



Sophia 2

Start Up Guide

Protect and monitor the things you love



Contents

- 1 Whats in the box?
- 2 Get Started
- 3 Download App
- 4-5 Register
- 6-7 Add Home
- 8-11 Add Sophia2
- 12 Live View
- 13 Add SD Card
- 14 Format SD Card
- 15 Playback
- 16-19 Cloud Storage
- 20-21 Multi Camera View
- 22-26 Web View
- 27 Reset
- 28 Installation

Struggling to read?

View this start up guide online at
time2technology.com/manuals

What's in the box



- Sophia WiFi Camera
- USB Cable
- Mounting Adhesive
- Power Adapter
- Start Up Guide

Be ready

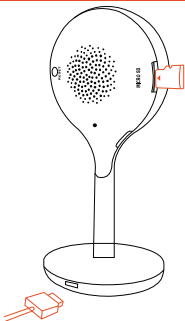
You will need your WiFi router password. Write it down below so it's handy when you need it!

Get Started

Connect Sophia to the mains using the power adapter and USB cable provided. Ensure the USB cable is firmly inserted into the base.

The red LED will come on once plugged in and Sophia will chime twice before she is ready to connect.

If you would like Sophia to record, you will be required to insert a micro SD card. Sophia will support any sized micro SD card up to 128GB.



What do the flashing lights mean?



Solid Red
Starting up



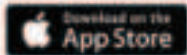
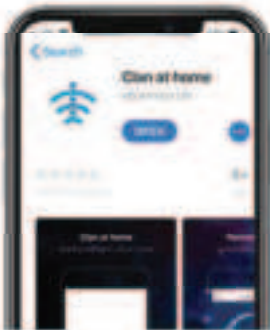
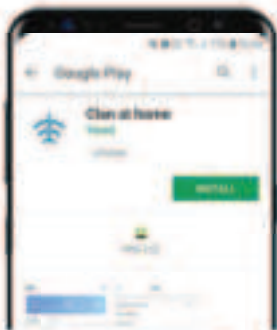
Flashing Red
Ready to connect



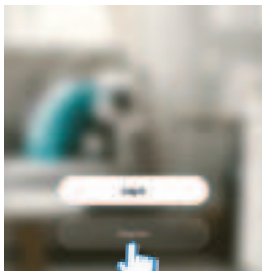
Solid Blue
Connected

Download App

Download the “Clan at home” App on the iOS App Store or Google Play Store



Register



Step 1

Select Register, carefully read the Privacy Policy and select Agree if you would like to progress



Step 2

Enter your email address

Register



Step 3

Enter the verification code sent via email



Step 4

Create your password to login

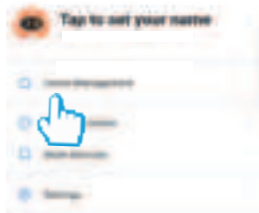
Add Home



Step 1



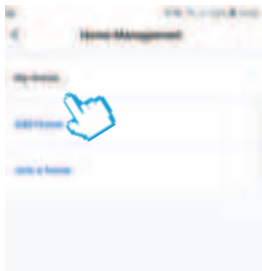
Click Me in the bottom right hand corner



Step 2

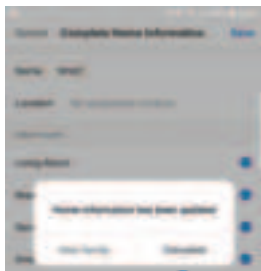
Select Home Management

Add Home



Step 3

Select My Home. Enter a name for your home and a location
Click Save



Step 4

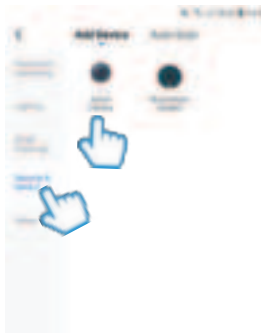
Select Complete and your home will be created

Add Sophia2



Step 1

In My Home, click the (+) icon in the top right-hand corner of the screen



Step 2

Select Security and Sensors down the left hand side and click Smart Camera

Add Sophia2



Step 3

Make sure the LED indicator is flashing red, then select the tick box and press Next



Step 4

Enter your WiFi router password
Then press Next

Add Sophia2



Step 5

Remove the plastic film from the camera lens
Hold your phone up to Sophia



Step 6

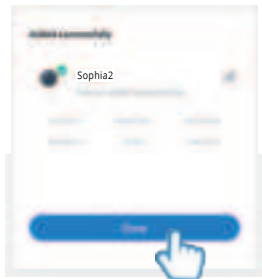
If you heard Sophia chime, press "I heard the beep"
If you don't hear the chime, reposition Sophia in front of the phone

Add Sophia2



Step 7

Sophia will then establish a connection to Clan



Step 8

Once connected you can change Sophia's name and select the room she's in
Press Done

Live View



Hear what is happening around the camera

Select the video quality (lower quality may broadcast more smoothly)

Full Screen

Save a screenshot on your smartphone memory

Select to speak into the camera

Record live footage onto your smartphone memory

See recorded footage

Turn on to get instant alerts to your phone when there's movement

Add SD Card

If you would like Sophia to record, you will be required to insert a micro SD card. Sophia will support any sized micro SD card up to 128GB

Step 1

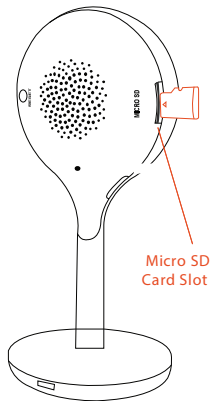
Turn off power to Sophia

Step 2

Find the micro SD card slot on the side of Sophia and insert the card into the slot far enough for it to click into place

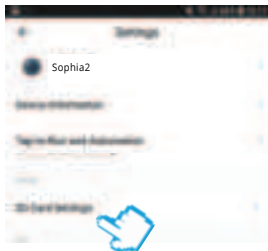
Step 3

Turn the power to Sophia back on



Format SD Card

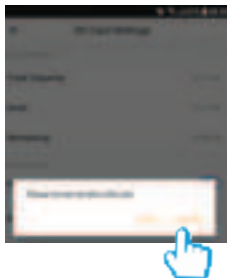
Before Sophia can start recording, you will have to format the Micro SD Card.



Step 1

Select your camera and click on the pencil icon in the top right

Select SD Card Settings

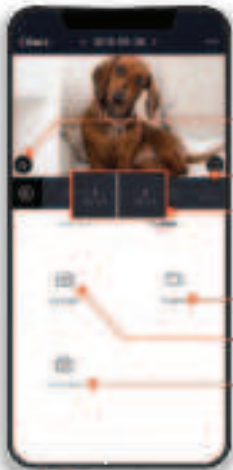


Step 2

Click Format SD Card and press confirm. Sophia will begin to format the Micro SD Card

Please note it will take a couple of minutes to format

Playback



Hear sound recorded on footage

Full screen

Slide to select the time you want to view

Save the playback camera footage onto your phone memory

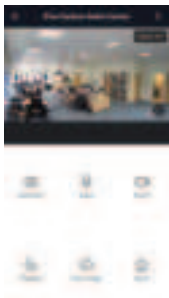
Change date of video playback

Save a screenshot of playback video onto your phone memory

Cloud Storage (Single Camera)

If you would like Sophia to record, you will be required to inset a Micro SD card
Alternatively, you can sign up to the optional cloud storage.

The camera can be set to record continuously or once it detects movement.
You can also choose to store the recorded footage for 7,14 or 30 days.



Step 1

Click on the pencil icon



Step 2

Click on Purchase VAS



Step 3
Click Subscribe



Step 4
Choose which service you would like.
You will be then directed to make the payment.

Cloud Storage (Multiple)

Instead of paying per camera why not bundle your Cloud Storage.
Please note selecting this option will only set the camera to record when it detects movement.



Step 1
Click 'ME'



Step 2
Click 'More Services'



Step 3
Click 'Cloud Storage
for cameras'



Step 4
Click 'Subscribe'



Step 5
Choose which service
you would like.
You will then be directed
to make the payment.

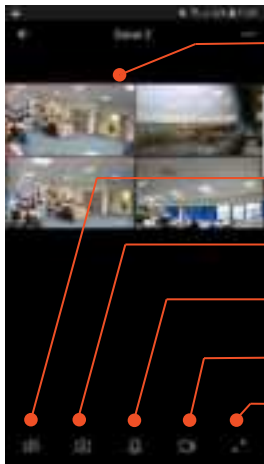
Multi Camera View



Step 1

Click on the camera in the top right hand corner

Multi Camera View



Red Outline- Controls the camera you have selected

Hear what's happening around your camera

Save a screenshot on your smartphone memory

Select to speak into your camera

Record live footage onto your smartphone memory

Full screen

Web View



Step 1

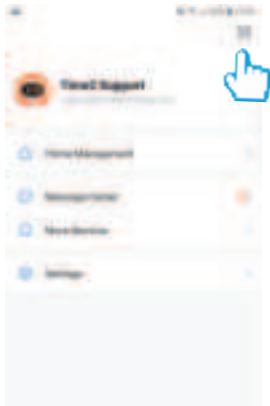
Go to the following website on your PC.
<https://www.time2technology.com/webview/>
and a QR code will be displayed.

Web View



Step 2

Go into the Clan at Home App and click on Me in the bottom right hand corner



Step 3

Click on the square on the top right hand corner

Web View



Step 4

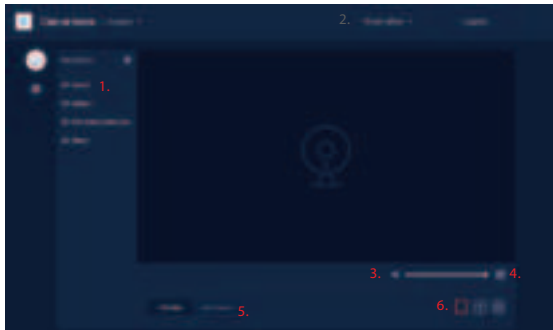
Using your phone scan the QR code
Ensure the QR code is within the green square

Web View



Step 5
Click Confirm Login

Web View



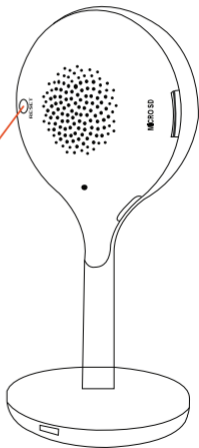
1. Select the home where you would like to view your cameras.
2. Select your camera.
3. Speaker – Listen in on what is going on around your camera.
4. Full screen
5. Cloud Service – View the recorded footage from the Cloud Service.
6. Multi Camera View – Select how many cameras you would like to see at once.

Reset

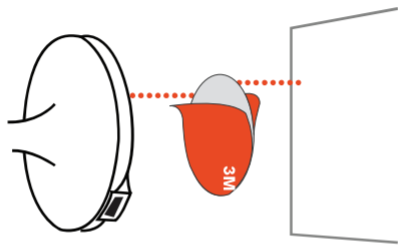
If you are having trouble connecting to Sophia you may need to do a reset.

How to reset Sophia 2

Press the Reset button on the back of the camera for up to 10 seconds until the camera chimes twice and the LED is flashing red.



Installation



Easy Mounting

Peel off both sides of the mounting adhesive tape. Stick one side to the bottom of the camera and the other side onto the surface you would like to place Sophia on.

Be a part of Clan

Are you on Facebook? Join our Clan to speak to other members of the Clan and our dedicated UK based support team:

www.facebook.com/groups/partoftheclan

Need further Help?

Contact our Customer Support team on Social Media



[facebook.com/time2HQ](https://www.facebook.com/time2HQ)



m.me/time2HQ



[@time2HQ](https://twitter.com/time2HQ)

or visit our support page

time2technology.com/support