

Shark

Robot Vacuum

804106712



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

If the charging cable plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

⚠ WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

LASER WARNING

THIS PRODUCT HAS A CLASS 1 LASER. IT IS SAFE UNDER REASONABLY FORESEEABLE CONDITIONS (AS DEFINED IN THESE INSTRUCTIONS.) ALWAYS TURN OFF THE POWER BEFORE LIFTING THE ROBOTIC VACUUM CLEANER OR PERFORMING ANY MAINTENANCE ON IT. DO NOT LOOK DIRECTLY INTO LASER.

GENERAL WARNINGS

When using an electrical appliance, basic precautions should always be followed, including the following:

- The robotic vacuum cleaner system consists of a robotic vacuum and charging dock with power supply. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
- Before each use, carefully inspect all parts for any damage. If a part is damaged, discontinue use.
- Use only identical replacement parts.
- This robotic vacuum cleaner contains no serviceable parts.
- Use only as described in this Owner's Guide. **DO NOT** use the robotic vacuum cleaner for any purpose other than those described in this Owner's Guide.
- With the exception of filters, **DO NOT** expose any parts of the robotic vacuum cleaner to water or other liquids.

DO NOT put hands into any opening in the dock or robot

USE WARNINGS

- This product has a Class 1 Laser. It is safe under reasonably foreseeable conditions (as defined in this Owner's Guide). Always turn off the power before lifting the robotic vacuum cleaner or performing any maintenance on it.
- DO NOT** look directly into laser.
- Always turn off the robotic vacuum cleaner before inserting or removing the filter or dust bin.
- DO NOT** handle plug, charging dock, charging cable, or robotic vacuum cleaner with wet hands. Cleaning and user maintenance shall not be made by children without supervision.
- DO NOT** use without robot dust bin and filters in place.
- DO NOT** damage the charging cord:
 - DO NOT** pull or carry charging dock by the cord or use the cord as a handle.
 - DO NOT** unplug by pulling on cord. Grasp the plug, not the cord.
 - DO NOT** close a door on the cord, pull the cord around sharp corners, or leave the cord near heated surfaces.
- DO NOT** put any objects into nozzle or accessory openings. **DO NOT** use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
- DO NOT** use robotic vacuum cleaner if airflow is restricted. If the air paths become blocked, turn the vacuum cleaner off and remove all obstructions before turning on the unit again.
- Keep nozzle and all vacuum openings away from hair, face, fingers, uncovered feet, or loose clothing.
- DO NOT** use if robotic vacuum cleaner is not working as it should, or has been dropped, damaged, left outdoors, or dropped into water.
- DO NOT** place vacuum cleaner on unstable surfaces.
- DO NOT** use to pick up:
 - Liquids.
 - Large objects.
 - Hard or sharp objects (glass, nails, screws, or coins).
 - Large quantities of dust (drywall dust, fireplace ash, or embers.)
- DO NOT** use as an attachment to power tools for dust collection.
- Smoking or burning objects (hot coals, cigarette butts, or matches).

- Flammable or combustible materials (lighter fluid, gasoline, or kerosene).
- Toxic materials (chlorine bleach, ammonia, or drain cleaner).

- Toxic materials (high concentrations of chlorine bleach liquid, high concentrations of ammonia, or drain cleaning solution).

20. DO NOT use in the following areas:

- Wet or damp surfaces.
- Outdoor areas.
- Spaces that are enclosed and may contain explosive or toxic fumes or vapors (lighter fluid, gasoline, kerosene, paint, paint thinners, mothproofing substances, or flammable dust.)
- In an area with a space heater.
- Near fireplaces with unobstructed entrances.

- Turn off the robotic vacuum cleaner before any adjustment, cleaning, maintenance, or troubleshooting.

- Allow all filters to air-dry completely before reinstalling them to prevent liquid from being drawn into electric parts.

- DO NOT** modify or attempt to repair the robotic vacuum cleaner or the battery yourself, except as indicated in this Owner's Guide. **DO NOT** use the vacuum if it has been modified or damaged.

- DO NOT** use any household cleaners (all purpose cleaners, glass cleaners, bleach) on any of the polished high gloss surfaces on the docking station or robotic vacuum cleaner as they contain chemical that may damage these surfaces. Instead use a cloth dampened with water to gently clean.

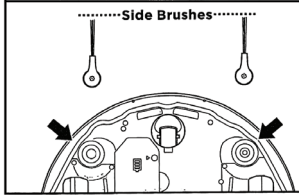
- To minimize the risk of the robot traveling beyond an unsafe boundary (stair or cliff edges, fireplaces, water hazards), establish these areas as no-go zones using the mapping feature in the SharkClean™ mobile app. Upon setting the boundary, run the vacuum and visually confirm that the settings effectively prevent the robot from passing beyond the set boundary. Adjust settings as necessary. For non-app users, use a boundary to block off an unsafe boundary.

BATTERY USE

- The battery is the power source for the vacuum. Carefully read and follow all charging instructions.
- To prevent unintentional starting, ensure the vacuum is powered off before picking it up or carrying it. **DO NOT** carry the appliance with your finger on the power switch.
- For SHARK AI ROBOT SELF-EMPTY™ XL dock replacement, use XDKRV2500. For SHARK AI ROBOT SELF-EMPTY™ dock replacement, use XDKRV2500S. For replacement battery, use RVBAT850.
- Keep the battery away from all metal objects such as paper clips, coins, keys, nails, or screws. Shorting the battery terminals together increases the risk of fire or burns.
- Under abusive conditions, liquids may be ejected from the battery. Avoid contact with this liquid, as it may cause irritation or burns. If contact occurs, flush with water. If liquid contacts eyes, seek medical help.
- Robotic vacuum cleaner should not be stored, charged, or used at temperatures below 50°F (10°C) or above 104°F (40°C). Ensure the battery and vacuum have reached room temperature before charging or use. Exposing the robot or battery to temperatures outside of this range may damage the battery and increase the risk of fire.
- DO NOT** expose the robotic vacuum cleaner or battery to fire or temperatures above 265°F (130°C) as it may cause explosion.

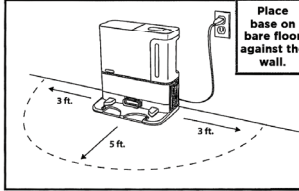
SETUP

STEP 1 PREP THE ROBOT



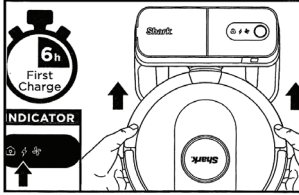
Remove protective film from robot and base. **Attach the side brushes to the posts on the bottom of the robot.**

STEP 2 SET UP THE SELF-EMPTY BASE



- Find a **permanent** location for the base in a central area with a **strong Wi-Fi signal**.
- Remove any objects that are closer than 3 ft. from either side of the base, or closer than 5 ft. from the front.
- Plug in the base. The **Base Power Indicator Icon** on the top right side of the base will illuminate when the base has power. Make sure the power switch on the back of the base is in the (I) ON position.

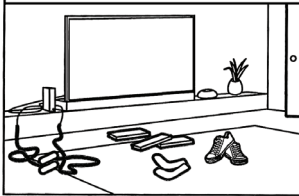
STEP 3 CHARGING YOUR ROBOT



Place robot on base to charge for **6 hours**. When the robot is properly aligned with its **BACK** against the base, the **Charging Icon** on the top right side of the base will illuminate and the Battery icon on the robot will illuminate. Make sure the robot is properly aligned on the base.

TO TURN ON ROBOT: Place robot on base or press and hold the **CLEAN** button for 5 to 7 seconds until the indicator lights turn on.

STEP 4 PREP YOUR HOME



- Before cleaning, clear cords and remove small obstacles like clothing or toys that are less than 3.5" tall.
- Open interior doors** in rooms you want your robot to clean.

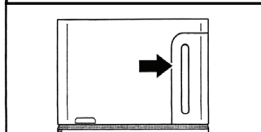
STEP 5 DOWNLOAD THE SHARKCLEAN APP TO UNLOCK YOUR BEST CLEAN



- App Features**
- ✓ UltraClean Mode™
 - ✓ Spot Cleaning
 - ✓ Scheduling
 - ✓ No-Go Zones
 - ✓ Room Select

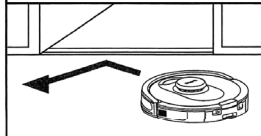
LIVING WITH YOUR ROBOT

CHECK BASE FILL LEVEL



The dust bin is designed to hold up to 60 days of debris. During initial use, you may have to empty it more frequently while the robot finds more debris than usual. Check the fill level regularly to know when to empty.

DOORWAYS AND THRESHOLDS



Your robot can easily climb over most thresholds, but if one is higher than 0.75", set up a no-go zone in the app to block it off.

AVOID MOVING THE ROBOT OR BASE



While your robot is cleaning, **DO NOT** pick it up and move it, or move the charging base—this will impact the robot's ability to map your home.

SAVE THESE INSTRUCTIONS

NOTE: The images shown here are for illustrative purposes only and may be subject to change.

CAN'T CONNECT TO WI-FI?



Restart your phone

- Turn off phone, wait a few minutes, then turn it back on and connect to Wi-Fi.

Reboot your robot

- Make sure the power switch on the back of the base is in the ON position.
- Take robot off base and press and hold down the CLEAN button on the robot for 12 seconds. Turn your robot back on by placing it on the base.

Reboot your router

- Unplug the router power cable for 30 seconds, then plug it back in. Allow several minutes for your router to reboot completely.

TROUBLESHOOTING

ERROR CODE	ERROR #	SOLUTION
CLEAN (RED) + ! (RED) alternating or CLEAN (WHITE) + ! (RED) flashing	2	Blockage in brushroll. Remove any debris from around and inside the brushroll so that it can spin freely.
DOCK (RED) + ! (RED) flashing	2	Side brush is stuck. Remove any debris from around the side brushes so they move freely.
CLEAN (RED) + DOCK (RED) + ! (RED) flashing	2	A drive wheel is stuck. Clean the wheels and remove any debris wrapped around the axles so they can move freely.
DOCK (RED) flashing	6	Front bumper may be jammed. Clean the bumper and make sure it moves in and out freely.
CLEAN (RED) + DOCK (WHITE) flashing	7	Cliff sensor error. Move your robot to a new location and clean its cliff sensors.
CLEAN (RED) flashing	10	Robot may be stuck on an obstacle. Move robot to a new location on a level surface.
BATTERY ICON (RED) flashing	24	Battery is critically low and needs recharging. Please pick up your robot and place it on the base. Make sure the charging indicator on the top right side of the base is illuminated to confirm your robot is placed on the base correctly.
DOCK (RED) FLASHING + ! (RED) solid	26	Blockage in dust bin. Check base and robot dust bin for clogs. Clear any debris and reinstall the dust bin, ensuring that it clicks into place.

WARNINGS

To minimize the risk of the robot traveling beyond an unsafe boundary (stair/cliffs edges, fireplaces, water hazards), establish these areas as "no-go zones" using the mapping feature in the SharkClean™ mobile app. Upon setting the boundary, run the vacuum and visually confirm that the settings effectively prevent the robot from passing beyond the set boundary. Adjust settings as necessary.
DO NOT put hands into any opening in the dock or robot.

REFURBISHED PRODUCT LIMITED NINETY DAYS WARRANTY

The **Refurbished Product Service Center** offers the following WARRANTY to the ORIGINAL purchaser of a product which we have refurbished.

This product that has been refurbished is warranted against any electronic or mechanical defects for a period of NINETY DAYS from the date of the original purchase by the consumer. Since this unit was sold as a refurbished item, the warranty does not apply to any cosmetic appearance items such as scratches. Should a defect occur, the **Refurbished Product Service Center** will repair or, at its option, replace defective unit/parts with new or rebuilt materials without charge for either parts or labor. Replacement unit/parts will be warranted for the remaining portion of the original warranty period.

This warranty does not cover installation or damage from accident, misuse, abuse, improper wiring, incorrect voltage, operating the unit against the instructions in the owner's manual or any product which has been opened, altered, or tampered with.

This warranty does not cover costs for removal and or installation of the unit for repair. Under no circumstances shall the service center be liable for any special, incidental or consequential damages or for any other expenses incurred by reason of use or sale of this product. This warranty is in lieu of any other warranties expressed or implied warranty of merchantability of fitness for particular use or otherwise.

This warranty gives the consumer specific legal rights and they may also have other rights which vary from State to State. Some States do not follow the exclusion or limitation of incidental or consequential damages, hence the above exclusion and limitations may not apply.

Refurbished Product Service Center
13225 Marquardt Avenue Santa Fe Springs, CA 90670.

WARRANTY REPAIR INFORMATION

If you need service on your unit and this product requires repair during the 90 days warranty period; please go to **www.ConsumerService-Refurbish.com** or call the **Refurbished Product Service Center** at 562-946-3531 to obtain the required return authorization (RA) number. Pack the unit properly (the original carton is ideal for this purpose) along with a copy of your purchase receipt and a letter describing the problem. Send the unit freight prepaid and insured to:

Refurbished Product Service Center,
Att: Customer Service Department 13225 Marquardt Avenue Santa Fe Springs, CA 90670

Your unit will be promptly repaired and returned to you. We will refuse to accept delivery of the returned unit unless the assigned RA number appears on the outside of the shipping carton.

Owner's Information
(Keep for your permanent records)

NAME: _____

ADDRESS: _____

CITY: _____ STATE: _____

ZIP CODE: _____ PHONE: _____

E-MAIL: _____

MODEL: _____ SERIAL NO.: _____

PRINTED IN MEXICO Elbrd: M.C.
 OBPN: RV2502AE_SERIES_30_
 WW_E_Mv12_21712
 SC: 06-14-2022_2P
 MDL: AV2510A0US



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