

express ioncurl[®] xs

INSTRUCTIONS, SAFETY AND WARRANTY GUIDE

Congratulations on the purchase of your Express Ion Curl[®] XS curling iron. We hope you enjoy it for years to come!

- Please make sure to read this guide thoroughly before use
- Please keep this guide in a handy place for quick reference

OPERATING INSTRUCTIONS

Press the power button once to turn on. To adjust heat setting, use the + or – button. The curling iron has reached your selected temperature when the numbers on the LED or digital display screen begin to flash. To maintain a desired heat while using, press and hold the temperature lock button. A padlock symbol will appear in the LED screen when this option is in use. To release the temperature lock, press and hold the button until padlock symbol disappears from the LED screen. Once you have finished curling, press the power button to turn off and unplug the tool. This iron is intended for professional and consumer use. This iron has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit securely, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

STYLING TIPS

- Make sure hair is completely dry before use
- Use a comb when styling for best results
- Take small sections of hair for optimum results

TEMPERATURE SETTINGS	HAIR TYPE
185 - 235°F (85 – 113°C)	Fragile
235 - 285°F (113 – 140°C)	Fine
285 - 335°F (140 – 168°C)	Normal / Medium Texture
335 - 385°F (168 – 196°C)	Thick
385°F (196°C)	Very Thick / Coarse Texture

GENERAL SPECIFICATIONS

Model: C38NA
Rated Voltage: 120V
Frequency (Hz): 60Hz
Rated Wattage: 27W
Length of A.C. Cord: 9 ft. / 2.7 m
Weight: 450kgs

IMPORTANT SAFETY INSTRUCTIONS

READ ALL INSTRUCTIONS BEFORE USING.

DANGER – Any appliance is electrically live, even when the switch is off. When not in use, always unplug the iron to prevent the risk of fire.

WARNING – To reduce the risk of burns, electrocution, fire or injury to persons and/or personal property:

- Use the iron only for the purpose described in this guide to prevent accidents, damage or malfunction.
- This appliance should never be left unattended when plugged in.
- Plug the iron into an electrical outlet of AC 120V/60Hz.

- Avoid multiple cables to a plug or use of an extension cord to prevent starting a fire from overheating.
- KEEP AWAY FROM WATER to prevent fire, electric shock, damage or malfunction.
- KEEP AWAY FROM CHILDREN.
- Do not handle the iron or cord with wet hands as this may cause electric shock.
- Do not leave the iron in a position where it can fall or be pulled into a tub or sink.
- Keep the cord away from heated surfaces.
- DO NOT WRAP THE CORD AROUND THE IRON.
- Never place or insert objects on iron barrel, due to the risk of causing fire, accidents or malfunction.
- Do not operate where oxygen is being administered to avoid the risk of fire.
- DO NOT USE WHEN CORD HAS BEEN DAMAGED OR IF PLUG IS LOOSE.
- DO NOT REPAIR, TAMPER WITH, OR TRY TO RECONSTRUCT the iron, otherwise electric shock, malfunction or accidents may result.
- When inserting or pulling out the plug, hold the plug firmly to prevent the cord from peeling and to prevent accidents or malfunction.
- Stop using immediately if you smell an offensive odor. If ignored, it could cause a fire or other accidents.
- Do not keep the iron in a damp place, such as a bathroom, or it may malfunction.
- Stop using the iron and remove from the power source when there is an earthquake or thunder.
- Unplug the iron from the power source when cleaning or wiping to prevent fire or electric shock.

MAINTENANCE

Daily Maintenance: For the safe use of the iron, check the following daily:

- Check the cord and surface of the cord. Never use if any parts are cracked, split, torn or damaged.
- Check the plug and never use if it is cracked, split or damaged.
- Check the plug pins and never use if transformed or damaged.
- Check the controller and do not use if cracked, split, broken or damaged.
- When not in use, clean and dry the entire iron and store in a cool, dry place.

When ready to use, follow the directions for daily maintenance.

Daily Cleaning: To keep barrel clean, unplug the iron from the power source, and once the barrel is cool, wipe down barrel after each use with a hot, damp towel.

WARNING: Do not wipe the iron with thinner, benzene, gasoline, lamp oil, and other solvents or chemicals, as that may cause accidents or malfunction and may damage the iron and void the warranty.

Defects and Malfunction:

- Read all contents of the warranty completely and carefully before contacting the salon, the distributor, or our Paul Mitchell® Pro Tools™ Warranty Center.
- The iron is covered under warranty for 12 months from the date of purchase.
- John Paul Mitchell Systems® is not responsible for damage caused by misuse or due to operator accidents, such as dropping the appliance on the floor.

WARRANTY RETURN PROCEDURE

For all warranty issues, please call 1-888-522-8622 or e-mail us at pmprottools@paulmitchell.com before returning any Paul Mitchell® Pro Tools™ appliance.

MAIL ALL RETURNS TO:

Paul Mitchell® Pro Tools™ Warranty Center
357 Mill Road, Staten Island, NY 10306 U.S.A.
1-888-522-8622
pmprottools@paulmitchell.com

WARRANTY GUIDE

IMPORTANT: Warranty valid only when appliance is purchased from an authorized PAUL MITCHELL® salon or distributor. Warranty valid only for Express Ion Curl® XS.

Terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy.

LIMITED 12 MONTH WARRANTY

Our 12 month warranty covers tools within the U.S. (Alaska, Hawaii, Puerto Rico and Continental U.S.) and Canada only, and only when purchased from an authorized PAUL MITCHELL® salon or distributor.

The Paul Mitchell® Pro Tools™ warranty covers the appliance against defects in material or workmanship for 12 months from date of purchase.

Sorry, no refunds will be given.

THIS WARRANTY DOES NOT COVER

- Normal wear and tear, which includes, but is not limited to, housing or barrel scratches, shorts or cuts in the power supply cord or plug
- Damage due to misuse and abuse such as:
 - Dropping
 - Wrong voltage supply
 - Neglecting safety precautions
- Tampering, such as repair or attempted repair by unauthorized party
- Neglect or lack of proper maintenance
- Damage to cord

Please do not wrap the cord around the iron as it can result in the cord breaking.

PLEASE BE ADVISED THAT IMPROPER USE OR MAINTENANCE OF YOUR APPLIANCE CAN RESULT IN DAMAGE TO PROPERTY OR PERSONAL INJURY INCLUDING GREAT BODILY HARM. IT IS IMPORTANT TO FOLLOW THE INSTRUCTIONS. FAILURE TO DO SO CAN VOID THIS WARRANTY.

1. WITH PROOF OF PURCHASE AND WITHIN 12 MONTHS

Exchange or repair of defective appliance is at Paul Mitchell's discretion. If your Paul Mitchell® Pro Tools™ appliance fails to operate properly within the 12 month warranty period, consumers can return the iron to the salon where it was purchased (**terms and conditions may vary depending on salon/authorized retailer's individual exchange or return policy**) and stylists can return it to their distributor, making sure to bring the original proof of purchase. Otherwise,

you may send your appliance, postage paid, along with completed Warranty/Repair Request, your proof of purchase and money order or credit card information for \$14.00 (USD) payable to Paul Mitchell® Pro Tools™ Warranty Center to cover repair, shipping, handling and insurance back to you. However, if the defective appliance is being returned from Alaska, Hawaii, Puerto Rico or Canada, make sure to call our Help Line at 1-888-522-8622 before sending anything. Sorry, checks are not accepted.

2. WITH PROOF OF PURCHASE AND AFTER 12 MONTHS

If your Paul Mitchell® Pro Tools™ appliance fails after the 12 month warranty period, you still can have your appliance repaired. From the Continental U.S., send the appliance, postage paid, along with the completed Warranty/Repair Request, your proof of purchase and money order or credit card information for \$35.00 (USD) payable to Paul Mitchell® Pro Tools™ Warranty Center to cover repair, shipping, handling and insurance back to you. However, if the defective appliance is being returned from Alaska, Hawaii, Puerto Rico or Canada, make sure to call our Help Line at 1-888-522-8622 before sending anything. Sorry, checks are not accepted.

ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE 12 MONTH DURATION OF THIS WRITTEN LIMITED WARRANTY.

IN NO EVENT SHALL JOHN PAUL MITCHELL SYSTEMS® BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

This warranty gives you specific legal rights, and you may also have other rights, which may vary from state to state both in the USA and Canada.

Guaranteed only when sold by a professional hairdresser, otherwise it may be counterfeit, black market, old or tampered with.

NOT guaranteed when sold by a drugstore, supermarket or other unauthorized source.