

Instruction Manual Lorex Home for iOS & Android

Version 3.6



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Table of contents

1	Introduction to Lorex Home	1
1.1	System Requirements	1
2	Getting Connected	2
2.1	DVR / NVR Instructions	2
2.2	Wi-Fi Camera Instructions	4
3	Lorex Home Dashboard	10
3.1	Devices	10
3.2	Activities Menu.....	11
3.3	Account Menu	12
4	Live Viewing	14
4.1	Live Viewing Overview	14
4.1.1	Live Viewing - Portrait Mode.....	15
4.1.2	Live Viewing - Landscape Mode.....	16
5	Timeline (Playback)	18
5.1	Timeline Overview.....	19
5.1.1	Timeline – Portrait Mode.....	20
5.1.2	Timeline – Landscape Mode	21
6	Manual Recordings and Snapshots	22
6.1	Manual Recordings	23
6.2	Snapshots.....	24
7	Device Settings	25
7.1	Basic Information	26
7.2	Changing Device Password.....	27
7.3	Enable/Disable Device Storage	30
7.4	Formatting Device Storage	31
7.5	Configuring SmartZone™	33
7.6	Push Notifications.....	36
7.7	Audio Recording	39
7.8	Motion Detection.....	41
7.9	Continuous Recording Schedule	43
7.10	Device Sharing	47
7.11	Changing Time Zone	53
7.12	Daylight Savings Time	55
7.13	Setting Up Automatic Warning Light (Wi-Fi Cameras Only)	57
7.14	Person/Vehicle Detection (For DVR/NVR Recorders)	59
7.15	Person/Vehicle Detection (For Wi-Fi Cameras).....	62
8	Home & Away™	65
9	Account Settings	69
9.1	Changing Lorex Home Password	69
9.2	Exporting Account Settings.....	72

Introduction to Lorex Home

The Lorex Home app for Apple & Android mobile devices is used to view and configure settings for select Lorex devices. For a full list of compatible devices, visit lorex.com/compatibility.

Lorex Home is a free mobile app that lets you view live and recorded video from your security cameras and change system settings from anywhere. Enjoy hassle-free remote access from anywhere with no monthly fees.



1.1 System Requirements

The Lorex Home app is compatible with both iOS and Android devices. The minimum versions shown below are based on version 3.6 of the Lorex Home app.

See lorex.com/compatibility for the latest list of supported apps and devices.

Platform	Supported Devices	Minimum Requirements	Get App From
iOS	iPhones and iPads*	iOS version 9.3 or later	Apple App Store
Android	Android smartphones and tablets*	Android version 4.0.3 or later	Google Play Store

 **NOTE**

* On iPads and tablets, the Lorex Home app will scale to the size of your device's screen.

Getting Connected

Connect to your Lorex device using the Lorex Home app for remote access to live video streams, recorded video, and system settings.

For a full list of compatible products, visit lorex.com/compatibility.



NOTE

If you own a LNW16XF or LNWCM23X Series IP camera, please refer to your product manual on lorex.com for full setup instructions.

Your setup process will differ depending on whether you are setting up a DVR/NVR recorder or a Wi-Fi camera:

- For DVR/NVR recorder setup instructions, see 2.1 *DVR / NVR Instructions*, page 2.
- For Wi-Fi camera setup instructions, see 2.2 *Wi-Fi Camera Instructions*, page 4.

2.1 DVR / NVR Instructions

Connect your DVR / NVR system to the Lorex Home app.

Prerequisites:

- Download and install the most up-to-date version of the **Lorex Home** app from the App Store or Google Play Store.
- Complete initial setup of the recorder and create a secure password before attempting mobile setup.
- Ensure your recorder is powered on and is connected to a router with high-speed Internet access.



NOTE

The following minimum upload speeds are required for remote video streaming:

- **5 Mbps** for 4K video.
- **3.5 Mbps** for lower resolutions.

Up to 3 devices may connect to the system at the same time.

- Ensure your Lorex device is up-to-date with the latest firmware version.

To connect to your recorder with Lorex Home:

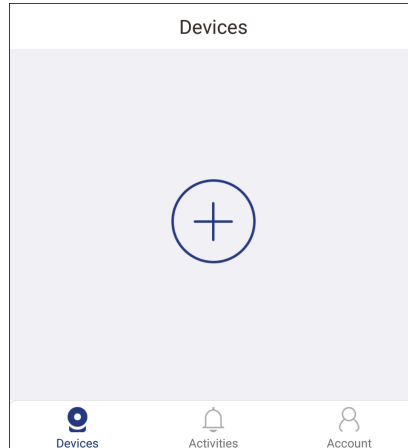
1. Launch the Lorex Home app. Tap **Sign up** to create a Lorex Home account.



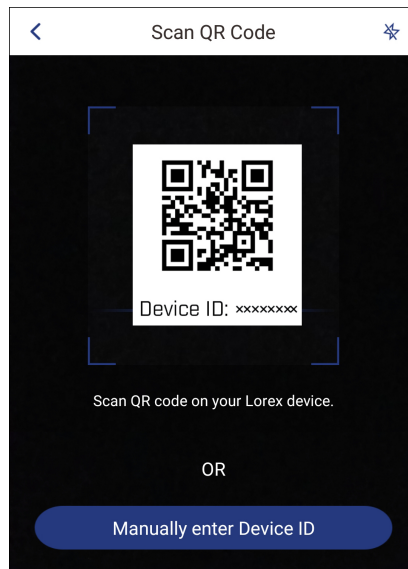
CAUTION

The email address and password used to create your Lorex Home account are **different** from the recorder's username (default: **admin**) and secure password.

- The Lorex Home dashboard appears (default screen is the **Devices** tab). Tap the + symbol in the center of the screen to set up a new device.

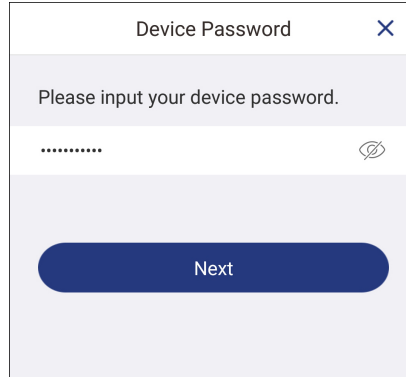


- Scan the QR code on your Lorex recorder using the camera on your smartphone or tablet. The QR code could be located on the side or top panel of your recorder.

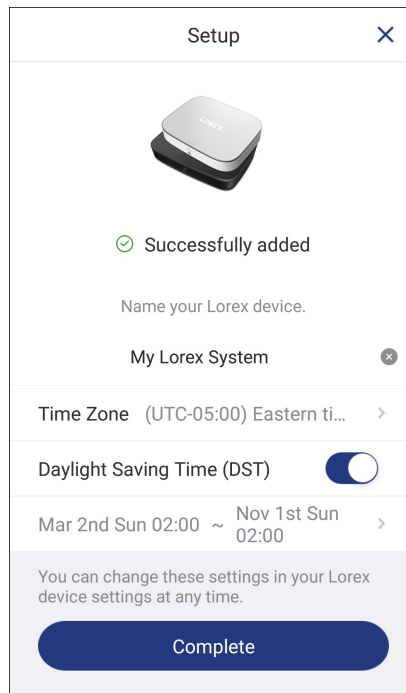
**NOTE**

If you are having trouble scanning the QR code, or if your mobile device does not have a camera, tap **Manually enter Device ID**. The Device ID is printed below the QR code.

4. Enter the recorder's secure password.



5. Set the device time zone and Daylight Savings Time (DST) preferences if needed, then tap **Complete**.



Congratulations! You have successfully added your security camera system to Lorex Home.

2.2 Wi-Fi Camera Instructions

Connect your Wi-Fi camera to the Lorex Home app.

Prerequisites:

- Download and install the most up-to-date version of the **Lorex Home** app from the App Store or Google Play Store.
- Ensure your Wi-Fi camera is plugged into power.

**NOTE**

The following minimum upload speeds are required for remote video streaming:

- **5 Mbps** for 4K video.
- **3.5 Mbps** for lower resolutions.

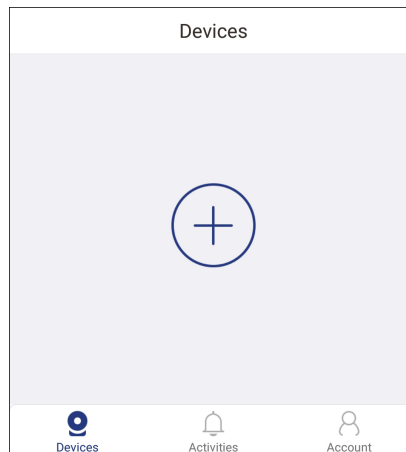
Up to 3 devices may connect to the device at the same time.

To connect to your Wi-Fi camera with Lorex Home:

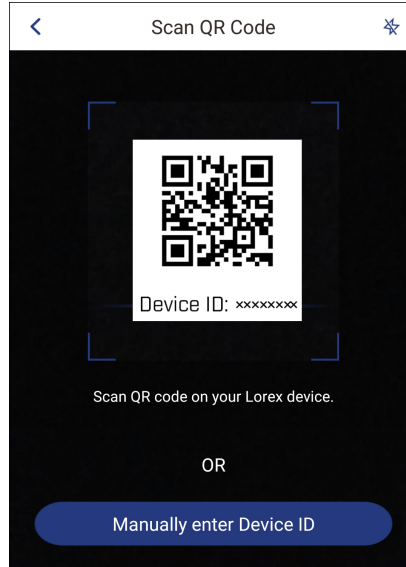
1. Launch the Lorex Home app. Tap **Sign up** to create a Lorex Home account.
2. The Lorex Home dashboard appears (default screen is the **Devices** tab). Tap the + symbol in the center of the screen to set up a new device.

**CAUTION**

The password used to create your Lorex Home account is **different** from the secure password you will create for the camera later in the setup process.

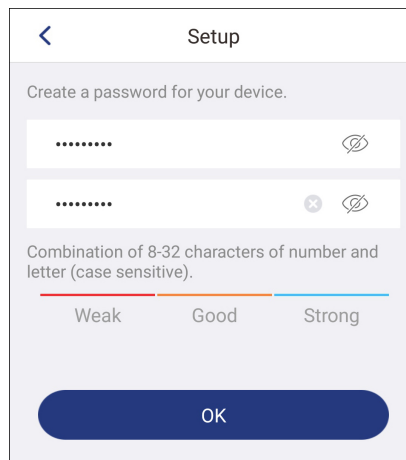


3. Scan the QR code on your Lorex Wi-Fi camera using your smartphone or tablet.

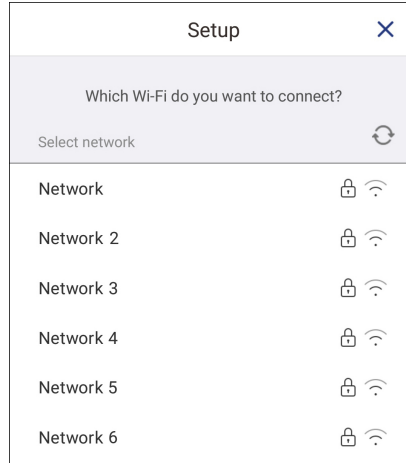
**NOTE**

If you are having trouble scanning the QR code, or if your mobile device does not have a camera, tap **Manually enter Device ID**. The Device ID is printed below the QR code.

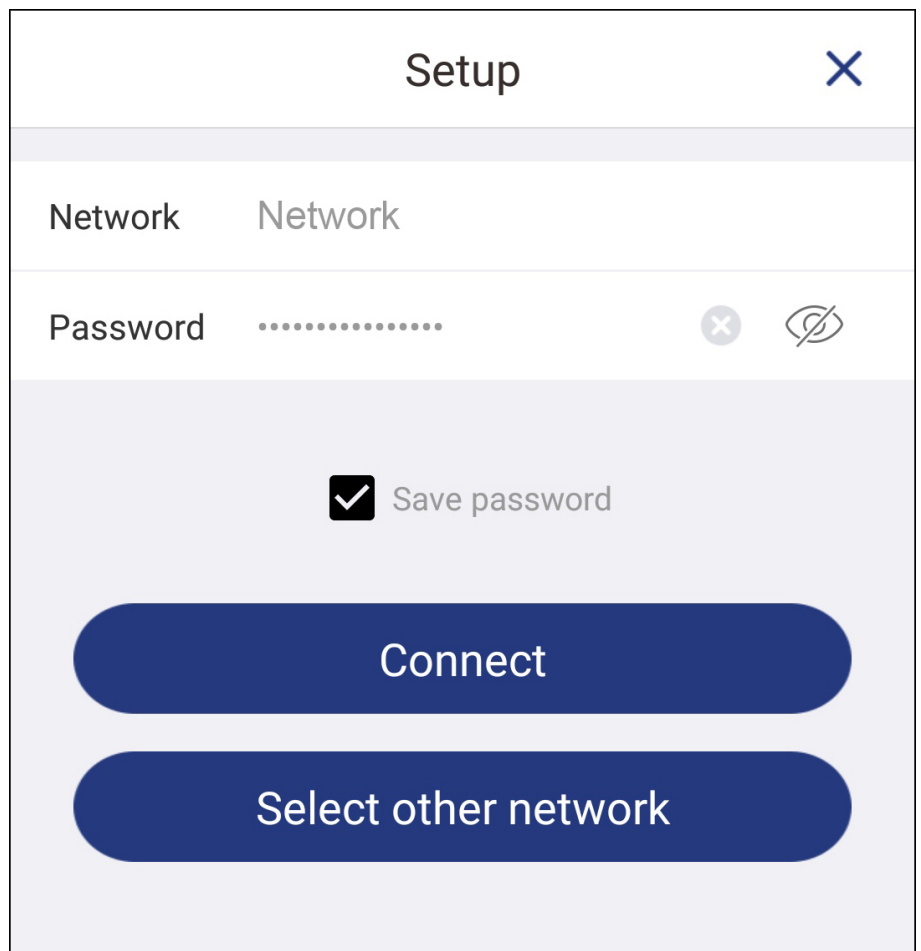
4. Create a secure, 8–32 character password for the camera.



5. Choose your Wi-Fi network from the list of available networks.




6. Enter the password for your Wi-Fi network, then tap **Connect**.



7. Wait for a few seconds while your device is added to your Lorex Home account. Finalize the setup by setting a device name of your choice, preferred timezone, and Daylight Savings Time preferences, then tap **Complete**.

Setup

✕



✔ **Successfully added**

Name your Lorex device.

WiFi Camera ✕

Time Zone (UTC-05:00) Eastern ti... >

Daylight Saving Time (DST)

Mar 2nd Sun 02:00 ~ Nov 1st Sun 02:00 >

You can change these settings in your Lorex device settings at any time.

Complete

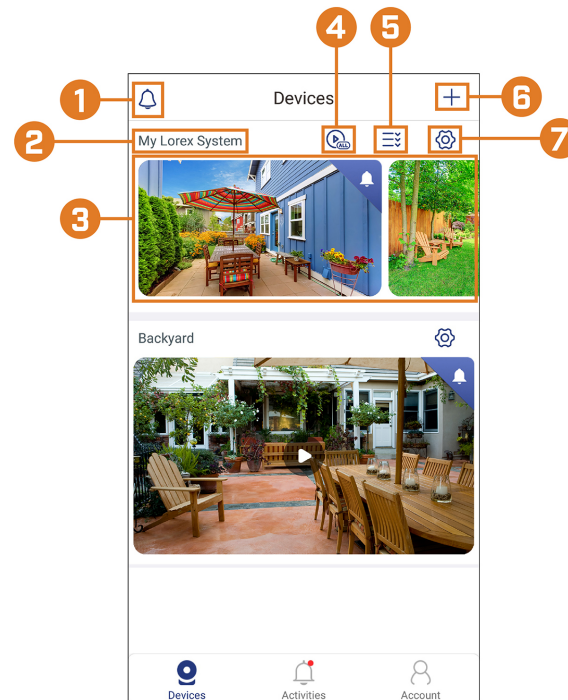
Congratulations! You have successfully added your Wi-Fi camera to Lorex Home.

Upon launching Lorex Home, there are 3 tabs on the dashboard: **Devices** (default view), **Activities**, and **Account**.

- **Devices** (Devices): Add new devices or view/configure connected devices. For a full overview of the **Devices** tab, see 3.1 *Devices*, page 10.
- **Activities** (Activities): View notifications and associated recordings. For a full overview of the **Activities** tab, see 3.2 *Activities Menu*, page 11.
- **Account** (Account): Change settings related to your Lorex Home account. For a full overview of the **Account** tab, see 3.3 *Account Menu*, page 12.



3.1 Devices

The Devices tab lets you add new devices, view live video, and quickly set preferences for push notifications. See below for a complete overview of the Devices tab.



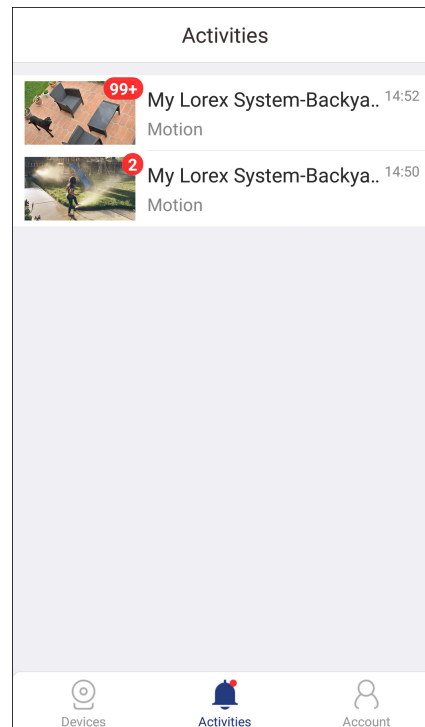
1. **Notifications:** Tap to turn all notifications for all connected devices on (🔔) / off (🔕).
2. **Device Name**

3. Channel Thumbnails:

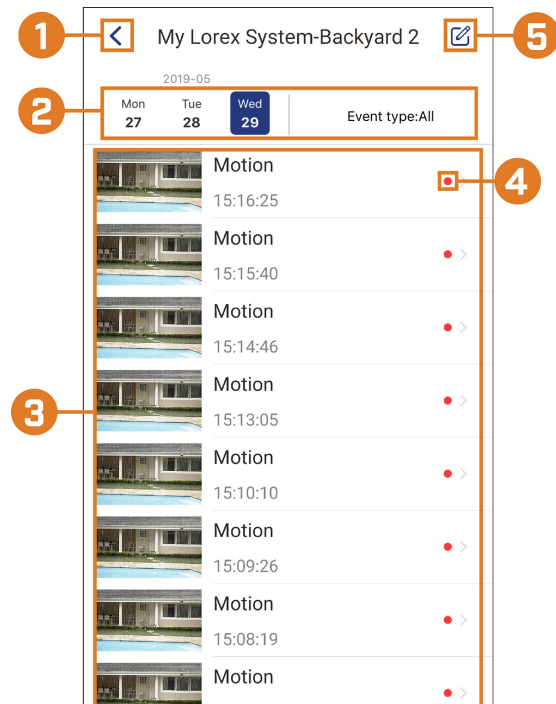
- Tap a channel thumbnail to view live video from a single channel. For a complete overview of the live viewing screen, see *4 Live Viewing*, page 14.
 - *DVR / NVR recorders only*. Swipe back and forth to see all channels connected to the system.
 - Tap the icon in the upper-right corner of a device thumbnail to quickly enable () or disable () push notifications for the selected channel or camera.
4. **Play All:** *DVR / NVR recorders only*. Start split-screen live viewing for all connected channels on the system (9 channels shown on screen at a time — swipe left/right to see more connected cameras). For a complete overview of the live viewing screen, see *4 Live Viewing*, page 14.
 5. **Select Channel:** *DVR / NVR recorders only*. Display channels in list view, along with channel names. Tap a channel to view live video from a single channel. For complete overview of the live viewing screen, see *4 Live Viewing*, page 14.
 6. **Add New Device:** For full instructions on adding a new device, see *2 Getting Connected*, page 2.
 7. **Device Settings:** Configure device settings remotely. For a full overview of the device settings screen, see *7 Device Settings*, page 25.

3.2 Activities Menu


The Activities tab summarizes all motion detection events recently captured by your security cameras. See below for a complete overview of the Activities tab.







- Motion detection events are grouped together by channel / camera. Tap any thumbnail to view all events on a certain channel (example shown below):



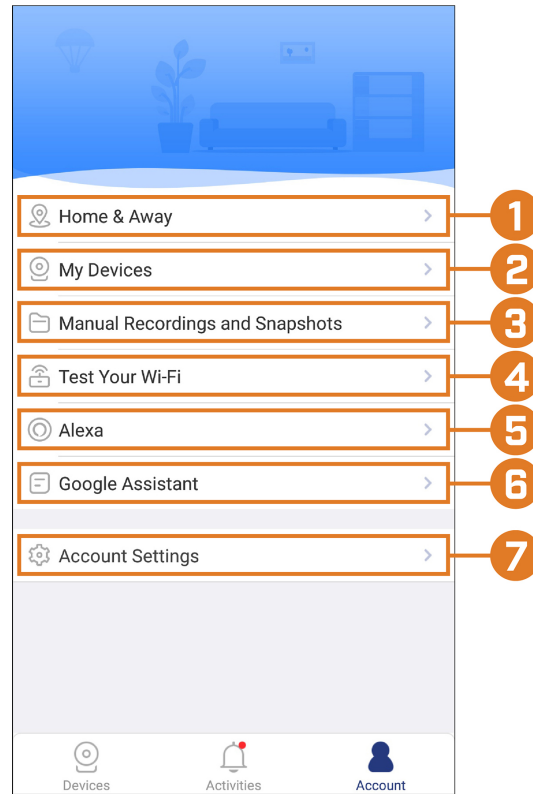
1. **Return to Activities Tab**
2. **Current Week:** Select a date to view motion events from. Swipe left/right to see days not currently shown on screen.
3. **Motion Event Recordings:** Tap any event to play back video of the motion event. See *5 Timeline (Playback)*, page 18 for full overview of playback controls.

	NOTE
Device storage must be enabled for video playback. See <i>7.3 Enable/Disable Device Storage</i> , page 30 for details.	

4. **New Event Indicator:** A red dot appears beside recordings you have not yet reviewed.
5. **Make Selection:** Tap  to select one or multiple recordings. To select all recordings in the current list, tap . Once you have selected one or more recordings:
 - Tap  to delete selected recordings.
 - Tap  to mark selected recordings as reviewed.


3.3 Account Menu

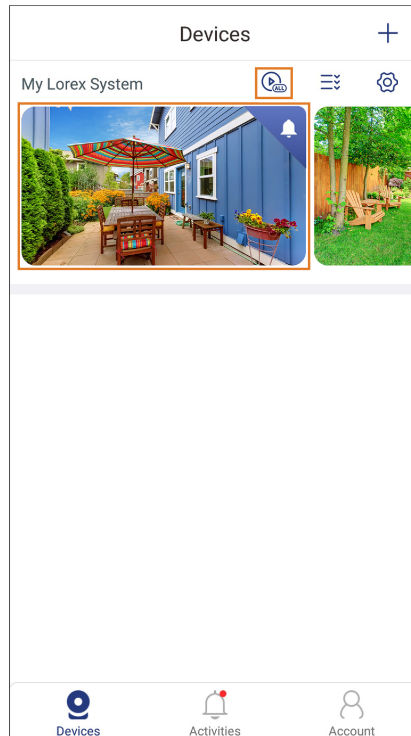
The Account tab lets you change your Lorex Home account settings, such as account password and notification settings. You can also view all your connected devices, manual recordings, and snapshots. See below for a complete overview of the Account tab.



1. **Home & Away:** Set a perimeter around your property. The app will detect whether your mobile device is inside or outside of the perimeter (location services required) and allow you to set preferences for notifications for both conditions. For full instructions, see 8 *Home & Away™*, page 65.
2. **My Devices:** View all connected devices. Tap any device to access the **Device Settings** (for a full overview of **Device Settings**, see 7 *Device Settings*, page 25).
3. **Manual Recordings and Snapshots:** View snapshots and manual recordings you have taken. For full instructions, see 6 *Manual Recordings and Snapshots*, page 22.
4. **Test Your Wi-Fi:** Test your Wi-Fi connection by connecting to your Wi-Fi network near the intended mounting location.
5. **Alexa:** Tap for Amazon Alexa setup instructions, supported voice commands, and compatible devices.
6. **Google Assistant:** Tap for Google Assistant setup instructions, supported voice commands, and compatible devices.
7. **Account Settings:** Change account settings, such as Lorex Home account password, associated email address, and more. For a full overview of **Account Settings**, see 9 *Account Settings*, page 69

To access the live viewing screen:

- From the **Devices** tab, tap a device thumbnail to start live view for a single channel or camera.
OR
- *DVR / NVR recorders only.* Tap  to start live view for all connected channels (up to 9 shown at the same time). Swipe left/right to view other connected channels.

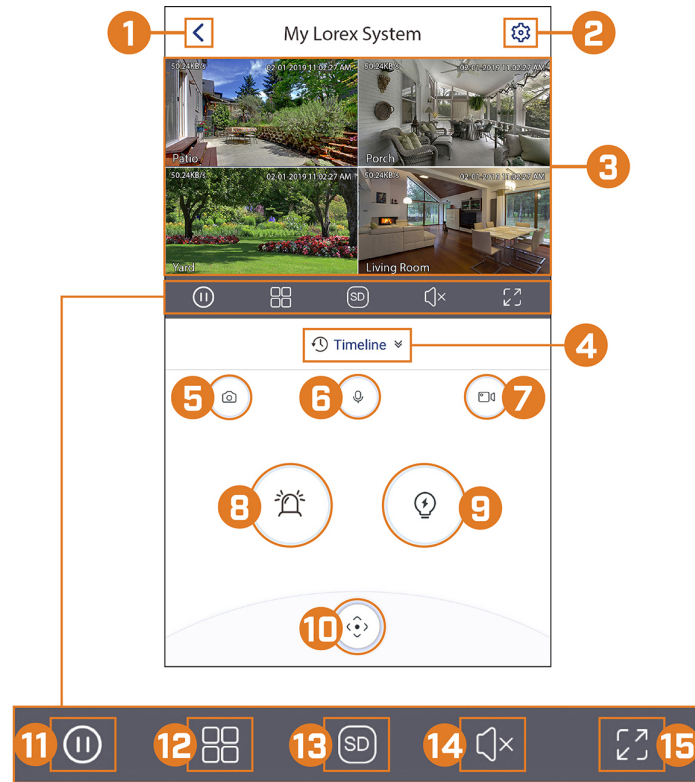


4.1 Live Viewing Overview

Complete overview of live viewing controls. Controls are detailed for both portrait and landscape mode.

- **Portrait mode:** 4.1.1 *Live Viewing - Portrait Mode*, page 15
- **Landscape mode:** 4.1.2 *Live Viewing - Landscape Mode*, page 16

4.1.1 Live Viewing - Portrait Mode



1. **Return to Main Menu**
2. **Settings:** Configure settings for selected device.
3. **Live Video:**
 - Tap any channel to use button controls on the selected channel while viewing in multi-channel views.
 - Double-tap any channel to view in single-channel mode.
4. **Timeline:** Tap to search for and play back recorded videos. See 5 *Timeline (Playback)*, page 18 for full details on using the timeline controls.
5. **Snapshot:** Tap to save a still image of the current live view.
6. **Two-Way Audio:** *Two-way audio cameras only.* Tap to speak into the microphone on your mobile device. Sound will be transmitted through the camera's speaker. Tap again to listen in.




NOTE

Ensure audio is enabled on your recorder's Substream before using two-way audio. See the instruction manual for your recorder for full instructions.

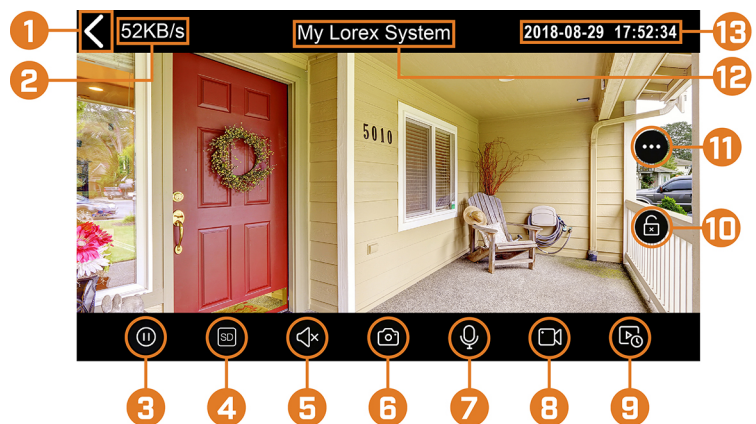
7. **Manual Recording:** Tap to begin manual recording of the current live view. Tap again to stop recording and save the video clip to your mobile device.
8. **Siren:** *Deterrence cameras only.* Tap to enable the camera's siren.
9. **Warning Light:** *Deterrence cameras only.* Tap to enable the warning light.
10. **PTZ Controls:** *Pan-Tilt-Zoom cameras only.* Open controls to move and configure PTZ cameras.
11. **Pause/Restart Video**
12. **Viewing Mode:** Switch between single and multi-channel views.

13. **Video Quality:** Tap to switch to HD* video quality. Tap again for reduced video quality that is optimized for streaming.


 NOTE
<p>HD resolution will be limited to the maximum screen resolution of your mobile device. This will not impact the recording resolution of the recorder.</p>

14. **Audio:** Tap to mute / unmute.
 15. **Fullscreen:** Tap to view in landscape mode.


4.1.2 Live Viewing - Landscape Mode



1. **Return to Portrait Mode**
2. **Video Stream Bandwidth**
3. **Pause/Restart Video**
4. **Video Quality:** Tap to switch to HD* video quality. Tap again for reduced video quality that is optimized for streaming.


 NOTE
<p>HD resolution will be limited to the maximum screen resolution of your mobile device. This will not impact the recording resolution of the recorder.</p>

5. **Audio:** Tap to mute / unmute.
6. **Snapshot:** Tap to save a still image of the current live view.
7. **Two-Way Audio:** *Two-way audio cameras only.* Tap to speak into the microphone on your mobile device. Sound will be transmitted through the camera's speaker. Tap again to listen in.

 NOTE
<p>Ensure audio is enabled on your recorder's Substream before using two-way audio. See the instruction manual for your recorder for full instructions.</p>


8. **Manual Recording:** Tap to begin manual recording of the current live view. Tap again to stop recording and save the video clip to your mobile device storage.
9. **Timeline:** Tap to search for and play back recorded videos. See *5 Timeline (Playback)*, page 18 for full details on using the timeline controls.
10. **Lock Display:** Lock display in fullscreen landscape view.

11. **More:** Tap to expand.

- **Siren** (


NOTE

The siren will turn off automatically after a few seconds.

- **Warning Light** (

NOTE

The warning light will turn off automatically after a few seconds.

- **Viewing Mode** (12. **Device Name**

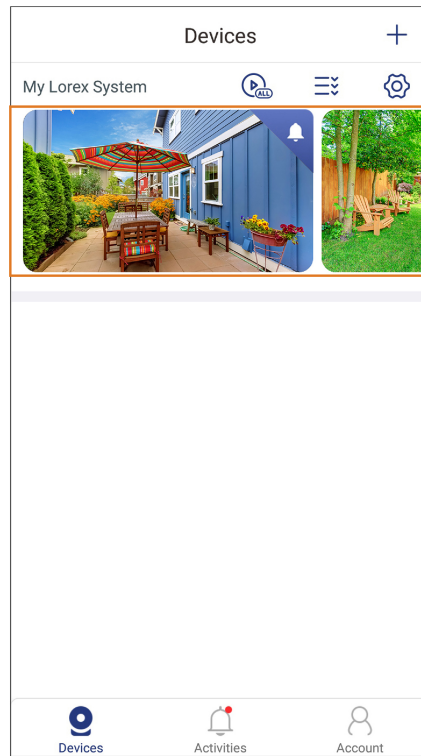
13. **Time & Date Stamp**

Timeline (Playback)

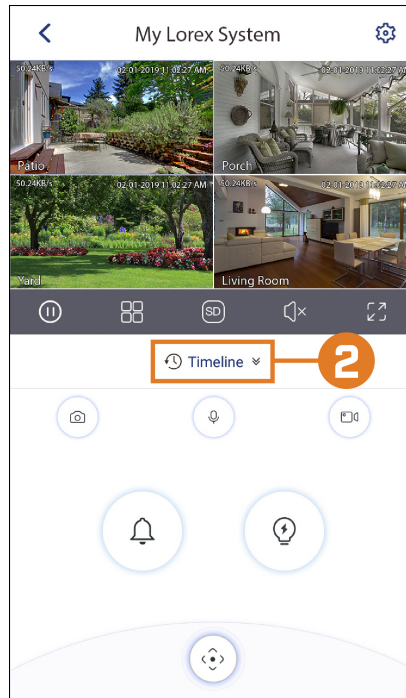
Play back, download, and share recorded video.

To access the timeline:

1. Launch the Lorex Home app. Tap a channel thumbnail to start live view. Swipe left/right to view other connected channels.



2. Tap **Timeline**. The device automatically displays recordings from the current day. See below for full details on using timeline controls.

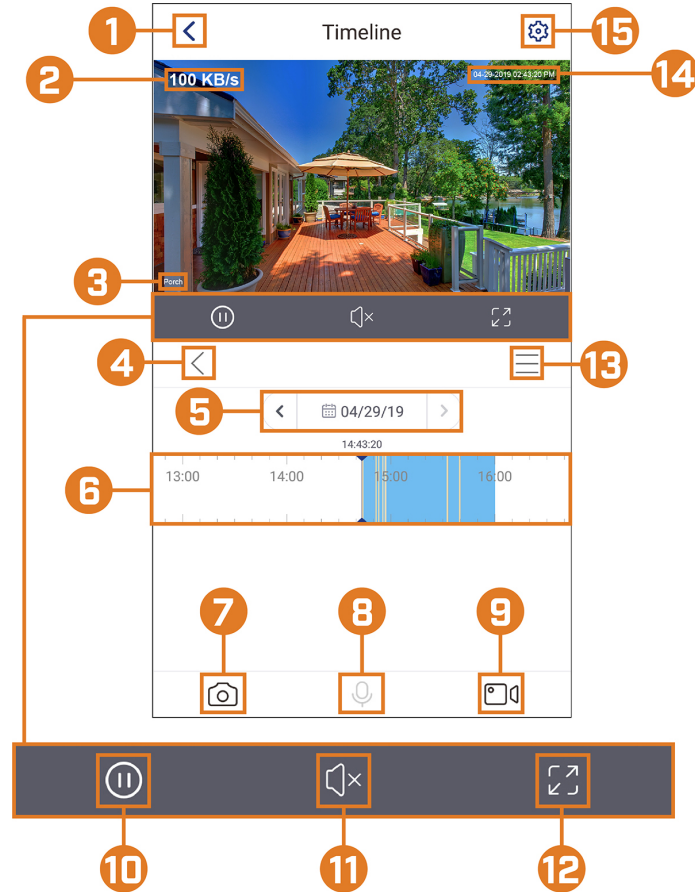


5.1 Timeline Overview

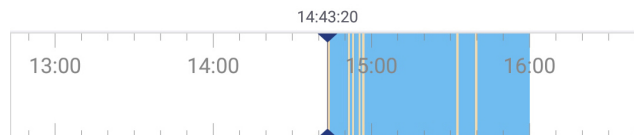
Complete overview of timeline controls. Controls are detailed for both portrait and landscape mode.

- **Portrait mode:** 5.1.1 *Timeline – Portrait Mode*, page 20
- **Landscape mode:** 5.1.2 *Timeline – Landscape Mode*, page 21

5.1.1 Timeline – Portrait Mode



1. **Return to Main Screen**
2. **Video Stream Bandwidth**
3. **Channel Name**
4. **Return to Live View**
5. **Search Date:** Select a different day to search for available recordings.
6. **Timeline Bar:**

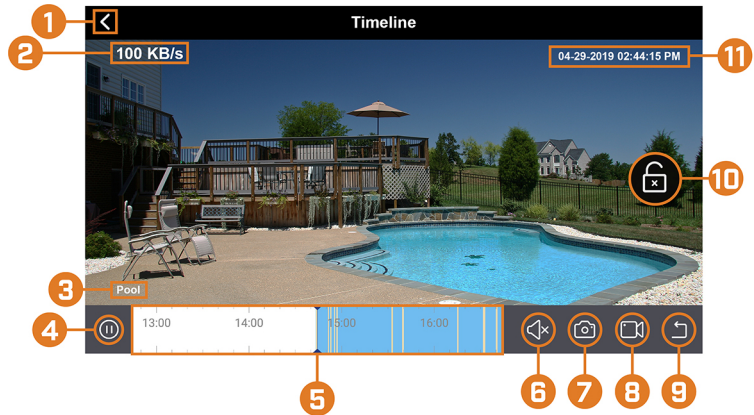


- Recordings are shown with colored bars — blue bars indicate continuous recording, and yellow indicates motion recording.
- Swipe back and forth to change the time.
- Pinch or separate fingers overtop of the timeline bar to zoom in/out on the timeline.

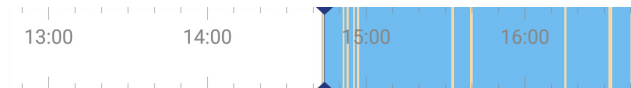
7. **Snapshot**
8. **Not Supported**
9. **Manual Recording**
10. **Play/Pause**
11. **Mute/Unmute**

12. **Fullscreen:** Video switches to landscape mode. For a full overview of timeline controls in landscape mode, see 5.1.2 *Timeline – Landscape Mode*, page 21.
13. **List View:** View all recordings by date rather than searching on the timeline.
14. **Time & Date Stamp**
15. **Device Settings**

5.1.2 Timeline – Landscape Mode



1. **Return to Live View**
2. **Video Stream Bandwidth**
3. **Channel Name**
4. **Play/Pause**
5. **Timeline Bar:**

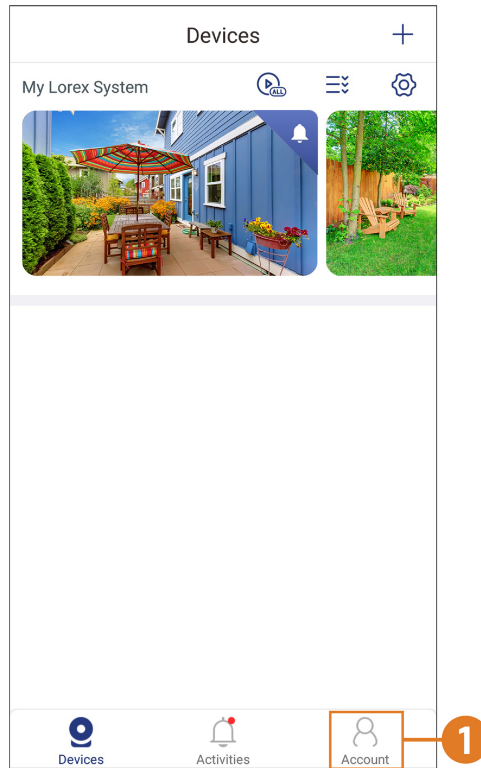


- Recordings are shown with colored bars — blue bars indicate continuous recording, and yellow indicates motion recording.
 - Swipe back and forth to change the time.
 - Pinch or separate fingers overtop of the timeline bar to zoom in/out on the timeline.
6. **Mute/Unmute**
 7. **Snapshot**
 8. **Manual Recording**
 9. **Exit Fullscreen:** Video switches to portrait mode. For a full overview of timeline controls in portrait mode, see 5.1.1 *Timeline – Portrait Mode*, page 20.
 10. **Lock Display:** Lock display in fullscreen landscape view.
 11. **Time & Date Stamp**

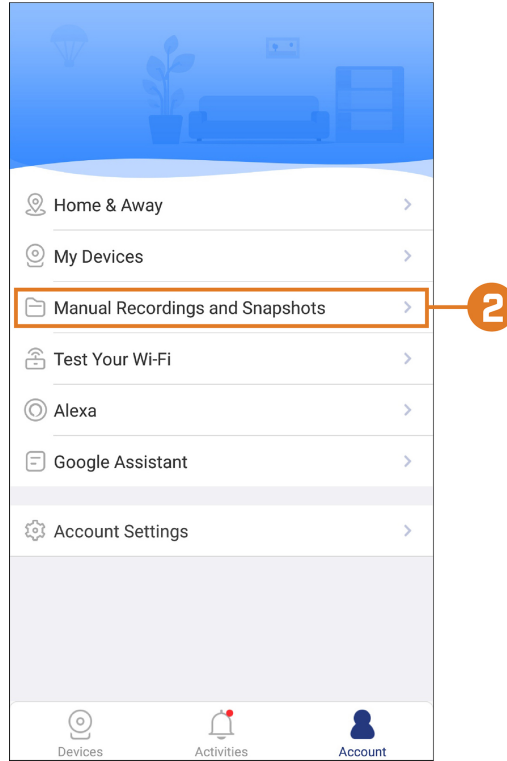
View, manage, or share video recordings and snapshots. By default, manual recordings are shown.

To access manual recordings and snapshots:

1. Launch the Lorex Home app. Tap the **Account** tab.

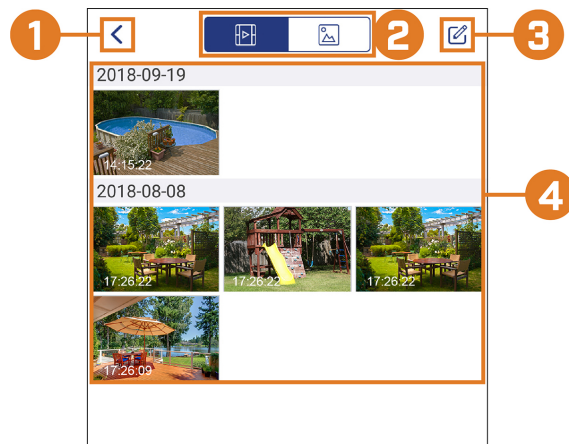


2. Tap **Manual Recordings and Snapshots**.






- For an overview of manual recording options, see 6.1 *Manual Recordings*, page 23.
- For an overview of snapshot options, see 6.2 *Snapshots*, page 24.

6.1 Manual Recordings



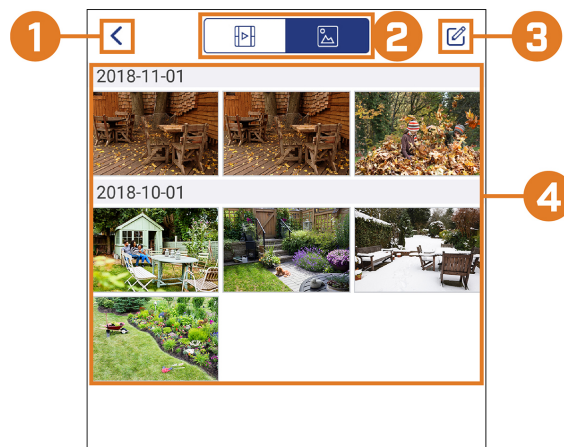
1. **Return to Dashboard**
2. **Toggle (Manual Recordings / Snapshots)**

3. **Make Selection:** Tap, then tap one or more recordings to make a selection. Choose from the following actions:

-  : Share recordings.
-  : Export recordings to mobile storage (iOS only).
-  : Delete recordings

4. **Recordings:** Tap any recording to start playback.




6.2 Snapshots



1. **Return to Dashboard**

2. **Toggle (Manual Recordings / Snapshots)**

3. **Make Selection:** Tap, then tap one or more snapshots to make a selection. Choose from the following actions:

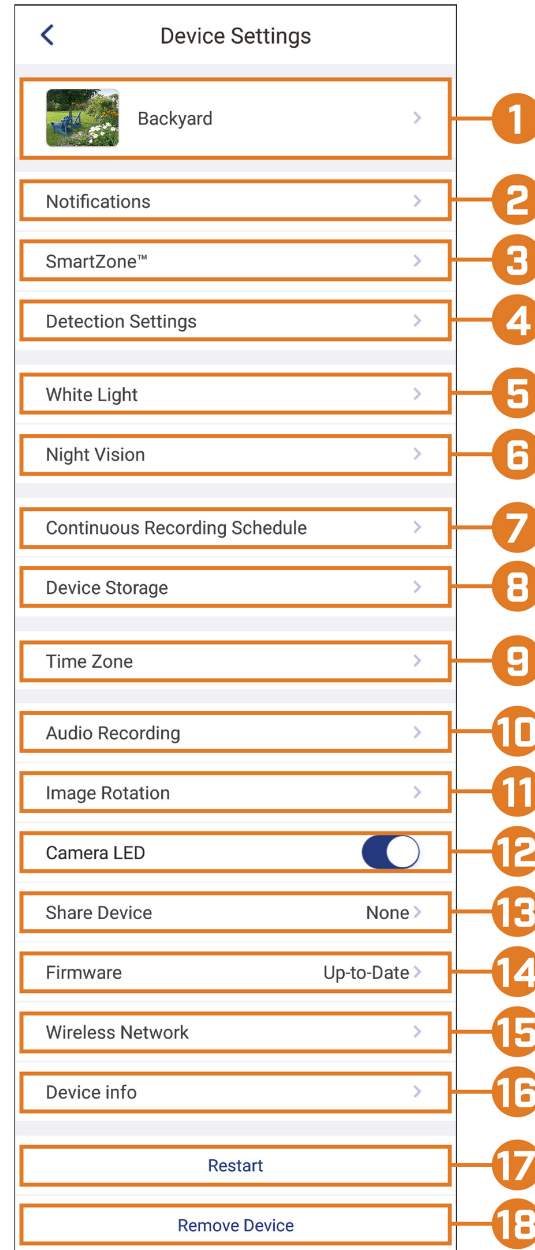
-  : Share snapshots.
-  : Export snapshots to mobile storage (iOS only).
-  : Delete snapshots

4. **Snapshots:** Tap any snapshot to view in full screen.

Device Settings

You can configure settings for your security camera or system from anywhere using the Lorex Home app.

Device Settings Overview



1. **Basic Information:** Tap to change the device password, set device / channel name, change thumbnail photo, or view device ID. For full instructions, see *7.1 Basic Information*, page 26.
2. **Notifications:** Configure push notifications and other motion detection settings.
3. **SmartZone™:** Set the active area for motion detection. For instructions, see *7.5 Configuring SmartZone™*, page 33.

-
4. **Detection Settings:** Enable/disable motion detection and Person/Vehicle detection per channel on supporting recorder platforms.
 5. **White Light:** *Wi-Fi cameras only.* Set the brightness level for the warning light on your Wi-Fi camera.
 6. **Night Vision:** *Wi-Fi cameras only.* Enable/disable IR night vision. When set to Auto, the camera will switch over to black & white night vision as light levels drop. If disabled, the camera will remain in color at all times.

**CAUTION**

If you disable night vision, you will require some ambient light in the camera's location to ensure that color recordings are captured. Verify the camera's image at night to ensure the picture is clear enough to capture details.

7. **Continuous Recording Schedule:** Set a schedule for continuous video recording. For instructions, see 7.9 *Continuous Recording Schedule*, page 43.
8. **Device Storage:** Enable/disable recording to the recorder's hard drive, or format recorder storage.
9. **Time Zone:** Tap to change the time zone (see 7.11 *Changing Time Zone*, page 53) or to configure Daylight Savings Time (see 7.12 *Daylight Savings Time*, page 55).
10. **Audio Recording:** Enable/disable audio recording per channel (audio-enabled camera(s) required).
11. **Image Rotation:** Tap channels to rotate the live viewing image by 180° (used for installations where one or more cameras are installed upside-down).

**NOTE**

Recordings and snapshots will be oriented the same way as live viewing.

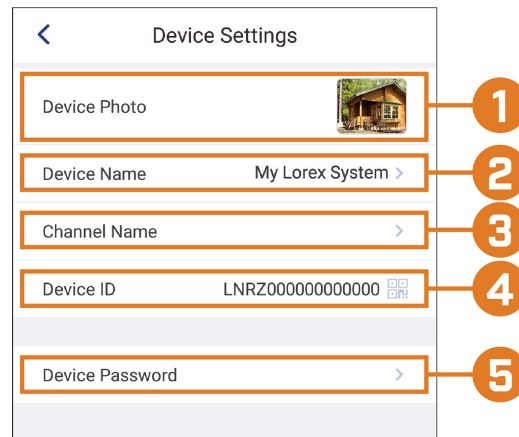
12. **Camera LED:** *Wi-Fi cameras only.* Enable/disable the status LED on the camera.
13. **Share Device:** Tap to send an invite to another Lorex Home account to access the selected device. For full instructions on device sharing, see 7.10 *Device Sharing*, page 47.
14. **Firmware:** Tap to check for a newer firmware version.
15. **Wireless Network:** *Wi-Fi cameras only.* Change the Wi-Fi network that is associated with the camera.
16. **Device Info:** View the device's model number, device ID, IP address, and MAC address.
17. **Restart:** Restart your Lorex device remotely. Wait a few minutes before connecting to the device after restarting.
18. **Remove Device:** Remove device from Lorex Home.

**NOTE**

Removing a device will not affect recordings or snapshots on your mobile device storage.

7.1 Basic Information

Configure basic product settings.




1. **Device Photo:** Tap to choose a thumbnail image for your Lorex device. By default, the thumbnail will be automatically generated using the most recent live image.
2. **Device Name:** Tap to edit the name of your device.
3. **Channel Name:** Tap to edit channel names.
4. **Device ID:** Displays your Lorex product's Device ID.
5. **Device Password:** Tap to update the password for your device.

 **NOTE**

Updating the device password using Lorex Home will also change the password used to access the device locally.


7.2 Changing Device Password

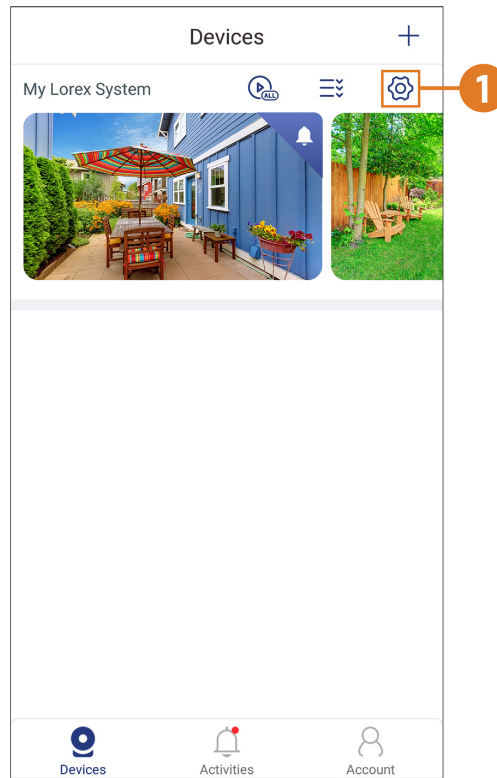
You can change the password for your Lorex device at any time using the Lorex Home app.

 **NOTE**

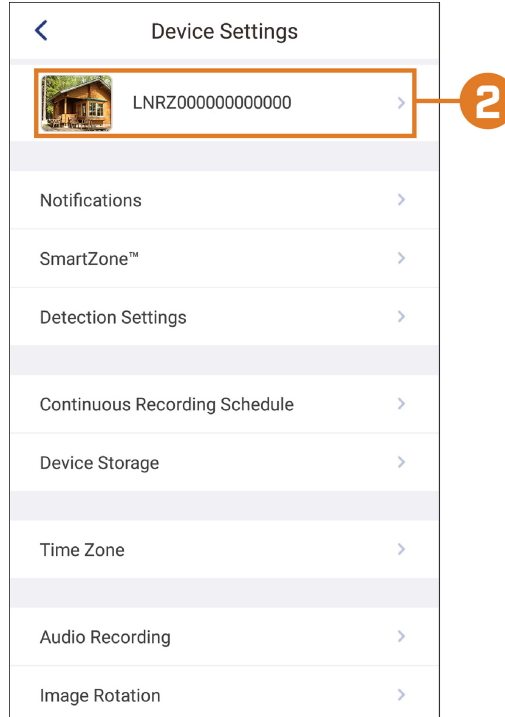
The procedure below is for updating the password for a specific Lorex device, not the password used for the Lorex Home app. The security product has its own login credentials, which are separate from the login credentials used for the Lorex Home app. If you have forgotten the password you created for the Lorex Home app, tap **Forgot password?** on the login screen.

To change your password:

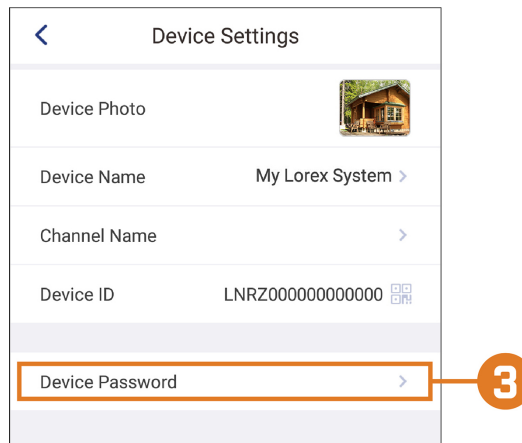
1. Launch the Lorex Home app. Tap  above the device you want to change the password for.




2. Tap the thumbnail for your device.




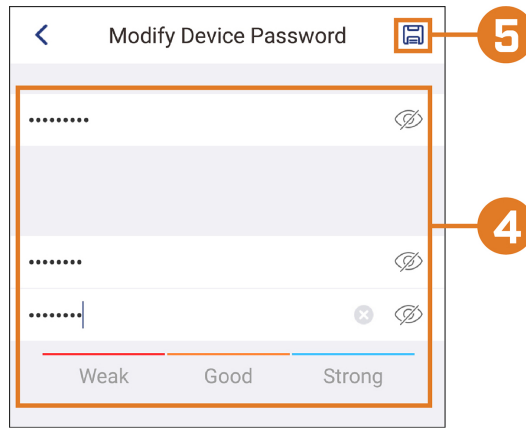
3. Tap **Device Password**.



4. Enter your current password and the new password.

	NOTE
Your password must be at least 8 characters in length, and must contain at least 2 of the following character types: lowercase (<i>abc</i>), uppercase (<i>ABC</i>), number (<i>123</i>), special character (<i>!\$%</i>).	


5. Tap  to save changes.

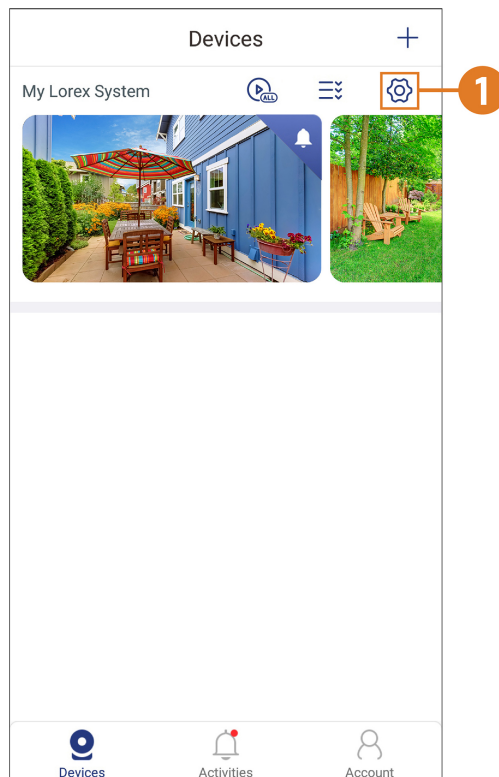


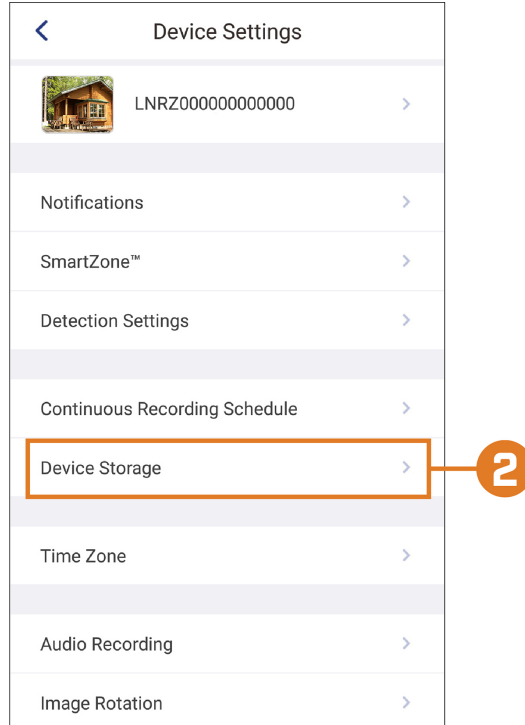
7.3 Enable/Disable Device Storage

By default, your Lorex device will automatically save recordings to the pre-installed hard drive.

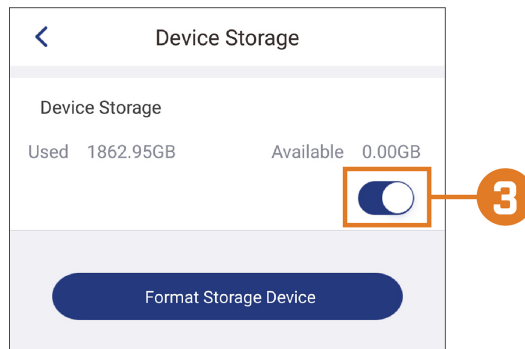
To enable/disable device storage:

1. Launch the Lorex Home app. Tap  above the device you want to enable/disable storage for.



2. Tap **Device Storage**.

3. Tap the toggle switch to enable/disable device storage.




7.4 Formatting Device Storage

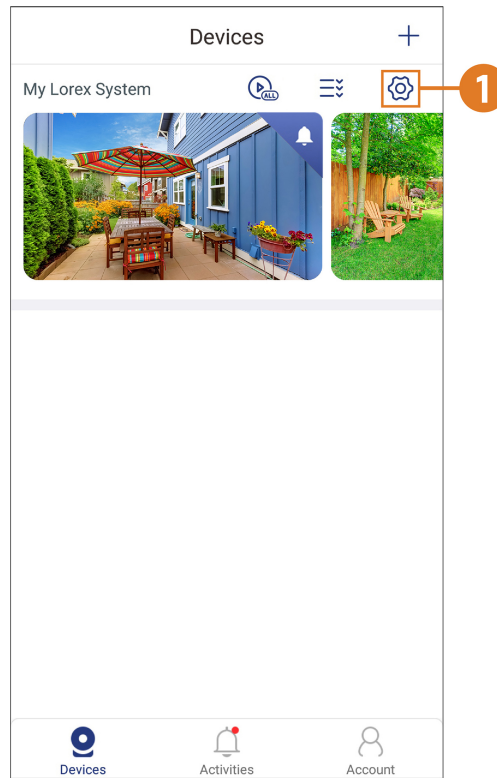
Format device storage (hard drive or microSD card) using the Lorex Home app.

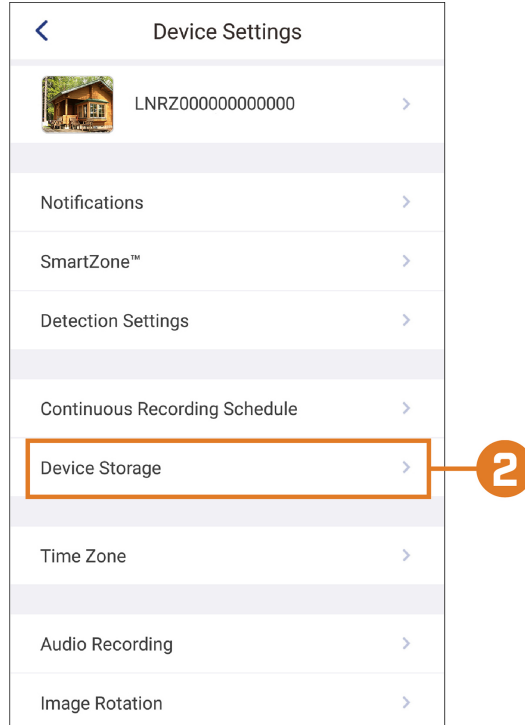
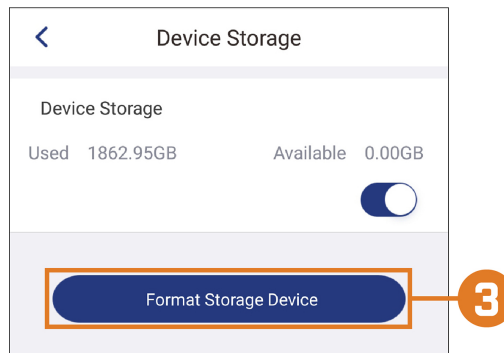
**CAUTION**

Formatting permanently erases all data saved to your device's storage. **Formatting cannot be undone.**

To format device storage:

1. Launch the Lorex Home app. Tap  above the device you want to format storage for.




2. Tap **Device Storage**.3. Tap **Format Storage Device**.**CAUTION**

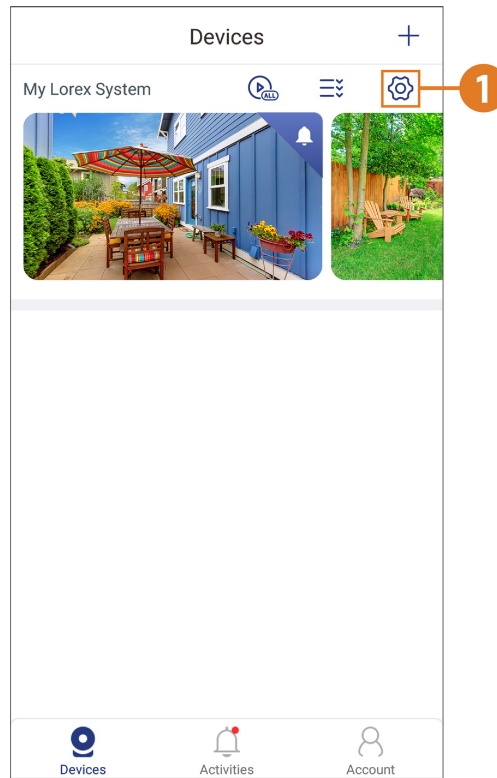
Formatting permanently erases all data saved to your device's storage. **Formatting cannot be undone.**

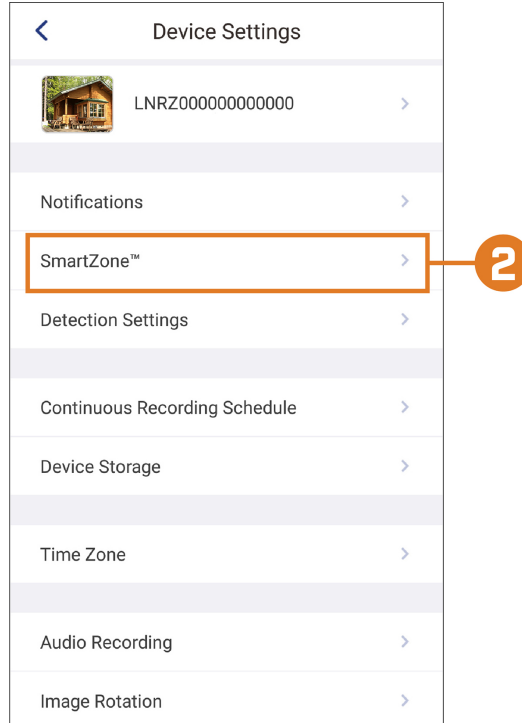
7.5 **Configuring SmartZone™**

SmartZone™ allows you to customize your device's motion detection region. Areas of the camera image that trigger unwanted motion events can be ignored, such as a busy sidewalk or trees blowing in the wind.

To configure SmartZone™:

1. Launch the Lorex Home app. Tap  above the device you want to set a SmartZone™ for.



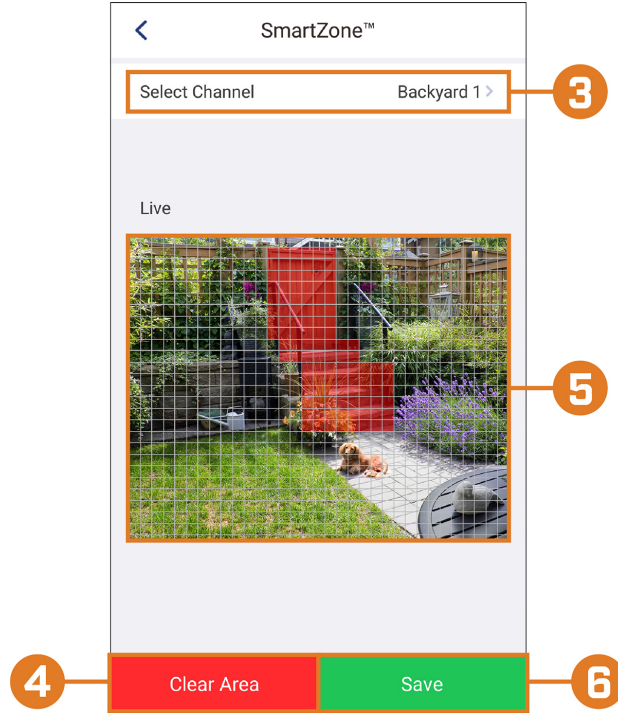
2. Tap **SmartZone™**.

3. *DVR / NVR recorders only.* Tap to select a channel to configure the SmartZone™ for.
4. By default, the entire image has a red overlay, meaning that a motion event happening anywhere on screen will trigger an event. To set a customized SmartZone™, tap **Clear Area**. The red overlay disappears, meaning that motion detection is disabled for the entire image.
5. Tap-and-drag over parts of the camera image where you would like motion to be detected.

**NOTE**

If the camera is pointed at any high-traffic scenes or moving objects that will trigger unwanted motion events, it is recommended to leave those parts of the image disabled in SmartZone™ setup.

6. Tap **Save** to apply changes.




7.6 Push Notifications

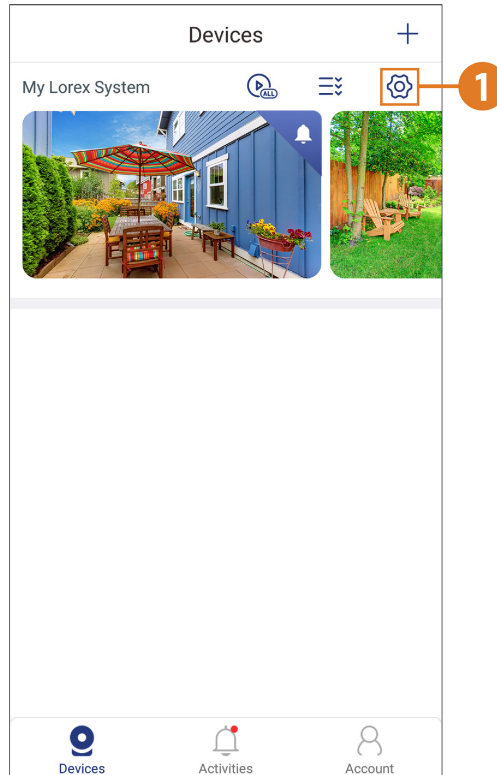
By default, your Lorex device will send push notifications to your mobile device when motion is detected.

 **NOTE**

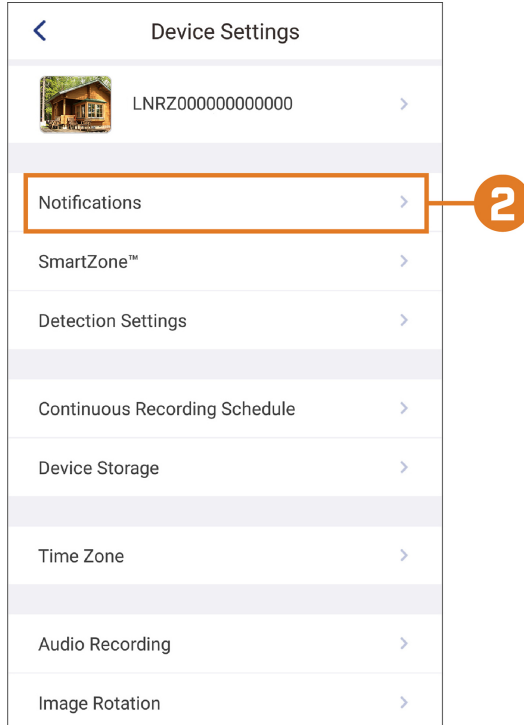
If you are receiving too many motion notifications for your liking, it is recommended to configure a SmartZone™ to ignore motion detected in certain areas of the image (see 7.5 *Configuring SmartZone™*, page 33 for details).

To enable/disable push notifications:

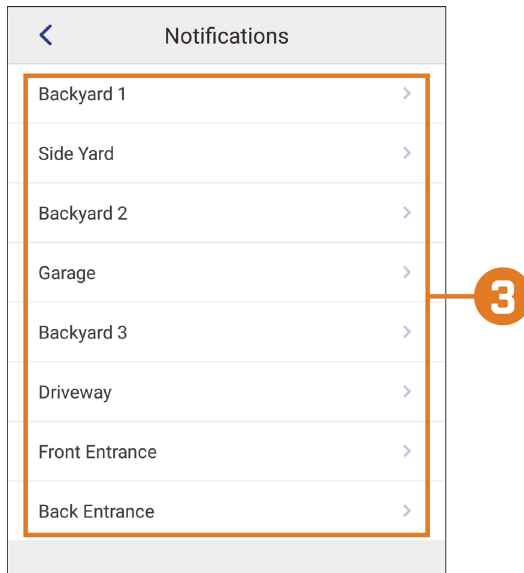
1. Launch the Lorex Home app. Tap  above the device you want to configure notifications for.



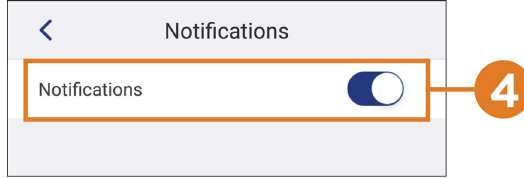
2. Tap **Notifications**.



3. *DVR / NVR recorders only.* Tap a channel to enable/disable push notifications for.



4. Tap the toggle switch to enable/disable notifications.




7.7 Audio Recording

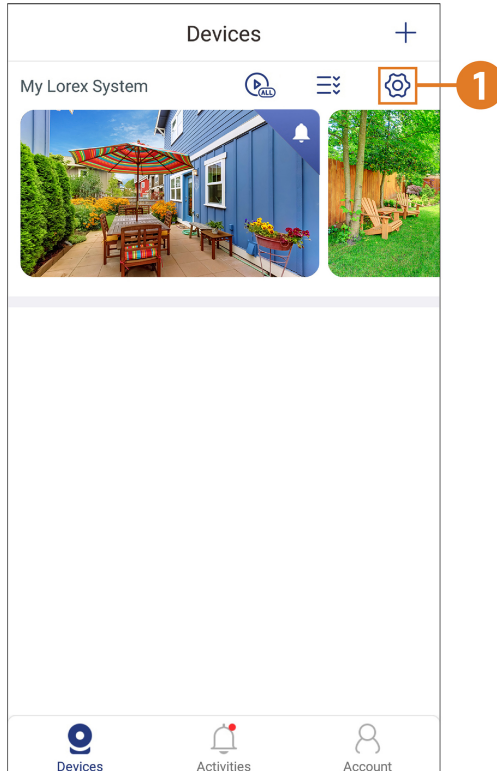
Enable audio-enabled channels for audio recording using the Lorex Home app.

 **CAUTION**

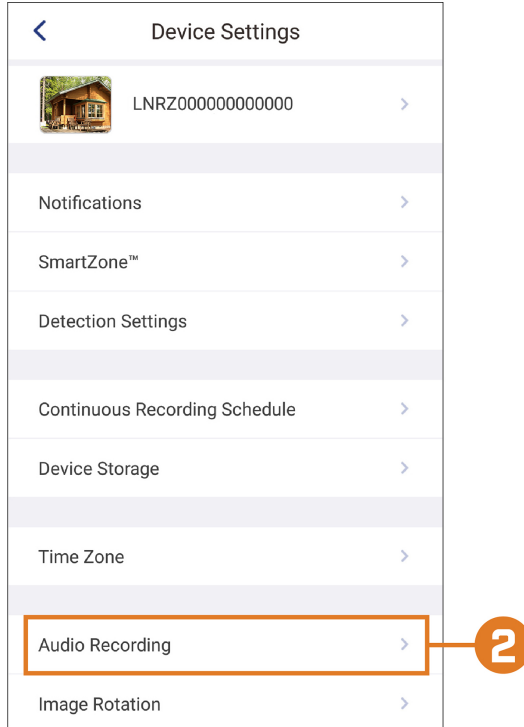
Audio recording and / or use of listen-in audio without consent is illegal in certain jurisdictions. Lorex Corporation assumes no liability for use of its products that does not conform with local laws.

To enable/disable audio recording:

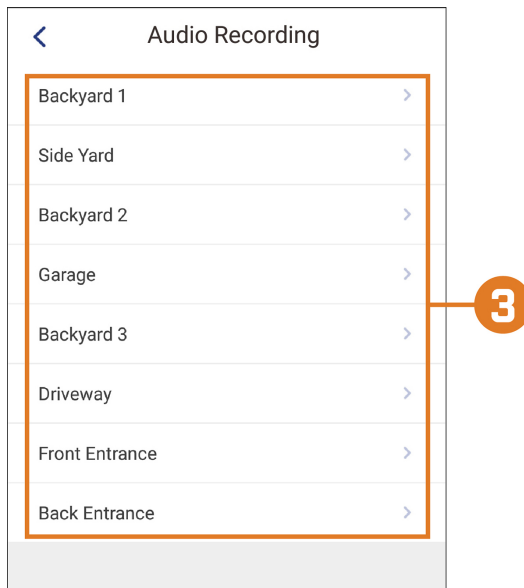
1. Launch the Lorex Home app. Tap  above the device you want to configure audio recording for.



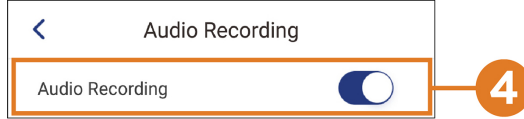
2. Tap **Audio Recording**.




3. *DVR / NVR recorders only*. Select a channel to configure audio recording for.



4. Tap the toggle switch to enable/disable audio recording on the selected channel.




 **CAUTION**

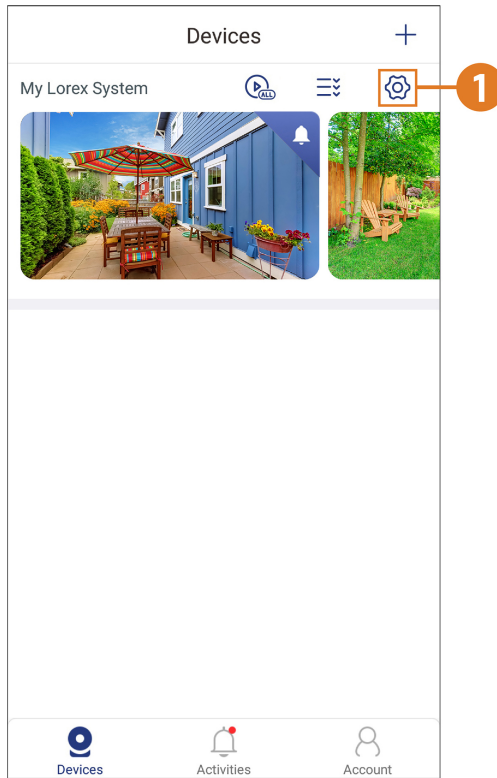
If you are using voice commands with your security product via Amazon Alexa® or Google Assistant®, audio recording must be turned on for any channels you want to use voice commands with.

7.8 Motion Detection

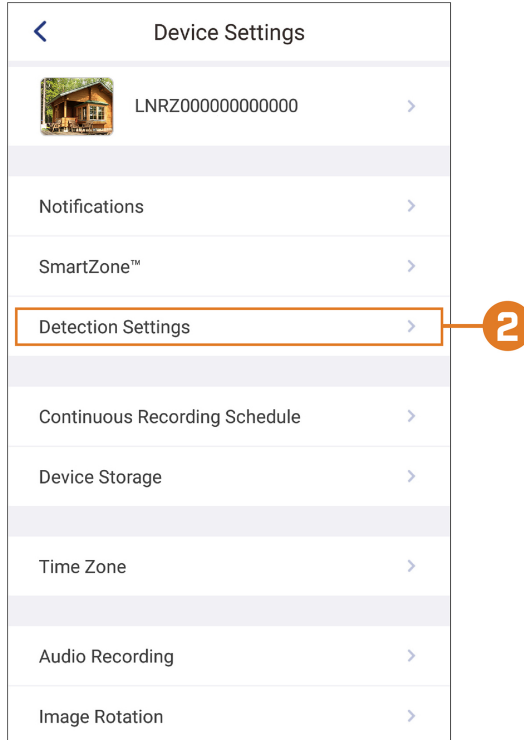
Enable/disable motion detection.

To enable/disable motion detection:

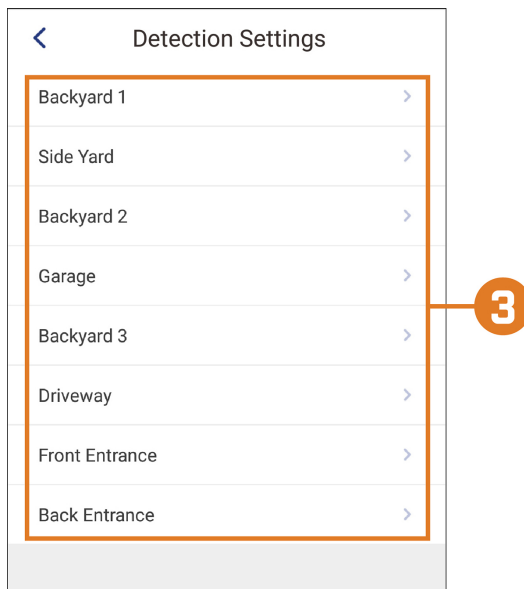
1. Launch the Lorex Home app. Tap  above the device you want to configure motion detection for.



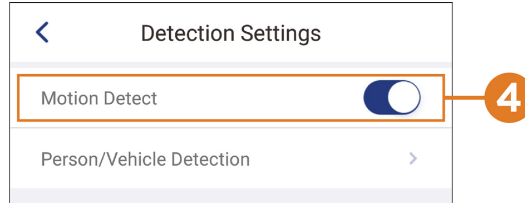
2. Tap **Detection Settings**.



3. *DVR / NVR recorders only.* Select a channel to configure motion detection for.



4. Tap the toggle switch to enable/disable motion detection on the selected channel.



NOTE


Wi-Fi cameras also allow you to customize how sensitive the camera is to motion events by tapping **Motion Sensitivity**.

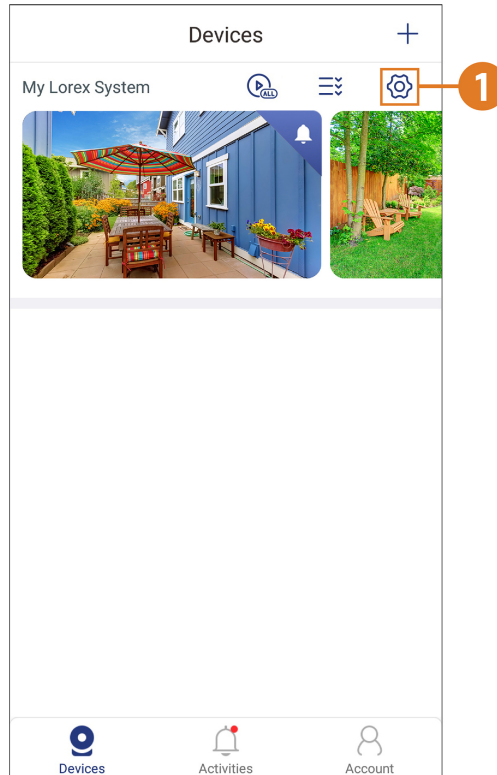
 A screenshot of the 'Detection Settings' screen showing more options. It includes a back arrow and the title 'Detection Settings'. The settings listed are: 'Motion Detection' (toggle on), 'Person Detection' (toggle on), 'Vehicle Detection' (toggle on), 'Motion Sensitivity' (set to 1 with a right-pointing arrow), and 'Warning LED Light' (toggle on).

7.9 Continuous Recording Schedule

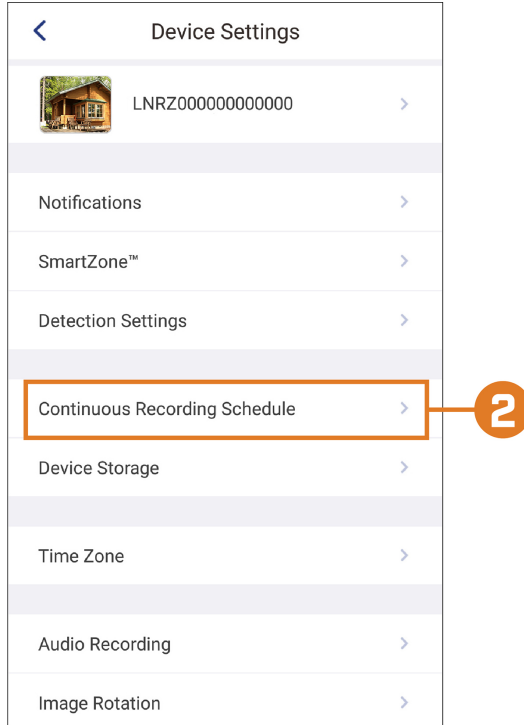
By default, the system records continuously every day of the week on all channels. You can configure the recording schedule by channel to disable continuous recording at certain times throughout the week.

To configure the continuous recording schedule:

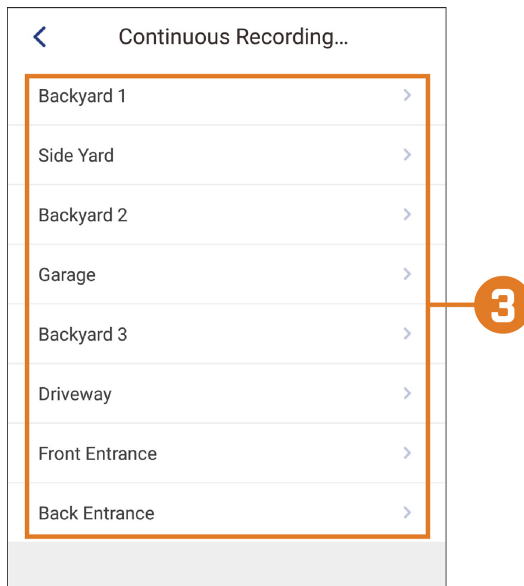
1. Launch the Lorex Home app. Tap  above the device you want to edit the recording schedule for.



2. Tap **Continuous Recording Schedule**.



3. *DVR / NVR recorders only*. Select a channel to configure the recording schedule for.

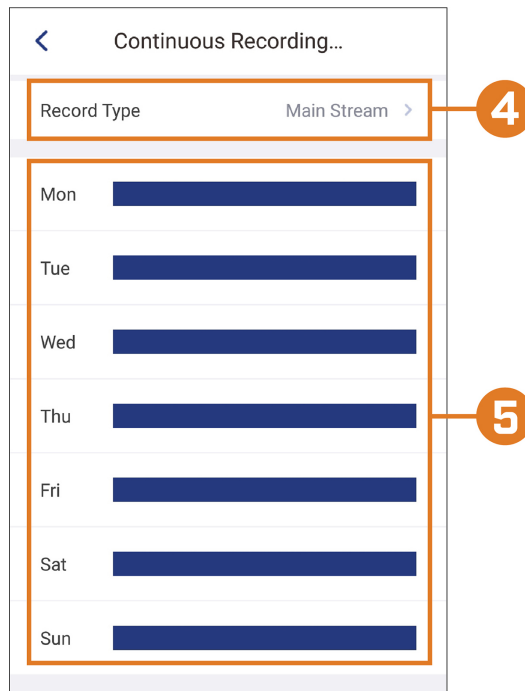


4. Select the video stream to change the recording schedule for. Modifying the **Main Stream** schedule will change the continuous recording schedule for high resolution video recorded to your device storage.

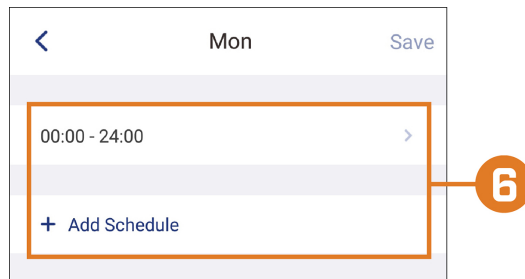
**CAUTION**


It is recommended to leave the **Sub Stream** schedule enabled at all times. While removing sections of the continuous recording schedule for the **Sub Stream** can help you to save storage space, it will also prevent you from viewing your device remotely at those times.

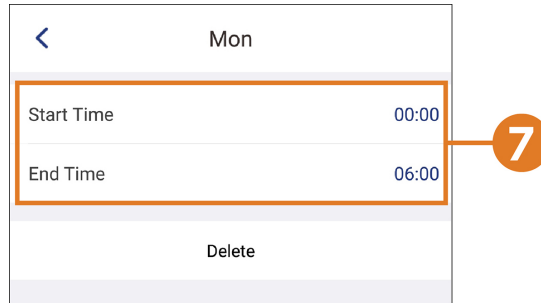
5. Tap a day of the week to edit the schedule for.



6. Tap the existing schedule to make edits, or tap **Add Schedule**.



7. Enter the start and end time for continuous recording. Tap  when finished.



Mon

Start Time 00:00

End Time 06:00

Delete

8. **(OPTIONAL)** Tap **Add Schedule** to add another block of time to the schedule.
9. Tap **Save** when finished.

7.10 Device Sharing

You can share access to your security device with other Lorex Home users.



CAUTION

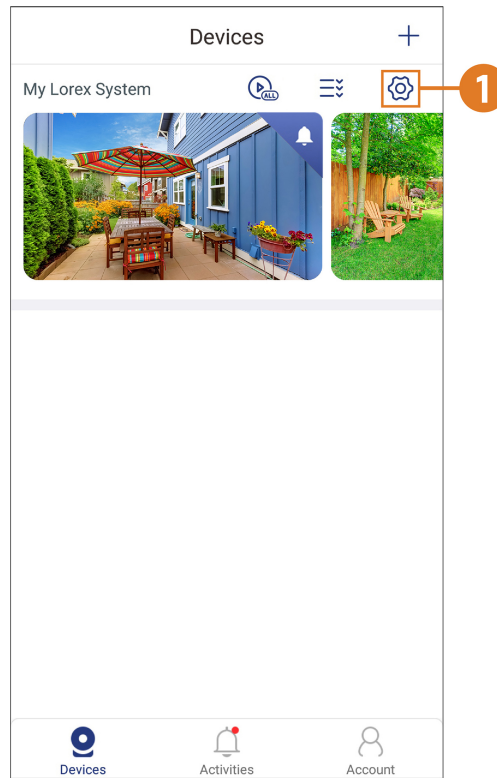
Sharing will allow the selected user to operate the device and see live view.

Prerequisite:

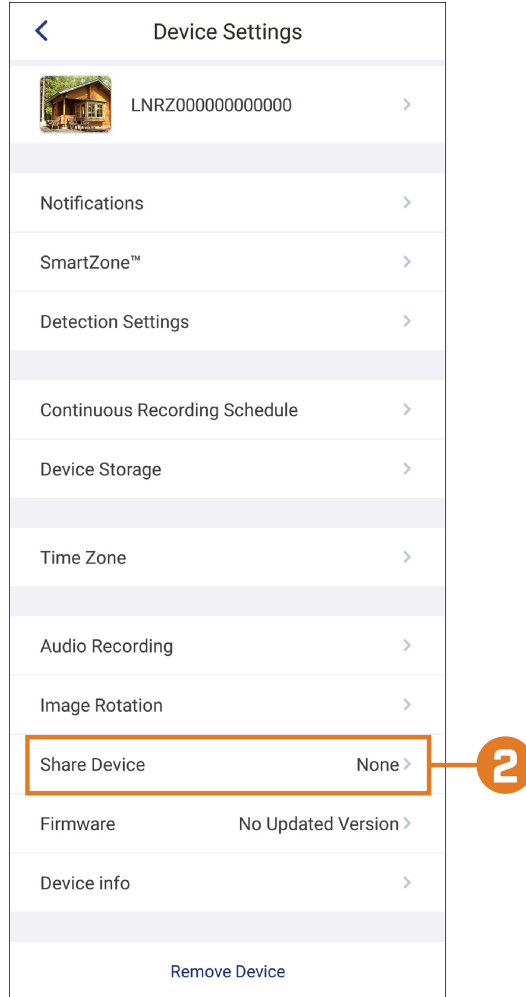
- Users you share device access with **must** have the Lorex Home app and their own account.

To share access to your device:

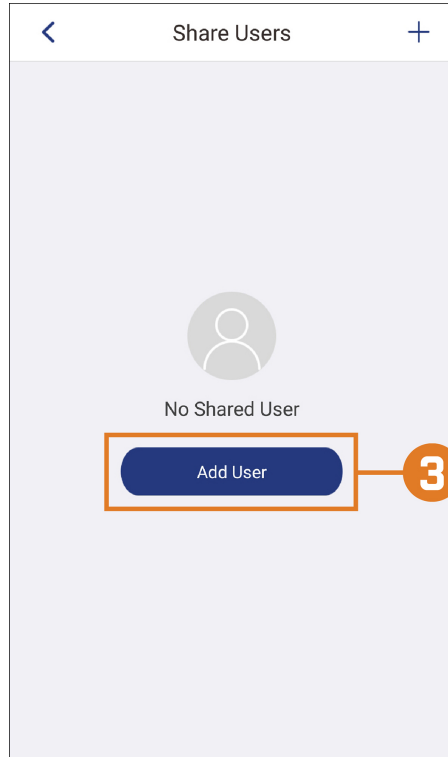
1. Launch the Lorex Home app. Tap  above the device you want to share.




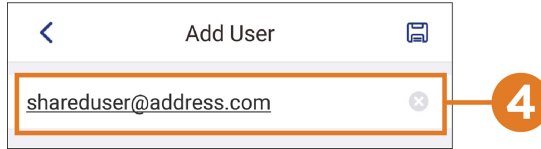
2. Tap **Share Device**.




-
3. If this is your first time sharing the device, tap **Add User**. To add additional shared users, tap the + icon in the top-right corner.




4. Enter the email address that is associated with the other user's Lorex Home account. Tap  when finished.




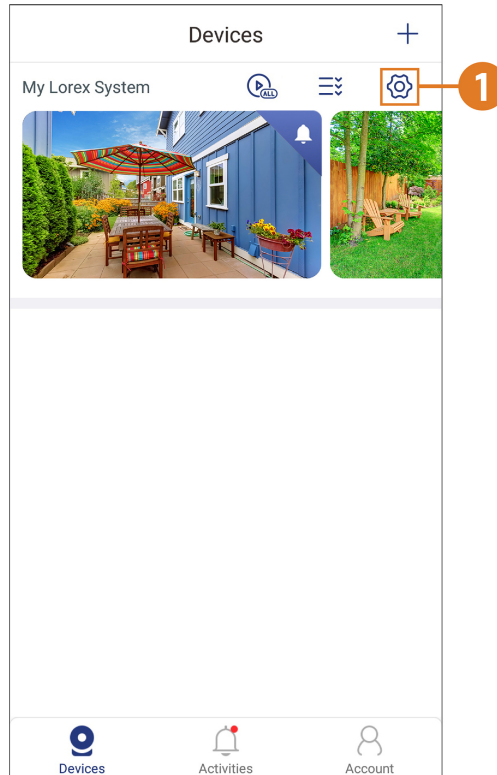
 **NOTE**

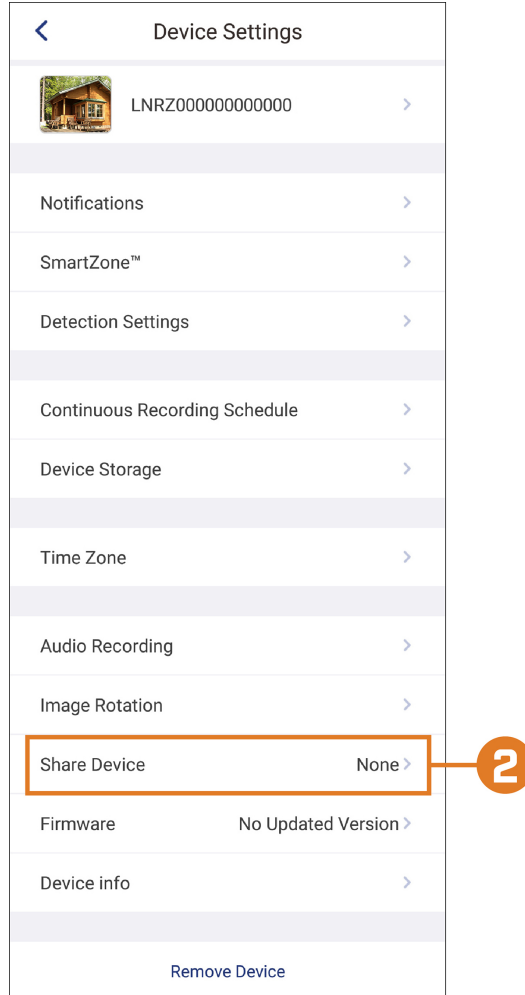
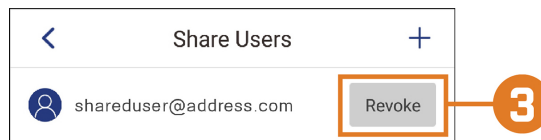
Advise anyone you have shared your device with to swipe down on the **Devices** screen of the Lorex Home app (default screen when launching the app). This will refresh the device list so that the shared device appears.



To remove shared users:

1. Launch the Lorex Home app. Tap  above the device you want to remove shared users from.




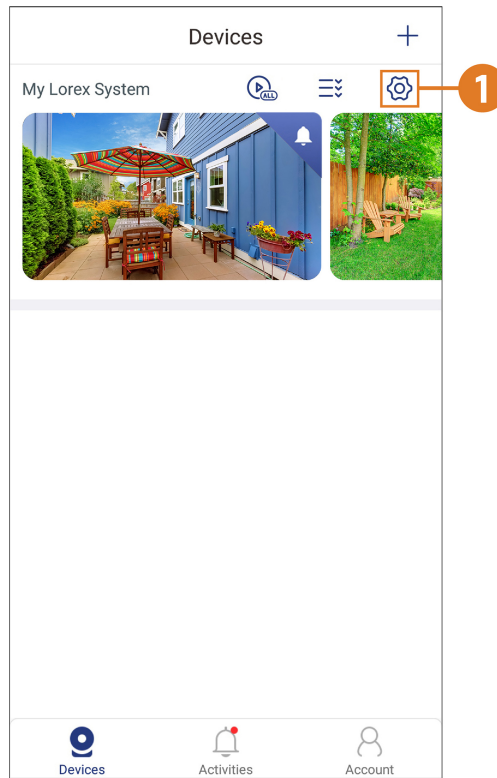
2. Tap **Share Device**.3. All shared users are shown on the Share Users screen. Tap **Revoke** next to any users you wish to remove from your device.

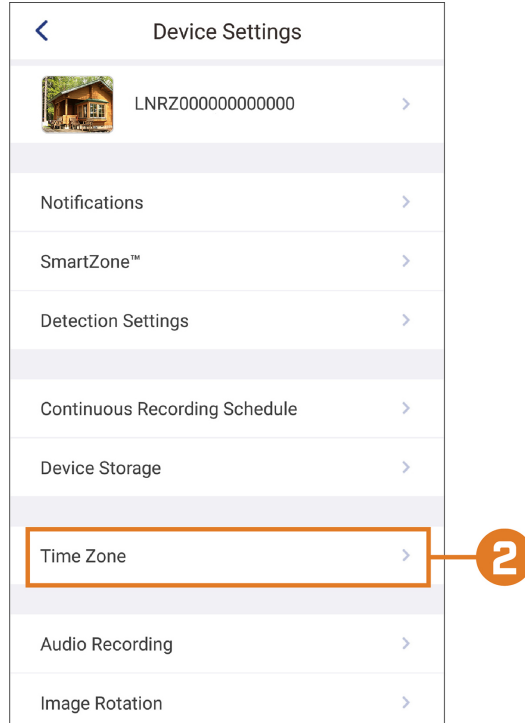
7.11 Changing Time Zone

Setting the time zone is part of initial device setup. You can change the time zone at any time using the Lorex Home app.

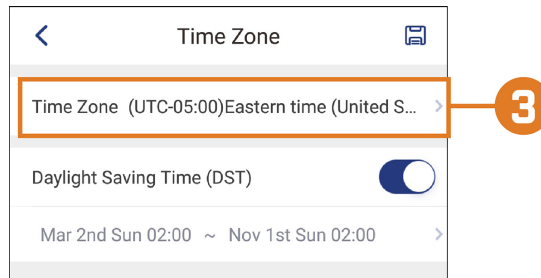

To change device time zone:

1. Launch the Lorex Home app. Tap  above the device you want to change the time zone for.



2. Tap **Time Zone**.

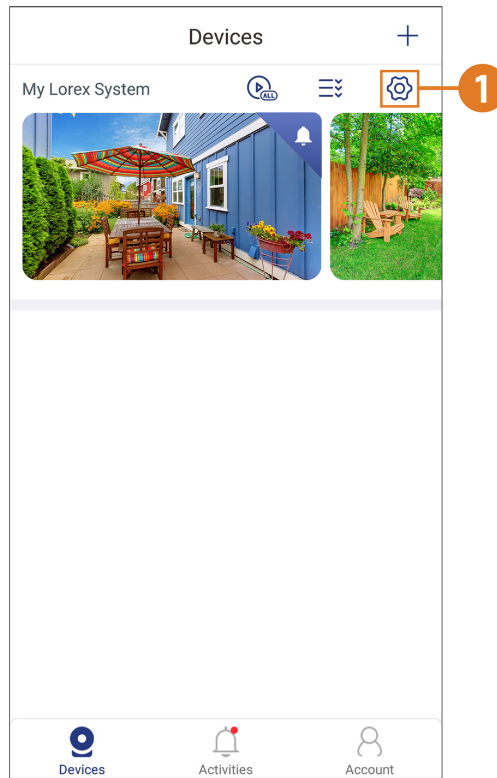
3. Tap to choose from a list of regions.

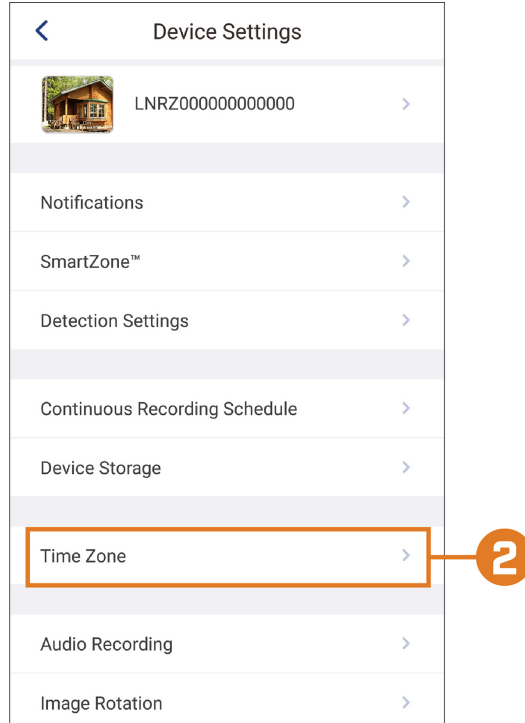
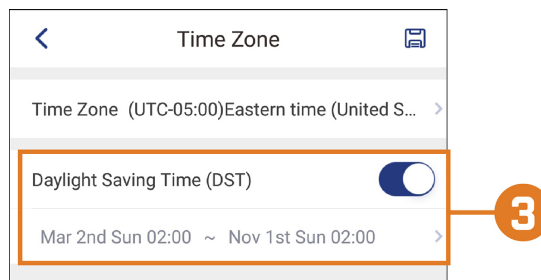

4. Tap  when finished.**7.12 Daylight Savings Time**

Setting preferences for Daylights Savings Time (DST) is part of initial device setup. You can change DST settings at any time using the Lorex Home app.

To configure DST:

1. Launch the Lorex Home app. Tap  above the device you want to set DST for.




2. Tap **Time Zone**.3. Tap the switch next to **DST** to enable/disable DST for the selected device. If you are using DST, configure the recurrence timing below, which is displayed only when DST is enabled.4. Tap  when finished.**7.13 Setting Up Automatic Warning Light (Wi-Fi Cameras Only)**

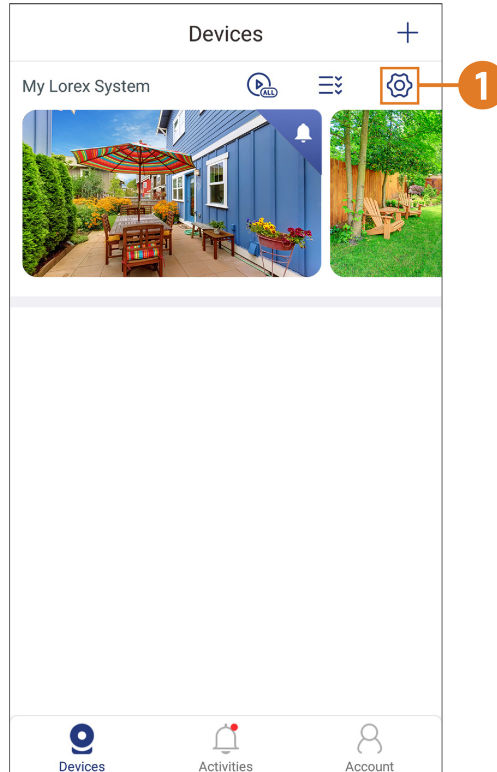
You can set your Wi-Fi camera to automatically flash the warning light when motion is detected.

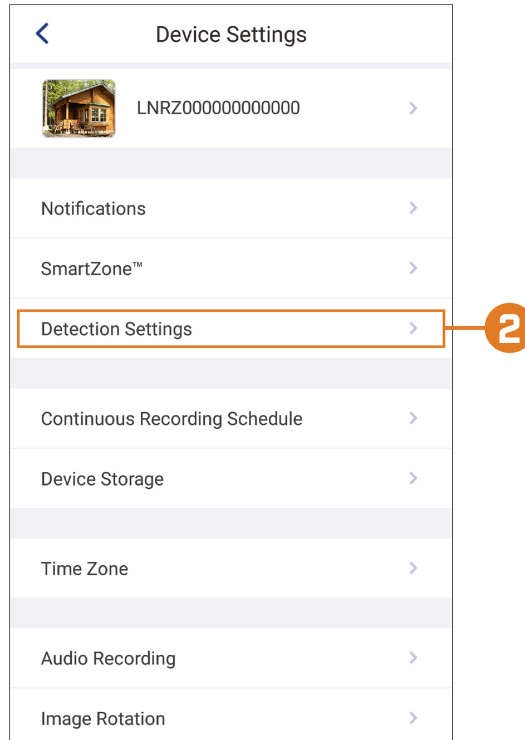
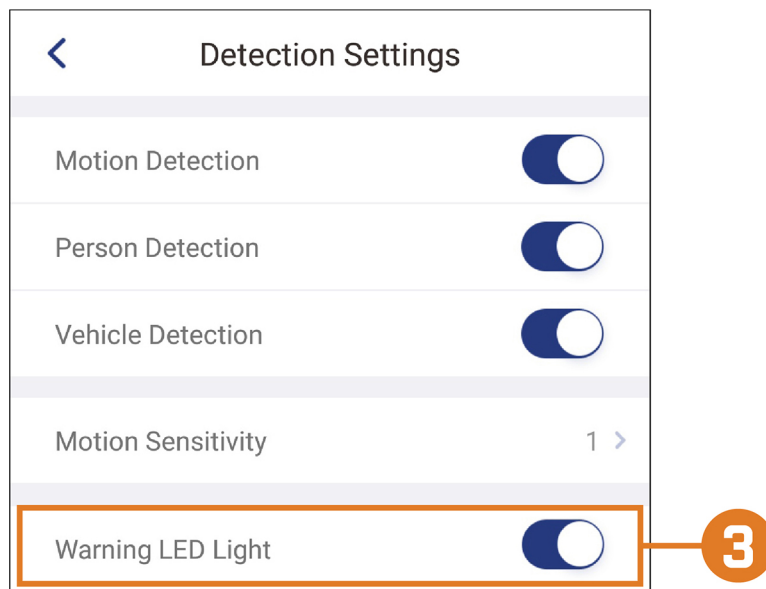
**NOTE**

You must enable motion detection in order to use automatic warning light triggering. For full instructions on setting up motion detection, see .

To configure automatic warning light triggering:

1. Launch the Lorex Home app. Tap  above the device you want to configure Person/Vehicle detection for.




2. Tap **Detection Settings**.3. Ensure **Warning LED Light** is enabled.**7.14 Person/Vehicle Detection (For DVR/NVR Recorders)**

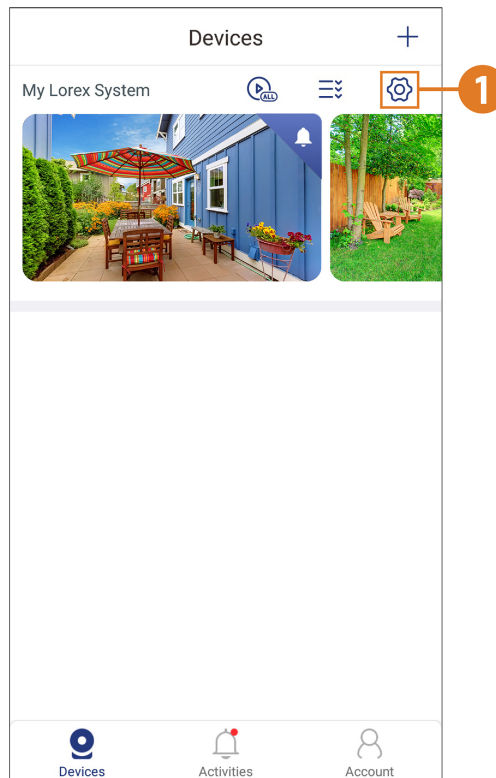
Enable or disable Person/Vehicle detection per channel on supporting security systems.

**NOTE**

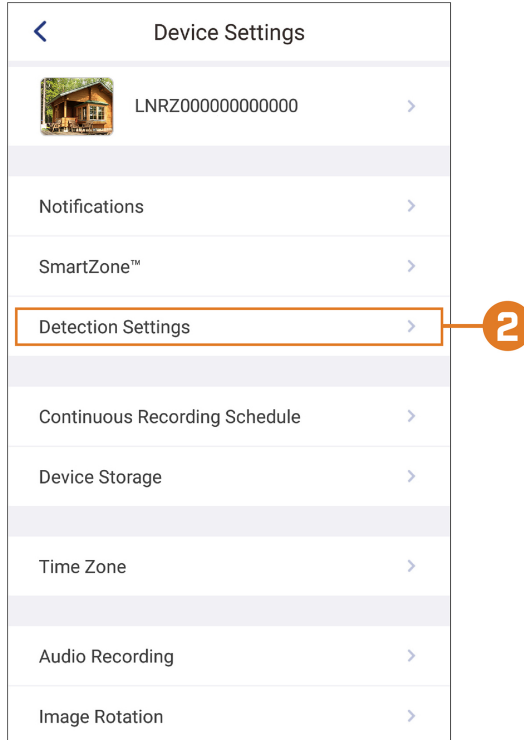
For Person/Vehicle detection on Wi-Fi cameras, see 7.15 *Person/Vehicle Detection (For Wi-Fi Cameras)*, page 62.

To enable/disable Person/Vehicle detection:

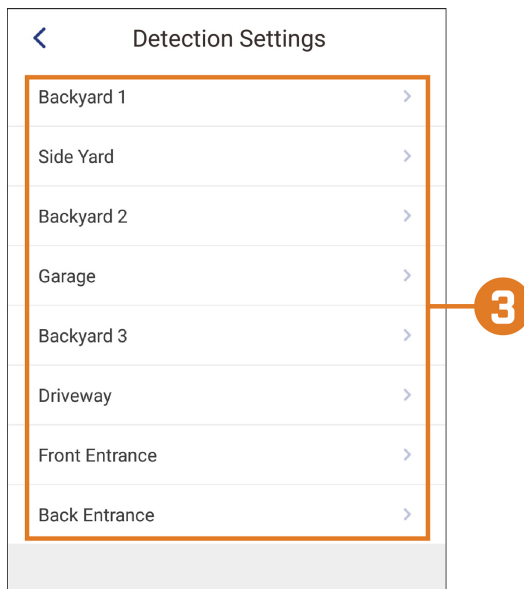
1. Launch the Lorex Home app. Tap  above the device you want to configure Person/Vehicle detection for.



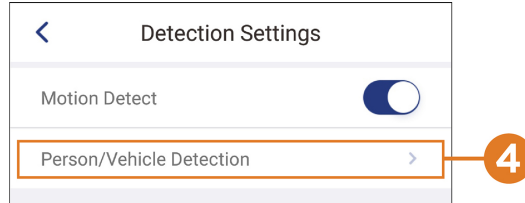
2. Tap **Detection Settings**.



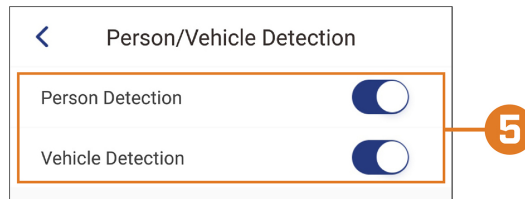
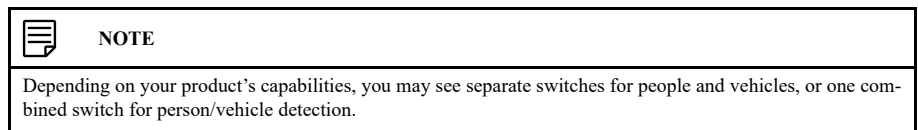
3. Select a channel to configure Person/Vehicle detection for.



4. Tap **Person/Vehicle Detection**.

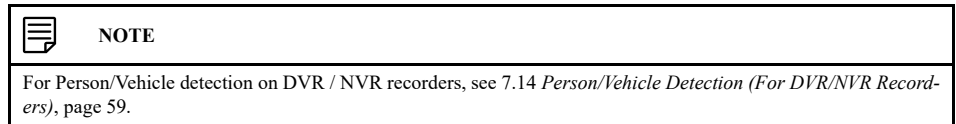


5. Tap the toggle switch to enable/disable Person/Vehicle detection on the selected channel.




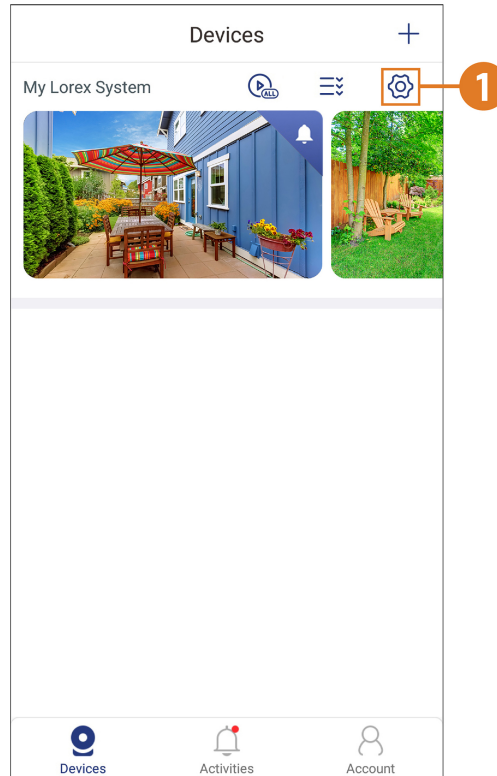
7.15 Person/Vehicle Detection (For Wi-Fi Cameras)

Enable or disable Person/Vehicle detection on supporting Wi-Fi cameras.

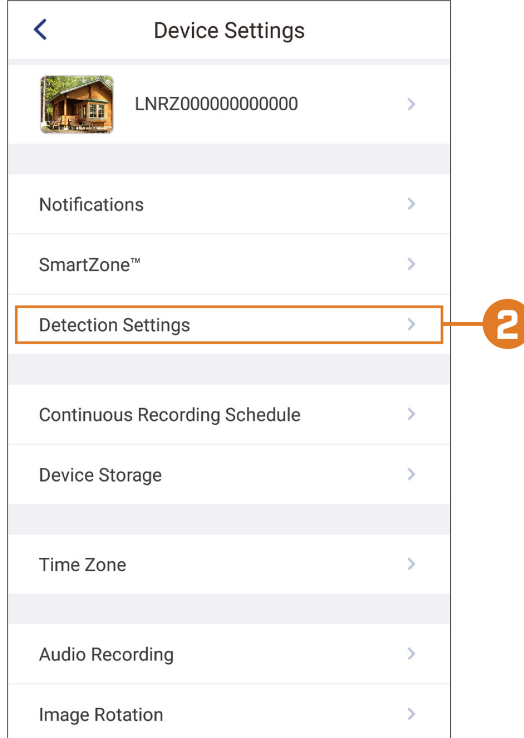


To enable/disable Person/Vehicle detection:

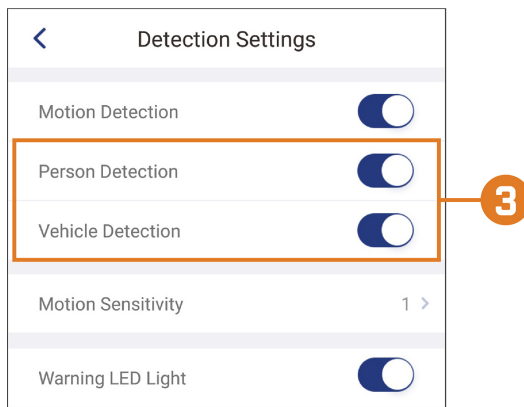
1. Launch the Lorex Home app. Tap  above the device you want to configure Person/Vehicle detection for.



2. Tap **Detection Settings**.



3. Tap **Person Detection** and/or **Vehicle Detection**.



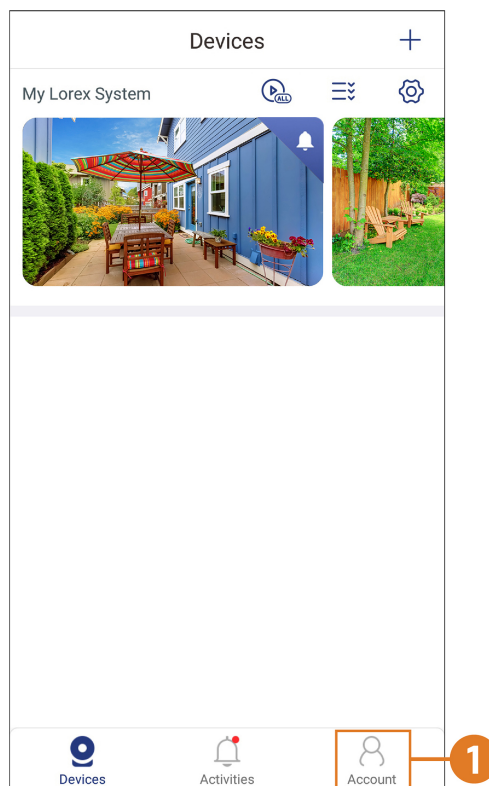
You can set an area surrounding your property so the app will intelligently change notification settings based on whether you are inside or outside the set area. For example, if you do not wish to be disturbed by system notifications while you are at home, you can disable notification while you are inside your home area.

**NOTE**

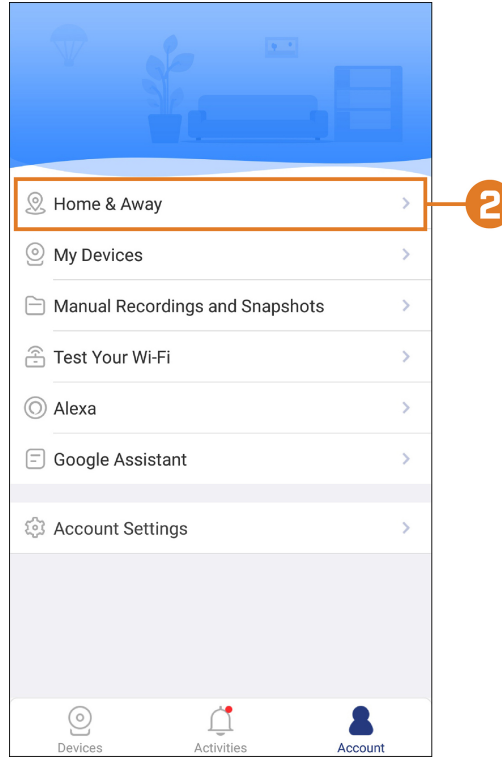
Home & Away™ mode requires the use of your mobile device's location services, which can impact battery life.

To configure Home & Away™ mode:

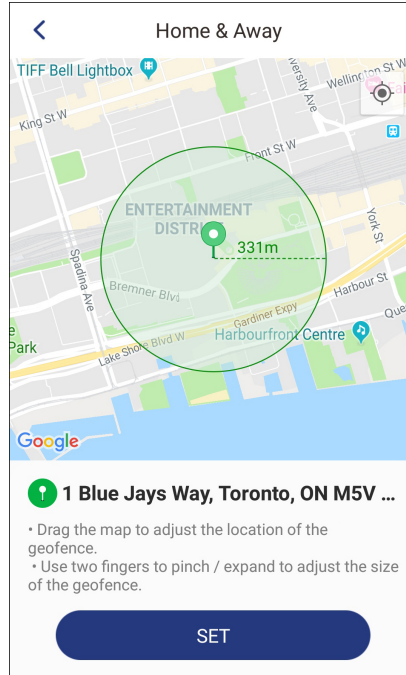
1. Launch the Lorex Home app. Navigate to the **Account** tab.



2. Tap **Home & Away**.

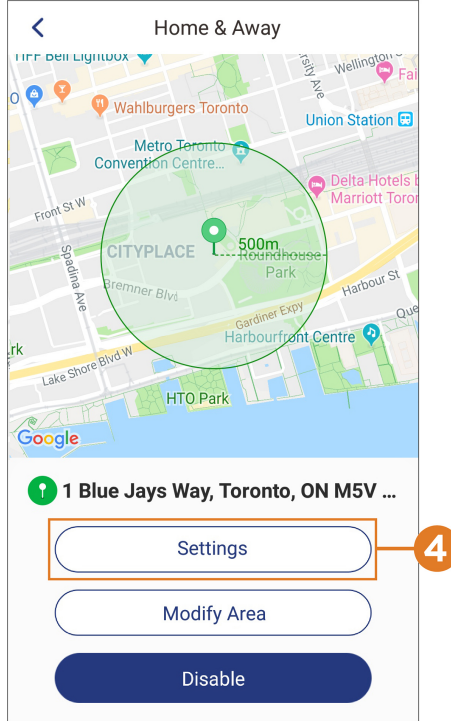


3. Tap **Enable**, then set your home area using the map:

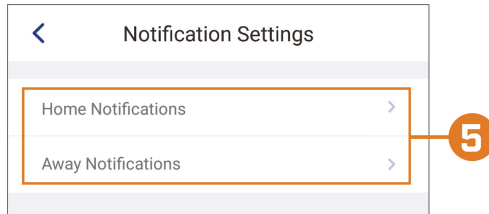


- Drag the map to adjust the location of your home area.
- Use two fingers to pinch/expand to adjust the size of your home area.
- Tap **SET** when finished.

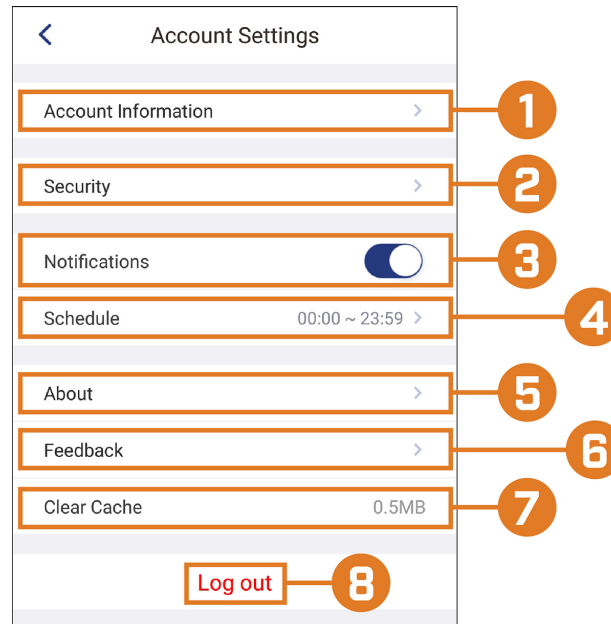
4. Tap **Settings** to configure push notifications based on your mobile device's location.



5. Tap **Home Notifications** to set preferences when your mobile device is inside the home area, or **Away Notifications** for notifications outside the area. By default, notifications on all channels are disabled while inside the home area, and enabled while outside.



Use the Account Settings menu to change your Lorex Home username, password, associated email address, as well as set preferences for push notifications.



1. **Account Information:** Change your Lorex Home username, associated email, or change the region used for device time zones.
2. **Security:** Change your Lorex Home account password (see 9.1 *Changing Lorex Home Password*, page 69 for details), export account information (see 9.2 *Exporting Account Settings*, page 72 for details), or delete your account.
3. **Notifications:** Toggle notifications from all devices on/off.



NOTE

If you have manually disabled notifications on certain channels, those preferences will be kept while notifications are turned on.

4. **Schedule:** If notifications are enabled, set a schedule to disable notifications during certain times of the day. This is ideal for times of the day when you are not interested in receiving motion detection events, such as when you are at home.
5. **About:** Display app version.
6. **Feedback:** Share your ideas with us on how to improve our products.
7. **Clear Cache:** Remove temporary data. This is useful if you are unable to see recent changes made in the app, such as an updated device name.
8. **Log Out**

9.1 Changing Lorex Home Password

Change the password used for your Lorex Home app.

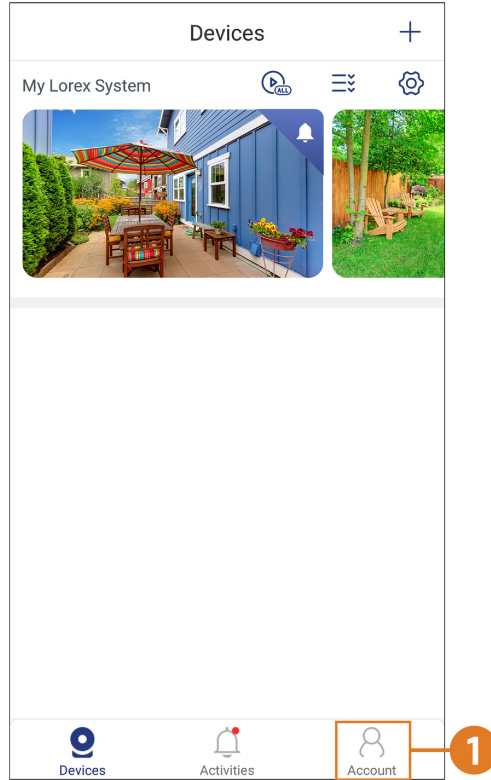


NOTE

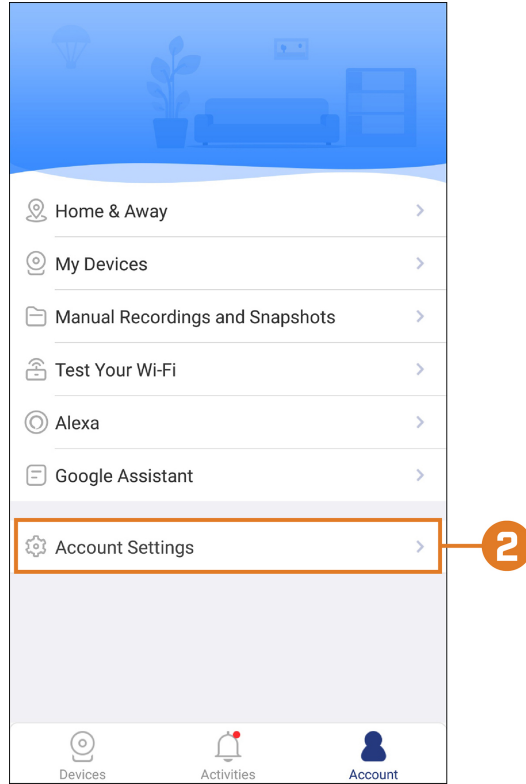
Changing the password for your Lorex Home account will not affect passwords used for your Lorex devices. To change your Lorex product's password, see 7.2 *Changing Device Password*, page 27.

To change your Lorex Home password:

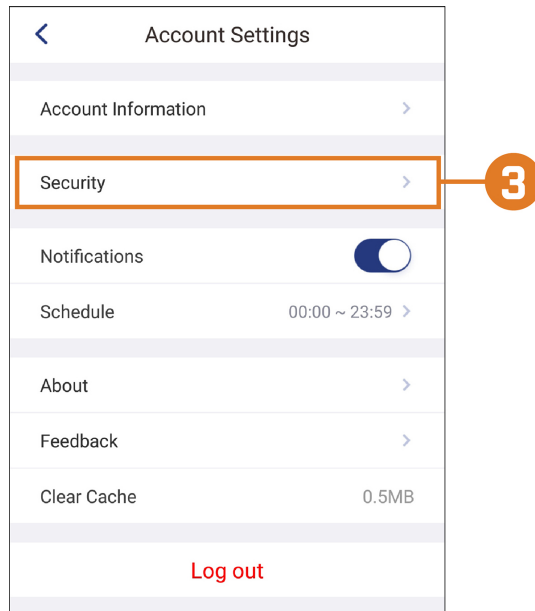
1. Launch the Lorex Home app. Navigate to the **Account** tab.

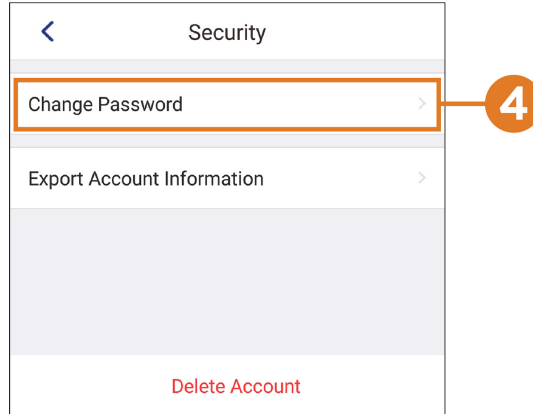
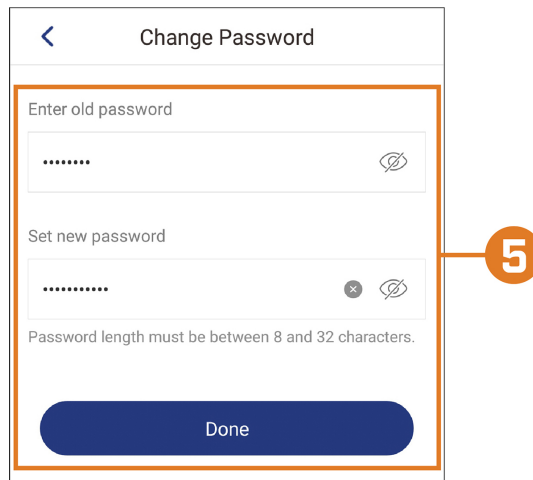


2. Tap **Account Settings**.



3. Tap **Security**.



4. Tap **Change Password**.5. Enter your current password, then enter a new password. Tap **Done** when finished. This password will be used to access your Lorex Home account from now on.**NOTE**

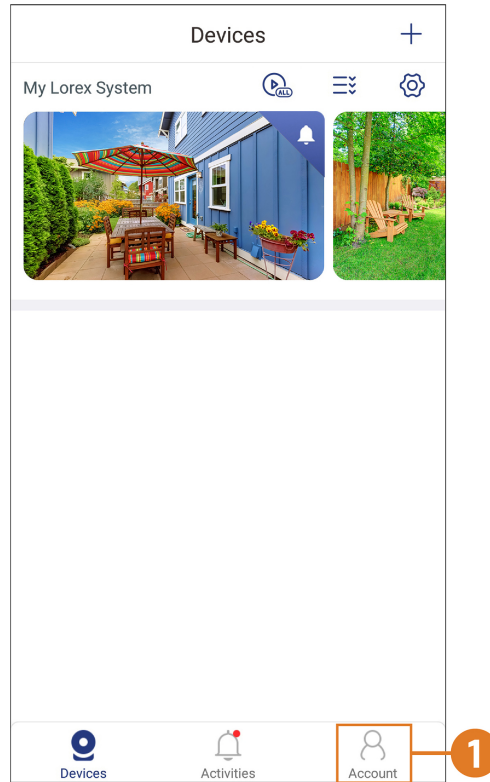
If you have forgotten your current password, you may log out and use the **Forgot Password?** link on the login screen. A verification code will be sent to your email address, which will let you reset your Lorex Home password.

9.2 Exporting Account Settings

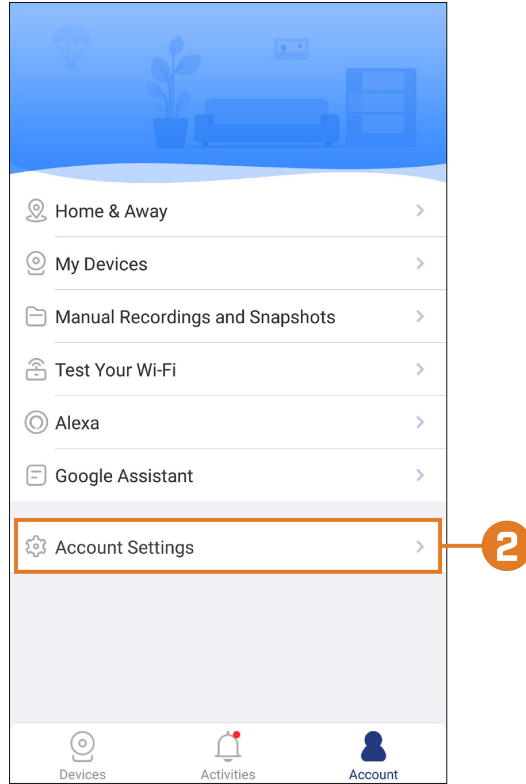
Export account details for security purposes or for personal reference. The exported information includes your Lorex Home username, region, email, and device IDs for all your connected Lorex devices.

To export account information:

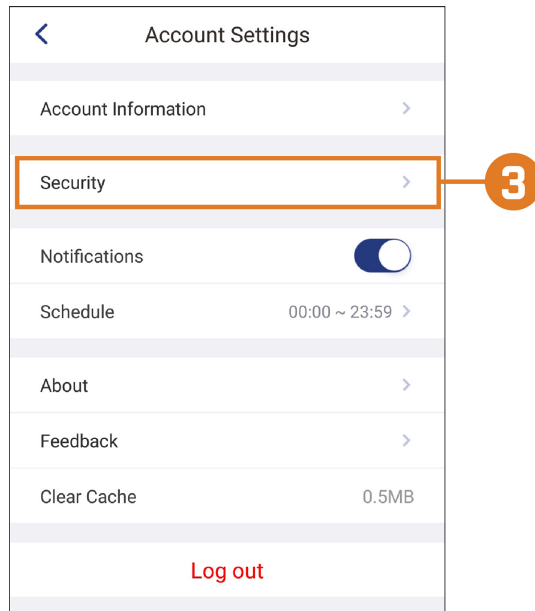
1. Launch the Lorex Home app. Navigate to the **Account** tab.



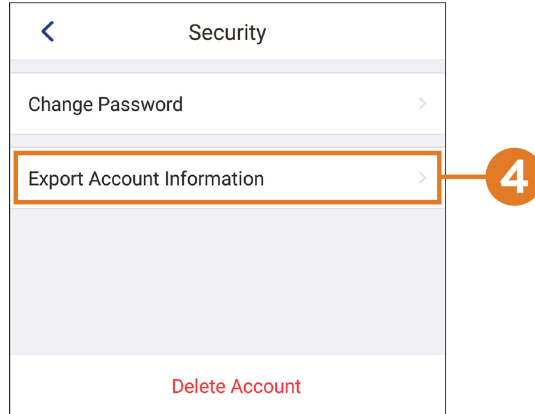
2. Tap **Account Settings**.



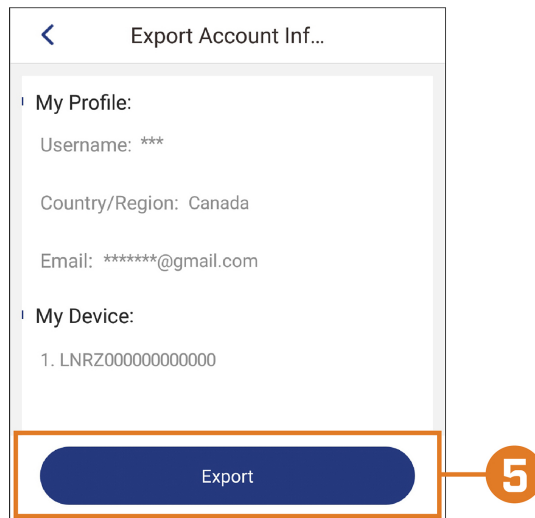
3. Tap **Security**.



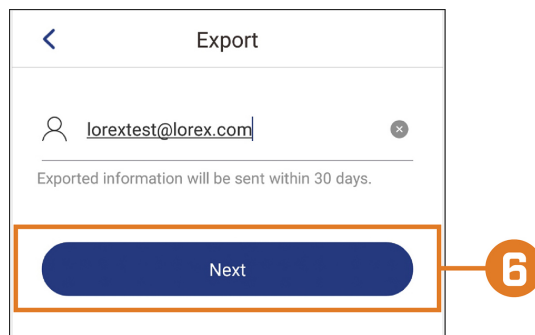
4. Tap **Export Account Information**.



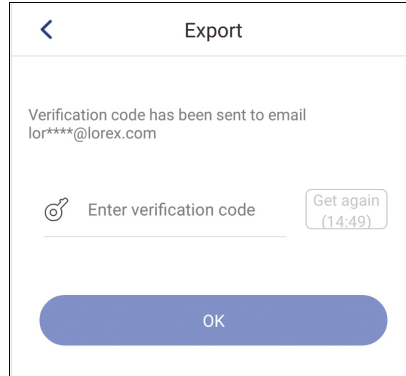
5. Your account information is summarized on screen. Tap **Export**.



6. Enter the email address you would like to send the export to, then tap **Next**.



7. An authentication code will be sent to the email you entered in the previous step. Log into the email address and copy the authentication code into the Lorex Home app to complete the account export.





Website

www.lorextechnology.com

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