

frontier®

Carrier Customer Bulletin

Date:	June 6, 2011
Notice #:	FTR00179
Audience:	Frontier Legacy and Acquired WV
Subject:	VFO/E-Bonded Availability for June Code Release
Effective Date:	June 26, 2011

Frontier Communications is providing notification of the June code release, which will impact the availability of the systems utilized by our wholesale customers processing LSR, ASR, and Trouble Administration in the Legacy and Acquired WV properties.

The Legacy Operating Support Systems (OSS) impacted:

- Virtual Front Office (VFO),
- Exchange Path (EP) e-bonded gateway for Access, Local, and Trouble Administration processing

The Legacy Operating Support Systems (OSS) listed above will be unavailable during the following:

Begin: Sunday, June 26, 2011 – 12:15 AM EST
End: Sunday, June 26, 2011 – 9:00 AM EST

Trouble Tickets will need to be reported directly to the repair center during this time period. For contacts and escalations information, please visit:
http://frontier.com/Documents/wholesale/Frontier_Repair_Contact_and_Escalation_Lists.pdf

For further assistance, please contact your Frontier Account Manager.

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