

### **What is the difference between a drugstore razor and the sonicsmooth?**

The Sonicsmooth does so much more for us than a drug store shaving device. Removing unwanted facial hair is just one of the functions Sonicsmooth provides. Sonicsmooth is not a face shaver, it's a sonic dermaplaning system for home use. A specially designed Safety Tip and state-of-the-art sonic technology work together to sonically plane the top layer of skin (exfoliation) while removing debris (build-up) and simultaneously removing Vellus Facial Hair (peach fuzz). The sonic frequencies help gently but effectively dislodge the barrier of dead dull skin and debris in a way that a razor simply cannot.

### **Will the sonicsmooth make my hair grow back thicker, coarser, darker or faster?**

Thankfully, sonic dermaplaning will not make your vellus facial hair (peach fuzz) grow back thicker, coarser, darker or faster. The sonicsmooth expertly trims the hair at the surface and does not affect the root of the hair. In addition, the Sonicsmooth, is specifically designed for the skin and finer hair on a woman's face, which is different than that of men. Your vellus hair should grow back at the same rate, thickness and texture.

### **Does dermaplaning cause acne?**

*Dermaplaning is not known to cause acne but here are some tips to ease your concern.*

1. *Make sure to properly prep the skin with the included prep cleanser and apply the after-treatment gel.*
2. *Start with a small test area and see how your skin reacts.*
3. *If you are prone to ingrown hairs make sure to include gentle daily exfoliation into your skincare regimen like cleansing with antimicrobial sonic brush.*
4. *Stay away from harsh or chemical based products especially around dermaplaning but these types of products should always be avoided.*
5. *Dermaplane at night and go to bed with freshly exfoliated skin instead of piling on SPF or makeup right after.*

### **Can i use this if i have acne?**

Great question! It depends upon the amount and severity of the acne. You do not want to use Sonicsmooth directly over a blemish. If you can safely avoid blemishes or raised areas, then it is perfectly fine to use Sonicsmooth.

### **What is included with the sonicsmooth?**

The sonicsmooth includes the following:

- Rechargeable Device Handle
- 8 Single Use Safety Tips (2-month supply)
- Charging Dock with USB cord & wall adapter
- User Manual
- Cleanser- 25 ml / .8 fl oz
- After Treatment Gel- 25 ml / .8fl oz
- 3 Year Limited Warranty

We offer a replenishment kit for the sonicsmooth and it includes the following:

- 7 Single Use Safety Tips (2-month supply)
- Cleanser- 25 ml / .8 fl oz
- After Treatment Gel- 25 ml / .8fl oz

### **How many uses do you get from one tip?**

The Safety Tips are single use ONLY. We recommend single use for sanitary reasons and to provide the best possible results with each treatment. Sonicsmooth treatments should be spaced about 7 days apart to help maintain a smooth complexion.

### **Does dermaplaning cause razor burn or ingrown hairs? If you say you need to use it every week are you stuck having to shave for life?**

Great questions! The Sonicsmooth is specifically designed for the more delicate skin on a woman's face and to target peach fuzz, not the coarser hair found on our legs.

Ingrown hairs and razor burn is not a typical concern when dermaplaning. If this is something that you are prone to when shaving, the best recommendation we have is to make sure to use the prep cleanser and the soothe after gel. It is important to always use a new Safety Tip each time too. You may also want to try and small test patch to see how your skin reacts. Typically, though, these are not issues that most people worry about when dermaplaning.

The good news is once you start dermaplaning you do not have to keep it up if you don't want to. Your peach fuzz should grow back at the same rate, thickness, and color so there isn't any commitment to try Sonicsmooth.

### **Why is sonicsmooth better than a men's razor?**

Women tend to get ingrown hairs from shaving their face with a razor with more than one blade. On a two or 3 bladed razor, the first two blades are dull. Their purpose is to snag and pull the hair taut so that when the 3rd blade cuts the hair, it can then snap back below the skin's surface providing a smooth hair free complexion. This is ideal for men's thicker coarser hair but a problem for women.

When a man's hair is shaved with 2 or 3 blade razor and starts to grow back, it is coarse and strong so it can push its way to the surface without getting caught below.

A woman's hair is very fine. When it is shaved with a 2 or 3 blade razor, the cut hair snaps back below the surface BUT it is not coarse or strong, so it often gets trapped below the skin's surface as it grows back.

Sonicsmooth is an ideal solution for women who have previously tried to shave their face and have gotten ingrown hairs. If you are prone to ingrown hair, exfoliating the skin lightly with a sonic cleansing brush a couple day prior and a day or two after will help.

### **Why does it say not to use this on your nose?**

The Sonicsmooth is designed to be used on somewhat flat surfaces. The Sonicsmooth is not for use on the nose, lips or eyelids. You can use on all other areas of the face and neck.

**Does Sonicsmooth remove blackheads?**

Sonicsmooth is not specifically designed to remove blackheads. However, Sonicsmooth provides an exfoliation treatment which makes the extraction of blackheads easier.

**Do you recommend usage in the direction of the hair, or should you go against the hair growth?**

Great Question! We recommend using in the direction of hair growth.

**Can you use this under your arms and on your legs? Can you use it in the shower?**

Sonicsmooth is specifically designed to be used on a woman's face and neck. It should not be used in the shower or around water.

**How well does this work on those thick dark hairs that pop up on the chin and neck area?**

Sonicsmooth is ideal to target those thick, dark, hairs that so many of us get on our chin and neck. Ideally, Sonicsmooth is a one-time weekly sonic dermaplaning treatment for the entire face but it also serves as a great way to target those pesky dark hairs that pop up in between uses. Many users "spot treat" those unruly hairs between their weekly sonic dermaplaning sessions to maintain a silky smooth, hair-free complexion.

**Can I still use exfoliator/scrub while using this?**

Good question: you could perform both treatments, but we recommend that you leave a minimum of 5 days in between each treatment as to not over exfoliate your skin.

**I have moles on my face, can i use this on them or will it take them off?**

The Sonicsmooth is not intended for use over raised areas such as moles. It is recommended that if you choose to use Sonicsmooth that you exercise caution when working around moles. Customers with moles may choose to use Sonicsmooth if they feel that they can safely avoid the raised areas while working around the face. If there is any concern about avoiding raised areas, then it is recommended that you do not use Sonicsmooth.

**Can this product be used on all skin types and tones?**

The Sonicsmooth is suitable for all skin types and skin tones including darker skin.

**Is this a disposable tool. It says a 7-week protocol. Do you throw it out after?**

No, the tool itself is not disposable, only the safety tips. Replacement kit is available for purchase

**I take a prescribed retinol cream; can I still use this?**

Since Retinol is an exfoliator and the Sonicsmooth is also an exfoliator, it is not recommended to use both together.

**Can I use my own serum after dermaplaning instead of the serum that comes with the machine?**

You can use any hydrating soothing serum after dermaplaning if it is free from harsh chemicals and additional exfoliators like AHA's or Retinol. It is also a good idea to stay away from serums with artificial colors or fragrance.

### **What is the difference between the sonicsmooth and dermaplaning?**

Sonicsmooth is a 2-in-1 sonic dermaplaning system for exfoliation and hair removal for use at home use and compared to the in-office dermaplaning treatment at your local spa; the sonicsmooth utilizes a specially designed single use safety tip and state-of-the-art sonic technology working together to sonically plane the top layer of skin (exfoliation) while removing debris (build-up) and simultaneously removing Vellus Facial Hair (peach fuzz) . The sonic frequencies help gently but effectively dislodge the barrier of dead dull skin and debris in a way that a razor simply cannot.

### **Do you need to shave all the time if you do it once?**

Thankfully, sonic dermaplaning will not change your vellus facial hair (peach fuzz) at all to grow back thicker, coarser, darker or faster and if you choose to stop performing the treatment it will not matter. The state-of-the-art sonic technology work together to sonically plane the oldest layer of skin (exfoliation) while removing debris (build-up) and simultaneously removing Vellus Facial Hair (peach fuzz). The sonic frequencies help gently but effectively dislodge the barrier of dead dull skin and debris in a way that a razor simply cannot. Sonic technology makes a substantial difference in the result and does not affect the root of the hair. In addition, the Sonicsmooth, is specifically designed for the skin and finer hair on a woman's face, which is different than that of men. Your vellus hair should grow back at the same rate, thickness and texture.

### **Can the sonicsmooth cause redness?**

*We recommend use of the sonicsmooth to dermaplane at night and go to bed with freshly exfoliated skin – once the treatment is completed, the included post treatment serum will take away any redness. The level of redness will depend on your skin type – and should last between 30 minutes to 2 hours. The unit targets unwanted facial hair.*

### **Can you use the sonicsmooth if you have a hormone imbalance?**

Hormone Imbalance can cause excessive hair growth in women especially on the lower third of their face. The Sonicsmooth is an effective way to painlessly remove unwanted facial hair, instantly!

### **Does this product require a subscription for automatic delivery of blades, etc?**

Thank you for reaching out. Additional Safety Tips are available for purchase in the Replacement Kit. We do not offer autoship for them at this time.

### **Can I use this device and a microdermabrasion device? Or is that too much exfoliation for my skin?**

Good question: you could perform both treatments, but we recommend that you leave a minimum of 5 days in between each treatment as to not over exfoliate your skin.

**I have a lot of facial hair that grows very quickly (I shave at least once daily)- will this product remove hair for a longer period of time or will I need to shave daily in addition to using the Sonicsmooth? I see it is only recommended to be used every 5-7 days, but I need this kind of treatment every day**

Sonicsmooth provides an exfoliation benefit that is different from shaving. Therefore, the recommended usage is 5-7 days. Regarding hair growth, Sonicsmooth targets the hair at the surface of the skin which is similar to what you are doing when you shave. The rate of hair regrowth can be expected to be similar to what you are currently seeing with shaving.

Information provided by Michael Todd Beauty