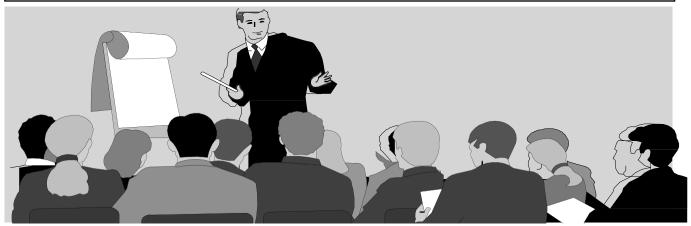
SEPTEMBER AGENT SERVICES TRAINING UPDATE BUREAU OF MOTOR VEHICLES P.O. BOX 68031 HARRISBURG, PA 17106-8031

Bulletin No. 19-16

DIN/Agent Number:	<u> </u>
Name:	<u> </u>
Address:	
Business E-mail: (NOTE: If you have <u>not</u> received this update via e-mail information is required per your agent services contr	
Name of Individual(s) Attending:	
ENTIRE page when requesting your reservation(s). As co	·
BASIC TRAINING COURSE	ADVANCED REFRESHER AGENT TRAINING COURSE
This training course is designed for title clerks and notaries with ONE year or less of experience in motor vehicle title and registration procedures and forms.	This training course is designed for title clerks and notaries with more than ONE year of experience and with more familiarity with the title and registration procedures and forms.
FEE: \$50/person	FEE: \$50/person
TIME: 9 a.m. to 4:30 p.m.	TIME: 9 a.m. to 4:30 p.m.
TRAINING LOCATION: HARRISBURG 1st CHOICE DATE 2nd CHOICE DATE NUMBER OF TRAINING COURSE RESERVATIONS	TRAINING LOCATION: HARRISBURG 1st CHOICE DATE 2nd CHOICE DATE NUMBER OF TRAINING COURSE RESERVATIONS
AT \$50/person	AT \$50/person

Please list a daytime telephone number, including your area code - ()______



PennDOT is offering contract required Agent Services Training. Detailed information about contractual training requirements for agents is located in the "Agent Service Training" fact sheet on PennDOT's Driver and Vehicle Services website at www.dmv.pa.gov. This is a wonderful opportunity for you to meet with a PennDOT representative and discuss any issues you may have. The Basic Title and Registration Training Course and Advanced Refresher Agent Services Training Course meet the recommended training required for PennDOT contract obligations. However, please note this agent service training course DOES NOT meet notary training requirements set by law. We are confident for the money and time you spend to attend this training, it will be of great value and extremely beneficial in your day-to-day business activities.

The Basic Title and Registration Training Course is recommended for those individuals with one year or less of experience completing motor vehicle title work. It will include the following topics:

- *Verification In Lieu of Notarization
- *Proof of Applicant Identification
- *Proof of Ownership Documents
- *Proof of Financial Responsibility
- *Pennsylvania Address Requirements
- *In-depth Coverage MV-1 Procedures
- *In-depth Coverage MV-4ST Procedures
- *In-depth Coverage MV-120 Procedures
- *Authorization/Extension of Temporary Registration

- *VIN Requirements
- *Correct Calculationfor Increase Fees
- *Audit Overview
- *Supplemental Title Forms
- *Sales and Use Tax and Fee Exemption Information
- *Powers of Attorney
- *Additional Title Forms
- *Supplemental RegistrationForms
- *Understanding Customer Payments

The Advanced Refresher Agent Services Training Course is recommended for those individuals with more than one year of experience completing motor vehicle title work and will include the following topics:

- *Verification In Lieu of Notarization
- *Proof of Applicant Identification
- *Proof of Ownership Documents
- *Proof of Financial Responsibility
- ${}^*\mathsf{Pennsylvania}\,\mathsf{Address}\,\mathsf{Requirements}$
- *Correct Calculation Formula for Increase Fee
- *Authorization/Extension of TemporaryRegistration
- *Forms MV-1, MV-4ST and MV-120 Overview
- *VIN Verification Requirements
- *Audit Overview
- *Powers of Attorney
- *Understanding Customer Payments

All attendees of either course will receive a course completion certificate. In order to receive this certificate, you must complete the ENTIRE course. Seating is limited, so please register early. Lunch is on your own. There will be no beverage services provided.

To register, please complete the registration form on Page 1 of this bulletin. Please PRINT the requested information in the spaces provided. (NOTE: If you have not received this update via e-mail, your business e-mail address is required.) Return Page 1, completed in full, along with your check or money order to: Bureau of Motor Vehicles, Agent Services Training, P. O. Box 68031, Harrisburg, PA 17106-8031. Make your check or money order payable to the "Commonwealth of Pennsylvania." Please do not send cash. Reservations are taken on a first-come, first-served basis. You only need to register for one date of the training you prefer. You do not need to attend each date listed. As confirmation of your reservation(s), we will return your registration form (Page 1) with a reservation number. You will need to present your registration form and government-issued photo identification for admittance. Registration begins at 8:30 a.m.

SCHEDULE FOR CONTRACT REQUIRED AGENT SERVICES TRAINING

NOTE: No walk-ins will be permitted due to limited seating availability. You MUST be registered and have received confirmation to attend any of the classes listed below.

<u>Locations</u>		<u>Dates</u>
1.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	October 17, 2019 - Advanced Refresher Agent Service Training
2.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	October 18, 2019 - Basic Title and Registration Training
3.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	March 11, 2020 - Basic Title and Registration Training
4.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	April 15, 2020 - Basic Title and Registration Training
5.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	April 16, 2020 - Advanced Refresher Agent Service Training
6.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	May 20, 2020 - Advanced Refresher Agent Service Training
7.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg, PA 17104	May 21, 2020 - Basic Title and Registration Training
8.	Harrisburg Riverfront Office Center 1101 S. Front Street Harrisburg PA 17109	May 27, 2020 - Advanced Title and Registration Training

Currently, PennDOT has only confirmed the above locations. Please watch for future editions of the Driver and Vehicle Services Update Bulletin for additional courses.