

Welcome to your new billing statement.

1 Account Number & Payment Due Date

This is your 13-digit account number and the date your payment is due.

2 Account Pin

You will be prompted by Customer Care to provide this 6-digit security code when inquiring about your account.

3 Contact Us

Flexible options to help you reach us.

4 Summary

Previous & Current Charges summarizes your past bill amount, payments received and current charges with the total amount due.

5 Messaging Center

Important account information or news from Wave.

6 Payment Coupon & Balance Due

Simply tear off and return with your check or money order for the Total Amount Due by the Due Date.

7 Payment, Charges & Usage Detail

These sections detail your payments received during the last statement period, current monthly charges, and any usage charges.

8 Taxes, Surcharges & Fees

Consolidated details of taxes, surcharges and fees applied to your account, in one simplified section.

coastcom
by wave

Service Location:
123 Main Street
PO Box 123
Anytown, USA 12345-6789
Account PIN: 123456

Reach Coastcom by Wave

Website: www.coastcom.net
Telephone: 1-866-248-9857

PREVIOUS CHARGES

Previous Bill Amount	100.00
Payments Received	-100.00 CR
Balance Forward	0.00

CURRENT CHARGES

Bundled Services	105.85
High Speed Internet	15.00
Taxes, Surcharges & Fees	13.15
Total Current Charges	134.00

Total Amount Due: \$134.00

To avoid a late fee, please ensure you pay the total amount due by the date listed on this statement.

Connect With Us On Social Media!

REMITTANCE SECTION

Account Number:	7201-0123456-01
Billing Date:	08/25/2019
Due Date:	09/20/2019
Total Amount Due:	\$134.00
Amount Enclosed:	\$

Please put your account number on your check or money order to WAVE. We accept Visa, MasterCard, Discover, American Express, Check, Money Order or Cash. Where available, cash payments are accepted at a local office or payment center near you. Please visit wavehome.com/contact to find a location near you.

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WAVE
PO BOX 31001-2714
PASADENA, CA 91110-2714

coastcom
by wave

3700 Monte Vista Parkway, Bothell, WA 98021

ADDRESS SERVICE REQUESTED

MAILING ADDRESS
BILL SAMPLE
123 MAIN STREET
ANYTOWN, USA 12345-6789

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PAYMENTS

The payments listed were received prior to that statement date at the top of the page. All payments received after this date will appear on your next statement.

Date	Description	Amount
08/29	Payment Received - Thank You!	-100.00 CR -\$100.00 CR

BUNDLED SERVICES

This section contains monthly phone services.

Date	Description	Amount
08/29-09/28	High Speed 250 Local Phone	105.85 \$105.85

HIGH SPEED INTERNET

This section contains monthly data services.

Date	Description	Amount
08/29-09/28	Modem with standard WiFi Includes Wireless Networking	15.00 \$15.00

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USAGE

312-555-1212	Type	Min	Amount
	Local	19.0	0.00

TAXES, SURCHARGES & FEES

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website www.coastcom.net.

Description	Amount
Internet	2.08
Sales Tax	0.32
Telephone	0.28
911 Service Fee	0.28
Federal USF Charge	0.02
Gross Receipts Assessment	0.02
USF Charge	0.28
911 Equalization Surcharge	0.06
Municipal Charge	1.15
Sales Tax	0.54
Sales Tax	0.88
Subscriber Line Charge	6.50
USF Charge	0.21
Sales Tax	0.83
	\$13.15

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This is a sample bill for demonstration only. Specific services subject to availability. Please contact Wave for details.

Page 1 of 5
Customer Name: Bill Sample
Statement Date: 08/25/2019
Account Number: 7201-0123456-01
Payment Due Date: 09/20/2019

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Page 3 of 5
Customer Name: Bill Sample
Statement Date: 08/25/2019
Account Number: 7201-0123456-01
Payment Due Date: 09/20/2019

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7 Multi-Location Activity

This section provides detail for services and activity at each location.

A collage of various bill statements, utility bills, and payment receipts from companies like coastcom, AT&T, and Xfinity, illustrating the transition to a new billing system. The images show different bill formats, payment amounts, and service details, all related to the same customer account.

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BILL SAMPLE
Statement Date: 07/28/2019
Account Number: 7201-0123456-0
Payment Due Date: 08/23/2019

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BILL SAMPLE
123 MAIN STREET
PO BOX 123
ANYTOWN, USA 12345-6789

8201-0123456-01

PAYMENTS

This section displays non-monthly credits. These are one-time credit adjustments that have been made to your account.

Date	Description	Amount
06/28	Payment Received - Thank you!	-\$84,145.14 CR
		-\$84,145.14 CR

8201-0123456-01

DIGITAL PHONE

This section contains monthly phone services.

Date	Description	Qty	Amount
07/26/07/31	Un Phone Feat Package	3	269.44
	Business Unlimited Phone	4	269.45
		1	269.44

\$ 808.33

HIGH SPEED INTERNET

This section contains monthly data services.

Date	Description	Qty	Amount
07/26/07/31	Digital Access Equipment	1	1.99
	Business High Speed 6	1	19.99
08/01/08/31	Business High Speed 6	1	99.95
	Digital Access Equipment	1	9.95

\$131.88

NETWORK SERVICES

Circuit ID: 11.ABCD.004822.WAVE

Date	Description	Amount
07/26/07/31	Ethernet Private Line	100.00
	EPL COMMIT	

\$600.00

TAXES, SURCHARGES & FEES

This section includes the total taxes, fees, and surcharges on both your monthly and non-monthly charges/credits. For an explanation, visit our website www.coastcom.net.

Cable Telephone	Description	Amount
	Regulatory Fee	0.06
	Subscriber Line Charge	13.00
	State E911 Equalization Surcharge	0.15
	State Telecom Relay Surcharge	1.39

\$14.80

Total Amount Due By 8/23/2019

\$ 42,736.14

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