RCN TELECOM SERVICES OF ILLINOIS, INC

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO LOCAL END-USER AND INTEREXCHANGE COMMUNICATIONS SERVICES WITHIN THE STATE OF ILLINOIS

1. TABLE OF CONTENTS

2.1. UNDERTAKING OF THE COMPANY112.1.1. Scope172.1.2. Shortage of Equipment of Facilities172.1.3. Terms and Conditions172.2.2. Shortage of Equipment of Service172.2.1. Applications for Service172.2.2. Minimum Contract Periods142.2.3. Cancellations of Application for Service Prior to Establishment of Service142.2.4. Establishing Credit112.3. Cancellations of Application for Service Prior to Establishment of Service162.2.4. Establishing Credit162.3.1. General162.3.2. Non-routine Installation222.3.3. Ownership of Facilities222.3.4. Use of Service222.4. LIABILITY OF THE COMPANY222.5. OBLIGATIONS OF THE CUSTOMER222.5.2. Claims222.5.3. Station Equipment222.5.4. Interconnection of Facilities222.5.5. Inspections222.6.1. Credit for Interruptions222.6.2. Restrictions on Allowance332.6.3. Use of Alternate Service Provided by the Company302.6.4. Directory Errors302.7.5. Billing Drayetis of Service322.7.7. Payment of Charges for Service322.7.8. Late Payment Of Charges for Service322.7.4. Failure to Pay Charges for Service322.7.5. Billing Disputes32	TABLE OF CONTENTS2					
EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF 6 1. DEFINITIONS 7 2. REGULATIONS 11 2.1. UNDERTAKING OF THE COMPANY 11 2.1. I. Scope 11 2.1. J. Scope 11 2.1. Applications for Service 11 2.2. EATABLISHMENT OF SERVICE 12 2.2. Animum Contract Periods 12 2.2. Applications for Service 14 2.2.2. A stablishing Credit 14 2.2.3. Cancellations of Application for Service Prior to Establishment of Service 14 2.2.4. Establishing Credit 15 2.3. PROVISION OF EQUIPMENT AND FACILITIES 16 2.3.1. General 16 2.3.2. Non-routine Installation 22 2.3.3. Ownership of Facilities 22 2.4. LIABILITY OF THE COMPANY 22 2.5. OBLIGATIONS OF THE CUSTOMER 22 2.5. Colomeral 22 2.5. Colume fullowance 23 2.5. Colume Service 24 2.5. Colument Lister Provided by the Company 30 2.5. Columer Service Provided by the Company 30	Cł	CHECK SHEET				
USED IN THIS TARIFF61. DEFINITIONS72. REGULATIONS112.1. UNDERTAKING OF THE COMPANY112.1.1. Scope112.1.2. Shortage of Equipment of Facilities112.1.3. Terms and Conditions112.2. EATABLISHMENT OF SERVICE122.1. Applications for Service122.2. Minimum Contract Periods142.2.4. Establishing Credit142.2.5. Cash Deposits172.3. Gancellations of Application for Service Prior to Establishment of Service142.2.4. Establishing Credit142.3.5. Non-routine Installation222.3.1. General152.3.2. Non-routine Installation222.3.3. Ownership of Facilities222.3.4. Use of Service222.5.5. Inspections222.5.6. Claims222.5.7. Claims222.5.8. Station Equipment222.5.9. Interconnection of Facilities222.5.5. Inspections222.6.4. LLOWANCES FOR INTERRUPTIONS OF SERVICE222.6.3. Use of Alternate Service Provided by the Company332.6.4. Directory Errors332.7.1. Customer Billing332.7.2.2. Payment of Charges for Service332.7.3. Late Payment Charge332.7.4. Failure to Pay Charges for Service332.7.5. Billing Disputes32.1	APPLICATION OF TARIFF					
2. REGULATIONS 11 2.1. UNDERTAKING OF THE COMPANY 11 2.1.1. Scope 11 2.1.2. Shortage of Equipment of Facilities 11 2.1.3. Terms and Conditions 11 2.2. EATABLISHMENT OF SERVICE 12 2.2. A Minimum Contract Periods 12 2.2.3. Cancellations of Application for Service Prior to Establishment of Service 14 2.2.4. Establishing Credit 11 2.2.5. Cash Deposits 11 2.3. PROVISION OF EQUIPMENT AND FACILITIES 11 2.3.1. General 12 2.3.2. Non-routine Installation 22 2.3.3. Ownership of Facilities 22 2.3.4. Use of Service 22 2.4. LIABILITY OF THE CUSTOMER 22 2.5. OBLIGATIONS OF THE CUSTOMER 22 2.5.1. General 22 2.5.2. Claims 22 2.5.4. Interconnection of Facilities 22 2.5.5. Inspections 22 2.6.1. Credit for Interruptions 22 2.6.2. Restrictions on Allowance 30 2.6.3. Use of Alternate Service Provided by the Company 30 2.6.4. Directory Errors						
2.1. UNDERTAKING OF THE COMPANY112.1.1. Scope172.1.2. Shortage of Equipment of Facilities172.1.3. Terms and Conditions112.2. EATABLISHMENT OF SERVICE122.2.1. Applications for Service112.2.2. Minimum Contract Periods112.2.3. Cancellations of Application for Service Prior to Establishment of Service112.2.4. Establishing Credit112.3. Cancellations of Application for Service Prior to Establishment of Service112.2.4. Establishing Credit112.3. PROVISION OF EQUIPMENT AND FACILITIES112.3. Non-routine Installation222.3.1. General212.3.3. Ownership of Facilities222.4. LIABILITY OF THE COMPANY222.5. OBLIGATIONS OF THE CUSTOMER222.5.1. General222.5.2. Claims222.5.3. Station Equipment222.5.4. Interconnection of Facilities222.5.5. Inspections222.6.1. Credit for IntERRUPTIONS OF SERVICE222.6.2. Restrictions on Allowance332.6.3. Use of Alternate Service Provided by the Company302.6.4. Directory Errors302.7.5. Billing/PAYMENT332.7.6.7.7. Customer Billing332.7.7. Payment of Charges for Service332.7.8. Late Payment Of Charges for Service332.7.4. Failure to Pay Charges for Service332.7.5. Billing Disputes32	1.	DEFINITIONS	7			
2.8. SPECIAL TAXES, FEES, AND SURCHARGES332.8.1. Illinois Public Utilities Tax and Municipal Taxes33	2.	 2.1. UNDERTAKING OF THE COMPANY 2.1.1. Scope 2.1.2. Shortage of Equipment of Facilities 2.1.3. Terms and Conditions 2.2. Applications for Service 2.2.1. Applications for Service 2.2.2. Minimum Contract Periods 2.2.3. Cancellations of Application for Service Prior to Establishment of Service 2.2.4. Establishing Credit 2.5. Cash Deposits 2.3. PROVISION OF EQUIPMENT AND FACILITIES 2.3.1. General 2.3.2. Non-routine Installation 2.3.3. Ownership of Facilities 2.3.4. Use of Service 2.4. LIABILITY OF THE COMPANY 2.5. OBLIGATIONS OF THE CUSTOMER 2.5.2. Claims 2.5.3. Station Equipment 2.5.4. Interconnection of Facilities 2.5.5. Inspections 2.6.4. LLOWANCES FOR INTERRUPTIONS OF SERVICE 2.6.1. Credit for Interruptions 2.6.2. Restrictions on Allowance 2.6.3. Use of Alternate Service Provided by the Company 2.6.4 Directory Errors 2.7.1. Customer Billing 2.7.2 Payment of Charges for Service 2.7.3. Late Payment Charge 2.7.4. Failure to Pay Charges for Service 2.7.5. Billing Disputes 2.7.6 Refunds 2.8. SPECIAL TAXES, FEES, AND SURCHARGES 2.8.1. Illinois Public Utilities Tax and Municipal Taxes 	$\begin{array}{c} 11 \\ 11 \\ 11 \\ 11 \\ 12 \\ 12 \\ 14 \\ 14 \\ 15 \\ 17 \\ 19 \\ 19 \\ 20 \\ 20 \\ 20 \\ 20 \\ 20 \\ 20 \\ 20 \\ 2$			

	2.8.4. Enhanced 9-1-1 Surcharges	34
	2.8.5 Illinois Universal Service Fund Charge	34
	2.9. NOTICES AND COMMUNICATIONS	35
	2.10 TRANSFER AND ASSIGNMENTS	35
	2.11. TERMINATION, DISCONTINUATION OR REFUSAL OF SERVICE	36
	2.12. CANCELLATION OF SERVICE	
	38	
	2.12.1. Cancellation of Application for Service	38
	2.12.2. Cancellation of Service by the Customer	38
	2.13. RESTORAL OF SERVICE	39
	2.14. METHOD FOR CALCULATION OF AIRLINE MILEAGE	39
3.		40
0.	3.1. LOCAL EXCHANGE SERVICE	40
	3.2. SERVICE CHARGES- NON-RECURRING	40
	3.3. EXCHANGE ACCESS LINES	43
	3.3.1 USAGE RATES	43
	3.4 LOCAL CALLING PACKAGES	45
	3.5. CUSTOM FEATURE DESCRIPTIONS	40
	3.5.1. Custom Feature Rates	49
	3.5.2. Resilink Bundled Package Offering	
	3.6. CALLING CARD SERVICES	55
	3.6.1. Calling Card Parameters	55
	3.6.2. Calling Card Usage Rates and Surcharges	55
	3.7.RATE BANDS	56
	3.7.1 Rate Band Areas	57
	3.7.2. Change Areas Defined	91
	3.8 TOLL FREE SERVICE	91.1 N
	RCN TELECOM SERVICES FEATURE PACKAGES	97.7 N 92
5.		94
		94
	5.2. CUSTOMERS WITH DISABILITIES EXEMPTION	94
	5.2.1. Local Directory Assistance	94
•	5.2.2. Long Distance Directory Assistance	95
	PROMOTIONAL OFFERINGS	96
7.	OTHER SERVICES	97
	7.1. TELECOMMUNICATIONS RELAY SERVICE	97
	7.2. TELEPHONE ASSISTANCE PROGRAM	97
	7.3. OPERATOR SERVICES	99
	7.4. DIRECTORY LISTINGS	102
	7.5. EMERGENCY SERVICES (ENHANCE D) 911)	104
_	7.6 Digital Divide Elimination Fund Program	106
8.	HI-CAPACITY SERVICES	107
	8.1 SONET	107
	8.2 DS-1	109
_	8.3 DS-3	110
	LONG DISTANCE SERVICES	111
	INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS	112
11.	SMALL BUSINESS SERVICES	113

2. CHECK SHEET

Pages 1 – 116 inclusive of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

Page	Revision	57 58	Original Original
1	Original	59	Original
2	2 nd Revised 2 nd Revised	60	Original
3	2 nd Revised	61	Original
4	15 th Revised*	62	Original
5	Original	63	Original
6	Original	64	Original
7	1 st Revised	65	Original
8	Original	66	Original
9	Original	67	Original
10	Original	68	Original
11	Original	69	Original
12	Original	70	Original
13	Original	71	Original
14	Original	72	Original
15	Original	73	Original
16	Original	74	Original
17	Original	75	Original
18	Original	76	Original
19 20	Original Original	77 78	Original Original
20 21	Original	79	Original
21	Original	80	Original
23	Original	81	Original
24	1 st Revised	82	Original
25	1 st Revised	83	Original
26	1 st Revised	84	Original
27	Original	85	Original
28	Original	86	Original
29	Original	87	Original
30	Original	88	Original
31	2 nd Revised*	89	Original
32	2 nd Revised*	90	Original
32.1	1 st Revised	91	Original
33	Original	91.1	Original
34	Original	92	2 nd Revised
35	Original	93	1 st Revised
36	Original	94	1 st Revised
37	1 st Revised	95	1 st Revised
37.1	Original*	96	Original
38	Original	97	1 st Revised 1 st Revised
39 40	Original Original	98 99	1 Revised 1 st Revised
40	Original	100	Original
41	Original	100	Original
43	3rd Revised	102	Original
44	3rd Revised	102	1 st Revised
45	2 nd Revised	104	Original
46	Original	105	Original
47	Original	106	Original
48	Original	107	Original
48.1	Original	108	Original
49	2 nd Revised	109	Original
50	2 nd Revised	110	Original
51	Original	111	1 st Revised
52	Original	112	Original
53	1 st Revised	113	Original
53.1	Original	114	Original
53.2	Original	115	Original
54	2 nd Revised	116	1 st Revised
55	Original		
56	Original		

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of competitive local end-user and intrastate interexchange communications services by RCN Telecom Services of Illinois, LLC, to Customers within the local exchange service area defined herein.

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

С	-	To signify changed regulation.
D	-	To signify discontinued rate or regulation.
I	-	To signify increased rate.
М	-	To signify a move in the location of text.
Ν	-	To signify new rate or regulation.
R	-	To signify reduced rate.
S	-	To signify reissued matter.
т	-	To signify a change in text but no change in rate or regulation

1. Definition

Certain terms used generally throughout this tariff are defined below. <u>Advance Payment:</u> Payment of all or part of a charge required before the start of service.

<u>Alternative telephone service</u> means, except where technically impracticable, a wireless telephone capable of making local calls, and may also include, but is not limited to, call forwarding, voice mail, or paging services.

<u>Appointment</u> means an arrangement made by RCN to meet a customer within an agreed four (4) hour window at the customer's premises to perform work on the network.

<u>Authorized User:</u> A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

<u>Basic Local Exchange</u>: Residential and business lines used for local exchange telecommunications service as defined in Section 13-204 of the Public Utilities Act, excluding: services that employ advanced telecommunications capability as defined in Section 706(c) (1) of the Federal Telecommunications Act of 1996; vertical services; company official lines; and records work only.

<u>Basic Local Exchange Service Installation</u> shall include all installation and move orders of residential and business single lines, including orders for additional lines, and shall exclude orders for the following:

- A) Advanced/Special Services (e.g. WATS, FX, DSL),
- B) Vertical Services,
- C) Payphones,
- D) Company Official Lines,
- E) Records work only,
- F) Orders impacted by the customer for the following reasons,
 - (i) Hold for payment,
 - (ii) Customer will advise,
 - (iii) Customer requested later due date,
 - (iv) No access
- G) Services that employee advanced telecommunications capability as defined in Section 706(c)(1) of the federal Telecommunications Act of 1996.

Commission: The Illinois Commerce Commission.

<u>Company</u>: The term Company refers to RCN Telecom Services of Illinois, LLC which is the issuer of this tariff, its subsidiaries and affiliates.

<u>Company Recognized National Holidays:</u> The following are Company Recognized National Holidays determined at the location of the originator of the call.

The Company observes the following federally recognized holidays: New Year's Day Martin Luther King Day President's Day Memorial Day July 4th, Independence Day Labor Day Columbus Day Veteran's Day Thanksgiving Day Christmas Day

<u>Customer:</u> The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Emergency Situation</u> shall mean a single event that causes an interruption of service or installations affecting end users of a local exchange carrier. The emergency situation shall begin with the first end user whose service is interrupted by the single event and shall end with the restoration of the service of all affected end users. The term "single event" shall include:

- a) a declaration made by the applicable state or federal governmental agency that the area served by the local exchange carrier is either a state or federal disaster area; or
- b) an act of third parties, including acts of terrorism, vandalism, riot, civil unrest, war, or acts of parties that are not agents, employees or contractors of the local exchange carrier; or
- c) a severe storm, tornado, earthquake, flood or fire, including any severe storm, tornado, earthquake, flood or fire that prevents the local exchange carrier from restoring service due to impassable roads, downed power lines, or the closing off of affected areas by public safety officials.

The term "emergency situation" shall not include:

- a) a single event caused by high temperature conditions alone; or
- b) a single event caused by acts or omissions of the local exchange carrier, its agents, employees or contractors; or
- c) any service interruption that occur during a single event listed in above, but are not caused by those single events; or
- d) a single event that the local exchange carrier could have reasonably foreseen and taken precaution to prevent; provided, however, that in no event shall a local exchange carrier be required to undertake precautions which are technically infeasible or economically prohibitive.

Exchange Carrier: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

<u>Incumbent Carrier</u>: The telecommunications carrier that provided noncompetitive local exchange telecommunications service to an area on February 8, 1996, and on that date was deemed a member of the exchange carrier association pursuant to 47 CFR 69.601(b), and includes its successors, assigns, and affiliates.

<u>Individual Case Basis:</u> A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

<u>Joint User:</u> A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

<u>LATA:</u> A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

<u>Local Calling:</u> A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company that furnishes exchange telephone service.

<u>Mbps:</u> Megabits, or millions of Bits, per second.

Monthly Recurring Charges shall include the following:

- A) Monthly access/usage rate,
- B) End user common line charge, and
- C) Tariffed vertical services.

<u>Non-Recurring Charges:</u> The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

<u>Off-Hook:</u> The term "off-hook" denotes the active condition of a telephone exchange service line.

<u>On-Hook:</u> The term "on-hook" denotes the idle condition of a telephone exchange service line.

<u>Out of Service > than 24 Hours</u> means that 24 hours after reporting an out of service condition to the local exchange carrier, the customer still:

- A) has no dial tone; or
- B) cannot be called; or
- C) cannot call out

This defined term excludes call blocking or any other intentional alteration to an end user's calling or call receiving ability.

<u>Recurring Charges:</u> The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Repair</u> means the restoration of out of service conditions as well as correction of service affecting conditions.

<u>Service Commencement Date:</u> The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

<u>Service Order:</u> The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Station: Telephone equipment from or to which calls are placed.

<u>Trunk:</u> A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

2. Regulations

2.1. Undertaking of the Company

2.1.1. <u>Scope</u>

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Illinois under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

Company reserves the right to offer its Customers a variety of competitive services as deemed appropriate by Company.

Company declares that all services contained in this tariff to be competitive telecommunications services, as defined in Section 13-502(b) of the Illinois Public Utilities Act.

2.1.2. Shortage of Equipment of Facilities

- 2.1.2.1. The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3. <u>Terms and Conditions</u>

2.1.3.1. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, on not less than 5-7 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.

- 2.1.3.3. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 5-7 days notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
- 2.1.3.4. This tariff shall be interpreted and governed by the laws of the State of Illinois without regard for the State's choice of laws provisions.
- 2.1.3.5. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6. The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.
- 2.1.3.8. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.2. Establishment of Service

2.2.1.a Installation

RCN shall install basic local exchange service within 3 business days after the line is provisioned by the incumbent carrier whose network or network elements are being utilized to provide basic local exchange service to the customer or by such later date as the customer requests. To the extent a customer is migrating between telecommunications carriers, this requirement shall not apply as long as the customer maintains dial tone.

If RCN fails to install basic local exchange service as required above, RCN shall waive 50% of any installation charges or in the absence of an installation charge or where installation is pursuant to the Link-Up program, RCN shall provide a \$25.00 credit. If RCN fails to install service within 10 business days after the line is provisioned by the incumbent carrier whose network or network elements are being utilized to provide basic local exchange service to the customer or within 5 business days after the customer's requested installation date if such date is more than 5 business days after the date the line in provisioned, RCN shall waive 100% of the installation charge, or in the absence of an installation charge or where installation is provided pursuant to the Link-Up program, RCN shall provide a credit of \$50.00. For each day that the failure to install service continues beyond the initial 10 business days, or beyond 5 business days after the date the line is provisioned RCN shall also provide either alternative telephone service or an additional credit of \$20.00 per day, at the customer's option until service is installed.

2.2.1.b Installation/Repair Appointments

RCN shall keep all repair and installation appointments for basic local exchange service when a customer premises visit requires a customer to be present. RCN will inform the customer when it is necessary for the customer to be present at an installation or repair appointment.

If RCN fails to keep a scheduled repair or installation appointment when a customer premises visit requires a customer to be present, RCN shall credit the customer \$50.00 per missed appointment. A credit shall not apply when RCN provides the customer with 24 hours notice of our inability to keep the appointment. The 24 hour notice period will be deemed to have been met if the customer is notified by 11:59 AM the previous day for a morning (8-12 AM window) appointment, or 4:59 PM the previous day for an afternoon (12-5 window) appointment.

Credits required by Sections 2.2.1.a, 2.2.1.b and 2.6.1 shall not apply if the violation of requirements of those sections:

- a) Occurs as a result of negligent or willful act on part of customer,
- b) Occurs as a result of a malfunction of customer-owned telephone equipment or inside wiring,
- c) Occurs as a result of, or is extended by an emergency situation,
- d) Occurs as a result of RCN's inability to gain access to the premises due to the customer missing an appointment,
- e) Occurs as a result of customer request to change appointment,
- f) Occurs as a result of RCN's right to refuse service to a customer as provided in 83 III. Adm. Code 735,
- g) Occurs as a result of a lack of facilities where a customer requests service at a geographically remote location, a customer requests service in geographic area where RCN is not currently offering service, or there are insufficient facilities to meet the customer's request for service as provided for by the incumbent carrier whose network or network elements are being utilized to provide basic local exchange service to the customer.

2.2.2 Minimum Contract Period

- 2.2.2.1. Except as otherwise provided, the minimum contract period is one month for all services furnished. However, if a new residential customer notifies the Company within twenty days after receipt of the first bill that certain services or equipment are not desired, the Company will delete such services or equipment from the customer's account without record keeping or service ordering charge. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.
- 2.2.2.2. Except as provided in 2.2.2.1 preceding, the length of minimum contract period for directory listings, and for joint user service where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.
- 2.2.2.3. The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction, necessary to meet special demands and involving extra costs.

2.2.3. Cancellation of Application for Service Prior to Establishment of Service

- 2.2.3.1. Where the Applicant cancels an order for service prior to the start of installation or special construction of facilities, no charge applies.
- 2.2.3.2. Where installation of facilities, other than those provided by special construction, has been started prior to the cancellation, the lower of the following charges applies:
 - A. The total costs (including overheads) in connection with providing and removing such facilities.
 - B. The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any installation and termination charges applicable.
- 2.2.3.3. Where special construction of facilities has been started prior to the cancellation and there is another requirement for the specially constructed facilities, in place, no charge applies.
- 2.2.3.4. Where special construction of facilities has been started prior to the cancellation, and there is no other requirement for the specially constructed facilities, a charge equal to the costs incurred in the special construction (including overheads) applies. Where one or more, but not all, of the services involved in the special construction are canceled, a charge equal to the cost (including overheads) incurred for the discontinued service applies.
- 2.2.3.5. Installation or special construction of facilities for a customer starts when the company incurs any expense in connection therewith which would not otherwise have been incurred and the customer has advised the Company to proceed with the installation or special construction.

2.2.4. Establishing Credit

- 2.2.4.1. The Company, in order to assure the payment of its charges for service, will require applicants and customers to establish and maintain credit.
- 2.2.4.2. The establishment or reestablishment of credit as provided in this Section shall not relieve the applicant or customer from compliance with other provisions of this tariff as to advance payments and the payment of bills, and shall in no way modify the provisions regarding disconnection and termination of service for failure to pay bills due for service furnished.

Applicants for Service

- A. The Company may refuse to furnish service to an applicant that has not established credit or has not paid charges for service of the same classification, previously furnished by the Company at the same or another address, until arrangements suitable to the Company have been made to pay such charges.
- B. The Company may also refuse to furnish service to an applicant that has not paid charges for service of the same classification, previously furnished by any telephone company at the same or another address, until deposit arrangements suitable to the Company are made.
 - (1) Residence service applicants may establish credit in one of the following ways:
 - a. Responding in a manner satisfactory to the Company to a set of standard questions, known as the Credit Evaluation Process (CEP). The applicant may be required to provide proof in support of these responses. The written procedures for the CEP are available for public inspection at the Company's main office at 350 N. Orleans Street, Chicago, IL.
 - b. Payment of a cash deposit to the Company in accordance with Section 2.2.5 below.
 - c. Providing a sufficient written guarantee of payment for service by a guarantor satisfactory to the Company.
 - d. Providing a surety bond, provided that such surety bond has been issued by an insurance company that has received a certificate of authority from the Department of Insurance to do business in Illinois.
 - (2) Business service applicants may establish credit on one of the following ways:
 - a. Responding in a manner satisfactory to the Company to a set of standard questions, known as the Credit Evaluation Process (CEP)

- (3) During the verification of an applicant's credit the Company will permit service to be installed upon the advance payment by the applicant of an amount equal to applicable service charges and initial nonrecurring charges applicable for service installation plus the estimated amount of the applicant's monthly bill for service. Such advance payment will be credited to the applicant's service account but does not relieve the applicant of his responsibility to subsequently establish credit in accordance with (1) or (2) preceding.
- C. If credit is not so established, the Company may disconnect the service not sooner than five days after delivery or eight days after mailing of written notice of intention to disconnect.

When a customer's service has been disconnected in accordance with the above, service will not be reconnected until the customer has established credit.

- (1) A customer may be required to reestablish credit by the payment or increase of a cash deposit in accordance with Section 2.2.5 following when any of the following conditions occur:
 - a. During the first twelve months that a customer receives service, the customer pays late four times or has service disconnected by the company for nonpayment two times.
 - b. After the first twelve months that the customer has received service, the customer has had service disconnected twice by the Company within a twelve-month period or the Company provides evidence that the customer used a device or scheme to obtain service without payment.
- (2) Payment by the customer of delinquent bills will not of itself relieve the customer from the obligation of establishing his credit with respect to the account involved or with respect to any other account in connection with the same or any other class of service which the Company may be providing such customer.
- (3) A customer may be required to reestablish credit in accordance with 2.2.4.2 B.(1) b., c., or d. preceding when the amount of service furnished or the basis on which credit was formerly established has significantly changed.
- (4) If a customer fails to reestablish his credit as required by the Company his service may be disconnected not sooner than five days after delivery or eight days after mailing of written notice of intention to disconnect.

2.2.4.3. Special rules for extending credit apply to political campaign service accounts, that is, accounts established by or on behalf of candidates for Federal, State, or Local office.

- A. The Company will require an applicant for political campaign service to:
 - (1) Make an advance payment in an amount equal to service charges and initial nonrecurring charges applicable for service installation; and
 - (2) Provide security in the form of a Cash Deposit, a surety bond or an irrevocable bank letter of credit in an amount equal to the estimated billing for each future two-month period.

In the case of service for less than two months, the Company will require an applicant to make an advance payment in an amount equal to the estimated billing for the entire service period.

B. The Company will require a political account to maintain its security on a continuing basis in an amount equal to the estimated billing for each future two-month period.

If a political account fails to supply the full amount of security required, the Company may disconnect service not sooner than 5 days after delivery or 8 days after mailing of written notice of its intention to disconnect service.

2.2.5. Cash Deposits

2.2.5.1. Amount of Deposits

The amount of a deposit (U.S. currency) which an applicant or customer may be required to pay to the Company as a means of establishing credit shall be determined as follows:

- A. Applicant
 - (1) Business

An amount not to exceed four months of the customer's estimated monthly billing based upon the average monthly bill for that class and type of service.

(2) Residence

An amount not to exceed two months of the customer's estimated monthly billing based upon the average monthly bill for that class and type of service.

B. Customer

(1) Residence

An amount not to exceed two months of the company's average monthly billing of the past six months to that customer. If the customer has had service for less than six months, the amount will not exceed two months of the estimated monthly billing based upon the average monthly bill for that class and type of service.

C. Initial Payment

The Company shall not request more than one-third of the deposit as an initial payment. The initial amount is due from an applicant prior to installation and from a customer within twelve days of the date upon which the request for deposit was made. The remaining amount shall be spread equally over the next two billing periods. At the option of the applicant or customer, the deposit may be paid on a more expedited schedule.

D. Adjustments to Deposit

The amount of a deposit may be adjusted on the basis of B preceding, at the option of the customer, applicant or the Company at any time when the character or degree of the customer's use of the service has materially changed, or when it develops that the character or degree of such use will materially change, and such change is not temporary.

2.2.5.2. Interest to be Paid on Deposits

Interest at the percentage rate determined by the Commission compounded annually shall be paid by the Company on all deposits made for the purpose of establishing credit but in no case shall interest be allowed for a period extending beyond the date of refund or the date service is terminated, whichever date is earlier. Interest shall be computed from the date of payment of the deposit and shall be paid to the customer as follows:

- A. By credit to the customer's account annually, or
- B. By payment, no more than once in any 12 months' period, when requested by the customer, or
- C. By adding the accrued interest to the amount of the deposit at the time such deposit is refunded or applied to an unpaid bill of the customer in accordance with Section 2.2.5.3 following.

2.2.5.3. <u>Refund or Application of Deposits</u>

The Company will refund deposits, within twelve months, including accrued interest, upon surrender of the receipt of certificate of deposit properly endorsed, or delivery of a cancellation receipt for the deposit, if the Company so requests, when all of the following conditions occur:

A. The customer has paid any past due bill for service owed to the Company.

- B. Service has not been discontinued for nonpayment.
- C. The customer has not paid late four times.
- D. The Company has not provided evidence that the customer used a device or scheme to obtain service without payment.

Or any of the following occurs:

- A. The customer establishes credit by other means in accordance with Section 2.2.4 preceding,
- B. The service is terminated and the bills are paid in full, or
- C. The applicant cancels his application for service and any charges incurred are paid in full.

When the service is terminated or the application is canceled and there are charges due the Company, the deposit plus interest will be applied to the charges, and the balance, if any, returned to the customer or applicant.

2.3. Provision of Equipment and Facilities

- 2.3.1. <u>General</u>
 - 2.3.1.1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
 - 2.3.1.2. The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
 - 2.3.1.3. Equipment installed at the Customer Premises for use in connection with the services that the Company offers shall not be used for any purpose other than that for which the Company has provided it.
 - 2.3.1.4. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- A. the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- B. the reception of signals by Customer provided equipment; or
- C. network control signaling where such signaling is performed by Customerprovided network control signaling equipment.

2.3.2. Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.3.3. Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.3.4. Use of Service

2.3.4.1. <u>General</u>

Service is furnished for use by the customer and may be used only by others as specifically provided elsewhere in this tariff.

2.3.4.2. Unlawful Use of Service

Service shall not be used for any purpose in violation of law or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. The Company shall refuse to furnish service to an applicant or shall disconnect the service of a customer when:

- A. An order is issued, signed by a judge as defined by Illinois Revised Statutes, Chapter 38, Section 102-13, finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law, or
- B. The Company is notified in writing by a Law Enforcement Agency acting within its jurisdiction that any facility furnished by the Company is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law.

Termination of service shall take place after reasonable notice is provided the customer, or as ordered by the Court.

If communications facilities have been physically disconnected by Law Enforcement officials at the premises where located, and if there is not presented to the Company the written finding of a judge, then upon written request of the subscriber, and agreement to pay restoral of service charges and other applicable Service Charges, the Company shall promptly restore such service.

2.3.4.3. Obscenity

Service shall not be used to make any oral or written comment, request, suggestion or proposal, or to transmit any nonverbal material, which is obscene, lewd, lascivious, filthy or indecent.

2.3.4.4. Impersonation

Service shall not be used to impersonate another person with fraudulent or malicious intent.

2.3.4.5. Harassment

Service shall not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten, or harass such other person.

2.3.4.6. Fraudulent Use

- A. Service shall not be used to transmit a message, to locate a person, or to otherwise give or obtain information without payment of the charges applicable to such use.
- B. No device shall be used by a customer with the service or facilities of the Company for the purpose of avoiding payment of the applicable charge.

2.3.4.7. Interference with or Impairment of Service

Service shall not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.

2.3.4.8. <u>Subscribing to Adequate Service</u>

If a customer's use of service interferes unreasonably with the service of other customers, the interfering customer will be required to take service in sufficient quantity or of a different class or grade.

2.3.4.9. <u>Telephone Solicitation by Use of Recorded Messages</u>

Service shall not be used for the purpose of solicitation by recorded messages when such solicitation occurs as a result of unrequested calls initiated by the solicitor by means of automatic dialing devices. Such devices, with storage capability of numbers to be called or a random or sequential number generator that produces numbers to be called and having the capability , working alone or in conjunction with other equipment, of disseminating a prerecorded message to the number called and which are calling party or called party controlled, are expressly prohibited.

2.4. Liability of the Company

- 2.4.1. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- 2.4.2. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.11, the Company's liability, if any, shall be limited as provided herein.
- 2.4.3. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.4.4. The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.4.5. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

- 2.4.6. The Customer shall indemnify and hold the Company harmless (including costs and reasonable attorney's fees) from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.
- 2.4.7. The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.4.8. Claims
 - 2.4.8.1. Notwithstanding the Customer's obligations as set forth in Section 2.5.2, the Company shall attorney's fees) by the Customer or by others authorized by it to use the service against any claim, loss or damage arising directly or indirectly from Customer's use of services furnished under this tariff, including:
 - A. claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
 - B. patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others
 - C. all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.
 - 2.4.8.2. The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.4.9. THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPEICAL, ACUTAL, PUNITIVE OR ANY OTHER DAMAGES, FOR ANY LOST PROFITS OR ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE EXCEPT AS EXPRESSLY SET FORTH IN THIS TARIFF. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS WITH RESPECT TO ITS SERVICES, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT OF AN INTERRUPTION IN SERVICE OR ANY DEFECT IN THE SERVICE WHATSOEVER, NEITHER COMPANY NOR ANY AFFILIATED OR UNAFFILITATED THIRD PARTY, THIRD PARTY PROVIDER OR OPERATOR OF FACILITIES EMPLOYED IN THE PROVISION OF THE SERVICE SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPEICAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER.

- 2.4.10. The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billings for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented by customer-provided equipment but which would have been prevented had Company-provided equipment been used.
- 2.4.11. The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.
- 2.4.12. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.5.1 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

Μ

M = Material previously located on this page now appears on 1st Revised Page No. 25.

Effective: March 27, 2004

2.4.13. With respect to Emergency Number 911 Service:

- 2.4.13.1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, outage, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service. (3) unauthorized movement of company equipment from the designated customer address or physical location will result in the malfunction of E911 service in properly identifying the subscriber's new premise.
- 2.4.13.2. Neither is the Company responsible for any infringement or Invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, outage, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.
- 2.4.14. The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.
- 2.4.15. In conjunction with a non-published telephone number, as described in Section 6.4.5.2, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.4.16. When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.

M = Material appearing on this page previously located on Original Page No. 24. MM = Material previously located on this page now appears on 1st Revised Page No. 26.

MM

Μ

Т

Т

Т

Т

Т

Μ

2.5. Obligations of the Customer

2.5.1. <u>General</u>

The Customer shall be responsible for:

- A. the payment of all applicable charges pursuant to this tariff;
- B. reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rightsof-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.5.1(C). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

M = Material appearing on this page previously located on Original Page No. 25.

м

Μ

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.5.1(D) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.5.2. <u>Claims</u>

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.5.3. <u>Station Equipment</u>

The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that

temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.5.4. Interconnection of Facilities

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

2.5.5. Inspections

Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.5.3 for the installation, operation, and maintenance of Customerprovided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.6. Allowances for Interruptions of Service

2.6.1. Credit for Interruptions

RCN will restore basic local exchange service for a customer within 24 hours of receiving notice that a customer is out of service, including those service disruptions that occur when a customer switches existing basic local exchange service from one carrier to another.

If RCN fails to repair an out of service condition for basic local exchange service within 24 hours, RCN shall provide a credit to the customer based on the following schedule:

48 Hours or Less	Pro-rata share of monthly recurring charges for all local services disrupted
48 to 72 Hours	33% of monthly recurring charges for all local services disrupted.
72 to 96 Hours	67% of monthly recurring charges for all local services disrupted.
<u>> than 96 Hours but</u>	
<u>< 120 Hours</u>	One month's recurring charges for all local services disrupted.
Each day more byond	
<u>120 Hours</u>	Each day beyond 120 hours provide either alternative telephone service, or an additional \$20.00 per day credit, at the customer's option.

2.6.2. <u>Restrictions on Allowance</u>

No credit allowance will be made for:

- A. interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- B. interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- C. interruptions due to the failure or malfunction of non-Company equipment;
- D. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- F. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. interruption of service due to circumstances or causes beyond the control of the Company.
- 2.6.3. Use of Alternative Service Provided by the Company Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service.

2.6.4 Directory Errors

In the absence of gross negligence or wilful misconduct and except for the allowances previously stated in this section, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator will be given as follows:

- (A) For free or no-charge published directory listings, credit will be given at the rate of two times the monthly tariff rate for an additional or charge listing for each individual, auxiliary or party line affected, for the life of the directory or the charge period during which the error, mistake or omissions occurs.
- (B) For additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- (C) For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the Customer, the Company will be allowed a period of three business days to make a correction. If the correction is not made in that time, credit will be given at the rate of two-thirtieths (2/30) of the basic monthly rate for the lien or lines in question for each day thereafter that the records remain uncorrected.

Ν

2.7. Billing / Payment

- 2.7.1. Customer Billing
 - 2.7.1.1. Regular bills will be issued once each month.
 - 2.7.1.2. Special bills for long distance service may be issued to customers (residence customers only during the first twenty-four months of their service and business customers at any time) when charges exceed 175 percent of the average of the past three months' long distance charges or of the average long distance charge for that class of service if three months actual data is not available. These bills will carry a due date which is ten days after the date that they are mailed or seven days if delivered by hand.
 - 2.7.1.3. Services which are charged for at monthly rates are billed in advance for one month's service in all exchanges.
 - 2.7.1.4. Services which are charged for at other than monthly rates are billed in arrears, except when payment for messages is made by cash deposit in the coin telephone.
 - 2.7.1.5. An unused portion of a usage allowance (which is included in the monthly rate for certain services) in one monthly period cannot be used in any other monthly period nor will refund or credit be given.
 - 2.7.1.6. Detail call information such as, the time at which made, duration and destination will not be provided other than for long distance telecommunications message service.

2.7.2. Payment of Charges for Service

- 2.7.2.1. The customer is responsible for the payment of charges for all services furnished including, but not limited to, calls originated or accepted at a customer's service location.
- 2.7.2.2. Payment shall be in United States currency or by instruments so denominated and payable on demand at par in Commercial banks in the locality where facilities and service are furnished.
- 2.7.2.3. Bills are due on the due date shown on the bill and may be paid at any of the Company's public business offices or other authorized payment locations. Payment due date will be at least 21 days following the invoice date.
- 2.7.2.4. Charges for a message originated at a coin telephone shall be paid by cash deposit in the coin telephone unless arrangements for billing have been made.

M=Material previously located on this page now appearing on 2nd Revised page 32.

С

C

- 2.7.2.5. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check or automatic credit card payment that is rejected or returned. RCN will consider this a denied payment submitted by the customer. In addition, any late fees incurred as a result of the denied payment, will apply.
 - 2.7.2.6 If the customer remits to the Company on more than one occasion during a twelvemonth period a check, draft, or other instrument which is dishonored the company may refuse acceptance of further checks and place the customer on a cash basis. Under a cash basis, the Company may refuse acceptance of anything as payment other than U.S. currency, U.S. Postal Service money orders, or in instrument denominated in U.S. dollars and guaranteed by or issued by a third party acceptable to the Company. The Company shall advise the customer in writing of the restriction and of the various options available in paying by cash.
 - 2.7.2.7 Payments Options: The customer may make payments in person, mail payments through the U.S. mail, have payment automatically deducted from checking or savings accounts, make payments through the RCN automated phone systems via credit card or checking/savings accounts for a fee of \$3.50, or make payments through an RCN Customer Service Representative via credit card or checking/savings accounts for a fee of \$5.95.

2.7.3. Late Payment Charge

2.7.3.1. A late payment charge of 1.5% per month shall apply to amounts shown on a monthly bill which remain unpaid after the due date referred to in 2.7.2 preceding, except that the charge is not applicable as specified in 2.7.3.2 following.

2.7.3.2. Regulations

- A. The late payment charge may be waived for residential customer once in each calendar year.
- B. This charge does not apply to:
 - (1) amounts which are in dispute at the time the late payment charge would otherwise be applied.
 - (2) federal excise tax or any other taxes levied by law directly on the customer.
 - (3) accounts of the federal, state, county or local government.
 - (4) amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts.
- C. Credit, deposit and collection procedures outlined in this Section are not waived or foreclosed by the application of a late payment charge. The existence of a Deferred Payment Agreement as defined in 83 Illinois Administrative Code, Part 735.80 does not exempt a customer from this charge.

2.7.4. Failure to Pay Charges for Service

- 2.7.4.1. A customer is considered to be delinquent in the payment of a bill when the total amount due is not received on or before the due date printed on the bill.
- 2.7.4.2. When a customer is delinquent in the payment of a bill, the Company may disconnect the service not sooner than five days after delivery or eight days after mailing of written notice of intention to disconnect.

2.7.5 <u>Billing Disputes</u>

The customer shall notify the Company of any disputed items on a bill within thirty (30) days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules and regulations. The Commission address is:

Illinois Commerce Commission 527 East Capitol Avenue PO Box 19280 Springfield, IL 02797-9280 (217) 782-7434

2.7.6 <u>Refunds</u>

In the event that a customer pays a bill as submitted by the Company and the billing in later found to be incorrect due to an error wither in charging more than the published rate, in measuring the quantity or volume of service provided, or in charging for the incorrect clas of service, refunds shall be made in accordance with Commission rules and regulations.

2.8. Special Taxes, Fees, and Surcharges

2.8.1. Illinois Public Utilities Tax and Municipal Taxes

Pursuant to applicable state (including, but not limited to the Illinois Telecommunication Maintenance Fee Act) and Municipal law, Company will charge its customers, in addition to all other applicable charges, additional percentages of the amounts payable for intrastate services as specified in state and municipal law, codes and regulations.

2.8.2. Tax Adjustment

A surcharge is imposed on all charges for Service originating at addresses in states which levy a gross receipts tax on Company's operations. This surcharge is composed of a factor of the gross receipts tax and taxes imposed directly or indirectly upon Company as measured by the gross receipts payments or revenues of interstate access charges will be shown as a separate line item on the customer's monthly invoice.

2.8.3. Supplemental Schedules for Illinois Public Utilities Tax and Infrastructure Maintenance Fee

Pursuant to Section 9-222 of "The Public Utilities Act," as amended, the Company will charge its customers in addition to all other lawful rates and charges, 0.1% of the amount payable for intrastate services.

Pursuant to Public Act 90-154, the Company will apply a 0.5% State Infrastructure Maintenance Fee and a Municipal Telecommunications Infrastructure Maintenance Fee based on applicable ordinances.

2.8. Special Taxes, Fees, and Surcharges (cont'd)

2.8.4. Enhanced 9-1-1 Surcharges

Pursuant to section 15.3 of "The Emergency Telephone Systems Act", any municipality or any county may impose a monthly surcharge for 9-1-1, E9-1-1 or S9-1-1 services on billed subscribers of network connection provided by telecommunications carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of the municipality or county imposing the surcharge at a rate per network access connection. For the purposes of computing the surcharge, the network connections to which the surcharge shall apply shall be those in-service network connections, other than those network connections assigned to the municipality or county, where the service address for each such network connection or connections is located within the corporate limits of the municipality or county levying the surcharge.

The surcharge shall be collected from the subscriber by the telecommunications carrier providing the subscriber the network connection as a separately stated item on the subscriber's bill. The amount of the surcharge collected by the telecommunications carrier shall be paid to the particular municipality or county not later than 30 days after the surcharge is collected, net of any network or other 9-1-1 or sophisticated 9-1-1 system charges then due the particular telecommunications carrier, as shown on an itemized bill. The telecommunications carrier collecting the surcharge shall also be entitled to deduct 3% of the gross amount of surcharge collected to reimburse the telecommunications carrier for the expense of accounting and collecting the surcharge.

2.8.5 Illinois Universal Service Fund Charge

Services provided pursuant to this Tariff are subject to a monthly Illinois Universal Service Fund charge, for Customer's total intrastate charges for calls that originate and are billed in the State of Illinois, after the application of eligible discounts and credits. This charge will change periodically due to assessment fund and revenue changes.

2.9. Notices and Communications

- 2.9.1. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.9.5. Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.10. Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

2.11. Termination, Discontinuation or Refusal of Service

- 2.11.1. Service may be terminated prior to the expiration of the minimum contract period upon notice being given the Company ten days in advance and upon payment of the termination charges given below in addition to all charges due for service which has been furnished.
 - 2.11.1.1. In case of additional directory listings and joint user service, where the listing has appeared in the directory, the termination charges are the charges due to the end of the directory period.
 - 2.11.1.2. In the case of special equipment for which the minimum contract period is in excess of one month at the same location, such proportion of the sum of the cost of the equipment and of its installation, plus the cost of removal, less the salvage value of the equipment removed, as the unexpired portion of the minimum contract period bears to the full minimum contract period.
- 2.11.2. Service may be terminated after the expiration of the minimum contract period, upon the Company being notified ten days in advance and upon payment of all charges due to the date of termination of the service.
- 2.11.3. The Company may discontinue or refuse service for any of the reasons stated below:
 - 2.11.3.1. For failure to make or increase a deposit pursuant to applicable rules set forth in Section 2.2.4 preceding.
 - 2.11.3.2. For failure to pay a past due bill owed to the Company, including one for the same class of service furnished to the applicant or customer at the same or another location, or where the applicant or customer voluntarily assumed, in writing, responsibility for the bills of another applicant or customer.
 - 2.11.3.3. For failure to provide Company representatives with necessary access to Company-owned service or equipment, after the Company has made a written request to do so.
 - 2.11.3.4. For failure to make payment in accordance with the terms of a Deferred Payment Agreement as defined in 83 Illinois Administrative Code, Part 735.
 - 2.11.3.5. When the Company has reason to believe that a customer has used a device or scheme to obtain service without payment and where the Company has so notified the customer prior to disconnection.
 - 2.11.3.6. For violation or noncompliance with an Illinois Commerce Commission order.
 - 2.11.3.7. For violation or noncompliance with any rules and regulations of the Company on file with the Illinois Commerce Commission for which violation of or noncompliance with the Company is authorized by tariff to deny or refuse service.
 - 2.11.3.8. For violation of or noncompliance with municipal ordinances and/or other laws pertaining to telephone service.

- 2.11.3.9. For failure to pay past due bill of a previous customer of the premises to be served, provided that the applicant for service voluntarily signed a form agreeing to assume responsibility for the bills of the previous customer, or that the previous customer is currently a member of the same household as the applicant.
- 2.11.3.10. Without notice in the event that the customer's use of equipment adversely affects the Company's service to others.
- 2.11.3.11. Without notice in the event that the customer's use of equipment will endanger public safety or health.
- 2.11.3.12. For a customer who has not used the service for a period of 90 days and who appears, after investigation to have left the community or who advised the Company that he or she does not desire to continue to be carried as a customer.
- 2.11.3.13. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair.
- 2.11.3.14. Without notice upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service.
- 2.11.3.15. Without notice upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation.
- 2.11.3.16. Without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services.
- 2.11.3.16.1 The company shall have the right to take immediate action, including termination of service and severing of the connection without notice to the Customer when injury or damage to Company personnel, plant, property or service is occurring, or is likely to occur.

Prohibited, unlawful or improper use of the facilities or service include but are not limited to:

- the use of facilities or service of the Company to transmit a message or locate a person or otherwise to give or obtain information, without payment of Tariff charges.
- calling or permitting others to call another person or persons so frequently or at such times of the day or in such a manner as to harass, frighten, abuse or torment such other person or persons.
- The use of profane or obscene language.
- The use of the service in such a manner as to interfere with the service of one or more other subscribers or to prevent others from making or receiving calls.
- The use of a mechanical dialing device or recorded announcement equipment to seize a subscriber's line, thereby interfering with the subscriber's use of the service.
- The obtaining of telephone service by any fraudulent means whatsoever, with the intent of avoiding payment for the service.

Ν

- 2.11.3.17. The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s).
- 2.11.3.18. In the event of disconnection the notice to the customer will inform the customer of the right to complain to the Illinois Commerce Commission pursuant to 83 Illinois Administrative Code, Section 735.130.
- 2.11.3.19. The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- 2.11.3.20. Upon the Company's discontinuance of service to the Customer under this Section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

Μ

Μ

2.12. Cancellation of Service

- 2.12.1. Cancellation of Application for Service
 - 2.12.1.1. Applications for service are non-cancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
 - 2.12.1.2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
 - 2.12.1.3. The special charges described in 2.12.1.1 and 2.12.1.2 will be calculated and applied on a case-by-case basis.

2.12.2. Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.2.2, all costs, fees and expenses incurred in connection with:

- 2.12.2.1. all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2.12.2.2. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 2.12.2.3. all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.13. Restoral of Service

- 2.13.1. If any customer's service is restored after having been disconnected in accordance with this tariff but a Company service order to terminate such service has not been completed when such service is restored, the customer will be required to apply a Reconnection Charge. Monthly service charges will not apply for the period between the disconnection and reconnection.
- 2.13.2. When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be reestablished only upon the basis of application for new service.

2.14. Method for Calculation of Airline Mileage

The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 according to the following formula:

The square root of: $(V1 - V2)^2 + (H1 - H2)^2$ 10

where V1 and H1 correspond to the V & H coordinates of the Customer's SWC and V2 and H2 correspond to the V & H coordinates of the Company's switch.

Example:

SWC EO	<u>∨</u> 5004 5987	<u>H</u> 1406 3424
The square root of:	<u>(5004 - 5987)² + (</u> 1	<u>(1406 - 3424)²</u> 0

The result is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

3. Service Description

3.1. Local Exchange Service

Local Exchange Service consists of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others and is offered via the Company's own or resold facilities for the transmission of communications, unless otherwise noted.

Local Exchange Service provides a customer with a connection to the Company's switching network which enables the customer to:

- A. place or receive calls to and from any calling station in the local calling area, as defined herein;
- B. access interLATA, intraLATA, interstate or international calling services provided by the company;
- C. access (at no additional charge) the Company's operators for service-related assistance; access toll-free telecommunications services such as 800/888 NPA; and access 9-1-1 service for emergency calling;
- D. access directory assistance services for the local calling area; and
- E. access Telephone Relay Service;
- F. access to per-call blocking, by dialing *67 the user will prevent their name and number from being provided to the called party.

3.2. Service Charges – Non-Recurring

RCN Telecom Services of Illinois, LLC may also charge customers for certain services provided on a one-time basis. Service Charges are applicable for connecting, moving, or changing telephone services. Service Charges are applicable for the following work functions required to establish, add to, move or change telephone service:

- <u>A.</u> <u>Service Ordering Charge</u> receiving, recording and processing information necessary to execute a customer's request for service
 - <u>i.</u> Establish Charge is applicable for customer requests to establish telephone service or to move telephone service from one premise to another within the territory of the company
 - ii. Add or Change Charge is applicable for customer requests to add or change telephone service
 - iii. Record Work Only Charge is applicable for changes or additions involving Directory Listings or Joint User Service, changes in responsibility for payment of service, changes in customer records necessary to reflect service provided or changed at customer request.
- B. Line Connection Charge performing all or part of the operations associated with the connection of a central office line. A line connection charge is applicable per line changed for each change in a telephone line made at the customer's request
- C. Premise Work Charge the charges that apply for all customer-requested installation, move, change, rearrangement, and replacement of equipment, excluding customer premise wiring. Premise work charges are billed on a time and material basis. Time as outlined below will be charges plus any materials required to complete the work that is directly related to the customer's work request.
- D. Restoral of Service Charge applicable if a customer has been notified of termination of service for non-payment but agrees to a restoral of service charge in addition to paying the balance due to make the customer account current but the termination of service has not occurred. The Restoral of Service Charge does not apply to the first restoral of a customer's service during a calendar year.

Work Fu	nction	Rate
Service C	Drdering Charge	
-	Establish	\$34.50
-	Add or Change	\$10.00
-	Record Work only	\$4.00
Line Con	nection Charge	
-	Establish	\$20.50
-	Add or Change	\$20.50
Premises	Work Charges – Schedule I	
-	Initial premise work charge – first 15	\$17.00
	minutes or fraction thereof of billable	
	premise work	
-	Additional premise work charge – each	\$11.00
	additional 15 minutes or fraction thereof of	
	billable premises	
Premises	Work Charges – Schedule II	
-	Initial premise work charge – first 15	\$19.00
	minutes or fraction thereof of billable	
	premise work	
-	Additional premise work charge – each	\$13.00
	additional 15 minutes or fraction thereof of	
	billable premises	
Premises	Work Charges – Schedule III	
-	Initial premise work charge – first 15	\$21.50
	minutes or fraction thereof of billable	φ <u></u> 21100
	premise work	
-	Additional premise work charge – each	\$15.00
	additional 15 minutes or fraction thereof of	\$
	billable premises	
Other Ch		
-	Line Rearrangement	\$7.50
-	Returned check	\$25.00
Presubso	cription Change Charge	+=0.00
-	Intrastate / interMSA calls (PIC charge)	\$5.00
-	IntraMSA calls (IntraLATA PIC)	\$5.00
Restoral of Service Charge		\$10.00
	ment – applied to all services on an unpaid	1.5% of billed
balance		amount
Salarice		anount
Special E	Request Number	\$35.00
Additiona		\$35.00 \$35.00 I
Trip Char	-ус	\$35.00 I

Service Charges may be paid over a period of up to 12 months. Service charges are non-recurring in nature and may be waived at the Customer Service Manager's discretion.

Schedule I – applicable to work performed at the customer request Monday through Friday between 8:00am and 5:00pm and on Saturdays between 8:00am and 5:00pm

Schedule II – applicable to work performed at the customer request Mondays through Saturdays outside of Schedule I

Schedule III - applicable to work performed at customer request on Sundays and holidays.

3.3. Exchange Access Lines

One exchange access line rate applies per telephone number. Exchange Areas are defined in Section 3.7.2 Residence Line Area Rate

<u>Area</u> Exchange Area A 2.55 Exchange Area B 5.53

In addition to the above rates, End User Common Line (EUCL) charges as filed in F.C.C. No. 2 and a Deaf and Severely Hearing-Impaired Supplemental Charge as filed in III. C.C. No. 3, Part 7.1.2 will be applicable.

Call Detail will not be provided in the monthly bill for all unlimited usage al la carte and bundled calling plans. Customers may receive call detail for unlimited (zero rated usage) calling plans for a fee of \$1.99 per bill/month.

3.3.1. Usage Rate

TalkBasic**

Provides for calling charged on an untimed per call basis to terminating districts in Band A. All other calls are charged on a timed basis.

		<u>Peak Peri</u>	od Rating	Discount Pe	eriod Rating
	Initial and	Initial Period	Subsequent	Shoulder	
	Subsequent	<u>Charge</u>	Period	Peak	Off Peak
Band	Time Period		<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
А	Untimed	\$0.05	N/A	90%	60%
В	1 minute	\$0.05	\$0.01	Peak	Peak
				Period	Period
С	1 minute	\$0.10	\$0.10	\$0.10	\$0.10

- Peak period rates are applicable for calls between 9:00 am and 10:59am, and between 2:00pm and 7:59pm, Monday through Friday
- Shoulder peak period rates are applicable for calls between 8:00am and 8:59am, 11:00am and 1:59pm, and 8:00am and 8:59pm, Monday through Friday
- Off peak period rates are applicable for calls between 9:00pm and 7:59am, Monday through Friday, and 9:00pm Friday through 7:59am Monday
- For Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Memorial Day, Martin Luther King Day, President's Day, Labor Day, Columbus Day, Veterans Day, and Thanksgiving day or the resultant legal holiday, the applicable rating is the Off Peak Discount Period Rating.

*Effective March 27, 2004 RCN will discontinue the sale of TalkBasic to new customers. Existing customers will be grandfathered and continue to receive their current level of service and can make changes to their current services such as add or delete line features, etc. However, changes to the account such as additional lines, non-pay suspension, seasonal disconnect, etc. will require selection of a new calling plan.

Effective September 22, 2004 the TalkBasic plan will no longer be available. Existing customers will be required to select a **N new calling plan.

Issued: August 25, 2004

TalkTime**

Provides for calling charged on an untimed per call basis to terminating districts in Band A. All other calls are charged on a timed basis.

	Initial and	Initial Period	Subsequent
	Subsequent	<u>Charge</u>	Period
Band	Time Period		<u>Charge</u>
А	Untimed	\$0.05	N/A
В	1 minute	\$0.05	\$0.05
С	1 minute	\$0.05	\$0.05

Talk100*

Local call plans consist of a fixed monthly rate for a specified number of calls. Calls made in excess of the applicable allowance are charged on a per call basis (for calls terminating in Bands A, B, & C).

<u>Area</u>	<u>Call Plan</u>	<u>Call Allowance</u>	<u>Rate Per Line</u>	<u>Per Call</u>
Exchange	Economy	100	\$12.95	\$0.10
Area A Exchange Area B	Economy	100	\$ 9.97	\$0.10

The company reserves the right to terminate the availability of this local calling plan to customers whose calls exceed two (2) hours in length for more than 5% of the calls per month covered by the plan.

Unlimited Local Plan

Provides unlimited local calling for all calls within Bands A & B.

Monthly Rate \$20.00

*Effective March 27, 2004 RCN will discontinue the sale of TalkTime and Talk100 to new customers. Existing customers will be grandfathered and continue to receive their current level of service and can make changes to their current services such as add or delete line features, etc. However, changes to the account such as additional lines, non-pay suspension, seasonal disconnect, etc. will require selection of a new calling plan.

**Effective September 22, 2004 the TalkTime calling plan will no longer be available. Existing customers will be required to select a new calling plan.

Ν

3.4 Local Calling Packages

ULTRA Plan

ULTRA Plan provides for unlimited local and local toll calling and three line features; Call Waiting, Caller ID Deluxe, & Call Waiting ID Deluxe for a fixed monthly rate.

	Monthly Rate	\$35.00
ULTRA ResiLink		
		Bands A, B, & C and three line features; Call Waiting, Caller e to Customers who subscribe to an additional phone line with
	Monthly Rate	\$35.00
MegaPhone Bundle		
5	e following list: Caller ID Deluxe	regional and unlimited long distance ¹ calling for a flat monthly rate. Also e, Call Waiting, Call Waiting ID Deluxe, Basic Voicemail, Call Return, Three
Term Contract Option		
Contract term would be 12 months from the date they will incur an early termination fee	date of installation. Should the of \$75. Customers will be given	a reduction of the monthly flat rate and the choice of one additional feature. customer disconnect service for any reason prior to the contract termination n a 30 day satisfaction guarantee, effective from the date of install, in which Jpon completion of the 12 month contract the customer's monthly rate will

	Monthly Rate
Month to Month	\$50.00
Term Contract	\$39.95

Additional Line

Customers subscribing to any of the local phone calling plans may add an additional local phone line with unlimited local calling for \$10 a month.

Regional Calling

Unlimited regional calling - provides the customer with unlimited regional calling for a monthly rate. Monthly Rate \$10

Al la Carte regional calling - available to customers subscribing to one or more phone services. Provides the customer with a per minute regional rate.

Per Minute \$0.08

Regional calling with Bundle Packages - available to customers subscribing to any of the bundle packages. Provides the customer with a discounted per minute regional rate.

> Per Minute \$0.05

Issued: April 14, 2006

Ν

¹ RCN's Unlimited Long Distance allows unlimited minutes of direct-dialed 1+ domestic calling for residential voice service only. If usage in not consistent with residential voice applications (Internet/data use, facsimile, auto-dialing, resale, telemarketing or other nonresidential usage), RCN may immediately suspend, restrict or cancel the customer's service and assess an additional monthly fee for minute usage in excess of 5,000 minutes per month. Please be advised, customers checking email, surfing the Internet or sending faxes should not incur an additional monthly fee for minute usage due to the brevity of these applications.

3.5. Custom Feature Descriptions

<u>Call Waiting</u> – provides a tone signal when a second call is coming in on a busy line. This feature is not compatible with Busy Line Transfer. This feature includes Cancel Call Waiting.

<u>Call Forwarding Variable</u> – permits a customer to have all incoming calls to a line automatically transferred to another dialable telephone number.

Call Forwarding – Variable – a customer activated feature that automatically transfers all incoming calls to the customer's telephone number to another dialable telephone number until the customer deactivates the feature. If transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

Where a charge (local or long distance) is applicable for a call between the customer's telephone number and the telephone to which calls are to be forwarded, such charge (dial station-to-station rate) is billed to the customer on every call forwarded to and answered at that telephone.

<u>Three-way Calling</u> – permits adding a third party to an established connection without Company operator assistance

<u>Speed Calling</u> – permits a customer to call other telephone numbers by dialing a code rather than the computer telephone number. The repertory list for such telephone numbers is available in an 8 and 30 number capacity.

<u>Call Return Unlimited</u> – automatically returns the last incoming call whether or not it was answered. To activate Call Return Unlimited, the customer dials a code. The network will then either attempt a callback, or in offices so equipped, the customer will hear an announcement of the telephone number of the last party that called. If the customer wishes to return the call immediately, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the number if busy, Call Return Unlimited will continue to redial the number for up to 30 minutes. If the caller uses per call blocking, a called party who activates Call Return Unlimited will not receive the voice back of the calling party's telephone number information but will be able to return the call. Additionally, where mandated, customers who activate call blocking on a per call basis will be able to block the automatic return of calls that originate in prescribed Market Service Areas

<u>Repeat Call Unlimited</u> – The telephone number associated with the last outgoing call placed by the customer (calling party) may be automatically redialed. Activation must occur before another outgoing call is placed by the customer. If the redialed telephone number is busy, the feature will remain active for a 30 minute period and repeatedly check the idle/busy status of the line at intervals determined by the Company. Should the called party's line become idle during this period, the customer will receive a distinctive ring. If the customer answers the ring, completion of the call to the called party will automatically be attempted. The customer need not wait for the completion of the Repeat Dialing process to activate this feature for subsequent outgoing calls. The idle status of the line associated with each activation will be checked.

<u>Call Block</u> – This feature allows customers to designate up to ten from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.

<u>Caller ID</u> – This feature provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen.

<u>Caller ID Deluxe</u> – This feature is only offered to customers subscribing to Caller ID. This feature provides for the display of the listed name associated with the telephone number from which the call is being made. The name is delivered to a customer provided display device.

<u>Call Waiting ID Deluxe</u> – This feature provides customers who subscribe to Caller ID Deluxe and Call Waiting with the ability to see the telephone number and name of a second incoming call. Call Waiting ID Deluxe may require additional customer provided equipment. This service is provided at no additional charge.

<u>Blocking of Calling Number Identification</u> – free per call blocking will be available to all customers who are served by appropriately equipped central offices. Those customers may prevent the delivery of their telephone number and name to the called party through services such as Caller ID, Automatic Callback, or similar Advanced Custom Calling services.

<u>Call Trace</u> – This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call received by the customer. The customer must dial a Company-designated code, and activation must occur prior to the time that either another call or the call waiting tone is received by the customer. Within five business days after the successful activation of Caller Originating Trace, the customer must contact the Company to arrange for continued retention of the trace record. The traced record will not be provided to the customer by the Company, but it will be provided to law enforcement officials upon service of proper legal process.

<u>Anonymous Call Rejection</u> (ACR) – a service that enables residential customers the ability to reject calls from parties who have a privacy feature that prevents the delivery of their calling number to the called party when the called party has Caller ID with Name. With ACR the called customer receives no alerting or ringing for a call that is rejected. The call is routed to a denial announcement and subsequently terminated. The calling party hears a denial announcement which indicates the calling party can retry their call after unblocking their number.

<u>Easy Call</u> – This feature provides for the automatic dialing of a dialable telephone number consisting of seven or more digits in the event that the customer's line is taken off-hook and dialing does not commence within a Company determined interval, usually seven seconds.

<u>Distinctive Ringing</u> – a local exchange telecommunications service that enables a customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to the Call Waiting feature of Custom Calling Service.

<u>Basic Voice Mail</u> – provides the ability for incoming customer calls to be answered and a message recorded. Voice mail allows calls to be answered when no answer is received after a certain number of rings or while the customer line is in use.

<u>Value Voice Mail</u> – provides all of the features of normal voice mail plus extra recording time – allows for 60 messages.

<u>Family Voice Mail</u> – provides all of the features of normal voice mail and allows up to 3 members to receive separate and private messages.

The following features are included in the voice mail package, but can be ordered individually should the customer choose to do so:

<u>Call Forward Busy Line</u> – In the event that the called telephone number is busy, this feature automatically forwards incoming calls to a predetermined, dialable telephone number served by the same central office switch, or provides intraswitch forwarding to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

This feature is not compatible with Call Waiting or Direct Inward Dialing Service.

Where are charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are forwarded, such charge (dial station-to-station rate) is billed to the customer on every call forwarded to and answered at that telephone.

<u>Call Forward Don't Answer</u> – In the event that the called telephone number is not answered within Company designated parameters (normally three to four rings), this feature automatically forwards incoming calls to a predetermined, dialable telephone number served by the same central office switch, or provides intraswitch forwarding to a predetermined, dialable telephone number, where technically available. If incoming calls are transferred to a number served by the same or different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are forwarded, such charge (dial station-to-station rate) is billed to the customer on every call forwarded to and answered at that telephone. <u>Hunting</u> – Routes a call to an idle station line in a prearranged group when the called station line is busy.

<u>Priority Call</u> - Priority Call is an arrangement which provides for one distinctive audible signal to the customer when a call is received from one of up to ten prespecified telephone numbers. If the customer also subscribes to Call Waiting, and the call waiting tone is altered with a distinctive pattern.

<u>Ultra Call Forward</u> – Provides the ability to activate/deactivate their Call Forward Variable feature from any touch-tone or touch-tone signaling telephone. The customer will dial a Remote Access Directory Number and then be guided by voice prompts to enter required information, including a Personal Identification Number. Calls forwarded by this feature may be subject to local or toll charges as appropriate.

<u>Remote Call Forward</u> – This feature automatically forwards all incoming calls dialed to that Remote Call Forwarding telephone number to the connecting number. The subscriber of Remote Call Forward is responsible for usage charges from the call forward number to the terminating number. The caller is responsible for usage charges from where the call is being originated.

<u>Select Forward</u> – This feature permits a customer to prespecify up to a maximum of ten (10) telephone numbers form which calls are to be forwarded. The end user activates this feature by dialing a code to create a screening list of the six telephone numbers to be forwarded.

<u>Basic Business Voicemail</u> – provides small business customers with 1 – 10 mailboxes. Greetings may be up to 2 minutes in length per mailbox. Messages may be up to 5 minutes in length per mailbox. Mailbox users may save up to 30 messages. The maximum number of days unplayed messages can be stored is 20 days. The maximum number of days played messages can be stored is 20 days.

Ν

3.5.1. Custom Feature Rates

Custom Calling Features are available on a monthly fee basis, a fee per use basis and on a one-time basis, depending on the custom calling feature.

Monthly Rate
\$7.00 I
\$3.50 I
\$3.50 I
\$3.50 I
\$3.50 R
Free
\$3.50 I
\$3.50 I
\$3.50 T
\$3.50 I
\$7.00 I
\$7.00 I
\$0.00
\$3.50 I
\$3.50 N
D
\$3.50 I
\$7.00 I
Waived
\$7.00 I
\$7.00 R
\$10.00 I
\$3.50 I
\$3.50 I
\$3.50 I
·
D
\$3.50 I
\$3.50 I
\$0.00 I
\$7.00 I
ψ1.00 Ι

*Effective September 22, 2004 RCN will discontinue the sale of Caller ID to new customers. Existing customers will be grandfathered and continue to receive the service.

Pay Per Use rates apply for certain custom calling features.

Pay Per Use Feature Three-way calling	<u>Rate</u> \$1.00 I	
Three way cannig	ψ1.00 Ι	D
Call Return Unlimited	\$1.00 I	
Repeat Call	\$1.00 I	
Call Trace	\$3.50 I	

3.5.2 Bundled Package Offerings

3.5.2.1 Description

Provides residential customers discounted rates for subscribing to bundled services. Bundled Packages consist of cable, internet and telephony.

3.5.2.2 Resilink Packages

Resilink Bronze Package

Local Telephone

Choice of two features

Basic Voice Mail Caller ID Call Waiting

RCN Long Distance Telephone (optional)

Inside Wire Maintenance Plan

Long Distance Telephone

Customers may choose from one of the following: -\$0.09/minute any time with no monthly fee -\$0.07/minute day & \$0.05/minute night/weekend with a \$2.95 monthly fee

High-speed Internet

Cable Modem

Resilink Silver Package

Local Telephone

One telephone line with unlimited local & local toll calling Choice of two features Basic Voice Mail Caller ID Call Waiting

RCN Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.09/minute any time with no monthly fee -\$0.07/minute day & \$0.05/minute night/weekend with a \$2.95 monthly fee

Cable TV

Resilink Gold Package

Local Telephone

One telephone line with unlimited local & local toll calling

3 phone features; Basic Voice Mail, Caller ID &

Call Waiting

Long Distance Telephone (optional)

Customers may choose from one of the following:

-\$0.09/minute any time with no monthly fee

-\$0.07/minute day & \$0.05/minute night/weekend with a \$2.95 monthly fee

High-speed Internet

Cable Modem

Cable TV

Resilink Platinum

Local Telephone

One telephone line with unlimited local & local toll calling

4 phone features; Family Voice Mail, Caller ID, Call Waiting & 3 Way Calling

Long Distance Telephone

Customers may choose from one of the following: -\$0.09/minute any time with no monthly fee

-\$0.07/minute day & \$0.05/minute night/weekend with a \$2.95 monthly fee

High-speed Internet

Cable Modem

Cable TV

С

С

Ν

3.5.2.3 Essentials Packages

Essentials / CPI Package

Local Telephone

One telephone line with unlimited local calling

Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.05/minute any time with no monthly fee Unlimited Long Distance for \$20 a month

High-speed Internet

Cable Modem

Cable TV

Essentials / CP Package

Local Telephone One telephone line with unlimited local calling

Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.05/minute any time with no monthly fee Unlimited Long Distance for \$20 a month

Cable TV

Essentials / PI Package

Local Telephone

One telephone line with unlimited local calling

Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.05/minute any time with no monthly fee Unlimited Long Distance for \$20 a month

High-speed Internet

Cable Modem

Ν

3.5.2.4 Power Packages

Power PI Package

Local Telephone

One telephone line with unlimited local & regional calling 3 phone features

Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.05/minute any time with no monthly fee Unlimited Long Distance for \$20 a month

High-speed Internet

Cable Modem

Power CP Package

Local Telephone

One telephone line with unlimited local calling 3 phone features

Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.05/minute any time with no monthly fee Unlimited Long Distance for \$20 a month

Cable TV

Power CPI Package

Local Telephone

One telephone line with unlimited local and regional calling 5 phone features

Long Distance Telephone (optional)

Customers may choose from one of the following: -\$0.05/minute any time with no monthly fee Unlimited Long Distance for \$20 a month

High-speed Internet

Cable Modem

Cable TV

Ν

Power CPI Plus Package

Local Telephone

One telephone line with unlimited local and regional calling 5 phone features

Long Distance Telephone Unlimited Long Distance

High-speed Internet Cable Modem

Cable TV

Ν

3.5.2.5 Rates

Bundled Package

Monthly Recurring

Power PI Power CP Power CPI Power CPI Plus \$84 I \$80 I \$140 I \$162 I

3.6. Calling Card Services

RCN Telecom Services of Illinois, LLC provides residential customers with the option of ordering a RCN Telecom Services calling card. RCN Telecom Services calling cards can be used to originate calls anywhere in the US or Canada. RCN Telecom Services calling card calls are billed same bill as the customer's telephone service. Calling card calls are identified on the bill in the calling card detail section.

3.6.1. Calling Card Parameters

- 3.6.1.1. Calling card calls are placed using an 800 access number.
- 3.6.1.2. Calling card authorization codes equal the customers telephone number plus a four digit pin (selected by the customer).
- 3.6.1.3. One calling card is provided to the customer free of charge with the opening of a new account. Additional calling card numbers may be provided upon request for \$2.25 per number.
- 3.6.1.4. The monthly usage threshold is set at \$30 unless otherwise specified by the customer.

3.6.2. Calling Card Usage Rates and Surcharges

RCN Telecom Services of Illinois, LLC charges a per-minute rate for calling card calls. A surcharge is applied for certain calling card calls based on call termination.

Usage Rates	Rate per minute
Local / IntraLATA	\$0.22
Surcharges	Rate per call
Domestic termination	NA
Calls Originating through a public payphone	\$0.35

Rounding will be applied as follows:

 Revenue – for Local and IntraLATA usage, usage revenue of \$X.XX5 or greater will round up to the nearest penny and usage revenue of \$X.XX49 will round down to the nearest penny. Rounding will be applied to each call detail record (CDR).

3.7. Rate Bands

The Chicago Service Area consists of the following NPA designations:

312, 773, 847, 630, 815, 708

Calls to bands A, B and C are local calls. These calling areas correspond to Ameritech's districts in Market Service Area 1 described in Ameritech's Tariff ILL. C. C. NO. 20, Part 4, Section 2.

3.7.1. Rate Band Areas

- Originating: Chicago - Calumet

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Des Plaines	Ashkum
Chgo Calumet	Blue Island	Glenview	Beaverville
Chgo Canal	Chgo Beverly	Northbrook	Cedar Point
Chgo Congress (CL)	Chgo Edgewater	Park Ridge	Chebanse
Chgo Franklin		Wilmette	Cissna Park
Chgo Humboldt	Chgo Irving	Winnetka	Clifton
Chgo ID	Chgo Kildare	Arlington Heights	Danforth
Chgo Kedzie	Chgo Merrimac	Bensenville	Depue
Chgo Lafayette	Chgo Newcastle	Chgo O'Hare	Donovan
Chgo Lakeshore	Chgo Rogers Park	Deerfield	Earlville
Chgo Lawndale	Chgo Mitchell	Elk Grove	Granville
Chgo Monroe	Chgo South Chgo	Elmhurst	Hebron
Chgo Hyde Park	Chgo Pullman	Highland Park	Kinsman
Chgo Oakland	Evanston	Northbrook West	Leland
Chgo Lakeview	Hickory Hills	Schaumburg	Marseilles
Chgo Portsmouth	Hillside	Wheeling	Martinton
Chgo Prospect	LaGrange	Downers Grove	McNabb
Chgo Stewart	Morton Grove	Lemont North	Milford
Chgo Stewart – CL	Oak Lawn	Lombard	Paw Paw
Chgo Superior	Oak Park	Oak Brook	Richmond
Chgo Wabash	River Grove	Elk Grove (CL)	Sandwich
Chgo – Wabash CL	Riverdale	Glen Ellyn	Sheldon
Cicero	Schiller Park	Lemont Main	Sheridan
	Skokie	Naperville	Somonau k
	Summit	Orland	Spring Grove
	Westchester (CL)	Palos Park	Stelle
	Chicago- Newcastle (CL)	Romeoville	Stockland
	Hickory Hills (CL)	Roselle	Tonica
	LaGrange (CL)	Warrenville	Wellington
		Wheaton	Wonder Lake
		Bolingbrook	Woodland
		Aurora East	
		Aurora Main	

Band "A"	Band "B"	Band "C"	Band "C"
		Barrington	
		Barrington South	
		Bartlett	
		Beecher	
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove (CL)	
		Calumet City	
		Cary	
		Chgo Heights East	
		Chgo Heights Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard Motorola	
		Harvey	
		Herscher	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet Main	1
		Joliet West	1
		Kaneville	

Issued: June 12, 2003

By: Director, Regulatory & External Affairs 350 N. Orleans St., Suite 600 Chicago, IL 60654-1509 Effective: June 13, 2003

RCN TELECOM SERVICES OF ILLINOIS, LLC

Band "A"	Band "B"	Band "C"	Band "C"
		Kankakee	
		LaSalle	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola	
		Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North Chicago	
		Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Watseka	
		Waconda	
		Waukegan	
		West Chicago	
		Willowcrest	
		Wilmington	

Band "A"	Band "B"	Band "C"	Band "C"
		Woodstock	
		Yorkville	
		Zion	
		Algonquin	
		Antioch	
		Hinsdale	
		Buffalo	1
		Grove/SZC (CL)	
		Burr Ridge (CL)	
		Chicago- Newcastle (IND)	
		Chicago-O'Hare	
		(IND)	
		Crescent City	
		(CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Northbrook (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	
			1
			1
			1
			+
			+
			+
			+

- Originating: Chicago – Edgewater

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Chgo Beverly	Ashkum
Chgo Canal	Chicago- Newcastle (IND)	Chgo Pullman	Beaverville
Chgo Congress (CL)	Chgo Portsmouth	Chgo South Chgo	Cedar Point
Chgo Franklin	Chgo Calumet	Oak Lawn	Chebanse
Chgo ID	Chgo Lafayette	Hickory Hills	Cissna Park
Chgo Kedzie	Chgo Lawndale	Hickory Hills (CL)	Clifton
Chgo Lakeshore	Oak Park	Blue Island	Danforth
Chgo Monroe	Hillside	Calumet City	Depue
Chgo Edgewater	Schiller Park	Chgo Mitchell	Donovan
Chgo Humboldt	Park Ridge	Harvey	Earlville
Chgo Irving	Winnetka	Riverdale	Granville
Chgo Merrimac	Bensenville	Arlington Heights	Hebron
Chgo Lakeview	Chicago-O'Hare (IND)		Kinsman
Chgo Superior	Des Plaines	Elk Grove	Leland
Chgo Wabash	Glenview	Highland Park	Marseilles
Chgo – Wabash CL	Elmhurst	Schaumburg	Martinton
Chgo Kildare	Chgo Hyde Park	Wheeling	McNabb
Chgo Rogers Park	Chgo Oakland	Downers Grove	Milford
Chicago- Newcastle (CL)	Chgo Prospect	Lemont North	Paw Paw
Chgo Newcastle	Cicero	Lombard	Richmond
Evanston	Chgo O'Hare	Oak Brook	Sandwich
Skokie	Northbrook	Elk Grove (CL)	Sheldon
Morton Grove	River Grove	Glen Ellyn	Sheridan
	Northbrook (CL)	Lemont Main	Somonauk
	Northbrook West	Naperville	Spring Grove
		Orland	Stelle
		Palos Park	Stockland
		Romeoville	Tonica
		Roselle	Wellington
		Warrenville	Wonder Lake
		Wheaton	Woodland
		Bolingbrook	
		Aurora East	
		Aurora Main	
		Barrington	
		Barrington	
		South Bartlett	
		Beecher	
		Deechel	

Band "A"	Band "B"	Band "C"	Band "C"
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove	
		(CL)	
		Cary	
		Chgo Heights East	
		Chgo Heights	
		Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard	
		Motorola	
		Herscher	-
		Homewood	
		Hopkins Park	_
		Huntley	
		Joliet Main	
		Joliet West	
		Kaneville	
		Kankakee	
		LaSalle	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola Lisbon	
		Lockport	
		Manhattan	
		mannattan	

Issued: June 12, 2003

Effective: June 13, 2003

RCN TELECOM SERVICES OF ILLINOIS, LLC

Band "A"	Band "B"	Band "C"	Band "C"	Band "A"	Band "B"	Band "C"	Band "C
		Manteno				Wilmington	
		Marengo				Woodstock	
		Mazon				Yorkville	
		McHenry				Zion	
		Minooka				Algonquin	
		Mokena				Antioch	
		Momence				Buffalo Grove	
		Morrise				SZC (CL)	
		New Lennox				Burr Ridge (CL)	
		Newark				Crescent City	
		North Chicago				(CL) Joliet (CL)	
		Oglesby				Joliet/ADM (CL)	
		Onarga				LaSalle (CL)	
		Oswego				Lake Zurich	
		Ottawa				(CL)	
		Palatine				Minooka (CL)	
		Park Forest				Oglesby (CL)	
		Peotone				Ottawa (CL)	
		Plainfield				Schaumburg	
		Plano				(CL) Watseka (CL)	
		Plato Center				Watseka (CL) West Chicago	
		Plattville				(CL)	
		Poplar Creek				Woodstock	
		Round Lake				(CL) Woodstock	
		Seneca				North (CL)	
		St. Anne				Wilmette	
		Sugar Grove				Summit	
		Tinley Park				Westchester	
		Union				(CL)	
		Utica				Chgo Stewart	
		Verona				Chgo Stewart - CL	
		Watseka				LaGrange	
		Waconda				LaGrange (CL)	
		Waukegan				Hinsdale	
		West Chicago	1				1

- Originating: Chicago – Franklin

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Blue Island	Ashkum
Chgo Calumet	Chgo Beverly	Calumet City	Beaverville
Chgo Canal	Chicago- Newcastle (CL)	Chgo Mitchell	Cedar Point
Chgo Congress (CL)	Chgo Newcastle	Harvey	Chebanse
Chgo Franklin	Chicago- Newcastle (IND)	Riverdale	Cissna Park
Chgo ID	Chgo Portsmouth	Des Plaines	Clifton
Chgo Kedzie	Chgo Stewart	Glenview	Danforth
Chgo Lafayette	Chgo Stewart – CL	Northbrook	Depue
Chgo Lakeshore	Chgo Rogers Park	Winnetka	Donovan
Chgo Lawndale	Chgo Pullman	Arlington Heights	Earlville
Chgo Monroe	Chgo South Chgo	Bensenville	Granville
Chgo Hyde Park	Evanston	Deerfield	Hebron
Chgo Oakland	Hillside	Elk Grove	Kinsman
Chgo Edgewater	Morton Grove	Elmhurst	Leland
Chgo Humboldt	Schiller Park	Highland Park	Marseilles
Chgo Irving	Skokie	Northbrook West	Martinton
Chgo Merrimac	LaGrange	Schaumburg	McNabb
Chgo Lakeview	LaGrange (CL)	Wheeling	Milford
Chgo Prospect	Oak Lawn	Downers Grove	Paw Paw
Chgo Superior	Oak Park	Lemont North	Richmond
Chgo Wabash	River Grove	Lombard	Sandwich
Chgo – Wabash CL	Park Ridge	Oak Brook	Sheldon
Chgo Kildare	Wilmette	Elk Grove (CL)	Sheridan
Cicero	Summit	Glen Ellyn	Somonauk
	Westchester (CL)	Lemont Main	Spring Grove
	Hickory Hills	Naperville	Stelle
	Hickory Hills (CL)	Orland	Stockland
	Chgo O'Hare	Palos Park	Tonica
		Romeoville	Wellington
		Roselle	Wonder Lake
		Warrenville	Woodland
		Wheaton	
Band "A"	Band "B"	Band "C"	Band "C"

Band "A"	Band "B"	Band "C" LaSalle	Band "C"
	-	Kankakee	-
		Kaneville	
		Joliet West	
		Joliet Main	
		Huntley	
		Hopkins Park	
		Homewood	
		Herscher	
	1	Harvard Motorola	
		Harvard	
		Harding	
		Hampshire	
		Grays Lake	
		Grant Park	
		Gillman Governor's Park	
		Geneva Gillman	
		Gardner	
		Frankfurt	
		Fox Lake	
		Ellwood	
	_	Elgin	
		Elburn	
		Dwight	
		Dundee	
		Crystal Lake	
		Crete	
		Cressent City	
		Cole City	1
		Chgo Heights Main	
		Chgo Heights East	
		Cary	
		Buffalo Grove (CL)	
		Briadwood	
		Bradley (CL)	
		Big Rock	
		Beecher	
		Bartlett	
		Barrington South	
		Barrington	
		Aurora Main	
		Bolingbrook Aurora East	

RCN TELECOM SERVICES OF ILLINOIS, LLC

		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
Band "A"	Band "B"	Band "C"	Band "C"
		Mazon	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Watseka	
		Waconda	
	1	Waukegan	
		West Chicago	
		Willowcrest	
		Wilmington	
		Woodstock	
		Yorkville	
	+	Zion	
		Algonquin	
		Antioch	
	+	Hinsdale	
		Hinsdale	
		Buffalo Grove	
		SZC (CL)	
		Burr Ridge (CL)	
		Chicago-O'Hare (IND)	
		Crescent City (CL)	
	1	Joliet (CL)	

McHenry	
Minooka	
Mokena	
Momence	
Morrise	
New Lennox	
Newark	
North Chicago	
Oglesby	
Onarga	

Joliet/ADM (CL)
LaSalle (CL)
Lake Zurich (CL)
Minooka (CL)
Northbrook (CL)
Oglesby (CL)
Ottawa (CL)
Schaumburg (CL)
Watseka (CL)
West Chicago (CL)
Woodstock (CL)
Woodstock North (CL)

- Originating: Chicago – Humboldt

Band "A"	Band "B"	Band "C"	Band "C"
Chgo-Austin	Bellwood	Algonquin	Ashkum
Chgo- Calumet	Bensenville	Antioch	Beaverville
Chgo-Canal	Chicago-Beverly	Arlington Heights	Cedar Point
Chgo- Congress	Chicago-Hyde Park	Arlington Heights (CL)	Chebanse
Chicago- Edgewater	Chicago-Newcstl (IND)	Aurora East	Cissna Park
Chicago- Franklin	Chicago- Oakland	Aurora Main	Clifton
Chicago-Ill Dearborn	Chicago-Ohare	Barrington	Danforth
Chicago- Irving	Chicago-Ohare (IND)	Barrington South	Depue
Chicago- Kedzie	Chicago- Portsmouth	Bartlett	Donovan
Chicago- Kildare	Chicago- Prospect	Beecher	Earlville
Chicago- Lafayette	Chicago-So Chicago	Big Rock	Granville
Chicago- Lakeshore	Chicago-Stewart		Hebron
Chicago- Lakeview	Chicago-Stewart (CL)	Bolingbrook	Kinsman
Chicago- Lawndale	Des Plaines	Bradley (CL)	Leland
Chicago- Merrimac	Elk Grove (CL)	Braidwood	Marseilles
Chgo-Monroe	Elmhurst	Buffalo Grove (CL)	Martinton
Chicago- Newcastle	Evanston	Buffalo Grove/SZC (CL)	Mc Nabb
Chicago- Newcastle (CL)	Glenview	Burr Ridge (CL)	Milford
Chicago- Rogers Park	Hickory Hills	Calumet City	Paw Paw
Chicago- Superior	Hickory Hills (CL)	Cary	Richmond
Chicago- Wabash	Hillside	Chicago-Mitchell	Sandwich
Chicago- Wabash (CL)	Hinsdale	Chicago-Pullman	Sheldon
Cicero	La Grange	Chicago Heights East	Sheridan
Oak Park	La Grange (CL)	Chicago Heights Main	Somonauk
River Grove	Morton Grove	Coal City	Spring Grove
	Oak Brook	Crescent City	Stelle
	Oak Lawn	Crescent City (CL)	Stockland
	Park Ridge	Crete	Tonica
	Schiller Park	Crystal Lake	Wellington
	Skokie	Deerfield	Wonder Lake
	Summit	Downers Grove	
	Westchester (CL)	Dundee	
	Wilmette	Dwight	

	Winnetka	Elburn	
Band "A"	Band "B"	Band "C"	Band "C"
		Elgin	
		Elk Grove	
		Elwood	
		Fox Lake	
		Frankfort	
		Gardner	
		Geneva	
		Gilman	
		Glen Ellyn	
		Governors Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvey	
		Herscher	
		Highland Park	
		Homewood	
		Hopkins Park	
		Huntly	
		Joliet (CL)	
		Joliet Main	
		Joliet West	
		Joliet/ADM (CL)	
		Kaneville	
		Kankakee	
		La Salle	
		La Salle (CL)	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Lake Zurich (CL)	
		Lemont Main	1
		Lemont North	1
		Libertyville	+
		Lisbon	1
		Lockport	+

RCN TELECOM SERVICES OF ILLINOIS, LLC

Band	"A"	Band "B"	Band "C"	Band "C"
			Lombard	
			Manhattan	
			Manteno	
			Marengo	
			Mazon	
			Mc Henry	
			Minooka	
			Minooka (CL)	
			Mokena	
			Momence	
			Morris	
			Naperville	
			Naperville	
			Northeast New Lenox	
			Newark	
			North Chicago	
			Northbrook	
			Northbrook (CL)	
			Northbrook West	
			Oglesby	
			Oglesby (CL)	
			Onarga	
			Orland	1
			Oswego	
			Ottawa	
			Ottawa (CL)	
			Palatine	
			Palos Park	
			Park Forest	
			Peotone	
			Plainfield	
			Plano	
			Plato Center	
			Plattville	
			Poplar Creek	
			Riverdale	
			Romeoville	
			Roselle	
			Round Lake	
			Schaumburg	
			Schaumburg (CL)	
			Schaumburg North	
			Seneca	
			St. Anne	
			Sugar Grove	
			Tinley Park	ļ
			Union	

		Utica	
Band "A"	Band "B"	Band "C"	Band "C"
		Verona	
		Warrenville	
		Watseka	
		Watseka (CL)	
		Wauconda	
		Waukegan	
		West Chicago	
		West Chicago (CL)	
		Wheaton	
		Wheeling	
		Willowcrest	
		Wilmington	
		Woodstock	
		Woodstock (CL)	
		Woodstock North (CL)	
		Yorkville	
		Zion	

- Originating: Chicago – Hyde Park

Band "A"	Band "B"	Band "C"	Band "C"	
Chicago- Blue Island Severly		Algonquin	Ashkum	
Chicago- Calumet City Calumet		Antioch	Beaverville	
Chicago- Chicago-Austin		Arlington Heights	Cedar	
Canal			Point	
Congress Edgewater		Arlington Heights (CL)	Chebanse	
(CL) Chicago-	Chicago-	Aurora East	Cissna	
Franklin	Humboldt		Park	
Chicago-IL Dearborn	Chicago-Irving	Aurora Main	Clifton	
Chicago- Lafayette	Chicago-Kedzie	Barrington	Danforth	
Chicago- Lakeshore	Chicago-Kildare	Barrington South	Depue	
Chicago- Lawndale	Chicago- Lakeview	Barlett	Donovan	
Chicago-	Chicago-	Beecher	Earlville	
Monroe	Merrimac			
Chicago- Oakland	Chicago-Mitchell	Bellwood	Granville	
Chicago- Portsmouth	Cicero	Bensenville	Hebron	
Chicago- Harvey Prospect		Big Rock	Kinsman	
Chicago- Pullman	Hickory Hills	Bolingbrook	Leland	
Chicago-So Chicago	Hickory Hills (CL)	Bradley (CL)	Marseilles	
Chicago- Stewart	La Grange	Braidwood	Martinton	
Chicago- Stewart (CL)	La Grange (CL)	Buffalo Grove (CL)	Mc Nabb	
Chicago-	Oak Lawn	Buffalo Grove/SZC	Milford	
Superior Chicago-	Oak Park	(CL) Burr Ridge (CL)	Paw Paw	
Wabash Chicago-	Palos Park	Cary	Richmond	
Wabash (CL)	Riverdale	Chicago-Newcastle	Sandwich	
	Summit	Chicago-Newcastle	Sheldon	
		(CL) Chicago-Newcastle	Sheridan	
		(IND)		
	ļ	Chicago-Ohare	Somonauk	
		Chicago-Ohare (IND)	Spring Grove	
		Chicago-Rogers Park	Stelle	
		Chicago Heights East	Stockland	
		Chicago Heights Main	Tonica	
		Coal City	Wellington	
		Crescent City	Wonder Lake	
		Crescent City (CL)	Woodland	

Band "A"	Band "B"	Band "C"	Band "C"	
		Crete		
		Crystal Lake		
		Deerfield		
		Des Plaines		
		Downers Grove		
		Dundee		
		Dwight		
		Elburn		
		Elgin		
		Elk Grove		
		Elk Grove (CL)		
		Elmhurst		
		Elwood		
		Evanston		
		Fox Lake		
		Frankfort		
		Gardner		
		Geneva		
		Gilman		
		Glen Ellyn		
		Glenview		
		Governors Park		
		Grant Park		
		Grays Lake		
		Hampshire		
		Harding		
		Harvard		
		Herscher		
		Highland Park		
		Hillside		
		Hinsdale		
		Homewood		
		Hopkins Park		
		Huntley		
		Joliet (CL)		
		Joliet Main		
		Joliet West		
		Joliet/ADM (CL)		
		Kaneville		

RCN TELECOM SERVICES OF ILLINOIS, LLC

Band "A"	Band "B"	Band "C"	Band "C"	Band "A"	Band "B"	Band "C"	Band "C
		Kankakee				Plattville	
		La Salle				Poplar Creek	
		La Salle (CL)				River Grove	
		Lake Forest				Romeoville	
		Lake villa				Roselle	
		Lake Zurich				Round Lake	
		Lake Zurich (CL)				Schaumburg	
		Lemont Main				Schaumburg (CL)	
		Lemont North				Schaumburg	
		Libertyville				North Schiller Park	
		Lisbon					
		Lockport				Seneca Skokie	
		Lombard					
		Manhattan				St. Anne	
		Manteno				Sugar Grove	
		Marengo				Tinley Park	
		Mazon				Union	
		Mc Henry				Utica	
		Minooka				Verona	
		Minooka (CL)				Warrenville	
		Mokena				Watseka	
		Momence				Watseka (CL)	
		Morris				Wauconda	
		Morton Grove				Waukegan	
		Naperville				West Chicago	
		Naperville				West Chicago (CL)	
		Northeast				Westchester (CL)	
		New Lenox				Wheaton	
		Newark				Wheeling	
		North Chicago				Willowcrest	
		Northbrook				Wilmette	
		Northbrook (CL)				Wilmington	
		Northbrook West				Winnetka	
		Oak Brook				Woodstock	
		Oglesby				Woodstock (CL)	
		Oglesby (CL)				Woodstock North	
		Onarga				(CL)	
		Orland				Yorkville	
		Oswego				Zion	
		Ottawa					
		Ottawa (CL)					
		Palatine					
		Park Forest					
		Park Ridge					
		Peotone					
		Plainfield					
		Plano					
_		Plato Center					

- Originating:	Chicago – Illinois Dearborn
----------------	-----------------------------

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Hickory Hills	Ashkum
Chgo Calumet	Chgo Beverly	Blue Island	Beavervill e
Chgo Canal	Chicago- Newcastle (CL)	Westchester (CL)	Cedar Point
Chgo Congress (CL)	Chgo Newcastle	Hickory Hills (CL)	Chebans e
Chgo Franklin	Chicago- Newcastle (IND)	Calumet City	Cissna Park
Chgo ID	Chgo Portsmouth	Chgo Mitchell	Clifton
Chgo Kedzie	Chgo Stewart	Harvey	Danforth
Chgo Lafayette	Chgo Stewart - CL	Riverdale	Depue
Chgo Lakeshore	Chgo Rogers Park	Des Plaines	Donovan
Chgo Lawndale	Chgo Pullman	Glenview	Earlville
Chgo Monroe	Chgo South Chgo	Northbrook	Granville
Chgo Hyde Park	Evanston	Winnetka	Hebron
Chgo Oakland	Hillside	Arlington Heights	Kinsman
Chgo Edgewater	Morton Grove	Bensenville	Leland
Chgo Humboldt	Schiller Park	Deerfield	Marseille s
Chgo Irving	Skokie	Elk Grove	Martinton
Chgo Merrimac	Cicero	Elmhurst	McNabb
Chgo Lakeview	LaGrange	Highland Park	Milford
Chgo Prospect	LaGrange (CL)	Northbrook West	Paw Paw
Chgo Superior	Oak Lawn	Schaumburg	Richmon d
Chgo Wabash	Oak Park	Wheeling	Sandwich
Chgo - Wabash CL	River Grove	Downers Grove	Sheldon
Chgo Kildare	Park Ridge	Lemont North	Sheridan
	Wilmette	Lombard	Somonau k
	Summit	Oak Brook	Spring Grove
	Chgo O'Hare	Elk Grove (CL)	Stelle
		Glen Ellyn	Stockland
		Lemont Main	Tonica
		Naperville	Wellingto n
		Orland	 Wonder Lake
		Palos Park	Woodlan d
		Romeoville	~
		Roselle	
		Warrenville	
		Wheaton	

Band "A"	Band "B"	Band "C"	Band "C
		Bolingbrook	
		Aurora East	
		Aurora Main	
		Barrington	-
		Barrington	
		South	
		Bartlett	
		Beecher	
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove (CL)	
		Cary	
		Chgo Heights East	
		Chgo Heights Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	1
		Fox Lake	1
		Frankfurt	
		Gardner	-
		Geneva	-
		Gillman	
		Governor's	1
		Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard Motorola	
		Herscher	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet Main	
		Joliet West	1
		Kaneville	1

Band "A"	Band "B"	Band "C"	Band "C"
		Kankakee	
		LaSalle	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola	
		Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North Chicago	
		Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Watseka	<u>† </u>
		Waconda	
		Waukegan	
		West Chicago	┼───┨
		Willowcrest	
		Wilmington	┼──┨
		, v	

Band "A"	Band "B"	Band "C"	Band "C"
		Woodstock	
		Yorkville	
		Zion	
		Algonquin	
		Antioch	
		Hinsdale	
		Buffalo Grove/SZC (CL)	
		Burr Ridge (CL)	
		Chicago- O'Hare (IND)	
		Crescent City (CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Northbrook (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	

- Originating: Chicago – Irving

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Algonquin	Ashkum
Chgo Canal	Bensenville	Antioch	Beaverville
Chgo Congress (CL)	Chgo Calumet	Arlington Heights	Cedar Point
Chgo Edgewater	Chgo Hyde Park	Arlington Heights (CL)	Chebanse
Chgo Franklin	Chgo Lafayette	Aurora East	Cissna Park
Chgo Humboldt	-	Aurora Main	Clifton
Chgo IL Dearborn	Chgo Ohare	Barrington	Danforth
Chgo Kedzie	Chgo Ohare (IND)	Barrington South	Depue
Chgo Kildare	Chgo Portsmouth	Bartlett	Donovan
Chgo Lakeshore	Chgo Prospect	Beecher	Earlville
Chgo Lakeview	Chgo Stewart	Big Rock	Granville
Chgo Lawndale	Chgo Stewart (CL)	Blue Island	Hebron
Chgo Merrimac	Cicero	Bolingbrook	Kinsman
Chgo Monroe	Des Plaines	Bradley (CL)	Leland
Chgo Newcastle	Elk Grove	Braidwood	Marseilles
Chgo Newcstl (CL)	Elk Grove (CL)	Buffalo Grove (CL)	Martinton
Chgo Newcstl (IND)	Elmhurst	Buffalo Grove/SZC (CL)	Mc Nabb
Chgo Rogers Park	Glenview	Burr Ridge (CL)	Milford
Chgo Superior	Hillside	Calumet City	Paw Paw
Chgo Wabash	La Grange	Cary	Richmond
Chgo Wabash (CL)	La Grange (CL)	Chicago Beverly	Sandwich
Evanston	Northbrook	Chicago Mitchell	Sheldon
Morton Grove	Northbrook (CL)	Chicago Pullman	Sheridan
Oak Park	Northbrook West	Chgo So Chgo	Somonauk
Park Ridge	Oak Brook	Chigago Heights East	Spring Grove
River Grove	Schiller Park	Chicago Heights Main	Stelle
Skokie	Summit	Coal City	Stockland
	Westchester (CL)	Crescent City	Tonica
	Wilmette	Crescent City (CL)	Wellington
	Winnetka	Crete	Wonder Lake
		Crystal Lake	Woodland
		Deerfield	
		Downers Grove	
		Dundee	

Band "A"	Band "B"	Band "C"	Band "C"
		Dwight	
		Elburn	
		Elgin	
		Elwood	
		Fox Lake	
		Frankfort	
		Gardner	
		Geneva	
		Gilman	
		Glen Ellyn	
		Governors Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvey	
		Herscher	
		Hickory Hills	
		Hickory Hills (CL)	
		Highland Park	
		Hinsdale	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet (CL)	
		Joliet Main	
		Joliet West	
		Joliet/ADM (CL)	
		Kaneville	
		Kankakee	
		La Salle	
		La Salle (CL)	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Lake Zurich (CL)	
		Lemont Main	
		Lemont North	
		Libertyville	

Band "A"	Band "B"	Band "C"	Band "C"
		Lisbon	
		Lockport	
		Lombard	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		Mc Henry	
		Minooka	
		Minooka (CL)	
		Mokena	
		Momence	
		Morris	
		Naperville	
		Naperville	
		Northeast	
		New Lenox	
		Newark	
		North Chicago	
		Oak Lawn	
		Oglesby	
		Oglesby (CL)	
	_	Onarga	
		Orland	
	_	Oswego	
		Ottawa	
	_	Ottawa (CL)	
		Palatine	
		Palos Park	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Riverdale	
		Romeoville	
		Roselle	
		Round Lake	
		Schaumburg	
		Schaumburg (CL)	
		Schaumburg North	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	

		Union	
Band "A"	Band "B"	Band "C"	Band "C"
		Utica	
		Verona	
		Warrenville	
		Watseka	
		Watseka (CL)	
		Wauconda	
		Waukegan	
		West Chicago	
		West Chicago (CL)	
		Wheaton	
		Wheeling	
		Willowcrest	
		Wilmington	
		Woodstock	
		Woodstock (CL)	
		Woodstock North (CL)	
		Yorkville	
		Zion	

- Originating: Chicago – Lafayette

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austim	Bellwood	Algonquin	Ashkum
Chgo Beverly	Beverly Blue Island		Beaverville
Chgo Calumet	Burr Ridge	Arlington Heights	Cedar Point
Chgo Canal	Chgo Edgewater	Arlington Heights (CL)	Chebanse
Chgo Congress (CL)	Chgo Irving	Aurora East	Cissna Park
Chgo Franklin	Chgo Kildare	Aurora Main	Clifton
Chgo Humboldt	Chgo Mitchell	Barrington	Danforth
Chgo Hyde Park	Chgo Newcastle	Barrington South	Depue
Chgo IL Dearborn	Chgo Newcastle (CL)	Bartlett	Donovan
Chgo Kedzie	Chgo Newcastle (IND)	Beecher	Earlville
Chgo Lakeshore	Chgo Ohare	Bensenville	Granville
Chgo Lakeview	Chgo Pullman	Big Rock	Hebron
Chgo Lawndale	Chgo Rogers Park	Bolingbrook	Kinsman
Chgo Merricmac	Chgo So Chgo	Bradley (CL)	Leland
Chgo Monroe	Elmhurst	Braidwood	Marseilles
Chgo Oakland	Evanston	Buffalo Grove (CL)	Martinton
Chgo Portsmouth	Hickory Hills	Buffalo Grove/SZC (CL)	Mc Nabb
Chgo Prospect	Hickory Hills (CL)	Calumet City	Milford
Chgo Stewart	Hillside	Cary	Paw Paw
Chgo Stewart (CL)	Hinsdale	Chgo Ohare (IND)	Richmond
Chgo Superior	La Grange	Chgo Heights East	Sandwich
Chgo Wabash	La Grange (CL)	Chgo Heights Main	Sheldon
Chgo Wabash (CL)	Oak Brook	Coal City	Sheridan
Cicero	Oak Lawn	Crescent City	Somonauk
Oak Park	Palos Park	Crescent City (CL)	Spring Grove
Summit	Park Ridge	Crete	Stelle
	River Grove	Crystal Lake	Stockland
	Riverdale	Deerfield	Tonica
	Schiller Park	Des Plaines	Wellington
	Skokie	Downers Grove	Wonder Lake
	Westchester (CL)	Dundee	Woodland
		Dwight	
		Elburn	
		Elgin	
		Elkgrove	

		Elkgrove (CL)	
Band "A"	Band "B"	Band "C"	Band "C"
		Elwood	
		Fox Lake	
		Frankfort	
		Gardner	
		Geneva	
		Gilman	
		Glen Ellyn	
		Glenview	
		Governs Park	ζ.
		Grant Park	
		Grays Lake	
		Hampshaire	
		Harding	
		Harvard	
		Harvey	
		Herscher	
		Highland Parl	٢
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet (CL)	
		Joliet Main	
		Joliet West	
		Joliet/ADM	
		(CL) Kaneville	
		Kankakee	
		La Salle	
		La Salle (CL) Lake Forest	
		Lake Villa	
		Lake Zurich	
		Lake Zurich	
		Lemont Main	
		Lemont North	1
		Libertyville	
		Lisbon	
		Lockport	
		Lombard	+
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		Mc Henry	-

ILL.C.C. NO. 1
ORIGINAL PAGE NO. 72

		Minooka	
		Minooka (CL)	
Band "A"	Band "B"	Band "C"	Band "C"
		Mokena	
		Momence	
		Morris	
		Morton Grove	
		Naperville	
		Naperville	
		Northeast New Lenox	
		Newark	
		North	
		Chicago	
		Northbrook	
		Northbrook	
		(CL)	
		Northbrook West	
		Oglesby	
		Oglesby (CL)	
		Onarga	
		Orland	
		Oswego	
		-	
		Ottawa	
		Ottawa (CL) Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Romeoville	
		Roselle	
		Round Lake	
		Schaumburg	
		Schaumburg (CL)	
		Schaumburg North	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Warrenville	
		Watseka	
		Watseka (CL)	

		Wauconda	
		Waukegan	
Band "A"	Band "B"	Band "C"	Band "C"
		West Chicago	
		West Chicago (CL)	
		Wheaton	
		Wheeling	
		Willowcrest	
		Wilmette	
		Wilmington	
		Winnetka	
		Woodstock	
		Woodstock (CL)	
		Woodstock North (CL)	
		Yorkville	
		Zion	

Issued: June 12, 2003

- Originating: Chicago – Lakeshore

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Blue Island	Ashkum
Chgo Calumet	Chgo Beverly	Westchester (CL)	Beaverville
Chgo Canal	Chgo Kildare	Hickory Hills (CL)	Cedar Point
Chgo Congress (CL)	Chicago- Newcastle (CL)	Calumet City	Chebanse
Chgo Franklin	Chgo Newcastle	Chgo Mitchell	Cissna Park
Chgo ID	Chicago- Newcastle (IND)	Harvey	Clifton
Chgo Kedzie	Chgo Portsmouth	Riverdale	Danforth
Chgo Lafayette	Chgo Stewart	Des Plaines	Depue
Chgo Lakeshore	Chgo Stewart - CL	Glenview	Donovan
Chgo Lawndale	Chgo Rogers Park	Northbrook	Earlville
Chgo Monroe	Chgo Pullman	Winnetka	Granville
Chgo Hyde Park	Chgo South Chgo	Arlington Heights	Hebron
Chgo Oakland	Evanston	Bensenville	Kinsman
Chgo Edgewater	Hillside	Chgo O'Hare	Leland
Chgo Humboldt	Morton Grove	Deerfield	Marseilles
Chgo Irving	Schiller Park	Elk Grove	Martinton
Chgo Merrimac	Skokie	Elmhurst	McNabb
Chgo Lakeview	Cicero	Highland Park	Milford
Chgo Prospect	Hickory Hills	Northbrook West	Paw Paw
Chgo Superior	LaGrange	Schaumburg	Richmond
Chgo Wabash	LaGrange (CL)	Wheeling	Sandwich
Chgo - Wabash CL	Oak Lawn	Downers Grove	Sheldon
	Oak Park	Lemont North	Sheridan
	River Grove	Lombard	Somonauk
	Park Ridge	Oak Brook	Spring Grove
-	Wilmette	Elk Grove (CL)	Stelle
	Summit	Glen Ellyn	Stockland
		Lemont Main	Tonica
		Naperville	Wellington
		Orland	Wonder Lake
		Palos Park	Woodland
		Romeoville	
		Roselle	
		Warrenville	
		Wheaton	
		Bolingbrook	
		Aurora East	

Band "A"	Band "B"	Band "C"	Band "C"
		Aurora Main	
		Barrington	
		Barrington	
		South	_
		Bartlett	_
		Beecher	
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove	
		(CL) Cary	
		Chgo Heights	
		East	
		Chgo Heights Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	
		Governor's	
		Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard	
		Motorola Herscher	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet Main	
		Joliet West	
		Kaneville	
		Kankakee	
		LaSalle	

Issued: June 12, 2003

By: Director, Regulatory & External Affairs 350 N. Orleans St., Suite 600 Chicago, IL 60654-1509 Effective: June 13, 2003

Band "A"	Band "B"	Band "C"	Band "C"
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola	
		Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North Chicago	
		Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Watseka	
		Waconda	
		Waukegan	
		West Chicago	
		West Chicago Willowcrest	
	_	Wilmington	
		Woodstock Yorkville	
		YOIKVIIIE	

Band "A"	Band "B"	Band "C"	Band "C"
		Zion	
		Algonquin	
		Antioch	
		Hinsdale	
		Buffalo Grove SZC (CL)	
		Burr Ridge (CL)	
		Chicago- O'Hare (IND)	
		Crescent City (CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Northbrook (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	

- Originating: Chicago – Lakeview

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Chgo Beverly	Ashkum
Chgo Calumet	Chicago- Newcastle (IND)	Chgo Pullman	Beaverville
Chgo Canal	Chgo Portsmouth	Chgo South Chgo	Cedar Point
Chgo Congress (CL)	Chgo Stewart	Oak Lawn	Chebanse
Chgo Franklin	Chgo Stewart - CL	Hickory Hills	Cissna Park
Chgo ID	Hillside	Hickory Hills (CL)	Clifton
Chgo Kedzie	Morton Grove	Blue Island	Danforth
Chgo Lafayette	Schiller Park	Calumet City	Depue
Chgo Lakeshore	LaGrange	Chgo Mitchell	Donovan
Chgo Lawndale	LaGrange (CL)	Harvey	Earlville
Chgo Monroe	River Grove	Riverdale	Granville
Chgo Edgewater	Park Ridge	Northbrook	Hebron
Chgo Humboldt	Wilmette	Arlington Heights	Kinsman
Chgo Irving	Summit	Deerfield	Leland
Chgo Merrimac	Westchester (CL)	Elk Grove	Marseilles
Chgo Lakeview	Chgo Hyde Park	Highland Park	Martinton
Chgo Superior	Chgo Oakland	Northbrook West	McNabb
Chgo Wabash	Chgo Prospect	Schaumburg	Milford
Chgo - Wabash CL	Cicero	Wheeling	Paw Paw
Chgo Kildare	Chgo O'Hare	Downers Grove	Richmond
Chgo Rogers Park	Bensenville	Lemont North	Sandwich
Chgo Newcastle CL	Chicago-O'Hare (IND)	Lombard	Sheldon
Chgo Newcastle	Des Plaines	Oak Brook	Sheridan
Evanston	Glenview	Elk Grove (CL)	Somonauk
Oak Park	Elmhurst	Glen Ellyn	Spring Grove
Skokie	Winnetka	Lemont Main	Stelle
		Naperville	Stockland
		Orland	Tonica
		Palos Park	Wellington
		Romeoville	Wonder Lake
		Roselle	Woodland
		Warrenville	
		Wheaton	
		Bolingbrook	
		Aurora East	

Band "A"	Band "B"	Band "C"	Band "C"
		Aurora Main	
		Barrington	
		Barrington South	
		Bartlett	
		Beecher	1
		Big Rock	1
		Bradley (CL)	
		Briadwood	
		Buffalo Grove (CL)	
		Cary	_
		Chgo Heights East	_
		Chgo Heights Main	
		Cole City	+
		Cressent City	+
		Crete	+
		Crystal Lake	+
		Dundee	+
		Dwight	
		Elburn	+
		Elgin	
		Ellwood	
		Fox Lake	+
		Frankfurt	+
		Gardner	+
		Geneva	+
		Gillman	+
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	+
		Harding	+
		Harvard	1
		Harvard Motorola	
		Herscher	1
		Homewood	1
		Hopkins Park	1
		Huntley	1
		Joliet Main	1
		Joliet West	1
		Kaneville	1
		Kankakee	1
		LaSalle	1

Issued: June 12, 2003

By: Director, Regulatory & External Affairs 350 N. Orleans St., Suite 600 Chicago, IL 60654-1509 Effective: June 13, 2003

Band "A"	Band "B"	Band "C"	Band "C"
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola	
		Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North Chicago	
		Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	+
		Seneca	+
		St. Anne	+
		Sugar Grove	
		Tinley Park	+
		Union	+
		Utica	+
		Verona	
		Watseka	
		Watseka	
		Waukegan	
		West Chicago	
		Willowcrest	
		Wilmington	
		Woodstock	
		Yorkville	

Band "A"	Band "B"	Band "C"	Band "C"
		Zion	
		Algonquin	
		Antioch	
		Hinsdale	
		Buffalo Grove SZC (CL)	
		Burr Ridge (CL)	
		Crescent City (CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Northbrook (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	

- Originating: Chicago – Monroe

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Algonquin	Ashkum
Chgo Calumet	Blue Island	Antioch	Beaverville
Chgo Canal	Chgo Beverly	Arlington Heights	Cedar Point
Chgo Congress (CL)	Chgo Newcastle	Arlington Heights (CL)	Chebanse
Chgo Edgewater	Chgo Newcastle (CL)	Aurora East	Cissna Park
Chgo Franklin	Chgo New castle (IND)	Aurora main	Clifton
Chgo Humboldt	Chgo Ohare	Barrington	Danforth
Chgo Hyde Park	Chgo Pullman	Barrington South	Depue
Chgo IL Dearborn	Chgo Rogers Park	Bartlett	Donovan
Chgo Irving	Chgo So Chgo	Beecher	Earlville
Chgo Kedzie	Chgo Stewart	Bensenville	Granville
Chgo Kildare	Chgo Stewart (CL)	Big Rock	Hebron
Chgo Lafayette	Elmhurst	Bolingbrook	Kinsman
Chgo Lakeshore	Evanston	Bradley (CL)	Leland
Chgo Lakeview	Hickory Hills	Braidwood	Marseilles
Chgo Lawndale	Hickory Hills (CL)	Buffalo Grove (CL)	Martinton
Chgo Merrimac	Hillside	Buffalo Grove/SZC (CL)	Mc Nabb
Chgo Oakland	Hinsdale	Burr Ridge (CL)	Milford
Chgo Portsmouth	La Grange	Calumet City	Paw Paw
Chgo Prospect	La Grange (CL)	Cary	Richmond
Chgo Superior	Morton Grove	Chgo Mitchell	Sandwich
Chgo Wabash	Oak Brook	Chgo Ohare (IND)	Sheldon
Chgo Wabash (CL)	Oak Lawn	Chgo Heights East	Sheridan
Cicero	Park Ridge	Chgo Heights Main	Somonauk
Oak Park	River Grove	Coal City	Spring Grove
	Schiller Park	Crescent City	Stelle
	Skokie	Crescent City (CL)	Stockland
	Summit	Crete	Tonica
	Westchester (CL)	Crystal Lake	Wellington
	Wilmette	Deerfield	Wonder Lake
		Des Plaines	Woodland
		Downers Grove	

Band "A"	Band "B"	Band "C"	Band "C"
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Elk Grove	
		Elk Grove (CL)	
		Elwood	
		Fox Lake	1
		Frankfort	
		Gardner	1
		Geneva	
		Gilman	
		Glen Ellyn	
		Glenview	+
		Governors	
		Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvey	
		Herscher	
		Highland Park	
		Homewood	
		Hopkins Park	
		Huntley	1
		Joliet (CL)	1
		Joliet Main	1
		Joliet West	
		Joliet/ADM	1
		(CL)	
		Kaneville	
		Kankakee	
		La Salle	
		La Salle (CL)	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Lake Zurich (CL)	
		Lemont Main	
		Lemont North	
		Libertyville	
		Lisbon	1

Band '	"A"	Band "B"	Band "C"	Band "C"
			Lockport	
			Lombard	
			Manhattan	
			Manteno	
			Marengo	
			Mazon	1
			Mc Henry	1
			Minooka	
			Minooka (CL)	-
			Mokena	
			Momence	
			Morris	+
			Naperville	
			Naperville	
			Northeast	
			New Lenox	
			Newark	
			North Chicago	
			Northbrook	
			Northbrook	
			(CL)	
			Northbrook West	
			Oglesby	
			Oglesby (CL)	
			Onarga	
			Orland	
			Oswego	
			Ottawa	
			Ottawa (CL)	
			Palatine	
			Palos Park	-
			Park Forest	
			Peotone	+
			Plainfield	+
			Plano	
			Plato Center	+
			Plattville	+
			Poplar Creek	+
			Riverdale	
			Romeoville	
			Roselle	
		_	Round Lake	
			Schaumburg	<u> </u>
			Schaumburg (CL)	
			Schaumburg	1
			North	
			Seneca	
			St. Anne	

Band "A"	Band "B"	Band "C"	Band "C"
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Warrenville	
		Watseka	
		Watseka (CL)	
		Wauconda	
		Waukegan	
		West Chicago	
		West Chicago (CL)	
		Wheaton	
		Wheeling	
		Willowcrest	
		Wilmington	
		Winnetka	
		Woodstock	
		Woodstock (CL)	
		Woodstock North (CL)	
		Yorkville	
		Zion	

- Originating: Chicago - Oakland

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Beverly	Bellwood	Chgo Newcastle	Ashkum
Chgo Calumet	Blue Island	Evanston	Beaverville
Chgo Canal	Calumet City	Hillside	Cedar Point
Chgo Congress (CL)	Chgo Austin	Morton Grove	Chebanse
Chgo Franklin	Chgo Edgewater	Schiller Park	Cissna Park
Chgo ID	Chgo Humboldt	Skokie	Clifton
Chgo Kedzie	Chgo Irving	Westchester (CL)	Danforth
Chgo Lafayette	Chgo Kildare	Chgo- Newcastle (CL)	Depue
Chgo Lakeshore	Chgo Merrimac	Des Plaines	Donovan
Chgo Lawndale	Chgo Lakeview	Glenview	Earlville
Chgo Monroe		Northbrook	Granville
Chgo Hyde Park	Chgo Rogers Park	Park Ridge	Hebron
Chgo Oakland	Chgo Pullman	Wilmette	Kinsman
Chgo Portsmouth	Cicero	Winnetka	Leland
Chgo Prospect	Hickory Hills	Arlington Heights	Marseilles
Chgo Stewart	Hickory Hills (CL)	Bensenville	Martinton
Chgo Stewart - CL	Harvey	Chgo O'Hare	McNabb
Chgo Superior	LaGrange	Deerfield	Milford
Chgo Wabash	LaGrange (CL)	Elk Grove	Paw Paw
Chgo - Wabash CL	Oak Lawn	Elmhurst	Richmond
Chgo South Chgo	Oak Park	Highland Park	Sandwich
	River Grove	Northbrook West	Sheldon
	Riverdale	Schaumburg	Sheridan
	Summit	Wheeling	Somonauk
		Downers Grove	Spring Grove
		Lemont North	Stelle
		Lombard	Stockland
		Oak Brook	Tonica
		Elk Grove (CL)	Wellington
		Glen Ellyn	Wonder Lake
		Lemont Main	Woodland
		Naperville	
		Orland	
		Palos Park	

Band "A"	Band "B"	Band "C"	Band "C"
		Romeoville	
		Roselle	
		Warrenville	
		Wheaton	
		Bolingbrook	
		Aurora East	
		Aurora Main	
		Barrington	
		Barrington South	
		Bartlett	
		Beecher	
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove (CL)	
		Cary	
		Chgo Heights	
		East Chgo Heights	
		Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	1
		Harding	1
		Harvard	1
		Harvard Motorola	
		Herscher	
		Homewood	1
		Hopkins Park	

Band "C"

Band "C"

(IND) Crescent City (CL) Joliet (CL) Joliet/ADM (CL) LaSalle (CL) Lake Zurich (CL) Minooka (CL) Northbrook (CL) Oglesby (CL) Ottawa (CL) Schaumburg (CL) Watseka (CL) West Chicago (CL)

Woodstock (CL) Woodstock North (CL)

Sugar Grove **Tinley Park** Union Utica Verona Watseka Waconda Waukegan West Chicago Willowcrest Wilmington Woodstock Yorkville Zion Algonquin Antioch Hinsdale Buffalo Grove SZC (CL) Burr Ridge (CL) Chicago-Newcastle (IND) Chicago-O'Hare

Band "A"	Band "B"	Band "C"	Band "C"
		Huntley	
		Joliet Main	
		Joliet West	
		Kaneville	
		Kankakee	
		LaSalle	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola	
		Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North Chicago	
		Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	

350 N. Orleans St., Suite 600 Chicago, IL 60654-1509 - Originating:

Chicago – Rogers Park

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Merrimac	Bellwood	Chgo Portsmouth	Ashkum
Chgo Lakeview	Chicago- Newcastle (IND)	Hillside	Beaverville
Chgo Edgewater	Chgo Calumet	Elmhurst	Cedar Point
Chgo Humboldt	Chgo Lafayette	Chgo Hyde Park	Chebanse
Chgo Irving	Chgo Lawndale	Chgo Prospect	Cissna Park
Chgo Rogers Park	Oak Park	Chgo Beverly	Clifton
Chicago- Newcastle (CL)	Schiller Park	Chgo Pullman	Danforth
Chgo Newcastle	Park Ridge	Chgo South Chgo	Depue
Evanston	Bensenville	Oak Lawn	Donovan
Skokie	Chicago- O'Hare (IND)	Hickory Hills	Earlville
Morton Grove	Des Plaines	Hickory Hills (CL)	Granville
Chgo Kildare	Glenview	Blue Island	Hebron
Wilmette	Cicero	Calumet City	Kinsman
Winnetka	Chgo O'Hare	Chgo Mitchell	Leland
	Northbrook	Harvey	Marseilles
	River Grove	Riverdale	Martinton
	Northbrook (CL)	Arlington Heights	McNabb
	Chgo Oakland	Elk Grove	Milford
	Deerfield	Schaumburg	Paw Paw
	Highland Park	Wheeling	Richmond
	Northbrook West	Downers Grove	Sandwich
	Chgo ID**	Lemont North	Sheldon
	Chgo Monroe**	Lombard	Sheridan
	Chgo Superior	Oak Brook	Somonauk
	Chgo Wabash**	Elk Grove (CL)	Spring Grove
	Chgo - Wabash CL	Glen Ellyn	Stelle
	Chgo Austin	Lemont Main	Stockland
	Chgo Canal	Naperville	Tonica
	Chgo Congress (CL)	Orland	Wellington
	Chgo Franklin	Palos Park	Wonder Lake
	Chgo Kedzie	Romeoville	Woodland
	Chgo	Roselle	

Band "A"	Band "B"	Band "C"	Band "C"
	Lakeshore		
		Warrenville	
		Wheaton	
		Bolingbrook	
		Aurora East	
		Aurora Main	
		Barrington	
		Barrington	
		South	
		Bartlett	
		Beecher	
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove	
	_	(CL)	
		Cary	
		Chgo Heights East	
		Chgo Heights Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard	
	_	Motorola	
		Herscher	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet Main	

Band "A"	Band "B"	Band "C"	Band "C"
		Joliet West	
		Kaneville	
		Kankakee	
		LaSalle	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola	
		Lisbon	
		Lockport	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North	
		Chicago Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Watseka	
		Waconda	
		Waukegan	
		West	
		Chicago	

Band "A"	Band "B"	Band "C"	Band "C"
		Willowcrest	
		Wilmington	
		Woodstock	
		Yorkville	
		Zion	
		Algonquin	
		Antioch	
		Buffalo Grove SZC (CL)	
		Burr Ridge	
		(CL)	
		Crescent City (CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	
		Summit	
		Westchester (CL)	
		Chgo Stewart	
		Chgo Stewart - CL	
		LaGrange	
		LaGrange (CL)	
		Hinsdale	

Issued: June 12, 2003

- Originating: Chicago – Stewart

Band "A"	Band "B"	Band "C"	Band "C"
Blue Island	Calumet City	Algonquin	Ashkum
Chgo Beverly	Chgo Austin	Antioch	Beaverville
Chgo	Chgo Canal	Arlington	Cedar
Calumet		Heights	Point
Chgo Hyde	Chgo	Arlington	Chebanse
Park	Congress (CL)	Heights (CL)	
Chgo Lafayette	Chgo Franklin	Aurora East	Cissna Park
Chgo Mitchell	Chgo Humboldt	Aurora Main	Clifton
Chgo Oakland	Chgo IL Dearborn	Barrington	Danforth
Chgo Portsmouth	Chgo Irving	Barrington South	Depue
Chgo Prospect	Chgo Kedzie	Bartlett	Donovan
Chgo Pullman	Chgo Kildare	Beecher	Earlville
Chgo So. Chgo	Chgo Lakeshore	Bellwood	Granville
Chgo Stewart (CL)	Lakeview	Bensenville	Hebron
Chgo Wabash (CL)	Chgo Lawndale	Big Rock	Kinsman
Oak Lawn	Chgo Merrimac	Bollingbrook	Leland
Riverdale	Chgo Monroe	Bradley (CL)	Marseilles
	Chgo Superior	Braidwood	Martinton
	Chgo Wabash	Buffalo Grove (CL)	Mc Nabb
	Cicero	Buffalo Grove/SZC (CL)	Milford
	Harvey	Burr Ridge (CL)	Paw Paw
	Hickory Hills	Cary	Richmond
	Hickory Hills (CL)	Chgo Edgewater	Sandwich
	Homewood	Chgo Newcastle	Sheldon
	La Grange	Chgo Newcastle (CL)	Sheridan
	La Grange (CL)	Chgo Newcastle (IND)	Somonauk
	Oak Park	Chgo Ohare	Spring Grove
	Orland	Chgo Ohare (IND)	Stelle
	Palos Park	Chgo Rogers Park	Stockland
	Summit	Chgo Heights East	Tonica
	Tinley Park	Chgo Heights Main	Wellington

Band "A"	Band "B"	Band "C"	Band "C"
		Coal City	Wonder Lake
		Crescent City	Woodland
		Crescent City	
		(CL)	
		Crete	
		Crystal Lake	
		Deerfield	
	_	Des Plaines	
		Downers Grove	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Elk Grove	
		Elk Grove	
		(CL)	
		Elmhurst	
		Elwood	
		Evanston	
		Fox Lake	
		Frankfort	
		Gardner	
		Geneva	
		Gilman	
		Glen Ellyn	
		Glenview	
		Governors Park	
		Grant Park	
		Grays lake	
		Hampshire	
		Harding	
		Harvard	
		Herscher	
		Highland	
		Park	
		Hillside	
		Hinsdale	
		Hopkins Park	
		Huntley	
		Joliet (CL)	
		Joliet Main	
		Joliet West	
		Joliet/ADM (CL)	
		Kaneville	
		Kankakee	

Band "A"	Band "B"	Band "C"	Band "C"
		La Salle	
		La Salle (CL)	
		Lake Forest	
		Lake Villa	
		Lake Zurich	
		Lake Zurich	
		(CL)	
		Lemont Main	
		Lemont North	
		Libertyville	
		Lisbon	
		Lockport	
		Lombard	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		Mc Henry	
		Minooka	
		Minooka (CL)	
		Mokena	
		Momence	
		Morris	
		Morton Grove	
		Naperville	
		Naperville	
		Northeast	
		New Lenox	
		Newark	
		North	
		Chicago Northbrook	
		Northbrook	
		(CL)	
		Northbrook	
		West	
		Oak Brook	
		Oglesby	
		Oglesby (CL)	
		Onarga	
		Oswego	
		Ottawa	
		Ottawa (CL)	
		Palatine	
		Park Forest	
		Park Ridge	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	1
		Plattville	

Band "A"	Band "B"	Band "C"	Band "C"
		Poplar Creek	
		River Grove	
		Romeoville	
		Roselle	
		Round Lake	
		Schaumburg	
		Schaumburg (CL)	
		Schaumburg	
		North	
		Schiller Park	
		Seneca	
		Skokie	
		St. Anne	
		Sugar Grove	
		Utica	
		Verona	
		Warrenville	
		Watseka	
		Watseka (CL)	
		Wauconda	
		Waukegan	
		West	
		Chicago	
		West	
	-	Chicago (CL) Westchester	
		(CL)	
		Wheaton	
		Wheeling	
		Willowcrest	
		Wilmette	
		Wilmington	
		Winnetka	
	1	Woodstock	
		Woodstock	
		(CL)	
		Woodstock	
		North (CL) Yorkville	
		Zion	

- Originating: Chicago – Superior

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Hickory Hills	Ashkum
Chgo Calumet	Chgo Beverly	Blue Island	Beavervill e
Chgo Canal	Chicago- Newcastle (CL)	Hickory Hills (CL)	Cedar Point
Chgo Congress (CL)	Chgo Newcastle	Calumet City	Chebanse
Chgo Franklin	Chicago- Newcastle (IND)	Chgo Mitchell	Cissna Park
Chgo ID	Chgo Portsmouth	Harvey	Clifton
Chgo Kedzie	Chgo Stewart	Riverdale	Danforth
Chgo Lafayette	Chgo Stewart - CL	Des Plaines	Depue
Chgo Lakeshore	Chgo Rogers Park	Glenview	Donovan
Chgo Lawndale	Chgo Pullman	Northbrook	Earlville
Chgo Monroe	Chgo South Chgo	Winnetka	Granville
Chgo Hyde Park	Evanston	Arlington Heights	Hebron
Chgo Oakland	Hillside	Bensenville	Kinsman
Chgo Edgewater	Morton Grove	Deerfield	Leland
Chgo Humboldt	Schiller Park	Elk Grove	Marseilles
Chgo Irving	Skokie	Elmhurst	Martinton
Chgo Merrimac	Cicero	Highland Park	McNabb
Chgo Lakeview	LaGrange	Northbrook West	Milford
Chgo Prospect	LaGrange (CL)	Schaumburg	Paw Paw
Chgo Superior	Oak Lawn	Wheeling	Richmond
Chgo Wabash	Oak Park	Downers Grove	Sandwich
Chgo - Wabash CL	River Grove	Lemont North	Sheldon
Chgo Kildare	Park Ridge	Lombard	Sheridan
	Wilmette	Oak Brook	Somonauk
	Summit	Elk Grove (CL)	Spring Grove
	Westchester (CL)	Glen Ellyn	Stelle
	Chgo O'Hare	Lemont Main	Stockland
	Chicago-O'Hare (IND)	Naperville	Tonica
		Orland	Wellington
		Palos Park	Wonder Lake
		Romeoville	Woodland
		Roselle	
		Warrenville	
		Wheaton	
		Bolingbrook	
		Aurora East	
		Aurora East	

Band "A"	Band "B"	Band "C"	Band "C'
		Aurora Main	
		Barrington	
		Barrington	
		South	_
		Bartlett	
		Beecher	
		Big Rock	
		Bradley (CL)	
		Briadwood	
		Buffalo Grove	
		(CL)	
		Cary	
		Chgo Heights East	
		Chgo Heights	
		Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	_
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard	
		Motorola	
		Herscher	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet Main	
		Joliet West	
		Kaneville	
		Kankakee	
		LaSalle	
		Lake Forest	

Band "A"	Band "B"	Band "C"	Band "C"
		Lake Villa	
		Lake Zurich	
		Libertyville	
		Libertyville	
		Motorola Lisbon	
		Lockport Manhattan	
		Manteno	
		Marengo	
		Mazon	
		McHenry	
		Minooka	
		Mokena	
		Momence	
		Morrise	
		New Lennox	
		Newark	
		North Chicago	
		Oglesby	
		Onarga	
		Oswego	
		Ottawa	
		Palatine	
		Park Forest	
		Peotone	
		Plainfield	
		Plano	
		Plato Center	
		Plattville	
		Poplar Creek	
		Round Lake	
		Seneca	
		St. Anne	
		Sugar Grove	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Watseka	
		Waconda	
		Waukegan	
		West Chicago	
		Willowcrest	
		Wilmington	
		Woodstock	
		Yorkville	
		Zion	1

Band "A"	Band "B"	Band "C"	Band "C"
		Algonquin	
		Antioch	
		Hinsdale	
		Buffalo Grove SZC (CL)	
		Burr Ridge (CL)	
		Crescent City (CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Northbrook (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	

- Originating: Chicago – Wabash

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Austin	Bellwood	Hickory Hills	Ashkum
Chgo Calumet	Chgo Beverly	Blue Island	Beavervill e
Chgo Canal	Chicago- Newcastle (CL)	Hickory Hills (CL)	Cedar Point
Chgo Congress (CL)	Chgo Newcastle	Calumet City	Chebanse
Chgo Franklin	Chicago- Newcastle (IND)	Chgo Mitchell	Cissna Park
Chgo ID	Chgo Portsmouth	Harvey	Clifton
Chgo Kedzie	Chgo Stewart	Riverdale	Danforth
Chgo Lafayette	Chgo Stewart - CL	Des Plaines	Depue
Chgo Lakeshore	Chgo Rogers Park	Glenview	Donovan
Chgo Lawndale	Chgo Pullman	Northbrook	Earlville
Chgo Monroe	Chgo South Chgo	Winnetka	Granville
Chgo Hyde Park	Evanston	Arlington Heights	Hebron
Chgo Oakland	Hillside	Bensenville	Kinsman
Chgo Edgewater	Morton Grove	Deerfield	Leland
Chgo Humboldt	Schiller Park	Elk Grove	Marseilles
Chgo Irving	Skokie	Elmhurst	Martinton
Chgo Merrimac	Cicero	Highland Park	McNabb
Chgo Lakeview	LaGrange	Northbrook West	Milford
Chgo Prospect	LaGrange (CL)	Schaumburg	Paw Paw
Chgo Superior	Oak Lawn	Wheeling	Richmond
Chgo Wabash	Oak Park	Downers Grove	Sandwich
Chgo - Wabash CL	River Grove	Lemont North	Sheldon
Chgo Kildare	Park Ridge	Lombard	Sheridan
	Wilmette	Oak Brook	Somonauk
	Summit	Elk Grove (CL)	Spring Grove
	Westchester (CL)	Glen Ellyn	Stelle
	Chgo O'Hare	Lemont Main	Stockland
	Chicago-O'Hare (IND)	Naperville	Tonica
		Orland	Wellington
		Palos Park	Wonder Lake
		Romeoville	Woodland
		Roselle	
		Warrenville	
		Wheaton	
		Bolingbrook	
		Aurora East	

Band "A"	Band "B"	Band "C"	Band "C
		Aurora Main	
		Barrington	
		Barrington South	
		Bartlett	
		Beecher	
		Big Rock	_
		Bradley (CL)	
		Briadwood	
		Buffalo Grove (CL)	
		Cary	
		Chgo Heights East	
		Chgo Heights	
		Main	
		Cole City	
		Cressent City	
		Crete	
		Crystal Lake	
		Dundee	
		Dwight	
		Elburn	
		Elgin	
		Ellwood	
		Fox Lake	
		Frankfurt	
		Gardner	
		Geneva	
		Gillman	
		Governor's Park	
		Grant Park	
		Grays Lake	
		Hampshire	
		Harding	
		Harvard	
		Harvard	
		Motorola	
		Herscher	
		Homewood	
		Hopkins Park	
		Huntley	
		Joliet Main	-
		Joliet West	
		Kaneville	
		Kankakee	

Band	"A"	Band "B"	Band "C"	Band "C"
			LaSalle	
			Lake Forest	
			Lake Villa	
			Lake Zurich	
			Libertyville	
			Libertyville	
			Motorola	
			Lisbon	
			Lockport Manhattan	
			Manteno	
			Marengo	
			Mazon	
			McHenry	
			Minooka	
			Mokena	
			Momence	ļ
			Morrise	
			New Lennox	
			Newark	
			North Chicago	
			Oglesby	
			Onarga	
			Oswego	
			Ottawa	
			Palatine	
			Park Forest	
			Peotone	
			Plainfield	
			Plano	
			Plato Center	
			Plattville	
			Poplar Creek	
			Round Lake	
			Seneca	
			St. Anne	
			Sugar Grove	
			Tinley Park	
			Union	
			Utica	
			Verona	
			Watseka	
			Waconda	
			Waukegan	
			West Chicago	1
			Willowcrest	1
			Wilmington	
		1	Woodstock	

Band "A"	Band "B"	Band "C"	Band "C"
		Yorkville	
		Zion	
		Algonquin	
		Antioch	
		Hinsdale	
		Buffalo Grove SXC (CL)	
		Burr Ridge (CL)	
		Crescent City (CL)	
		Joliet (CL)	
		Joliet/ADM (CL)	
		LaSalle (CL)	
		Lake Zurich (CL)	
		Minooka (CL)	
		Northbrook (CL)	
		Oglesby (CL)	
		Ottawa (CL)	
		Schaumburg (CL)	
		Watseka (CL)	
		West Chicago (CL)	
		Woodstock (CL)	
		Woodstock North (CL)	

- Originating: Skokie

Band "A"	Band "B"	Band "C"	Band "C"
Chgo Edgewater	Arlington Heights	Algonquin	Ashkum
Chgo Irving	Arlington Heights (CL)	Antioch	Beaverville
Chgo Kildare	Bellwood	Aurora East	Cedar Point
Chgo Lakeview	Bensenville	Aurora Main	Chebanse
Chgo Merrimac	Buffalo Grove (CL)	Barrington	Cissna Park
Chgo Newcastle	Chgo Austin	Barrington South	Clifton
Chgo Newcstl (CL)	Chgo Calumet	Bartlett	Danforth
Chgo Newcstl (IND)	Chgo Canal	Beecher	Depue
Chgo Ohare (IND)	Chgo Congress	Big Rock	Donovan
Chgo Rogers Park	Chgo Franklin	Blue Island	Earlville
Des Plaines	Chgo Humboldt	Bolingbrook	Granville
Evanston	Chgo IL Dearborn	Bradley (CL)	Hebron
Glenview	Chgo Kedzie	Braidwood	Kinsman
Morton Grove	Chgo Lafayette	Buffalo Grove/SZC (CL)	Leland
Northbrook	Chgo Lakeshore	Burr Ridge (CL)	Marseilles
Park Ridge	Chgo Lawndale	Calumet City	Martinton
Schiller Park	Chgo Monroe	Cary	Mc Nabb
Wilmette	Chgo Ohare	Chgo Beverly	Milford
Winnetka	Chgo Superior	Chgo Hyde Park	Paw Paw
	Chgo Wabash	Chgo Mitchell	Richmond
	Chgo Wabash (CL)	Chgo Oakland	Sandwich
	Cicero	Chgo Portsmouth	Sheldon
	Deerfield	Chgo Prospect	Sheridan
	Elk Grove	Chgo Pullman	Somonauk
	Elk Grove (CL)	Chgo So Chgo	Spring Grove
	Elmhurst	Chgo Stewart	Stelle
	Highland Park	Chgo Stewart (CL)	Stockland
	Hillside	Chgo Heights East	Tonica
	Northbrook (CL)	Chgo Heights Main	Wellington
	Northbrook West	Coal City	Wonder Lake
	Oak Park	Crescent City	Woodland
	River Grove	Crescent City (CL)	

	Schaumburg	Crete	
Band "A"	Band "B"	Band "C"	Band "C"
	Westchester (CL)	Crystal Lake	
	Wheeling	Downers	
		Grove	
		Dundee	
		Dwight Elburn	
		Elgin	
		Elwood	
		Fox Lake	
		Frankfort	
		Gardner	
		Geneva	
		Gilman	
		Glen Ellyn	
		Governors	
		Park Grant Park	
		Grays Lake	
		-	
		Hampshire	
		Harding	
		Harvard	
		Harvey	
		Herscher	
		Hickory Hills	
		Hickory Hills	
		(CL) Hinsdale	-
		Homewood	
		Hopkins Park	
		Huntley	
		-	
		Joliet (CL)	
		Joliet Main	
		Joliet West	
		Joliet/ADM (CL)	
		Kaneville	+
		Kankakee	+
		La Grange	+
		La Grange	+
		(CL)	
		La Salle	
		La Salle (CL)	1
		Lake Forest	
		Lake Villa	
		Lake Zurich	1
		Lake Zurich	1
		(CL)	

		Lemont Main	
Band "A"	Band "B"	Band "C"	Band "C"
		Lemont North	
		Libertyville	
		Lisbon	
		Lockport	
		Lombard	
		Manhattan	
		Manteno	
		Marengo	
		Mazon	
		Mc Henry	
		Minooka	
		Minooka (CL)	
		Mokena	
	1	Momence	
	1	Morris	
		Naperville	
		Naperville	
		Northeast	
		New Lenox	
		Newark	
		North Chicago	
		Oak Brook	
		Oak Lawn	
		Oglesby	
		Oglesby (CL)	
		Onarga	
		Orland	
		Oswego	
		Ottawa	
		Ottawa (CL)	
		Palatine	
		Palos Park	
		Park Forest	
		Peotone	
		Plainfield	
	1	Plano	
	1	Plato Center	
	1	Plattville	
		Poplar Creek	
		Riverdale	
		Romeoville	
		Roselle	
		Round Lake	
	+	Schaumburg	
		(CL)	
		Schaumburg	
	1	North	1

		St. Anne	
		Sugar Grove	
Band "A"	Band "B"	Band "C"	Band "C"
		Summit	
		Tinley Park	
		Union	
		Utica	
		Verona	
		Warrenville	
		Watseka	
		Watseka (CL)	
		Wauconda	
		Waukegan	
		West Chicago	
		West Chicago (CL)	
		Wheaton	
		Willowcrest	
		Wilmington	
		Woodstock	
		Woodstock (CL)	
		Woodstock North (CL)	
		Yorkville	
		Zion	

3.7.2 Exchange Areas Defined

AREA Chicago-Calumet Chicago-Edgewater Chicago-Franklin Chicago-Humboldt Chicago-Hyde Park Chicago-Hyde Park Chicago-Illinois Dearborn Chicago-Inving Chicago-Layayette Chicago-Lakeshore Chicago-Lakeshore Chicago-Lakeview Chicago-Lakeview Chicago-Oakland Chicago-Oakland Chicago-Stewart Chicago-Stewart	SWITCH CODE CCHCGILEDXXX CCHCGILEDXXX CCHCGILFRXXX CCHCGILHBXXX CCHCGILDOXXX CCHCGILIDXXX CCHCGILIRXXX CCHCGILLAXXX CCHCGILLAXXX CCHCGILLWXXX CCHCGILLWXXX CCHCGILMOXXX CCHCGILRPXXX CCHCGILRPXXX CCHCGILSTXXX CCHCGILSUXXX CCHCGILSUXXX	EXCHANGE AREA B A B A B B A B B B B B B B B B B B B
Chicago-Superior Chicago-Wabash Skokie	CCHCGILSUXXX CCHCGILWBXXX CCHCGILSKXXX	A A B

3.8 <u>Toll Free Service</u>

Description

RCN Toll Free Service provides residential customers with a Toll Free telephone number enabling the customer to receive calls from family and friends, at no charge to the caller. The Toll Free Number will ring on the Customers main telephone number unless the customer requests to have it ring to an alternate number. Calls are billed in full minute increments and are not time-of-day sensitive. RCN Toll Free Service offers four standard routing options. There is no set up charge for the standard routing options. The standard routing options are as follows:

- 1) Toll Free origination from the continental United States, including Alaska and Hawaii.
- 2) Toll Free origination from the continental United States, including Alaska and Hawaii, and Canada.
- 3) Toll Free origination from the continental United States, including Alaska and Hawaii, Puerto Rico and US Virgin Islands.
- 4) Toll Free origination from the continental United States, including Alaska and Hawaii, Canada, Puerto Rico and US Virgin Islands.

Special routing is available upon request. Special routing nonrecurring charge set forth below.

<u>Rates</u>		Per Minute
	Calls From: Continental United States Canada	\$0.25 0.60
<u>Specia</u>	I Routing	Non Recurring

Ν

4. RCN Telecom Services Feature Packages

As an option, residential customers can also choose three residence packages: CenturyBasic, CenturyPlus, and CenturyGold. These packages are available on a per line basis and include certain custom calling features for one monthly price.

Additional Custom Calling features can be added a la carte to a residence package and qualify for the custom calling feature discount, but no reduction in the residence package monthly rate is applicable.

	Month	Monthly Rate		
	Exchange Area A	Exchange Area B		
CenturyBasic**	\$7.98	\$7.98		
Includes:				
Call Waiting				
Three Way Calling				
Call Forwarding				
Repeat Dialing				
Automatic Callback				
CenturyPlus*	\$15.00	\$15.00		
Includes:				
Call Waiting				
Three Way Calling				
Call Forwarding				
Repeat Dialing				
Automatic Callback				
Caller ID with Name				
CenturyGold*	\$18.00	\$18.00		
Includes:				
Call Waiting				
Three Way Calling				
Call Forwarding				
Repeat Dialing				
Automatic Callback				
Caller ID with Name				
Basic Voice Mail N				

I

I

* As of October 25, 2001 the Century Feature packages will no longer be available to new customers. Should a customer that has one of the packages prior to October 25th make any change in terms of calling plans or feature packages on or after that date, they would permanently lose their Century Feature Package.

** As of September 23, 2004 the CenturyBasic Feature Package will be discontinued. Existing customers N will need to select another feature packages.

		Month		
	-	Exchange Area A	Exchange Area B	
Essentials Packages Ind	ludes:			
	eluxe, Call Waiting ID Deluxe	\$10.00	\$10.00	
2 - Call Waiting, Caller ID D	eluxe, Call Waiting ID	\$14.00	\$14.00	
Deluxe, Basic Voice Mail 3 - Call Waiting, Caller ID D Deluxe, Speed Dial 8	eluxe, Call Waiting ID	\$12.00	\$12.00	
Family Package* Includes: Call Waiting, Ca Call Waiting ID Deluxe, I Distinctive Ring 2, Family	Distinctive Ring 1,	\$15.00	\$15.00	
Ultra Feature Package*		\$14.99	\$14.99	
Includes: Call Waiting Caller ID Deluxe Call Waiting ID Deluxe Three-Way Calling Basic Voice Mail Call Return Unlimited	Repeat Call Unlimited Touch-Tone Speed Call 8 Call Forward Busy Line/ Don't Answer Caller ID Blocking			
Ultra Feature Package Del	uxe*	\$19.99	\$19.99	
Call Waiting Caller ID Deluxe Call Waiting ID Deluxe Three-Way Calling Family Voice Mail Call Return Unlimited Repeat Call Unlimited Touch-Tone Speed Call 8	Call Forward Busy Line/ Don't Answer Caller ID Blocking Call Forward Variable Ultra Call Forward Anonymous Call Rejection Call Block			
Caller ID Block, Call Forward Call Forward Variable, Call F Deluxe, Call waiting, Caller I Distinctive Ring 2, Priority C	Basic Voice Mail, Call Block, d Busy Line Don't Answer,	\$12.00	\$12.00	

customers will be grandfathered and continue to receive the services.

5. Optional Offerings

5.1. Directory Assistance

Customers and users of the Company's calling services (excluding 800/888 services) may obtain directory assistance in determining telephone numbers by calling the Directory Assistance operator. For local and local toll calling areas as defined in Section 3.7 as the Chicago Serving Area, with the exception of calls for the 815 NPA, customers would dial 4-1-1 or 1-4-1-1. For all other directory assistance calls customers would dial 555-1212 or NPA-555-1212.

Requests for information other than telephone numbers will be charged at the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.

Non-published numbers are not available from Directory Assistance.

After obtaining the number from local directory assistance customers can complete their call in one easy step using Local Call Completion. Normal usage rates apply for the call completed.

Reverse Directory Assistance allows a customer to provide a phone number to get the listed name and address (including ZIP code) associated with listed local and nationwide numbers. A reverse DA rate applies for a search that results in "No Listing Found".

5.1.1. Each call to Directory Assistance will be charged as follows:

	Per Ca		
Local and Local Toll	\$1.25	1	
Local Call Completion	\$0.50		
Reverse DA	\$1.25	1	
InterLATA/Interstate	\$1.25	I.	

The Customer may request a maximum of two telephone numbers per call.

5.1.2. A credit will be given for calls to Directory Assistance when:

5.1.2.1. The Customer experiences poor transmission or is cut-off during the call; or

5.1.2.2. The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify his or her Company Service representative.

5.2. Customers with Disabilities Exemption

5.2.1. Local Directory Assistance

Calls to Directory Assistance from lines of customers who have been certified by a registered physician or recognized agency as unable to use a directory because of a physical handicap are not subject to charge

5.2.2. Long Distance Directory Assistance

Those customers with disabilities who qualify for exemptions, due to physical, visual, or a learning disability that prevents use of a telephone directory, the local directory assistance charges under Company Tariffs, are exempted from the Long Distance Directory Assistance service charge.

This exemption applies to calls billed to one residential telephone line per customer with a disability and applies to Directory Assistance Service calls for personal use only.

M = Material now appearing on this page previously located on Original Page No. 94.

Μ

6. Promotional Offerings

The Company may periodically offer alternative rates or billing arrangements as part of its promotional campaigns or competitive responses. The promotional offerings may be limited as to duration, dates and times of the offerings, and the locations where the offerings are made.

7. Other Services

7.1. Telecommunications Relay Service

Concurrence in regulations and charges of the Illinois Telecommunications Assistance Corporation.

- 7.1.1. Company concurs in the Rates, Rules, and Regulations governing:
 - 7.1.1.1. Intrastate Telecommunications Provisions for the Hearing-and-Voice impaired as filed by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 1 tariff; (2) intrastate Telecommunications Provisions for Deaf and Severely Hearing-Impaired for Dual Party Relay Service as filed by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 2 tariff.
 - 7.1.1.2. Company extends this concurrence to any and all changes which may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 1 and Ill. C.C. No. 2 tariffs.
 - 7.1.1.3. Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time.

7.1.2. ITAC Supplemental Charge

Pursuant to the Order dated May 4, 2005, of the Illinois Commerce Commission Docket No. 05-0232, the Company will impose a supplemental charge of eight cents per month per line for all subscriber lines other than Centrex-type lines, and a charge of 1.6 cent for each Centrex-type line, and a charge of 40 cents per PBX trunk, effective with bills rendered on or after June 1, 2005 or at the beginning of the first cycle after June 1, 2005.

7.2.1 Telephone Assistance Programs

- 7.2.1 General
 - 7.2.1.1. Participation in any of the following assistance programs is required to establish eligibility. The Illinois Department of Public Aid will certify the applicants' participation in assistance programs (A) and (B) below for purposes of determining eligibility.
 - A. Medicaid
 - B. Food Stamps
 - C. Supplemental Security Income (SSI)
 - D. Federal Housing Assistance
 - E. Low-Income Home Energy Assistance (LIHEAP)

С

С

D

т

- 7.2.1.2 The low-income programs are funded through voluntary contributions from Illinois customers.
- 7.2.1.3 The Telephone Company's verification through the Department of Human Services or, in lieu of electronic verification, applicant's signature on the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.
- 7.2.1.4 The low-income assistance shall be available to only one access line per lowincome household.

7.2.2 Supplemental Link-Up Assistance

7.2.2.1 A credit of up to 50% of the connection charge, not to exceed \$10.00 will be applied to each new eligible customer.

7.2.3 Voluntary Contributions

7.2.3.1 Customers wishing to participate in the funding of the Universal Telephone Assistance Program (UTSAP) may do so by electing to contribute, on a monthly basis, a fixed amount to be included by the Company on the customer's telephone bill. The voluntary contribution shall not reduce the customer's total monthly bill amount due the Company for telephone services or other charges.

1. Residential Customers may elect to contribute:

Α.	\$0.50
В.	\$1.00
C.	\$2.00
D.	\$5.00

т

т

Α.	\$1.00
В.	\$5.00
C.	\$10.00
D.	\$25.00

- 7.2.3.2. Customers may elect to discontinue or change the amount of monthly contributions on their bill at any time upon providing at least thirty (30) days notice to Company.
- 7.2.3.3. Failure by the customer in any month to remit the entire billed amount shall reduce the UTSAP contribution accordingly.

7.3. Operator Services

Calls are defined as Operator Assisted when the call is handled in such a manner that operator assistance in completion of the call is necessary.

OPERATOR ASSISTED CHARGES

Operator Assistance calls are defined as any call during which the customer obtains an operator's assistance for completion of the call. Surcharges are applicable regardless of the length of conversation.

<u>Sent Paid / Operator Assisted Usage</u> – defined as where the residence caller requests operator assistance to complete a local call, and where the call is to be billed to the originating telephone. These calls include:

<u>Person-to-person</u> – defined as when the subscriber requests operator assistance to speak to a specific person at the called number

<u>Station-to-Station</u> – defined as when the customer requests operator assistance to complete a call to a specific called number.

For Sent Paid / Operator Assisted Usage calls, minutes of use rates and discount apply. Sent Paid / Operator Assisted Usage Minutes of Use charges vary by band.

Sent Paid / Operator Assisted Usage Rates

		Peak Period Rating		Discount Pe	riod Rating
	Initial and	Initial Period	Subsequent	Shoulder	
	Subsequent	Charge	Period	<u>Peak</u>	Off Peak
Band	Time Period		<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
А	Untimed	\$0.044200	N/A	90%	60%
В	1 minute	\$0.063325	\$0.018275	90%(*)	60%(*)
С	1 minute	\$0.0850	\$0.0850	N/A	N/A

* Note: Discount is off both the initial period and subsequent period charges for Shoulder Peak and Off Peak.

Peak period rates are applicable for calls between 9:00 am and 10:59am, and between 2:00pm and 7:59pm, Monday through Friday

Shoulder peak period rates are applicable for calls between 8:00am and 8:59am, 11:00am and 1:59pm, and 8:00am and 8:59pm, Monday through Friday

Off peak period rates are applicable for calls between 9:00pm and 7:59am, Monday through Friday, and 9:00pm Friday through 7:59am Monday

For Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Memorial Day, Martin Luther King Day, President's Day, Labor Day, Columbus Day, Veterans Day, and Thanksgiving day or the resultant legal holiday, the applicable rating is the Off Peak Discount Period Rating.

Sent / Paid Operator Assisted Usage Accumulation Discount Structure

Usage (Bands A and B) is accumulated on a per account basis during the customer's billing period. A percentage discount is then applied based on usage accumulated, based on the following table:

Total Accumulated Usage	<u>% Discount Applied</u>
First \$2.60 (\$0 to \$2.60)	0%
Next \$2.60 (\$2.61 to \$5.20)	15.0%
Next \$5.20 (\$5.21 to \$10.40)	20.0%
Next \$15.60 (\$10.41 to \$26.00)	20.0%
Next \$26.00 (\$26.01 to \$52.00)	32.2%
Next \$52.00 (\$52.01 to \$104.00)	33.0%
Over \$104.00	33.0%

<u>Alternate Billed Operator Assisted Usage Service</u> – defined as where the residence caller requests operator assistance to complete a local call, and where the call is to be billed to a telephone number other than the originating telephone. These calls include:

 3^{rd} number billed – occurs when the end-user dials 0, and asks the operator to bill a call to a telephone number other than the calling number or the called number. The 3rd party number must be authorized to accept 3rd number billing.

<u>Collect</u> – occurs when the end-user dials 0+ or 0- and asks the operator to bill call to the called number, provided the called number accepts the charges

For Alternate Billed Operator Assisted Usage calls, minutes of use rates and discount apply. In addition, surcharges apply. Alternate Billed Operator Assisted Usage Minutes of Use charges vary by band.

Alternate Billed Operator Assisted Usage Rates

		Peak Period Rating		Discount Pe	eriod Rating
	Initial and		Subsequent	Shoulder	-
	Subsequent	Initial Period	Period	<u>Peak</u>	Off Peak
Band	Time Period	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>
А	1 minute	\$0.031025	\$0.007990	90%	60%
В	1 minute	\$0.063325	\$0.018275	90%(*)	60%(*)
С	1 minute	\$0.0850	\$0.0850	N/A	N/A

*Note: Discount is off both the initial period and subsequent period charges for Shoulder Peak and off Peak.

Peak period rates are applicable for calls between 9:00 am and 10:59am, and between 2:00pm and 7:59pm, Monday through Friday

Shoulder peak period rates are applicable for calls between 8:00am and 8:59am, 11:00am and 1:59pm, and 8:00am and 8:59pm, Monday through Friday

Off peak period rates are applicable for calls between 9:00pm and 7:59am, Monday through Friday, and 9:00pm Friday through 7:59am Monday

For Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Memorial Day, Martin Luther King Day, President's Day, Labor Day, Columbus Day, Veterans Day, and Thanksgiving day or the resultant legal holiday, the applicable rating is the Off Peak Discount Period Rating.

Alternate Billed Operator Assisted Usage Accumulation Discount Structure

Usage (Bands A and B) is accumulated on a per account basis during the customer's billing period. A percentage discount is then applied based on usage accumulated, based on the following table:

Total Accumulated Usage	% Discount Applied
First \$2.60 (\$0 to \$2.60)	0%
Next \$2.60 (\$2.61 to \$5.20)	15.0%
Next \$5.20 (\$5.21 to \$10.40)	20.0%
Next \$10.40 (\$10.41 to \$26.00)	20.0%
Next \$26.00 (\$26.01 to \$52.00)	33.2%
Next \$52.00 (\$52.01 to \$104.00)	33.0%
Over \$104.00	33.0%

Alternate Billed Operator Assisted Surcharges

Sent Paid	Surcharge
Person to Person	\$4.88
Alternate Billed 3 rd Number Billing Collect	\$2.71 \$2.71

Minutes of Use for IntraLATA Operator Assisted Calls are charged based on the rates for intraLATA calls outlined in Section 8.

<u>Other Operator Assisted Calls</u>: In addition to the Operator Assisted calls outlined above, RCN Telecom Services of provides two additional operator services:

Operator Assistance calls are defined as any call during which the customer obtains an operator's assistance for completion of the call. Surcharges are applicable regardless of the length of conversation.

- <u>Busy Line Verification</u> An operator verification call occurs when an en-user requests the operator to verify that a line is busy. The operator will only check the line once per request.
- <u>Busy Line Interrupt</u> An operator busy line interrupt call occurs when an end-user requests the
 operator to interrupt a conversation on a telephone line that is already in progress. The operator
 will only attempt the interrupt once per request.

Per occasion charge:	Rate
Busy Line Verification	\$2.00
Busy Line Interrupt	\$5.00

7.4. Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the incumbent local exchange carrier in the Customer's exchange area of the station number designated as the Customer's main billing number.

- 7.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is levied.
- 7.4.2. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, is a contrived name used for advertising purposes or to secure a preferential position in the directory, or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.4.3. Each listing must be designated Government or Business to ensure placement in the appropriate section of the directory. In order to aid users of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 7.4.4. In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- 7.4.5. Directory listings are provided in connection with each Customer service as specified herein.

7.4.5.1. Primary Listing

A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is available in the white pages and through dialed directory assistance. This listing is provided at no additional charge.

7.4.5.2. Non-published Listings

The telephone numbers of non-published listings are not listed in either directories or directory assistance records available to the general public. Incoming calls to non-published numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present.

A Non-published Telephone Service will be furnished, at the Customer's request.

7.4.5.3. Non-listed Numbers

A non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

7.4.5.4. Additional Listing

A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone.

7.4.5.5. <u>Recurring Charges</u>

Recurring charges associated with Directory Listings are as follows:

	Per Listing or <u>Per Number Cha</u>	<u>rge</u>
Primary Listing Initial Line Additional Lines Non-listed (semi-private) Non-published (private) Extra Listing (each listing) Foreign Listing	N/C N/C \$ 1.00 \$ 1.70 \$ 2.50 \$ 0.82	1

7.5. Emergency Services (Enhanced 911)

- 7.5.1. The Company will provide 9-1-1 Telecommunications Service (9-1-1 Service) through a contract with Ameritech for the purpose of voice reporting emergencies by the public.
- 7.5.2. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity).
- 7.5.3. A Public Safety Answering Point ("PSAP") is the answering point for a 9-1-1 call. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs answer first; Secondary PSAPs receive calls on a transfer basis only.
- 7.5.4 Any person dialing "9-1-1" from a telephone which is usable for local exchange telephone network access and arranged to provide 9-1-1 Service will be automatically connected to the appropriate PSAP for that telephone. Any service, which is arranged for incoming traffic only or which, in whole or part, provides network access via a central office switch other than the Customer's local central office switch, is arranged for 9-1-1 Service.
- 7.5.5. For the purposes of this tariff, a Responding Agency is an agency that is prepared to provide one or more specific emergency services via calls received from a PSAP.
- 7.5.6. 9-1-1 calls originated from the Company's Local Exchange Service access facilities shall be completed to the appropriate PSAP without a charge being assessed to the calling party by the Company.
- 7.5.7. Enhanced 911 Service, as offered by the Company, has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the PSAP.
- 7.5.8. 9-1-1 dialing will be provided free from all phones within an exchange that has 9-1-1 service.
- 7.5.9. The company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premise.
- 7.5.10. 9-1-1 service information consisting of the names, addresses and telephone numbers of subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- 7.5.11. End users dialing 9-1-1 forfeit the privacy afforded by non-published and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished to a PSAP. Information will be provided only for the purpose of responding to emergency calls.
- 7.5.12. The Company will adopt practices to notify a point of contact for the Primary PSAP within a 9-1-1 system within 15 minutes after a confirmed outage within the system, and to also advise as to the magnitude of the outage. The Company will also adopt practices to notify the point of contact for the primary PSAP within a 9-1-1 system within 15 minutes after the confirmed restoration of 9-1-1 service.

- 7.5.13. The Company will comply with database security procedures and requirements contained in 83 Illinois Administrative Code Part 725.400(d).
- 7.5.14. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attached to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 9-1-1 call
- 7.5.15. The Company will provide to Ameritech Calling Name and Address data (CNA) for use in entering data into the 9-1-1 database. Company is responsible for providing Ameritech updates to the CNA data and error corrections that may occur during the entry of CNA data to the Ameritech 9-1-1 Database System. Ameritech will confirm receipt of such data and corrections by the next Business Day by providing the Company with a report of the number of items sent, the number of items entered correctly, and the number of errors.
- 7.5.16. The Company accepts no responsibility for obtaining subscriber record information from private business or residential telecommunications systems.

7.6. Digital Divide Elimination Fund Program

- 7.6.1 Digital Divide Elimination Fund Program is created as a special fund in the State Treasury to foster elimination of the Digital Divide and shall be used to fund the construction of facilities as specified in the Commission's rules. All monies in the Fund will be collected by the Company and reported to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.
 - 7.6.1.1 Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for telecommunications service or other charges appearing on the bill.

This contribution will be a line item on the bill and identified as the "Digital Divide Fund".

Contributions shall be collected on a recurring basis each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by Scetion 758.60.

Customers may elect to contribute \$0.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00, or \$25.00 per month per line.

Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the Company.

Failure by the customer in any month to remit the entire bill amount may reduce the contribution accordingly

8. Hi-Capacity Services

8.1 SONET

- 1. OC-3, OC-12, and OC-48 Service provides high speed synchronous optical fiber-based full duplex data transmission capabilities.
- 2. Speeds i)
 - OC-3 service provides channels operating at the terminating bit rate of 155.52 Mbps.
 - ii) OC-12 service provides channels operating at the terminating bit rate of 622.08 Mbps.
 - iii) OC-48 service provides channels operating at the terminating bit rate of 2488.32 Mbps.
- 1. SONET Service Configurations will provide dedicated bandwidth capacity over self healing ring, two-point, or interoffice configurations for a single customer.
 - i) Point-To-Point- Two-point configuration or point-to-point configuration is a dedicated high capacity connection between two customer designated locations.
 - ii) Ring configuration is a dedicated high capacity network designed to provide increased reliability and functionality via a self-healing ring between multiple customer designated locations, telephone company central offices, and RCN Telecom Services Telecom nodes where facilities can be made available.
 - iii) Interoffice configuration is a dedicated high capacity connection between two telephone company Central Offices.

on

1. Rates i)	OC-3, OC-12 and (the contract term of 36		are monthly recurring charges based
	Service OC-3	Rate Elements Customer Node Central Office Node Mileage (per mile) Port (per add/drop)	36 Month \$1416.00 \$800.00 \$208.00 \$96.00
	Service OC-3	Rate Elements Customer Node Central Office Node Mileage (per mile) Port (per add/drop)	60 Month \$1124.00 \$640.00 \$176.00 \$88.00
	Service OC-12	Rate Elements Customer Node Central Office Node Mileage (per mile) Port (per add/drop)	36 Month \$3080.00 \$2096.00 \$208.00 \$96.00
	Service OC-12	Rate Elements Customer Node Central Office Node Mileage (per mile) Port (per add/drop)	60 Month \$2464.00 \$1676.00 \$176.00 \$88.00
	Service OC-48	Rate Elements Customer Node Central Office Node Mileage (per mile) Port (per add/drop)	36 Month \$4712.00 \$4192.00 \$208.00 \$96.00
	Service OC-48	Rate Elements Customer Node Central Office Node Mileage (per mile) Port (per add/drop)	60 Month \$3772.00 \$3352.00 \$176.00 \$88.00
ii) Non-Recurring Charges.			

A one-time Design and Administrative Charge of \$650.00 applies.

8.2 DS-1

- 1) DS-1 Service is a digital transmission facility 1.544 Mbps with a capacity of up to twenty four (24) analog or digital channels. This service supports voice, analog data, digital data and video. This service consists of DS-1 capacity available twenty four (24) hours per day, seven (7) days per week.
- 2) DS-1 Recurring rates are monthly recurring charges based on the contract term of 12 months, 36 months or 60 months.

Rate Elements	12 Month
Local Distribution Channel	\$164.00
Channel Mileage Termination	\$56.80
Channel Mileage	\$18.40
Rate Elements	36 Month
Local Distribution Channel	\$99.65
Channel Mileage Termination	\$30.31
Channel Mileage	\$12.66
Rate Elements Local Distribution Channel Channel Mileage Termination Channel Mileage DS-1 Non-Recurring rates.	36 Month \$90.00 \$19.84 \$18.40
<i>Rate Elements</i>	12 Month
Administrative	\$48.00
Design	\$92.00
POP Local Distribution Channel	\$160.00
LSO Local Distribution Channel	\$160.00
Rate Elements	36 Month
Administrative	\$48.00
Design	\$46.40
POP Local Distribution Channel	\$64.00
LSO Local Distribution Channel	\$64.00
Rate Elements	60 Month

Administrative	\$48.00
Design	\$0.00
POP Local Distribution Channel	\$0.00
LSO Local Distribution Channel	\$0.00

3)

8.3 DS-3

- 1) DS-3 Service is a digital transmission facility of 44.736 Mbps ??description??.
- 2) DS-3 Recurring rates are monthly recurring charges based on the contract term of 12 months, 36 months, or 60 months.

Rate Elements	12 Month
Local Distribution Channel	\$1,976.00
Channel Mileage Termination	\$280.00
Channel Mileage	\$88.00
Rate Elements	36 Month
Local Distribution Channel	\$1,004.00
Channel Mileage Termination	\$239.55
Channel Mileage	57.89
Rate Elements	60 Month
Local Distribution Channel	\$806.40
Channel Mileage Termination	\$225.46
Channel Mileage	\$31.60
DS-3 Non-Recurring rates	

3)

Rate Elements	12 Month
Administrative	\$48.00
Design	\$320.00
POP Local Distribution Channel	\$600.00
LSO Local Distribution Channel	\$600.00

Rate Elements	36 Month
Administrative	\$48.00
Design	\$128.00
POP Local Distribution Channel	\$240.00
LSO Local Distribution Channel	\$240.00

Rate Elements	60 Month
Administrative	\$48.00
Design	\$0.00
POP Local Distribution Channel	\$0.00
LSO Local Distribution Channel	\$0.00

9. Long Distance Services

1) RCN 9.9 Cent Long Distance Bundled Plan*

RCN 9.9 Cent Long Distance Bundled Plan is available to residential customers who subscribe to RCN Long Distance Service and RCN Local. Calls are not time of day or day of week sensitive. There is a \$2.00 minimum monthly usage fee with this plan.

Per Minute - \$0.099

2) RCN 0.07 Cent Long Distance Bundled Plan*

RCN 0.07 Cent Long Distance Bundled Plan is available to residential customers who subscribe to RCN Local. Calls are not time of day or day of week sensitive. There is a monthly recurring line charge with this plan.

Per Minute - Per Line \$0.07 Monthly Recurring Charge - \$4.95

3) RCN 0.09 Cent Long Distance A La carte Non-Resilink Bundled Plan*

RCN 0.09 Cent Long Distance a La carte Mpm-Resilink Bundled Plan is available to facility residential customers who subscribe to RCN long distance service and RCN Local Services. This plan is available to customers residing in facility based areas where ResiLink is not available, but are selecting Local and Long Distance. Calls are not time of day or day of week sensitive. There is no monthly recurring line charge with this plan.

Per Minute - \$0.09

4) RCN 0.07/.05/\$2.95 Monthly Fee a la carte non-Resilink Bundled Plan*

RCN 0.07/.05/\$2.95 Monthly Fee a la carte non-Resilink Bundled Plan is available to facility residential customers who subscribe to RCN Long Distance service and RCN Local Services. This plan is available to customers residing in facility based areas where Resilink is not available, but are slecting Local and Long Disance.

Per Minute - \$0.07 day rate \$0.05 night/weekend rate Monthly Recurring Charge - \$2.95

5) RCN Long Distance – a la carte

RCN Long Distance – a la carte is availbale to residential customers who subscribe to RCN Long Distance Service and RCN Local Service. Callare not time of day or day of week sensitive. Customers may choose from one of two rate options.

Option 1 – per minute rate of 0.08 with no monthly fee. Option 2 – per minute rate of 0.05 with a 3.95 monthly fee.

6) RCN Unlimited Long Distance²

Provides customers with unlimited long distance calling for a flat monthly rate. A la carte – Monthly Recurring Charge - \$24.00 With Bundle Package – Monthly Recurring Charge - \$20.00

* Effective September 23, 2004 RCN will discontinue the sale of these plans to new customers. Existing customers will be grandfathered and continue to receive the service.

² RCN's Unlimited Long Distance Plan allows unlimited minutes of direct- dialed 1+ domestic calling for residential voice service only. If usage is not consistent with residential voice applications (Internet/data use, facsimile, auto-dialing, resale, telemarketing or other non-residential usage), RCN may immediately suspend, restrict or cancel the customer's service and assess an additional monthly fee for minute usage in excess of 5,000 minutes per month. Please be advised, customers checking email, surfing the Internet or sending faxes should not incur an additional monthly fee for minute usage due to the brevity of these applications.

10.Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

11. Small Business Services

11.1 General

RCN Small Business Services provides small business customers with 1, 2 or 4 phone lines (since three lines would require the cost and installation of an additional modem, RCN is requiring a customer to take the additional fourth line). This service is only available to Small Business customers in RCN's footprint through the VoIP platform.

11.2 Calling Plans

11.2.1 Ala Carte Offerings

Unlimited Local – Provides unlimited calling to areas within the Chicago local calling area. Used for primary phone line if customer does not have any other RCN services.

Monthly Recurring Charge	\$28.00
Regional usage rate	\$0.075 per minute

Unlimited Local with Bundle – provides unlimited calling to areas within the Chicago local calling area. Used for primary phone line if customer has another RCN service such as Cable or Internet.

Monthly Recurring Charge	\$25.00
Regional usage rate	\$0.075 per minute

Unlimited Local Additional Line – provides unlimited calling to areas within the Chicago local calling area. Used for additional phone lines.

Monthly Recurring Charge Regional usage rate

\$22.00 \$0.075 per minute Ν

11. Small Business Services (cont'd.)

11.2 Calling Plans (cont'd)

11.2.2 Bundled Offerings

Unlimited Small Business Bundle – Provides unlimited Local, unlimited Regional and unlimited Long Distance calling. Includes calls within the Chicago local and regional calling areas as well as calls to domestic and Canadian locations. Used for primary phone line if a customer does not have any other RCN services.

Customers subscribing to Unlimited Small Business Bundle and one or more additional RCN services (such as RCN Cable or RCN Internet) will receive \$5.00 off the Unlimited Local monthly charge.

Mo	onthly Recurring Charge
Unlimited Local	\$15.00
Unlimited Local w/non-phone	service \$10.00
Unlimited Regional	\$10.00
Unlimited Long Distance	\$20.00

Unlimited Small Business Bundle Additional Line – Provides unlimited Local, unlimited Regional and unlimited Long Distance calling. Includes calls within the Chicago local and regional calling areas as well as calls to domestic and Canadian locations. Used for additional phone line.

	Monthly Recurring Charge
Unlimited Local	\$ 8.00
Unlimited Regional	\$10.00
Unlimited Long Distance	\$20.00

Unlimited Regional – Provides unlimited calling to areas within the Chicago regional calling areas.

Monthly Recurring Charge \$10.00 Ν

11. Small Business Services (cont'd.)

11.3 Optional Calling Features*

	Monthly Recurring
Anonymous Call Rejection	\$3.50
Call Block	\$3.50
Call Forwarding Busy Line	\$3.50
Call Forwarding Busy Line/no answer	\$3.50
Call Forwarding Don't Answer	\$3.50
Call Forward Variable	\$3.50
Call Return	\$3.50
Call Waiting	\$7.00
Call Waiting ID Deluxe	\$0.00
Caller ID Deluxe	\$7.00
Caller ID Blocking Per Line	\$0.00
Distinctive Ring 1	\$3.50
Distinctive Ring 2	\$7.00
Hunting	\$3.50
Priority Call	\$3.50
Remote Call Forward	\$16.00
Repeat Call	\$3.50
Select Forward	\$3.50
Speed Dial – 8 Numbers	\$3.50
Speed Dial – 30 Numbers	\$3.50
Three Way Calling	\$3.50
Ultra Call Forward	\$7.00
Basic Business Voicemail	\$7.00
Per Use Calling Features*	
	<u>Per Use</u>
Coll Plack	¢1 ∩∩

Call Block	\$1.00
Call Return	\$1.00
Call Trace	\$3.50
Repeat Call	\$1.00
Three Way Calling	\$1.00

* Feature Descriptions located in Section 3.5 preceding.

11.4

11.6

11. Small Business Services (cont'd.)

11.5 Directory Listing Services

	Monthly Recurring
Initial Listing	\$0.00
Additional Listing	\$1.50
Nonlisted Phone Number	\$1.50
Non-Published Phone Number	\$1.50
Non Recurring Service Charges	

Telephone Number Change	\$20.00
Telephone Record Change	\$ 5.00
Non-Pay Reconnection	\$10.00

11.7 <u>Toll Free Service</u>

Description

RCN Toll Free Service provides small business customers with a Toll Free telephone number enabling the customer to receive calls from family and friends, at no charge to the caller. The Toll Free Number will ring on the Customers main telephone number unless the customer requests to have it ring to an alternate number. Calls are billed 18 second initial/6 second increments and are not time-of-day sensitive. RCN Toll Free Service offers four standard routing options. There is no set up charge for the standard routing options are as follows:

- 1) Toll Free origination from the continental United States, including Alaska and Hawaii.
- 2) Toll Free origination from the continental United States, including Alaska and Hawaii, and Canada.
- 3) Toll Free origination from the continental United States, including Alaska and Hawaii, Puerto Rico and US Virgin Islands.
- 4) Toll Free origination from the continental United States, including Alaska and Hawaii, Canada, Puerto Rico and US Virgin Islands.

Special routing is available upon request. Special routing nonrecurring charge set forth below.

Rates	Per Minute
Calls From: Continental United States and Canada	\$0.089
	Non Recurring
Special Routing Set up Change	\$25.00 25.00

Ν