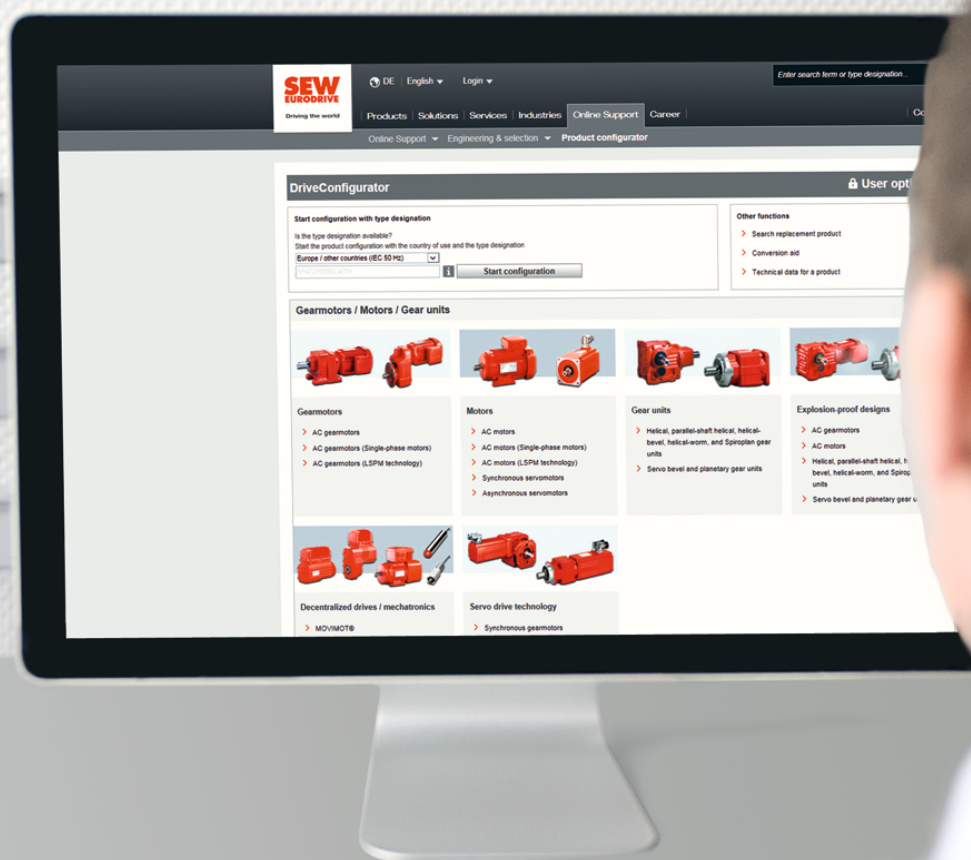




Brief Instructions



DriveConfigurator

The Product Configurator from SEW-EURODRIVE



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1 Introduction to DriveConfigurator

1.1 What is DriveConfigurator?

DriveConfigurator is the ideal online product configurator for reliable and fast selection of drive components.

You can access DriveConfigurator from the SEW-EURODRIVE homepage via the menu item "Online Support".

With only a few clicks, you can select your product and add it to the shopping cart. You can order the selected products directly or save the shopping cart as template to either share it with other authorized persons or for later use.

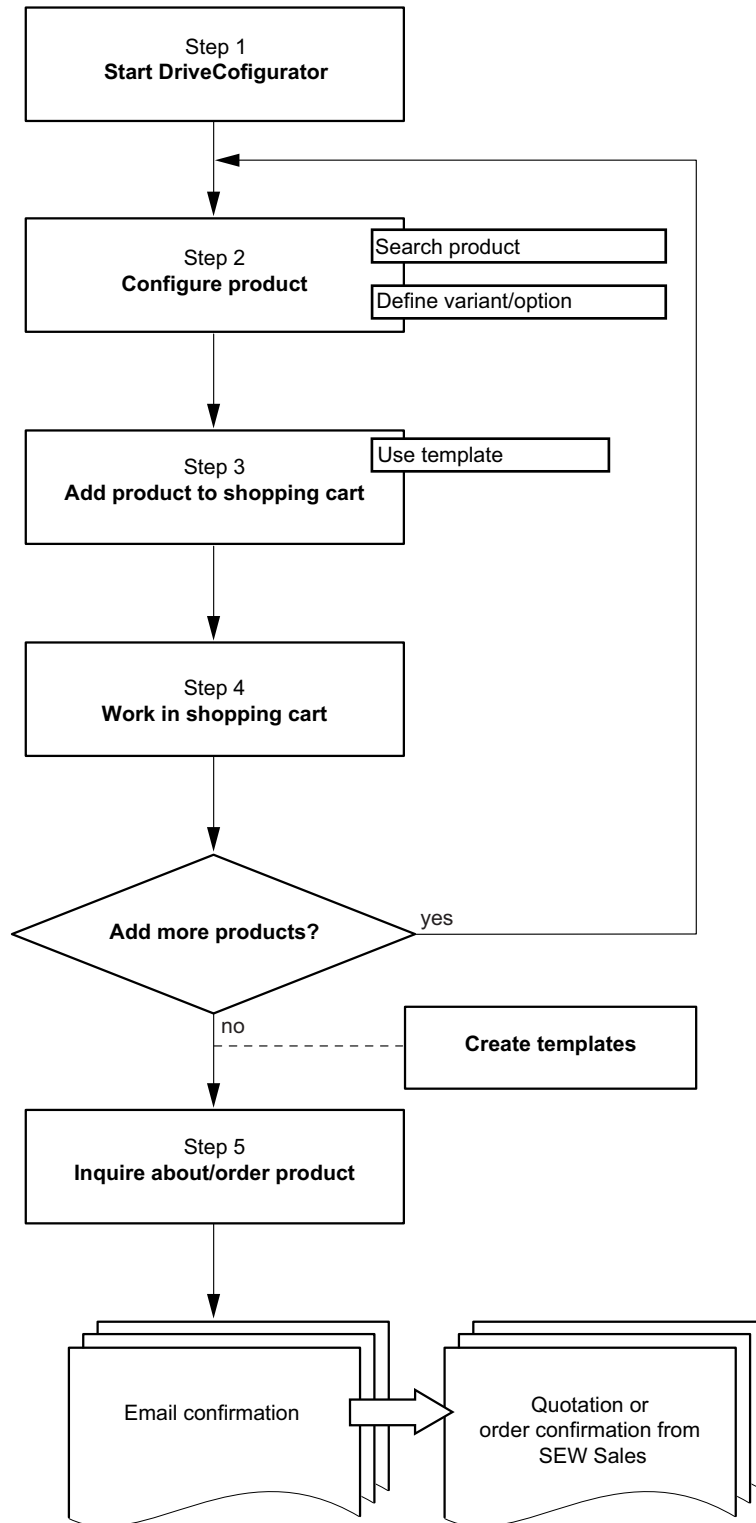
1.2 How do customers benefit from DriveConfigurator?

The DriveConfigurator offers the following advantages:

- Simple and guided online configuration of products
- Individual adaptation thanks to user options for search tolerances and region-specific measurement systems
- Visual support through numerous images and a 3D view of the configured product
- Efficiency thanks to the possibility of saving already configured products as template
- CAD data, technical data and documentation are available directly in the shopping cart
- All technical information on the selected product at a glance
- Efficient processing by placing online inquiries and orders via the shopping cart

1.3 How to use DriveConfigurator?

The following flowchart shows you how to configure and order a required product or request a quotation from SEW in 5 steps.



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The individual steps are described in detail on the following pages.

2 Five steps to your quotation or order



INFORMATION

It is not necessary to log in on the SEW-EURODRIVE homepage if you only want to configure a product. To order, request a quotation or save the shopping cart, you must be logged in.

If you have not yet registered, you can do so at the end of the configuration.

Quick access bar



The quick access bar on the right allows you to easily access the most important tasks.

→ **Contact SEW-EURODRIVE**

Move with the mouse pointer over the telephone icon. A window opens with different options to contact SEW-EURODRIVE. Search for the nearest SEW-EURODRIVE subsidiary by entering the postal code or complete the contact form.

→ **Data and documents**

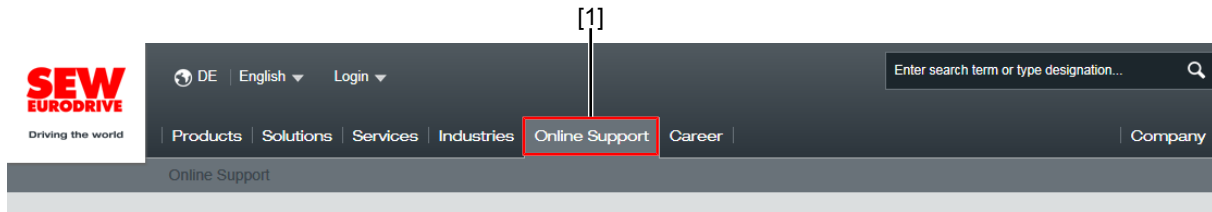
Use the icon in the middle to access all available data and documents from SEW-EURODRIVE.

→ **Shopping cart**

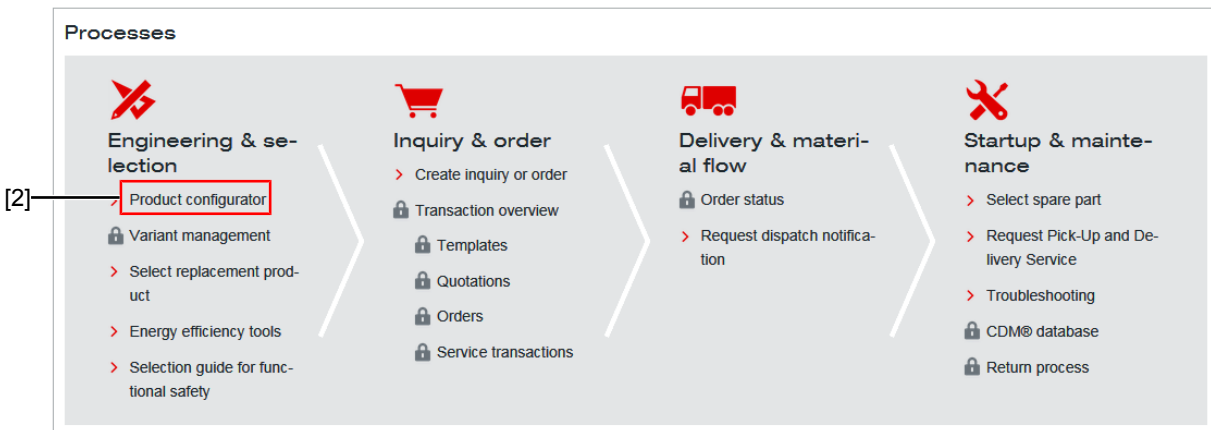
Use the shopping cart button and choose whether you want to open the shopping cart or add a product to it.

3 Step 1: Start product configuration

You will find the product configurator in the "Online Support" in the "Processes" section under "Engineering & selection":



Welcome to the Online Support!



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- [1] [Online Support] button
 [2] Link to DriveConfigurator

1. To start, click the "Product configurator" link [2].
 ⇨ DriveConfigurator opens.

4 Step 2: Configuring the product

Starting product selection

4 Step 2: Configuring the product

4.1 Starting product selection

The configuration starts with the following window:

DriveConfigurator User options

Start configuration with type designation

Is the type designation available?
Start the product configuration with the country of use and the type designation

Europe / other countries (IEC 50 Hz)

Other functions

- Search replacement product
- Conversion aid
- Technical data for a product

Gearmotors / Motors / Gear units

Gearmotors

- AC gearmotors
- AC gearmotors (Single-phase motors)
- AC gearmotors (LSPM technology)

Motors

- AC motors
- AC motors (Single-phase motors)
- AC motors (LSPM technology)
- Synchronous servomotors
- Asynchronous servomotors

Gear units

- Helical, parallel-shaft helical, helical-bevel, helical-worm, and Spiroplan gear units
- Servo bevel and planetary gear units

Explosion-proof designs

- AC gearmotors
- AC motors
- Helical, parallel-shaft helical, helical-bevel, helical-worm, and Spiroplan gear units
- Servo bevel and planetary gear units

Decentralized drives / mechatronics

- MOVIMOT®
- MOVI-SWITCH®
- ECDriveS®
- MOVIGEAR®
- DRC, electronic motor

Servo drive technology

- Synchronous gearmotors
- Asynchronous gearmotors

Inverter technology

Application inverters

Control cabinet

- MOVDRIVE® modular
- MOVDRIVE® technology
- MOVDRIVE® system
- MOVDRIVE® B
- MOVAXIS®

Decentralized

- MOVFIT®-FC Technology

Standard inverters

Control cabinet

- MOVTRAC® B
- MOVTRAC® LTP-B

Decentralized / Wall mounting

- MOVFIT®-FC Classic
- MOVTRAC® LTP-B
- MOVPRO® SDC
- MOVIMOT® (Mounting close to the motor)

Basic inverter/Motor starter

Control cabinet

- MOVTRAC® LTE-B

Decentralized / Wall mounting

- MOVFIT®-SC
- MOVTRAC® LTE-B
- MOV4R-U®
- MOVFIT®compact
- MOVI-SWITCH® (Mounting close to the motor)

Software / Control technology

MOVI-C® control software

- MOVIRUN® software platform
- MOVIKIT® software module

Control technology

Control cabinet

- MOVI-C® CONTROLLER
- Operator panel
- MOVI-FLC® I/O-System C
- MOVI-FLC®
- Gateway

Decentralized

- MOVFIT®-MC
- MOVFIT®-FDC

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- [1] Product groups in DriveConfigurator
- [2] Start configuration with type designation
- [3] Link to select replacement products
- [4] Link to conversion aid
- [5] Search for technical data

Start the configuration in DriveConfigurator by selecting a SEW product group [1] or by entering the type designation into the search field under "Start configuration with type designation" [2]. Both options are described in the following chapters.

4.1.1 Starting product configuration by selecting a product group

4

1. Click on the required product group [1] in DriveConfigurator.
 - ⇒ A window opens to search for products.

4.1.2 Starting product configuration with a type designation

1. Enter the type designation under "Start configuration with type designation" [2].
2. Click the [Start configuration] button.
 - ⇒ A window opens to search for products. The search results show all products with this type designation.

4 Step 2: Configuring the product

Starting product selection

4.1.3 Link to promotional product page

The screenshot shows the DriveConfigurator interface. At the top, there is a 'User options' button. Below it, a section titled 'Start configuration with type designation' asks if the type designation is available and provides a dropdown menu for 'Europe / other countries (IEC 50 Hz)' and a text input field containing 'RF47DRNS0L47H'. A 'Start configuration' button is next to the input field. To the right, under 'Other functions', there are links for 'Search replacement product', 'Conversion aid', and 'Technical data for a product'. The main area is titled 'Gearmotors / Motors / Gear units' and is divided into four columns: 'Gearmotors', 'Motors', 'Gear units', and 'Explosion-proof designs'. Each column has a list of product types and a 'Read more' button. A red box highlights the 'Read more' button in the 'Gear units' column, which is linked to a pop-up window. The pop-up window, titled 'Read more', lists the following product series: 'R series helical gear units', 'F series parallel-shaft helical gear units', 'K series helical-bevel gear units', 'S series helical-worm gear units', and 'W series SPIROPLAN® right-angle gear units'. A 'Close' button is in the top right of the pop-up. Below the 'Gear units' column, there are two callouts: [1] pointing to the 'Read more' button and [2] pointing to the list of product series.

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- [1] [More information] button
- [2] More information on the product

The link corresponds to the selected product and offers the following benefit:

- Information on the product
- Overview of the technical data
- Overview of the areas of application
- Information on the designs

4.2 Product search

INFORMATION



- The number of configuration steps and the product characteristics to be selected depend on the selected product. The following example shows the configuration of an AC gearmotor.

4.2.1 Search for technical criteria

DriveConfigurator R37DRN90L4 User options

Product selection 1 Search 2 Variants 3 Options 4 Summary Next

Search

Requested type designation: No search Search

Gear unit design: R = helical gear unit

Motor type: DR. AC motor

Country of use: Europe / other countries (IEC 50 Hz)

Motor power P [kW] / Torque Ma [Nm]: 1,5 ± / ±

Output speed na [1/min] / Gear ratio i: 77 ± / ±

Service factor fB: 1,1

International efficiency class (IE): IE3 - Premium efficiency

Number of poles: 4-pole Duration factor: S1-100%

Motor series: DRN (Standard) Frequency inverter operation

Especially low output speeds:

Search results

Designation	Efficiency class	P [kW]	na [1/min]	Ma [Nm]	i	fB	nMot [1/min]	Cyclic duration factor
R37DRN90L4	IE3	1,5	76	188	19,31	1,05	1461	S1-100%
R37DRN90L4	IE3	1,5	81	176	18,05	1,15	1461	S1-100%
R47DRN90L4	IE3	1,5	76	188	19,27	1,55	1461	S1-100%
R47DRN90L4	IE3	1,5	67	210	21,81	1,4	1461	S1-100%
R47DRN90L4	IE3	1,5	63	225	23,28	1,3	1461	S1-100%
R47DRN90L4	IE3	1,5	62	230	23,59	1,3	1461	S1-100%
R37DRN90L4	IE3	1,5	94	152	15,6	1,3	1461	S1-100%
R47DRN90L4	IE3	1,5	82	174	17,89	1,65	1461	S1-100%
R47DRN90L4	IE3	1,5	90	158	16,22	1,75	1461	S1-100%
R27DRN90L4	IE3	1,5	110	129	13,28	1	1461	S1-100%

Number of lines 10

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- [1] Search criteria
- [2] Navigation bar
- [3] Type designation
- [4] Preview of the selected design
- [5] Search results
- [6] Link to the user options, see chapter "Setting user options" (→ 23)

- Define the characteristics of the searched product in the search criteria [1].
 - ⇒ The results list only shows products with the selected search criteria.
- Select the product from the results list that fulfills your needs.
 - ⇒ A window for defining the product design opens.

4 Step 2: Configuring the product

Product search

INFORMATION



You can influence the product search via the [User options] button [6] by defining search tolerances/tolerance ranges for the characteristics in the "DriveConfigurator parameters" window.

You must be logged in to use the user options, see chapter "Setting user options" (→ 23).

4.2.2 Search tolerances

DriveConfigurator R37DRN90L4 User options

Product selection 1 Search 2 Variants 3 Options 4 Summary Next

Search
Requested type designation: No search Search

Gear unit design: R = helical gear unit
Motor type: DR. AC motor
Country of use: Europe / other countries (IEC 3)
Motor power P [kW] / Torque Ma [Nm]: 1,5 ± [1]
Output speed na [1/min] / Gear ratio i: 77
Service factor fB: 1,1
International efficiency class (IE): IE3 - Premium efficiency
Number of poles: 4-pole Duration factor: S1-100%

Search tolerance - Motor power: Schließen X
Your search: 1,5 kW
Search tolerance: -20% / +50%
Where to search: 1,2 kW - 2,25 kW
Change search tolerance

[1] [2]

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- [1] Search tolerances button
- [2] "Search tolerance - Motor power" window

Function:

- View search tolerances
- Link to "Change search tolerance" leads to the user options

4.2.3 Search for type within a product category

DriveConfigurator R47DRN90L4 User options

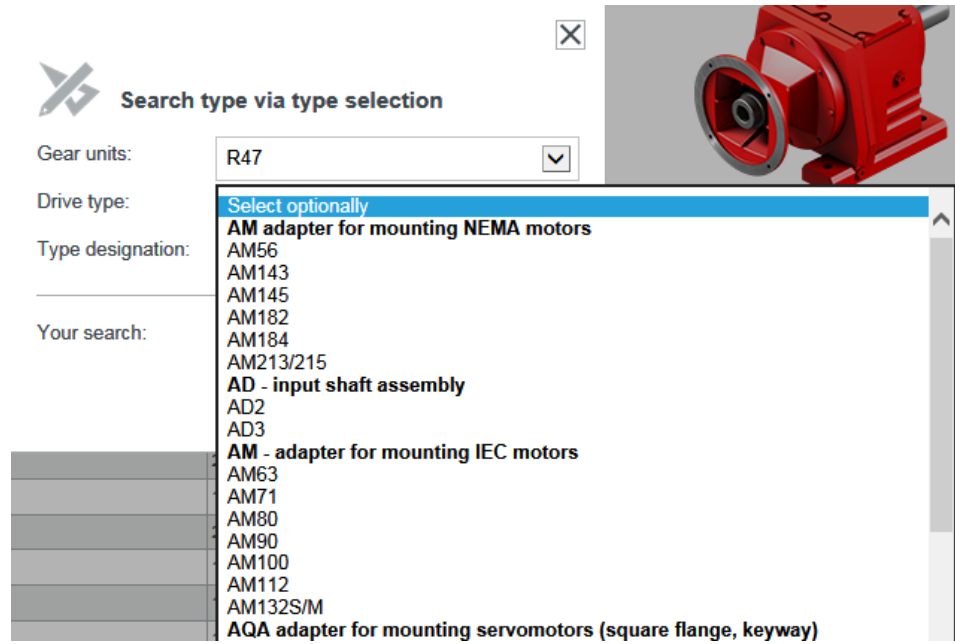
Product selection 1 Search 2 Variants 3 Options 4 Summary Next

Search
Requested type designation: R47DRN90L4 [1] X [2] Search [3]

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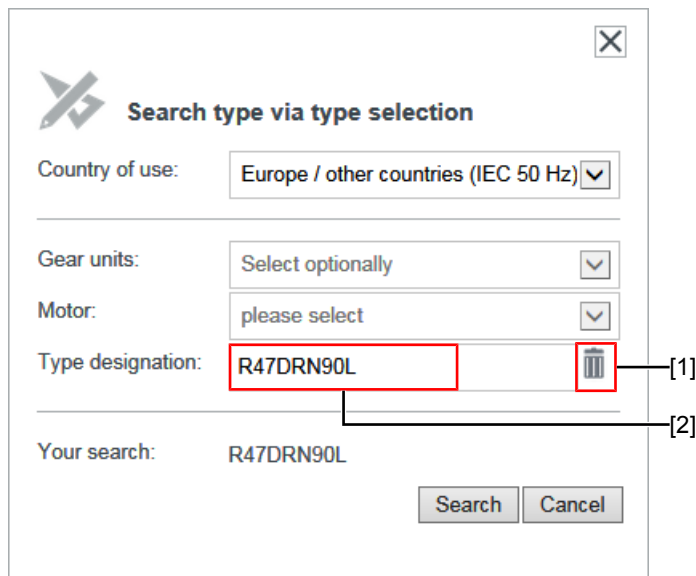
- [1] Currently requested type designation
- [2] Clear search
- [3] Start new search

Search via type selection



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Text search for type designation



24866434699

- [1] Clear search
- [2] Change latest search

4 Step 2: Configuring the product

Determining the design

4.3 Determining the design

In the following window, you can determine the gearmotor design:

DriveConfigurator R37DRN90L4 User options

Back Search Variants Options Summary Next

Design options

Mounting position:	M1
Pivoting angle:	No pivoting angle
Built-in type:	R.. Foot-mounted design
Output shaft:	25x50 mm
Position of connector/terminal box:	270 °
Cable entry/connector position:	X

Position of connector/terminal box: 270°

0° 180° 90°

[1] [2] [3]

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- [1] Choice boxes for design characteristics
- [2] Preview for assistance during selection
- [3] Button to refresh the preview

1. Set the design characteristics in the drop-down lists [1].
 - ⇒ Depending on the selected design characteristics, a preview [2] is displayed next to the drop-down lists to assist you during selection.
2. Click the "Refresh" button [3] to get a preview of the current configuration.
3. When all design characteristics are set, click the [Next] button in the navigation bar to switch to the options selection.

4.4 Selecting options

The following window opens for selecting options:

The screenshot shows the DriveConfigurator interface for product R37DRN90L4BE1/IS/TH/PK. The navigation bar includes 'Back', 'Search', 'Variants', 'Options', 'Summary', and 'Next'. The main content area is divided into three sections:

- [1] Options selection:** A list of options under 'General', 'Motor options', and 'Options 1st gear unit'. Under 'Corrosion and surface protection', 'Corrosion protection' is selected with a radio button. Under 'Surface protection', 'Surface protection OS1 (low environmental pollution)' is selected.
- [2] Description of the active option:** A detailed description for 'Surface protection OS1', including a note that it is suitable for environments prone to condensation and low humidity, and lists sample applications like 'Systems in saw mills', 'Hall gates', and 'Agitators and mixers'.
- [3] List of selected options:** A table listing the configured options, such as 'Output shaft: 25x50 mm', 'Brake voltage (230V AC (220-242V))', 'Integrated plug connection IS- Integrated connector', 'Brake BE1 single brake (standard brake) (230 V, 10 Nm)', 'Fan guard design Plastic', 'Motor protection TH- Winding thermostat', 'Temperature detection PK temperature detection with PT1000 (1xPT1000)', 'Corrosion protection Corrosion protection', 'Surface protection OS1 (low environmental pollution)', 'Degree of protection IP 55', and 'Brake control BG - Simple rectifier'.

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- [1] Options selection
 [2] Description of the active option
 [3] List of selected options

- Select the required options [1].
 - ⇒ In the "Description" section [2], additional information on the selected option is displayed.
 - ⇒ All selected options are listed in the "Selected options" section [3]. Click on the options to display the description again.
- If you selected all required options, click the [Next] button in the navigation bar to switch to the "Summary" window.

4 Step 2: Configuring the product

Summary of the configuration

4.5 Summary of the configuration

The "Summary" window contains the following information:

The screenshot shows the DriveConfigurator interface for product R37DRN90L4BE1/IS/TH/PK. The navigation bar includes 'Back', 'Search', 'Variants', 'Options', 'Summary', and 'Complete' buttons. The main content area is divided into four sections:

- Technical data:** A table listing various characteristics and their values.
- Product preview:** A 3D model of the motor.
- Reference data:** Input fields for 'Your material number' and 'Comment'.
- Complete:** A section titled 'Click "Complete" for the following functions:' with a list of options: CAD data, Technical documentation, Save as template, Request product, and Order product.

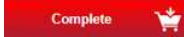
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- [1] Technical data^{1) 2)}
- [2] Product preview
- [3] Preview of functions in shopping cart
- [4] Reference data

- 1) Technical data must be confirmed in a final technical verification. This verification is performed when creating the quotation.
- 2) For the exact mass, refer to the order confirmation. The real mass may differ from that mentioned on the order confirmation for technical reasons.

In the "Reference data" section [4], you can enter your reference data such as material number or a comment regarding a product. The data will be used for the quotation or order process.

5 Step 3: Adding a product to the shopping cart

1.  Click [Complete] in the navigation bar to add the product to your shopping cart.
 - ⇒ The "Shopping cart" window opens with the added product.

6 Step 4: Working in the shopping cart

6.1 Setting quantity and adding documents

INFORMATION





To order, request a quotation or save the shopping cart as template, you must be logged in. If you are not logged in, the login window opens in the next step where you can register and log in.

Shopping cart

The screenshot shows the 'Shopping cart' interface. At the top, there is a header '1 Your selection' with a dropdown arrow [2]. Below this, there are two main sections: 'Reference data' and 'Your message to us'. The 'Reference data' section contains fields for 'Inquiry or order reference *', 'Your project reference', 'End customer (name)', and 'End customer country' (set to Germany). There is also an 'Additional reference data' dropdown. The 'Your message to us' section has a 'Comments' text area. Below these sections is a task bar [3] with buttons: 'Add product', 'CAD / documentation package', 'Save template', 'Forward', 'Order', 'Inquire', and 'Empty cart'. The main part of the interface is a product list [4] with columns for 'Pos.', 'Item', and 'Quantity'. The first item is 'Drehstrom-Getriebemotor R37DRN90L4BE1/IS/TH/PK' with a quantity of 1. The item description includes 'Your material number', 'Your project reference', and a question 'Are you looking for a drive inverter?' with several options. The quantity field has a '1' and a refresh icon. To the right of the product list are icons for 'CAD', 'Documentation', and 'Order'. At the bottom right, there are 'Order' and 'Inquire' buttons and the number '24865738635'.

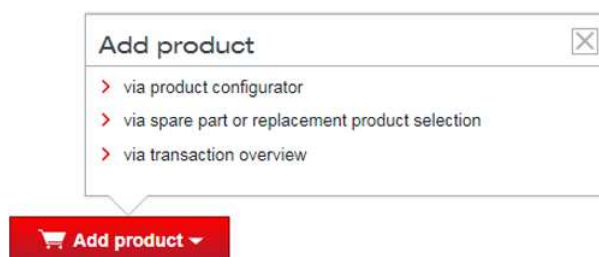
- [1] Edit boxes for reference data
- [1] Edit box for a message to SEW-EURODRIVE
- [1] Task bar
- [4] Product list

1. Enter your reference data [1]. For additional edit boxes for reference data, click "More reference data".
2. If necessary, enter a message to SEW-EURODRIVE [2].
3. Enter the order quantity in the product list [4].
4. Download selected documentation for the product by clicking the [Technical documentation] button or send a download link.
5. Download the CAD data for the product in the required format by clicking the [CAD data] button or send a download link.

6.  Use the [Technical data] button to see the technical data of the product. If needed, choose a different language or download information in different formats or send information as a download link.
7.  To change the configuration of the product, click the "Edit" button.

6.2 Adding more products to the shopping cart

1. To add another product to the shopping cart, click the [Add product] button in the task bar.
 - ⇒ The following drop-down list appears:



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2. Select how you want to add the product.

6.2.1 Adding product via DriveConfigurator

1. Select the entry "via product configurator".
 - ⇒ The start window of the product configurator opens.

6.2.2 Adding product via spare part or replacement product selection

1. Select the entry "via spare part or replacement product selection".
 - ⇒ The search mask for replacement products and spare part opens.
2. Enter a serial number, part number, SEW designation, or the document number of a spare parts list into the search mask.
3. Select the required product and add it to the shopping cart using the respective button.

6 Step 4: Working in the shopping cart

Save shopping cart as template

6.2.3 Adding product via transaction overview

1. Select the entry "via transaction overview" in the drop-down list.
⇒ The "Transaction overview" window opens.

[1]

Transaction overview

Search

Search criterion
SEW transaction no. [v]
Enter search criterion
Add

Time period
Last 3 months [v]
Reset all filters

Search

Orders (79) Offers (101) Service transactions (27) **Templates (134)**

	Template no. [^]	Template name	Your reference no.	Company name	Changed on
<input type="checkbox"/>	All	All	All	All	[x] [calendar]
<input checked="" type="checkbox"/>	45514089	Mustervorlage A	Musterreferenz A	Fa. Max Mustermann / 76646 Bruchsal	21.03.2015
<input type="checkbox"/>	45516500	Mustervorlage B	Musterreferenz B	Fa. Max Mustermann / 76646 Bruchsal	21.03.2015

You selected 2 item(s) from 1 selected template(s). You can perform the following actions:

Send inquiry/place order CAD / documentation package Forward Edit template [^]

45514089: Demo-Account / 99999 Teststadt [v] Reference data [v]

	It... [^]	Main item	Your material number	SEW material no.	Quantity	SEW type designation	Other functions
<input checked="" type="checkbox"/>	100		4711	SEW	1	R37DRE90L4BE1HF	[cube] [edit] [delete]
<input checked="" type="checkbox"/>	200		V-4711	SEW	1	R37DRE90L4	[cube] [edit] [delete]

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- [1] Tab for different transactions [4] Transaction details
 [2] Transaction list [5] Search mask
 [3] Task bar

2. Select whether you want to select a product from an order, a quotation, or from a template by clicking the respective tab [1]. As an alternative, use the search mask on the left side [5].
3. Select the transaction with the required product in the transaction list [2].
⇒ The products of this transaction are displayed in the transaction details [4].
4. Select the products you want to add to the shopping cart.
5. Click the [Inquire/Order] button in the task bar [3] to add the product to the shopping cart.
6. To add the products to the shopping cart, click the [Inquire/Order] button in the task bar [3].

6.3 Save shopping cart as template

Use the [Save template] to save the content of the shopping cart in the transaction overview for later use. You can use the template later to order the products, request a quotation, send a link to the template, or edit the products in the template. To open the link, you have to be logged in.

1. Click the [Save template] button in the navigation bar.
⇒ The "Save template" window opens.

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2. Enter a template name and choose whether it is a private or a company-wide template. Private templates can only be seen by you. Company-wide templates can be seen by all Online Support users of your company.
3. Save the template by clicking the [Save template] button.

6.4 Forwarding a shopping cart

Send a link leading to the products in the shopping cart. The content is saved as a template first.

1. In the navigation bar, click the [Forward] button.
 - ⇒ The "Forward" window opens.
2. Enter a template name.
3. Click [Save template & forward].
 - ⇒ The e-mail client opens a new message with a link to the template. To be able to open the link, the person who receives the e-mail must be logged in to the Online Support.
4. Enter a recipient and, if required, enter a message. Then send the message.

7 Step 5: Inquiring about or ordering a product

The shopping cart contains all required products. You can order the products or request a quotation from SEW-EURODRIVE.

7.1 Ordering products

1. Make sure you entered an "inquiry or order reference".
2. Click the [Order] button.
 - ⇒ The "Delivery information" window opens.
3. Select a delivery address or enter a new one, if necessary.
4. Enter the desired delivery date.
5. Click the [Order now] button to complete the order.
 - ⇒ The order is sent.
 - ⇒ The "Confirmation" window opens.
 - ⇒ You will receive a confirmation of receipt via e-mail with the details concerning your order. As usual, you will receive the order confirmation after your order was processed by our sales department.

7.2 Inquiring about products

1. Make sure you entered an "inquiry or order reference".
2. Click the [Inquiry] button.
 - ⇒ The "Delivery information" window opens.
3. Select a delivery address or enter a new one, if necessary.
4. Enter the desired delivery date if necessary.
5. Click the [Inquire now] button to complete the inquiry.
 - ⇒ Your inquiry is sent.
 - ⇒ The "Confirmation" window opens.
 - ⇒ You will receive a confirmation of receipt via e-mail with the details concerning your inquiry. As usual, you will receive the quotation after your inquiry was processed by our sales department.

8 Other functions

8.1 Setting user options

You will find the link to the user options in the upper part of the DriveConfigurator window. You have to be logged in to use the user options.

Close X

Data & documents | CAD data | **DriveConfigurator** | SEW-Workbench | Consent

User options for the DriveConfigurator

Here, you can change the minimum and maximum tolerances (in %) of your search criteria. The tolerance always refers to the value that you have entered for the search.

Min. service factor	<input type="text" value="20"/>	%	Max. service factor	<input type="text" value="200"/>	%
Min. torque	<input type="text" value="20"/>	%	Max. torque	<input type="text" value="100"/>	%
Min. speed	<input type="text" value="20"/>	%	Max. speed	<input type="text" value="50"/>	%
Min. gear ratio	<input type="text" value="20"/>	%	Max. gear ratio	<input type="text" value="50"/>	%
Min. power	<input type="text" value="20"/>	%	Max. power	<input type="text" value="50"/>	%

Only find drives with standard power rating/torque

Reset to standard

Here, you can select the system of units:

System of units:

Standard shaft:

Here, you can add a discount manually to the gross prices in the DriveConfigurator.

Discount in %:

Currency:

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Here you can adjust the user options of the DriveConfigurator to your needs. Set tolerance ranges for the product search, select the needed units of measurement, or change other settings.

8.2 Selecting replacement products or spare parts

You will find the link to the search for replacement products or spare parts on the start screen of the DriveConfigurator in the "Other functions" section or on the homepage of the Online Support via "Select replacement product" and "Select spare part".



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- [1] Search for link to replacement product
- [2] Link to conversion aid for conversion to motors with higher energy efficiency class
- [3] Link to search mask for technical data

1. Click on the link "Search replacement product" [1].
 - ⇒ The search mask for replacement products and spare parts opens.
2. Enter a serial number, part number, SEW designation, or the document number of a spare parts list into the search mask.
3. Select the required product and add it to the shopping cart using the respective button.
 - ⇒ A window opens where you can add more products to the shopping cart or complete the process by requesting a quotation or send an order.
4. Choose whether you want to add another product or switch to the shopping cart.

8.3 Conversion aid for conversion to motors with higher energy efficiency class

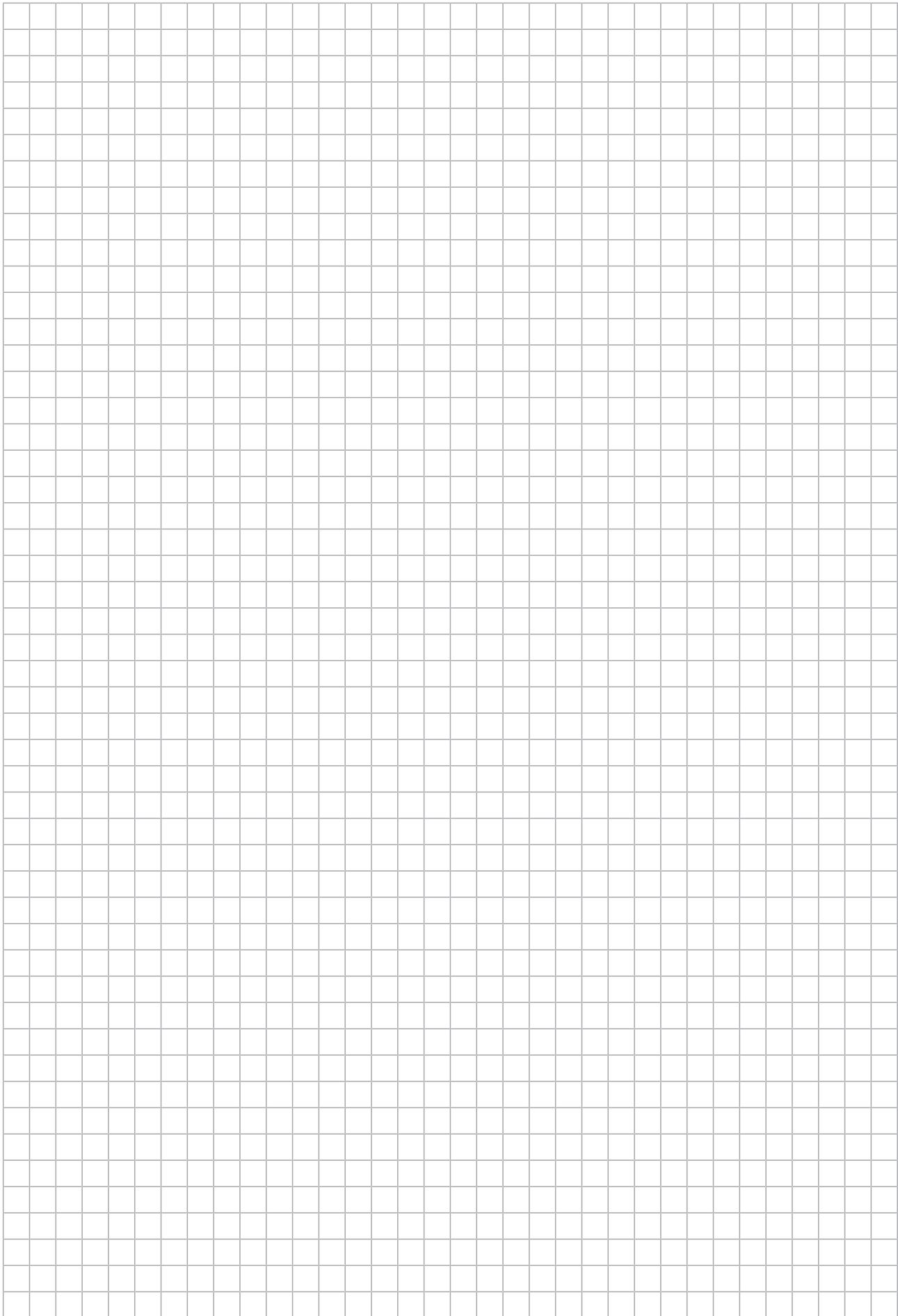
The conversion aid supports you in the search for a motor with a higher energy efficiency class.

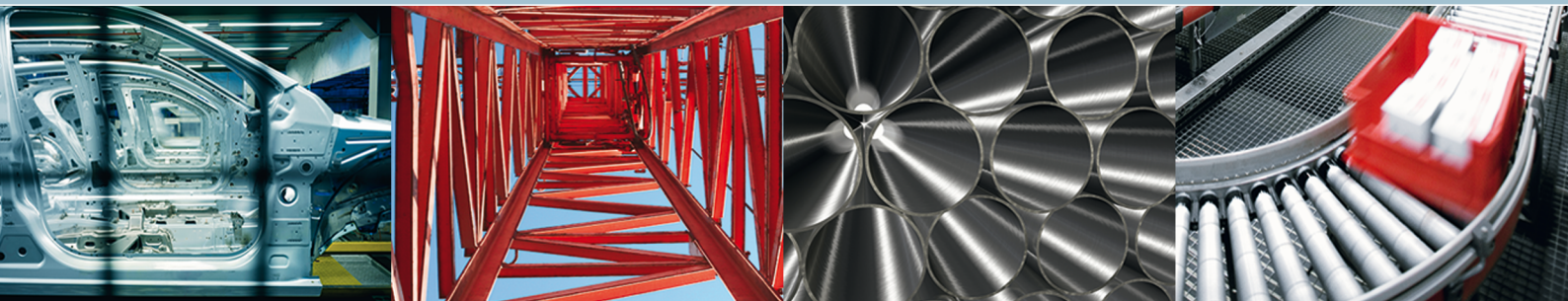
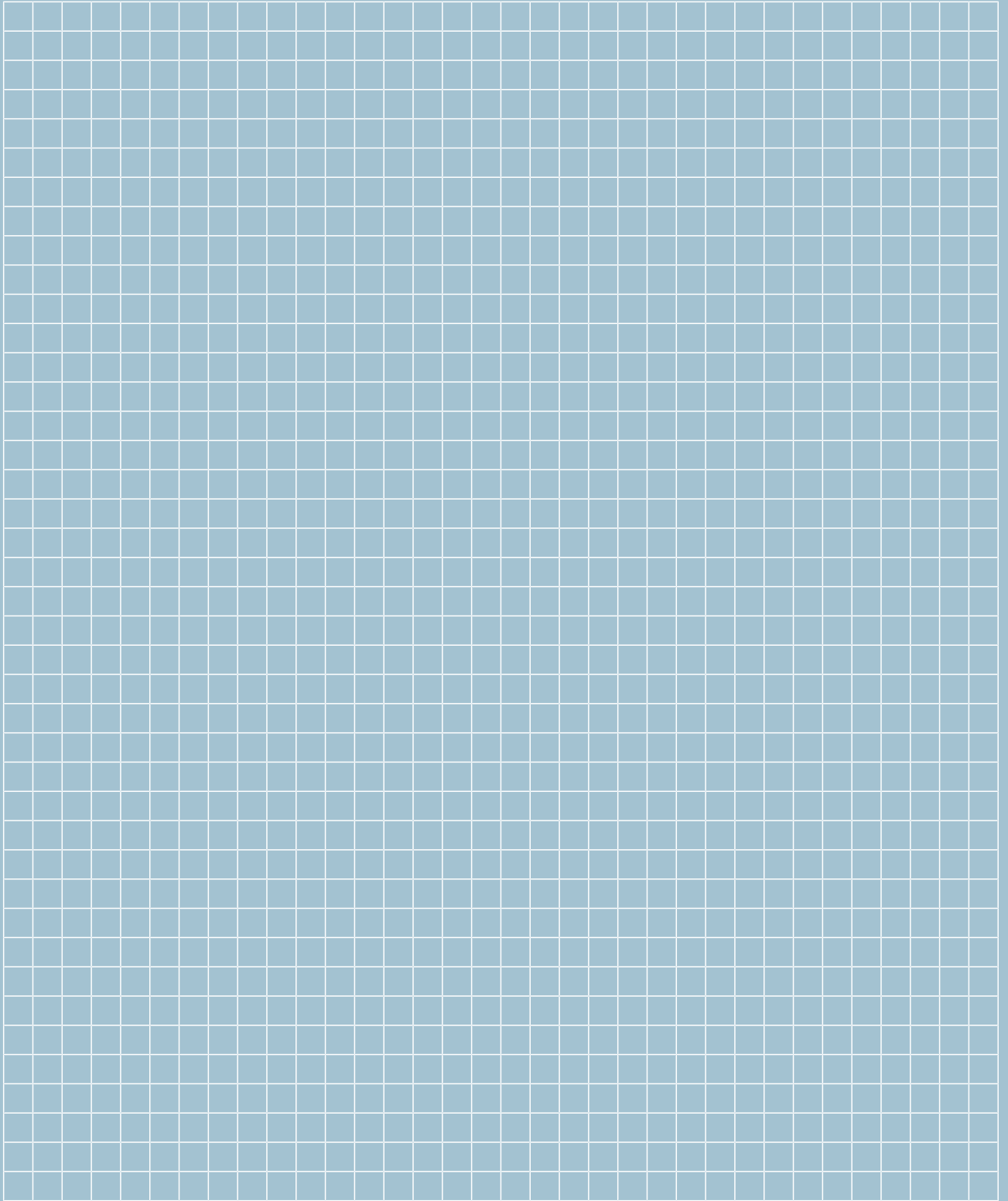
1. Click "Conversion aid" [2].
 - ⇒ The "Conversion aid" window opens.
2. Select the country of use and the motor data of the motor to be replaced.
3. Click the [Results] button.
 - ⇒ A results list shows motors with higher energy efficiency and their technical data.

8.4 Technical data of a product

Use the search mask to get the technical data of a product and to check, forward, or download it as file.

1. Click "Technical data of a product" [3].
 - ⇒ The search mask for replacement products opens.
2. Enter the serial number, quotation number, or order confirmation number.
 - ⇒ The technical data of the product are displayed. You can check, forward or download the technical data.







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Driving the world

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