



APPLICATION / TERMINATION FOR INTERBANK GIRO PAYMENT ARRANGEMENT

Please complete and return the original form to us by mail only

Please tick the box to indicate your intention^:

GIRO Application
 GIRO Termination

PART 1: TO BE COMPLETED BY APPLICANT

Request Date (dd/mm/yyyy)

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StarHub Customer Name / Company Name^

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StarHub Customer NRIC / FIN Number / BRN / UEN^

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- (a) This application will supersede existing payment arrangement in relation to this account with StarHub.
- (b) I agree to StarHub collecting, using and/or disclosing my personal data for the purposes of processing and administering this recurring payment arrangement.

PART 2: TO BE COMPLETED BY BANK ACCOUNT HOLDER

Please note (c), (d) and (e) are not applicable to termination of GIRO arrangement.

- (c) I/We hereby instruct you to process StarHub instruction to debit my/our account.
- (d) You are entitled to reject StarHub debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. You may also at your discretion allow the debit even if this results in an overdraft on the account and impose charges accordingly.
- (e) This authorisation will remain in force until terminated by your written notice sent to my/our address last known to you or upon receipt of my/our written revocation through StarHub.
- (f) Amendments made on the form must be countersigned by the bank account holder.
- (g) I/We agree to StarHub collecting, using and/or disclosing my personal data for the purposes of processing and administering this recurring payment arrangement.

Name of Bank^

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My/Our Contact Number

| | | | |
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My/Our Name(s) as in Bank Account^

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My/Our Bank Account Number^

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StarHub Payment Code^

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PLEASE REMEMBER TO SIGN HERE

Company Stamp/ Signature(s)/ Thumbprints*[^]
(As in Finance Institution's Records)

* For thumbprints, please go to your respective bank branches with your identification.

PART 3: TO BE COMPLETED BY BILLING ORGANISATION

| Bank | Branch | StarHub bank account number |
|---------|--------|-----------------------------|
| 7 1 7 1 | 0 0 1 | 0 0 1 0 8 0 0 0 0 0 |

StarHub Payment Code can be found in Part 2

| Bank | Branch | Bank account number to be debited |
|------|--------|-----------------------------------|
| | | |

PART 4: TO BE COMPLETED BY BANK

To: StarHub Ltd
c/o DBS Bank Ltd Account Services, 2 Changi Business Park Crescent #07-05 DBS Asia Hub S486029
This application is hereby REJECTED (please tick) for the following reason(s):

| | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Signature/Thumbprint# differs from bank's records <input type="checkbox"/> Signature/Thumbprint incomplete/unclear# <input type="checkbox"/> Account operated by signature/thumbprint# | <input type="checkbox"/> Wrong account number <input type="checkbox"/> Amendments not countersigned by customer <input type="checkbox"/> Others: |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|

Name of Approval Officer

Authorised Signature

Date

^Mandatory Fields
#Please delete where appropriate

Please glue and seal here

Please glue and seal here

**BUSINESS REPLY SERVICE
PERMIT NO. 09330**



STARHUB LTD
(GIRO)
SINGAPORE POST CENTRE
P.O. BOX 291
SINGAPORE 914010

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1. Please fill up **all the information** in Part 1 and Part 2 of the GIRO application. This is to avoid any delay when we process your application form.
2. If you wish to use different GIRO accounts to pay for the different services that are currently billed in one account, please contact our billing hotline at 1637 from 8.00am to 9.00pm, Mondays to Saturdays. For Business customers, please call 1631 from 8.30am to 9.00pm, Mondays to Saturdays (excluding Public Holidays). The approval of GIRO application is subject to the bank's discretion and will require 4-6 weeks to be processed.
3. An official letter will be sent to you once your GIRO application is approved.
4. When your GIRO arrangement is in effect, you will see a note "**The total outstanding balance will be deducted from your bank account xxxxxx via GIRO on dd/mm/yy**" on your bill. The total account outstanding will be deducted accordingly.
5. Please maintain sufficient funds in your bank account for the GIRO deductions to avoid any administrative or late charges. StarHub is not liable for any surcharges/fees imposed by the bank for unsuccessful deductions from the designated GIRO bank accounts.
6. In the event of unsuccessful deductions, you will need to pay your bills by cash, cheque or credit cards immediately. GIRO Arrangement will be terminated if the deduction is unsuccessful (a) on a repeated basis for 3 consecutive billing cycles with the same rejection reason from the Bank each time; or (b) due to suspension, closure of bank account or termination of GIRO arrangement.
7. Kindly note that termination is only in effect when the message in note 5 above is not stated on your bill. For bank account holders, please refer to the bank for GIRO termination.
8. A consenting third party may pay for your StarHub bill. Please fill in your name, address, NRIC/FIN number/BRN/URN and StarHub payment code. The third party is to fill in his/her name, bank account number, contact number and sign on Part 2 of the GIRO application form.
9. In the event that the StarHub bill is paid by a consenting third party, StarHub shall take written instructions from the StarHub Customer (as stated overleaf) only, in respect of all matters pertaining to the StarHub Account (as stated overleaf), including but not limited to the payment instructions and services subscribed to.
10. For more queries on your GIRO application, please visit www.starhub.com/giro
11. Please do not staple or tape to seal the GIRO form.
12. Benefits of paying via GIRO:
 - Hassle-Free.
 - No worry about late payment.
 - No need to queue for bill payment.
 - Saves Time.
 - Free 100 SMS/MMS for StarHub mobile postpaid consumers. (T&Cs apply)

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