check Telephony Configuration Go

Port Refresh Help

Save Delete Previous Next

Phone System Port

Enabled

Port Name CME-1-001 Restart

Phone System CME

Port Group CME-1

Server unity-unity2.lab.tekvizion.com

Port Behavior

Answer Calls

Perform Message Notification

Send MWI Requests (may also be disabled by the port group)

Allow TRAP Connections

Save Delete Previous Next



Acronyms

Acronym	Definitions
CPE	Customer Premise Equipment
Cisco UBE	Cisco Unified Border Element
SfB	Skype for Business
MTP	Media Termination Point
POP	Point of Presence
PSTN	Public Switched Telephone Network
ESBC	Enterprise Session Border Controller
SIP	Session Initiation Protocol

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