Expense management made easy

The continued growth of telecommunications in the work place and the complexity of associated billing are prompting businesses to look for better ways to effectively manage telecom assets and expenditure.
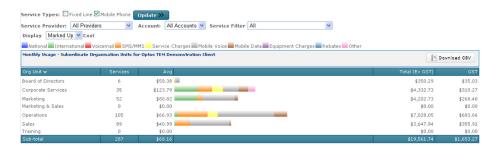
Key benefits

- **Ease of use –** Optus TEM makes managing telecommunications assets and expenses a simple process. It is delivered using the latest in cloud computing technologies accessible across the web. Using this powerful tool, you can self-manage telecommunications assets and billing information and improve how these assets are used, helping to reduce overall costs.

- **Reduced administration and processing –** By streamlining business processes you can cut administration and processing costs, eliminating the need for manual, error prone and time consuming spreadsheets.

- **A single view –** Optus TEM takes the pain out of processing paper bills by electronically uploading mobile and fixed line costs (across multiple vendors) allowing you to view your telecommunication costs holistically and in detail.

- **Informed usage –** Users can be provided information on their spending habits, allowing them to modify their behaviour if they are continuously incurring costs that fall outside of the capped plans, helping to reduce instances of bill shock.

"Employees are now looking closer at their spend and make adjustments to their behaviour to help reduce this." – SAP

Optus Telecom Expense Management™ (Optus TEM) helps your organisation to simplify billing, increase usage visibility and reduce spend. Using Optus TEM allows you to maintain tight budgetary controls, with accurate internal cost allocation seamlessly integrated into financial systems.

Optus TEM gives your organisation the power and visibility to control, analyse and report on telecom billing.

Example Optus TEM usage report

Optus TEM features

Feature	Benefits
Asset Management	• Flexibility to view and manage details about telecommunication services, users and assets • Visibility over asset and user information
Cost Analysis	• Analyse telecommunication expenditure and usage through a range of reports • Drill down on information at a company-wide, department and user level to gain a deeper understanding of what makes up your telecommunication charges • Transparency of usage to control expenditure and influence behavioural changes
Reporting	• Compare department usage and spend across the organisation • Compare individual spend across the organisation and department • Seamlessly allocate costs into financial systems using customisable financial reporting • Produce cost centre management reporting • Issue individual transaction reports to create visibility and influence behaviour in line with policies • Generate exception reports
Additional Features	• Tailored Managed Services offerings • Bill import and reporting for Optus and non-Optus billing formats • Multi-level login access to the system • Create customised reports for your needs • Data downloadable to CSV • Seamless finance system integration

GMO_N 0423 0816MZ