

TOSHIBA

TOSHIBA INTERNATIONAL CORPORATION

LOW VOLTAGE MOTORS

143T-215T Spring-Set AC Brake Motor

DN: 195-0070 Rev.001 - JUNE 2020



Installation
& Maintenance
Manual

Spring-Set Brake Motor
Installation and Maintenance Manual

DN: 195-0070 Rev. 001
June, 2020

Introduction

This manual provides information on how to safely install, couple to the driven equipment, and maintain the Toshiba Spring-Set Brake Induction Motor.

The Spring-Set Brake induction motor was designed for an extended service life under very demanding operating conditions. However, should the motor require service, this manual includes a section that assists the repair technician with maintenance, disassembly/assembly, part replacement, and testing.

Maintenance recommendations include cleaning methods, bearing lubrication, disassembly support, and testing methods.

All Toshiba motors are manufactured, inspected, and tested to rigid standards that are equal to or to exceed the standards required by the National Electrical Manufacturer's Association (NEMA), National Electrical Code (NEC), American National Standards Institute (ANSI), Occupational Safety and Health Administration (OSHA), Canadian Standards Association (CSA), National Fire Protection Association (NFPA), and per the Institute of Electrical and Electronic Engineers (IEEE) Standard 112.

Note: For ALL referenced agencies, see the latest release of the referenced standard.

About This Manual

This manual was written by the Toshiba International Corporation Technical Communications Group. This group is tasked with providing technical documentation for the Toshiba Spring-Set Brake Motor. Every effort has been made to provide accurate and concise information to you, our customer.

At Toshiba International Corporation we are continuously striving for better ways to meet the constantly changing needs of our customers. Email your comments, questions, or concerns about this publication to TIC-Technical-Communications-Dept@toshiba.com.

Purpose and Scope

This manual provides information on the handling procedures and various features of Toshiba's Spring-Set Brake Motor including:

- Installation,
- Alignment and coupling,
- System operation,
- Maintenance,
- Spare parts recommendations, and
- Disposal.

The information contained in this manual apply to the Spring-Set Brake Motor frames 143T through 215T Only.

Included is a section on general safety instructions that describe the warning labels and symbols that may be used on the motor and throughout the manual. Read the manual completely before installing, operating, performing maintenance, or disposing of the motor.

This manual and the accompanying drawings should be considered a permanent part of the equipment and should be readily available for reference and review at the installation site. Dimensions shown in the manual are in English and/or the metric equivalent.

Because of our commitment to continuous improvement, Toshiba International Corporation reserves the right, without prior notice, to update information, make product changes, or to discontinue any product or service identified in this publication.

Toshiba International Corporation (TIC) shall not be liable for direct, indirect, special, or consequential damages resulting from the use of the information contained within this manual.

This manual is copyrighted. No part of this manual may be photocopied or reproduced in any form without the prior written consent of Toshiba International Corporation.

© Copyright 2020 Toshiba International Corporation.

TOSHIBA® is a registered trademark of Toshiba Corporation. All other product or trade references appearing in this manual are registered trademarks of their respective owners.

All rights reserved.

Printed in the U.S.A.

Contacting the TIC Customer Support Center

Toshiba International Corporation's Customer Support Center can be contacted to obtain help in resolving any motor problem that you may experience or to provide application information.

The Support Center is open from 8 a.m. to 5 p.m. (CST), Monday through Friday. The Center's toll free number is US (800) 231-1412 or (855)803-7091/Local (713) 466-0277/ Fax (713) 896-5252 CAN (800) 872-2192 MEX 01 (800) 527-1204.

For after-hours support, follow the directions in the outgoing message when calling.

You may also contact Toshiba International Corporation by writing to:

Toshiba International Corporation
13131 West Little York Road
Houston, Texas 77041-9990
Attn: Field Service Department

For further information on Toshiba International Corporation's products and services, please visit our website at www.toshiba.com/tic/.

TOSHIBA INTERNATIONAL CORPORATION

Spring-Set Brake Motor

Complete the following information and retain for your records.

Model Number: _____

Serial Number: _____

Project Number (if applicable): _____

Date of Installation: _____

Inspected By: _____

Name of Application: _____

Important Notice

The information contained in this manual is not intended to cover all details or variations in equipment types. Nor may it provide for every possible contingency concerning the installation, operations, or maintenance of this equipment. Should additional information be required, contact the Toshiba [Customer Support Center](#).

The contents of this manual shall not become a part of or modify any prior or existing agreement, commitment, or relationship. The sales contract contains the entire obligation of Toshiba International Corporation. The warranty contained in the contract between the parties is the sole warranty of Toshiba International Corporation and any statements contained herein do not create new warranties or modify the existing warranty.

Any electrical or mechanical modifications to this equipment without the prior written consent of Toshiba International Corporation may void all warranties and may void the UL/CSA listing or other safety certifications. Unauthorized modifications may also result in a safety hazard or equipment damage.

Misuse of this equipment could result in injury and/or equipment damage. In no event will Toshiba International Corporation be responsible or liable for direct, indirect, special, or consequential damage or injury that may result from the use or misuse of this equipment.

Warranty Information

Toshiba Industrial Corporation (TIC) warrants that the received goods will be free of defects in materials and workmanship.

The complete Toshiba warranty for this equipment is located at the [Toshiba.com/tic](https://www.toshiba.com/tic) website.

Activating the TIC Warranty

To activate the TIC warranty for the received equipment go the Toshiba General Warranty & Product Registration site listed below:

<https://www.toshiba.com/tic/service-warranty/general-warranty-product-registration>.

Complete all of the required fields of the form and click Submit.

A confirmation of the enacted warranty will be mailed to the registered contact entity.

Table of Contents

General Safety Information	1
Safety Alert Symbol	1
Signal Words	1
Special Symbols	1
Equipment Warning Labels	1
Qualified Personnel	2
Receiving and Storage	3
Receiving	3
Storage	3
Motor Installation	4
Installation Precautions	4
Location	4
Mounting the Motor	4
Foundation	5
Anchor Bolt	5
Mounting the Motor	6
Bedplate Installation and Leveling	6
Grouting	6
Coupling the Motor	8
Rigid Coupling	8
Shaft (Axial) Alignment	8
Coupling Faces	8
Balancing Direct-Coupled Motors	8
Flexible Coupling	8
Vibration	10
Motor Operation	11
Motor Start-Up Precheck	11
Operation Precaution	11
Motor Precheck	11
Motor Testing	11
Motor Braking Test	12
Maintenance	13
Cleanliness	13
Insulation Resistance	13
Recommended Practice for Drying	13
Apply External Heat	13
Apply Direct Current	14
Motor Lubrication	15
Lubrication Specifications	15
Types of Service and Schedules	15

Recommended Greases	16
Recommended Greases for Standard Applications	16
Recommended Greases for Special Applications	16
Heating of Bearings.....	17
Overheating of Antifriction Bearings.....	17
Motor Disassembly and Reassembly	18
Remove/Replace Bearings	18
Remove the Bearings.....	18
Install the Bearings.....	18
Rotor Removal	18
Inserting the Rotor	18
Electrical Testing	19
Power Supply	19
Using ASD Power.....	19
Grounding	19
Motor Terminals and Connectivity	19
Field Insulation Test	20
Effect of Altitude on Temperature Rise	20
Ordering Information and Spare Parts	21
Ordering Information.....	21
Spare Parts Listing	21
Disposal	21
Service Guide	22

General Safety Information

High voltages, currents, and rotating parts of electrical machinery can cause serious or fatal injury and property damage when not properly installed or serviced.

Comply with all applicable national, state, and local codes. Unless superseded by state and local codes, adhere to all applicable ANSI, IEEE, NEMA, OSHA, NEC (NFPA 70) and Maintenance Procedures in NFPA 70E standards pertaining to the installation and operation of polyphase motors.

DO NOT attempt to install, operate, perform maintenance, or dispose of this equipment until you have read and understood all of the product safety information and directions that are contained in this manual.

Safety Alert Symbol

The **Safety Alert Symbol** is comprised of an equilateral triangle enclosing an exclamation mark. This indicates that a potential personal injury hazard exists.

Signal Words

Note: For each safety alert symbol used within this manual all sub symbols also apply (i.e., Using the danger symbol means that the warning and caution applicables are in effect for that instance, too).

Listed below are the signal words that are used throughout this manual followed by a description and associated symbol(s). When the words **DANGER**, **WARNING**, or **CAUTION** are used in this manual, they will be followed by important safety information that must be carefully followed.



DANGER

The word **DANGER** preceded by the safety alert symbol indicates that an imminently hazardous situation exists that, if not avoided or if instructions are not followed precisely, will result in serious injury to personnel or loss of life.



WARNING

The word **WARNING** preceded by the safety alert symbol indicates that a potentially hazardous situation exists that, if

not avoided or if instructions are not followed precisely, could result in serious injury to personnel or loss of life.



CAUTION

The word **CAUTION** preceded by the safety alert symbol indicates that a potentially hazardous situation exists that, if not avoided or if instructions are not followed precisely, may result in minor or moderate injury.

The word **CAUTION** without the safety alert symbol indicates that a potentially hazardous situation exists that, if not avoided or if instructions are not followed precisely, may result in equipment and/or property damage.

Special Symbols

To identify special hazards, other symbols may appear in conjunction with the **DANGER**, **WARNING**, and **CAUTION** signal words. These symbols indicate areas that require special and/or strict adherence to the procedures to prevent serious injury to personnel or loss of life.

Electrical Hazard Symbol



A symbol that is comprised of an equilateral triangle enclosing a lightning bolt indicates that a hazard of injury from electrical shock or burn exists.



Explosion Hazard Symbol

A symbol that is comprised of an equilateral triangle enclosing an explosion indicates that a hazard of injury from exploding parts exists.

Equipment Warning Labels

DO NOT attempt to install, operate, perform maintenance, or dispose of this equipment until you have read and understood all of the product labels and user directions that are contained in this manual.

Warning labels that are attached to the equipment will include an exclamation mark within a triangle. **DO NOT** remove or cover any of these labels. If the labels are damaged or if additional labels are required, contact the Toshiba [Customer Support Center](#) for replacements.

Labels attached to the equipment exist to provide useful information or to indicate that an imminently hazardous situation exists that may result in serious injury, severe property and equipment damage, or loss of life, if safe procedures or methods are not followed as outlined in this manual.

Qualified Personnel

Installation, operation, and maintenance shall be performed by **Qualified Personnel Only**. A Qualified Person is one that has the skills and knowledge relating to the construction, installation, operation, and maintenance of the motor and the motor driven equipment.

In conjunction with the aforementioned, will be familiar with the electrical equipment and will have received safety training on the hazards involved with motor operation (Refer to the latest edition of NFPA 70E for additional safety requirements).

Qualified Personnel shall:

- Have read and understood the entire manual.
- Be familiar with the construction and function of the motor, the equipment being driven, and the hazards involved.
- Be able to recognize and properly address hazards associated with the application of motor-driven equipment.
- Be trained and authorized to safely energize, de-energize, ground, lock out/tag out circuits and equipment, and clear faults in accordance with established safety practices.
- Be trained in the proper care and use of personal protective equipment such as safety shoes, rubber gloves, hard hats, safety glasses, face shields, flash clothing, etc., in accordance with established safety practices.

For further information on workplace safety, visit www.osha.gov.

Receiving and Storage

Receiving

If the motor has been exposed to a low temperature, do not remove the coverings until the motor has had sufficient time to attain a temperature that is close to that of the room in which it is to be unpacked.

Otherwise, when opened, moisture will condense on the cold parts. This may reduce the electrical resistance of the insulation or allow for the oxidation of metallic parts.

Each Toshiba International Corporation (TIC) electric motor is thoroughly tested at the factory and carefully packaged for standard shipping. Confirm the overall packaging condition upon receipt.

Ensure that the nameplate data is consistent with the order specifications.

Use care when lifting the motor to avoid personal injury and equipment damage.

Use lifting equipment suitable for the weight of the unit. The motor weight is on the nameplate.

Eyebolts are provided and should always be used when lifting the motor. The eyebolts are designed to lift the brake motor ONLY. Detach the brake motor from all other equipment (if required) before attempting to lift the motor using the eyebolts.

Ensure that no damage has occurred during transportation. Typically, motors are shipped FCA TIC factory. In the event that damage has occurred during shipping, freight claims must be submitted by the consignee to the carrier.

If used, remove the bearing lock plate before start up. Save the bearing lock plate for reuse if subsequent shipping may be required.

If unable to reinstall the bearing lock plate, use wooden wedges to block the shaft — this will prevent any movement during shipping.

Turn the shaft by hand to ensure that it turns freely.

Storage

If the equipment is not put into immediate use, it should be stored indoors in an area that is clean and dry. Care should be taken to keep the equipment covered when moving from a cold location to a warm location, otherwise condensation may occur. If condensation does occur, allow the motor to dry thoroughly before applying power.

Before applying power to the motor, use a megohmmeter to test the insulation resistance of the windings. A minimum of 10 megohms is recommended.

For long-term storage or when indoor storage is not available, the motor must be covered with plastic or weather-proof tarp. Cover the motor completely.

To ward off the formation of condensation, do not wrap the motor tightly. This will allow for adequate ventilation. Precautions must also be taken to protect the motor from flooding or being exposed to harmful chemical vapors.

Ensure that any unpainted sections are covered. Retouch any scratched or flaked areas.

If condensate plugs or drain plugs are used, ensure that they are functional.

Whether indoors or outdoors, the storage area should be free from vibration. Excessive vibration can cause bearing damage. If the motor must be stored in a location that would expose it to vibration, it must have the shaft locked to prevent any shaft movement.

If the motor is equipped with space heaters, ensure that the space heaters are properly connected and functional. The motor interior temperature should be maintained approximately 5.6° C (10° F) degrees above the ambient temperature.

An inspection and maintenance schedule should be established. If the motor is to be stored for 6 months or longer, it should, in addition to the precautions above, be tested using a megohmmeter to measure the insulation resistance of the windings every 3 to 6 months. A minimum of 10 megohms is recommended.

A record of the temperature, time, humidity, insulation resistance readings, and length of time that the voltage is applied should be recorded to show winding conditions prior to start up.

If windings are designed for outdoor operation, they will not be affected by extreme or sudden temperature changes, or inclement weather in general. However, a weather proof cover with provisions for adequate ventilation should be used to guard against intrusion of salt, dust, or other abrasive or corrosive materials.

It is recommended that the rotor be turned every month to redistribute the lubricant in the bearings. Oil or grease should be added every 6 months.

Motor Installation Installation Precautions



DO NOT USE THIS BRAKE MOTOR IN ANY SAFETY CRITICAL APPLICATION OR IN AN OVERSPEED APPLICATION.

Do not attempt to install, operate, maintain or dispose of this equipment until you have read and understood all the product safety information and directions that are contained in this manual.

Access to an energized motor is to be restricted to maintenance personnel **ONLY**.

Where automatic restarting would be dangerous to personnel **DO NOT** use the automatic restart function.

Proper circuit protection is required to prevent automatic reset devices from restarting the motor unexpectedly.

If auto-stop and auto-start are features of the motor, system signage and guards must be in place to warn and protect personnel from injury.

To reduce the risk of fire or explosion, do not install Division 2 motors in areas where the operating temperature code (shown on the motor nameplate or Division 2 label) exceeds the ignition temperature of the hazardous environment.

Do not disable or bypass any safety guards or protective devices. Replace or repair defective or missing guards or protective devices.

Protection for overloads, peak starting currents, short circuit current, and ground fault currents, should be in strict accordance with the National Electrical Code Article 430, local electrical codes, and building codes.

The motor system must be grounded in accordance with the standards listed in the section titled [Grounding on pg. 19](#) and any local and/or regional standards.

Only qualified personnel are to install or perform maintenance on this equipment.

Location

The motor should be installed in an area of unrestricted ventilation. Ensure that there are no

limits or obstructions imposed on the operation of the motor.

Drip proof motors are designed for indoor installations where the atmosphere is reasonably free of dirt, moisture, and corrosion. Contact the TIC [Customer Support Center](#) for any required modifications.

Totally enclosed motors may be installed where dirt, moisture (not running water), and corrosion are present. Outdoor applications of totally enclosed motors are acceptable — subject to the environment. Contact the TIC [Customer Support Center](#) for any required modifications.

Unless otherwise specified, the ambient operating temperature is not to exceed 40° C (104° F).

Install the motor in a location that is easily accessible for cleaning, inspection, and maintenance — this includes being away from walls and other obstructions to permit a free passage of air.

Avoid installation locations that would allow exposure to coal/mill dust, leaky pipes, steam/moisture, acids, alkalines or the fumes thereof, or any other harmful substances.

Do not install the motor in an area where flammable gases or combustible material may be present, or around any hazardous processes, unless designed for such an application.

Mounting the Motor

Mount the motor securely on a firm and flat base. Special drains, seals, or support construction may be required — actual requirements will be application specific.

[Align](#) the motor accurately using a flexible coupling, if possible.

Ball bearings are recommended for direct-coupled applications. Roller bearings may be used with flexible couplings — ensure proper alignment. Rigid couplings require extra allowance for thermal shaft growth toward the coupling. Skidding noise may result from the combination of internal bearing clearances and alignment tolerances.

CAUTION

DO NOT RUN A ROLLER BEARING WITHOUT A LOAD CONNECTED.

Motors must not be subjected to vibration exceeding 0.5 G force. Motors are not to be mounted to shaker screens or vibrating equipment that will allow for vibration in excess of 0.5 G force to be exerted onto the motor. Complete vibration isolation is required.

Foundation

A rigid foundation is necessary for smooth, stable, and reliable operation.

A satisfactory bond between the foundation and the grouting is required. The foundation surface must be roughened (if not cured rough) and cleaned before the bedplate or soleplate (hence forth will be referred to as bedplate) is secured to it.

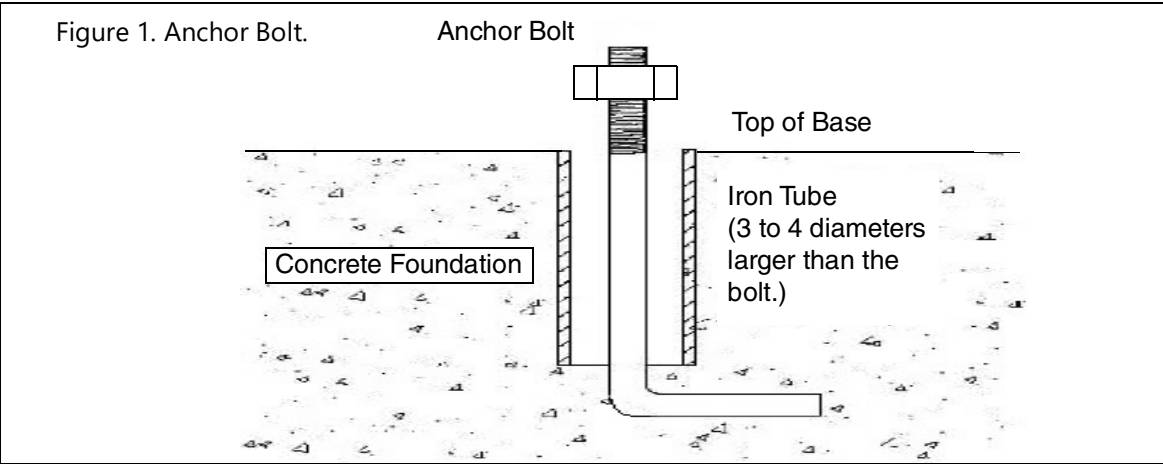
Anchor Bolt

The purpose of anchor bolts is to secure the motor and bedplate to the foundation such that, structurally, the foundation, motor, and bedplate become a single mass.

The bolt is enclosed in a casing three or four diameters larger than the bolt. This allows the bolt to be sprung horizontally when placing the motor bedplate in position for mounting — this permits slight adjustments for errors in the bolt position. Concrete is not placed inside of the casing at the time that the foundation is poured. Instead, the casing is filled with grout at the time that the motor is finally grouted into position.

A foundation template, pattern, or frame, usually fabricated from wood, should be used to support the bolts and casings while the foundation is being built up around them. The dimensions required in constructing the supporting frame for the bolts and casings may be obtained from construction diagrams or by measuring the base of the motor.

The motor should be mounted securely onto a bedplate that is rigid enough to prevent any base-to-motor or motor-to-base vibration. The base must not impose bending or twisting strains on the motor housing.

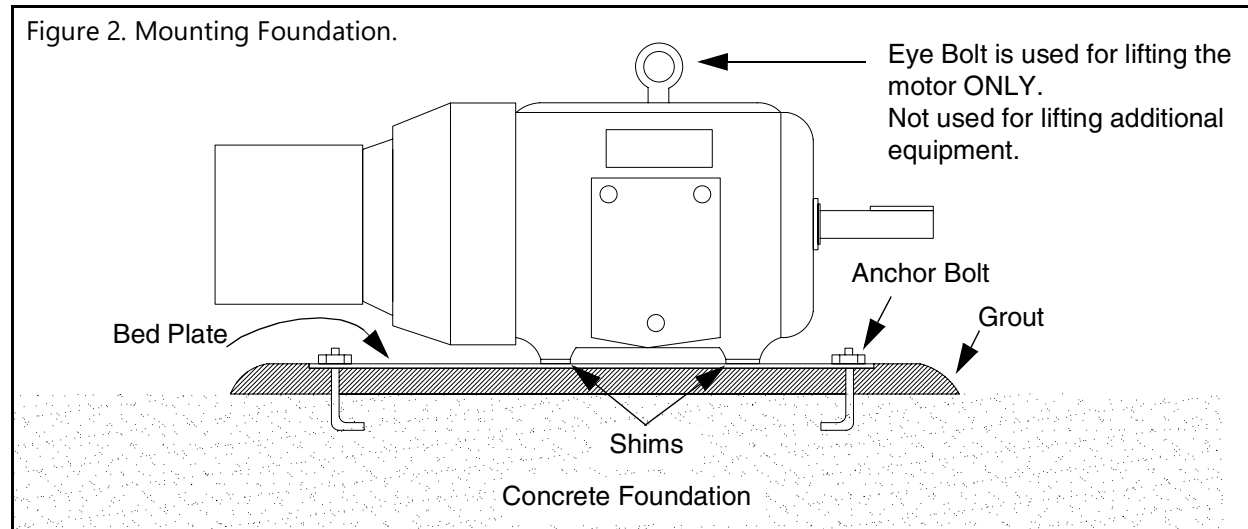


Mounting the Motor

When mounting the motor, use of slotted shims is recommended as it may be necessary to remove or add shims when aligning the shafts. The use of proper shims inserted under each mounting foot will

prevent distortion of the motor housing when the mounting bolts are secured.

The following procedure is recommended for mounting the motor.



Bedplate Installation and Leveling

Install the bedplate onto the foundation by performing the following procedure.

1. Place $\frac{3}{4}$ " – 1" thick iron wedges onto the foundation at the motor mounting location.

Note: The iron wedges shall cover at least 75% of the motor mounting footprint.

2. Position the iron wedges equally spaced and close to the anchor bolts.
3. Place the bedplate onto the foundation.
4. Use the iron wedges to position and level the bedplate onto the foundation.
5. Secure the bedplate onto the foundation using the anchor bolts.
6. Torque the anchor bolts securely.

The $\frac{3}{4}$ " – 1" of space between the foundation and the bedplate is to be filled with grout.

DO NOT remove the wedges when grouting the bedplate — wedges are to properly sized for the application so as not to interfere with the grout form.

Grouting

The foundation mounting surface must be rough and clean to provide good grout anchorage. The grout shall be of the non-shrinking type.

Apply the grouting between the foundation and the bedplate by performing the following procedure.

1. Wash the top of the foundation.
2. Where possible, build a form (border) that extends 2" around the periphery of the bedplate area. The form is used to contain the grout during the grout application.
3. Pour and pack in the grout.
4. Grout in by building a low dam around the inside and outside of the bedplate. Where possible, allow grout to extend beyond the bedplate periphery 2" on all sides.
5. Pack the grout to a height of $\frac{1}{2}$ " above the underside of the bedplate.

Note: If the grouting is too deep, it will increase the difficulty in removing the motor during any subsequent repair or maintenance operations.

A properly constructed base provides a stable platform for motor operation.



Where available, use the Jacking Screw to raise or lower the motor when shimming. Shims used shall be the same size as the mounting foot of the motor.

Identify the mounting foot of the motor that will require the most shims and install shim(s) to that mounting foot.

Tighten the mounting foot bolt.

Insert a feeler gauge under the remaining mounting feet to determine the thickness of the shims required.

Insert the required number of shims under each mounting foot and tighten the mounting foot bolts.

Use a small number of thick shims rather than a large number of thin shims (0.200" max.).

Measure the alignment and, using shims, continue to adjust as required.

Coupling the Motor

CAUTION

DO NOT USE A BRAKE MOTOR IN BELT DRIVEN APPLICATIONS

Rigid Coupling

Shaft (Axial) Alignment

Extreme care must be taken to obtain the correct shaft alignment when using rigid couplings. Circular concentric peripheral surfaces of the two coupling halves (Axial Alignment) must be within 0.0005 inches (0.0127 mm) to 0.001 inches (0.0254 mm) when the two coupling halves are rotated together (see [Figure 3. on pg. 9](#)). The separation between the faces of the two coupling halves must also be maintained within the same tolerance.

The alignment may be checked by using a dial indicator, or a straight-edge and thickness gauge as shown on [pg. 9](#).

The preferred method of checking alignment is with the dial indicator. Bolt the indicator to one of the coupling halves and indicate the position of the dial button on the opposite coupling half with a chalk mark. Set the indicator dial to zero at the first position and then rotate both halves of the coupling to a new position where a reading is to be made. All readings must be made with the dial button located at the chalk mark. At least six readings are to be taken.

A variation in the dial reading at different positions of coupling rotation will indicate whether the machine has to be raised, lowered, or moved to one side or the other.

The target is to obtain an alignment reading of the circular concentric peripheral surfaces of the two coupling halves to a value that is within the specified tolerance.

Coupling Faces

In addition to the circular concentric peripheral surface check, a check of the separation of the coupling faces (Face Separation) must be made to establish correct alignment. The separation between the faces of the coupling may be checked with a dial indicator fastened to one coupling half and a reference surface fastened to the other coupling half (see [Figure 4. on pg. 9](#)). Mark the location of the dial button on the reference surface

and make all readings with the indicator in this position.

Set the dial of the indicator to zero for the first reading and use this as the reference. Be sure to rotate both halves of the coupling the same amount, aligning the bottom of the indicator and the mark on the reference surface for each of six readings. A variation of the readings at different positions will indicate how the machine has to be adjusted to obtain the correct alignment. After each adjustment of the motor, repeat the above procedure to ensure that the correct alignment and leveling have been obtained.

A feeler gauge may also be used to measure and set the face separation (see [Figure 4. on pg. 9](#)). Using the gauge, measure the stationary couplings face at six points minimum.

A variation of the readings at different positions will indicate how the machine has to be adjusted to obtain the correct alignment. After each adjustment of the motor, repeat the above procedure to ensure that the correct alignment and leveling have been obtained.

Balancing Direct-Coupled Motors

Toshiba motors are balanced at the factory to industry standard tolerances. Field disassembly/assembly may result in unbalanced operation. Should this occur, disconnect the coupling halves and rotate one shaft 90° with respect to the other shaft. Re-connect the coupling and run the motor.

If the unbalanced condition persists, disconnect and rotate the same shaft another 90° with respect to the other shaft until balanced operation resumes.

Direct coupling via a flexible means does not require a check for minimum sprocket diameter.

Flexible Coupling

Units coupled through flexible couplings should be aligned as accurately as possible. The two halves should indicate correct alignment to within 0.002 inches (0.0508 mm) on both the circular concentric peripheral surfaces (Axial Alignment) and the separation between faces (Face Separation). Although most flexible couplings will withstand greater misalignment than rigid couplings, extreme misalignment can cause vibration possibly resulting in failure of motor bearings and/or shaft.

Figure 3. Axial Alignment Methods.
Using a dial indicator and a straight
edge for a direct-coupled load.

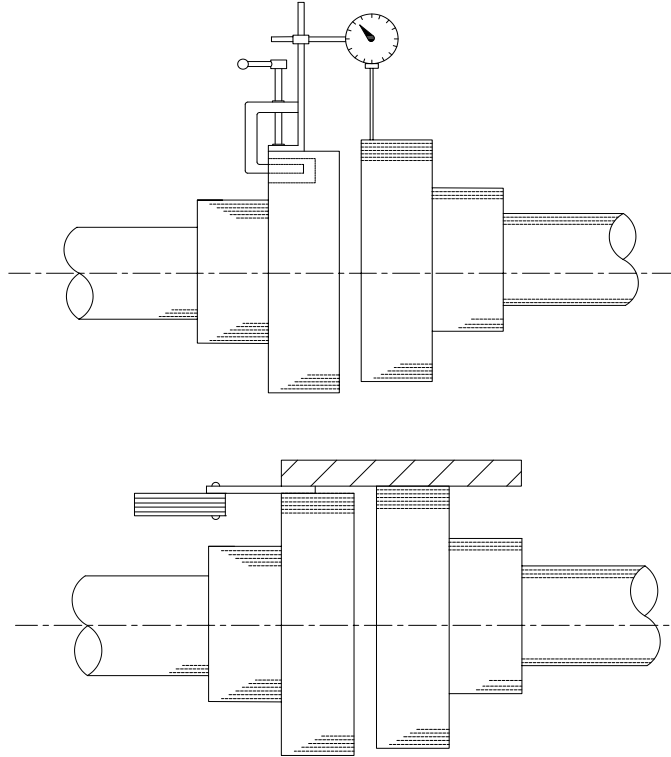
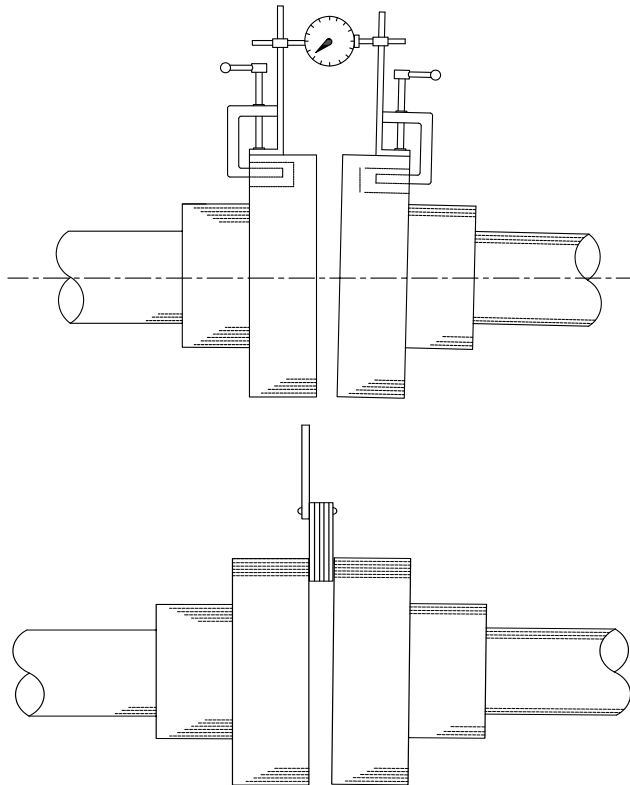


Figure 4. Face separation alignment
method using a feeler gauge for a
direct-coupled load.



If either method shown on [pg. 9](#) is used to check alignment of the machines, correct alignment exists when:

- The peripheries of the coupling halves are true circles of the same diameter and if the faces are flat.
- The separation between the faces is held to within the specified tolerance at all points and a straight-edge lies squarely across the rims at any point.

Non-parallel faces will be indicated by a variation in separation of the coupling halves as they are rotated, and a difference in height of the coupling halves will be indicated by the straight-edge and feeler gauge test.

When the coupling halves have been correctly aligned with the motor feet bolted in position, place temporary bolts in two coupling holes for clamping the halves together. Then ream for a light drive fit through both halves for regular coupling bolts.

Vibration

On new installations excessive vibration may be encountered while running. Listed below are some of the more common causes.

- Improper shimming and/or a soft foot.
- Misalignment.
- Shafts of the motor and load are not properly aligned.
- Unbalanced load.
- Worn bearings on the motor and/or the driven machine.
- A resonant mounting condition — the effect is increased when the motor is coupled to the load.
- Vibration of the driven equipment.
- Sprung shafting.
- Improper or cracked foundation.
- Electrical imbalance.
- Rotor imbalance.

Seek the simple solution first.

After satisfactory alignment and vibration testing, install dowel pins in the base of the motor and in the bases of the driven equipment. This will prevent creeping and subsequent misalignment during operation.

Motor Operation

Motor Start-Up Precheck

Operation Precaution

Any motor operated using an Adjustable Speed Drive is subject to potential premature bearing failures due to the increased shaft currents caused by common mode voltages inherent with operation on a sinusoidal power source.

Bearing isolation may be required after a review of the application and installation. The user is responsible for protecting the couplings and driven equipment from shaft currents from the motor. Insulated couplings are recommended as a means to isolate shaft currents. Shaft grounding devices provide additional protection, but cannot be used in hazardous areas because of electrical arcing.

Motor Precheck

Perform the following checks before the initial start up.

- Inspect the motor for foreign materials and general cleanliness.
- Ensure that the motor is dry — particularly on the first start and after the machine has stood idle for an extended period.
- Ensure that all drain and fill plugs/caps are secured.
- Ensure that all gaskets are in place and all bolts/screws are secured.
- Ensure that the oil level and/or grease quantity is correct.
- Use a megohmmeter to determine the condition of the windings and insulation (e.g., moisture present, winding shorts, etc.).
- Check all connections to the motor and ensure that the proper phase connections are applied and are secured.
- Ensure that all auxiliary connections are secured.
- Turn off space heaters during motor operation.
- Ensure that the applied input voltage and frequency is within $\pm 10\%$ and $\pm 5\%$, respectively, of the nameplated voltage and frequency.
- Check the alignment of the motor and coupled load such that the shaft and bearings of the motor will not be subjected to unnecessary strain or wear.

- If possible, ensure that the rotor turns freely.
- Ensure that there are no obstructions or interferences to motor operation.



- **DO NOT** turn the rotor by inching (short thrusts at reduced power).
- Avoid touching the hot surfaces of the electric motor without wearing proper protection.
- Keep the terminal box cover in place and secured while the motor circuits are powered.
- Hearing protection is required around noise levels exceeding 80 dBA. Noise levels above 85 dBA exceeding an eight-hour duration are to be avoided.

Ensure that all personnel are clear of the motor and the driven equipment during the following test.

Motor Testing



Shaft key must be fully secured before energizing the motor.

1. Install all motor system covers and guards.
2. Run the motor without a load to confirm direction of rotation and basic functionality (runs smoothly with little noise). Motors with unidirectional blowers can be operated only in the direction shown on the rotation plate attached to the motor.

If the opposite direction is required for a 3-phase motor, switch any two of the 3-phase input lines to the motor or contact the [Toshiba Customer Support Center](#) for support.

Note: The certified motor outline will define the motor direction.

3. Run the motor for approximately one hour to check for any unusual heating of bearings or windings. This also permits lubrication warm-up before torque is applied to rotating parts.
4. Run the motor under a load. Check the bearing housing occasionally while running. Using the proper protective gear and/or measuring device, ensure that bearing overheating does not occur.
5. Measure and ensure that the operating current is consistent with the nameplate rating.

Motor Braking Test

The Spring-Set Brake Motor uses an electrical coil that, when voltage is applied, moves the friction faces of the brake apart to disengage the brake.

The coil terminals must be connected to a source of control to use the brake function.

See the inside cover of the brake housing for the brake electrical connection diagram.

Maintenance

Routine cleaning, [Motor Lubrication](#), and inspections are required components of preventive maintenance. Proper maintenance results in extended mean-time between failures and greatly reduced repairs.

It is also important to create and retain maintenance records. These records serve as a guide to preventive maintenance and provide an indication of what spare parts should be stocked to prevent lengthy motor outages.

The frequency of routine checks will depend on several variables. A few of the primary operational considerations are:

- Cleanliness,
- Insulation resistance,
- Lubrication and bearings, and
- Environmental factors such as excessive moisture, dust, etc.

Cleanliness

Dirt, dust, and oil are the greatest enemies of electrical equipment. When dirt or dust settles on a machine it may prevent heat dissipation and restrict ventilating passages. This may lead to overheating and insulation breakdown. Some types of dust are electrically conductive and may also cause insulation breakdown.

Dust and dirt may be removed from electrical equipment with dry compressed air, dry cloths, or by brushing. The compressed air must be dry and at a low pressure (less than 25 psi) as not to damage the insulation. Grit, iron and copper dust, graphite, and lamp black should be removed by suction. Hose tips for either pressure or suction should not be metal.

Dust and dirt also have a harmful effect in that they tend to absorb oil or grease. This may result in the formation of gum that is not easily removed.

Oil or grease covered machines should be cleaned thoroughly and have a fresh coating of insulating varnish applied. Most of the oil or grease can be removed with a cloth moistened with an appropriate solvent/cleaner. A brush should be used for surfaces difficult to reach by hand. Use a spray gun

to clean inaccessible slots and passages. After using the solvent, be sure to dry the windings with dry compressed air.

DO NOT use a solvent that has toxic effects or that has a deteriorating affect on varnish.

Insulation Resistance

Moisture may develop in a motor during long-term storage. To determine if there is moisture in the motor, an insulation test may be used. A megohmmeter can be used to measure the insulation resistance which is an indicator of the presence of moisture in the motor.

The insulation resistance is to be measured per IEEE Standard 43.

When comparisons are made between present and previous readings, it is possible to observe the winding insulation trend. When correlating periodic readings, it is desirable to test at a definite voltage and time, and to record other pertinent conditions (e.g., ambient temperature, humidity, etc.).

The recommended minimum insulation resistance in megohms at 40° C (104° F) is equal to the rated motor potential in kilovolts plus one megohm (e.g., a motor with a rating of 460 volts would have a minimum insulation resistance limit of 0.5 + 1 resulting in a 1.5 megohms minimum).

Recommended Practice for Drying

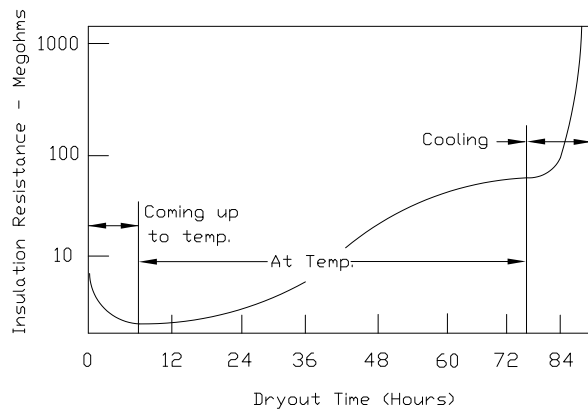
Drying the motor will be required if the insulation resistance value is too low. This may be accomplished by using an external heat source or by circulating direct current through the coils.

Apply External Heat

Place the motor into an enclosure and apply heat from steam pipes or electric strip heaters. The enclosure should have a vent at the top for the evaporated moisture to escape.

This process should be carried out slowly or winding damage could result (see [Figure 5. on pg. 14](#)). Sufficient time should be allowed for the process. At no time should the temperature be allowed to exceed 85° C (185° F).

Figure 5. Insulation Resistance vs. Drying Time.



Apply Direct Current

An alternative method of drying the windings requires direct current. Frequently, welding sets are available and can be operated in parallel to obtain the desired current. For suitable drying temperature, the direct current (DC) should be about one-half of the rated alternating current (AC) value specified on the nameplate of the motor.

DO NOT exceed an insulation temperature of 75° C (167° F).

Securely connect the leads from the current transformer and temperature detectors. Current flow and the temperature are to be monitored to protect the motor from damage.

The current **MUST BE LIMITED** so that the maximum temperature of the windings do not exceed 85° C (185° F).

The insulation resistance drops rapidly initially as the winding heats up, then rises slowly as the moisture is driven off, and finally levels off at a steady value. Drying may be concluded when a fairly steady value of insulation resistance is reached.

It is advisable to keep annual records of insulation resistance readings and the conditions (e.g., ambient temperature, humidity, etc.) under which the readings are taken.

Motor Lubrication

Adequate lubrication is required for normal motor operation and to assure a long motor life. Toshiba motors are properly greased at the time of manufacture. Relubrication of electric motors is a critical part of the maintenance program for the motor-driven system.

143T – 215T Frame motors are supplied with prelubricated bearings. Regreasing is not a requirement.

EQP III-XS motors and special order motors will have special regreasing schedules that will be supplied with the motors.

For all other motors that have grease fittings see the grease label for lubrication requirements.

It is also recommended that motors which have been stored for a period of six months or more be relubricated prior to commissioning.

Lubrication Specifications

A standard hand held grease gun typically delivers 1.25 grams/pump stroke.

Table 3 lists the recommended grease volume for the listed frame sizes.

Ensure that the grease nipples are clean and free of dirt and contaminants before regreasing. Only use grease that is fresh and free of contamination.

Remove the relief plug or plate and pump the required amount of grease using a low-pressure hand-held grease gun.

Allow the motor to run with the grease outlets open for 20 – 30 minutes before replacing any hardware.

Toshiba motors may be equipped with an automatic grease relief fitting, a grease plug, or a grease outlet cover plate.

The new grease may not fully expel the remaining used grease.

Avoid over greasing — Use the recommended grease volumes.

Note: When relubricating roller bearings the monthly service time is one half.

Oil leakage around the bearing caps is an indication of overgreasing. To purge the excess grease by operating the motor temporarily with the grease relief open.

It may be necessary to remove an automatic grease relief fitting due to hardening of grease. Motors using a grease plate may require that old grease be scraped out once every two years as a minimum.

Types of Service and Schedules

Standard — Eight hours per day; light to normal loading; dust-free environment.

Severe — Twenty four hours per day; light to normal shock loading vibration; exposure to dirt or dust.

Very Severe — Twenty four hours per day; high vibration/shock loading; caustic environment.

Unless otherwise specified by the motor nameplate, use the schedules below.

Table 1. Typical Bearing Replacement Schedule.

Sync. RPM Range	Frame Size	Type of Service	
		Standard Duty	Severe Duty
1800	143T – 215T	7 Years	3 Years
1200			

Table 2. Typical Motor Relubrication Schedule.

Sync. RPM Range	Frame Size	Type of Service		
		Standard Duty Months	Severe Duty Months	Very Severe Duty Months
1800 and below	143T – 215T	30	12	4

Table 3. Bearing Size/Grease Volumes.

Bearing Size	Grease Amount
6305	5 grams
6306	10 grams
6308	20 grams

Recommended Greases



DO NOT mix greases of different brands. This practice may destroy the composition and physical properties of the grease.

In the event that a different grease is required, open the grease outlet and purge the system as much as possible of the existing grease.

Repeat the system purge after one week of service. Consult the Toshiba [Customer Support Center](#) for further information on grease type compatibility.

The nameplate of the motor will typically specify the grease to be used with the motor.

Table 4. Factory Grease Type.

Operating Temp. Range -30° C – 50° C (-22° – 122° F)	
Manufacturer	Exxon Mobile Corp.
Grease Name	Mobil Polyrex [®] EM or Equivalent

Recommended Greases for Standard Applications

Table 5. Standard Applications Grease Type.

Operating Temp. Range -30° C – 50° C (-22° – 122° F)	
Grease Name	Manufacturer
Chevron [®] SRI	Chevron Corp.
Exxon Unirex [®] N 2	Exxon Mobile Corp.
Exxon Polyrex [®]	Exxon Mobile Corp.
Shell Dolium [®] R	Shell Oil Co.

Unless otherwise specified on the motor nameplate, use the recommended greases for the listed temperature range.

Recommended Greases for Special Applications

The following greases recommended for special applications only and should be used only for motors specifically built for such conditions.

Table 6. Special Applications Grease Type.

Operating Minimum Ambient Temp. -60° C (-76° F).	
Operating Maximum Ambient Temp. 90° C (194° F).	
Grease Name	Manufacturer
Dow Corning [®] 44	Dow Corning Corp.
Exxon Unirex [®] S2	Exxon Mobile Corp.

Heating of Bearings

Bearings should be periodically checked for excessive heating. This is very important during the run-in period when overheating occurs most frequently. If overheating does occur, immediately determine the cause and take corrective action.

Overheating of Antifriction Bearings

Note: Antifriction bearings are any bearings that contain moving elements to provide a low friction support surface for rotating surfaces.

It is always advisable to make frequent checks on the temperature of the bearings.

Listed below are the most probable causes of bearings overheating.

- Grease contamination.
- Insufficient amount of grease.
- Too much grease — Causing churning.
- Grease too stiff — Prevents free action in the bearings.
- Excessive thrust due to misalignment or excessive imposed loads.
- Pounding caused by bearings being loose on shaft or balls being worn.
- Actual bearing failure caused by a broken ball, broken cage, or flat balls.
- Heat from an external source causing a high bearing temperature.

Problems due to grease failures are many times due to inferior grease that is not neutral or free of moisture, acid, or non-lubricating fillers. These characteristics cause the grease to turn rancid in a short period of time and may actually etch and roughen the highly polished surface of the bearings. Some grease types also tend to become tacky or gummy and prevent freedom of the ball or roller action.

For performance issues caused by degradation of grease performance, the bearings should be disassembled and thoroughly cleaned with petroleum solvent or flushing oil. The bearing chamber should then be refilled with a new good grade of grease. Be sure that all solvent is removed

before filling with grease. Fill the bearing chamber to three-quarters capacity to obtain the best efficiency. See the nameplate of the motor for the correct grease type to be used.

Bearing malfunctions may be caused by a coupling misalignment. **DO NOT** exert pressure on one side of the frame to make it fit into an uneven base or floor. If the frame distortion is excessive, bearing operation will be affected.

Mechanical failures caused by defective bearings should be remedied by replacing the bearings, determining the underlying cause, and taking the steps to avoid a recurrence of the problem. Excessive temperature rise of the bearings may also be reduced by removing the source of external heat if applicable.

Motor Disassembly and Reassembly

Remove/Replace Bearings

When removing or replacing a bearing set, there are several guidelines that should be adhered to in every case. Following these rules closely will prevent damage to the bearings and/or motor and will result in a longer bearing life.

Remove the Bearings

When removing the bearings, always use an approved bearing puller. Follow all standard bearing puller instructions and safety procedures (i.e., safety glasses, protective gloves, etc.).

Install the Bearings

Bearing Installation Precautions

- **NEVER** open the protective cover on new bearings — Prevents dust or dirt exposure.
- **DO NOT** remove the bearings from the received package until the moment of installation. **Always** open the package in a clean place.
- **NEVER** clean new bearings — The slushing oil on new bearings should not be removed.
- **DO NOT** pack the bearings to capacity as this will cause overheating (churning). Fill the bearing chamber to three-quarters capacity with clean grease.
- **DO NOT** force the bearings onto a shaft by means of the outer race.
- **DO NOT** attempt to force the bearings onto a badly worn shaft or a shaft that is too large for the bearings.

Pressing in or induction heating are commonly accepted bearing installation methods.

When pressing in, coat the shaft with a thin film of oil.

Note that the metal tube fits against the inner race of the bearings. **DO NOT** strike the tube very hard — light tapping will suffice.

Induction heating is the process wherein the bearings are heated in an oven or oil bath allowing for it to expand and slide onto the shaft. Before heating, ensure that the inner diameter of the bearings have been checked against the shaft

journal dimension to prevent too tight of a fit after the bearings cool. The maximum difference of bore to journal should be 0.0004”.

If the temperature is too high damage to the bearings may result and if the temperature is too low it may cause the bearings to seize onto the shaft.

Rotor Removal

CAUTION

The rotor may be pulled out for internal inspection, repair, and cleaning.

After disassembling the bearing brackets, bearings, and other accessories, the rotor is pulled out of the stator.

Ensure that the rotor does not contact the stator throughout the operation.

Slowly shift the rotor along its axial plane. When the center of gravity of the rotor exits the stator, rest the rotor on the stand. Pull-out is completed.

Inserting the Rotor

The insertion is made by the reverse order of pull-out.

Completion of the insertion phase occurs when the difference between the core ends of the stator and rotor are equal at both ends.

Electrical Testing

Power Supply

The nameplate voltage and frequency should be consistent with the power supply. The motor will operate satisfactorily on line voltages within 10% of the nameplate value and a frequency within 5% of the nameplate value.

The combined variation shall not exceed 10%. A motor that is rated for 230 volts can be operated on 208-volt network systems per the nameplated amps, but with slightly modified performance characteristics.

Dual voltage and single voltage motors can be connected for the desired voltage by following the connection diagram shown on the nameplate. Alternate starting connections are shown in the conduit box of the motor.

Lock out/Tag out and disconnect the motor from the power supply before opening the conduit box or performing any maintenance or repair on the motor.

Before applying power to the motor, use a megohmmeter to test the insulation resistance of the windings. A minimum of 10 megohms is recommended (see the section titled [Motor Precheck on pg. 11](#)).

Using ASD Power

For adjustable speed drive recommendations, consult with the ASD manufacturer, equipment manufacturer, or TIC Customer Support Center.

Performance standard that applies to all ASD-driven motors:

NEMA MG-1-1993 SECTION IV PART 30
PARAGRAPH 30.02.2.9.

When operated under normal NEMA service conditions (14.02 or 20.80.2) the following limit values at the motor terminals are to be observed.

Voltage (Peak) = 1.1 KV or less where voltage (Peak) is single amplitude.

The peak voltage is primarily a function of the inverter voltage rise time and the cable length between the inverter output and the motor.

The actual peak voltages and rise time results will be application-specific. Consult with the ASD manufacturer for specifics.

Long lead filters maybe required to ensure normal motor life.

CAUTION

The power supplied to the brake must be a sinusoidal waveform or brake failure and/or motor failure will occur.

Grounding

WARNING

Because motor systems may be grounded and in some applications are not grounded; both are discussed here.

For grounded systems, do not operate the motor unless it is securely and properly grounded.

Wiring of the motor and control, overload protection, and grounding should be in accordance with the National Electrical Code and local building codes.

Use an external grounding terminal on the feet of the motor as a supplemental bonding connection where local codes permit and/or where such a connection is required.

In applications where the motor housing should not be grounded or when operating conditions require that a grounded frame cannot be used, it is the responsibility of the installer to ensure that the machine is permanently insulated from ground.

In such an installation, it is recommended that appropriate warning signs be placed on or near the equipment. Contact the Toshiba [Customer Support Center](#) for additional information on these warnings.

Motor Terminals and Connectivity

Match the nameplate rating of the motor, connection diagram, and lead numbers with the appropriate category for the applicable connection requirement. Toshiba special built or special rated motors may follow different connections. If more information is required, contact the TIC [Customer Support Center](#) with the nameplate model number and serial number of the motor for connection information.

EQP GLOBAL motors in frames 143T – 184T and all other Toshiba motors rated 0.5 HP – 5 HP are Wye-connected motors. All other standard size Toshiba motors are Delta-connected.

The equivalent lead wire markings per NEMA(IEC) are: T1(U1), T2(V1), T3(W1), T4(U2), T5(V2), T6(W2), T7(U5), T8(V5), T9(W5), T10(U6) T11(V6), T12(W6).

Field Insulation Test

Field insulation tests on large motors are performed to determine the following:

- The condition of the insulation.
- The need to recondition insulation system to prolong the life of the motor.
- A long-range program to detect progressive deterioration.

Because the motor may be commissioned within a wide range of environments and applications, this section will discuss installation variables and other systemic considerations that apply with each installation.

Each installation must be evaluated for the specific conditions of the application to determine the test method that is best suited for the application.

The insulation resistance test is made with DC rather than AC to determine if a system can be tested with high voltage. For 0 – 7000 volt form-wound induction motors, the tests in [Table 13](#) are recommended.

Table 13. Recommended Insulation Tests.

Type of Winding	Voltage Range	Type of Test					
		AC Hipot		DC Ohmmeter		DC Hipot	
		Pre Service	In Service	Pre Service	In Service	Pre Service	In Service
Form	0 – 600	Yes	Yes	Yes	Yes	No	No
	601 – 7000	Yes	No	No	No	Yes	Yes

Effect of Altitude on Temperature Rise

Because most motors are cooled by convection and because the density and corresponding cooling ability of the air decreases with altitude, allowances must be made for operation in altitudes above 3300 feet (1.0 km).

NEMA Standards specify that the temperature rise as tested at low altitudes shall be less than that tabulated in the Temperature Rise Standard by 1% of the specified temperature rise for each 330 feet (0.1 km) increase in altitude above 3300 feet.

As an illustration, an open motor tested at sea level must have a full load temperature rise of only 64° C (147° F) to be suitable for operation at 9900 feet altitude with the standard temperature rise of 80° C (176° F).

The calculations are shown below:

Standard Temperature Rise Open Motor = 80° C
Allowance for 9900 Feet Altitude
Maximum Permissible Temperature Rise at Low Altitude is 64° C (80° C - 16° C).

$$\frac{9900 - 3300}{330 * 100} * 80^{\circ}C = 16^{\circ}C$$

Ordering Information and Spare Parts

Ordering Information

Toshiba motors may be ordered using the part naming convention listed in the latest release of the Motors, Drives, Controls, & PLCs Catalog.

The catalog may be found at the [Toshiba.com/tic/](https://www.toshiba.com/tic/) website.

From the home page, click Products/Low Voltage Motors/*Motors, Drives, Controls, & PLCs Catalog 2019*.

Spare Parts Listing

The recommended spare parts catalog may be found at the following web site:

<https://www.toshiba.com/tic/motors-drives/low-voltage-motors>.

Listed in [Table 14](#) are wear items that are typically the most susceptible to damage. The table should be considered as a guide only, but it will offer reasonable security for normal operations.

Stock size will depend primarily on the application. Critical applications where continuous operation is of primary importance or if operating in an extreme environment, will require a larger supply of parts.

Each installation will have to be evaluated for the proper requirements in this respect.

The Spare Parts Catalog will provide a more expansive listing of the available spare parts for your motor.

Table 14. Recommended Spare Parts for AC Motors.

Item	Part Name	1 to 4 Motors	5 to 9 Motors	10 to 25 Motors
1	DE Bearings (AF)	1	2	2
2	NDE Bearings (AF)	1	2	2
3	Oil Rings (where required)	1 Set	1 Set	2 Sets
4	Sleeve Bearing Liners	1 Set	1 Set	2 Sets

Disposal

Toshiba motors are designed and constructed for error-free operation for years under the most demanding operating conditions.

However, the motor may be damaged by inadvertent mechanical contact, an unprotected lengthy storage in a harsh environment, or operating under a condition for which it was not designed and must be replaced.

Disposal of electrical equipment is never to be carried out via incineration.

Because the motor is constructed almost entirely of metal, it can be recycled.

To disposition a motor that has reached the end of its service life, contact your local recycling center for the proper recycling/disposal methods for electrical equipment within your region.

Service Guide

The following table lists operational symptoms that may occur, probable causes, and the suggested approaches to a solution. This table is intended as

both a diagnostic aid and a quick reference guide. If the source of the malfunction is unknown, or the solution is not achieved after using this information, report the matter to the Toshiba [Customer Support Center](#).

Troubleshooting Assistance		
Symptom	Probable Cause	Remedy
Failure to start	<ul style="list-style-type: none"> • Loose, unattached, or incorrectly fastened electrical connections. • Low line voltage. • Excessive load. • Open circuit in stator windings or in squirrel cage bars. • Short circuit in rotor or stator. 	<ul style="list-style-type: none"> • Confirm as correct and tighten all mechanical and electrical connections. • Check panel meters. • Reduce load. • Remove load/retest. • Run a continuity check. Check condition of coils and bars. Repair if possible. If impractical, order renewal parts from the Toshiba Customer Support Center.
Motor overheating	<ul style="list-style-type: none"> • Overloaded. • Improper line voltage or incorrect frequency. • Ventilation obstructed. • Unbalanced electrical power. • Excessive heat, humidity, dirt, etc., has adversely affected insulation. • Motor improperly shimmed; housing and bearings are mechanically stressed. 	<ul style="list-style-type: none"> • Reduce load. • Check voltage of each phase. • Clean motor. • Check for failing bearings. • Check for Motor/load misalignment. • Check insulation resistance check with a megohmmeter. • Check for proper shim installations at each foot of the motor.
Noisy or overheating bearings	<ul style="list-style-type: none"> • Misalignment between motor and driven machine. • Excessive, low, or improperly packed grease (if grease lubed). • Low oil level (if oil lubed). • Improper fit of bearings or in Babbitt liners (especially in oil grooves). • Excessive load side thrust. • Contaminated oil. 	<ul style="list-style-type: none"> • Check alignment and correct as necessary. • Clean bearings and repack with proper viscosity grease. Check for damage. • Drain and fill to correct level with correct viscosity. Check for scoring of bearing surfaces. • Replace bearings if damaged. • Reduce load side thrust. Check alignment and correct as necessary. • Drain oil, flush clean, and refill with recommended oil.

Troubleshooting Assistance		
Symptom	Probable Cause	Remedy
Abnormal noise or abnormal vibration	<ul style="list-style-type: none"> Foreign matter between fan and another object. Single-phase operation. Unbalanced electrical power. Air gap is unequal. Loose coupling between motor and the driven equipment. Loose motor and/or driven equipment. 	<ul style="list-style-type: none"> Check fan path for obstruction. Remove foreign object — Keep surroundings free of foreign objects. Check for unbalanced voltage. Align the rotor to the center of the stator. Ensure that mounting bolts are secured.
Vibration	<ul style="list-style-type: none"> Improper alignment between motor and driven machine. Loose or incorrect base attachment. Worn bearings. Unbalanced load. Warped base. 	<ul style="list-style-type: none"> Measure vibration amount with vibration sensor at sides of frame and bearings at shaft height. Determine if the source is in the motor or in the driven machine. Measure around concentric periphery of coupling with both clamps and dial gage, or with feeler gage and straight edge. Realign if required. Check vertical with a bubble scale or plumb bob. Check and/or replace bearings. Check coupling and make adjustments as required. Remove the load and run the motor to determine if the load is unbalanced. Check for worn drive gears of the driven machine.
Improper direction	<ul style="list-style-type: none"> Improper 3-phase input power connections. 	<ul style="list-style-type: none"> Reverse any two of the 3-phase power leads to the motor and observe the direction of rotation. Refer to connection plate, connection drawing, or the certified motor outline.
Poor or intermittent overall performance	<ul style="list-style-type: none"> Improper grounding. 	<ul style="list-style-type: none"> Ensure that all grounds are secured. Add a ground strap.
Any other electrical malfunction	<ul style="list-style-type: none"> Open stator windings circuit. Short squirrel-cage bars. Short circuit rotor or stator. 	<ul style="list-style-type: none"> Run a continuity check. Check condition of coils and bars. Repair if possible. If impractical, order renewal parts from the Toshiba Customer Support Center.

Troubleshooting Assistance		
Symptom	Probable Cause	Remedy
Brake does not stop or overheats	<ul style="list-style-type: none"> • Manual release is engaged and motor energized. • Friction discs worn. • Brake too small. • Excessive cycle rate. • (Disc too hot I torque fade). Friction surfaces contaminated. • Brake worn out. 	<ul style="list-style-type: none"> • Disengage release and check brake operation. • See wear adjustment procedure for manually adjusted 55,XOO series brakes. • Check application. • Reduce cycle rate and check application. • Replace friction disc(s) - Reference Service Manual.
Brake not disengaging	<ul style="list-style-type: none"> • Coil solenoid has an open circuit. • Pinched leads between moving and stationary parts. • Incorrect or no voltage to brake. 	<ul style="list-style-type: none"> • Check resistance between power leads and perform continuity test. • Check for correct voltage. • Perform brake adjustment procedure.
Excessive brake housing temperature	<ul style="list-style-type: none"> • High ambient temperature. • Excessive cycle rate. • Excessive load inertia. 	<ul style="list-style-type: none"> • Decrease load inertia, cycle rate, or both. • Add external cooling. • Decrease cycle rate. • Decrease load inertia.

Index

A

Activating the TIC Warranty, 1
Altitude on Temperature Rise, 20
Anchor Bolt, 5
ASD Power, 19
Axial Alignment, 9

B

Balancing Direct-Coupled Motors, 8
Bedplate Installation and Leveling, 6
Braking Test, 12

C

Cleanliness, 13
Coupling Faces, 8
Coupling the Motor, 8
Customer Support, 2

D

Direct-Coupled Motors, 8
Disposal, 21
Drying, 13

E

Electrical Testing, 19
Equipment Warning Labels, 1, 2
Eye Bolt, 6

F

Face separation alignment, 9
Field Insulation Test, 20
Flexible Coupling, 8

G

General Safety Information, 1
Greases for Special Applications, 16
Greases for Standard Applications, 16

Grouting, 6

H

Heating of Bearing, 17

I

Important Notice, 1
Insulation Resistance, 13

L

Lubrication Specifications, 15

M

Maintenance, 13
Motor Disassembly, 18
Motor Foundation, 5
Motor Installation, 4
Motor Installation Location, 4
Motor Operation, 11
Motor Precheck, 11
Motor Reassembly, 18
Motor Terminals and Connectivity, 19
Mounting the Motor, 4, 6

O

Ordering Information, 21
Overheating of Antifriction Bearings, 17

Q

Qualified Personnel, 2

R

Receiving, 3
Recommended Practice for Drying, 13
Rotor Removal, 18

S

Safety Alert Symbol, 1
Service Guide, 22
Signal Words, 1
Spare Parts, 21
Special Symbols, 1
Start-Up Precheck, 11
Storage, 3

T

Testing, 11

Troubleshooting Assist, 22
Troubleshooting Chart, 22

V

Vibration, 10
Vibration, 10

W

Warranty Information, 1

© 2020
Toshiba International Corporation
Motors & Drives
13131 West Little York Road
Houston, Texas 77041 USA
Tel +713-466-0277
US 1-800-231-1412



TOSHIBA MOTORS & DRIVES
Adjustable Speed Drives • Motors • Motor Controls

www.toshiba.com/tic

TOSHIBA
TOSHIBA INTERNATIONAL CORPORATION