

BlackBerry Bold

BLACKBERRY BOLD 9700

Quickstart



Welcome To AT&T

Use this Quickstart to quickly get an overview of the major features and services available for your smartphone.

OR

Use our interactive web tutorial available at att.com/tutorials

for the most complete and up-to-date information available for setting up and using your new smartphone and services. The online tutorials include step-by-step instructions and screen shots to assist you as well as provide an easy search function.



Before you use your smartphone or any accessories for your smartphone, see the Safety and Product Information Booklet. For the most recent version of the booklet visit blackberry.com/go/docs

Your BlackBerry® smartphone is shown and described on this foldout

Table of Contents

Welcome To AT&T	2
Set Up Your BlackBerry® Bold™ 9700 Smartphone	4
Tips and Tricks	7
Complete the Setup Wizard	10
Switch to a New BlackBerry Smartphone	14
Make Calls	16
Visual Voice Mail	17
Voice Mail	18
Manage Contacts and Appointments	19
Send a Text Message	22
Pictures and Videos	23
Browse the Web and Shop Online	27
Send an Email	28
Manage Wireless Connections	29
Connect to a Wi-Fi Network	30
AT&T Navigator	31
AT&T Features and Services	32
BlackBerry Desktop Software	33
Load and Play Music and Videos	34
Use a BlackBerry Bold 9700 Smartphone as a Wireless Modem	36
Documents To Go From DataViz	37
Troubleshooting	38
Carry Your Smartphone	39
Indicators	42
BlackBerry Bold 9700 Smartphone Key Functions	44
BlackBerry Bold 9700 Smartphone Applications and Functions	45

Set Up Your BlackBerry Bold 9700 Smartphone

What's in the Box



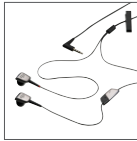
BlackBerry®
Travel Charger



BlackBerry®
USB Datasync &
Charging Cable



Battery



Stereo Headset

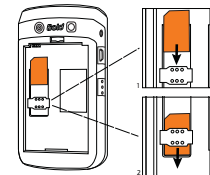
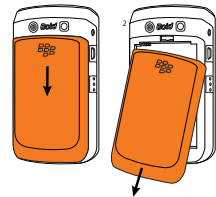


2GB Memory Card

BlackBerry® User Tools CD
Includes BlackBerry® Desktop
Software, User Guide,
Software License Agreement
and Limited Warranty.

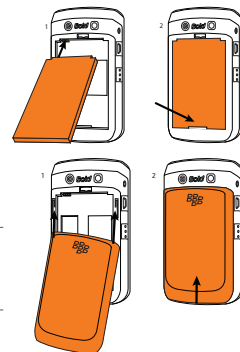
Insert the SIM Card and Battery

1. Push down gently on the top-left and top-right corners of the battery cover and slide off the battery cover.
2. If the battery is inserted, remove the battery.
3. If your SIM card is already inserted, skip to Step 7.
4. Remove the SIM card from any packaging.
5. Hold the SIM card so that the metal contacts on the SIM card face down and the cutoff corner points toward the top-left corner of the smartphone.
6. Slide the SIM card into the holder so that it lies flat below the metal guide.
7. Insert the battery so that the metal contacts on the battery align with the metal contacts on your smartphone.



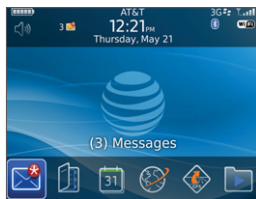
BlackBerry Bold

- Replace the battery cover so that the notches at the top of the battery cover fit into the slots at the top of the smartphone.
 - Slide up the battery cover so that it clicks into place.
- If the battery is charged, the smartphone will automatically turn on. If the smartphone does not turn on, charge the battery.



Note: If you have an available USB port on your computer, you can use the USB cable that came with your smartphone to connect your smartphone to your computer for charging.

View The Home Screen





Home screen

When your smartphone powers on, the Home screen appears.



Expanded Home screen

To view the Expanded Home screen with more application icons, press the **Menu** key. 

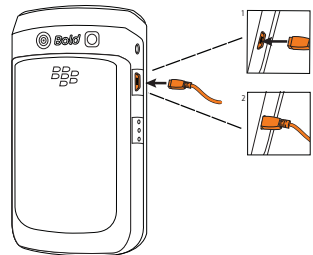
Tip: If you do not press a key or use the trackpad for 30 seconds while viewing the Expanded Home screen or a folder, the Home screen reappears. To return to the previous screen or folder, press the **Menu** key. 



Set Up Your BlackBerry Bold 9700 Smartphone

Charge The Battery

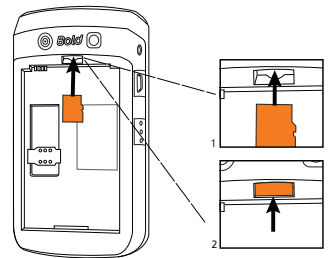
1. Connect the small end of the travel charger cable to the micro-USB port on the side of your smartphone.
2. Fold down the plug blades on the power adapter.
3. Plug the power adapter into a power outlet.
4. Charge the battery to full power.



Insert a microSD™ Memory Card

Use a microSD™ memory card to extend the memory available on your smartphone for storing your media files such as ringtones, videos, pictures, or songs.

1. Push down gently on the top-left and top-right corners of the battery cover and slide off the battery cover.
 2. Hold the memory card so that the metal contacts on the card point down and the cut-off end of the card points toward the right side of the smartphone.
 3. Slide the card into the card slot so that the card clicks into place.
- To remove the memory card, press the card in and then pull the card out.



Tips and Tricks

Move the cursor in any direction and highlight items	Slide your finger on the trackpad .
Select an item or follow a link	Click the trackpad .
Move back a screen	Press the Escape key.
Return to the Home screen	Press the End/Power key.
Access the Expanded Home screen	On the Home screen, press the Menu key.
View more available actions for a highlighted item	Press the Menu key or click Full Menu , if available.
To close a menu	Press the Escape key.
Insert a period	Press the Space key twice. The next letter is capitalized.
Capitalize a letter	Hold the letter key until the capitalized letter appears or press the Left Shift key or the Right Shift key and the letter key.
Type the alternate character on a key	Press the ALT key and then the character key.
Insert @ and periods in an email field	Press the Space key.
Type a symbol	Press the Symbol key. To view more symbols, press the Symbol key again. Type the letter that appears below the symbol.
Turn on number lock	Press the ALT key and the Left Shift key.
Turn on CAP lock	Press the ALT key and the Right Shift key.

For pictures of the keys and buttons on your smartphone refer to the foldout at the back of this guide.



Tips and Tricks

Turn off number lock or CAP lock	Press the ALT key.
Lock the keyboard	Click the Lock icon on the Expanded Home screen, press the Lock button at the top of the smartphone, or press and hold the A key
To type an accented or special character	Hold the letter key and slide your finger on the trackpad. Release the letter key when the accented or special character appears.
Unlock the keyboard	Press the Star (*) key and then the Send key.
Move to the top of the screen	Press T
Move to the bottom of the screen	Press B
Move down screen	Press the Space key.
Reboot	Remove and reinsert the battery.
Turn speaker phone on/off during a call	Press the Speakerphone key.
Search for text in an attachment	Press F
Check voicemail	Press and hold the 1 key.
To pause a video or song	Press the Mute key.
To resume playing a video or song	Press the Mute key.
To play the next song in a category	Press N
To play the previous song in a category	Press P

Adjust the volume for songs, ringtones, and videos

Press the **Volume Up** or **Volume Down** key until you reach the desired volume setting.

To rotate a picture

Press **L**

To zoom in to a picture

Press **R**

To zoom out from a picture

Press **C**

Return to the original picture size

Press **Z**

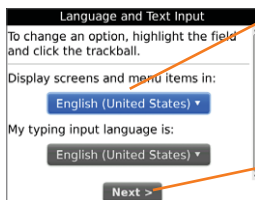
For step-by-step instructions for using the features and services of your smartphone visit att.com/tutorials



Complete the Setup Wizard

The setup wizard is designed to help you learn about typing, change options to personalize your smartphone and set up one or more email addresses. To select highlighted buttons and fields in the setup wizard, click (press) the trackpad. To move around the screen, slide your finger on the trackpad.

The setup wizard should appear automatically the first time that you turn on your smartphone.



Options



Highlight a field and click the trackpad to view available options

More indicator

Slide your finger on the trackpad down to view more text on the screen

Close, Back and Next buttons

Click to move between screens in the wizard

1. If the setup wizard does not appear automatically, on the Expanded Home Screen, click **Setup**. 
2. Click **Setup Wizard**. 
3. Complete the instructions on the screen.

Note: If your SIM card currently has contacts saved to it, you will be prompted to import them to the smartphone. To import the contacts click **Yes**.

Tip: You can exit the setup wizard at any time and return to it by selecting **Setup** from the Expanded Home screen and then choosing **Setup Wizard**.

Email Setup

If you have an existing BlackBerry smartphone and want to switch your email account to work with a new BlackBerry smartphone, see **Switch to a new BlackBerry smartphone** on page 14.

On the Email Setup screen of the Setup Wizard, you can choose one of these new account setup options:

I want to create or add an email address

- Select the **I want to create or add an email address** option to associate your smartphone with one or more (up to ten) existing Internet email accounts (like AT&T, Yahoo!®, AOL® and Gmail®). This option will also allow you to create a new email address for your smartphone itself. This option is most common for individual users. If you select this option, the Email Setup screen opens.

I want to use a work email account with a BlackBerry Enterprise Server

- Select the **I want to use a work email account with a BlackBerry® Enterprise Server** option if your company's BlackBerry Enterprise Server system administrator has provided you with a password that you can use to activate your company IT managed email, calendar, and contacts (like Microsoft® Outlook® or Lotus Notes®) with your smartphone over the wireless network.



You can skip Email Setup if any of the following apply:

- A representative from the store where you purchased your smartphone has already helped you to set up your email account
- You have visited att.com/blackberrystart to set up your email account
- You have an existing email account and have access to a BlackBerry Enterprise Server, but your BlackBerry Enterprise Server system administrator has not provided you with a password. Contact your system administrator for more information about setting up email for your smartphone.



Complete the Setup Wizard

Set Up Personal Email

1. Perform one of the following actions:
 - In the Setup Wizard, click **Email Setup**. Click **I want to create or add an email address**. Click **Next** and then click **Next** again.
 - On the Expanded Home screen, click **Setup**  and then click **Personal Email Setup**. 
2. Scroll down to view the terms of the BlackBerry Prosumer Services Agreement.
3. Please read the terms and conditions carefully. To accept the terms of the service agreement, click **I Accept**.
4. Click an email account type (AT&T, Yahoo!®, AOL®, Gmail® etc.).
5. Type the email address and password information for the existing supported email account that you want to add and click **Next**.
6. After the confirmation displays, click **OK**.



7. On the Email Accounts screen, perform one of the following actions:

- To add another existing supported email address (up to 10), or to create a new email address for your smartphone, click **Add**.
- To exit Email Setup, click **Close**.



Note: Once you add a supported email account, messages sent to that account will also appear in the message list on your smartphone.

Tip: If you have associated your smartphone with more than one supported email address, in the **Send Using** field, you can set the email address that you use to send the email message.

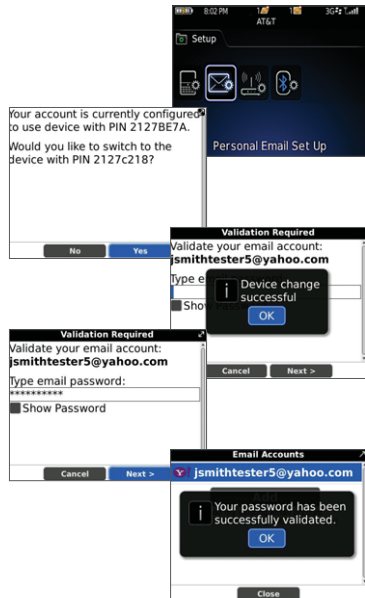
For more information on how to **Send an email** see page 28.



Switch to a New BlackBerry Smartphone

Update your existing BlackBerry Internet Service account to work with your BlackBerry Bold 9700 smartphone

1. Insert your SIM card into your new BlackBerry smartphone.
2. From the Expanded Home screen, click **Setup**.
3. Click **Personal Email Set Up**.
4. You will be prompted to switch your account to a new PIN. Click **Yes**.
5. If necessary, type your password and click **Next**.
6. If necessary, repeat step 5 for all integrated email accounts.
7. Click **OK**.
8. Click **Close**.



Transfer your existing BlackBerry smartphone data to your BlackBerry Bold 9700 smartphone




Note: Before you begin, verify that you have installed the most recent version of the BlackBerry Desktop Software. Go to att.com/bbdownloads to download the latest version of the BlackBerry Desktop Software.



1. Connect your current BlackBerry smartphone to your computer.
2. Open the **Desktop Manager**.
3. Click **Device Switch Wizard**.
4. Under Switch BlackBerry devices, click **Start**.
5. Select the PIN for your current BlackBerry smartphone and click **OK**.
6. Type the password for your current BlackBerry smartphone and click **OK**.
7. Click the checkboxes for the following options:
 - Device data and options
 - Third-party applications
8. Click **Next**. The BlackBerry Desktop Software will back up all the information on your current BlackBerry smartphone.
9. When prompted, connect your new BlackBerry smartphone to your computer.
10. Select the PIN for your new BlackBerry smartphone and click **OK**.
11. Type the password for your current BlackBerry smartphone and click **OK**.
12. Click **Finish**. The BlackBerry Desktop Software will load the supported data from your old smartphone onto your new one.

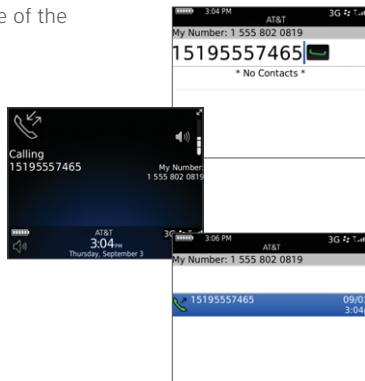


Make Calls

Make A Phone Call

1. On the Home screen or in the phone application , perform one of the following actions:
 - Type a phone number
 - Type part of a contact name. Highlight a contact name.
2. Press the **Send** key. 
3. To end the call, press the **End** key. 

Tip: To view recent call logs, click **Call Log** from the Expanded Home screen. To view all call logs, press the **ALT** key  and the **P** key  in the message list.



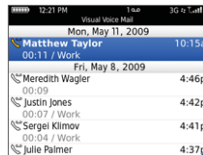
Visual Voice Mail

Visual Voice Mail is a service that allows you to quickly review important voicemail messages in any order you choose. You may activate the Visual Voicemail service or you may set up Basic Voicemail. It's your choice.

With Visual Voice Mail you can:



- Store up to 40 messages for 14 days in inbox
- Save important numbers to Contacts
- Reply to messages via return call, SMS, email, or MMS
- Share messages by forwarding via email or MMS
- Save messages to device memory or to memory card



Before signing up for Visual Voice Mail, make sure you have listened to all of your messages as you will lose your voicemail box, messages and greetings.



Visual Voice Mail	
Mon, May 11, 2009 10:15	
Matthew Taylor 00:11 / Work	
Fri, May 8, 2009	
Meredith Wagler 00:09	4:46p
Justin Jones 00:07 / Work	4:42p
Sergel Klimov 00:04 / Work	4:41p
Julie Palmer	4:37p

Set Up Visual Voice Mail


1. Log into att.com/mywireless from a computer. Go to **Manage Your Features** and select **Visual Voicemail** under the Voicemail Features section. BlackBerry Enterprise Server users may wish to ask their company's BlackBerry Enterprise Server administrator how to obtain Visual Voicemail.
2. Press the **Menu** key  to view the Expanded Home screen.
3. Click **Visual Voice Mail**. 
4. Follow the steps on the screen to enter your password, select standard greeting or to record your personal greeting.

Tip: Voicemail messages may be viewed by clicking **Messages**  or **Visual Voice Mail**. 




Voicemail

Set Up Voicemail




1. To connect to the AT&T voicemail system, hold the **1** key. 
2. Create your password.
3. Record your name.
4. Record a greeting.

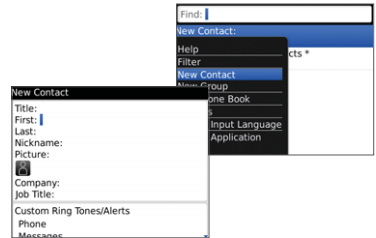
Check Your Voicemail Messages

1. Press and hold the **1** key. 
2. Follow the voice prompts.



Manage Contacts, Appointments and Ringtones

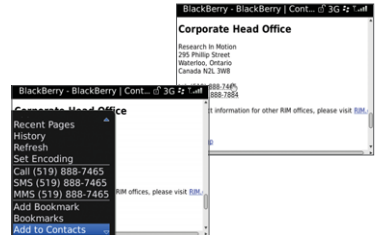
Add a Contact

1. On the Home screen, click **Contacts**. 
2. Press the **Menu** key. 
3. Click **New Contact**.
4. Type the contact information.
5. Press the **Menu** key. 
6. Click **Save**.






Add a Contact Using an On-screen Phone Number

1. Highlight a phone number on the screen.
2. Press the **Menu** key. 
3. Click **Add to Contacts**.
4. Edit the contact information.
5. Press the **Menu** key. 
6. Click **Save**.

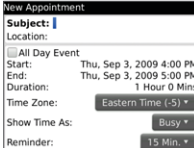


Manage Contacts, Appointments and Ringtones

Schedule an Appointment

1. On the Home screen, click **Calendar**. 
2. Press the **Menu** key. 
3. Click **New**.
4. Type the appointment information.
5. Press the **Menu** key. 
6. Click **Save**.

Tip: To change calendar views, press the **Menu** key  and select the desired view.



New Appointment

Subject:

Location:

All Day Event

Start: Thu, Sep 3, 2009 4:00 PM

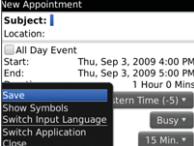
End: Thu, Sep 3, 2009 5:00 PM

Duration: 1 Hour 0 Mins

Time Zone: Eastern Time (-5) *

Show Time As: Busy *

Reminder: 15 Min. *



New Appointment

Subject:

Location:

All Day Event

Start: Thu, Sep 3, 2009 4:00 PM

End: Thu, Sep 3, 2009 5:00 PM

Duration: 1 Hour 0 Mins

Save

Show Symbols

Switch Input Language



Switch Application

Close




Item Time (-5) *

Busy *

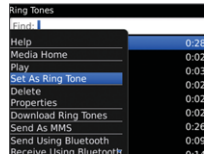
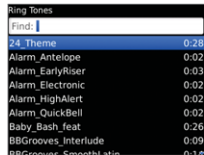
15 Min. *

 [More Info](#)
To learn more about **Calendar** features, while in the Calendar, press the **Menu** key.  Click **Help**.

Change Your Ringtone



1. On the Home screen, click **Media**. 
2. Click **Ring Tones**. 
3. Click a category.
4. Highlight a ringtone.
5. Press the **Menu** key. 
6. Click **Set As Ring Tone**.

Tip: To listen to a ringtone before selecting it, highlight the ringtone. Click the trackpad.

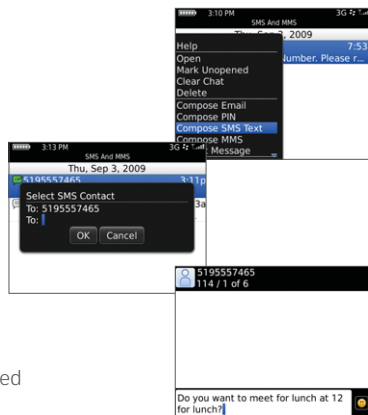


Send a Text Message

You can send each text message to as many as 10 recipients at a time.






1. On the Expanded Home screen, click **SMS And MMS**. 
2. Press the **Menu** key. 
3. Click **Compose SMS Text**.
4. In the **To** field, perform one of the following actions:
 - Type a phone number (include the country code and area code).
 - Type a contact name.
 - Type part of a contact name. Click a contact.
5. Click **OK**.
6. Type a message.
7. Press **Enter**.

Tip: To view all text messages, click **SMS And MMS**  on the Expanded Home screen.



Pictures and Videos

Take a Picture

1. Press the **Right Convenience** key or click the **Camera** icon on the Expanded Home screen and then perform one of the following actions:
 - To zoom in, slide your finger up on the **trackpad**.
 - To zoom out, slide your finger down on the **trackpad**.
 - To take a picture, click the **trackpad**.
2. After you take a picture, perform one of the following actions:
 - To take another picture, click the **Take Another Picture** icon. 
 - To set the picture as a caller ID picture or Home screen wallpaper, click the **Set Picture As** icon. 
 - To rename and save the picture, click the **Rename Picture** icon. 
 - To delete the picture, click the **Delete Picture** icon. 
 - To send the picture, click the **Send Picture** icon. 



Note: Your use of the camera application on your smartphone may be prohibited or restricted at certain times. Use the camera application responsibly and abide by all applicable laws, rules and regulations. To increase the amount of space available for saving media files, insert a memory card. New pictures are automatically saved to the memory card if inserted.











More Info

To learn more about **Camera** features, while in the Camera application, press the **Menu** key.  Click **Help**.



Pictures and Videos

Record a Video

1. On the Expanded Home screen, click **Media**. 
2. Click **Video Camera**. 
3. To start recording, click the **trackpad**.
4. To pause recording, click the **trackpad**.
5. Perform one of the following actions:
 - To resume recording, click the **Continue Recording** icon. 
 - To stop recording and save the video, click the **Stop** icon. 
 - To play the video, click the **Play** icon. 
 - To rename and save the video, click the **Rename** icon. 
 - To delete the video, click the **Delete** icon. 
 - To send the video, click the **Send** icon. 



Note: A memory card is required to use the video recording feature.






[More Info](#)


To learn more about **Video** features, while in the Video Camera application, press the **Menu** key.  Click **Help**.

 **BlackBerry Bold**

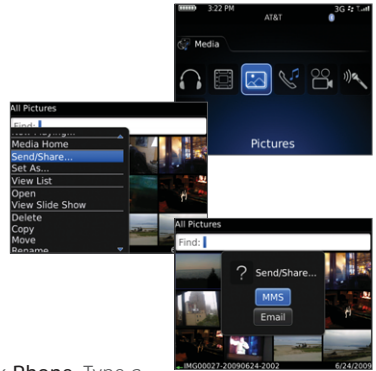
Send a Picture Message

1. On the Home screen, click **Media**. 
2. Click **Pictures**. 
3. Click a category.
4. If necessary, click a folder.
5. Highlight a picture.
6. Press the **Menu** key. 
7. Click **Send/Share**.
8. Click **MMS**.

Note: To send an image via email, click **Email**.




9. Perform one of the following actions:
 - If the contact is not in your address book, click **[Use Once]**. Click **Phone**. Type a phone number. Click the trackpad.
 - If the contact is in your address book, click a contact. Click a phone number.
10. Select an image size and click **OK**.
11. If necessary, change the subject line and then scroll down and type a message.
12. Press the **Menu** key. 
13. Click **Send**.

Tip: To view all picture messages sent as MMS, click **SMS** and **MMS**  on the Expanded Home screen.





Pictures and Videos

Send a Video Message




1. On the Home screen, click **Media**. 
2. Click **Videos**.
3. Highlight a video.
4. Press the **Menu** key. 
5. Click **Send as MMS**.
6. Perform one of the following actions:
 - If the contact is not in your address book, click **[Use Once]**.
Click **Phone**. Type a phone number. Click the trackpad.
 - If the contact is in your address book, click a contact.
If necessary, click a phone number.
7. If necessary, change the subject line and then scroll down and type a message.
8. Press the **Menu** key. 
9. Click **Send**.

Browse the Web and Shop Online


There are two browsers that come with your smartphone: the **Internet Browser**  and an **MEdia™Net Browser**.  Use the MEdiaNet Browser to access your favorite content (weather, news, etc.) and download ringtones or other personalization items*. Use the Internet Browser to access web sites.

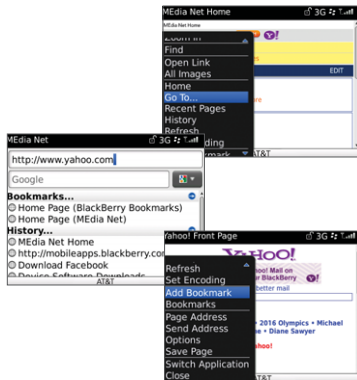
*Additional charges may apply for downloadable content.

Go to a Web Page

1. On the Home screen click **Browser**  or **MEdiaNet** 
2. In the browser, perform one of the following actions:
 - If a web address field appears on the screen, type a web address.
 - If a web address field does not appear on the screen, press the **Menu** key.  Click **Go To**. Type a web address.
3. Click the **trackpad**.

Add a Bookmark

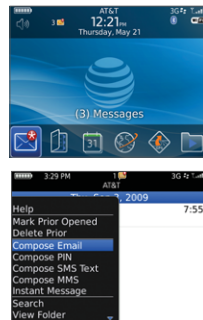
1. On a web page, press the **Menu** key. 
2. Click **Add Bookmark**.
3. In the **Auto Synchronize** field, set how often the browser should check for updates to the web page.
4. In the **Start time** field, set the time of day when the browser should start checking for updates.
5. Click **Add**.



Send an Email

To send email you must set up an email account on your smartphone. To set up an email account, on the Expanded Home screen, click **Setup**. Click **Personal Email Setup**.

1. On the Home screen, click **Messages**.
2. Press the **Menu** key.
3. Click **Compose Email**.
4. In the **To** field, perform one of the following actions:
 - Type an email address.
 - Type a contact name.
 - Type part of a contact name. Click a contact.
5. Add a subject.
6. Type a message.
7. Click the trackpad.
8. Click **Send**.



Tip: If you have associated your smartphone with more than one supported email address, you can set the email address that you use to send messages in the **Send Using** field.


For more information on **Email Setup**, see pages 11 - 14.

 [More Info](#) To learn more about **Messages** features, while in the Messages application, press the **Menu** key. Click **Help**.


 **BlackBerry Bold**

Manage Wireless Connections

Your smartphone must be connected to a wireless network to use features such as messaging, phone and browser. When the wireless network connection is turned off, you can still compose and save draft messages and use other features such as media and calendar.

The Manage Connections screen displays the status of all wireless network connections. Use this screen to turn mobile network, Wi-Fi and Bluetooth® connections on and off. 

Pair with a Bluetooth Accessory


1. On the Expanded Home screen, click **Manage Connections**: 
2. Click **Set Up Bluetooth**.
3. Click **Search**. When you choose **Search**, Bluetooth technology is turned on automatically.
4. Click the accessory you want to connect to.
5. If required, type the numeric passkey for the accessory you are trying to connect to.
6. Once the accessory is connected, the Paired Devices screen appears.

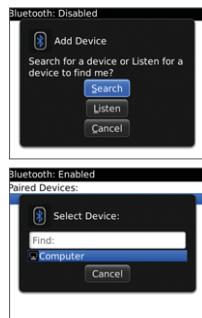
Note: Your smartphone features Bluetooth® 2.0 with full stereo support. You can simultaneously use more than one Bluetooth enabled accessory with your smartphone.

Tip: To turn Bluetooth on or off, on the Expanded Home screen, click **Manage Connections**, then select the **Bluetooth** checkbox.



More Info

To learn more about **Bluetooth** features, while in the Bluetooth application, press the **Menu** key,  Click **Help**.




Manage Wireless Connections

Connect to AT&T Wi-Fi Hotspots

You can access email and connect to the Internet using a Wi-Fi® network at work, home, or public hotspots – including thousands of AT&T Wi-Fi Hotspots. Your smartphone is designed to automatically connect to AT&T Wi-Fi Hotspots when Wi-Fi is enabled. Corporate users might need to contact their system administrator regarding access to Wi-Fi networks.



Turn On Wi-Fi Connectivity

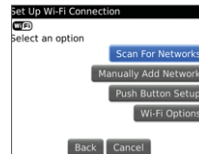
1. On the Expanded Home screen, click **Manage Connections**. 
2. Select the **Wi-Fi** checkbox.



Connect to a Wi-Fi Network

You might be able to send and receive email messages and visit web pages using a work, home, or public Wi-Fi network. This may require a VPN connection.

1. On the Expanded Home screen, click **Setup**. 
2. Click **Set Up Wi-Fi**. 
3. Click **Next**.
4. Click **Scan for Networks**.
5. Click the network you want to connect to.
6. If required, enter the network password or pass key and click **Connect**.
7. Click **Next**.
8. Click **Finish**.



 **BlackBerry Bold**


AT&T Navigator

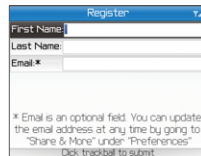
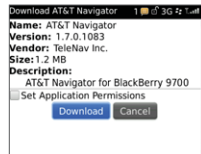
AT&T Navigator helps you get around town by providing voice guided turn-by-turn GPS driving directions with real-time traffic based navigation and 3D maps. As you drive, the directions are spoken over the speakerphone so you can keep your hands on the wheel and eyes on the road. AT&T Navigator automatically monitors traffic ahead of you and gives you the option to route around traffic using just one keypad click.

Tip: You must be outdoors for GPS to work. Maps and information not available for all locations.



Download and Install AT&T Navigator

1. On the Home screen, click **Get AT&T Navigator**. 
2. Read the terms and conditions carefully. If you agree with the terms, scroll to the bottom and click **I Agree**.
3. On the product overview page for AT&T Navigator, select **Start first 30 days FREE!**
4. On the Download page, click the **Download** button.
5. To log in to AT&T Navigator, on the Home screen click **AT&T Navigator**.
6. If you agree with the terms, click the trackpad and select **Accept & Login**.
7. Enter your AT&T Navigator password and click the trackpad.



Note: Your AT&T Navigator password will be sent to you via SMS.

Tip: To get directions or to find businesses nearby, on the Home screen click **AT&T Navigator** and follow the instructions on screen.

For step-by-step instructions on how to generate a route, check traffic and more, visit att.com/tutorials.



AT&T Features and Services

- Applications:** **Facebook®** - Connect, share, and keep current with the people in your life.
MySpace™ - Log into the MySpace community for access to music, videos, friends, and more.
Mobile Banking - View balances, perform transfers, view financial transaction history and pay bills.
My-Cast® Weather - Stay safe with radar, lightning, forecasts and severe weather information.
- AT&T Mall:** Shop for Ringtones, Answer Tones, themes, graphics, games, Cool Tools, and applications.
- AT&T Music:** **Make-UR-Tones** - Create your own custom ringtones from a catalog of thousands of popular songs.
MusicID 2 - Recognize songs by listening to music, Lyrics, Artist Search and more.
Shop Music - Purchase songs from eMusic and Napster Mobile.
XM Radio - Channel surf dozens of commercial free music stations.
- Games:** **Tetris®** - Move and rotate falling Tetriminos to form horizontal lines in the Matrix. When a line is completed, it disappears from the Matrix.
Scrabble - Play this classic crossword board game, complete with multiple difficulty levels and built-in word lists.
Brain Challenge Vol. 2 - Boost your brain and relieve stress with this entertaining, adaptive brain training program.
PAC-MAN® by Namco - Guide PAC-MAN through the maze and avoid the ghosts as you gobble dots in this famous arcade classic.
- Instant Messaging:** Take Instant Messaging (IM) mobile. Mobile IM provides mobile access to Yahoo!® Messenger, AOL® Instant Messenger (AIM), and Windows Live™ Messenger (Search for "Mobile IM" on MEdiaNet to download).

For information on setting up or using these services visit att.com/tutorials

Note: If some or all of these applications do not appear on your smartphone, you may wish to ask your IT department if your company has restricted access to install and run applications.

 **BlackBerry Bold**

BlackBerry Desktop Software

Note: If you already have BlackBerry Desktop Software installed verify that you have the most recent version. To download the latest version go to att.com/bbdownloads.

BlackBerry® Desktop Software is loaded on the BlackBerry® User Tools CD that came with your smartphone. After you install the desktop software on your computer and connect your smartphone to your computer, you can perform any of the following actions:

- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your smartphone and your computer.
- Back up and restore smartphone data.
- Transfer media files between your computer and your smartphone.
- Add applications to your smartphone.
- Set up and manage wireless email, calendar, and/or contacts synchronization.

What You Need

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® XP, or later
- Available USB port
- CD drive

For step-by-step instructions for installing BlackBerry Desktop Software, synchronizing data with your computer and more visit att.com/tutorials.





Load and Play Music and Videos

Media

Play media files such as songs, ringtones, videos, or voice notes. Use wireless Bluetooth® stereo headphones or speakers to enjoy your music. Shuffle your songs or enjoy your favorite playlist while you reply to messages or surf the web.

Play a Media File

1. On the Home screen, click **Media**. 
2. In the Media folder, click a media type.
3. If necessary, click a category.
4. Click a song, ring tone, video, or voice note.

Tip: To view other media files while playing a media file, press the **Menu** key.  Click **Media Home**. To stop playing a media file, click the **Stop** icon.

For step-by-step instructions for using the features and services of your smartphone visit att.com/tutorials.




Mobile Video

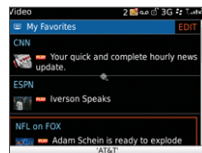
With Mobile Video you can turn a few spare minutes—from a lunch break to a doctor's office wait—into a quick escape. Mobile Video brings your smartphone to life. Watch news, sports, weather and entertainment clips via AT&T's high-speed 3G data network.

Mobile Video offers quick access to content you care about most:

- Entertainment
- News and Weather
- Sports
- Kids & Cartoons

Play A Video

1. On the Expanded Home screen, click Mobile Video. 
2. Your Mobile Video home page will appear already loaded with the day's top news, the latest sports updates and a featured entertainment clip.
3. Select the video clip you wish to view.



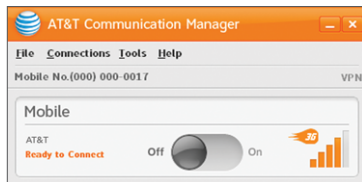
Use a BlackBerry Bold 9700 Smartphone as a Wireless Modem

Connecting Your BlackBerry Bold 9700 smartphone to a Laptop

Stay flexible and stay in touch with customers and co-workers by using your smartphone as wireless modem to connect your laptop to the AT&T wireless 3G or EDGE data networks.*

*A BlackBerry plan that supports tethering is required to use this feature.

1. Download the **AT&T Communication Manager** software from att.com/communicationmanager and install it on your laptop. Communication Manager makes it easy to connect to AT&T's wireless network.
2. Connect your smartphone to your laptop using the USB cable.
3. Launch **AT&T Communication Manager** on your laptop.
4. Click the **On/Off** button on the Communication Manager interface.
5. Type your BlackBerry password if required.
You are now connected to the Internet and you can browse the Internet and access email wirelessly.



Documents To Go® From DataViz®

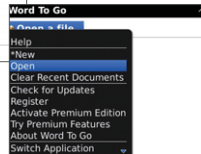
View and Edit Microsoft® Word, Excel® and PowerPoint® Files on your BlackBerry Bold 9700 smartphone

Your smartphone has been pre-loaded with Documents To Go Standard Edition. Now you can get even more work done no matter where you are.

Documents to Go allows you to:

- View and edit Microsoft Word, Excel and PowerPoint files;
- View and edit files received via email, Bluetooth® or memory card;
- View original document formatting, including text & cell formatting, graphics, tables, alignment, and bullets & numbers;
- Edit and select text, cut/copy/paste.

For more information on Documents To Go, visit www.dataviz.com.



Troubleshooting

If you're having trouble with your new smartphone see page 10 in this guide for instructions on using the Setup Wizard.

Visit att.com/tutorials for information on the following common troubleshooting topics:

- Network Connections
- Email Setup
- Sending and Receiving Messages
- Sending and Receiving Calls
- Media files and Memory Cards
- Ringtones and Notifications
- Bluetooth
- GPS

Carry Your Smartphone

Your BlackBerry® smartphone might not come with a holster (body-worn carrying solution equipped with an integrated belt clip). If you wear the smartphone on your body, always put the smartphone in a holster with an integrated belt clip supplied or approved by Research In Motion (RIM). Carrying solutions, including RIM approved carrying solutions and carrying solutions not approved by RIM, that do not come equipped with an integrated belt clip should not be worn or carried on the body. For more information about carrying your smartphone, including separation distances when wearing your smartphone, see the *Safety and Product Information booklet* that came with your smartphone.

To purchase RIM approved holsters equipped with an integrated belt clip or other accessories for your smartphone, contact your wireless service provider or visit www.shopblackberry.com



© 2009 AT&T Intellectual Property. All rights reserved. AT&T and the AT&T logo are trademarks of AT&T Intellectual Property.

All rights reserved. BlackBerry®, RIM®, Research In Motion®, SureType®, SurePress™ and related trademarks, names and logos are the property of Research In Motion Limited and are registered and/or used in the U.S. and countries around the world. Used under license from Research In Motion Limited.

Bluetooth is a trademark of Bluetooth SIG. Documents To Go and DataViz are trademarks of DataViz Inc. Intel is a trademark of Intel Corporation. IBM, Lotus, and Lotus Notes are either registered trademarks or trademarks of International Business Machines Corporation. Microsoft, Excel, Outlook, PowerPoint and Windows are trademarks of Microsoft Corporation. Yahoo!® is a trademark of Yahoo! Inc. AOL® is a trademark of AOL LLC. Gmail® is a trademark of Google Inc. SD and microSD are trademarks of SD-3C, LLC. Wi-Fi is a trademark of the Wi-Fi Alliance. All other brands, product names, company names, trademarks, and service marks are the properties of their respective owners.

Portions of the BlackBerry® Device Software are copyright © 2007-2008 The FreeType Project (www.freetype.org). All rights reserved.

Your use of third party products and services shall be governed by and subject to you agreeing to the terms of separate software licenses, if any, for those products or services. RIM makes no representation, warranty or guarantee whatsoever in relation to the third party products and services and assumes no liability whatsoever in relation to the third party products and services even if RIM has been advised of the possibility of such damage.

The BlackBerry smartphone and/or associated software are protected by copyright, international treaties, and various patents, including one or more of the following U.S. patents: 6,278,442; 6,271,605; 6,219,694; 6,075,470; 6,073,318; D445,428; D433,460; D416,256. Other patents are registered or pending in various countries around the world. Visit www.rim.com/patents for a list of RIM [as hereinafter defined] patents.

This document is provided 'as is' and Research In Motion Limited and its affiliated companies ('RIM') and AT&T Knowledge Ventures ('AT&T') assume no responsibility for any typographical, technical, or other inaccuracies in this document. In order to protect RIM and/or AT&T ("RIM/AT&T") proprietary and confidential information and/or trade secrets, this document may describe some aspects of RIM/AT&T technology in generalized terms. RIM reserves the right to periodically change information that is contained in this document; however, RIM/AT&T makes no commitment to provide any such changes, updates, enhancements, or other additions to this document to you in a timely manner or at all. RIM/AT&T MAKES NO REPRESENTATIONS, WARRANTIES, CONDITIONS, OR COVENANTS, EITHER EXPRESS OR IMPLIED (INCLUDING WITHOUT LIMITATION, ANY EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF FITNESS FOR A PARTICULAR PURPOSE, NON-

 **BlackBerry Bold**

INFRINGEMENT, MERCHANTABILITY, DURABILITY, TITLE, OR RELATED TO THE PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE REFERENCED HEREIN OR PERFORMANCE OF ANY SERVICES REFERENCED HEREIN). IN CONNECTION WITH YOUR USE OF THIS DOCUMENTATION, NEITHER RIM/AT&T NOR THEIR RESPECTIVE AFFILIATED COMPANIES, DIRECTORS, OFFICERS, EMPLOYEES, OR CONSULTANTS SHALL BE LIABLE TO YOU FOR ANY DAMAGES WHATSOEVER BE THEY DIRECT, ECONOMIC, COMMERCIAL, SPECIAL, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR INDIRECT DAMAGES, EVEN IF RIM/AT&T HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF BUSINESS REVENUE OR EARNINGS, LOST DATA, DAMAGES CAUSED BY DELAYS, LOST PROFITS, OR A FAILURE TO REALIZE EXPECTED SAVINGS.

This document might contain references to third-party sources of information, hardware or software, products or services and/or third-party web sites (collectively the 'Third-Party Information'). RIM does not control, and is not responsible for, any Third-Party Information, including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third-Party Information. The inclusion of Third-Party Information in this document does not imply endorsement by RIM of the Third-Party Information or the third-party in any way. Installation and use of Third-Party Information with RIM's products and services may require one or more patent, trademark, or copyright licenses in order to avoid infringement of the intellectual property rights of others. Any dealings with Third-Party Information, including, without limitation, compliance with applicable licenses and terms and conditions, are solely between you and the third-party. You are solely responsible for determining whether such third-party licenses are required and are responsible for acquiring any such licenses relating to Third-Party Information. To the extent that such intellectual property licenses may be required, RIM expressly recommends that you do not install or use Third-Party Information until all such applicable licenses have been acquired by you or on your behalf. Your use of Third-Party Information shall be governed by and subject to you agreeing to the terms of the Third-Party Information licenses. Any Third-Party Information that is provided with RIM's products and services is provided 'as is'. RIM makes no representation, warranty or guarantee whatsoever in relation to the Third-Party Information and RIM assumes no liability whatsoever in relation to the Third-Party Information even if RIM has been advised of the possibility of such damages or can anticipate such damages.











Research In Motion Limited
295 Phillip Street
Waterloo, ON N2L 3W8
Canada

AT&T Mobility, LLC
1055 Lenox Park Boulevard N.E.
Atlanta, GA 30319













Indicators




Wireless Connection Status Indicators

	You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser simultaneously with a high-speed data connection.
	You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser with a fast data connection.
	You can use the phone, send and receive email messages, PIN messages, text messages, and multimedia messages, and use the browser.
	You can use the phone and send and receive text messages.
	You can only make emergency calls.
	Your connection to the wireless network is turned off.
	You are not in a wireless coverage area.
	You can send and receive email messages and use the browser over a Wi-Fi® connection.
	Your smartphone is connected to a Wi-Fi network but does not have access to BlackBerry services over the Wi-Fi connection.
	Your connection to a Wi-Fi network is turned on, but you are not in a Wi-Fi coverage area.











Home Screen

	alarm set
	unopened message count
	missed calendar reminder
	voice mail
	missed call count
	sending data
	receiving data
	roaming
	Bluetooth® technology is turned on
	paired with Bluetooth enabled accessory


Battery

	full battery power
	low battery power
	battery charging






Message List

	unopened message
	opened message
	message with an attachment
	message is high priority
	SMS text message
	MMS message
	sent message
	message is sending
	message not sent
	draft message





Phone

	missed call
	placed call
	received call

Calendar

	reminder set
	meeting
	recurring appointment or meeting
	exception to recurring appointment or meeting
	calendar entry with notes

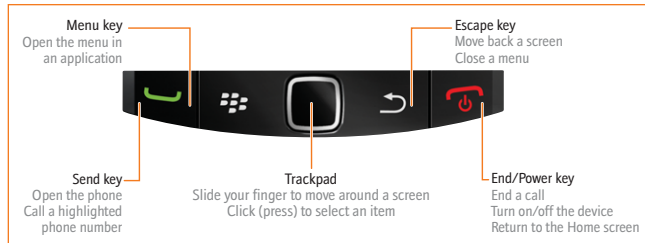
Camera

	flash is turned on
	flash is turned off
	automatic flash mode
	slow shutter speed

BlackBerry Bold 9700 Smartphone Key Functions





















Tip: If you are not on a call, you can turn on standby mode to avoid pressing keys accidentally when you are not using your smartphone. Hold the **Mute** key to turn on standby mode. To turn off standby mode, press the **Mute** key again.



BlackBerry Bold

BlackBerry Bold 9700 Smartphone Applications and Functions

	Click Setup Wizard to learn about typing, set options to personalize your smartphone, and set up your email address.		Click Visual Voice Mail to listen to your voicemail messages in any order you choose.
	Click Call Log to see the date on which a call was made or received, the phone number that the call was made to or from and the duration of the call.		Click AT&T Navigator to get directions, view maps, and find nearby businesses.
	Click Personal Email Setup to set up one or more email addresses or change BlackBerry® Internet Service email options.		Click Set Up Wi-Fi to set up a connection to a Wi-Fi® network.
	Click Contacts to view your contact list or add a new contact.		Click Set Up Bluetooth to pair your BlackBerry® device with a Bluetooth enabled device, such as a wireless stereo headset or a BlackBerry Bluetooth Stereo Music Gateway.
	Click Calendar to view your calendar or add a new appointment.		Click Sounds to set different notification options for different items, set ringtones, or set the volume for notification.
	Click SMS And MMS to view a list of your sent and received SMS and MMS messages.		Click AT&T Mall to visit a one-stop shop to personalize and customize your smartphone with ringtones, games, applications, and much more.
	Click Media to play saved ringtones, videos, pictures or songs.		Click AT&T Music to get the ultimate mobile music experience.
	Click Messages to view a list of your messages. More than one message list might appear on your smartphone.		Click Options to view the main list of smartphone options. You can also access additional options from the menu in each application.
	Click Camera to take a picture. You can also access the Video Camera from the menu.		Click Help to view the user guide for your smartphone. The user guide provides procedures to help you use your smartphone.

Tip: For pictures of the keys and buttons on your smartphone refer to the foldout at the back of this guide.



Find More Information

On Your Smartphone

- To view the User Guide on your smartphone, click **Help** from the Expanded Home screen or when in an application, press the **Menu** key and click **Help**.

On The Web

- Interactive web tutorials, tips & tricks and FAQs are available at att.com/tutorials. Select Manufacturer: RIM BlackBerry and Model: Bold 9700 from the drop down menus.
- Detailed support information including smartphone specifications, user manual, troubleshooting, user forums and knowledgebase articles are available at att.com/devicesupport
- Enterprise and Government customers can go to wireless.att.com/businesssupport for device tutorials, device setup, and on-line technical support chat for instant answers to questions about your device and its features.
- For information about your wireless account, service plan or network, visit att.com/wireless

On The Phone

- Call AT&T Customer Care at 1-800-331-0500 or dial 611 from any AT&T mobile phone for assistance with your service or smartphone.

Find Accessories

Accessories for your smartphone, are available at: att.com/wirelessaccessories or visit your AT&T store.