



## CLASSES AVAILABLE

**ALL CLASS TIMES ARE CENTRAL DAYLIGHT TIME ZONE**

### MANAGEMENT

Advanced Tax Strategies & Entity Structuring	April 30, 2021	2:45pm-4:15pm
Advertising During Uncertain Times	May 1, 2021	4:15pm-5:45pm
Building Decision Makers	May 1, 2021	2:30pm-4:00pm
Business Continuation Planning	April 30, 2021	1:00pm-2:30pm
Complete Customer Connection	April 30, 2021	10:30am-Noon
Dealing with the Most Difficult Techs and Advisors	April 30, 2021	2:45pm-4:15pm
Developing Path for Training Staff In Electrified Vehicle Technology	May 1, 2021	2:30pm-4:00pm
Elevating and Measuring Service Excellence	May 1, 2021	4:15pm-5:45pm
How to Find & Hire Advisors That Can Really Sell	May 1, 2021	Noon-1:30pm
Labor Factory	May 1, 2021	10:00am-11:30am
Labor Factory, continued	May 1, 2021	Noon-1:30pm
Making Room for Productivity: Get Out of Your Employees' Way!	April 30, 2021	1:00pm-2:30pm
Next Door: What Shops Need to Know	May 1, 2021	4:15pm-5:45pm
The Invisible Culture	April 30, 2021	10:30am-Noon
Using Customer Trust to Drive Shop Growth	May 1, 2021	10:00am-11:30am

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### SERVICE ADVISOR

ADAS Awareness for Service Consultants	May 1, 2021	Noon-1:30pm
Breaking Through & Preventing Burnout	April 30, 2021	10:30am-Noon
Dominate Your Social Media	April 30, 2021	2:45pm-4:15pm
Master the Chaos: Art & Science of a Successful Service Advisor	April 30, 2021	1:00pm-2:30pm
Seven Steps to a Sale	May 1, 2021	10:00am-11:30am

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### TECHNICIAN

ADAS Systems, Diagnostics & Calibrations for the Repair Shop Technician	May 1, 2021	4:15pm-5:45pm
Communications Data Bus Diagnostic Fundamentals Pt 1	April 30, 2021	1:00pm-2:30pm
Communications Data Bus Diagnostic Fundamentals Pt 2	April 30, 2021	2:45pm-4:15pm
Component Testing and Interpretation of Lab Scope Waveforms	April 30, 2021	10:30am-Noon
Critical Thinking -- Diagnostic Strategies "2021"	May 1, 2021	4:15pm-5:45pm
Gasoline Direct Injection Operation & Diagnostics Pt 1	May 1, 2021	10:00am-11:30am
Gasoline Direct Injection Operation & Diagnostics Pt 2	May 1, 2021	Noon-1:30pm
Improve Performance with High Pressure Leak Detection	April 30, 2021	2:45pm-4:15pm
Late Model Hybrid Systems	April 30, 2021	1:00pm-2:30pm
Light Duty DIESEL	May 1, 2021	4:15pm-5:45pm

## **TECHNICIAN *continued***

Mitsubishi's Advanced Driver Assistance System (ADAS)	April 30, 2021	10:30am-Noon
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Modern Turbocharger Controls -- Wastegates	April 30, 2021	10:30am-Noon
New Technologies Compelling Radical Changes in Technician Skills	May 1, 2021	10:00am-11:30am
Pulse Width Modulation for Power, Control & Sensing Circuits: This is NOT a HYBRID Class! Pt 1	May 1, 2021	2:30pm-4:00pm
Pulse Width Modulation for Power, Control & Sensing Circuits: This is NOT a HYBRID Class! Pt 2	May 1, 2021	4:15pm-5:45pm
Steer by Wire -- INFINITI's Direct Adaptive Steering (D.A.S.)	April 30, 2021	2:45pm-4:15pm
Steer by Wire -- INFINITI's Direct Adaptive Steering (D.A.S.)	May 1, 2021	2:30pm-4:00pm
Stop - Start Systems Overview	May 1, 2021	Noon-1:30pm
Taking the Mystery Out of Voltage Drop Testing	April 30, 2021	1:00pm-2:30pm
Ultrasonic Diagnostic Strategies: Enhance Your Senses for Faster, Safer Diagnostic Direction	May 1, 2021	10:00am-11:30am
Ultrasonic Diagnostic Strategies: Enhance Your Senses for Faster, Safer Diagnostic Direction, continued	May 1, 2021	Noon-1:30pm
"Virtual Hands-On" Digital Inspection Experience	April 30, 2021	10:30am-Noon

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