

*****Service will not be processed without a Service Request Form*****



Service Request Form

208-634-5559 Phone
208-634-5569 Fax
M-F 9am-5pm MST

Return Authorization # _____
Retain this number for inquiries.

Ship To	Last Name: _____ First Name: _____
	Company: _____
	Shipping Address: _____
	City: _____ State: _____ Zip Code: _____ Country: _____
	Email Address: _____ Daytime Phone: _____

****For multiple items with the same name, label them according to Unit # used on paperwork.****
ESC's requiring a capacitor must be returned with the capacitor as originally installed.
Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.

Unit #1	Item to be Repaired: _____	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
	Type/Model of Vehicle: _____	
	Servo: _____	
	ESC: _____ Motor: _____	
	Battery: _____ Gearing: _____	
	Radio / Receiver: _____	
	Yes No – Previously received from Tekin as repair/replacement less than 120 days ago.	
Unit #2 Same As Above	Item to be Repaired: _____	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
	Type/Model of Vehicle: _____	
	Servo: _____	
	ESC: _____ Motor: _____	
	Battery: _____ Gearing: _____	
	Radio / Receiver: _____	
	Yes No – Previously received from Tekin as repair/replacement less than 120 days ago.	
Unit #3 Same As Above	Item to be Repaired: _____	Description of Problem: <div style="border: 1px solid black; height: 60px;"></div>
	Type/Model of Vehicle: _____	
	Servo: _____	
	ESC: _____ Motor: _____	
	Battery: _____ Gearing: _____	
	Radio / Receiver: _____	
	Yes No – Previously received from Tekin as repair/replacement less than 120 days ago.	

Office Use Only – Do Not Write In Area Below

Item In	Valid PoP	Eligibility	\$	Item Out
	Y N	W NW		
Final Tech Result:				
Tech Notes:				
Born On:	Run Time:	Software V:	Serial #:	Motor Code: Rotor Code:
Item In	Valid PoP	Eligibility	\$	Item Out
	Y N	W NW		
Final Tech Result:				
Tech Notes:				
Born On:	Run Time:	Software V:	Serial #:	Motor Code: Rotor Code:
Item In	Valid PoP	Eligibility	\$	Item Out
	Y N	W NW		
Final Tech Result:				
Tech Notes:				
Born On:	Run Time:	Software V:	Serial #:	Motor Code: Rotor Code:

*****Service will not be processed without a Service Request Form*****



Service Billing Form

208-634-5559 Phone
208-634-5569 Fax
M-F 9am-5pm MST

Return Authorization # _____

****ESC & MOTOR Warranty is 180 Days | SERVO Warranty is 365 Days****

Units marked 'No' and without receipt of purchase are deemed non-warranty & charges apply.

Bill To	Same as Shipping
	Last Name: _____ First Name: _____
	Company: _____
	Billing Address: _____
	City: _____ State: _____ Zip Code: _____ Country: _____
	<u>By signing this form I authorize all applicable costs to be charged to the card provided. I understand I will not be contacted prior to charging.</u>
Credit Card Number (Visa/MC/Disc.): _____ Exp: _____ CVV #: _____	
Card Holder Signature: _____	

Non-Warranty Costs	Minimum Repair Cost	Replacement																																																									
	<p>\$25 Basic Service</p> <p>ESC switch, receiver wires, case, etc.</p> <p>Prices subject to change. Obtain a new form from website for every shipment. Do not use saved copy. May need to delete cookies and clear internet cache.</p> <p>Non-warranty items damaged beyond repair will not be returned.</p>	<i>*Does not reflect upgrade or trade-in cost*</i>																																																									
		<table border="0"> <tr><td>FX Pro & FXR Pro</td><td>\$75</td></tr> <tr><td>BXR</td><td>\$41</td></tr> <tr><td>RS Spec G3</td><td>\$88</td></tr> <tr><td>RS Gen3</td><td>\$122</td></tr> <tr><td>RSX Pro</td><td>\$167</td></tr> <tr><td>RX8 Gen3</td><td>\$153</td></tr> <tr><td>RX4</td><td>\$126</td></tr> <tr><td>RS Pro BE & 1-S</td><td>\$158</td></tr> <tr><td colspan="2"> </td></tr> <tr><td>Hotwire & Hotwire 2.0</td><td>\$20</td></tr> <tr><td>Hotwire 3.0</td><td>\$35</td></tr> <tr><td colspan="2"> </td></tr> <tr><td>Lo-Profile Servo</td><td>\$98</td></tr> <tr><td>Full Size Servo</td><td>\$102</td></tr> </table>	FX Pro & FXR Pro	\$75	BXR	\$41	RS Spec G3	\$88	RS Gen3	\$122	RSX Pro	\$167	RX8 Gen3	\$153	RX4	\$126	RS Pro BE & 1-S	\$158			Hotwire & Hotwire 2.0	\$20	Hotwire 3.0	\$35			Lo-Profile Servo	\$98	Full Size Servo	\$102	<table border="0"> <tr><td>Redline Gen4</td><td>\$68</td></tr> <tr><td>Redline Spec-R</td><td>\$68</td></tr> <tr><td>Redline Eliminator</td><td>\$68</td></tr> <tr><td>Pro4</td><td>\$94</td></tr> <tr><td>Pro4 HD</td><td>\$98</td></tr> <tr><td>Pro2</td><td>\$94</td></tr> <tr><td>T8 Gen3 Buggy</td><td>\$106</td></tr> <tr><td>T8 Gen3 Truggy</td><td>\$110</td></tr> <tr><td>T8i</td><td>\$102</td></tr> <tr><td>Crawler HD Motor</td><td>\$34</td></tr> <tr><td>Crawler 5Slot Motor</td><td>\$34</td></tr> <tr><td>Crawler Pro Motor</td><td>\$54</td></tr> <tr><td>ROC412 EP</td><td>\$82</td></tr> <tr><td>ROC412 EP HD</td><td>\$82</td></tr> </table>	Redline Gen4	\$68	Redline Spec-R	\$68	Redline Eliminator	\$68	Pro4	\$94	Pro4 HD	\$98	Pro2	\$94	T8 Gen3 Buggy	\$106	T8 Gen3 Truggy	\$110	T8i	\$102	Crawler HD Motor	\$34	Crawler 5Slot Motor	\$34	Crawler Pro Motor	\$54	ROC412 EP	\$82	ROC412 EP HD	\$82
FX Pro & FXR Pro	\$75																																																										
BXR	\$41																																																										
RS Spec G3	\$88																																																										
RS Gen3	\$122																																																										
RSX Pro	\$167																																																										
RX8 Gen3	\$153																																																										
RX4	\$126																																																										
RS Pro BE & 1-S	\$158																																																										
Hotwire & Hotwire 2.0	\$20																																																										
Hotwire 3.0	\$35																																																										
Lo-Profile Servo	\$98																																																										
Full Size Servo	\$102																																																										
Redline Gen4	\$68																																																										
Redline Spec-R	\$68																																																										
Redline Eliminator	\$68																																																										
Pro4	\$94																																																										
Pro4 HD	\$98																																																										
Pro2	\$94																																																										
T8 Gen3 Buggy	\$106																																																										
T8 Gen3 Truggy	\$110																																																										
T8i	\$102																																																										
Crawler HD Motor	\$34																																																										
Crawler 5Slot Motor	\$34																																																										
Crawler Pro Motor	\$54																																																										
ROC412 EP	\$82																																																										
ROC412 EP HD	\$82																																																										

Shipping Options	<p>Warranty (Tekin's Expense)</p> <p>US Priority US ONLY (Insured \$50 / No Signature) 1st Class International NO US (Not Insured / No Sig.)</p> <p>Non-Warranty / Optional Shipping (Customer's Expense)</p> <p>1st Class International NO US (From \$18.50, Not Insured) US Priority (From \$12.15 US/\$49.25 Intl., Insured \$50 US Only) US Postal Express (From \$33 US/\$63 Intl., Insured \$100) UPS 2nd Day US ONLY (From \$30, Insured \$100) UPS Overnight US ONLY (From \$60, Insured \$100) UPS Expedited NO US (From \$75, Insured \$100)</p> <p>Additional Options (Not for 1st Class International)</p> <p>More Insurance (From \$3.00 - Total Amount \$_____) Signature US ONLY (\$2.50 USPS / \$6.00 UPS)</p>	<p style="text-align: center;"><u>Shipping to Tekin</u></p> <p>If you live outside the US, do NOT ship UPS/FedEx/DHL.</p> <p>International packages shipped UPS/FEDEX/DHL will be <u>REFUSED & RETURNED</u></p> <p style="text-align: center;"><u>USPS / INTL Post</u></p> <p style="text-align: center;">Tekin PO Box 2189 McCall, ID 83638</p> <p style="text-align: center;"><u>UPS/FedEx (US ONLY)</u></p> <p style="text-align: center;">Tekin 165 Commerce St. McCall, ID 83638</p>
-------------------------	---	--

Important Information

- ❖ Tekin will not reimburse shipping for items sent in.
- ❖ Tekin is **NOT** responsible for, nor will we replace, lost or stolen items once they are in the possession of the shipping company. Including items mis-delivered by shipping company.
- ❖ **INSURANCE** may not be honored when shipping company shows item delivered. International shipments are subject to your country's policies, US purchased insurance may not be honored.