Direct Testimony and Schedules William K. Husen

Before the Minnesota Public Utilities Commission State of Minnesota

In the Matter of the Application of Northern States Power Company for Authority to Increase Rates for Electric Service in Minnesota

> Docket No. E002/GR-20-723 Exhibit___(WKH-1)

> > **Employee Expenses**

November 2, 2020

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- 1 I. INTRODUCTION 2 3 Q. PLEASE STATE YOUR NAME AND OCCUPATION. 4 My name is William Kile Husen. I am Director of Process Government and А. 5 Performance within the Supply Chain business area for Xcel Energy Services 6 Inc. (XES or the Service Company), which provides services to Northern 7 States Power Company (Xcel Energy, NSPM, or the Company). 8 9 Q. PLEASE SUMMARIZE YOUR QUALIFICATIONS AND EXPERIENCE. I have over 17 years of experience with Xcel Energy in the supply chain 10 А. 11 management area and previous experience at other companies leading 12 financial and financial systems areas. In my current role, I direct the team that 13 leads the system implementations and process oversight function for Xcel 14 Energy's Supply Chain organization, including the Company's credit card 15 program, the SumTotal expense report system, the supply chain portions of SAP, and the fleet management systems. I also have budgetary responsibilities 16 17 for the Supply Chain organization. My resume is provided as 18 Exhibit___(WKH-1), Schedule 1. 19 20 WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY? Q. 21 А. I provide support for the amount of employee expenses requested for 22 recovery in this rate case as well as the Employee Expense Report (EER) 23 Schedules filed by the Company in compliance with Minnesota law and the 24 commitments made in our prior electric rate cases. In the 2011 test year
- 25 electric rate case (Docket No. E002/GR-10-971),¹ the Company made several

¹ Docket No. E-002/GR-10-971, In the Matter of the Application of Northern States Power Company d/b/a Xcel Energy for Authority to Increase Rates for Electric Service in the State of Minnesota.

commitments to improve the review, tracking, and documentation of
employee expenses. My testimony, the EER Schedules, and data we are
providing in this case comply with the commitments made in the 2011 rate
case and subsequent rate cases, the Commission's Orders, and Minnesota
Statutes § 216B.16, subd. 17 (Employee Expense Statute). The EER
Schedules are provided in Volume 3 Required Information, Section IV
Other Required Information, Tab 2.

8

Additionally, my testimony provides support for the Supply Chain business
area's fleet capital investments for 2021-2023. The budgeted capital additions
for fleet functions are \$18.3 million in 2021, \$19.3 million in 2022, and \$18.7
million in 2023 for the State of Minnesota Electric Jurisdiction.

13

14 Q. What is the employee expense amount for the 2021 test year?

15 The Employee Expense Amount for the test year 2021 is approximately \$16.2 А. 16 million for the State of Minnesota Electric Jurisdiction. This amount is based 17 on the Company's budgeting process, which is a forward-looking projection 18 of future projects, costs, and operating needs. Employee expenses are part of 19 the overall O&M budgets of our various business areas and the Company 20 does not prepare a separate budget for employee expenses. The Employee 21 Expense Amount of \$16.2 million is the combined amount of employee 22 expenses included in 2021 business area budgets.

23

24 Q. WHAT LEVEL OF ADJUSTMENT DOES THE COMPANY PROPOSE TO THIS 25 AMOUNT?

A. Based on the review of actual employee expense transactions from 2019, we
 propose an Employee Expense Adjustment of approximately \$1.6 million. As

a result of deducting this adjustment from the Employee Expense Amount,
we are requesting recovery for approximately \$14.6 million for employee
expenses for the test year 2021. The Employee Expense Adjustment consists
of transactions that are likely to be non-recoverable and are considered to be
representative of such transactions that could occur in 2021. Company witness
Mr. Benjamin Halama reflects this \$1.6 million adjustment in his Direct
Testimony.

8

9 Q. How do you propose to recover employee expenses for years 2022
10 AND 2023 of the multi-year rate plan (MYRP)?

11 Similar to the test year 2021, the Employee Expense Amount for plan years А. 12 2022 and 2023 is based on the combined amount of employee expenses 13 included in 2022 and 2023 business area budgets. For plan years 2022 and 14 2023, we modified the test year 2021 Employee Expense Adjustment of 15 approximately \$1.6 million to reflect the changes in the Employee Expense Amount from 2021 to 2022 and from 2022 to 2023. This process resulted in 16 17 an approximately \$1.5 million adjustment for 2022 and an approximately \$1.6 18 million adjustment for 2023. The process used to calculate these adjustments 19 is described in more detail in Section IV of my testimony.

20

Q. IS THE METHODOLOGY TO DEVELOP THE 2021 TEST YEAR EMPLOYEE
EXPENSE AMOUNT AND EMPLOYEE EXPENSE ADJUSTMENT CONSISTENT
WITH PAST PRACTICE?

A. Yes. We have used this process – which was largely developed through work
with the Office of Attorney General (OAG) – in each of the Company's rate
cases since 2010. This methodology is also consistent with the Employee

- Expense Statute that became effective in May 2010 and its requirement to
 compile EER Schedules based on the most recently completed fiscal year.
- 3

Q. IS THE EMPLOYEE EXPENSE ADJUSTMENT PROPOSED FOR 2021, 2022, AND
2023 COMPARABLE TO THE ADJUSTMENT THE COMPANY PROPOSED IN THE
PAST RATE CASES?

7 Yes. The Employee Expense Adjustment is based on the same process we А. 8 used to develop the adjustment in our last four rate cases and reflects the 9 commitments we made in the 2011 rate case. Our proposed adjustment of 10 \$1.6 million is comparable to the one we made in the test year 2013 rate case 11 (\$1.6 million, Docket No. E002/GR-12-961), in the test year 2014 rate case 12 (\$1.4 million, Docket No. E002/GR-13-868), in the test year 2016 rate case 13 (\$1.6 million, Docket No. E002/GR-15-826), and in the test year 2020 rate 14 case (\$1.5 million, Docket No. E002/GR-19-564). I note that the Company 15 withdrew the test year 2020 rate case before the Minnesota Public Utilities Commission had accepted the filing or addressed its completeness. 16

17

18 Q. IS THE COMPANY SEEKING RECOVERY FOR CORPORATE AVIATION EXPENSES19 IN THIS CASE?

A. No, we are not requesting recovery for any corporate aviation expenses in this
case. Our 2021, 2022, and 2023 budgeted corporate aviation costs for the
State of Minnesota Electric Jurisdiction are approximately \$2.8 million in
2021, \$2.2 million in 2022 and \$2.6 million in 2023. In order to exclude these
amounts from this case, we have made adjustments of approximately \$2.8
million for 2021, \$2.2 million for 2022, and \$2.6 million for 2023. This is
reflected in Mr. Halama's Direct Testimony.

- 1 Q. HOW HAVE YOU ORGANIZED THE REMAINDER OF YOUR TESTIMONY?
- 2 A. My testimony is organized in the following sections:
- Section II: Definition and Governance of Employee Expenses. Discusses the
 definition of employee expenses; reporting requirements under the
 Employee Expense Statute; the Company's Travel and Employee
 Expense Reimbursement Policy 10.2 (Employee Expense Policy); and
 commitments made in our past rate cases.
- Section III: *Employee Expense Reporting*. Describes the Company's
 employee expense reporting and provides details of SumTotal, other
 systems, and internal controls.
- Section IV: Employee Expense Amount, Employee Expense Adjustment, and
 EER Schedules. Explains the statutorily required EER Schedules, the
 Employee Expense Amount based on business area budgets, and the
 Employee Expense Adjustment that removes likely unrecoverable
 expenses from the test year.
- Section V: Employee Expense Review and Development of EER Schedules.
 Explains in detail how the actual 2019 employee expense transactions
 were reviewed to remove items that are likely not recoverable, including
 key word search and identification of vague business purposes,
 transactions inconsistent with the Employee Expense Policy, and
 transactions not generally needed for the provision of utility service.
- Section VI: *Fleet Capital Investments*. Supports the Company's budget for
 fleet capital additions under Supply Chain's Fleet organization.
- Section VII: Compliance Item on Lobbying Compensation. Describes the
 Company's compensation for employees engaged in lobbying and
 explains the costs included and excluded in the rate request.
 - Section VIII: Conclusion.

1	II	DEFINITION AND GOVERNANCE OF EMPLOYEE EXPENSES
2		
3	Q.	How does the Company define employee expenses?
4	А.	Employee expenses are those operation and maintenance (O&M)
5		expenditures that are:
6		(1) tracked in our employee expense reporting system;
7		(2) subject to the guidelines in the Company's Employee Expense Policy;
8		and
9		(3) consistent with the categories set forth in the Employee Expense
10		Statute.
11		
12		Examples of employee expenses are airfare, hotel stays, car rental, mileage on
13		personal vehicles used for work purposes, parking, meals for business
14		purposes, and recognition for the work performed by Company employees to
15		provide safe and reliable service to customers.
16		
17	Q.	IN GENERAL, ARE THE COMPANY'S EMPLOYEE EXPENSES NEEDED FOR THE
18		PROVISION OF UTILITY SERVICE?
19	А.	Yes. At times, Company business requires that our employees work at
20		locations other than their offices or primary work locations, attend training, or
21		meet with our customers and stakeholders. For example, employees incur
22		expenses when they work in the field to ensure the reliability of the
23		Company's facilities and equipment, manage workers across our eight-state
24		service territory, or travel to attend conferences or training to maintain their
25		knowledge base. For these types of activities, Company employees incur
26		expenses as guided by the Employee Expense Policy.

1	Q.	WHAT ARE THE STATUTORY REPORTING REQUIREMENTS REGARDING
2		EMPLOYEE EXPENSES?
3	А.	The Employee Expense Statute establishes the primary regulatory reporting
4		requirements for employee expenses. The statute requires the Company to
5		provide, when filing a general rate case, a schedule separately itemizing:
6		(1) travel and lodging expenses;
7		(2) food and beverage expenses;
8		(3) recreational and entertainment expenses;
9		(4) expenses (and compensation) for board of directors;
10		(5) expenses (and compensation) for the ten highest paid officers and
11		employees;
12		(6) dues and expenses for memberships in organizations or clubs;
13		(7) gift expenses;
14		(8) expenses related to owned, leased, or chartered aircraft; and
15		(9) lobbying expenses.
16		
17		For items (1) and (2), the Company is required to separately provide data for
18		employees who are at the vice president-level and above. Employee expense
19		transaction data must be from the most recently completed fiscal year and
20		include the date, amount, business purpose, and vendor for the expense.
21		
22	Q.	PLEASE DESCRIBE THE COMPANY'S EMPLOYEE EXPENSE POLICY?
23	А.	The Travel and Employee Expense Reimbursement Policy (Corporate Policy
24		10.2) (Employee Expense Policy) provides the guidelines applicable to all non-
25		bargaining and bargaining employees who incur travel or other business-
26		related expenses. The current version of the Employee Expense Policy is
27		provided in Exhibit(WKH-1), Schedule 2. Since filing our test year 2020

rate case, we have revised the Employee Expense Policy in January 2020 and
February 2020. For the January 2020 revisions, we conducted a complete
review of the Employee Expense Policy, restructured the policy to match the
Company's refreshed policy template to display content, and made additional
changes to ensure that the policy is easily understood by all employees. A
summary of these changes, along with some earlier changes, is provided in
Exhibit ___(WKH-1), Schedule 3.

8

9 Q. WHAT COMMITMENTS REGARDING EMPLOYEE EXPENSES DID THE COMPANY
10 MAKE IN ITS 2011 AND 2013 RATE CASES?

11 During our 2011 rate case (Docket No. E002/GR-10-971), we made a А. 12 number of commitments to provide more detailed information in the Direct 13 Testimony and to improve the quality of employee expense data to facilitate 14 review of employee expenses in our future rate cases. These commitments are 15 summarized in Exhibit (WKH-1), Schedule 4. Also, in preparing for the 16 test year 2013 rate case (Docket No. E002/GR-12-961), we made some 17 additional commitments in a meeting with the OAG, which are also included 18 in Schedule 4.

19

Q. DID THE COMPANY MAKE ANY ADDITIONAL COMMITMENTS REGARDING
EMPLOYEE EXPENSES IN THE SUBSEQUENT 2014 RATE CASE (DOCKET NO.
E002/GR-13-868) OR 2016 RATE CASE (DOCKET NO. E002/GR-15-826)?

- 23 A. No.
- 24

Q. PLEASE DESCRIBE WHETHER THE COMPANY'S 2013 AND SUBSEQUENT RATE
 CASES RESULTED IN ADDITIONAL COMMITMENTS OR REQUIREMENTS
 RELATING TO EMPLOYEE EXPENSES?

4 The Commission's Orders in the 2013 and 2014 rate cases required that if the А. 5 Company seeks recovery for corporate aviation costs in future rate cases, the 6 Company should provide more information, but did not otherwise add any 7 new requirements for employee expenses. In the 2013 rate case, the 8 Commission ordered us to provide flight log and passenger information for 9 the most recent 12-month operational period. In the 2014 rate case, the 10 Commission ordered us to provide more detailed records of the actual 11 business purpose for flights that are scheduled, rather than reducing all flights 12 generic "code." These to а requirements are summarized in 13 Exhibit (WKH-1), Schedule 4. The Commission's Order in the Company's 14 2016 rate case did not add any new requirements for employee expenses. The 15 Company's 2020 rate case was withdrawn; there was no Commission activity 16 in that case that resulted in requirements relating to employee expenses.

17

As noted earlier, the Company is not requesting recovery of any corporate aviation expenses in this rate case, and therefore we have not provided any flight log, passenger, or business purpose information. That said, to ensure completeness, we are providing expenses related to corporate aviation in EER Schedule 8, consistent with the Employee Expense Statute.

Q. HAS THE COMPANY FULFILLED ALL ITS COMMITMENTS AND
 COMMISSION REQUIREMENTS IN DEVELOPING THE EER SCHEDULES AND THE
 EMPLOYEE EXPENSE AMOUNT AND ADJUSTMENT?

4 Yes. My Direct Testimony, the EER Schedules, and the actions the Company А. 5 has taken and continues to take demonstrate our fulfillment of the 6 commitments and requirements established in the prior rate cases. 7 Exhibit (WKH-1), Schedule 4 identifies where each commitment or 8 requirement is addressed in this case. Our employee expense compliance and 9 methodology to develop the Employee Expense Amount and Adjustment 10 have evolved for many years in collaboration with the OAG, are compliant 11 with the Employee Expense Statute, and have resulted in just and reasonable 12 outcomes in past cases and will also do so in this case.

- 13
- 14

III. EMPLOYEE EXPENSE REPORTING

15

16 Q. How does the Company track employee expense transactions?

A. Our main tool to document and manage employee expense transactions is
SumTotal. We have used this intranet application system since October 2012.
Some employee expenses are also reported through the Company's SAP and
TIME applications. These separate applications are described in more detail
below.

- 22
- 23

A. SumTotal

24 Q. What kind of employee expenses are reported through SumTotal?

A. All bargaining and non-bargaining employees are required to use SumTotal to
 report and properly account for expenses that are charged to the Company
 credit card. This is the required payment method for all expenses that can be

paid with a credit card. In addition, non-bargaining employees report through
 SumTotal cash-out-of-pocket expenses that cannot be charged to the
 Company credit card. Typically, such expenses may include parking, personal
 car mileage, taxi/bus/other transportation, and tips/tolls.

5

6 Q. How does SumTotal facilitate appropriate employee reporting and 7 MANAGER APPROVAL OF EMPLOYEE EXPENSES?

8 SumTotal requires detailed information from the employee for all appropriate А. 9 fields to finish an expense report. The system notifies the user of potential 10 inconsistencies with the Employee Expense Policy and also prompts for 11 missing information. In addition, an electronic copy of all required receipts 12 must be included with the expense report for manager review and approval. 13 All expense reports require at least one next-level management approval. 14 Additionally, if information provided in SumTotal is not in compliance with 15 the Company guidelines, the transaction is flagged for further review by a 16 group within Supply Chain with oversight authority.

17

18 Q. Does the use of SumTotal allow the Company to comply with the 19 REPORTING REQUIREMENTS IN THE EMPLOYEE EXPENSE STATUTE?

A. Yes. SumTotal includes all data fields necessary to comply with the Employee
Expense Statute reporting requirements. The transaction date, expense type,
expense category, business purpose, line comment, transaction amount, and
vendor name fields are populated for data review and analysis.

24

25 Q. WHAT SUMTOTAL TRAINING IS AVAILABLE FOR COMPANY EMPLOYEES?

A. Our online Learning Management System (LMS) has three training modulesrelated to the Employee Expense Policy and SumTotal. All new SumTotal

users are required to complete the *Travel and Employee Expense Reimbursement*training, which focuses on the Employee Expense Policy. Every SumTotal
user is also required to take a periodic refresher training on this course. These
training materials are provided as Exhibit___(WKH-1), Schedule 5A. We also
provide optional *Create and Submit an Expense Report* and *Approving an Expense Report* courses in LMS.

7

8 Q. DOES THE COMPANY PROVIDE OTHER RESOURCES FOR SUMTOTAL USERS?

9 А. Yes. We maintain an internal website for travel and employee expenses, which 10 is a one-stop place for employees to find more information on reporting 11 requirements and SumTotal. This website contains, among other things, links 12 to frequently asked questions, forms, job aid manuals, and reference 13 documents. For example, we have published for employees and their 14 managers detailed job aid manuals Creating and Submitting Expense Reports 15 (attached as Exhibit (WKH-1), Schedule 5B) and Approving an Expense 16 *Report* (attached as Exhibit (WKH-1), Schedule 5C).

17

We also use General Notifications, delivered via Outlook email and SumTotal
Inbox, to notify all SumTotal users about potential system functionality
changes, policy updates, and useful tips.

- 21
- Q. WHAT IS THE GOAL OF SUMTOTAL TRAINING AND INFORMATIONALMATERIALS?
- A. The goal is that our employees understand the Company's Employee Expense
 Policy and are able to accurately report their business-related expenses with
 appropriate documentation. Overall, the training and educational materials are
 designed to teach employees how to use SumTotal's functionality to enter

information into expense reports more efficiently and in conformity with the
 Employee Expense Policy. These materials also educate expense report
 approvers of the tools available within SumTotal to facilitate their review and
 approval.

- 5
- 6 Q. WHAT ADDITIONAL TOOLS AND HELP ARE AVAILABLE FOR EMPLOYEES WHO
 7 ARE PREPARING AN EXPENSE REPORT IN SUMTOTAL?

8 А. There are two types of additional help available if employees have questions or 9 problems when they are preparing an expense report in SumTotal. First, they 10 can call the Supply Chain hotline. Hotline specialists who answer the phones 11 can view the expense report that is being prepared and give step-by-step 12 directions how to finish it correctly. Second, employees can use an online 13 help tool Job Aid, which was implemented in 2013 in SumTotal. When an 14 employee is preparing an expense report, she or he can point to the Job Aid in 15 SumTotal, which then gives additional information on the specific field.

- 16
- 17 Q. HAS THE COMPANY MADE ANY RECENT IMPROVEMENTS RELATED TO18 SUMTOTAL?

A. Yes. We updated to a newer version of SumTotal in November 2019. This
change was mostly a technical upgrade and did not materially impact the
preparation of expense reports in the system. Therefore, the users did not
experience significant changes.

- 23
- Q. DOES SUMTOTAL ALSO INCLUDE TRANSACTIONS THAT ARE NOT CONSIDEREDAS EMPLOYEE EXPENSES?

A. Yes. Employees are directed to use the Company credit card for minormaterial and service purchases, which are not considered employee expenses.

In the normal course of business, these types of items include office supplies,
 tools, printing services, subscriptions to magazines and information services,
 and office furniture. Although these credit card transactions are reconciled
 through SumTotal, they are typical cost-of-doing business expenses not
 covered by the Employee Expense Statute or the Employee Expense Policy.

- 6
- Q. HAS THE COMPANY MADE ANY OTHER RECENT IMPROVEMENTS RELATED TO
 8 TRAVEL OR OTHER EMPLOYEE EXPENSES?

9 A. Yes. In May 2020, the Company contracted with a new designated travel
agency to improve the service for our employees. The transition to use
Executive Travel Inc. provides new or updated tools and capabilities,
including a booking tool through Concur Travel, a mobile phone application
to manage travel, and reporting tools to monitor employee travel. This
transition also streamlined booking and reduced the booking cost per
transaction.

16

In addition, the Company shifted the Corporate credit card provider from Bank of Montreal to US Bank, effective August 1, 2020. The Company already used US Bank for its Fleet Fuel Credit Card and this change leveraged the existing relationship with US Bank and improved capabilities for both credit card programs with new functionality and reporting.

- 22
- 23

B. Other Systems

Q. WHAT OTHER COMPANY SYSTEMS WERE USED IN 2019 TO REPORT EMPLOYEEEXPENSES?

A. Some 2019 employee expense transactions can also be found in theCompany's SAP and TIME applications. These are enterprise-wide systems

- that perform multiple functions for our business areas, including processing
 some non-labor, employee expenses.
- 3

4

Q. PLEASE DESCRIBE SAP.

5 А. SAP is a business software package that can integrate all areas of business for 6 financials, manufacturing, logistics, distribution, and so on. The Company uses 7 the SAP software suite for the Company's general ledger as well as work and 8 asset management. SAP applications are used primarily for purchasing, 9 contracts, inventory, accounts payable, labor entry, and design work 10 management. SAP is also the Company's master vendor management 11 reporting system, containing two separate applications, Vendor Invoice 12 Management (VIM) and VIM Nuclear. Specifically, VIM and VIM Nuclear 13 include some employee expense transactions.

14

15 Q. WHAT APPLICATIONS DID SAP REPLACE?

A. SAP replaced the Corporate PassPort and Nuclear PassPort applications. SAP
was implemented Company-wide by the end of 2017, and no employee
expense transactions were reported through Corporate or Nuclear Passport in
2019. In total, approximately 800 employee expense transactions were
reported through SAP's VIM and about 100 employee expense transactions
were reported through VIM Nuclear in 2019.

22

23 Q. Please describe TIME.

A. TIME is the Company's mainframe application used to record time entries for
all employees (both those in bargaining units and those not in bargaining
units). TIME is also used to record costs other than wages incurred by the
Company's bargaining-unit employees across all business areas (TIME

Expenses). The 2019 TIME Expenses entries for the State of Minnesota Electric Jurisdiction consisted of per diems (57 percent), meal allowances (17 percent), mileage (17 percent), site allowance (7 percent), and safety shoes, uniforms, and other similar charges (2 percent). These expenses are processed within the TIME system so that they are properly reported to the Internal Revenue Service and included in the appropriate employees' annual W2 statements.

8

9 Q. How do the TIME Expenses relate to the Employee Expense 10 Amount?

11 Under applicable collective bargaining agreements, we are required to А. 12 reimburse bargaining employees for certain expenses those employees incur. 13 The TIME Expenses – for per diems, meal allowances, safety shoes, and so 14 on - are for those reimbursements. Because these entries reflect cash 15 payments to bargaining unit employees made pursuant to collective bargaining 16 agreements, they are somewhat different in nature from the kinds of expenses 17 contemplated in the Company's Employee Expense Policy or the Employee 18 Expense Statute and defined earlier in my testimony. Nevertheless, they are 19 included in the Employee Expense Amount, because they are coded as 20 employee expenses in our general ledger system and are recoverable O&M 21 expenses. This is consistent with the Company's approach in its last several 22 rate cases.

1	Q.	DID THE COMPANY'S EMPLOYEE EXPENSE REVIEW AND PREPARATION OF
2		EER SCHEDULES ALSO INCLUDE A REVIEW OF 2019 VIM, VIM NUCLEAR, AND
3		TIME TRANSACTIONS?
4	А.	Yes. We conducted a thorough review of VIM, VIM Nuclear, and TIME data
5		in order to remove expenses that were considered to be non-recoverable.
6		Summary data from these systems is reported separately in EER Schedules 10,
7		11, and 12.
8		
9		C. Internal Controls and Monitoring
10	Q.	How is the Company monitoring compliance with the Employee
11		EXPENSE POLICY AND APPROPRIATE REPORTING OF EMPLOYEE EXPENSES?
12	А.	We have established several ways to monitor and track appropriate reporting
13		of employee expenses: 1) SumTotal Controls; 2) Compliance and Trend
14		Reporting; and 3) Internal Audits. I will discuss each of these briefly below.
15		
16	Q.	DOES SUMTOTAL HAVE SYSTEM-BUILT CONTROLS TO FLAG POTENTIALLY
17		NON-COMPLIANT EXPENSE REPORTS?
18	А.	Yes. SumTotal advises the approving supervisor and a group within Supply
19		Chain when an expense report may not comply with the Employee Expense
20		Policy. A Supply Chain Administrator will review each flagged expense report
21		and reject it unless it can be corrected to be in compliance with the Company
22		policy and guidelines. A second layer of verification is added by monthly
23		check and balance reviews, which monitor whether the Supply Chain
24		Administrators are accurately rejecting or releasing flagged expense reports.
25		

1 Q. PLEASE DESCRIBE THE COMPLIANCE AND TREND REPORTING.

2 А. The Supply Chain organization has developed separate compliance and trend 3 reporting components for the Company's Employee Expense Policy. The 4 purpose of the compliance reporting is to collect monthly statistics and 5 provide more detailed analysis of SumTotal data, such as unclear business 6 purposes or untimely completion of expense reports. Compliance reporting 7 allows us to identify reoccurring problem areas, which may indicate that there 8 is a need to provide more direction and education to our employees. This 9 information also helps us to modify and improve our training materials.

10 Trend reporting was established to collect and analyze SumTotal data to 11 identify patterns or issues that would merit changes in the Company's 12 Employee Expense Policy. For example, trend reporting may show that there 13 is a need to add a new expense category or change spending limits for an 14 existing expense category. In addition, we monitor average spending for 15 certain expenses, for example, meals and hotel fees.

16

17 Q. WHAT DOES THE COMPANY DO AFTER IT IDENTIFIES A NON-COMPLIANCE18 TREND?

A. We take the opportunity to better educate our employees, typically in two
ways. First, and most often, Supply Chain sends informational emails to all
employee expense system users. These informational emails offer very
specific instructions on how to correct or clarify issues that were identified as
a non-compliance trend. Second, Supply Chain may perform supplemental inperson group training at the request of a Business Unit manager.

25

26 Q. WHAT IS THE MOST RECENT COMPANY AUDIT THAT REVIEWED EMPLOYEE27 EXPENSE DATA?

A. The most recent Company audit on employee expenses reviewed a sample of
all employee expense data from 2016 and from 2017 through November 30,
2017. The Audit Report was issued in March 2018 and focused on verifying
that expenses were reimbursed in compliance with the Company policy;
assessing whether appropriate controls and reporting tools are in place;
analyzing suspicious patterns or anomalies; and, verifying that expense types in
SumTotal tie to the appropriate general ledger account.

8

9 Q. WHAT DID THE AUDIT FIND?

The Audit Report concluded that the Company's system of controls over 10 А. 11 employee expenses is effective. Although some instances of non-compliance 12 with the Company policy were identified, the number of such instances was 13 minimal and the exceptions insignificant. Examples of non-compliance 14 included splitting transactions, inadequate supporting documentation, and 15 payment of relocation expenses through the employee expense process instead 16 of through SAP. The Audit Report recommended ongoing training and 17 frequent updates to emphasize the approving manager's role in ensuring the 18 necessity and validity of purchases, such as monthly policy highlights. No 19 potentially fraudulent transactions were noted.

20

Q. WHEN IS THE COMPANY PLANNING TO CONDUCT THE NEXT AUDIT ONEMPLOYEE EXPENSES?

A. The next audit on employee expenses is currently planned to begin in
November 2020 and be completed in February 2021, with a final report issued
in March 2021.

1 IV. EMPLOYEE EXPENSE AMOUNT, EMPLOYEE EXPENSE 2 ADJUSTMENT, AND EER SCHEDULES 3 4 WHAT IS THE EMPLOYEE EXPENSE AMOUNT FOR THE TEST YEAR 2021? Q. 5 А. The Employee Expense Amount for the test year 2021 is approximately \$16.2 6 million for the State of Minnesota Electric Jurisdiction. This amount is derived 7 from the O&M budgets of our various business areas. The Company does not 8 prepare a separate budget for employee expenses. 9 10 Q. HOW ARE THE BUSINESS AREA BUDGETS PREPARED? 11 The Company's budgeting process is a forward-looking projection of projects, А. 12 costs, and operational needs. Each business area develops its own budget as 13 part of the Company's overall budgeting process, which is described in more 14 detail in the Direct Testimony of Company witness Ms. Melissa L. Ostrom. In 15 general, business area budgets are organized using "cost elements," and certain accounts include planned expenditures for the types of expenses that are listed 16 in the Employee Expense Statute. The sum of the amounts budgeted for 17 18 these accounts constitutes the Employee Expense Amount for the test year. 19 20 Q. HAS COVID-19 IMPACTED THE AMOUNT OF EMPLOYEE EXPENSES INCURRED 21 BY THE COMPANY IN 2020? 22 А. Yes. The Company expects that employee expenses will be lower in 2020 23 because of COVID-19. As explained above, airfare, lodging, other travel-24 related expenses, and meals make up a significant portion of the Company's 25 employee expenses. In response to the COVID-19 pandemic, governmental 26 authorities in many jurisdictions across the U.S. imposed restrictions such as 27 barring non-essential travel, closing restaurants, and limiting gatherings such as

conferences. As a result of these restrictions, our employees have been
 traveling much less and eating fewer business meals at restaurants.

3

4 Q. IS THE COMMISSION CURRENTLY INVESTIGATING THE FINANCIAL IMPACTS OF 5 COVID-19 on utilities?

6 А. Yes. The Commission is currently investigating how to track the financial effects of COVID-19 holistically² and has solicited comments on "how to 7 identify the types of financial impacts that could be considered COVID-8 9 related, including cost increases and decreases, revenue increases and 10 decreases, and investments, as well as what off-sets there may be" as well as 11 "information on the financial effects on the utilities of the pandemic."³ The 12 Department emphasized in its comments that it is essential for utilities to track 13 both increases and decreases in costs and revenues, including any reduced 14 travel, entertainment, meals, transportation costs, construction costs, and 15 similar.⁴ In its September 24, 2020 meeting the Commission approved a 16 methodology to track and defer COVID-19 related expenses, which requires 17 the utilities to also track savings and reduced expenses due to COVID-19. My 18 understanding is that any decreases in employee expenses in 2020 as a result of 19 COVID-19 will be tracked and addressed with the overall financial impacts of 20 COVID-19. As a result, these impacts need not be addressed separately in this 21 rate case.

² In the Matter of an Inquiry into the Financial Effects of COVID-19 on Natural Gas and Electric Utilities, Docket No. E,G999/CI-20-425 and In the Matter of the Request of Minnesota Regulated Gas and Electric Utilities for Authorization to Track Expenses Resulting From the Effects of COVID-19 and Record and Defer Such Expenses Into a Regulatory Asset, Docket No. E, G999/M-20-427.

³ May 22, 2020 ORDER APPROVING ACCOUNTING REQUEST AND TAKING OTHER ACTION RELATED TO COVID-19 PANDEMIC, in the dockets referenced above.

⁴ Department's July 10, 2020 Comments, in the dockets referenced above.

Q. DO YOU ANTICIPATE THAT COVID-19 WILL AFFECT THE AMOUNT OF
 EMPLOYEE EXPENSES INCURRED BY THE COMPANY IN 2021?

3 Considering the uncertainty surrounding COVID-19 and its consequences, it А. 4 is difficult to predict what will happen in 2021. Based on the current COVID-5 19 trend, however, I expect that employee expenses will be affected in 2021, 6 but it is not possible to quantify the extent of the impact. As explained above, 7 the Company does not have a separate budget for employee expenses, which 8 are instead imbedded in each business area's O&M budget. Any potential 9 reduction in employee expenses in 2021 is accounted for in the overall 10 business area O&M budgets.

11

12 Q. WHAT IS THE EMPLOYEE EXPENSE ADJUSTMENT?

13 The Employee Expense Adjustment for the test year 2021 is based on a А. 14 review of actual 2019 employee expense transactions. The purpose is to 15 identify and remove transactions that are not generally needed for providing 16 utility service and are likely non-recoverable based on our experience in prior 17 rate cases, such as transactions that are inconsistent with our Employee 18 Expense Policy guidelines, related to entertainment or life event celebrations, 19 or have vague business purposes. The transactions that are included in the 20 Employee Expense Adjustment are considered to be representative of such 21 transactions that could occur in 2021 and are therefore subtracted from the 22 Employee Expense Amount.

23

Q. WHAT IS THE AMOUNT OF EMPLOYEE EXPENSES THE COMPANY ISREQUESTING TO RECOVER FOR THE TEST YEAR 2021?

26 A. After the Company's proposed Employee Expense Adjustment27 (approximately \$1.6 million) is deducted from the proposed Employee

1		Expense Amount (approximately \$16.2 million), we are requesting recovery of
2		approximately \$14.6 million for employee expenses for the State of Minnesota
3		Electric Jurisdiction for the test year 2021.
4		
5	Q.	How did the Company prepare the Employee Expense Amount for
6		MYRP years 2022 and 2023?
7	А.	The Employee Expense Amount for plan years 2022 and 2023 was developed
8		the same way as for the test year 2021, based on the combined amount of
9		employee expenses included in 2022 and 2023 business area budgets. The
10		Employee Expense Amount for the State of Minnesota Electric Jurisdiction is
11		approximately \$15.6 million for 2022 and \$16.1 million for 2023.
12		
13	Q.	How did the Company prepare the Employee Expense Adjustment
14		FOR MYRP YEARS 2022 AND 2023?
15	А.	The Employee Expense Adjustment of \$1.6 million for 2021 is based on the
16		review of actual expenses from the last full fiscal year, which is currently 2019.
17		To determine the Employee Expense Adjustment for 2022 and 2023, we
18		examined how the Employee Expense Amount (based on business area
19		budgets) changes from 2021 to 2022 and from 2022 to 2023, and then
20		modified the Employee Expense Adjustment to follow proportionally that
21		change. In other words, if the Employee Expense Amount for example
22		increases from 2021 to 2022 by five percent, then we would increase the
23		Employee Expense Adjustment by five percent for 2022.
24		

Q. WHAT IS THE EMPLOYEE EXPENSE ADJUSTMENT FOR THE PLAN YEARS 2022
 AND 2023?

A. The Employee Expense Amount decreases from 2021 to 2022 by 3.6 percent
and increases from 2022 to 2023 by 3.3 percent. When these percentages are
applied to the 2021 test year Employee Expense Adjustment, it results in an
approximately \$1.5 million adjustment (after rounding) for the 2022 plan year
and an approximately \$1.6 million adjustment for the 2023 plan year.

8

9 Q. WHAT IS THE AMOUNT OF EMPLOYEE EXPENSES THE COMPANY IS 10 REQUESTING TO RECOVER FOR PLAN YEARS 2022 AND 2023?

A. After the Employee Expense Adjustment is deducted from the Employee
Expense Amount, we are requesting recovery of approximately \$14.1 million
for plan year 2022 and \$14.5 million for plan year 2023. Table 1 below
summarizes the Employee Expense Amount, Employee Expense Adjustment,
and the resulting amount of employee expenses that the Company is seeking
to recover for 2021, 2022, and 2023.

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Table 1

Employee Expense Amount, Employee Expense Adjustment, and Requested Recovery for 2021, 2022, and 2023 (State of Minnesota

Electric Jurisdiction)

Year	Employee Expense Amount (\$ 000's)	Employee Expense Adjustment (\$ 000's)	Request for Recovery (\$ 000's)
2021	16,168	1,569	14,598
2022	15,581	1,512	14,069
2023	16,098	1,562	14,535

Q. PLEASE PROVIDE DATA ON THE EMPLOYEE EXPENSE AMOUNTS AND THE
 ACTUAL EMPLOYEE EXPENSES FOR THE PAST THREE YEARS.

3 А. Table 2 below provides data on the employee expense amounts (based on 4 business area budgets) and actual employee expenses for 2017-2019 for the State of Minnesota Electric Jurisdiction. This data suggests that the 5 6 Company's business areas have cumulatively done a reasonably accurate job of 7 budgeting for their employee expenses – over the past three years, the total 8 actual employee expenses were within 0.7 percent of the total employee 9 expense amounts. The actuals exceeded the budgeted amounts in 2018 and 10 2019, while the actuals came in under the budgeted amounts in 2017. 11 Employee expenses are somewhat volatile because of external conditions such 12 as weather and variations in airfare and hotel prices, and also fluctuate based 13 on unpredictable Company needs and commitments, such as mutual aid 14 requirements to assist other utilities in national emergencies. In 2020, the 15 actual and forecasted employee expenses will likely be significantly lower 16 because of COVID-19. This is an illustration (albeit extreme) of how actual 17 employee expenses expenditures fluctuate from year to year as a result of 18 conditions beyond the Company's control. Exhibit (WKH-1), Schedule 6 19 provides additional data by employee expense category for 2017-2019.

1	Table 2					
2	Employee Expense Amount vs. Actual Employee Expenses, 2017-					
3	2019 (State of Minnesota Electric Jurisdiction) ¹					
4		Employee	Actual Employee	\$ Variance	% Variance	
5		Expense Amount (\$ 000's)	Expenses (\$ 000's)	Over (Under) (\$ 000's)	Over (Under)	
6	2017	15,170	13,922	(1,248)	(8.2%)	
7	2018	14,558	15,256	698	4.8%	
8	2019	15,613	16,495	882	5.7%	
9	3-year total	45,340	45,673	333	0.7%	
10						

11 Q. WHAT ARE THE EER SCHEDULES?

12 The Employee Expense Statute requires that a rate case filed by a public utility А. 13 must include a schedule that separately itemizes certain employee expense 14 categories. This employee expense transaction data must be from the most 15 recently completed fiscal year and include the date, amount, business purpose, and vendor for the expense. After we reviewed all actual 2019 employee 16 17 expense data and removed items that we believed were not recoverable (e.g., 18 the Employee Expense Adjustment), the remaining transactions were arranged 19 into EER Schedules required by the Employee Expense Statute. A list of the EER Schedules is attached as Exhibit___(WKH-1), Schedule 7. The complete 20 21 EER Schedules are provided in Volume 3 Required Information, Section IV 22 Other Required Information, Tab 2.

1	V.	EMPLOYEE EXPENSE REVIEW AND DEVELOPMENT OF EER
2		SCHEDULES
3		
4		A. Employee Expense Review Process
5	Q.	IN GENERAL, HOW DID THE COMPANY REVIEW EMPLOYEE EXPENSES AND
6		DEVELOP THE EER SCHEDULES?
7	А.	We followed the same methodology as was used in our last four rate cases:
8		test year 2013 (Docket No. E002/GR-12-961), test year 2014 (Docket No.
9		E002/GR-13-868), test year 2016 (Docket No. E002/15-826), and test year
10		2020 (Docket No. E002/19-564).
11		
12	Q.	What data did the Company review and use to prepare the EER
13		SCHEDULES?
14	А.	The Employee Expense Statute requires that we provide employee expense
15		data from our last completed fiscal year, which is 2019. We used the full 12
16		months of 2019 data from SumTotal and any other applicable Company
17		systems (e.g., VIM, VIM Nuclear, and TIME).
18		
19	Q.	WHAT FIELDS DID THE COMPANY EXTRACT FROM SUMTOTAL?
20	А.	While SumTotal contains many other fields, for this case we extracted fields
21		that were: (1) necessary to develop EER schedules that comply with our
22		interpretation of the requirements in the Employee Expense Statute and our
23		commitments in the prior electric rate cases; and (2) helpful in determining if
24		the expense could be allocated to the State of Minnesota Electric Jurisdiction.
25		The raw SumTotal data set includes the corporate credit card transactions and
26		cash reimbursements for all expenses incurred by NSPM and Service
27		Company employees.

1 Q. PLEASE DESCRIBE THE PROCESS FOR REVIEWING SUMTOTAL DATA?

2 The process to review SumTotal data is largely manual and involves numerous А. 3 steps and a line-by-line review of transactions. A detailed explanation of this process is provided in Exhibit___(WKH-1), Schedule 8. After extracting the 4 5 data set described above, we first removed transactions that have no cost 6 assignment or allocation to the State of Minnesota Electric Jurisdiction 7 (restricting the data set to approximately 200,000 line items). I note one 8 exception: we preserved all transaction data for entertainment expenses and 9 dues even if not allocable to the State of Minnesota Electric Jurisdiction. We 10 did so to remain consistent with the EER Schedules provided in our last 11 electric rate case, which included employee entertainment and dues expense 12 transaction data. We have developed a process that allows us to determine the 13 amount of each transaction's jurisdictional allocation.

14

From this point, we identified transactions that are not recoverable and are already accounted for below-the-line, or needed to be manually moved belowthe-line. Several Company cost element accounts are below-the-line accounts and include expenses related to lobbying, non-recoverable recognition, corporate tickets, and other similar deductions. These non-recoverable, belowthe-line transactions were excluded from a further review.

21

22 Q. What was the Next Step in the SumTotal Review process?

A. Next, we searched the remaining transactions (approximately 196,000 lines)
for 124 key words, and we also searched them for vague business purposes
and other criteria, to determine if there were transactions inconsistent with the
Employee Expense Policy or our prior rate case commitments or that were
not necessary for the provision of utility service. Our proposed Employee

1		Expense Adjustment consists of transactions identified through this effort.
2		Specifically, we included in the adjustment items that were:
3		• Identified by our key word search;
4		• Considered to have vague business purposes;
5		• For meals exceeding \$65 per person;
6		• For business meals that included only Company employees;
7		• Inconsistent with the guidelines in our Employee Expense Policy; and
8		• Identified as generally not being needed for the provision of utility
9		service.
10		
11	Q.	PLEASE DESCRIBE THE KEY WORD SEARCH.
12	А.	Based on our past experience, we developed a list of 124 key words that was
13		used to identify transactions that may not be appropriate for rate recovery.
14		The list was developed specifically to capture expenditures related to sporting
15		and entertainment events, recreation, celebrations, recognitions, life events,
16		international travel and lobbying. The key word list is provided in Table 2 to
17		Exhibit(WKH-1), Schedule 8. Transactions initially identified through the
18		key word search were manually reviewed, line-by-line, to determine if the
19		transaction qualified as a recoverable employee expense. Some expenses
20		identified through the key word search are "false positives," which means they
21		are appropriate for recovery although they contain a key word. For example,
22		expenses incurred for vendors such as Holiday Inn Express or Holiday Station
23		Store could be recoverable although matching the search word "holiday." We
24		identified approximately 33,000 transactions through the key word search and
25		approximately 12,200, or 37 percent, of these transactions were included in the
26		Employee Expense Adjustment. The amount of adjustment based on the key

- Q. PLEASE DESCRIBE HOW THE COMPANY SEARCHED FOR SUMTOTAL
 TRANSACTIONS WITH VAGUE BUSINESS PURPOSES.
- 3 We first manually reviewed each transaction to assess if the business purpose А. 4 field, by itself, provided an adequate description to determine the business 5 purpose. If the business purpose was vague, such as "dinner," "travel," or 6 "meeting," we manually reviewed other data fields and examined acronyms 7 and abbreviations. If the combined documentation was not sufficient to 8 determine an adequate business purpose, the transaction was flagged for 9 removal. A representative (non-exhaustive) list of 229 acronyms that are 10 commonly used by our employees is provided in Table 3 to Exhibit 11 _(WKH-1), Schedule 8. The amount of adjustment based on vague business 12 purposes is approximately \$73,000.
- 13

14 Q. DID THE COMPANY IDENTIFY EVERY SUMTOTAL TRANSACTION WITH A15 VAGUE BUSINESS PURPOSE?

16 А. Identifying vague business purposes is somewhat subjective. While we have 17 made our best effort to identify these transactions, there could be transactions 18 with business purposes others might consider vague. Our Employee Expense 19 Policy provides guidelines for the appropriate documentation of employee 20 expenses, and our employees provide business purposes they believe are 21 reasonable. While an approving manager may find a business purpose 22 reasonable based on knowledge of the work being done by an employee, this 23 business purpose may appear vague to an outside party. We believe that there 24 is always some judgment and subjectivity involved in assessing the business 25 purpose, and do not think that perfection is possible, nor should it be the 26 standard applied. In our review of employee expenses, we conducted a 27 thorough search for vague business purposes and reviewed acronyms and

- abbreviations included in business purposes when necessary. We believe our
 effort and the resulting Employee Expense Adjustment are consistent with
 our commitment in the 2011 rate case.
- 4
- 5 Q. ARE THERE MEALS GREATER THAN \$65 PER PERSON, PER DAY IN THE EER
 6 SCHEDULES?
- 7 No. We are not seeking recovery for these transactions, and the EER А. 8 Schedules do not include meals in excess of \$65 per person per day. Our 9 Employee Expense Policy guidelines require that an employee should not 10 charge for more than \$65 per person, per day for business or travel meals. We 11 have continued to improve compliance with this guideline, but we still 12 identified instances where the meal transactions in SumTotal exceeded the 13 allowable amount. These transactions (approximately \$22,000) are included in 14 the Employee Expense Adjustment.
- 15

16 Q. Are business meals that included only Company employees included 17 in the EER Schedules?

- A. No. Although we believe there are instances where business meals among
 employees are necessary, we are not seeking recovery for these transactions
 and they are also excluded from the EER Schedules, consistent with past
 practice. Approximately \$567,000 of employee-only business meals reported
 through SumTotal are included in the Employee Expense Adjustment.
- 23
- Q. Please describe the rest of the SumTotal transactions included in
 The Employee Expense Adjustment.
- A. The rest of the Employee Expense Adjustment is comprised of SumTotal
 transactions that are otherwise inconsistent with our Employee Expense

Policy guidelines; do not pertain to the State of Minnesota Electric Jurisdiction; or we believe are not needed to provide utility service. Based on our past experience, we conducted a manual line and field review to identify these types of expenses, and any transactions identified by the review were flagged for removal. Approximately \$278,000 of flagged SumTotal transactions are included in the Employee Expense Adjustment.

7

8 Q. ARE EXPENSES FOR INTERNATIONAL TRAVEL INCLUDED IN THE EER9 SCHEDULES?

A. Yes, depending on the business purpose. Our Employee Expense Policy
recognizes that international travel is sometimes necessary for conducting
Company business, for example, to attend industry trainings and vendor
supplier meetings; to audit manufacturing processes at vendors' locations; and,
to ensure safe operation of our nuclear facilities. These types of legitimate and
necessary expenses are included in the EER Schedules and excluded from the
Employee Expense Adjustment.

17

18 Q. WHAT IS THE TOTAL AMOUNT OF ADJUSTMENT THE COMPANY MADE TO19 SUMTOTAL TRANSACTIONS?

A. Based on the review process described above, we made a total adjustment of
approximately \$1.541 million to SumTotal employee expense transactions. A
summary table of these adjustments is included in Exhibit___(WKH-1),
Schedule 8, p. 11.

- Q. How did the Company review employee expenses recorded in other
 systems than SumTotal?
- 3 As explained in Section III.B above, VIM, VIM Nuclear, and TIME А. 4 applications include some 2019 employee expense transactions. In these 5 applications, the descriptive fields available are less extensive than those 6 provided within SumTotal. We identified employee expenses by looking at 7 accounting codes, vendor name, description, and other available transactional 8 data fields. For the identified employee expense transactions, we conducted a 9 line-by-line review to remove transactions that we believe are non-recoverable, 10 similar to the SumTotal review described above. The process to review VIM, 11 VIM Nuclear, and TIME expense data is described in more detail in 12 Exhibit___(WKH-1), Schedule 8.
- 13

14 Q. WHAT ADJUSTMENTS DID THE COMPANY MAKE TO VIM, VIM NUCLEAR, AND15 TIME TRANSACTIONS?

A. Based on our review, we made a total adjustment of approximately \$29,000 to VIM employee expense transactions. We did not make any adjustments to VIM Nuclear or TIME data.

19

20 Q. DO YOU THINK THE RESULTING \$1.6 MILLION EMPLOYEE EXPENSE 21 ADJUSTMENT FOR THE STATE OF MINNESOTA ELECTRIC JURISDICTION IS 22 REASONABLE?

- A. Yes. Our process to identify employee expense transactions for exclusion was
 rigorous and consistent with the commitments we have made in past rate
 cases. This adjustment ensures a reasonable and appropriate amount of
 employee expenses are included in 2021, 2022, and 2023.
- 27

Q. ARE TRANSACTIONS THAT MAKE UP THE \$1.6 MILLION EMPLOYEE EXPENSE
 ADJUSTMENT INCLUDED IN THE EER SCHEDULES?

A. No. The EER Schedules do not include any of the transactions that make up
the \$1.6 million Employee Expense Adjustment. Once the expenses
comprising the Employee Expense Adjustment were removed, the remaining
data – O&M employee expense transactions – was sorted to create the EER
Schedules corresponding to the categories set forth in the Employee Expense
Statute.

- 9
- 10

B. Details Regarding EER Schedules

Q. PLEASE DESCRIBE THE INFORMATION REPORTED FOR THE TOP TEN HIGHEST
PAID EMPLOYEES AND OFFICERS AS REQUIRED BY THE EMPLOYEE EXPENSE
STATUTE?

- A. EER Schedules 5A-5J comply with the Employee Expense Statute
 requirement that we provide itemized employee expense information for the
 ten highest paid officers and employees for 2019, the most recently completed
 fiscal year.
- 18

19 The Employee Expense Statute also requires that we provide compensation 20 information for the individuals on the top ten compensated list. EER 21 Schedule 5 includes the State of Minnesota Electric Jurisdiction 2019 actual 22 and 2021-2023 budgeted compensation information for the top ten highest 23 paid officers and individuals. Company witness Ms. Ruth K. Lowenthal 24 describes in her Direct Testimony the employee compensation costs we 25 propose to recover.

26

Q. IS THE COMPANY REQUESTING RECOVERY OF CORPORATE AVIATION
 2 EXPENSES?

A. No. EER Schedule 8 provides expenses related to corporate aviation, as
required by the statute, but we are not requesting recovery for them and they
are excluded from the 2021 test year amount. I note that EER Schedule 8 also
includes any food, beverage, lodging, and other travel transactions for the
corporate aircraft pilots. These aviation expenses are excluded from the test
year amount as well.

9

10 Q. Is the Company requesting recovery for any lobbying-related11 expenses?

- A. No, we do not request recovery of any lobbying or lobbying-related expenses,and these are excluded from the 2021 test year amount.
- 14

Q. WHAT HAS THE COMPANY DONE TO ENSURE THAT THERE ARE NO LOBBYING
OR LOBBYING-RELATED EXPENSES IN THE EER SCHEDULES?

17 А. Lobbying-related costs charged to appropriate internal order accounts are 18 recorded as below-the-line expenses and excluded from the EER Schedules. 19 Our key word search also included lobbying-related words (e.g., lobby, legis, 20 political, election, PAC, senat, and repr) to identify any other transactions that 21 might be related to lobbying and capture them in the Employee Expense 22 Adjustment. Additionally, for those employees who lobby from time to time, 23 we reviewed each of their transactions and removed those that appeared to be 24 for lobbying or lobbying-related activities on behalf of the Company.

Q. ARE ANY OTHER CATEGORIES OF EMPLOYEE EXPENSES EXCLUDED FROM THE
 EER SCHEDULES?

3 Yes. Spending for life events – such as funerals, weddings, and birthdays – is А. 4 excluded from the EER Schedules. All expenses charged in 2019 to the Life 5 Event account were included in the Employee Expense Adjustment. In 6 addition, our key word search review of 2019 transactions included life event-7 related words (e.g., floral, flowers, funeral, bereavement, birthday, wedding, 8 and baby) to identify other transactions that were not recorded to the Life 9 Event account so that these transactions could be included in the Employee 10 Similarly, expenses that were determined to be for Expense Adjustment. 11 career event celebrations - such as meals for retirement, promotion, or 12 anniversary parties – are included in the Employee Expense Adjustment.

13

14 Other expense categories that we are not requesting recovery for are alcohol 15 and entertainment expenses. Any alcohol portion of a meal expense must be 16 itemized separately in SumTotal. The key word search also had terms to 17 identify any other expenses that might be alcohol-related. These were all 18 excluded from the EER Schedules. EER Schedule 3 lists all recreation and 19 entertainment expenses, as required by the Employee Expense Statute. These 20 expenses are recorded below-the-line and we are not requesting recovery for 21 them. EER Schedule 7 lists all gift expenses, and some of these are typically 22 recovered from rates (e.g., performance-based and safety recognition) and 23 some are included in the Employee Expense Adjustment (e.g., wedding or 24 birth gift). Finally, mobile device expenses are not subject to the reporting 25 requirements in the Employee Expense Statute and therefore they are 26 excluded from the EER Schedules.

Q. ARE CERTAIN EMPLOYEE RECOGNITION EXPENSES INCLUDED IN THE EER SCHEDULES?

3 Yes. We use a vendor-based recognition program branded as Xcelebrate to А. 4 administer recognition awards, and these expenses are included in the EER 5 Schedules. The Xcelebrate program is used to recognize excellent work 6 performance and accomplishments. Awards must be approved by leadership, 7 and approval levels vary depending on the award value from manager through 8 Vice President. Xcelebrate awards are received in points, which can be used 9 for merchandise or gift cards through an online catalog. The highest level of 10 award is equivalent to \$200, and this level requires both manager and Vice 11 President approval. A nomination wizard within Xcelebrate is available to help 12 determine the appropriate award level. Xcelebrate awards may also be used to 13 recognize excellent work performance that is related to safety.

14

In addition, the Xcelebrate program is used to recognize years of contribution at five-year intervals as well as retirement. Eligible employees are invited to select a gift from the applicable anniversary/retirement catalog. Transactions administered through the Xcelebrate platform were included in our employee expense review. We continue to believe that employee recognition and appreciation help foster a collegial working environment essential to achieving a high level of productivity.

22

Q. Are safety-related recognition expenses included in the EERschedules?

A. Yes. Safety-related gifts and other incentives are included in the EER
Schedules, consistent with past practice. Safety-related accomplishments may
also be recognized outside the Xcelebrate program. For example, Nuclear

1 Operations and other business areas may recognize a group or plant for a 2 specific achievement, such as successful and safe completion of a large project 3 or reaching a major milestone without an injury. All safety-related recognition 4 awards, incentives, meals, and gifts must be approved by a manager and/or a 5 safety committee. Safety recognition expenses were included in our employee 6 expense review. Safety recognition is a necessary and reasonable expense to 7 provide utility service – one of the Company's fundamental goal is to ensure 8 and enhance the safety of our employees and customers.

9

10 Q. EER SCHEDULE 6 INCLUDES A ROW FOR "DUES & MEMBERSHIPS" – ARE
11 THESE INCLUDED IN THE EMPLOYEE EXPENSE AMOUNT?

12 That row in EER Schedule 6 includes three types of dues: Professional А. 13 Association Dues, Chamber of Commerce Dues, and Social Services Dues. 14 Professional Association Dues are incurred by our individual employees for 15 memberships in professional organizations in their respective fields. The 16 portion of Professional Association dues that is not considered lobbying is 17 recoverable and included in the test year Employee Expense Amount. 18 Chamber of Commerce Dues are corporate expenses and they are excluded 19 from the Employee Expense Amount. We request recovery for the non-20 lobbying portion of these dues, which is supported in Mr. Halama's Direct 21 Testimony. Social Services Dues are corporate expenses, recorded below-the-22 line, and excluded from the 2021 test year.

23

Q. WHAT EMPLOYEE EXPENSE DATA IS INCLUDED IN EER SCHEDULES 10, 11,AND 12?

A. These schedules contain summary employee expense data from VIM (EER
Schedule 10), VIM Nuclear (EER Schedule 11), and TIME (EER Schedule

- 1 12). Per our commitment in the 2011 rate case, we have provided summary
 2 data instead of complete transaction details.
- 3
- 4 Q. ARE THERE ANY LIMITATIONS IN THE PROCESS USED TO DEVELOP THE EER
 5 SCHEDULES OR THE SCHEDULES THEMSELVES?
- 6 We believe our EER Schedules comply with the requirements in the А. 7 Employee Expense Statute. However, I note that the process we use to 8 develop the EER Schedules is almost entirely manual and requires that our 9 employees analyze and review many thousands of lines of data. SumTotal 10 does not have the functionality to automatically generate reports that comply 11 with the Employee Expense Statute requirements. Therefore, the 12 development of EER Schedules continues to be a manual effort that requires 13 judgment.
- 14
- Q. CAN YOU RECONCILE THE EER SCHEDULES TO THE TEST YEAR 2021 REVENUE
 REQUIREMENT FOR EMPLOYEE EXPENSES?
- A. No. The EER Schedules are based on the actual 2019 employee expense
 transactions. The test year revenue requirement of approximately \$14.6
 million is based on the 2021 budgeted expenses by business areas. As a result,
 a direct reconciliation of the 2019 EER Schedules to the 2021 test year
 amount is not possible because of the different time periods.
- 22
- Q. CAN YOU SUM UP THE 2019 EER SCHEDULES SO THAT THEY MATCH THE
 ACTUAL 2019 EMPLOYEE EXPENSES IN THE COMPANY'S GENERAL LEDGER?
- A. No, for several reasons. For example, the transactions that make up the
 Employee Expense Adjustment of \$1.6 million are included in the general
 ledger but excluded from the EER Schedules. Also, several EER Schedules

have duplicative employee expenses. For instance, transactions in EER
 Schedule 1A (Vice President and Above Travel and Meal) are also included in
 EER Schedule 1 (Travel and Lodging) and EER Schedule 2 (Meal Expenses).
 Similarly, employee expense transactions in EER Schedules 5A-5J (Top Ten
 Compensated) are also included in the other EER Schedules.

6

7

8

VI. FLEET CAPITAL INVESTMENTS

A. Overview

9 Q. WHAT IS THE PURPOSE OF THIS SECTION IN YOUR TESTIMONY?

A. I support the Company's capital budget for the Supply Chain business area's
Fleet organization. The Fleet organization is responsible for planning,
procuring, maintaining, and retiring the Company's fleet assets. By fleet assets,
I mean the fleet of cars, trucks, trailers, and construction equipment, and
related assets such as garages and fuel depots, that the Company uses to
support its provision of safe and reliable service.

16

17 Q. PLEASE DESCRIBE THE CENTRALIZATION OF FLEET CAPITAL TO SUPPLY18 CHAIN'S FLEET ORGANIZATION.

19 Management of the capital budget for fleet investments was centralized within А. 20 Supply Chain's Fleet organization in November 2018. Prior to this 21 centralization, each operational business area was responsible for budgeting 22 their own fleet capital investments. Following this centralization, the Fleet 23 organization became responsible for managing the capital fleet budget for all 24 business areas across Xcel Energy's operational companies, including 25 replacement, maintenance, and repairs for existing fleet vehicles and 26 equipment.

27

Q. WHAT ARE THE BENEFITS OF CENTRALIZING THE MANAGEMENT AND
 BUDGETING FOR FLEET UNDER SUPPLY CHAIN?

A. Centralizing the management responsibilities to one unit within Supply Chain
creates efficiencies, harmonizes long-term planning, and optimizes the
purchase and maintenance of the Company's overall fleet. The Fleet
organization works closely with each business area to ensure a strategic
approach that provides the appropriate number of safe and reliable Company
vehicles and equipment.

9

10 As a result of this centralization, we have also been able to improve the 11 process to identify aged fleet vehicles and equipment that need replacement. 12 The Fleet organization uses the total cost of ownership model to identify 13 those fleet assets that need to be replaced. Generally speaking, the worst fleet 14 assets based on age, miles, and hours are replaced first. This means that in any 15 year, the most need may be concentrated to a single business area or 16 operational company, and as a result, capital budgets for fleet replacements 17 may fluctuate from year-to-year.

18

19 Q. Do the changes discussed above – centralization of Fleet Capital

20 AND TOTAL COST OF OWNERSHIP MODEL – HAVE OTHER IMPACTS?

A. Yes. Because of the organizational change, it is difficult to analyze cost trends
and compare the 2020 forecast and 2021-2023 budgets to past years' actual
expenses, which were tracked by individual business areas. However, going
forward, centralization of Fleet will make it easier to project future costs and
to compare them to past actuals because we are now using consistent
reporting categories and practices across all business areas. Additionally, the
process change to use the total cost of ownership model means that for one

jurisdiction or business area, the budget for fleet replacements may vary from
one year to another. We believe this is an improvement on prior practices
because we will be making more data-driven decisions regarding repairs and
replacements for our fleet assets.

5

6 Q. Please describe the Company's fleet functions in the State of
7 Minnesota.

8 The Company could not accomplish our core service – providing electricity to А. 9 customers - without reliable fleet assets and equipment. The construction, 10 maintenance, and repair of the electric system necessitates constant travel 11 across Minnesota that requires the use of cars, trucks, and other equipment. 12 We also rely on a variety of different types of construction equipment to 13 perform our daily work. Further, our ability to swiftly and safely respond to 14 storm and other emergencies hinges on our crews having reliable fleet vehicles 15 and equipment. To that end, the Company maintains a fleet of approximately 16 2,141 vehicles and equipment to support our Distribution, Transmission, 17 Energy Supply, Gas, and Nuclear business areas in Minnesota. These fleet 18 assets include various types of cars, trucks, trailers, and construction 19 equipment. We also maintain 14 garages in Minnesota, where we inspect and 20 repair fleet vehicles and equipment. Additionally, we own and operate 10 21 fueling depots in Minnesota. We operate our own fueling depots to enhance 22 crew efficiencies, to ensure access to diesel fuel for emergency operations, and 23 to accommodate vehicles that cannot use commercial retail fueling stations 24 due to size or other restrictions.

25

Q. How does the Fleet organization categorize capital investments
 For fleet?

3 A. We categorize fleet capital investments into the following groups:

4 Fleet Asset Replacements: investments to replace aging and retiring • 5 vehicles, trailers, and construction equipment. 6 Fleet Asset Additions: incremental investments in additional fleet units to ٠ 7 meet business area needs for additional crews hired or specific unique 8 work tasks. 9 Fleet Repairs: investments to repair existing fleet assets to extend their 10 useful life. 11 Fueling Depots: investments for replacing infrastructure at Company-12 owned fueling stations. 13 Garage Tools: investments for tools needed to inspect and repair fleet ۲ 14 assets, such as lifts, jacks, oil distribution systems, exhaust systems, and 15 other similar mechanical tools. 16 17 WHAT ARE THE BUDGETED CAPITAL ADDITIONS FOR THE FLEET Q. 18 ORGANIZATION FOR 2021-2023 (State OF MINNESOTA Electric 19 JURISDICTION)? 20 Table 3 below shows the actual fleet capital additions by business area for А. 21 2017-2019; forecasted capital additions for 2020; and budgeted capital 22 additions for 2021-2023. The budgeted capital additions for the Fleet 23 organization total \$18.3 million in 2021, \$19.3 million in 2022, and \$18.7 24 million in 2023 for the State of Minnesota Electric Jurisdiction. I will discuss 25 the reasons for the increase in these fleet investments as compared to historic 26 investments in the next section of my testimony.

27

1	Table 3							
2	Actual and Budgeted Fleet Capital Additions by Business Area							
3	(State of Minnesota Electric Jurisdiction)							
4		2017	2018	2019	2020	2021	2022	2023
5	(in \$ 000's)	Actual*	Actual*	Actual	Forecast	Budget	Budget	Budget
6	Distribution	15,537	12,342	4,061	12,871	12,201	11,100	9,329
7	Transmission	4,825	5,435	3,652	4,728	2,906	5,141	6,971
8 9	Energy Supply / Nuclear	813	384	-	267	1,046	1,257	1,292
10	Common							
11	(Fleet, materials,			804	1,300	2,177	1,805	1,078
12	outdoor	-	-	004	1,300	2,177	1,005	1,070
13	lighting, facilities, etc.)							
14	Total	21,176	18,161	8,518	19,165	18,330	19,304	18,669

* The management of the capital budget for fleet investments was centralized within Supply Chain's Fleet organization in November 2018. Actual fleet capital additions for 2017 and 2018 in
 Table 3 are for NSPM Electric, including Minnesota, North Dakota, and South Dakota.

17

18 Q. PLEASE EXPLAIN WHY 2019 CAPITAL ADDITIONS ARE SIGNIFICANTLY LOWER 19 THAN 2017-2018 ACTUALS AND 2021- 2023 BUDGET?

20 А. As I discussed above, we budget for Fleet investments across the entire Xcel 21 Energy enterprise using the total cost of ownership model. This means that in 22 a particular year, one jurisdiction or one business area may require greater 23 investments in order to make the necessary fleet replacements required by the 24 total cost of ownership model. In 2019, Fleet Asset Management assessed the 25 fleet portfolio and determined that there was a need to increase our capital 26 investments to replace aged fleet assets for the gas operations in our Colorado 27 jurisdiction and as a result, capital investments were reduced for the State of

Minnesota Electric Jurisdiction. After addressing these Colorado assets in
2019, the Fleet organization is now focusing on reducing the age of our
Minnesota electric fleet over the term of this multi-year rate plan and beyond.
Additionally, I note that the fleet capital actuals for 2017 and 2018 are for
NSPM Electric, (including Minnesota, North Dakota, and South Dakota);
whereas 2019 actuals, 2020 forecast, and 2021-2023 budgets represent only the
State of Minnesota Electric Jurisdiction.

8

9 Q. PLEASE PROVIDE AN OVERVIEW OF THE MAJOR PLANNED CAPITAL ADDITIONS
10 FOR THE FLEET ORGANIZATION FOR 2021-2023.

11 As Table 4 below displays, Fleet Asset Replacements are by far the largest А. 12 category of capital additions, comprising approximately 96 percent of the 13 annual budget for 2021-2023 for the State of Minnesota Electric Jurisdiction. 14 As discussed in greater detail below, over the term of this multi-year rate plan, 15 we will be making increasing capital investments to replace aged fleet assets to 16 decrease maintenance costs and to improve performance. Fueling Depots are 17 our second largest category of capital additions, followed by Fleet Repairs and 18 Garage Tools. Exhibit (WKH-1), Schedule 9 provides further details of 19 Fleet capital additions by account for the State of Minnesota Electric 20 Jurisdiction.

1					Table	4			
2		Actual and Budgeted Fleet Capital Additions by Cost Category							
3		(State of Minnesota Electric Jurisdiction)							
4			2017	2018	2019	2020	2021	2022	2023
5		(in \$ 000's)	Actual*	Actual*	Actual	Forecast	Budget	Budget	Budget
6		Fleet Asset Replacements							
7		and Fleet	20,846	17,567	7,379	18,389	17,286	18,539	18,176
8		Asset Additions							
9		Fueling Depots	-	-	816	425	592	313	41
10		Fleet Repairs	240	116	264	209	200	200	200
11		Garage Tools	89	478	59	142	252	252	252
12		Total	21,176	18,161	8,518	19,165	18,330	19,304	18,669
13		The management o	1	0					117
14	Fleet organization in November 2018. Actual fleet capital additions for 2017 and 2018 in Table 4 ar for NSPM Electric including Minnesota, North Dakota, and South Dakota.								
15									
16		B. Fleet Ca	pital Add	litions by	Catego	ory			
17		1. Fla	eet Asset R	eplacements	and Add	ditions			
18				-					
19	Q.	WHAT INVESTM	IENTS AR	e plannf	ED FOR	FLEET ASS	SET REPL	ACEMEN	TS AND
20		FLEET ASSET ADDITIONS CATEGORY OVER THE TERM OF THE MULTI-YEAR							
21		RATE PLAN?							
22	А.	For 2021 to 2	2023. we	are not	forecas	ting any	incremer	ntal Flee	t Asset
23		Additions. Ho	,			0,			
24		Replacements in			0				
25		State of Minne							
25 26				U			C		
20		include the repl	acement	or 54 pas	senger v	cincles, T	s ngin ai	ity verne	168, 100

1		medium duty / heavy duty trucks, 25 trailers, and 26 construction equipment.
2		Similar types of fleet replacements will be made in 2022 and 2023.
3		
4	Q.	ARE ANY OF THESE FLEET VEHICLES BEING REPLACED WITH ELECTRIC
5		VEHICLES?
6	А.	Yes. Of the 34 passenger vehicles that will be replaced in 2021, 15 will be
7		replaced with plug-in hybrid electric vehicles (PHEVs). In 2022, we plan to
8		replace 20 additional passenger vehicles with PHEVs. By 2023, all sedans in
9		our existing fleet will be replaced by PHEVs. Replacing our current gas-only
10		powered sedans with PHEVs will provide benefits in terms of helping to cut
11		carbon emissions and lowering fuel and maintenance costs.
12		
13	Q.	How does the Company determine which of its fleet assets need to
14		BE REPLACED IN A GIVEN YEAR?
15	А.	The Fleet organization makes decisions on replacing fleet assets across the
16		Company's operational companies using the total cost of ownership model,
17		which takes into account the following inputs: age, the number of miles, total
18		hours, repair costs, maintenance costs, the costs of repair parts, and labor
19		costs for repairs of each fleet unit. These inputs track all costs associated with
20		owning, operating, repairing, and maintaining our fleet vehicles during their
21		entire life span.
22		
23	Q.	How is the total cost of ownership model used to develop the
24		BUDGET FOR FLEET ASSET REPLACEMENTS?
25	А.	Each year, the Company examines the total cost of ownership for each of our
26		existing fleet assets to determine which fleet needs to be replaced in that year.

27 In particular, a fleet unit is identified for replacement when the costs of

1 owning, operating, repairing, and maintaining a fleet unit exceed the average 2 cost of replacing that unit or when customer service is negatively impacted 3 due to increased instances of breakdowns. This condition-based assessment 4 process means that in one year, the most need for replacing fleet assets may be 5 within one operational company or within one business area. As a result, the 6 annual budget for fleet asset replacements for a Company jurisdiction may 7 fluctuate. 8 9 Q. WHY IS IT IMPORTANT TO REPLACE AGING FLEET ASSETS WHEN THESE 10 CRITERIA ARE MET? 11 Replacing our fleet in accordance with these criteria both reduces the total А. 12 overall cost to operate and maintain the Company's fleet as well as 13 maintaining the reliability and safety of our fleet assets. 14 15 Age is the single biggest driver of maintenance and repair costs for fleet assets. The cost to repair and maintain older fleet assets is much higher than newer 16 17 assets as they tend to require more frequent and more extensive maintenance 18 and repairs. As a result, it is important to track the maintenance and repair 19 costs of aging fleet assets to make sure that we replace fleet when the costs of 20 these repairs exceed replacement costs. 21 22 Older fleet assets are also not as reliable as newer fleet assets and this can

22 Older neet assets are also not as reliable as newer neet assets and this can 23 impact customer service since our crews rely on these vehicles and equipment 24 to perform their work. Further, older fleet assets are not as safe as newer 25 assets as they are not equipped with the latest safety technology and have a 26 higher risk of catastrophic component failures. Newer fleet assets also have

- improved fuel economy as compared to older vehicles, thus providing fuel
 savings.
- 3

4 Q. WHAT IS DRIVING THE INCREASED INVESTMENT IN FLEET ASSET
5 REPLACEMENTS OVER THE TERM OF THE MULTI-YEAR RATE PLAN?

6 А. The amounts that we have budgeted for Fleet Asset Replacements for 2021-7 2023 were developed based on the results of the total cost of ownership 8 model. The total cost of ownership model determines the optimal financial 9 age to replace aged fleet assets before they catastrophically fail or cause 10 unnecessary repairs to a fleet unit that is past its ideal replacement age. The 11 current average age of all of our Fleet is 7.5 years. Based on the total cost of 12 ownership model and industry benchmarking, we have determined that the 13 optimum average age of our fleet assets should be 5.7 years. In order to lower 14 the average age of our fleet, we plan to make increased investments in fleet 15 asset replacements starting in 2021 and continuing through 2023. 16 Additionally, as noted above, the Company is replacing certain vehicles with 17 PHEVs.

- 18
- 19

2. Fueling Depots

20 Q. WHAT INVESTMENTS ARE PLANNED IN THE FUELING DEPOT CATEGORY OVER 21 THE TERM OF THE MULTI-YEAR RATE PLAN?

A. We will be upgrading and installing new fuel tanks, fuel card readers, pumps
and upgrading all electrical systems to operate these facilities. The majority of
our investments between 2021 and 2023 relate to replacement of underground
fuel tanks with new above ground fuel tanks. We began this project in 2018 in
the State of Minnesota and anticipate that this work will be completed in 2022.

Q. Why does the Company need to replace these underground fuel
 Tanks?

3 The underground fuel storage tanks at our fueling depots are 30-50 years old А. 4 and have reached the end of their useful life both mechanically and 5 environmentally. They are being replaced with above-the-ground storage tanks 6 that minimize environmental risks. We completed the replacement of four 7 fueling stations in 2018 and two in 2019 in Minnesota. We plan to complete 8 the replacement of three additional fueling depots by the end of 2020 and plan 9 to replace three additional fueling depots in 2021, and one additional fueling 10 depot in 2022.

11

12 Q. How was the budget for fueling depots for 2021-2023 determined?

A. As noted above, the majority of our budget for fueling depots over this time
period relates to the replacement of our underground fuel tanks, fuel
dispensers, card readers and all associated electrical cost and restoration work
with this project. We developed our budget for this work based on our actual
costs to replace these underground storage tanks from 2018 and 2019 and
then multiplied that cost by the number of fueling depot replacements
planned for each year.

20

Q. WHY ARE THERE NO CAPITAL ADDITIONS IN THE FUELING DEPOT CATEGORY PRIOR TO 2019?

A. Prior to the re-organization of Fleet under Supply Chain in 2019, Fueling
Depots was not a separate capital cost category, and these costs were included
in the Garage Tools category. In fact, the majority of the 2018 capital
additions for Garage Tools are related to upgrading fueling depot

1		infrastructure. Beginning 2019, capital costs related to fueling depot upgrades
2		have been budgeted as a separate cost category.
3		
4		3. Fleet Repairs
5	Q.	WHAT INVESTMENTS ARE PLANNED FOR FLEET REPAIRS OVER THE TERM OF
6		THE MULTI-YEAR RATE PLAN?
7	А.	For 2021-2023, we have budgeted \$ 200,000 per year for Fleet Repairs. Repair
8		costs are unpredictable and fluctuate annually, based on the number and type
9		of vehicles and equipment that fail in any given year. Actual repair costs are
10		higher for larger trucks and more complex work.
11		
12	Q.	How was the budget for Fleet Repairs for 2021-2023 determined?
13	А.	We developed the budget for fleet repairs based in part on historic actuals as
14		well as taking into account the current age of our fleet. As I discussed, the
15		average age of our fleet vehicles is currently on the older side, with an average
16		age of 7.5 years. While we are working to reduce the age of these fleet
17		vehicles by making increased investments in fleet replacements, these fleet
18		vehicles will still require necessary repairs to keep them running until they can
19		be replaced. As a result, our budget for fleet repairs is set higher than the
20		historic costs to account for the older nature of our current fleet.
21		
22	Q.	Why are 2018 Fleet Repair costs lower than both 2017 and 2019
23		ACTUAL COSTS?
24	А.	As noted above, prior to 2019 Fleet capital was budgeted by each individual
25		business area using different categories of costs than are used now. As a result,

26 the historical actual expenses may not capture all of the capital additions for 27 fleet repairs. We expect, going forward, actuals will generally align with

1 budgeted amounts depending on the number of units and equipment that will 2 fail or need extensive capital repairs. Further, fleet repairs can vary from year 3 to year as they depend on the number and type of repairs performed each 4 year. 5 6 4. Garage Tools 7 Q. WHAT INVESTMENTS ARE PLANNED FOR GARAGE TOOLS OVER THE TERM OF 8 THE MULTI-YEAR RATE PLAN? 9 А. Our capital investments for Garage Tools will include investments related to 10 maintaining and replacing garage lifts, jacks, and other tools. Starting in 2021, 11 we have also budgeted additional amounts related to equipping our garages 12 with fall restraint equipment to meet U.S. Occupational Safety and Health 13 Administration's (OSHA) requirements. This new fall restraint equipment, 14 which includes harnesses, lifts, and related items, is necessary to comply with 15 OSHA requirements and to keep our fleet technicians safe. 16 Why is the budget for Garage Tools for 2021 to 2023 higher than 17 Q. 18 ACTUALS FOR 2019 AND EARLIER? 19 There are two reasons. First, as I discussed, we have budgeted additional А. 20 capital in 2021 through 2023 to add fall restraint equipment to our garages. 21 Second, due to the organizational changes, historical actual expenses do not 22 capture all of the capital additions for fleet repair, but going forward, actuals 23 should align with budgeted amounts. 24

1	Q.	What do you conclude about the 2021–2023 capital investment
2		FORECASTS FOR FLEET?
3	А.	I conclude that our capital forecasts for Fleet represent an accurate and
4		reasonable picture of our investments over these years. Therefore, these
5		forecasts can be relied on to set just and reasonable rates for our customers.
6		
7		VII. COMPLIANCE ITEM ON LOBBYING COMPENSATION
8		
9	Q.	DO YOU PROVIDE COMPENSATION INFORMATION FOR EMPLOYEES ENGAGED
10		IN LOBBYING?
11	А.	Yes. In Docket No. E002/GR-10-971, the Company agreed to include in its
12		next rate case a report of the total compensation for employees engaged in
13		lobbying, with an explanation of the costs included and excluded in the rate
14		request. This information is provided in Exhibit(WKH-1), Schedule 10.
15		The scope of the information presented in this schedule and EER Schedule 9
16		is consistent with the approach taken in our past electric rate cases.
17		
18		VIII. CONCLUSION
19		
20	Q.	PLEASE SUMMARIZE YOUR TESTIMONY.
21	А.	Our EER Schedules contain the employee expense information required by
22		the Employee Expense Statute. We have conducted a rigorous review to
23		ensure that employee expense costs included in the test year are consistent
24		with the Employee Expense Statute, the commitments in our prior rate cases,
25		and the guidelines in our Employee Expense Policy.
26		

For employee expenses, we have made rate case adjustments of \$1.6 million for 2021, \$1.5 million for 2022, and \$1.6 million for 2023. For corporate aviation, we have made rate case adjustments of \$2.8 million for 2021, \$2.2 million for 2022, and \$2.6 million for 2023. These adjustments ensure that reasonable and appropriate costs are included throughout the term of the MYRP.

7

8 We are requesting recovery for approximately \$14.6 million for employee 9 expenses for 2021, \$14.1 million for 2022, and \$14.5 million for 2023. We 10 have budgeted \$18.3 million in 2021, \$19.3 million in 2022, and \$18.7 million 11 in 2023 for Fleet capital additions to maintain reliable, high quality utility 12 trucks and other equipment.

13

14 Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

15 A. Yes, it does.

W. Kile Husen

XCEL ENERGY, INC. Minneapolis, MN	Director – Supply Chain Process Governance Director -Sourcing & Purchasing Director – A/P and Supply Chain Support	Jan. 2015 - Present May 2008 – Jan. 2015 Feb. 2003 – May 2008
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Works with senior leaders across the enterprise to drive integrated process and technology improvements. Accountable for the integrity of business processes, data, and systems within the enterprise supply chain area. Regularly measures process effectiveness, efficiency, and adherence, and approves remedial action plans. Accountable for budgeting, resourcing, and benefits realization for all aligned improvement and enhancement programs.

NRG ENERGY, INC.	Director - Financial Systems and Accounting	Oct. 1997 - Feb. 2003
Minneapolis, MN	Manager – Thermal Accounting	

Responsible for creating the financial system infrastructure for the company that supported the growth and complex financial needs of this company as it grew from \$1 billion in assets in 1997 to \$13 billion in 2003. Also served as the divisional controller for NRG's Thermal Group.

LIFETOUCH INC.	Manager Financial Reporting	Oct. 1994 – Oct. 1997
Bloomington, MN		

Responsible for all corporate financial reporting for this \$500 million employee owned photographic company.

SPACE CENTER COMPANY	Assistant Controller	Nov. 1993 - Oct. 1994
St. Paul, MN	Internal Auditor/Special Projects	June 1990 - Nov. 1993

Responsible for the accounting function of four privately owned companies doing business in real estate, public warehousing, radio broadcasting, and petroleum exploration.

ERNST & YOUNG	
Minneapolis, MN	

Certified Public Accountant (inactive)

EDUCATION / CERTIFICATION

St John's University Collegeville, MN	Major: Accounting (Honors)	1987

<u>Auditor</u>

Aug

Aug. 1987 - June 1990

Minnesota 1987

Docket No. E002/GR-20-723 Exhibit___(WKH-1), Schedule 2 Page 1 of 20

Xcel Energy®

Travel and Expense Policy

Policy 10.2

Purpose

This policy sets forth expectations regarding the use of the corporate credit card for approved business-related expenses and the expense statement filing requirements. It also outlines the requirements for business travel, meals, entertainment, recognition and more.

Applicability

The Travel and Expense Policy ("Policy") applies to all employees of Xcel Energy Inc. and its subsidiaries and affiliates ("Xcel Energy").

Policy Highlights

- Employees should make cost-effective and policy-compliant decisions.
- Leaders should carefully review and approve all expense reports.
- Call the Supply Chain Hotline Support at 303-628-2644 with questions.

Consultant travel and business-related expenses should be managed in accordance with a negotiated contract and the <u>Contractor Guidelines for Expenses</u>. Business related expenses must be reimbursed through Professional Service Agreements established with consultant or consulting firm.

Staff Augmentation Contractor travel and business-related expenses must be invoiced by contracting agency under the terms of its Master Staff Augmentation Services Agreement with Xcel Energy. The agency is responsible to reimburse the agency's workers expenses.

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Administrative

- <u>Corporate Credit Card</u>
- Expense Statement Filing
- Receipts and Records

Travel, Meals, Entertainment and Recognition

- Business Meetings and Events
- Entertainment
- Meal Expenses
- Alcohol Expenses
- <u>Tips and Gratuities</u>
- <u>Air Travel</u>
- International Travel
- Foreign Currency Transactions
- Combined Business and Personal Travel
- Spousal Expenses
- Non-Reimbursable Travel Expenses
- Hotels/Lodging
- Vehicles
- Vehicle Accidents
- Parking

- Bargaining Unit Per Diems
- <u>Telephone Charges While Traveling</u>
- Employee Recognition

Other Expenses

- <u>Club or Organization Dues</u>
- <u>Contributions to Candidates for Office and Elected or Appointed Public Officials</u>
- Mobile Devices
- Personal Protective Equipment Allowance

If you have questions regarding this Policy, please contact the Supply Chain Hotline at 303-628-2644.

Requirements and Responsibilities

General Statement Regarding Travel & Expense Reimbursement

Upon leader approval, Xcel Energy will reimburse employees for reasonable travel and business-related expenses that the company normally considers deductible under the Internal Revenue Code and regulations for deductible business expenses. Employees are expected to use sound business judgment and plan travel and other business-related expenses to minimize costs.

Corporate Credit Card

Employees who incur travel and other business expenses for Xcel Energy will be issued, and are required to use, a company-sponsored corporate credit card. Use of the corporate credit card must be in accordance with this Policy and the Sourcing and Procurement Matrix. If you have questions about expenses not covered in this Policy or in the matrix, please contact the Supply Chain Hotline.

Staff Augmentation Contractors and interns are not eligible for corporate credit cards. Staff Augmentation Contractors can seek reimbursement for expenses through their contract agency or invoice based on the Professional Service Agreement.

Corporate credit cards are assigned to individual employees and must be used only by the employee whose name is on the credit card. Leaders are responsible for assigning transaction limits for employees during the application process. The following standard transaction limits apply unless other limits are requested and approved:

- \$1,500 per purchase transaction,
- \$2,000 per travel expense transaction, and
- \$5,000 monthly limit

Limits greater than standard require a higher level of approval based on amount requested.

Splitting transactions that are greater than the assigned limits is not allowed. If an employee is required to make a purchase that is greater than the assigned limits, he or she must complete and submit either a One-Time Authorization Limit Change or a Permanent Limit Change request. The employee's Leader must forward the approved form via e-mail to <u>cardadminsupport@xcelenergy.com</u> to execute the request.

Personal Use of Corporate Card

Personal purchases of any type using the corporate credit card are not permitted. In the event that the corporate credit card is used inadvertently for a personal purchase, the employee must mark the expense as "personal" on the expense report and notify their leader. Personal use expenses are monitored to ensure the corporate credit card is used appropriately. The willful intent to misuse the corporate credit card (i.e. knowingly making personal purchases) may be subject to discipline, up to and including termination of employment.

Use of Personal Card or Cash Out of Pocket

The use of personal card or cash out of pocket for business purposes should be rare. Unless otherwise noted in this Policy (e.g. tips, tolls, mobile), it is only appropriate to claim cash out of pocket reimbursement for expenses incurred while traveling when credit cards are not accepted or if an employee inadvertently uses a personal credit card for business travel or business-related expenses. The employee should claim the business expense as "cash out of pocket" on the expense statement and attached the proper detailed itemized receipt documentation. Cash out of pocket expenses are monitored to ensure the corporate credit card is used appropriately.

Expense Advances

Cash advances for travel expenses or reimbursement of travel expenses prior to submitting an expense reimbursement statement are not allowed.

Capital Charges with a Corporate Credit Card

Capital purchases on corporate credit cards are permissible with prior business unit management approval and submittal of the Authorization Form located in the <u>Capital Charges with Corporate Credit Card policy</u>. Prior to use of a corporate credit card for capital purchases, the business unit is responsible to review and adhere to the <u>Capital Charges with a Corporate Credit Card</u> policy.

Expense Statement Filing

Each employee is to include only his or her expenses on an expense statement. Leaders can include on their expense statements minor expenses for their employees who do not ordinarily use an expense statement. Expenses for special meetings, conferences, conventions, seminars, industry meetings, training classes and travel are reimbursable and may be combined with routine expenses on one expense report. Employees may include on their expense statement, expenses for meetings, conferences, meals, etc. where the leader(s) is in attendance with other staff and charged to a subordinate's corporate credit card.

Proxies

Xcel Energy allows the use of proxies in the expense report process. The term "Proxy" applies to an employee who acts on behalf of another employee (e.g. creates and submits and/or approves expense reports). Proxies can only approve reports if they have the approver role in the Expense Management System. Only supervisor level and above have the approver role in the Expense Management System. Employees/Proxies and Approvers will be held equally accountable for the accuracy of report information.

Expense Report Submission Timing

Employees should submit only one expense report per month within 30 days of the first expense transaction. Employees can choose a day of the month and submit their expenses in the Expense Management System each month on that date to maintain the 30-day submission window. Employees will be notified if expenses are not submitted within 30 days of the incurred expense. Daily notifications will be sent for expenses that are not submitted within 45 days of the incurred expense.

Expense statements not submitted within 60 days will cause the employee's corporate credit card to be suspended until the report is complete. In accordance with IRS regulations, any employee expenses not claimed within 60 days of when the expense was incurred may be deemed taxable income to the employee.

Expense statements that are 90 days delinquent will cause the employee's corporate credit card to be closed. Approval from the Director, Supply Chain Business Operations will be required to obtain a new credit card.

Proper Documentation for Expenses

For Internal Revenue Service (IRS) reporting, proper documentation for expenses is required, including a complete business purpose. Business purposes must adequately describe why the expense was incurred, not what the expense was. For example, an appropriate business purpose for an overtime meal expense while working on a boiler repair would be: "Overtime Meal — Boiler Repair." One-word descriptions such as "dinner" or "tickets" are not considered adequate. Abbreviations may be used in the business purpose as long as the abbreviation is spelled out on the receipt or in the description field.

Employees must allocate expenses to the correct accounting and expense type. Employees must update any predefined/default I/O numbers in the Expense Management System when their accounting codes change (due to a role change, for example). Employees should contact their Business Area <u>Finance Representative</u> if they have any questions regarding the correct accounting or expense type.

Expense Approval

Leaders are required to use discretion based on business needs and approved budget when approving expenses. Leaders and/or Proxies who approve reimbursement for travel and business expenses are ultimately responsible for the overall accuracy and completeness of the expenditures being claimed and must ensure:

- All transactions are adequately documented.
- All transactions are appropriate and comply with all company policies and procedures.
- Any exceptions are warranted and properly documented.
- Correct type of cost and expense type have been assigned.
- Necessary detailed itemized receipts have been included.
- Other necessary documentation has been provided.

Receipts and Records

The company requires records and detailed itemized receipts to qualify the employee as having "accounted to his or her employer" for reimbursement of expenses, as defined by the Internal Revenue Code.

The following instances always require a detailed itemized receipt:

- All expenses using a personal credit card or cash, regardless of amount. Exceptions include reasonable tips and tolls.
- All lodging expenses. This is to ensure appropriate accounting for sales and use tax. In addition, the itemized detailed receipt for any expenses charged to the lodging bill must be submitted. Hotels will provide an itemized receipt if requested.
- All purchase-type expenses (such as materials, subscriptions, tangible goods or anything other than typical travel expenses) regardless of amount. This is to ensure appropriate accounting for sales and use tax.
- Authorized invoice payments using the Corporate Card. The invoice must be uploaded into the Expense Management System and the following details are required in the description box: the invoice number and the name of the ultimate seller/vendor if the transacted merchant does not align.
- Airline travel and service fees. The itinerary showing the amount charged is the required detailed itemized receipt.
- Costs associated with alcohol purchases. Alcohol purchases must be broken into separate expense types.

- Meals at or above \$25 with tip included. Tips must be properly documented on the receipt or outlined in the description box. The itemized receipt for a business meal must include the specific business purpose, first/last name and title of those in attendance, including affiliation/company of non-employees and business relationship, such as "employee" or "guest." Group meals that exceed 20 people require a sign-in sheet that outlines the group in attendance with names and relationships as supporting documentation.
- All travel type expenses at or above \$25.
- Multi-trip mileage requires use of a Mileage Authorization form. Single mileage trip detail (for a one-way or round trip) can be entered in the system. Employees must disclose the point of departure and destination with the exact address, service center name or airport code and the total miles for the trip.

Credit Card Receipts

Machine-produced detailed itemized receipts are required and must be submitted along with the credit card receipt to support documentation. If the employee's credit card number is displayed on the receipt, black out all but the last four digits to protect sensitive information.

Lost Receipts

If a receipt is lost or not available, the employee must complete and sign a Lost Receipt form, verifying the legitimate expense. This documentation then serves in place of a detailed itemized receipt. Employees should add information in the description section of the Expense Management System explaining relevant details for expenses incurred that are not self-evident.

Business Meeting & Events

Whenever possible, business meetings should be held on company property and limited to business requirements.

When off-site business meetings and events are required, every effort should be made to use existing contracted corporate agreements or contracted hotels. The Travel Management Company agent will support the identification of contracted meeting spaces.

Entertainment

Any expenses associated with entertaining employees and/or non-employees are reimbursable only when the principal purpose of the activity benefits the company.

Modest and appropriate meals and/or entertainment may be provided to persons who have business with Xcel Energy. Such meals and/or entertainment given must be in connection with a business discussion and must comply with Xcel Energy's Conflict of Interest guidelines outline in the Code of Conduct.

Entertainment - Travel	Travel expenses related to entertainment events (e.g. airfare, lodging, rental car).
Entertainment - Meal	Meals related to entertainment. Includes non-employees or the combination of employees and non-employees. Any entertainment expenses for employees only should be considered recognition. Refer to the Employee Recognition section.
Entertainment - Tickets	Charges associated with any ticketed sporting event or other ticketed entertainment, as well as, costs associated with recreational events (e.g., golfing, fishing, resort activities, etc.). Includes non-employees or the combination of employees and non-employee.

Meal Expenses

Meal expenses includes food, non-alcoholic beverages, alcoholic beverages, and associated taxes and tips. The correct expense type must be used for:

- Travel Meals
- Business Meals
- Entertainment Meals
- Recognition Meals (See Employee Recognition)

The recommended per-meal guidance is breakfast \$8-10, lunch \$10-15 and dinner \$20-40. The maximum allowance is \$65 per person, per day, including food, non-alcoholic beverages, alcoholic beverages and associated taxes and tips. If an employee exceeds the \$65 per person, per day maximum he or she must submit written approval from their business unit vice president with the receipt(s).

When two or more employees attend a meal for company business, the highest-ranking employee must submit the costs for reimbursement. However, expenses for large team meetings, where leader(s) attend with other staff, may be charged to a subordinate's corporate credit card and included on the subordinate's expense statement.

Meals related to approved professional organizations, industry or trade associations are reimbursable.

Every effort should be made to use contracted corporate agreements for food and beverages purchased for onsite business meetings.

Business Meal (Emp Only)	Business Meals with only employees present will be reimbursed when the meeting has a valid business purpose and could not have been reasonably conducted during regular business hours. Meals to discuss casual business matters will not be reimbursed. If the business meal occurs while traveling with employees, it should still be classified as a business meal.
Business Meal (Non Emp)	Business Meals with employees and non-employees that principally benefit the company may be reimbursed if the business cannot be reasonably conducted during regular business hours. If the business meal occurs while traveling with non-employees, it should still be classified as a business meal.
Travel Meal	Meals and beverages incurred while traveling for business. If the meal is for a valid business meeting, it must be classified as a business meal and not a travel meal, even if the meal is incurred while traveling. Meals consumed with other traveling employees in which business is not the focus should be classified as a travel meal and separate tabs are preferred.
Entertainment - Meal	Meals related to entertainment. This includes non-employees or the combination of employees and non-employees. Any entertainment expenses for employees only should be considered recognition.

Alcohol Expenses

Employees should consider the appropriateness and the company's liability when serving and/or consuming alcohol. Employees must comply with the company's fitness of duty provisions outlined in the <u>Alcohol and</u> <u>Drug-Free Workplace</u> Policy (9.3).

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All costs associated with alcohol purchases must be broken into separate expense types on the expense report.

Tips and Gratuities

Tips and gratuities should be reasonable in relation to the locale visited, commensurate with the service performed. The amount of percentage of any gratuity paid should not exceed 25% and must be visible on the receipt or noted in the description box.

Air Travel

Before booking any travel arrangements, employees must determine the business need for the trip and consider less costly alternatives, such as teleconferencing or other conferencing options.

Commercial Air Travel

Air travel costs constitute the largest controllable travel expense incurred by Xcel Energy. Employees must use the Travel Management Company's online booking tool when making air travel arrangements to take advantage of negotiated financial savings, track unused or cancelled airline tickets and for employee safety reasons.

Travel arrangements should not be based on availability of upgrades, frequent flyer awards or bonus points. The Travel Management Company is not authorized to book first-class or business-class air travel and related expenses are not reimbursable. Employees requesting premium seat upgrades must seek approval from their leader (director-level or above). Premium seat assignment is defined as bulkhead, aisle, and exit row or premium economy.

Contact the Travel Management Company to negotiate discounted rates for group travel of 10 or more traveling together. Avoid penalty fares and refundable tickets.

In general, a non-refundable ticket is less expensive than a fully refundable ticket. Non-refundable tickets must be purchased whenever available. Every attempt must be made to book travel at least 14 days in advance of the trip. If plans change and a future trip is anticipated, the ticket can still be used. Last-minute arrangements, changes and/or cancellations should be avoided whenever possible as they substantially increase travel costs and frequently result in penalties.

Employees are responsible for canceling reservations. Employees must notify the Travel Management Company of the unused ticket so the credit information is properly recorded and applied to the next ticket purchased. A change fee and any increase in the non-refundable fare at the time of the ticket change will apply. However, the additional charges are generally still less than the cost of a full coach fare. Employees must submit a copy of the original itinerary and documentation of additional charges with their expenses.

Tickets for air travel will be issued as electronic tickets whenever possible and will be e-mailed, along with an invoice/itinerary, directly to the e-mail address in the employee's profile. Paper tickets will be issued only for airlines that do not offer electronic tickets. Service fees for booking airline reservations are reimbursable.

Early Arrival or Extended Stay

Employees may arrive early or extend their stay at a business destination for up to two days for reimbursement purposes provided the additional stay results in an overall savings to the company. Spousal travel expenses are not reimbursed as part of this program. A travel itinerary provided by the Travel Management Company, substantiating the cost savings, may be required prior to reservation by the approving leader, Corporate Card Team or Audit Services. Other expenses incurred during the extended stay of a personal nature, such as sightseeing or recreational expenses, will not be reimbursed.

The frequency of extended stay for employees traveling on company business is at management's discretion.

Frequent Flyer Miles and Points

Frequent flyer miles and points for hotel stays (or other reward programs) accrued when traveling on company business may be used for upgrades, business or personal travel. Choosing a particular supplier to maximize personal frequent flyer miles or booking through hotel or other internet websites to maximize hotel points is not permitted. Xcel Energy does not reimburse expenses related to frequent traveler programs.

Executive Travel

Restrictions on management levels traveling together are intended to ensure continuity and guard against the loss of senior leadership should an accident occur. The following restrictions apply to air travel:

- Xcel Energy's Chief Executive Officer (CEO) shall travel with no more than two of his or her direct reports.
- No more than three of the CEO's direct reports shall travel together.
- No more than 50 percent of EVPs or SVPs direct reports can travel with him or her.

The CEO must approve exceptions to these restrictions prior to travel.

While these travel restrictions focus on executive management levels traveling together, similar provisions should apply to all employee groups.

Corporate Aircraft

In order to efficiently transport employees and business associates throughout the United States and Canada, the Company operates corporate aircraft. Corporate aircraft are used to save time and enhance employee productivity.

The priority for use of corporate aircraft is determined by the needs of:

- 1. Executive Committee Members
- 2. Vice president level direct report to an Executive Committee Member
- 3. Other employees

The following are authorized to schedule corporate aircraft:

- Executive Committee Members
- Vice president level direct reports to an Executive Committee Member

A flight may be flown without an Executive Committee Member or vice president level direct report to an Executive Committee Member to either reposition, is deemed cost-effective and approved by an Executive Committee Member.

Commercial travel should be considered first for long distance, single-destination trips requested by executives other than the CEO. CEO and direct reports are permitted to travel business-class on commercial flights when it is more cost effective than using the corporate aircraft.

Open seats on scheduled flights are available to any employee traveling for business at no charge to the business area. Reservations for open seats are made on a first-come-first-serve basis.

Cancellations of confirmed seats must be made well in advance to ensure enough time to clear waitlisted passengers who might otherwise have flown commercially.

Bumping is allowed as a last resort to meet the needs of Executive Committee Members or members of the Xcel Energy board of directors. A business unit vice president can bump with seven days' notice.

Flights are generally limited to four days per week involving travel between Minneapolis, Denver and Amarillo.

A flight with fewer than five passengers may be subject to cancellation.

Aircraft Schedules and Passenger Schedules can be viewed on the Aviation Services website. The Aircraft Schedule shows all scheduled flights for the next 60 days. The Passenger Schedule shows trip reservations and ground travel requirements for each passenger in the same upcoming 60-day period.

To make a reservation on the corporate aircraft, employees must contact the Aviation Services Travel Scheduler. A description of the business reason for the travel must be submitted with reservation requests.

Passengers must comply with all flight safety rules and procedures. The aircraft pilot-in-command maintains final authority on aircraft operation and safety of flight. Smoking and alcohol consumption is not permitted on board company aircraft. A passenger who appears to be intoxicated will not be allowed on-board. Hazardous materials are not allowed on company-owned or contracted aircraft. Firearms are not allowed on company-owned or contracted aircraft. Firearms are not allowed on company-owned by the CEO or required by the Transportation Security Administration (TSA) into certain airports.

Flights on corporate aircraft will not be scheduled for personal use. Limited non-business travel for employees and/or their relatives on corporate aircraft will be permitted on business trips only if seats are available and approval is obtained before the flight from the Director, Aviation Services. In accordance with IRS requirements, personal travel may result in additional imputed personal income and additional income taxes to the employee benefiting from the personal travel, based on published U.S. Department of Transportation Standard Industry Fare Level (SIFL) rates.

Non-employee passengers whose flights are supporting Xcel Energy business must have their transport on corporate aircraft pre-approved by an employee at or above the vice president level. In addition, approval must be obtained from the CEO prior to the transport of candidates for public office or elected/appointed public officials on corporate aircraft. Two general rules follow:

- Local, state or federal candidates or their representatives should not be transported during an election campaign in which they are candidates.
- Avoid situations where the transport of any candidate or public official could be construed as an attempt to influence the outcome of an election or any pending or proposed legislation that is of interest to the company.

Charter Air Services

Employees may use charter air services when corporate aircraft are not available and travel by commercial airline is not a feasible alternative, provided that Aviation Services screens and approves charter air services prior to use to ensure the charter operator's compliance with safety procedures, crew qualifications, aircraft airworthiness and adequate insurance coverage. Xcel Energy Aviation Services schedules such charters so that their use can be documented for possible Federal Aviation Administration or legal inquiries and to monitor the quality of service provided.

Travel on Non-Xcel Energy Business Aircraft

The Director, Aviation Services should provide approval to employees before they travel on another company's private aircraft to ensure compliance with standards established for corporate aircraft operations or charter contractors.

Personal Aircraft

Due to liability and insurance coverage concerns, employees are not permitted to travel on behalf of the company in personal aircraft or aircraft not flown by professional pilots. Personal aircraft refers to aircraft owned, rented or operated by individuals whose primary job function is not that of a pilot.

International Travel

International Business Travel

All international travel must be approved at the business unit vice president level prior to making a reservation, excluding Canada. Employees traveling internationally are required to book travel according to the air travel practices listed in this Policy, with the following additions:

- <u>Submit an International Travel Form</u>, including for Canada, at least two weeks prior to travelling abroad. The Enterprise Command Center team will perform and initial review the International Travel Form to assess physical and cyber risk, as well as, overall threat.
- Contact the Legal Services department at 612-215-5207 or 612-215-4587 before making international travel arrangements to discuss export control compliance.
- Call the corporate credit card customer service to inform them of the upcoming international trip. This helps ensure that the employee's card is not inactivated for unusual activity.
- If any one particular leg of the flight is greater than six hours in duration and/or crosses an ocean, it is permissible to consider upgrading to business class. Final approval to upgrade to business class must be obtained from the employee's business unit vice president or higher before booking.

International Personal Travel

Employees traveling internationally for vacations may choose to submit an international travel form and request a Pre-Trip Advisory for personal trips abroad. Employees taking personal international trips are strongly discouraged from taking Xcel Energy assets (i.e. laptops, thumb drives, cell phones) abroad, despite the risk level in the destination.

If an employee intends, or is required, to take Xcel Energy assets abroad, the employee must:

- Receive business unit vice president approval to take the asset(s) on their personal trip.
- <u>Submit an International Travel Form</u>, including for Canada, at least two weeks prior to travelling abroad. A member of the Enterprise Command Center team will perform and initial review the International Travel Form to assess physical and cyber risk, as well as, overall threat.
- Contact the Legal Services department at 612-215-5207 or 612-215-4587 before making international travel arrangements to discuss export control compliance.
- For either business or personal travel, employees may request a Pre-Trip Advisory (PTA) for their intended destination.

Foreign Currency Transactions

For expenses incurred when traveling to another country (including Canada), the expenditures recorded on the expense report must be in U.S. dollars, reflecting the proper exchange rate.

When cash expenses are incurred in foreign currency, it is the employee's responsibility to obtain the most favorable official currency conversion rate.

Combined Business and Personal Travel

When combining personal and company business travel, the business trip portion must be booked through the Travel Management Company. The personal travel portion may also be booked with the travel management company; however, all personal travel costs must be paid for separately.

Employees may arrive early or extend their stay at a business destination. For more information on early or extended stay, refer to the <u>"Early Arrival or Extended Stay"</u> section.

Spousal Expenses

Costs for travel, lodging, meals or other travel expenses for spouses or other family members will not be reimbursed unless the individual has a bona fide company purpose for engaging in the travel or attending the event and the expenses are approved at the senior or executive vice president level. Such travel is generally limited and should be rare.

Non-Reimbursable Travel Expenses

Non-reimbursable expenses include:

- Incremental expenses incurred as a result of personal stopovers, weekend side trips or other personal travel scheduled within or around the business itinerary.
- Excess baggage charges for personal items (excluding bag fees required by the airline, such as for the first checked bag), personal grooming, laundry services, health-related expenses (except for emergencies not covered by the employee's medical insurance program), late payment fees associated with reimbursement for use of personal credit cards, personal travel insurance, loss of cash advance money or personal funds, dependent care expenses and household expenses incurred during an employee's travel.
- Purchase of luggage, clothing or other personal items is not reimbursable. If items are lost in transit, employees should replace items, attempt reimbursement through airlines (or other vendors), then through their homeowners insurance.
- Traffic/parking fines, towing, court costs, airline club memberships, class upgrade charges for airline (excluding pre-approved premium seat upgrades), personal entertainment expenses, personal gifts, personal reading materials and airline headset rental.

Hotels/Lodging

Employees are required to use the Travel Management Company's online booking tool when making lodging arrangements. Using any other source may cause the company to be out of compliance with security requirements and lose negotiated financial benefits. In addition, by using the Travel Management Company to make lodging arrangements, it allows the Company to quickly locate employees during a security concern.

Xcel Energy has negotiated certain discounted hotel rates at contracted properties. These hotels should be used whenever possible for overnight accommodations on business trips when the contracted property is close to the employee's final destination. Where negotiated discount rates are not available, the Travel Management Company will recommend good quality, moderately priced hotels. Service fees for booking hotel reservations are reimbursable.

In rare cases, extenuating circumstances may justify booking property not using the online booking tool (e.g., travel for outages and emergencies). In this case, you should ask for the lowest available rate at check in because a lower rate may be obtained than was originally quoted. Often hotels will reduce rates based on low occupancy. If you're unsure that the event justifies booking outside of the Travel Management Company, please contact the Supply Chain Hotline at 303-628-2644.

When attending a meeting, conference or other event that has a designated booking channel for hotel rooms, please contact the Travel Management Company to make the lodging arrangement.

Employees may be able to secure lower rates by supplying individual travel club information. Employees should include this information on their travel profile to ensure that the Travel Management Company can access those rates at the time of booking.

Lodging in the Local Area

Employees who are attending an off-site meeting and reside in the same local area should commute to and from the meeting rather than stay in a local hotel, unless the length of the meeting or commute time represents an undue burden. If an employee feels this is an undue burden, he or she should discuss this with his or her leader (director-level or above), in advance, who may approve other arrangements.

Cancellations

Room reservation cancellations must be made according to instructions on trip itineraries to avoid a "no-show" charge. Employees should contact the Travel Management Company to make cancellations. Employees who must cancel a reservation on their own should note the cancellation number and hotel contact person. Xcel Energy will not reimburse "no-show" charges.

Telephone Charges While Traveling

Employees traveling should make business-related telephone calls from company locations whenever possible, and/or use a calling card or Mobile Device to avoid direct-call fees from hotels or other public locations that charge high rates. While traveling, reimbursement of personal telephone calls of a reasonable duration and frequency is permitted provided the employee uses the most economical means available.

Non-bargaining employees who use their Mobile Device for incidental business or personal telephone calls while traveling, and who do not have a Personal Responsible Account, may request reimbursement as outlined in the <u>Mobile Device Standard</u>.

Vehicle Use

Ground Transportation for Travel

Employees may use their personal vehicle over air travel, provided the expenses are less than the lowest available round-trip airfare that would have been scheduled for the employee by the Travel Management Company. When evaluating costs, the employee must include expenses associated with the trip to and from the airport and any costs associated with vehicle rental or ground transportation at the business destination. When using a personal vehicle, the standard approved mileage rate for the most direct route to and from the business destination, and meals and lodging expenses for the travel time, should be included for comparison purposes.

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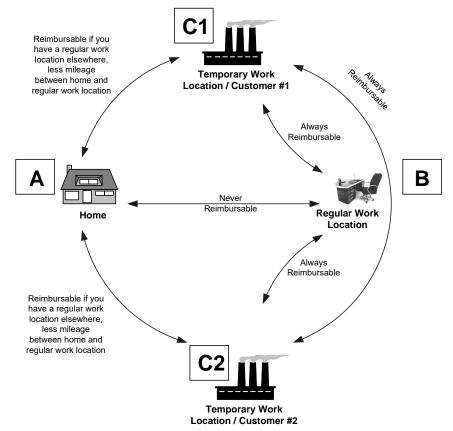
Approval for selecting ground transportation over air travel must be obtained in advance from your business unit vice president or higher. All expenses must be supported with appropriate detailed itemized receipts and documentation, and reimbursement will be for the employee share only. Documentation of the lowest available round-trip airfare provided by the Travel Management Company must be included with expense filing statement.

<u>Mileage</u>

Personal vehicles driven for Xcel Energy business purposes must be of reasonable value, in good repair and in safe operating condition. Motorcycles shall not be used.

Ground transportation expenses are reimbursable when employees use their own vehicle for required company business and the mileage exceeds the mileage between the employee's home and regular work location(s). For documentation purposes, employees must disclose the point of departure, the destination and the total miles for the trip. Employees should be aware that if mileage is paid, but is not reimbursable under IRS guidelines, that reimbursement to the employee is taxable income per IRS regulations.

The following illustration depicts the rules used to determine if ground transportation expenses are reimbursable.



Expense reimbursement scenarios:

• Between home (A) and regular work location (B), whether by car or bus, is never reimbursable.

- Between home (A) and temporary work location/customer (C1 or C2), if you have a regular work location elsewhere, is reimbursable less mileage between home and regular work location. If the normal one-way commute (A to B) is 10 miles and the mileage to the temporary work location (A to C1) is 15 miles, then 5 miles are reimbursable.
- Between regular work location (B) and temporary work location/customer (C1 or C2) is always reimbursable.
- Between two or more temporary work locations/customers (C1 and C2) is always reimbursable.

Definitions:

Home	The place where you reside. Transportation expenses between your home and your main or regular work location(s) are personal commuting expenses.
Regular work location(s)	Your principal place(s) of business.
Temporary work location	This is not your regular work location, but another company or off-site location to which you travel to perform work-related activities or to attend meetings or events. Travel to this location is for a year or less.

All of the above rules apply on weekends. Therefore, mileage incurred from home (A) to regular work location (B) on the weekend is not reimbursable.

Vehicle Rental

Employees should rent vehicles only when other transportation is more costly or impractical. Mass transit is available in many cities and may be a less expensive and more efficient mode of transportation than a rental vehicle. Likewise, taxis, ride-sharing services (Uber, Lyft) or hotel shuttles may eliminate the need for rental vehicles if additional ground travel is not expected during the trip. In some cases, a limousine service may be more economical or feasible, depending on the employee's final destination. The employee should make all efforts to be flexible and to select the lowest cost option that is reasonably convenient and that does not compromise personal safety.

Xcel Energy has contract rates with specific rental car vendors and limousine providers. Those contracted providers should be used to take advantage of negotiated financial benefits. Frequent rental car membership enrollment is available online by accessing the preferred car program through the Travel Management Company.

Rental vehicle size should be requested based on business needs. Intermediate sized cars are standard.

Insurance

Employees should not accept additional vehicle insurance for rentals in the United States. The Xcel Energy self-insurance policy and the bank issuing the corporate credit card provide this coverage. When renting a vehicle outside the United States for business, employees should purchase the liability and physical damage insurance coverage.

If the employee rents a vehicle for both business and non-business travel during the same rental period, he or she may wish to purchase the additional insurance coverage for the non-business portion of the trip. Employees will not be reimbursed for this expense.

Employees must have personal insurance on their personal vehicle, carried at the minimum level designated by the state where the vehicle is registered, if the personal vehicle is used for company business.

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Fuel

Rental vehicles should be refueled before return to avoid high fuel costs, unless it is a greater cost benefit to refuel at the rental company. If it is known ahead of time that refueling will not be possible and considerable driving is expected, an alternative might be to purchase the gas from the car rental company at time of rental pick-up. Advance purchase of the full tank is generally at local gas station rates.

Company Vehicles

Although fleet vehicles may be checked out for shorter travel, business travel of more than 50 miles per day should be conducted in a company pool car, where available, to minimize costs. Refer to the <u>Fleet Department</u> <u>website</u> for related information. Contact the Fleet Department to arrange assignment of a pool vehicle or to add another vehicle to the pool at a specific location.

Refer to the Company Vehicle Assignment and Use Policy (10.3) for details.

Vehicle Accidents

Rental Car Accidents

If an accident occurs while driving a rental vehicle for business, the employee should first handle injuries (such as calling police and medical assistance) and take precautions at the accident scene to minimize harm to others and then ensure that a police report is filed. A copy of the police report and/or the case number is required by the rental car company and should be obtained for Xcel Energy. The employee also should record all pertinent information about the accident, including other drivers' names, addresses, telephone numbers, insurance carriers and make of cars. The employee should also report the accident to their leader. On return from the business trip, the employee should promptly initiate claim procedures with the corporate credit card provider by calling the number on the back of the card.

Company Vehicle Accidents

If an accident occurs while you are driving a company vehicle, the employee should first handle injuries (calling police and medical assistance) and take precautions at the accident scene to minimize harm to others and then ensure that a police report is filed. A copy of the police report and/or the case number should be obtained for Xcel Energy. The employee also should record all pertinent information about the accident, including other drivers' names, addresses, telephone numbers, insurance carriers and make of cars. The employee should contact the Security Operations Center (SOC), report the accident to Xcel Energy management and complete and send the <u>Initial Report of Motor Vehicle Incident/Damage</u> form to the Claims Department and Fleet Department using the contact information included on the form. For additional information on the reporting guidelines for accidents in a company vehicle, see <u>Company Vehicle Assignment and Use Policy (10.3)</u>

Personal Vehicle Accidents

If an accident occurs while you are driving a personal vehicle for company business, the employee should promptly initiate claim procedures with their own insurance provider. The employee should also report the accident to their leader.

Vehicle Parking

The lowest-cost alternative should be selected for parking associated with business-related events, including airport parking.

Parking for a business-related activity is reimbursable only if the amount incurred is from:

- A location other than the employee's normal work location
- The employee's normal work location and the parking expense were incurred after the employee paid the initial parking fee. For example, if the employee paid \$10 to park at his or her normal work location, that \$10 is not reimbursable. If the employee left his or her normal work location for business at another

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location and paid another \$10 to return to his or her normal work location, only the second \$10 parking fee would be reimbursable. Efforts should be made to minimize this type of parking expense.

The following parking expenses are not reimbursable:

- Monthly parking or a portion of monthly parking if incurred at normal work location
- Weekend parking if incurred at normal work location
- Parking tickets or expenses associated with towing a vehicle

Bargaining Unit Per Diems

A per diem is a daily allowance given to bargaining unit employees to cover expenses related to meals and/or business travel, as opposed to a reimbursement of actual expenses. Depending on certain circumstances, a per diem payment can be either taxable or non-taxable and must be reported on an employee's W-2 Form in either case. In order to facilitate proper tracking and reporting, all per diem payments need to be processed through the time entry system. Per diems may not be entered in the Expense Management System.

Employee Recognition

XCelebrate Recognition

Refer to the XCelebrate recognition website when recognizing benefited employees for outstanding efforts and results, going above and beyond the call of duty or demonstrating our company values. This program should be used for all recognition expenses funded by the corporate recognition budget.

Safety Recognition

Safety recognition is addressed through the safety program.

Other Recognition

Additional opportunities are available to recognize one or more benefited employee for work-related accomplishments and/or engagement. Expenses are charged to business area budget, should be paid for using a corporate credit card and must be submitted and reconciled through the Expense Management System.

Career Event	This includes food and/or a gift provided to acknowledge career-related achievements, including receiving certification, years of service, retirement, graduation or promotion.
Life Event Gifts	A Life Event is defined as funeral, major medical situation or the birth or adoption of a child and should be limited to benefited employees and immediate family members.
Recognition-Employee Engagement	This includes employee engagement and team building activities such as plant tours, and incentives/campaigns based on specific department goals, meals, awards and other associated expenses. Meals and other costs related to these events should also be expensed as employee engagement. If non-employees are present, see the Entertainment Events and Meals section.
Recognition-Entertainment	This includes charges associated with any ticketed sporting event or other ticketed entertainment, as well as costs associated with recreational events (e.g., golfing, fishing, resort activities, etc.). Meals and other costs related to these events are also considered recognition entertainment. If non-employees are present, see the Entertainment Events and Meals section.

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Gifts for career and life events should not exceed \$70 per qualifying event and should be limited to employees only. Meal expenses must follow the per meal and per day maximum guidance. See the Meals and Entertainment section for the recommended per meal guidance and maximum reimbursement. Additional expenses are subject to area vice president, director or manager discretion and budget constraints. Expenses need to be reasonable in amount, have a business purpose and comply with the Code of Conduct.

Employees are encouraged to recognize other events, such as graduations, birthdays, weddings and showers, during breaks and/or lunch hours with business area approval. The company will not reimburse associated expenses such as gifts or catering. Gifts not specifically mentioned in this Policy, given from one employee to another employee, are not reimbursable.

Club or Organization Dues

Employees should seek prior approval by their appropriate business unit vice president or higher for reimbursement of charges associated with club or organization dues and account for these expenses in the appropriate type of cost and expense type.

At the discretion of the CEO, full or partial reimbursement of capital assessments associated with country club memberships or other social organizations may be permitted. Generally, such reimbursement authorization will be afforded only to Xcel Energy board-appointed officers, based on sound business-related rationale and will require a separate type of cost and expense type.

Contributions to Candidates for Office and Elected or Appointed Public Officials

See Policy 3.8, Political Contributions, Lobbying and Government Communications

Mobile Devices

Xcel Energy business conducted through a mobile device must be done in a secure manner to reduce information security risks that can result in a negative impact on the company.

Xcel Energy permits two types of reimbursable accounts for mobile devices: Corporate Responsible Account and Personal Responsible Account.

Corporate Responsible Account

A Corporate Responsible Account is in the name of Xcel Energy and Xcel Energy bears payment responsibility to the communication service provider using the corporate credit card. When submitting your phone bill in the Expense Management System, upload the summary version; do not include the detailed phone bill unless otherwise requested by management.

Corporate Responsible Accounts may only be used by:

- Bargaining unit employees
- Non-bargaining employees that share mobile devices or pooled-minute plans with other employees

Personal Responsible Account

A Personal Responsible Account is in an employee's name and the employee bears payment responsibility to the communication service provider using personal funds. Employees can use a mobile device to conduct company business under a Personal Responsible Account if the employee:

- Is required to be on-call after normal working hours
- Works in the field or a plant location and it is necessary to be in communication with other employees
- Works in a corporate office but frequently travels and it is necessary to be in communication with other employees
- Is in a leadership role and it is advantageous to Xcel Energy to conduct business when not in the office

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The acquisition of, use of and reimbursement of charges associated with mobile devices must be in accordance with the <u>Mobile Device Standard</u>.

Xcel Energy has negotiated discounts with several communications service providers that apply to both Corporate Responsible Accounts and Personal Responsible Accounts. Information on these providers can be found at the <u>Cell Phone Service</u> web page. The corporate negotiated discounts are available to all employees, including use that is intended for personal purposes only, and employees are encouraged to take advantage of corporate discounts and special promotions.

Personal Protective Equipment

For bargaining employees, reimbursement should comply with the collective bargaining agreement. For nonbargaining employees, reimbursement should comply with the <u>Personal Protective and Safety Equipment</u> <u>policy, 12.1.170</u>. Non-bargaining employees must document the frequency of Personal Protective Equipment purchases in the Expense Management System Description section if the amount is higher than the per-year allowance.

Consequences of Noncompliance

Any employee, regardless of position or title, who violates any provision of this policy, may be subject to discipline, up to and including termination of employment. Contractor violations may result in removal of assignment at Xcel Energy.

Reporting and Protection from Retaliation

We encourage individuals to speak up without fear of retaliation when they see or suspect policy violations. There are several <u>reporting options available</u>. Retaliation is prohibited and will not be tolerated at Xcel Energy. Please refer to Xcel Energy <u>Anti-Retaliation Policy (9.23)</u>.

Definitions	
Corporate Responsible Account	The type of account for purchasing Mobile Data Services, Mobile Voice Services and/or Mobile Devices that is in the name of Xcel Energy and for which Xcel Energy bears payment responsibility to the communication service provider.
Employee	Legal definition of an employee, not a person who is contracted through an outside agency to perform work for Xcel Energy.
Executive Committee	The CEO and members of his or her Executive Committee listed on XpressNET.
Expense Management System	The expense reporting system the company uses to reconcile employee expenses. It includes all corporate credit card transactions for travel, purchase and approved cash out-of-pocket expenses.
Leader	An employee who supervises other employees (including supervisors, managers, directors, vice presidents and executive officers).
Meal	Food, non-alcoholic beverages, alcoholic beverages and associated taxes and tips.
Mobile Data Service	Services purchased from a communications service provider that provides Internet access and e-mail/calendar access which are accessible through a Mobile Device.
Mobile Device	Consumer-level Mobile Device such as smart phones (including BlackBerries, iPhones and Android phones), tablets (such as iPads and Android devices) and PDAs.
Mobile Eligible User	An employee using Mobile Data Services and/or Mobile Voice Services that is authorized to either 1) use a Corporate Responsible

Xcel Energy

Travel and Expense Policy (10.2) 19

	Account or 2) submit reimbursement requests for a Personal Responsible Account.
Mobile Voice Service	Services purchased from a communications service provider that provides telephone service and which are accessible through a Mobile Device.
Per Diem	A daily allowance given to bargaining employees to cover expenses related to meals and/or business travel, as opposed to a reimbursement of actual expenses.
Personal Responsible Account	The type of account for acquiring Mobile Data Services, Mobile Voice Services and/or Mobile Devices that is in the employee's name and for which the employee bears payment responsibility to the communication service provider.
Proper Documentation	An original or official paper, such as a detailed itemized receipt or invoice, showing all items purchased and/or an explanation containing relevant details for expenses incurred that are not self- evident, signed by both employee and approving leader.
Proxy	An employee who creates and submits and/or approves expense reports on behalf of another employee.
Staff Augmentation Contractor	A person supplementing the company's work force who is employed by a staffing agency. The person is an employee of the contracted agency and receives wages or salary and benefits from that employer and not Xcel Energy. Xcel Energy pays the agency based on the contracted terms and conditions for the person's services. The use of 'Staff Augmentation Contractor' is synonymous with 'contingent workers or contract workers'.
Travel Management Company	Contracted travel provider utilized for commercial airfare, rental cars and hotel reservations when planning travel.
Type of Cost	An accounting classification used to categorize costs by separate object accounts. This categorization drives internal reporting and external financial statement presentation.
Xcel Energy	Xcel Energy Inc., its subsidiaries and affiliates. The use of "we," "ours" or "the company" is synonymous with Xcel Energy.

References

Code of Conduct Alcohol and Drug-free Workplace policy (9.3) Company Vehicle Assignment and Use policy (10.3) Mobile Device Standard Personal Protective & Safety Equipment Policy (12.1.170) Sourcing and Procurement Matrix (Matrix/Decision Tree) XCelebrate website

History of Revisions

February 28, 2020 January 2, 2020 December 17, 2016 December 9, 2015 December 19, 2013 March 18, 2013 October 5, 2012

Northern States Power Company Employee Expense Policy Docket No. E002/GR-20-723 Exhibit___(WKH-1), Schedule 2 Page 20 of 20

Travel and Expense Policy (10.2) 20

May 4, 2011 January 21, 2011 June 9, 2010 February 5, 2010 August 19, 2009 March 6, 2009

Approval

This policy was approved by Kent Larson, Executive Vice President, Group President — Operations and Judy Poferl, Chief Ethics & Compliance Officer.

The Company made several changes in December 2015 and in December 2016 to the Travel and Employee Expense Reimbursement Policy 10.2 to ensure a consistent process for submitting and approving eligible employee expenses. In addition, we reviewed the whole Employee Expense Policy in 2019 and incorporated changes in January 2020 to ensure the policy is clear and easily understood by all employees.

Date	Summary of Content Changes	Reasons for the Changes
12/09/ 2015	 Added the requirement for leaders to ensure employee expense reimbursement aligns with policy and budget when approving expenses. Clarified how consultant and contractor expenses should be managed. Removed the requirement for approving leader's signature when submitting the Lost Receipt form. Added guidance for cash out of pocket expenses when traveling. Clarified that business meals are not usually associated with travel. Updated primary cities for corporate aircraft travel. Revised published Aircraft and Passenger Schedule time frame from 90 to 45 days. Updated Employee Recognition content to reflect new Xcelebrate online tool and other recognition opportunities. 	 Emphasize the expectations that proper expense reimbursement process is necessary for the recovery of expenses as a component in rate filings. Update the changes in aviation as a result of the relocation to Minneapolis and changes in the scheduling process. Clarify that employee recognition is a priority for the Company and the new recognition tool offers more recognition options.
12/17/	• Strengthened outline of appropriate	Increase employee

2016	business purposes.	understanding on eligible
2010	 Better defined receipt requirement for all 	business expenses and
	cash-out-of-pocket transactions.	expense reporting.
	*	expense reporting.
	Added clarification of company	
	sponsored program events for	
	employees and/or non-employees being applicable for entertainment events and	
	meals.	
	• Clarified that rental vehicle refueling	
	should be at the highest cost benefit to the company.	
	• Aligned with Company Vehicle	
	Assignment policy (10.3) on accident reporting for company vehicles and	
	personal or rental vehicles when driving	
	for business.	
	 Clarified that only benefited employees 	
	are eligible for employee recognition	
	program rewards.	
	 Updated Expense Advances section to 	
	indicate cash advances for travel are not	
	allowed.	
	• Added Capital Charges with a Corporate	
	Card section to outline and link to the	
	existing Capital Asset Accounting policy	
	and guidelines.	
	• Updated definitions, including addition	
	of Employee and Staff Augmentation	
	and removal of Expense Reimbursement	
	Statement.	
01/02/	• Restructured policy and table of	• Restructure the Employee
2020	contents.	Expense Policy to match

· · ·		1
	 Inserted a general statement regarding travel and employee expense reimbursement. Updated the travel expense transaction limit from \$2,500 to \$2,000. Included stronger language stating that personal purchases are not permitted, inadvertent use must be reported, and willful intent to misuse may be subject to discipline. Added that employees must update any predefined/default I/O numbers in the Expense Management System when their accounting codes change (due to a role change, for example). Stated that the use of personal card or cash out of pocket reimbursement should be rare. Added that employees should submit a 	 the new Company policy template. Review the whole Employee Expense Policy for any necessary changes. Strengthen and clarify language to ensure that the Employee Expenses Policy is easily understood by all employees.
•	Added that employees should submit a detailed itemized receipt for any expenses charged to a hotel room.	
•	Added that invoice numbers are required for authorized invoice payments using the corporate credit card.	
•	Included conflict of interest language that states meals and/or entertainment given must be in connection with a business discussion and must comply with Xcel Energy's Code of Conduct.	
•	Expanded the definitions of meals; added that meals consumed with other traveling employees in which business is	

travel meals and separate tabs are	
•	
Created a separate header for alcohol expenses.	
Included stronger language for booking hotels stating that employees are required to use the Travel Management Company's online booking tool when making lodging arrangements	
Added that the use of ride-sharing services (Uber, Lyft) is acceptable and	
Clarified that the CEO and direct reports	
are permitted to travel business-class on	
0	
0	
percent of EVPs or SVPs direct reports	
can travel with him or her.	
Changed the Aircraft Schedule so that it	
shows all scheduled flights for the next	
60 days rather than 45 days.	
Added that employees requesting	
international travel form at least 2 weeks	
	 preferred. Created a separate header for alcohol expenses. Included stronger language for booking hotels stating that employees are required to use the Travel Management Company's online booking tool when making lodging arrangements. Added that the use of ride-sharing services (Uber, Lyft) is acceptable and may be cheaper than a rental vehicle. Clarified that the CEO and direct reports are permitted to travel business-class on commercial flights when it is more cost effective than using the corporate aircraft. Added EVPs to the executive travel restrictions stating that no more than 50 percent of EVPs or SVPs direct reports can travel with him or her. Changed the Aircraft Schedule so that it shows all scheduled flights for the next 60 days rather than 45 days. Added that employees requesting premium seat upgrades must seek approval from their Leader (director-level or above). Updated international travel section to reuire employees to submit an

	 prior to travel. The Business Unit VP must approve all international travel prior to making any reservations. Added language to clarify that spousa expenses should be rare and must be approved at the senior or executive v president level. 	1
	• Restructured the employee recognition section to make clear what is and is n reimbursable.	
	 Added consequences of non-complia Added language on reporting and protection from retaliation. 	nce.
02/28/ 2020	 Clarified that the amount of percenta of any tips or gratuity paid should no exceed 25%. 	

Employee Expense Commitments

Source	Commitment	Where Addressed in TY 2021 Rate Case
TY 2011 Electric Rate Case (GR-10-971) O'Hara Surrebuttal	Provide direct testimony in future rate cases which explains all employee expense data in the Company's technical systems.	 Husen Direct, Section III, Employee Expense Reporting, and Husen Direct, Section V, Employee Expense Review and Development of EER Schedules, discuss employee expense data in SumTotal, SAP, Corporate PassPort, and TIME applications. EER Schedules 10, 11 and 12 provide a summary of employee expenses processed in systems other than SumTotal. Provided on compact disk, Required Information Vol. 3.
TY 2011 Electric Rate Case (GR-10-971) O'Hara Surrebuttal	Provide direct testimony in future rate cases which explains the process used by the Company to create the EER Schedules, including any limitations.	 Husen Direct, Section V, Employee Expense Review and Development of EER Schedules, discusses the process used to develop the EER Schedules and limitations of this process. Husen Direct, Schedule 8 provides the details of the process used to develop the EER Schedules.

		1 age 2 01 0
TY 2011 Electric Rate Case (GR-10-971) O'Hara Surrebuttal	Provide direct testimony in future rate cases which explains the types of employee expenses the Company is not seeking to recover in rates.	 Husen Direct, Section V, Employee Expense Review and Development of EER Schedules, describes the types of transactions that the Company is not seeking to recover in rates. This Section also describes what expenses are included in the Employee Expense Adjustment. Husen Direct, Schedule 8 provides process details for what is included in and excluded from the EER Schedules as well as the development of the Employee Expense Adjustment.
TY 2011 Electric Rate Case (GR-10-971) O'Hara Surrebuttal	Provide direct testimony in future rate cases which explains the progress made to improve the reporting of employee expenses and compliance with the Employee Expense Policy.	Husen Direct, Section III A, SumTotal, discusses SumTotal characteristics and training. Husen Direct, Section III C, Internal Controls and Monitoring, describes how the Company is monitoring compliance with the Employee Expense Policy and appropriate reporting of employee expenses.
TY 2011 Electric Rate Case (GR-10-971) O'Hara Surrebuttal	Provide direct testimony in future rate cases which explains the findings of any recent internal audits regarding employee expenses.	Husen Direct, Section III C, Internal Controls and Monitoring, discusses the Company's most recent 2018 internal audit of employee expense reporting.
TY 2011 Electric Rate Case (GR-10-971) O'Hara Surrebuttal	Provide EER Schedules in a manner that facilitates review and quantification of categories.	EER Schedules are provided in Volume 3, Required Information, Section IV Other Required Information, Tab 2. Concurrent with this rate case filing, we are providing the OAG and the Department of Commerce live Excel spreadsheets of the EER Schedules to facilitate their review.

		Page 5 01 0
TY 2011 Electric Rate Case	Update the OAG and the Department of	Since we implemented the significantly revised
(GR-10-971) O'Hara	Commerce of changes the Company intends to	Employee Expense Policy and SumTotal in October
Surrebuttal	make to the Employee Expense Policy, employee	2012, there have not been major plans to change the
	expense reporting systems, or other changes that	Policy or employee expense reporting systems.
	will affect the Company's future reporting under the	
	Expense Statute.	Husen Direct, Section III A, SumTotal, discusses
		current SumTotal features and any planned
		improvements.
		The Company made some changes to the Employee
		Expense Policy in December 2015 and December
		2016. In January 2020, the whole Employee
		Expense Policy was reviewed for any necessary
		changes and in February we made one additional
		change to the policy. Husen Direct, Schedule 2
		provides the current Employee Expense Policy and
		Schedule 3 presents a summary of these changes.
TY 2011 Electric Rate Case	Meet with the OAG prior to filing future rate cases	Met with the OAG shortly before filing this rate
(GR-10-971) O'Hara	to discuss how to streamline regulatory review of	case.
Surrebuttal	employee expenses.	
February 22, 2012	Include a report of the total compensation for	Husen Direct, Section VI, Compliance Item on
ALJ Findings of Fact	employees engaged in lobbying, with an explanation	Lobbying Compensation, discusses compensation
(GR-10-971)	of the costs included and excluded in the rate	for employees engaged in lobbying.
	request.	
		Husen Direct, Schedule 10 provides the total
		compensation for employees engaged in lobbying,
		with an explanation of the costs included and
		excluded in the rate request.

		Page 4 of 6
June 20, 2012 Meeting with OAG	Provide direct testimony describing how we will implement SumTotal, including safeguards which are in place so no bulk information is missing, whether all fields will map similar to Concur, and whether we will have problems updating data.	SumTotal has been in place since October 2012, and the Company has discussed its roll out and initial implementation in three prior rate cases. Husen Direct, Section III A, SumTotal, discusses the characteristics of SumTotal.
June 20, 2012 Meeting with OAG	Provide direct testimony describing how we will preserve data from Concur after SumTotal is in place.	While we have preserved old Concur data (prior to October 2012 implementation of SumTotal), it was not used for preparing this rate case.
June 20, 2012 Meeting with OAG	Provide direct testimony comparing budget to actual data and trending data for employee expenses.	 Husen Direct, Section IV, Employee Expense Amount, Employee Expense Adjustment, and EER Schedules, provides 2017-2019 budget to actual data and trending data for employee expenses. Husen Direct, Schedule 6 provides the budgeted and actual employee expense data by expense category for 2017-2023.
June 20, 2012 Meeting with OAG	Provide direct testimony describing whether Concur has been used increasingly to track employee expenses and whether other Company systems are processing fewer employee expense transactions as a result.	Husen Direct, Section III B, Other Systems, discusses employee expenses in systems other than SumTotal, which replaced Concur in October 2012.EER Schedules 10, 11 and 12 provide a summary of employee expenses processed in other systems than SumTotal.
June 20, 2012 Meeting with OAG	Provide direct testimony addressing improvements made in reporting to show compliance.	Husen Direct, Section III A, SumTotal, discusses SumTotal features. Husen Direct, Section III C, Internal Controls and Monitoring, describes how the Company is monitoring compliance with the Employee Expense Policy and appropriate reporting of employee expenses.

		Page 5 of 6
June 20, 2012 Meeting with OAG	Provide direct testimony regarding training to address entry of meal expenses in SumTotal.	 Husen Direct, Section III A, SumTotal, discusses SumTotal training and other resources provided to our employees to accurately document and approve employee expense transactions in SumTotal. Husen Direct, Schedules 5A, 5B, and 5C provide copies of SumTotal training materials and job aid manuals, which also address entry of meal expenses.
June 20, 2012 Meeting with OAG	Provide direct testimony regarding how recognition issues (including gift cards) are handled.	Husen Direct, Section V, Employee Expense Review and Development of EER Schedules, page 37-38, discusses employee recognition expenses.
June 20, 2012 Meeting with OAG	Prior to the next rate case filing, check with the OAG to confirm best way to present EER Schedules.	Met with the OAG shortly before filing this rate case.
June 20, 2012 Meeting with OAG	EER Schedules to contain the gross amount as well as the NSPM company amount.	Husen Direct, Schedule 8 provides details of the data and process used to develop the EER Schedules. The EER Schedules contain the gross amount as well as the NSPM company amount.
September 3, 2013 Commission Order (GR-12-961), (superseded by the May 8, 2015 Commission Order)	Provide flight data reports for the most recent 12- month operational period, including charged employee, each employee passenger and their assigned operating company, other passengers and their reason for use, and primary purpose for using the flight.	 Husen Direct, Section I, Introduction, states that the Company is not requesting recovery of any corporate aviation expenses in this rate case. Husen Direct, Section II, Definition and Governance of Employee Expenses, states that because the Company is not requesting recovery for any corporate aviation expenses in this rate case, we have not provided the flight log information.

		1 age 0 01 0
September 3, 2013	Provide information for the calculation of the	Husen Direct, Section II, Definition and
Commission Order (GR-	requested recovery amount of corporate aviation.	Governance of Employee Expenses, states that
12-961)		although the Company is not requesting recovery of
		any corporate aviation costs in this rate case, EER
		Schedule 8 provides expense data related to
		corporate aviation to ensure completeness.
May 8, 2015	In future rate cases seeking recovery of corporate	The Company is not requesting recovery of any
Commission Order (GR-	aviation, provide more detailed, accurate records of	aviation expenses in this rate case and consequently,
13-868)	the actual business purpose for flights that are	is not providing more detailed records of the actual
	scheduled, rather than reducing all flights to a	business purpose for flights.
	generic "code."	



Updated 1/1/2019

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Welcome!

This course is required for all non-bargaining and bargaining employees of Xcel Energy Inc. who incur travel and/or business related expenses.

Employees who incur these expenses are issued and are required to use a company-sponsored Corporate Credit Card and ensure they follow the <u>10.2 Travel</u> <u>and Employee Expense Reimbursement Policy</u> when using the Corporate card and/or claiming cash out of pocket business expenses.

The policy applies to all non-bargaining and bargaining employees of Xcel Energy Inc., its wholly owned subsidiaries and affiliates ("Xcel Energy" or the "Company")

- The term "Employee" as used in this policy, includes all regular, full-time, part-time and temporary employees.
- The term "Leader" is used in this policy as an employee who supervises other employees.



Page 2 of 31

Reasonable travel and business-related expenses incurred by employees will be reimbursed upon appropriate Leader approval. Employees are expected to use sound business judgment and plan travel and other business-related expenses to minimize cost.

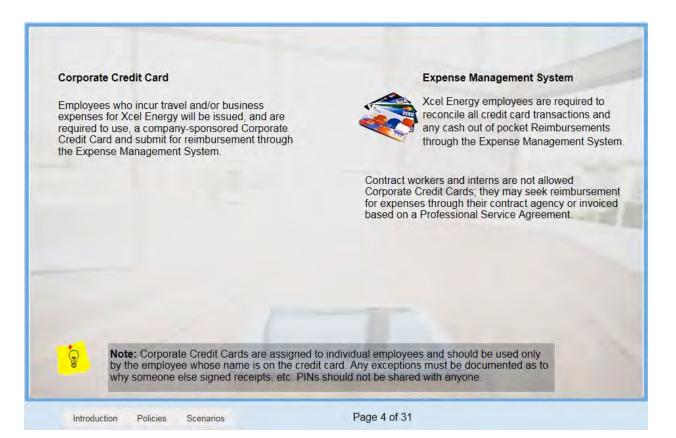
If you are traveling either locally or out of town for business, you must be aware and follow the guidelines that pertain to the types of business-related expenses outlined in Corporate Policy 10.2, Travel and Employee Expense Reimbursement.

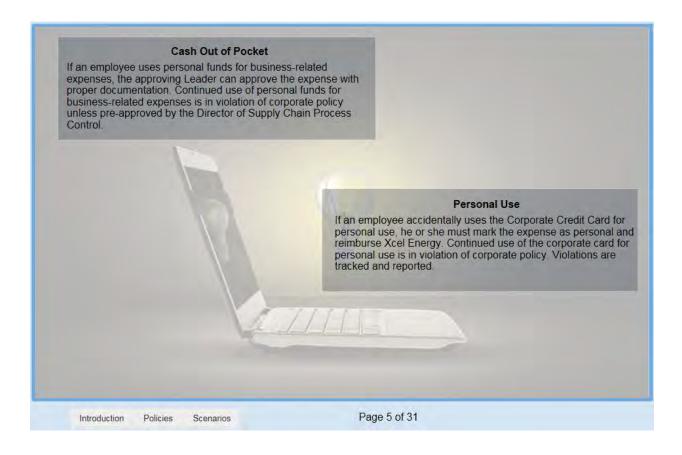
A menu is positioned in the lower left-hand corner of the screen, which provides navigation forward or backward to major sections of the course. However, you must access every page in the course in order to receive credit.

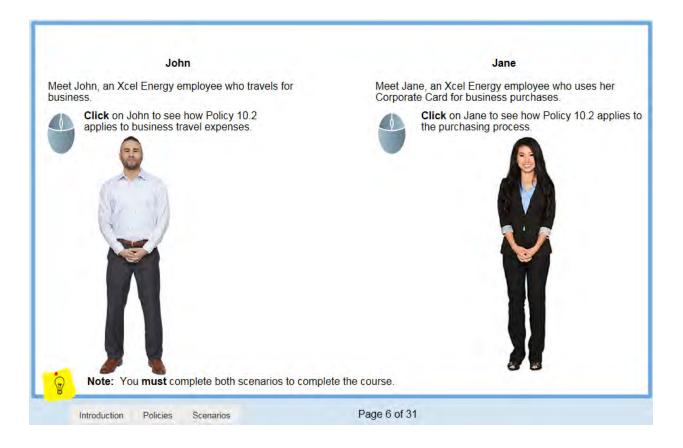
Introduction Policies Scenarios

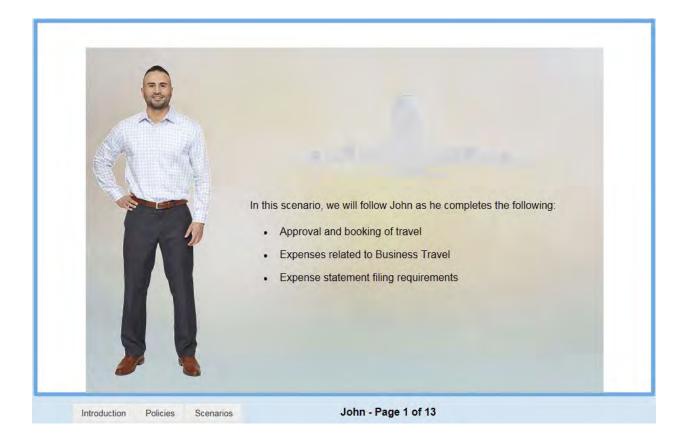
Page 3 of 31

Docket No. E002/GR-20-723 Exhibit___(WKH-1), Schedule 5A Page 4 of 48

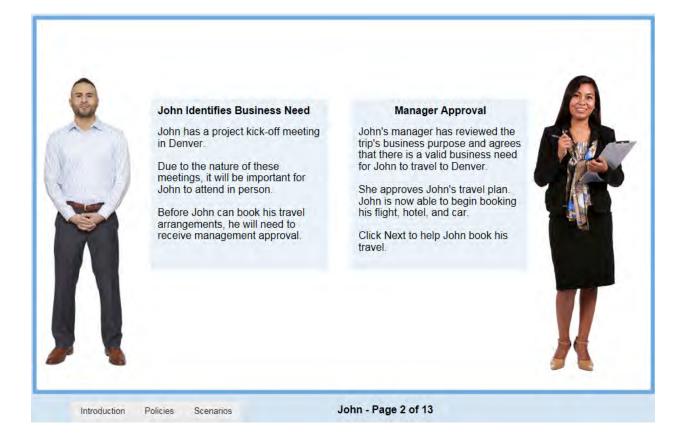


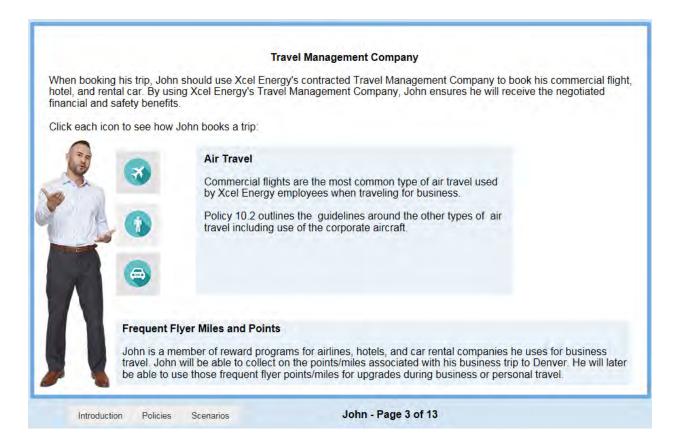


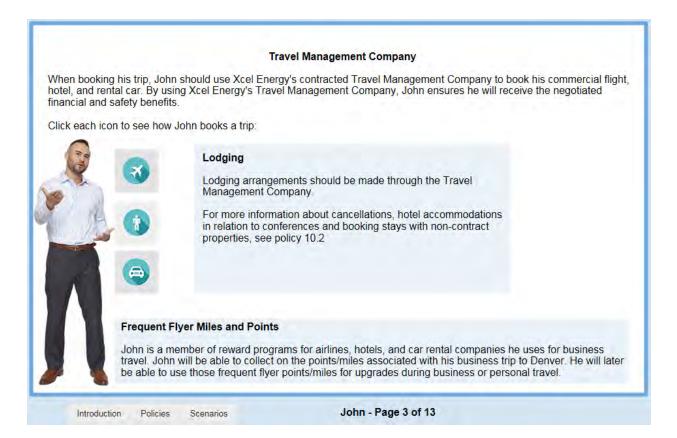


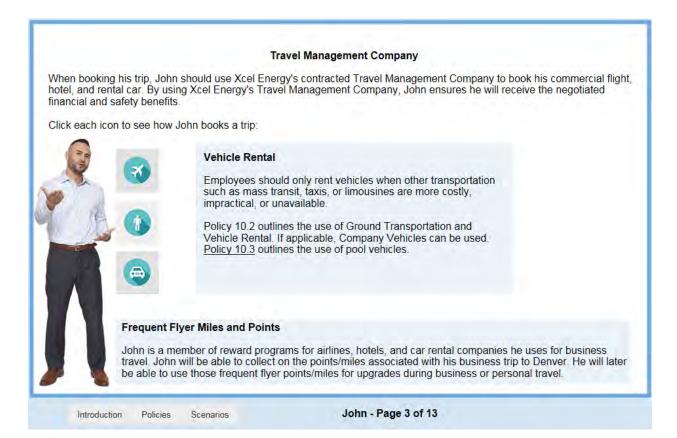


Docket No. E002/GR-20-723 Exhibit___(WKH-1), Schedule 5A Page 8 of 48









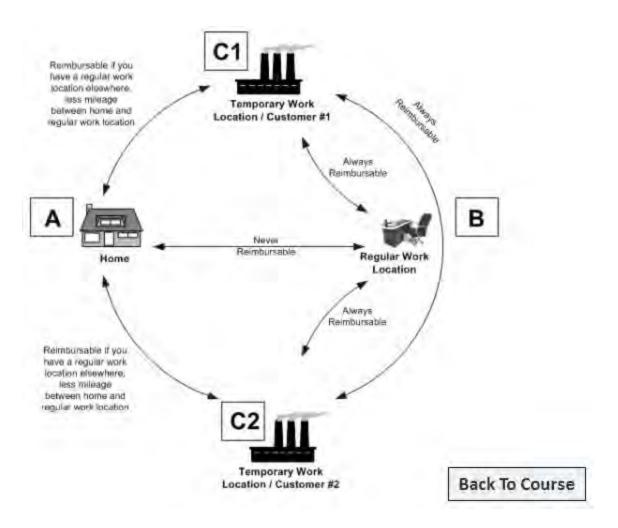




Parking and Mileage Exp	benses
-------------------------	--------

John booked his trip and is ready to head to Denver. Review the following to learn more about what John needs to know about parking and mileage while on his trip.

Parking	Mileage
John plans to drive to his normal work location at 414 Nicollet Mall building in Minneapolis and then drive to the airport later that afternoon to catch his flight to Denver.	John will be driving to the office the day of his trip and then driving to the airport later that afternoon. Since John will be using his personal vehicle for company business he will be incurring mileage that will be reimbursable.
He will need to park his car both downtown and at the airport. John is responsible for paying for the parking expenses incurred at his home work location, but the airport parking expenses incurred while John is in Denver are reimbursable.	John will be reimbursed the standard IRS rate for mileage. This rate covers normal wear and tear on his personal vehicle as well as fuel consumed. For documentation purposes, John must disclose the point of departure, the destination, and the total miles for the trip.
	The illustration depicts reimbursable mileage John qualifies for as outlined in policy 10.2 Click the illustration to view in more detail.
Introduction Policies Scenarios	John - Page 5 of 13



Meal Types Defined

For more information on meal type definitions:

Travel Meal

Meals for individuals while traveling away from home on company business. Documentation must include a specific business purpose for the travel and detailed itemized receipts showing all items purchased.

Business Meal

Meals with employees and non-employees. May be reimbursed if the business cannot be reasonably conducted during regular business hours. Business meals are generally not associated with travel; however if the meal occurs while traveling, it must be coded as a Business Meal. Documentation must include a specific business purpose for the meal and detailed itemized receipts showing all items purchased.

Entertainment Events and Meals and Recognition Meal

See policy 10.2 for further guidelines around Entertainment Events and Meals and Recognition Meals.

Scenarios

The recommended per-meal guidance is:

- Breakfast: \$8-10
- Lunch: \$10-15
- Dinner: \$20-40

The maximum reimbursement is \$65 per person, per day, including food, nonalcoholic beverages, alcoholic beverages, and associated taxes and tips.

If an employee exceeds the \$65 per person, per day maximum, he or she must submit the receipts along with written approval from his or her vice president.

If vice president approval is not received for exceeding the per person, per day maximum employees must claim the difference as a personal expense and itemize accordingly.

Introduction Policies

John - Page 6 of 13

	Help John Decide: When John arrives in Denver he grabs lunch at Subway on his way into the office. What type of meal expense is John's lunch at Subway? Travel Meal Business Meal
Introduction Po	licies Scenarios John - Page 7 of 13

	Help John Decide: When John arrives in Denver he grabs lunch at Subway on his way into the office. What type of meal expense is John's lunch at Subway?
	Travel Meal That's Correct! Business Meal John's lunch at Subway would be classified as a Travel Meal due to the fact that he was traveling on company business when the meal was consumed. It is important that John provides proper documentation. Answer the next question below.
	John and his project coordinator will be meeting to prepare for the project kick-off meeting taking place the following day. John and his co-worker work all afternoon and into the evening. John and his co-worker order Jimmy John's. What type of meal expense is John incurring when he and his co-worker order Jimmy John's for dinner?
	Business Meal
Introduction P	tolicies Scenarios John - Page 7 of 13

-	Help John Decide:	
(F)	When John arrives in Den expense is John's lunch a	ver he grabs lunch at Subway on his way into the office. What type of meal t Subway?
- AV-	Travel Meal That	's Correct!
V	Business Meal he w	's lunch at Subway would be classified as a Travel Meal due to the fact that as traveling on company business when the meal was consumed. It is rtant that John provides proper documentation.
	Ansy	ver the next question below.
	7 113	tor the next question below.
	John and his project coord the following day. John and	inator will be meeting to prepare for the project kick-off meeting taking place
	John and his project coord the following day. John and order Jimmy John's. What Jimmy John's for dinner?	inator will be meeting to prepare for the project kick-off meeting taking place I his co-worker work all afternoon and into the evening. John and his co-worke
	John and his project coord the following day. John and order Jimmy John's. What Jimmy John's for dinner? Travel Meal Business Meal The is w of the kick mea	inator will be meeting to prepare for the project kick-off meeting taking place I his co-worker work all afternoon and into the evening. John and his co-worke type of meal expense is John incurring when he and his co-worker order









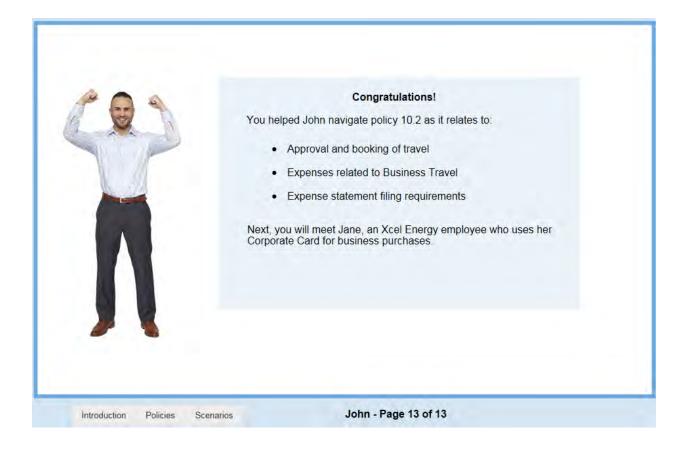


John is required to provide Xcel Energy with itemized receipts to qualify the reimbursement of his travel expenses, including lodging, airfare, and meals.			
Lodging			
All lodging expenses require an itemized detailed receipt to ensure appropriate accounting for sales and use tax.			
Airfare			
The itinerary showing the amount charged is the required detailed itemized receipt for airline travel and service fees.			
Meals			
Meals at or above \$25 require a detailed itemized receipt. If a tip is included but not reflected on the itemized receipt the credit card receipt is also required.			
Further instances including cash out of pocket, mileage, etc. which also require a detailed itemized receipt can be found in policy 10.2. If a receipt is lost or not available, John would need to complete a <u>lost receipt form</u> . For more details, refer to policy 10.2.			
Introduction Policies Scenarios John - Page 10 of 13			

0	What Should John Provide? One of the meal expenses John incurred while on his trip to Denver totaled \$23 and he added a \$3 tip to the credit card receipt when paying his bill. His Total amount charged on his Corporate Credit Card was \$26.
No.	When submitting his report, what documentation should John provide?
1	Itemized Receipt and Credit Card Receipt No Receipt
/ \	
Introduction	Policies Scenarios John - Page 11 of 13

	What Should John Provide?
6	One of the meal expenses John incurred while on his trip to Denver totaled \$23 and he added a \$3 tip to the credit card receipt when paying his bill. His Total amount charged on his Corporate Credit Card was \$26. When submitting his report, what documentation should John provide?
1	Itemized Receipt
12	Itemized Receipt and Credit Card Receipt
	No Receipt
	That's correct!
	An itemized receipt is required for meals at or above \$25.00. Since John included a tip on the credit card receipt he would also need to include that when filing his expense report.
-	Click the Next arrow to continue.







					URCING MATRIX*			
			Title Southers and Process	I dies not spore to human an	nes scene that have deployed \$47 and, and Accel Man arous that have not departed \$48 third epistems and p		Asse Requ	
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Type of Purchase		Click on thumbnail to learn more about the Supply	Type of Agreement	SAP Outline Agreement Type	Emptoris Agreements Aligned to Outline Agreement Types	Work Order	Basemaal Dender	Hannin Sing's Plannin (MKP
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Purchasing Method	-	Procurement Matrix.	Impact he parent Streing	Value letter ly-	These approximates will be larger from approximate and will have many because probability branch approxi- teme Protocolaria Services, Construction Provides, Anothesian Services, and measures Technology because, Machineterum, Repeat and Protocology because, Machineterum, Repeat and Protocology Decision, Machineterum, Repeat and Protocology Decision, Machineterum, Repeat and Protocology		1.2	
lane has identified she can us he needed training materials.	e her Corpora	te Credit Card to purchase	Deal-Off of	Sand Atom Agenesises	Insural advance approximately advance may be to a proper for a long interpretation of any part for a proper solution advance of the solution of the solution of conservations. The Annual Section of the solution interpretation of the Annual Section of The Section Interfaces, Major Reading, Machinemetry: Relation and Departments, Restancing Machinemetry Relation and Dynamics.	*	×	
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Northern States Power Company

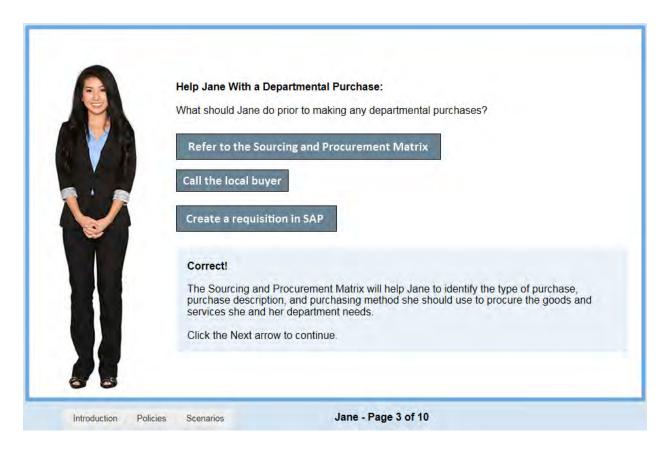
LMS Training: Travel and Employee Expense Reimbursement

The Sourcing and Procu	rement Matrix applies to the busin	DURCING MATRIX* ess areas that have deployed SAP Work and Asset Mana s areas that have not deployed SAP WAM systems and p		AM) systems a	nd processe		
This matrix id	lentifies the four agreement types utilized	t by Sourcing that will be electronically set-up .	Purc	chase Requ Generatio			
Sourcing Definitions				WORK TYPE			
Type of Agreement	SAP Outline Agreement Type	Emptoris Agreements Aligned to Outline Agreement Types	Work Order	Internal Order	Materials Req's Planning (MRP)		
Frequent Pre-Sourced Materials	Master Material Agreement	These agreements will be longer term agreements and will have many purchase orders created against them- Major Supply Agreement	х	x	x		
Frequent Pre-Sourced Services	Master Service Agreement	These agreements will be longer term agreements and will have many purchase orders created against them-Professional Services, Construction Services, Environmental Services, Information Technology Services, Maintenance, Repair and Operations, Consulting Services, Staffing Services (thru IQN or	x	x			
One-Off or Irregular Purchases	Stand Alone Agreement	Stand alone agreements which may be for a project or a one time procurement and can be constructed from any of the following terms and conditions- Construction Services, Consulting Services, Environmental Services, Information Technology Services, Major Supply, Maintenance, Repair and Operations, Professional Services	x	x			
	Other Parties Paper (Supplier Agreement)	These agreements may be structured for one or multiple POs created against the agreement- Software Licenses, Rental Agreements, Supplier Terms	х	x			

The highlighted section is the part of the Sourcing and Procurement Matrix Jane would reference to identify the purchasing method she should use to order 3-ring binders, tab dividers, and labels for upcoming training.

Close







Northern States Power Company

LMS	Training:	Travel	and Er	nployee	Expense	Reimb	oursement

Personal Responsible Account
For more information on the acquisition, use, and reimbursement of charges associated with Mobile Devices, Jane should reference the <u>Mobile Device Standard</u> .

	Personal Responsible Account Corporate Responsible Account A Corporate Responsible Account is in Xcel Energy's name and Xcel Energy bears payment responsibility to the communication service provider using the Corporate Credit Card. Corporate Responsible Accounts may be used by: • Bargaining unit employees					
	A Corporate Responsible Account is in Xcel Energy's name and Xcel Energy bears payment responsibility to the communication service provider using the Corporate Credit Card. Corporate Responsible Accounts may be used by: • Bargaining unit employees					
777	Bargaining unit employees					
4	 Bargaining unit employees Non-bargaining employees that share Mobile Devices or pooled minute plans with other employees 					
	All employees must obtain approval from their business area management to become a Reimbursed Registered User.					
	Jane is the Account Administrator for her department. She uses her Corporate Credit Card to pay the corporate responsible account on a monthly basis for those who qualify and are approved as Reimbursable Registered Users.					
85	For more information on the acquisition, use, and reimbursement of charges associated with Mobile Devices, Jane should reference the <u>Mobile Device Standard</u> .					

	Corporate Responsible Account
	Personal Responsible Account Personal Responsible Account
	A Personal Responsible Account is in an employee's name and the employee bears payment responsibility to the communication service provider using personal credit card or funds. Employees may use a Mobile Device to conduct company business under a Personal Responsible Account if the employee:
	 Is required to be on-call after normal working hours Works in the field or a plant location and it is necessary to be in communication with other employees Works in a corporate office but frequently travels and it is necessary to be in communication with other employees Is in a leadership role and it is advantageous to Xcel Energy to conduct business when not in the office.
1	All employees must obtain approval from their business area management to become a Reimbursed Registered User.
2 2	Jane works at a plant location and her role requires frequent communication with other employees. Jane has been approved by her business area management to be a Reimbursed Registered User on a Personal Responsible Account. She will be paid a stipend for the Mobile Voice Services and/or Mobile Data Services.
	For more information on the acquisition, use, and reimbursement of charges associated with Mobile Devices, Jane should reference the <u>Mobile Device Standard</u> .









	When Jane is completing her expense report it is important that she provides business purposes for each expense incurred by her department. The business purpose must adequately describe why the expense was incurred. Imadequate: Cell Phone Adequate: March 2019 Stipend for Business Use of Personal Cell Phone
Introduction Po	licies Scenarios Jane - Page 7 of 10







Thank you for completing the Travel and Employee Expense Reimbursement training.

You learned about the travel and purchasing guidelines of the Corporate Policy 10.2, Travel and Expense Reimbursement to be utilized in your daily job.

The Learning Management System (LMS) offers more specific training regarding proxies and how to create and submit expense reports. While on the catalog site, search for the word "expense."

If you have unanswered questions or concerns, please send an email to the <u>Supply Chain Hotline</u>.

For a more in depth training course see 'Creating and Submitting an Expense Report' — LPN B5300C-002.



Reminder: For more information about related policies, documents, and forms, please check out the <u>Resources</u> page.

Introduction Policies Scenarios

Page 30 of 31

Thank you for completing the Accrual Basics training course.

The course evaluation will be on your Learning Plan, thank you in advance for taking the time to complete the evaluation. We appreciate your feedback.

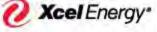
Please close this window to exit the course. You may wish to check your completed work to confirm that you have received credit on the LMS. You can review this course at any time from your Completed Work.

Resources

For any questions or technical issues regarding the Learning Management System (LMS), please complete a LMS Service Request or call 612-330-6184.

Introduction Policies Scenarios

Northern States Power Company Job Aid Creating and Submitting Expense Reports



RESPONSIBLE BY NATURE"

<Corporate Card Department >

Procedure Name:	<sumtotal reconciliation—<="" th=""></sumtotal>
	Creating and Submitting Expense Reports >

Responsibility:

Primary:	<card holders=""></card>
Backup:	<sumtotal admins=""></sumtotal>

Frequency / Due Date: | <Monthly, Every 30 days>

Summary / Background:

A detailed process of how to create and submit an expense report, for expenses incurred on the BMO Purchase Card and Fleet Cards. Also, a detailed process of how to get reimbursed and how to pay back the company for Personal Expenses.

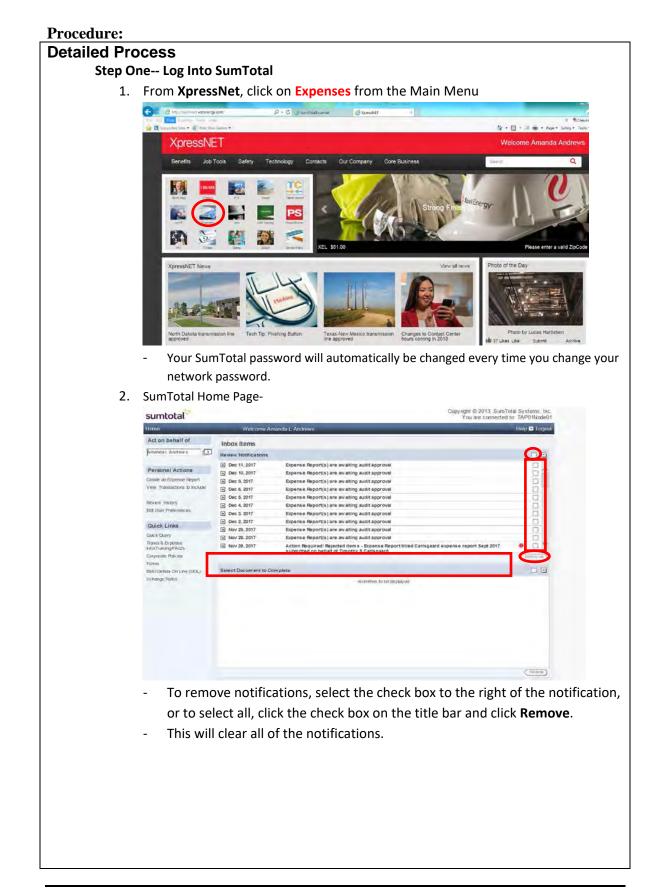
Required Tools and System Access:

(1) SumTotal	
(2) XpressNet	
(3)	

Contacts:

Name	E-Mail Address	Phone	Department /
Indiffe	E-Mail Addless	Number	Title
Amanda Ornelas	Amanda.L.Andrews@xcelenergy.com	303-439-5834	Corp Card Depart
Karolyn Hedquist	Karolyn.T.Hedquist@xcelenergy.com	303-628-2648	Corp Card Depart
Vanessa Villa	Vanessa.Villa@xcelenergy.com	303-439-5801	Supervisor

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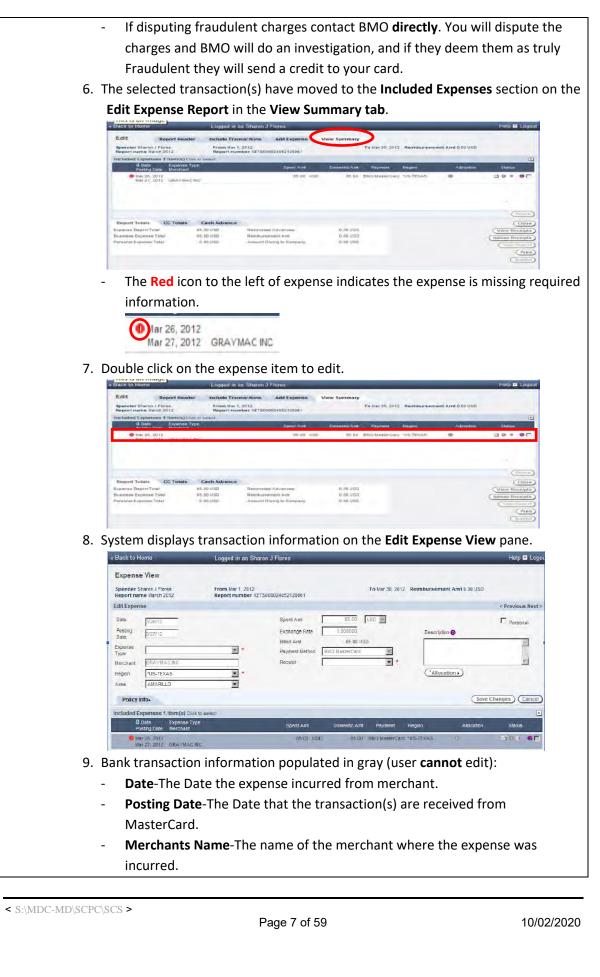
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BMO MasterCar.

BMO MasterCar...

19.49 USD 75306372067166002527076

881 25 USD 25140612088003647042364



-	Spent AmtCredit Card Transaction Amount.

- **Currency** USD, SEK, CAD, etc.
- **Payment Method**-BMO MasterCard, Cash Out of Pocket, etc.

10. The populated fields that can be edited and the information that's required to be populated are the fields with a red (*) next to them.

Date	8/1/17 *		Spent Amt	27.00 * USD 🗸 *
Expense		√ *	Exchange Rate	1.000000
Merchant	Amazon		Domestic Amt	27.00 USD
Region	*US-ALASKA	✓ *	Payment Method	Cash out of Pocket
Area	AKHIOK	$\overline{}$	Rec eipt	✓

- **Expense Type** Select the correct expense type from the drop down options.
- Region- State where the expense was incurred.
- Area- City where the expense was incurred.
- **Receipt** Select Not required, Receipt Included, Lost or VAT Receipt Included.
 - Receipt field will default based on expense type selected. Per 10.2 Policy- Itemized Receipts are required for all expense types except:
 - ✓ T- Taxi/Bus/Other
 - ✓ T- Parking
 - ✓ T- Tips/Tolls
 - These will default to **Not Required**, however a receipt is required for all expense(s) equal to \$25 and over, therefore in these circumstances a basic receipt with the amount will need to be provided and the Receipt field will need to be changed to Receipt included.
 - Itemized receipts are required to substantiate expense reimbursements. An Itemized receipt details items and amounts, sales tax paid and total amount. The Credit Card Slip that is signed for MasterCard is **NOT** an itemized receipt.
 - Users can scan the credit card receipts along with the itemized receipt. However the Itemized receipt is the required documentation.
 - ✓ If the tip amount is not included on the itemized receipt then the credit card receipt with the tip amount and total amount is required along with the itemized receipt.
 - Users and approving managers are required to ensure itemized receipts are provided with expense report(s). If receipt is lost, user is required to mark the Receipt field as "Lost" and fill out the "Lost Receipt Form", then scan and upload with expense report.
 - PII = Personal Identifiable Information- review the receipt if the full credit card number is legible, black it out so that it cannot be seen prior to scanning. Also if you owe money to Xcel and you scan a check in, please make sure you black out the acct. number, routing number and

addi	ress.
Cros	ss out credit card number on receipt if more than 4-digits are
	wing.
Step Five- Select Purchase E	xpense Type and Fill in Required Fields
1. Purchase typ	be expense is reconciled at the expense level (not itemized).
	8/1/17 *
Date	
Expense Type	× *
Merchant	A maz on
Region	
Area	
- Expense	Types are grouped by "M" (Meals), "P" (Purchase) and "T" (Travel)
categori	es.
- All Meal	type expenses require itemization at line item level to identify meal
vs. alcoh	nol portion of the expense.
- T-Hotel	requires itemization to break down; room rate, tax, etc
	r expense types are reconciled at expense level.
2. Click on dow	n arrow in Expense Type field and Select a purchase expense type
(preceded b	су "Р").
J.	8/1/17 *
Expense Type	P-Safety Equipment
Merchant	Amaz on
3. Enter Busine	ess Purpose
Aud Experio	
Date	B/1/17 *
Туре	P-Safety Equipment
Merchant	Amazon *
Region	*US-ALASKA × *
Business	Safety Gloves for Monticello Nuclear Plant *
Purpose	
- The busi	iness purpose is a detailed description of the business reason for the
	item. It must adequately describe why the expense was incurred.
- Users wi	ill enter a business purpose for each expense added to an expense
report.	
	Business Purpose should include detailed information about why
	expense was incurred. Meal/Training is not valid.
• The	Description field (box) can be used for further explanation for

expense if required.
Examples- Fork Lift Training in Denver
SAP Users Training in Denver
- When using expense types Other Purchase and Other Travel a description is
required.
4. Click on TAX INFO tab to open Tax panel to enter sales tax information.
Area AKHIOK 🖌 *
Business Purpose Safety Gloves for Monticello Nuclear Plant *
*Tax Info
Included Expenses 0 Item(s)
Expense Type
Step Six- Enter Sales Tax for Purchase Expense Type
1.Merchants should charge tax on all credit card transactions. Sales tax amount
will be populated for credit card transactions if merchant sends data in the
following fields:
Add Expense Tax info-
Saley Tax Paid Yep V A Ant of Sales Tax Paid 416 + Facility Code 114 - Materials Distribution Center
Clear (Add Expense)
- Sales Tax Paid- Yes or No
- Amt. of Sales Tax Paid- this will be the amount of tax paid to vendor.
- Facility Code- Should automatically populate.
2.Click on Sales Tax Paid drop down arrow and Select Yes if sales tax was paid per
receipt.
Tax Info-
Sales Tax Paid Yes 🗸 *
3.Click in Amt. of Sales Tax Paid Enter amount of sales tax paid from the itemized
receipt.
Amt of Sales Tax Paid 4.16*
4.Change Facility Code, if applicable.
- Facility Code defaults facility from user's profile. Facility Code is used to
identify where you took possession of item(s) purchased or expects to use.
Select appropriate facility code, if material was shipped/used at a location
different than the users' facility.

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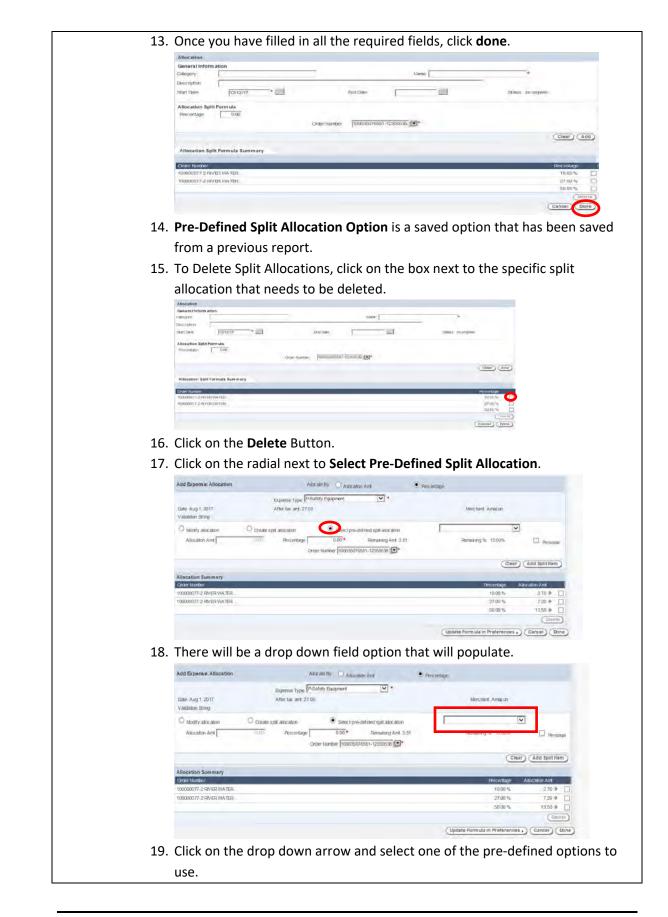
Next button for addi	itional facilities.	
5.Some Expense Types tha	it do not require tax a	re:
P-Charitable Contribution	P-Dues - Gas Utility Assoc	P-License/Fees/Permits
P-Civic & Political	P-Dues - Professional Assoc	P-Mail/ Frt/ Postage
P-Community Sponsorships	P-Dues - Social Service	P-Permits/Fees - Environ
P-Directors Fees	P-Dues - Utility Assoc	P-Permits-Temporary Cap Construction
P-Dues - Chamber of Commerce	P-Job Postings	P-Personal Communication Service
P-Dues - Elect Utility Assoc	P-Lawn Care	
•	lick on the Sales Tax F	Paid drop down arrow and
NO. Tax Info₊		
Sales Tax Paid No 🗸 * Ar		
7.The amount of sales tax	will automatically be s	set at 0.00.
7.The amount of sales tax	will automatically be s	set at 0.00.
7.The amount of sales tax	will automatically be s	set at 0.00.
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Amt of Sales Tax Paid 8.Change Facility Code, if a 9.Select Exempt Code that	R P applicable.	
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Ant of Sales Tax Paid 8. Change Facility Code, if a 9. Select Exempt Code that menu. dd Expense Tax Info- Sales Tax Paid No * Ant of Sale - If sales tax should ha EXEMPT-USE TAX OV and pay tax.	R applicable. describes why tax wa s Tax Paid Pacility Code Exempt Code ave been paid but was NED." This code inform	Isn't paid from the drop do 114 - Materials Distribution Center ** * XXX - NOT EXEMPT-USE TAX OWE ** not, select reason code **X ns the Tax Department to a
Ant of Sales Tax Paid	R applicable. describes why tax wa s Tax Pad Facility Code s Tax Pad Facility Facil	sn't paid from the drop do ² 114 - Materials Distribution Center ¹ ² 114 - Materials Distribution Center ¹ ³ 114 - Materials Distribution Center ¹ ⁴ 114 - Materials Distribution Cent

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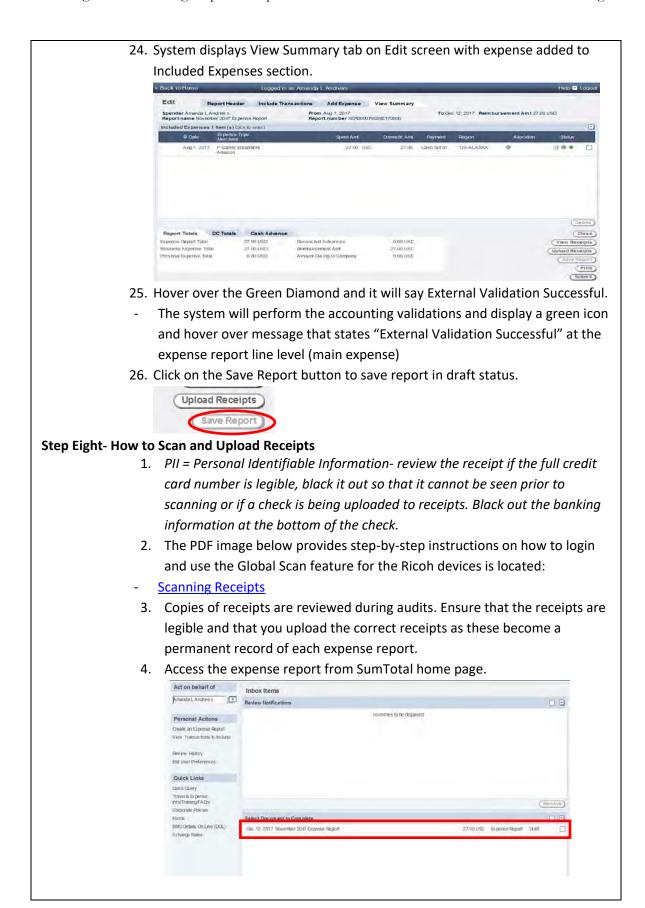
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		27.00 USD				
		Cash out of Pocket	✓ *			
		Receipt Included	✓ *	*Allocation •	>	
Step Seven-	- Allo	cate Expense to S	ingle Accounting S	String		
	1.	There are 3 ways	to allocate an exp	pense:		
	-	Allocate Single	Acct			
	-	Split Allocations	5			
	-	-	tion to Preference	es		
	_	Pre-Define Split				
	2.	-	on to single accou	nting string	click on Modify	Allocation
	۷.	Spender Amanda L Andrew s	From Aug 1, 2017	ining string	To Dec 12, 2017 Reimbursemen	
		Report name November 2047 Expense R Add Expense: Allocation	eport Report number XE%	2000795392170006		
			Expense Type P-Safety Equipment			
		Date: Aug 1, 2017 Validation String	After tax anit. 27.00		Merchant, Ainaz	on
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	4.		correct order num ber in the search	box and clic	k search.	
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-	User can use wild card (*) to narrow search results. Enter first 2 or 3 digit account segment (Business Unit, Sub ledger, etc.) and add (*) then click
_	search. If IO number or allocation is unknown reach out to your manager.
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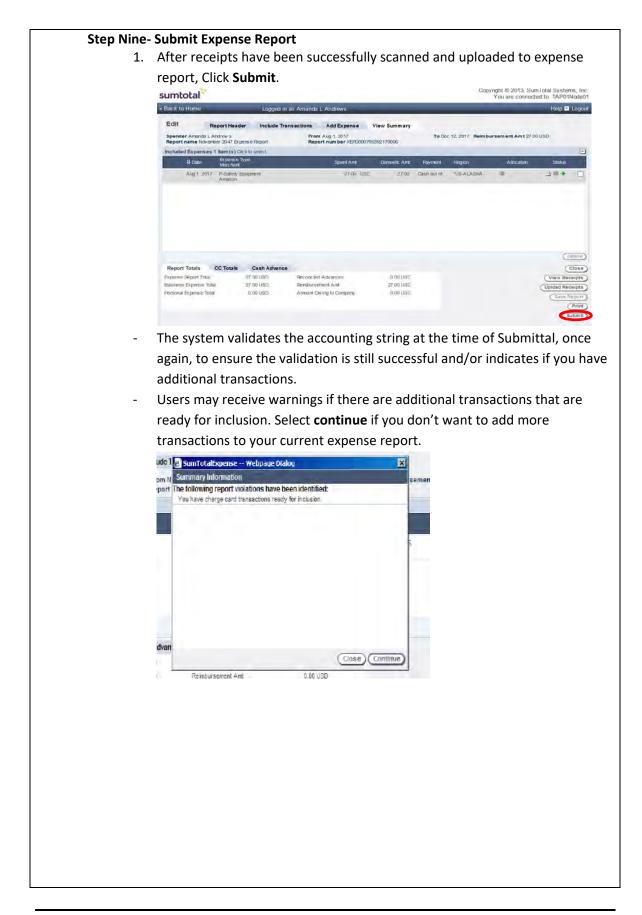
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7.	Click on Upload Receipts.
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have been uploaded.
File uploaded successfully. Receipt can be viewed a few minutes after it has been uploaded.
14. Click on Return and it will take the user back to the Expense View page.
15. This will upload the selected receipts to this specific expense line.
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- It may take up to 5-10 minutes for the file to be viewed. Please wait a few
moments and try again.
- The Corporate Expense system will retain all records in accordance with the
Corporate Record Retention policy guidelines.
17. User can also view receipts on the receipts by clicking on the View

	Earlik In Hone Logged in as Amanda L. Directors Hide Da Logert Edit Report Header Include Transactions Add Expense Spendar America J. Omitias From Mar 13, 2019 Report and America J. Omitias Report America J. Omitias
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18.	In this view, it will put a time stamp on the expense receipt and the
	amount.
	Phths://antr5039444/NechoEmenseWebRedirect/viewImage.do?method=retrieveImage&RN=9608d4eb-661-Inte P Expense Spent Date: 2018-12-13
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6 -	Spent Amount: 500.00 ILS
	Amazon.com - Order 113-6394479-6606638 Page 1 of 1
	amazon.com Final Details for Order #113-6394479-6606638
	Print this page for your records. Order Placed: January 11, 2019 Amazon.com order number: 113-6394479-6606638
	Order Total: \$76.44 Shipped on January 11, 2019
	Items Ordered Price
	1 of: Coffee Mate Coffee Creamer, Hazelnut 15oz powder creamer, Pack of 12 \$39,24 Sold by: Aman.com Services, Inc Condition: New
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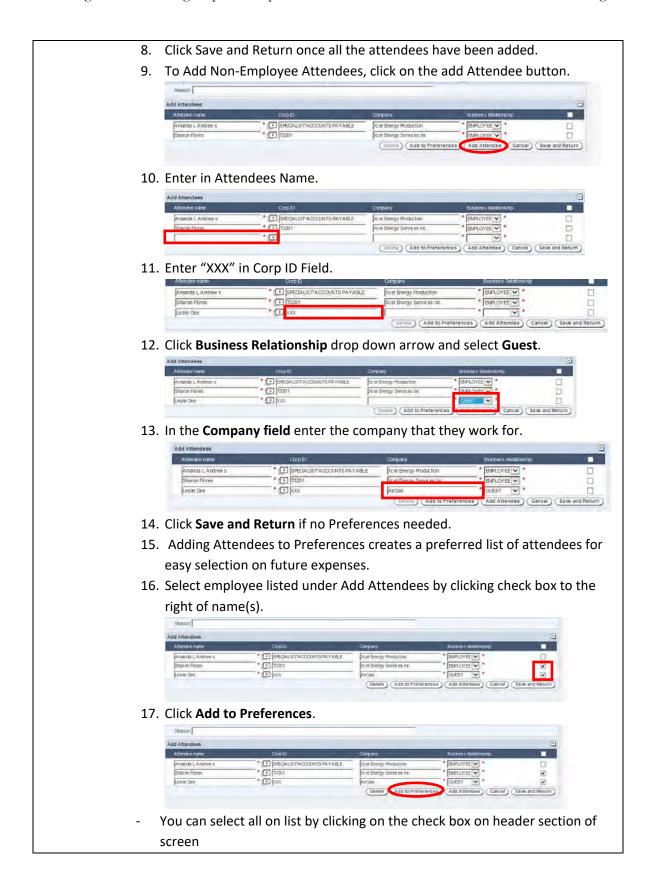
2.	System will display a Confirmation window.
۷.	
	ack to Home Loggod in as Sharon J Flores
	xpense Report Submission Summary XETS00002
	nder Sharon J Flores From Mar 1, 2012 To Mar 30, 2012 Reimbursement J
	ort name Karch 2012 Kr ense Report Information :
	Audit required No The document has been successfully
	By closing on the "checkbox" submitted. celpts al ber of expenses 1 expenses on this report expenses on this report ber of facebits to submit 1 expenses on this report expenses on this report ber of VAT receipts 0 provided to any Senator, any "res expenses on has on ther respective staffs, or any environment
	employee. r Expense Report will be sent to the following approver(s): erly Lee Hudson
3.	Click OK and then Done .
4.	Expense report is now submitted for MA Approval (Management Approval).
Specific Details	
Add Meal B	Expense Type
1.	Click on down arrow in Expense Type field and Select a Meal expense type
	(preceded by "M").
	Add Expense
	Date 8/1/17 *
	Expense Type M-Bus Meal (Emp Only)
	Merchant Domino's *
	Region *US-COLORADO
	Area DBNVER 🗸 *
	Business *
	*Tay Infoa
-	There are 2 Business Meal Expense Types and 1 Travel Meal Expense Type.
	• Business Meal Employee Only- This expense type is to be used if
	business cannot be reasonably conducted during regular business hours,
	and only Xcel Energy Employees are in attendance.
	 Business Meal Non-Employee-This expense type is to be used if
	business cannot be reasonably conducted during regular business hours
	and there are guests. (Contractors, Interns, Business Partners, etc.) Even
	if there is only 1 guest, Business Meal Non-Employee needs to be used.
	 Travel Meal- Travel Meals are generally for each individual while
	traveling on company business.
2.	SumTotal provides the ability to flag an expense based on 10.2 Employee
	Expense Reimbursement policies.

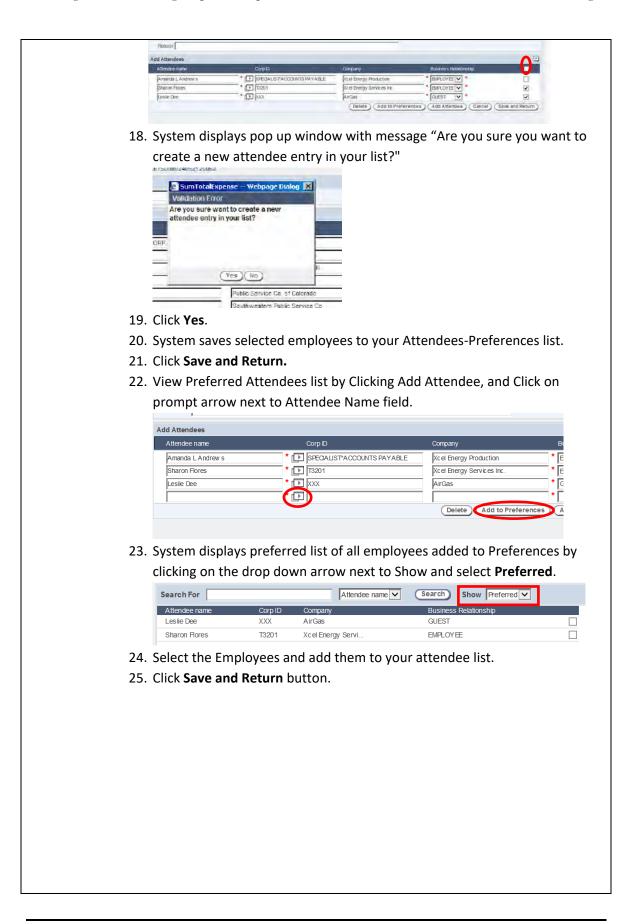
3.	The expense will be flagged with a yellow icon to the left of an expense when Expense Type exceeds policy spend/cap:
	- System will flag a meal type expense when total amount of all meals per
	day expensed by spender exceeds \$65 Daily Meal Allowance.
4.	Users will enter a business purpose for each expense added to an expense
	report.
-	The Description field can be used for further explanation for expense, if
	required.
5.	Enter the Number of Persons that attended the meal.
	B/1/17 * Nbr of persons 1.00/* Unit Amt 67.00 M-Bus Meal (Emp Only) Snept Amt 57.00 USD V *
	M-Bus Meal (Emp Only) Spent Amt 67.00 USD * Domino's * Exchange Rate 1.000000
	*US-COLORADO * Domestic Amt 67.00 USD
	DEWER
	Meal * Receipt Included *
-	Make sure that the number of persons matches how many attendees are
	listed in the attendee tab (20 attendees and under) or on your uploaded
	attendee sheet (over 20 attendees).
-	System will calculate Unit Amt . for each person
6.	Enter any other required information, if not populated.
7.	Click on the Tax Info Tab.
	Business Purpose Meal
	Tax Info* Policy Info*
	Included Expenses 2 Item (s) Click to select
	Expense Type
	Aug 1, 2017 P-Safety Equipment
8.	Click on Sales Tax Paid drop down arrow and select yes.
0.	Edit Expense
	Tax Info-
	Sales Tax Paid Yes * Amt of Sales Tax Paid 2.16

9.	Click in Amt. of Sales Tax Paid field, highlight the zeros and delete. Then
	enter amount of sales tax.
	Edit Expense
	Tax Info-
	Sales Tax Paid Yes Amt of Sales Tax Paid 2.16
10	. Click on TAX INFO tab to close tax screen
11	. To Allocate Expense Line, user can allocate at the expense level or at the
	expense line (sub expense) level.
12	. Click the Allocation button to allocate the expense line.
	Nbr of persons 1.00 * Unit Amt 67.000 Description Spent Amt 67.00 USD * Exchange Rate 1.000000 Domestic Amt 67.00 USD Payment Method Cash out of Pocket Receipt Receipt Included *
13	. System displays Add Expense: Allocation on Expense View screen.
	. There are 3 ways to allocate an expense: Please see Step 7 for Allocation
	instructions.
15	. When allocation is completed, click done .
	. System returns to Edit Expense pane on Expense View screen.
	. Next, click the Attendee button.
1,	<pre></pre>
	Ibr of persons 1.00 * Unit Amt 67.000 Description
	Spent Amt 67.00 USD 🗸 *
	Exchange Rate 1.000000
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	Receipt Included 🔽 *
	Save Changes Cancel

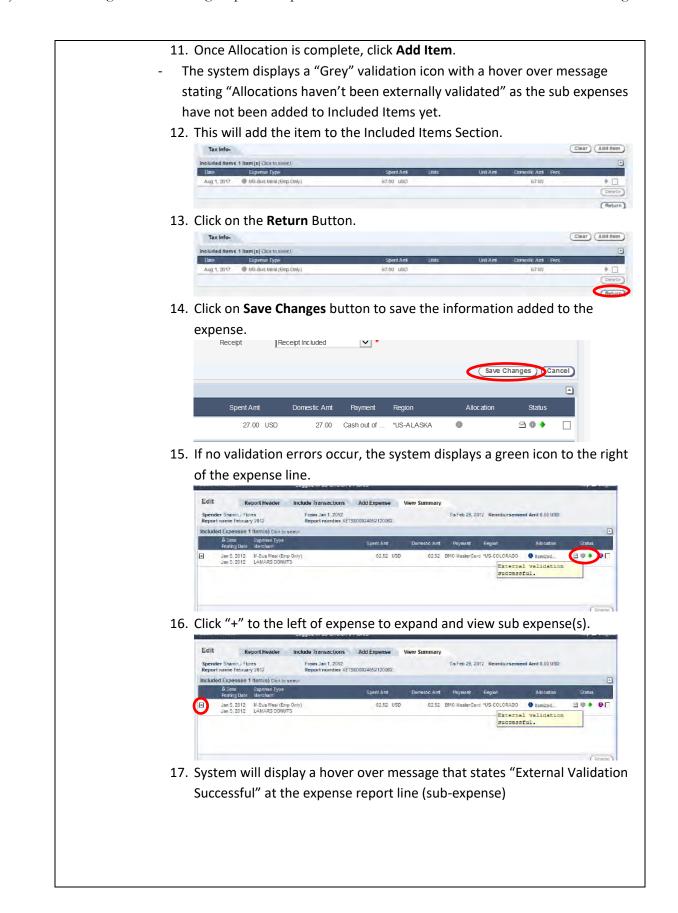
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- Attendee Name-Employees Name • **CORP ID**-Employees ID Company . Change the Drop Down option to match what you are searching by. 5. Type in the search box the attendee information and click Search. um I otalExpense - Protected by Invincea Attendee name Search For Flores (Search) Attendee name Business Relationship Corp ID Company Abigail Flores T3729 Xcel Energy Servi **EMPLOYE** Anna Katrina Flores 205670 Xcel Energy Servi. GUEST 200734 Arnulfo Flores Northern States P **GUES1** 217326 UNION Brandon Flores Public Service Co. Bryan Flores 004488 Public Service Co. UNION 231619 GUEST Chantel Rios Flores Public Service Co. Florine Flores 213066 Xcel Energy Servi. EMPLOYEE 206108 EMPLOYEE Gilbert Flores Xcel Energy Servi. Jaime Flores FLRJ98 Public Service Co.. GUEST 214746 Southw estern Publ. **EMPLOYEE** Jeremy Flores Jesus Flores FLRJ97 Northern States P GUEST FLRJ01 Public Service Co.. UNION Joe Flores Josephine Flores 220135 Southw estern Publ. GUEST Josue Flores 220619 Southw estern Publ. UNION Julio Flores 232262 Xcel Energy Servi. GUEST Kelsey Flores 216205 Xcel Energy Servi. EMPLOYEE Melissa Flores 228937 Southw estern Publ GUEST 206041 GUEST Miguel Flores Xcel Energy Servi... 211796 EMPLOYEE Myrna Flores Xcel Energy Servi. Nathan Elorar 204700 Dublic Convisio Co (Add) Update Cancel This will bring up all Employees within that search criteria. 6. Select the Attendee by clicking in the check box next to the employee name. Pablo Flores-Pacheco 210434 Northern States P. GUEST \Box Robert Flores 210645 GUEST Southw estern Publ Sharon Flores T3201 Xcel Energy Servi EMPLOYEE Image: A start of the start of Sheryl Flores TC535 EMPLOYEE Public Service Co. Stephanie Flores 220216 Southw estern Publ. GUEST Timothy Flores 231543 Southw estern Publ UNION Add Update Cancel 7. Click Add to add them to the attendees. Pablo Flores-Pacheco 210434 Northern States P. GUEST Robert Flores 210645 Southw estern Publ. GUEST Sharon Flores T3201 Xcel Energy Servi.. EMPLOYEE ✓ Public Service Co. **EMPLOYEE** Sheryl Flores TC535 Stephanie Flores 220216 Southw estern Publ. GUEST Timothy Flores 231543 Southw estern Publ. UNION (Add) Update Cancel Repeat this process to add as many attendees as necessary. Reason dd Atter Attendee name Company SPECIALIST ACCOUNTS PAYABLE XC & Rherov Productio * EMPLOYEE V 1320 kcei Ehergy Services inc (Dunite) (Add to Preferences) (Add Attendee) (Dancel) (Save and Return)
 - All your added attendees will be listed here.





1.	Users are required to itemize all meal type expense(s).
2.	Click on the Itemize Button.
	< Previous Next >
	Nbr of persons 1.00 * Unit Amt 67.000 Description
	Spent Amt 67.00 USD 🗸 *
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-	All Meal type expenses require itemization at line item level (sub expense
	to identify meal vs. alcohol portion.
3.	
0.	account for expenses appropriately.
4.	
5.	Spent Amount will display from expense
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	Spender Amanda L. Andrew s Prom. Aug 1, 2017 To Dis; 12, 2017 Relim bursem ent Amt 04.00 USD Report name (investus) 2047 Expense Report Report Report Report Record 95/35/2170006
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6.	Click on down arrow in Expense Type field to display a list of Sub Expen
	types.
7.	Select the Correct Meal Expense type- Business Meal Employee Only,
	Non-Employee or Travel Meal.
8.	If amount is meal only – Enter entire amount in Spent Amt. field.
9.	Click on the Allocation Button.
	Expense Item View
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9.	System displays pop up window with message "Delete the selected attendee(s)?"
	ge Cards Defaults Preferences Expense Info Change Password
	Validation Error Delete the selected attendee(s)?
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	Click YES.
	Attendee is removed from Preferences
12.	Click Save button to save changes.
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15.	Click Close button to return to SumTotal home page
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2.	To Add a Proxy Submitter, click on the Proxies tab under Manage User
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4.	System displays	s list of all active SumT	otal Users.
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	9. Click on the calendar next to the Start Date Field to select Proxy
	submitter Start Date, which will display in this field once identified.
	Start Date
	12/12/17
-	Enter End Date if proxy submitter will only be a proxy for a limited time.
-	Leave End Date blank if proxy is indefinite.
	10. User can have multiple Proxy Submitters.
	11. When manager assigns a Proxy Approver, they will include the start and
	end date for the duration.
	12. Expense reports submitted for approval will be sent to the proxy
	approver only, once one is assigned.
	13. To add a proxy approver click on the prompt arrow next to the Approver
	field.
	_
	Approver
	Proxy for
	14. Follow same steps for searching for an employee.
	15. Click on desired employee to add as proxy approver.
	16. Selection is added to proxy approver.
	Approver Sharon J Flores
	Proxy for
	Employee Name Role
	17. Click on calendar to select proxy approver Start Date.
	18. Enter End Date the proxy approver will no longer need to approve
	expense reports on your behalf.
	Approver Sharon J Flores
	Proxy for
	Employee Name Role
	no entries to be displayed
	All expense reports submitted for approval will be sent to the proxy
-	
	approver: (based on Start and End Date)
-	Be sure to always enter End Date for proxy approver. If no End Date is
	entered all expense reports submitted will continue to be sent to proxy
	approver until End Date is entered.
-	User can have only one proxy approver during a given time
	Approver France Ampen
	Proy for Esployee Mans: Role no ontrives to fair descaped
	Carry (134) Press

Adding Hotel Expense Allocation and Itemization

- 1. Expense types which require pre-approval documentation to be obtained and provided with receipts are:
- Spousal Travel
- International Travel
 - 2. Users will enter a business purpose for each expense added to an expense report, and The Description field can be used for further explanation for expense if required.
 - 3. Click on down arrow in Expense Type field and select T-Hotel expense type.

Report name November 204/ Expense Report						
Add Expense						
Date	8/1/17 *					
Expense Type	T-Hotel	✓ *				
Merchant	Embassy	*				
Region	*US-COLORADO	✓ *				
Area	FORT MORGAN	~				
71100						

- 4. Enter Business Purpose- Must adequately describe why the expense(s) was incurred.
- 5. Click Allocation button- Refer to Step 7 for allocation process.
- 6. Once the Allocation is complete, click the **Itemize** button.

Back to Home	Logged in as Amanda L Andrews	Help 🖬 Logo
Expense Item View		
Spender Amanda L Andrew s Report nam e November 2047 Expe	nse Report SumTotalExpense - Protected by Invinces	ment Amt 94 00 USD
Add Expense Item	Itemize Wizard for Recurring Expenses On-line Hel	2
Aug 1. 2017 Nem Date 8/1/17 Expense Type	Hotel Start Date Hotel Hotel Grange includes last day Number of units	Personal
	Remaining Ami 000 USD	v m•)
Tax Info-	(Delete) (Add	ze Wizard) Clear) (Add Item
Included Items 0 Item (s) Date Expense Type	(Cancel) (Done	Arte Pres
		Ctimeta
		Return

- 7. System displays Itemization Wizard for Recurring Expenses.
- 8. The Wizard should only be used for reoccurring charges (room rate, taxes, etc.)

9.	Enter Start Date (first night) and Enter End Date (last night), by clicking
5.	on the calendar next to each field.
	Item ize Wizard for Recurring Expenses
	Start Date* 12/12/17
	End Date* 12/15/17
	Charge includes last day Number of units
	and a first state of the second state of the s
	vstem will calculate Number of days
10.	. Click drop down arrow to select TS-Hotel-Room Rate Sub Expense
	Remaining Amt 0.00 USD
	TS-Hotel - Room Rate 💙 * 0.00 *USD
11.	. Enter the Room Rate Amount and click on add.
	□ TS-Hotel - Room Rate 🗸 * 100.00 *USD
	Delete (Add)
	(Cancel) (Done)
12	. System displays fields for additional items to be selected.
	□ TS-Hotel - Room Rate ▼ * 100.00 *USD
	TS-Hotel - Room Tax V * 12.27 *USD
	□
13.	. Select TS- HOTEL- Room Tax and enter the amount.
	TS-Hotel - Room Rate 💙 * 100.00 *USD
	□ ▼ * 0.00 *USD
14.	. Remaining Amt. field will display remaining amount that needs to be
	itemized, if all is itemized correctly the remaining amount should be 0.00.
	Remaining Amt 225.46 USD
	□ TS-Hotel - Room Tax ▼ * 12.27 *USD
	(Delete) (Add)
- H	otel must be itemized out by Room Rate and Tax, per day/night of stay.

	<u> </u>	· · - · ·		<u> </u>
15.	Once the Room Rate	and Tax have been ente	ered, click the done	button.
	Item ize Wizard for Recurring Expenses	On-line Help		
	Start Date 12/12/17 End Date 12/14/17			
	Charge Includes last day Nut	nber of units		
	Remaining And 255.46 USD	0		
	TS-Hotel - Room Rate V *	100.00 *USD 12.27 *USD		
	TS-Hotel - Room Tax	0.00 *USD		
		Detete) (Add)		
		Cancel Done		
16.	Expense will show ite	mization by day in the i	ncluded Items sect	ion.
			(*Allocation •)	
	Tax Info-		(Itemize Wizard .) (Ch	ear) (Add Item)
	scluded Items 4 Item (s) Click to seller 1 Date Expense Type Dec 13 2017 © TS-Hotel - Room Rate	Spent Ant Lints 100 00 USD	Unit Amit Domestic Amit Pers 100.00	* 110
	Dec 13, 2017 @ TS-Hotel - Room Rate Dec 13, 2017 @ TS-Hotel - Room Tax Dec 12, 2017 @ TS-Hotel - Room Rate	12.27 USD 100.00 USD	12.27	:00
	AS 12 AM W IS HOLE HOOM HOLE	100.00 6812	Allocations haven't externally validated	been (Devte)
		" validation icon with a		(Return)
17. 18.	ve not been saved to ' Click Return button Click Save Changes bu	utton		
19.		occur, the system disp	lays a green icon to	o the right
	of the expense line			-
	Date Expense Type Posting Date Merchant	Spert Arri Domestic Amr Pay	ment Region Allocation	Protection
	Jan 16, 2012 T-ftotel Jan 16, 2012 MC0SE LIMITED		asterCard "US-CALIFORNIA. 0 Itemized	20.00
	Jan 5, 2012 M-Bus Meal (Emp Only) Jan 5, 2012 LAMARS DONUTS	62.52 USD 62.52 BMO Ma	asterCard "US-COLORADD 🕕 Nomized	30 + 0C
20	System will display a [hover over message that	t states "External)	Validation
20.		-		vanuation
24	•	ense report line (sub-e	xpense) level.	
21.	Click Save Report but	ton		
Credit Card Transactio	n Marked Personal			
1.	Personal use of the o	corporate card is limited	d to incidental use	only.
2.	Incidental use is whe	en the personal portion	of an expense is le	ss than
	50 percent of the co	mbined business and p	ersonal expense an	nount.
3.	•	nse is greater than the !	•	
5.		e Employee should clair		
			-	C113C 03
		on an expense stateme		
4.	Personal expenses (e reimbursable.	e.g., movies, toiletry art	icles, etc.) are not	

- 5. If an Employee accidentally uses a personal credit card for business travel or business-related expenses, the approving Leader can approve the expense along with the proper supporting original itemized receipt documentation.
- 6. In instances where the Corporate Credit Card is not accepted, the employee should claim the business expense as "cash out of pocket" on the expense report and the approving Leader can approve the expense along with the proper original itemized receipt documentation. A description as to why this happened must be put in the description box; i.e. Company Doesn't accept card, Card machine not working, etc..
- 7. Cash out of pocket expenses are monitored to ensure the Corporate Credit Card is used appropriately.

Indicating Entire Expense Personal

1. From the View Summary Screen, click on the transaction/expense that needs to be marked personal.

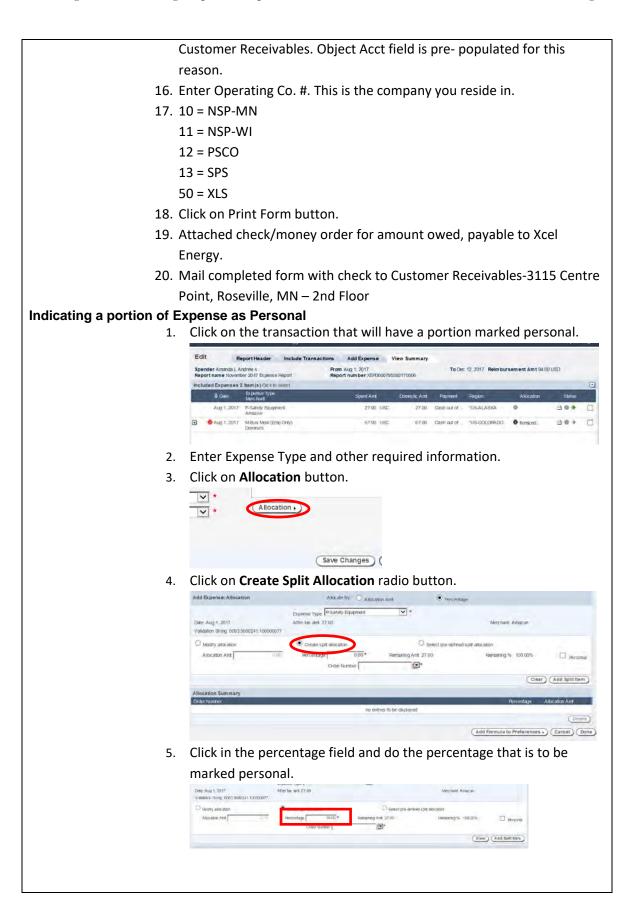
Ed	IL Ro	eport Header	Include Transaction	Add Expense	1	lew Summary					
	nder Aminda L.A.	ndrews er 2047 Expense R		rom Aug 1, 2017 eport num ber XEPD	000795	392170006	To De	4 12, 2017 Reimbur	sement Amt 94.0	0 USD	
Inci	uded Expenses 3	tem (s) Cick to st	pect								1E
	C Cate	Expense Type		Sperit Am		Domestic Ant	Payment	Region	Allocation	Status	
	- 000 C	Mechant				The second second second	1.1				_
	Aug 1, 2017	R-Safety Equipme Amazon	rt.	27.00	USE	27.00	Cash out of	USALASKA	0	30.	C

- All credit card transactions that have been included on a report will have a "Grey" icon and hover over message that states "Allocations haven't been externally validated" until the validation has taken place after saving the expense line to the expense report
 - 2. Select **Personal** check box.

and the second	pense								< Previous
Date Postin Date Expens Type Merchs Region	ant GFTSH	DP LORADO	Exc Blie Pay	nt Amt hange Rate d Airt ment Method eipt		6 USD	Description	0	Person
Area	LOVELA ed Expenses : Data Postra Date	3 Item(s) Cick to select Exponse Type		Spent Amt	Domestic	Amt Payment	Region	Allocation	Changes) (
	1	T-Hotel		123.79 U	SD 12	0.79 DMO MasterCare	US-CALIFORNIA	Itemized	20+
3		MOOSE LIMITED							
9 9				62.52 U	ISD 63	2.52 BMO MasterCard	"US-COLORADO	Itemized	90+

personal. 5. Click **Save Changes** button.

	0001050400000			
	0024052120062			< Dravious, Novi -
				< Previous Next >
	Spent Amt	'	USD 💌	Personal
	Exchange Rate	1.000000	_	Description 🕖
	Billed Amt Payment Method	21.86 US BMO MasterCard		<u> </u>
	Receipt			
	10000			
				(Surg Channes) (Surger)
				(Save Changes) Cancel
	Spent Amt	Domestic Amt	Payment Regio	on Allocation Status
6. T	he system	returns the u	user to the Vie	w Summary screen.
7. E	xpense is a	dded to Incl	uded Expenses	s sections.
8. Sv	ystem disp	lays a "Grey'	' icon with a h	over over message stating
	"Allocation	s haven't be	en externally v	validated".
- The d	liamond wi	ll stay grey v	vhen an entire	purchase is marked as personal.
				rt in Draft status.
		•	any in Report	
10. A		CC Totals Cash Adv		Totals.
	Report Totals Expense Report Total	208.17 USD	Reconciled Advances	: 0.00 USD
	Business Expense Total Personal Expense Total		Reimbursement Amt Amount Owing to Com	0.00 USD npany 21.86 USD
				s the company.
	•	-		nount Owing to Company will be
t	the amoun	t that the us	er will have to	reimburse the company.
12. /	A check or	money orde	r will need to b	pe sent in for the EXACT amount
6	along with	the follow <u>A</u>	mount Owing	Xcel Energy Check Submittal
<u> </u>	Form.			
13.	The form c	an also be fo	und by clicking	g on Forms under Quick Links on
		ome page.	-	-
	Quick Link	S		
	Quick Query Travel & Expe	1S.P		
	Info/Training/F			
	Corporate Poli	cies		
	Forms BMO Details O	n Line (DOL)		
	BMO Details O Xchange Rate			
	0			
14.	This form is	s required to	be completed	l and sent with check/money
(order paya	ble to Xcel E	nergy.	
15. 1	The object	account is th	ne liability acco	ount where expenses that are
	•		-	t are booked to GL. This liability is
				eceived and processed by
L				



	Click on the Personal check box and then click on the Add Spl	it Itei
	button.	
	Create split allocation Select pre-defined split allocation	
	Percentage 10.00* Remaining Amt 27.00 Remaining %: 100.00%	Personal
	Order Number	
	Clear Add Spi	it Item)
- Or	ce the "Personal" checkbox is selected the system removes the	
	ocation details.	
dii		
	7. Allocations display in Allocation Summary section of screen.	
	O Nextly alicitation O Select pre-durined split allocation	
	Alocidon Ant 000 Perfertage 000 Perfertage 000 Remaining Ant 24.50 Remaining % 50.00% Criter Number 000 Perfertage 000 Perfert	Penor
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	Allocation Summary Proceedings Allocation	LIBOD APT
	10.00%	2:70-}
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dia	mber, only the percentage and the Allocation Amount will display mond next to the Allocation Amt. should be grey. 8. Click d one button.	
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	. Click Save Changes button.
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	Jan 5, 2012 LAMARS DOWITS
12	2. Expense is added to the included expenses section in the View
	Summary Screen.
	Edit Report Header Include Transactions Jud Expense View Summary Senter Samo Litors From an 1, 2012 To Head July 2, Amount Overs to Company 41, 2012
	Report name February 2013 Beport number 20150002/NDS120002 Included Expended A Minriel Cites or selent
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	(mm) (tenda)
	groop icon and hover over message that states "External Validation
	Successful" at the expense report line level (main expense).
14	
14	Successful" at the expense report line level (main expense). I. Click Save Report button to save report in Draft status.
14	Successful" at the expense report line level (main expense). Click Save Report button to save report in Draft status.
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Northern States Power Company Job Aid Creating and Submitting Expense Reports

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2.	Cash out of pocket expenses are entered on Add Expense Tab. All
2	subsequent screens will refer to Add Expense.
3.	System displays Add Expense tab on Edit screen.
	Date Ø/1/17 ★ Spent Amt 0.00 ★ USD ▼ ★ Expense ▼ ★ Exchange Rate 1.00000 Type ▼ ★ Domestic Amt 0.00 USD Merchant ▼ ★ Payment Method Cash out of Pocket ★ Area ▼ ★ Receipt ▼ ★
4.	Click on down arrow in Expense Type field and Select the correct expense type.
5.	Enter Information in all required fields.

	Edit Report Header Include Transactions Add Expense View Summary
	Spender Amanda L Andrew s From Aug 1, 2017 To Dec Report name November 2047 Expense Report Report number XEPD000795392170006 To Dec
	Add Expense
	Date ₽/1/17 ★ Spent Amt 0.00 ★ USD ▼ ★
	Expanse X Exchange Rate 1.000000 Type Domestic Amt 0.00 USD
	Region V * Payment Method Cash out of Pocket V *
	Area
6.	Enter Business Purpose for the expense.
•	
	Add Expense
	Date 8/1/17 * Nbr of da
	Type Spent An
	Merchant EZ Park * Exchange
	Region *US-OOLORADO * Domestic Area DENVER Payment
	Purpose Parking At Larimer for SAP Users Training *
7.	Click Allocation button.
8.	Make sure that the Payment Method is Cash out of Pocket.
0.	Domestic Amt 0.00 USD
	Payment Method Cash out of Pocket
9.	Enter in the Spent Amount.
4.0	
10.	The receipt field will always say Receipt Included because Al
	out-of-pocket expenses require an itemized receipt regardle
	amount; exceptions include reasonable tips and tolls.
	Domestic Amt 0.00 USD
	Payment Method Cash out of Pocket 💙 *
	Receipt Receipt Included 💉
11.	Click on the Allocation Tab. Refer to Step 7 for the 3 Ways to
_,	Allocate.
17	
12.	Once Allocation is complete, Click Add Expense button.
	Clean Add Frances
	Clear Add Expense
13.	System displays Add Expense on Add Expense tab.
	, , , , , , , , , , , , , , , , , , , ,

	Included Expenses & Item(s) click to select & Date Expense Type Footing Date Nerchant		Domestic Amt Psyment Region	Allocation Status
	Ian 28, 2012 M-Recognition - Meal Jan 26, 2012 NGODLES CO 103 Jan 26, 2012 T- Parking	30.71 USD		● Itemzed 9 0 + 0 □ 0 0 + □
	Jan 24, 2012 P-01fac Supples Jan 24, 2012 P-01fac Supples Jan 24, 2012 OFFICE DEPDT ±1080	36.79 USD	36.79 BMO MasterCard "US-CO succession	
	Jan 10, 2012 T-Hotel	123.79 USD	123.79 BWO MasterCard 1US-CALIFORNIA	temized 🔄 🖗 🗘 🕞 🖗
-	If no errors occur, system displays	s green ic	on (right of the exp	oense line) w
	hover over message, stating "Exte	-		-
	15. Click Save Report button			
			•	
Add Mileage e	expense			
•	1. Per Corporate Policy, Xce	el Energy	only reimburses m	ileage for us
	of personal vehicle for co	ompany b	ousiness. Xcel does	not reimbur
	gasoline as additional ex	pense; ga	soline. There are 2	expense typ
	for mileage reimburses;	T-Persona	al Car Mileage – Th	is expense t
	is selected when single r	ound trip	(i.e. MDC to 1800	Larimer and
	back to MDC); T-Multi-Ti	•	-	
	multiple locations for bu		-	-
	Mileage requires a Milea			-
	substantiate the mileage	• •		
	0	claimeu		
	2. Single Trip mileage.			
	3. From the Add Expense ta	ab select	Expense Type (T-Pe	ersonal Car
	Mileage).	Sec.		Help 🖬 Logout
			ummary	Help M Logout
	Spender Share J Flores From Jan 1, 2012 Report name February 2012 Report number XET S000324		To Feb 29, 2012 Amount Owing to Company 36.25	5 USD
	Add Expense	Nbrofmiles 16.00	Unit Amt 0.555 Description	
		Spent Ant Exchange Rate 1.0	8,88 USD 100000	<u>×</u>
	Area DENVER	Domestic Ant Payment Method Cash out	8 88 USD (Allocation ,) (*M	Noage)
	Business Starf Meeting at Lanner * Purpose	Receipt Not requi		(Ciear) (Add Expense)
	Included Expenses 6 (tam(s) Clock to select U Date Expense Trac			
	Posting Date Merchant Jan 26, 2012 M-Recognition - Neal	Spent Amt Dome 30.71 USD	estic Amt Payment Region Alloce 30.71 BIIO MasterCard 'US-COLORADO 🔮 temzi	
	Jan 28, 2012 NOODLES CO 103	7.00 USD	7.00 Cash out of 1US-COLORADO	
	Jan 26, 2012 T.Parking All Right Parking			
	Jan B2, 2012. T-Parting AI Bight Parting Jan 24, 2012. P. Office Suppler Jan 24, 2012. OFFICE DEPOT #1080 (E) Jan 16, 2012. T-refeel	36.79 USD	36.79 BNO MasterCard 1US-COLORADO	30 + 0 □ a. 30 + 0 □

Northern States Power Company Job Aid Creating and Submitting Expense Reports

	e Back to Home Logged in as Straron J Flores Help 🖬 Logaut
	Edit Report Header Include Transactions Add Expense View Summary Spender Shalori J Flores From Jen 1 2012 From Jen 2 2012 To Feb 29, 2012 Amount Owing to Company 38 25 USD Report name Heating/2012 Report name Heating/2012 Report name / 2012 Amount Owing to Company 38 25 USD
	Add Expense Date 1/26/12 ************************************
	Included Expenses 6 Item(s) Dict to select
	U Ode Expension Type Superix Arrait Exemestic Arrait Response Albocation Status U Date Market Merchant Status Status Albocation Status U Date Market Merchant Status Status Status Albocation Status Jan 25, 2012 M Receptition - Neal Status Status Status Status Jan 25, 2012 M Rocation Status Status Status Status Status Jan 25, 2012 T-Parking 7.00 USD 7.00 Cesh ozt of VE COLCRADO Image: The Status Jan 26, 2012 T-Parking 7.00 USD 7.00 Cesh ozt of VE COLCRADO Image: The Status Jan 26, 2012 Chone Status Status Status Status Status Status Status
	Jan 24, 2012. OFFEC BE707 #1080 F Jan 16, 2012 T-HCMH 122 79 USD 123 79 HND Materican's US-CALFORNAL ● Isenzed. 20 ● ● @ 「 ゴ (Deter)
- System	calculates the number of miles entered times the mileage rate
stored v	within the system.
6.	To complete required data click on Mileage button.
	e Back to Home Logged in as Sharon J Flores Help 🖬 Loggod
	Edit Report Hoader Include Transactions Add Exponso View Summary Spender Shalori J Flores From Jen 1, 2012 To Feb 29, 2012 Amount Owing to Company 38,25 USD Report name February 2012 Report number xE15000724052120052 To Feb 29, 2012 Amount Owing to Company 38,25 USD
	Add Expense Date Information Informatio Information Information Information Information In
	Cear Add rapenses 6 (familis) (Dot to select
	Ú Date Expension Trod Superit Ant Domestic Amil Persion T Require Attocation Clabus Jan 25, 2012 In Reception - Iteal 36.71 USD 30.71 BHO IteaterCard 'US COLCRADO Enterscel Im 19.96 Im
	In 16.2012 E-HEMI 122.79 USD. 122.79 BHD BlackFCreft Ut-CALFORMA ● Isenzed. 20 ● ● □ ■ Detruct
7.	Enter Point of Departure and Destination.
	Create Expense Report Spender Sharon / Fores From Jan 1. 2012 To Feb 29, 2012 Amount Owing to Company 38.25 USD Report name February 2012 Report number XETS000024952120962
	Add Expense: Enter Milleope Information Excense Type: T-Personal Car Nileope Date: Jan 26, 2012 Year to date: 477.00 miles
	Point of departure VIDC * Destination animer * Vehicle Vehicle Vehicle undefined Engine Size undefined
	Fault Type undefined Distance 16.00* miles Mileage Rate 0.555 Rpund Trip IV Spent Am 8.88 USD USD IV IV IV
	Cancel) (Save and Return)
8.	Select Round Trip check box.
	Create Expense Report Spender Sharon J Fores Report number 1.2012 Report number XETS000024052120062 To Feb 28, 2012 Amount Owing to Company 38.25 USD Report number XETS000024052120062
	Add Expenses Enter Milleage Information Econes Type: T-Personal Car Illeage Ports of departure Milleage Ports of departure Milleage Vehicle Vehicle Vehicle FaceIng Fa
	Vehicle Vehicle Registration undefined Engine Size undefined FuelType undefined Distance 16.00* miles Mileage Rate 0.555 Round Trp 🕢

9.	Click on Save and Return button.
	Create Expense Report Spender Sharon J Fores From Jan 1. 2012 Report number xETS500024952123082 To Feb 29, 2012
	Add Expense: Enter Mileage Information Expense Type: T-Personal Car Illeage Point of departure PiCC PostInation PostInatioPostInation PostInation PostInation PostInation PostInation Post
	Vehicle Vehicle Vehicle Engine Size undefined Fuel Type undefined 0
	Spent Ant 8.88 USD Cancel Save and Return
10.	Refer to Step 7 for Allocation Instructions.
11.	Click Add Expense button.
12	30.71 USO 30.71 EMO WasterCard US-COLORADO ● tenzest: 2 ● ● ● □
12.	If no errors occur, system displays a green icon (to the right of the expense line). If the user hovers over the "Allocation" the system
	will display a hover over message that states "External Validation Successful".
13.	Expense is added to Included Expenses.
	Included Expenses 7 Item(s) Clock is seed
	Bitate Experts Figs Spert Arec Dimeteic Arec Paymonic Plagon Allocation Sature Jan 28,2012 T-Anning 7.00 <usd< td=""> 7.30 Cash est ef MS-COLORADO ●</usd<>
	Jan 26, 2012 T. Ferensal Car Misage 888 USD 8.88 Cash staft *US_COLORADD ● ● ● <
	Uan 24, 2017 0 PFR De POTITINSØ ■ Jan 16, 2012 T-Hold Jan 16, 2012 T-Hold 123 79 USD 122.779 BNO MeeterCarl 125-OALFORMA ● tenzed △ ● ● ● □
	(Interne) (Save Report) (Complete Report)
14.	Click Save Report button to save report in draft status.
15.	Mileage Multi-Trip.
16.	From the Add expense Tab, select Expense type T-Mileage- Multi-
	Report name February 2012 Report number XET3000024052120062
	Add Expense Date 1/26/12 ****** Nbr of miles 235.00 * Unit Amt 0.555
	Date II.CE/I2 *** Nbr of milos 235.00 * Unit Amt 0.555 EXpense T-Utilesge-ItuttsTrip * Spent Amt 150.43 USD *
	Region MJS-CCLORADO Exchange Rate 1000000
	Business Meter Reading Deriver Metro * Psymont Mothod Cash out of Pockot *
	Purpose Receipt Included 👻 *
17.	Enter Required Information. They will all have red (*) next to the
	required information.

< S:\MDC-MD\SCPC\SCS >

<text><image/></text>
Weeke Charge Types Help Reptice Weeke Charge Types Help Reptice Help Reptice Weeke Charge Types Help Reptice Ball REPTICE Reptice Reptice Types Reptice Reptice Types Reptice Reptice Types Reptice Reptice Reptice Types Reptice Rep
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Click on Defaults tab. Proxies Reimbursement Charge Cards Defaults references Expense Info Cherge Cards Settings Laguage English * Region I Area I Currency USC Alocation Default Order Number Include Charge Card View Chose Transaction Type to Display (Business/Personal) Indefined Include Charge Card View Chose Transaction Split Form ulas I dodd
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2. Click on Defaults tab. Proxies Reimbursement Charge Cards Defaults references Expense Info Ch Define Default Settings Regional Settings Language English
Proxies Reim bursement Charge Cards Defaults references Expense Info Ch Define Default Settings Regional Settings Language English * Region Area Currency USD Allocation Default Include Charge Card View Chorse Transaction Type to Display (Business/Personal) Undefined * Define Allocation Split Form ulas / / ddd /
Define Default Settings Language Engish Language Engish Order Number Order Number Include Charge Card View Choose Transaction Type to Display (Business/Personal) Undefined Define Allocation Split Form ulas / ddd
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Include Charge Card View Choose Transaction Type to Display (Business/Personal) Undefined v Define Allocation Split Form ulas
Choose Transaction Type to Display (Business/Personal) Undefined
Define Allocation Split Formulas
/ dddd
_
5. Click Delete Button.
(Open) (Delete) Add Formula)
4. System removes defined allocation selected.
5. Click Save button.
Cancel Save Close
eview Policy Info Tab
1. SumTotal provides the ability to flag an expense based on <u>10.2</u>
Travel and Employee Expense Reimbursement.
2. The expense will be flagged with a yellow icon to the left of an
expense when Expense Type exceeds policy spend/cap:
 System will flag Life Event expense type when amount per person is greater
than \$70.
- System will Flag Holiday/Celebration expense type greater than \$35 dollars
 per person. Other Expense Types are flagged to ensure appropriate use.

• Oth	er Purchase
• Oth	er Travel
- The Syst	em will also flag Meal expenses that are over the \$65 daily meal
allowan	ce.
3.	All expense reports with flagged expense(s) will be sent for back office audit review. Non-compliance is monitored and reported on a monthly basis.
4.	The system will display policy tab on expense which includes policy
	details of the flagged expense.
5.	The Policy Info tab will explain why the expense is a violation of
	policy.
	Policy Info-
	- Policy Violation: This expense requires Audit Approval because 75.00 USD exceeds the allow able limit of 70.00 USD
6.	Once all of the required information has been entered and user
	clicks on Save Changes. The following message will pop up.
	Errors The following report violations have been identified: I 1/6/12 - P-Life Event Gitts Description required because the unit amount of 61.450 USD exceeds the allowable limit of 50.000 USD. This expense requires Audit Approval because the unit amount of 61.450 USD exceeds the allowable limit of 50.000 USD.
	(Ignore For Now) Change Now)
7.	System displays error regarding policy violations and required action to be taken.
8.	Description is required – Enter explanation of why amount exceeds policy limit
9.	User has option to either Ignore for Now or Change Now.
10	Expense is added to Included Expense section with red icon

 14. Click Save Changes button. 15. Expense is added to Included Expenses section with yellow displayed to the left of expense. 16. The system will perform the accounting validations and disp green icon and hover over message that states "External Validation Successful". 17. Click Save Report button to save in Draft Status. 		displayed to the left. Edit Report Heador Include Transactions Add Exponse View Summary
 I. Grey Icon and hover over message Allocations haven't beer externally validated. I. Double click on expense to open. I. Enter explanation in the Description box as to why amount exceeded policy limit. If or of open of the set of the set		Report name February 2012 Report number XET3000024052120002
 I. Grey Icon and hover over message Allocations haven't beer externally validated. Double click on expense to open. Enter explanation in the Description box as to why amount exceeded policy limit. If of description is the intervent of the inte		Posting Late Merchant Specifier Bullosition and Astronomic Advances Program Procession Procesion Procession Procession Procession Procession Procession Pr
 if the system will perform the accounting validations and disg green icon and hover over message that states "External Validation Successful". If the system will perform the accounting validations and disg green icon and hover over message that states "External Validation Successful". 		Jan 16, 2012 MODSE LMITED ● Jan 6, 2012 P-Life Event Gifts 51.45 USD 61.45 BNO MasterCard 1VS-COLDRADD ● ④ ● ● □
 If the system will perform the accounting validations and disg green icon and hover over message that states "External Validation Successful". If the system will perform the accounting validations and disg green icon and hover over message that states "External Validation Successful". 		Image: 100 bit Market Control Only 42.22. US0 62.22. DS0
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 Ise 5.2612 M.Bas Medi (Fig. Oth) 62.52 US0 62.52 EM0 MederCard VIS-COLENEAD 0 Jar 6.2612 GIFT SHOP 21.86 US0 21.66 EM0 MederCard VIS-COLENEAD 0 Report Totals CC Totals Cash Advance Dyense Report Total 007 47 US0 Recorded Advances 0.00 US0 Business Expense Total 20.00 US0 Reinformation in 19.40 US0 The system will perform the accounting validations and disp green icon and hover over message that states "External Validation Successful". Click Save Report button to save in Draft Status. 		Jan 6, 2012 P-Life Event Gifts 61.45 USD 61.45 ENQ MasterCard *US-COLORADO Jan 6, 2012 VAL MART COM
Jar 5, 2012 Off SHOP Report Totals CC Totals Deprese Report Total 007,47 (90) Reconcided Advance 0.00 (95) Deprese Report Total 500,21 (95) Personal Expense Total 500,21 (95) Reconcided Advances 0.00 (95) 16. The system will perform the accounting validations and disp green icon and hover over message that states "External Validation Successful". 17. Click Save Report button to save in Draft Status.		Jan 5, 2012 M.Bus Meal (Emp Only) 62,52 USD 62.52 BNO MasterCard *US-CO
Expense Report Total 007,47 U30 Reconcled Advances 0.00 U30 Business Expense Total 500,21 U30 Reinburgenerit And 113,45 U30 Personal Depose Total 20,00 U30 Amount Owing to Company 0.00 U30 16. The system will perform the accounting validations and disp green icon and hover over message that states "External Validation Successful". 17. Click Save Report button to save in Draft Status.		
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green icon and hover over message that states "External Validation Successful". 17. Click Save Report button to save in Draft Status.		Expense Report Total 007.47 USD Reconciled Advances 0.00 USD Business Expense Total 500.81 USD Reinburssment Ant 113.45 USD
green icon and hover over message that states "External Validation Successful". 17. Click Save Report button to save in Draft Status.		Personal Expense Total 26.85 USD Amount Owing to Company 0.00 USD
Validation Successful". 17. Click Save Report button to save in Draft Status.		
17. Click Save Report button to save in Draft Status.	16.	. The system will perform the accounting validations and disp
	16.	. The system will perform the accounting validations and disp green icon and hover over message that states "External
	16.	. The system will perform the accounting validations and disp green icon and hover over message that states "External
10. THIS WILLSTILL DE SEITE LO AUULT TOL SECOLU ADDIOVAL		. The system will perform the accounting validations and disp green icon and hover over message that states "External Validation Successful".
	17.	. The system will perform the accounting validations and disp green icon and hover over message that states "External Validation Successful".

Lost Receipt	
1.	Click in Receipt field and in drop down arrow, select Lost.
	Spent Ant 11.48 USD
	Exchange Rate 1.000000
	Biled Ami 11.48 USD Payment Method BMO WesterCard
	Receipt Lost 💌 *
2.	Click on Save Changes button.
3.	System displays View Summary tab.
4.	Expense is added to Included Expenses section with yellow icon displayed to the left of expense.
	Spender Sharon J Flores From Jan 1, 2012
	Report name February 2012 Report number XETS
	Included Expenses 11 Item(s) Click to select B Date Expense Type
	Fasting Date Merchant I Jan 24, 2012 P-MaVFrt/Postage
	Jan 24, 2012 FEDEX 096844315013001 Jan 20, 2012 P. Office Supplies
5.	The system will perform the accounting validations and display a
5.	green icon and hover over message, stating "External Validation
	Successful".
6.	Double click on expense to open.
7.	Click on POLICY INFO tab to review Policy violation message for
	clarification.
	Area MEMPHIS
	Business Ship Card to Cardholder
	Policy Info-
	Included Expenses 11 Item(s) Click to select
8.	POLICY INFO tab opens with message regarding next steps that
	system will take – expense items submitted with yellow icons will be sent to Audit for second-level review and approval.
	be sent to Addit for second-lever review and approval.
	Policy Info-
	- Policy Violation: This expense requires Audit Approval because the required receipt has been lost.
	•
9.	Click on POLICY INFO tab to close window.
10	. Click Save Report to save in draft status.

1	1. Click Back to Home to return to SumTotal Home Page.
	« Back to Home
	Edit Report Header
	Spender Sharon J Flores Report name February 2012
	Included Expenses 11 (tem(s) Click
	Date Expense Type
1	2. Click on Forms under Quick Links on SumTotal home page.
	Quick Links
	Quick Query Travel & Expense
	Info/Training/FAQ's Corporate Policies
	Forms
	ENO Details On Line (DOL) Xchange Rates
1	13. Click on Lost Form link.
	Or it can be found here: <u>Lost Receipt Form</u>.
	15. Fill out all fields on form.
	.6. Click on Print Form button to PDF the form.
	17. This form must be signed by spender and approving Manager.
1	 Scan with other receipts and upload signed version with all receipts
	receipts.

Electronic File Location:	http://xpressteams.xcele	energy.com/sc/reference_	_home/default.aspx
Changes to Procedu	ıre:		
Date of Change	Reason for Change	What Changed?	Updated By:
Resource Appendix Post Additional Res			
Resource Appendix Post Additional Res Sample output			
Post Additional Res	source location		

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Docket No. E002/GR-20-723 Exhibit___(WKH-1), Schedule 5C Page 1 of 25



SUPPLYCHAIN

Approving an Expense Report

SUMTOTAL – APPROVING AN EXPENSE REPORT

This document outlines how an approver of the employee can approve or reject and expense report or an expense item in SumTotal.

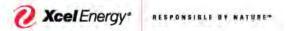
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SUMT	OTAL – APPRO	VING AN EXPE	ENSE REPO	RT	
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SUPPLY**CHAIN**

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Approving an Expense Report

Approvers are required to review all expenses within an expense report to ensure they are appropriate and compliant with the <u>10.2 Travel and Employee Expense Reimbursement</u>. Once the approver determines if each expense is or is not an appropriate business expense, the approver can approve or reject accordingly.

If an expense is inappropriate or is non-policy compliant the approver will review and decide to approve or reject. Rejected expense(s) will be sent back to the spender (employee) to adjust and/or mark as personal. Expense(s) marked personal will be offset by any cash out of pocket expense(s) in expense report. Any remaining amount will be reimbursed to employee or owed Xcel Energy. Employee must write a personal check/money order payable to Xcel Energy and submit with the Money Owed Xcel form and send to Corporate Card Department – 9500 Interstate 76, Henderson, CO 80640.

The system will display the policy tab indicating which policy details of the flagged expense are non-compliant.

All expense reports with flagged expense(s) will be sent for back office audit review. Non-compliance is monitored and reported on a monthly basis. Personal use of the Corporate Card is limited to incidental expenses only.

Managers will ensure employees follow the guidelines for Personal items on expense reports:

- Incidental use is when the personal portion of an expense is less than 50 percent of the combined business and personal expense amount
- If the personal expense is greater than 50 percent of the total expense amount, the Employee should claim the business expense as cash out of pocket on an expense report
- · Personal expenses (e.g., movies, toiletry articles, etc.) are not reimbursable
- If an Employee accidentally uses a personal credit card for business travel or business-related expenses, the approving Leader can approve the expense along with the proper supporting original itemized receipt documentation
- In instances where the corporate credit card is not accepted, the Employee should claim the business
 expense as cash out of pocket on the expense report and the approving Leader can approve the expense
 along with the proper original itemized receipt documentation

Cash out of pocket expenses are monitored to ensure the Corporate Credit Card is used appropriately.

Employees are required to reconcile credit card transactions within 30 days from the posting date and Managers must ensure employees are meeting this requirement.

- All Credit card transactions are monitored monthly to ensure timely reconciliation
- Reminder notification is sent to spender 15 days from transaction(s) posting date
- If the transaction(s) remain unreconciled, delinquency notification will be sent to spender and spender's manager on day 46 and every day thereafter until transaction(s) have been reconciled and submitted for approval
- Credit card accounts are suspended at 60 days
- Credit card accounts are closed at 90 days
- If credit card account is closed due to 90 day delinquency, employee will be required to obtain approval from Director of Supply Chain Process Control to apply for new credit card.



SUPPLY**CHAIN**

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Approving an Expense Report

Delinquency is tracked based on the "posting date" of the credit card transaction(s).

We have 5 different notifications in SumTotal. They are set up as follows:

- 1. **Notify Spender: Stale CC Transactions** This notification is sent to the spender **15** days after Credit Card transaction(s) posting date. This is a reminder that they have CC transactions that have not yet been added to expense report and that transactions must be added to expense report within 30 days of incurred transaction.
- 2. Notify Spender and Supervisor: Stale CC Transactions This notification is sent to the spender and Level 1 approver 45 days after credit card transaction(s) posting date. This email states that spender has cc transactions over 30 days that have not been added to expense report. They must reconcile and submit expenses within 15 days from the date of first notifications (this notification will be sent daily until transactions are added to expense report.
- Notify Spender: Document awaiting to be submitted This notification is sent to the spender has expense report with credit card transactions that are 45 days from CC Transaction(s) posting date. They must submit expense report within 15 days from the date of the first notification (This notification will be sent daily until expense report is submitted for approval)
- 4. Notify Approver: Document approval is overdue This notification is sent to Approver when they have expense report(s) awaiting their approval for over 15 days (This notification will be sent 15 days from date expense report was submitted for approval and again 15 day later, if not approved within 15 day from 2nd notification expense report will skip to level 2 approver)
- 5. Notify Approver: Approval level has been skipped This notifies Level 1 approver that approval has been skipped and expense report has been sent to level 2 approver for approval. This notification is sent 30 days from date expense report was submitted to level 1 for approval

Step 3 – Open Expense	Approve Docum	ents	Document to Approve	Approval History	L		
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Report	Date	Document Name		Domestic Amt	Document Type	Status	
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Approver will select the	Apr 8, 2019	Ajay Rathore/Automation Test		1,000.00	USD Expense Report	Submitted for MA	
appropriate expense report.	Apr 8, 2019	Ajay Rathore/Testing Att.		1,000.00	USD Expense Report	Submitted for MA	•
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report	Apr 11, 2019	Ajay Rathore/Multiple		11,000.00	USD Expense Report	Submitted for MA	
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Click Onen hutten	Apr 12, 2019	Karolyn T Hedquist/TEST		0.00	USD Expense Report	Submitted for MA	
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	🔲 🌗 Apr 29, 2019	Kari Ann Moorhouse/CR.25 MR		564.78	USD Expense Report	Submitted for MA	
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	Apr 29, 2019	Kari Ann Moorhouse/cr.28 MR		48.53	USD Expense Report	Submitted for MA	
	Apr 29, 2019	Kari Ann Moorhouse/cr.29 MR		32.84	USD Expense Report	Submitted for MA	
	Apr 29, 2019	Martin C Schuchard/cr.33 SC		55.49	USD Expense Report	Submitted for MA	
	Apr 29, 2019	Martin C Schuchard/cr.34 SC		340.53	USD Expense Report	Submitted for MA	
	Apr 29, 2019	Martin C Schuchard/cr.35 SC		210.00	USD Expense Report	Submitted for MA	
	Apr 30, 2019	Karolyn T Hedquist/Karolyn			USD Expense Report	Submitted for MA	
	Apr 30, 2019	Karahya T HadquistiKarahya			USD Expanse Report	Submitted for MA	
	May 6, 2019	Karolyn T Hedquist/Karolyn		75.00	USD Expense Report	Submitted for MA	
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documentation	Expense Type: M-Bus Meal (Emp Only)	
At the top of each receipt the Expense Spend Date, Expense Type and Spent Amount will appear (this is generated systematically based on the the expense line item)	Spent Amount: 54.55 USD	
There could be multiple images make sure to scroll to view all or click on each item to view all receipts	FLATIRON'S American bar & Grill FLATIONS 2540 TENDERFOOT HILL STREET	
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If tax is owed, but wa charged; ensure the o code XXX-NOT EXEI USE TAX OWED has selected. This code in the tax department to and pay the tax to the appropriate taxing au	exempt MPT- s been nforms o accrue e	Tax Infor Front History Sales Tax Paid No V Amt of Sa	ales Tax Paid	Facility Code 114 - Materials Di Exempt Code XX - NOT EXEM	stribution Center
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Review and verification been completed. The approver can:		Expense View Spender Karolyn T Hedquist From Ma	v 1. 2019	To May 31, 2019 Reimbursement Amt 130	
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Xcel Energy" RESPONSE	LE BY NATURE" SUPPLYCHAIN Approving an Expense Report
Step 7 – Review Hotel Type Expense Expense Types are grouped by " M " (Meals), " P " Purchase) and " T " (Travel) categories.	 Approver reviews the information entered by the Employee. Specific things approver should look at when reviewing Hotel type expenses include: Ensure Expense Type is accurate for expense Ensure Business purpose is adequately documented to clearly describe business reason for expense Ensure expense line item(s) are allocated to the correct accounting string Ensure Hotel expense is itemized to break out room rate, room tax for each night and any other expense included on hotel receipt. Ensure tax information is entered as expected Ensure expense meets Xcel's policy guidelines System will flag Hotel expense type when room rate greater than the corporate policy per night
he Expense View screen lisplays the expense details under the View Expenses	Copyright © 2004-2017 Sum Total Systems, LLC, a Skillsoft company. All rights reserve You are connected to: TAPTC503Nodet « Back to Home Logged in as Vanessa Villa Help 🖬 Logo
Review and ensure the above listed items are entered correctly (i.e. Expense Type, Business Purpose, etc.)	Expense View Spender Amanda L Omelas From May 1, 2019 To May 20, 2019 Reimbursement Amt 853.96 USD View Expense
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provides and adequately documents the business reason for the expense Click on Allocation button	Spender Amanda L Ornelas Report name Test AOmelas Hotel and Mileage From May 1, 2019 Report number XETS000795382190052 To May 20, 2019 Reimbursement Amt 853.96 USD View Expense
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Xcel Energy" RESPONS	IBLE BY NATURE"		Approving an Expe	Y CHAIN ense Report
Review to confirm accounting allocation(s) are correct	sumtotal ¹⁷ Asiliust Company	Copyright © 20	04-2017 SumTotal Systems, LLC, a Skillsoft co	
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nsure hotel expense is emized to break out room ate, room tax for each night nd any other expense cluded on hotel receipt	Included Expenses 2 Item(s)	Spent Amt Domestic Amt 839.91 USD 839.91 177.00 USD 177.00	Cash out of *US-COLORADO () Itemized	
ompare the total receipt to erify accurate.	May 14, 2019 TS-Hotel - Room Tax May 13, 2019 TS-Hotel - Room Tate May 13, 2019 TS-Hotel - Room Tax May 12, 2019 TS-Hotel - Room Tax May 12, 2019 TS-Hotel - Room Rate May 11, 2019 TS-Hotel - Room Rate	27.88 USD 27.88 177.00 USD 177.00 27.88 USD 27.88 177.00 USD 177.00 27.88 USD 27.88 177.00 USD 177.00 177.00 USD 177.00	0 0 0 0	* * *

<u>Back</u> to top

View Expense screen	
displays Once review and verification have been completed, the approver can: • Repeat steps to continue reviewing additional expense items OR • Approve An Expense <u>Report</u> OR • Reject An Expense Report	x Back to Home Logged in as Vanessa Villa Help I Log Expense View Spender Amenda L Omelas From May 1, 2019 To May 20, 2019 Reimbursement Amt 853.96 USD Report name Test AOmelas Hotel and Mileage From May 1, 2019 To May 20, 2019 Reimbursement Amt 853.96 USD View Expense Spender Amenda L Omelas Previous Next Date FTITP3 Spent Amt SSP 91 USD Description Exchange Rate 0000000 Domestic Amt 839.91 USD Description Metchant Frieddel Domestic Amt 839.91 USD Payment Method Allocation , Itemize , Edit Comment , Heads Meeting , Merchant Spent Amt Domestic Amt Payment Region Allocation Status Included Expenses 21tem(s) Spent Amt Domestic Amt Payment Region Allocation Status Image: Merchant Spent Amt Domestic Amt Payment Region Allocation Status
Step 8 – Review Personal Car Mileage (Single round Trip) Per Policy Xcel Energy only reimburses mileage for use of personal vehicle for company business. Xcel Energy does	 W Mey 1, 2019 T-Personal Car Mileage 14.05 USD 14.05 Cesh out of *US-COLORADO • There are 2 expense types for mileage reimbursements T-Personal Car Mileage – This expense type is selected when there is a single round trip (i.e. MDC to 1800 Larimer and back to MDC) T-Multi-Trip Mileage – This is used when traveling to multiple locations for business related activities. T-Multi-Trip Mileage requires a mileage log to be attached to the expense report.
not reimburse gasoline as additional expense. The required documentation (Departure/Destination and number of miles) is entered in system for Personal Car	« Back to Home Logged in as Vanessa Villa Help □ Log Expense View Spender Amanda L Ornelas Report name Test AOrnelas Hotel and Mileage Report number XETS000795392190052 View Expense
 Mileage Review and ensure Expense Type T- Personal Car Mileage is selected for expense 	Date 5/1/19 Nbr of miles 24.23 Unit Amt 0.550 Description Expense Type T-Personal Car Mileage V Spent Amt 14.05 USD V Region *US-COLORADO V Exchange Rate 100000 V Area HENDERSON V Domestic Amt 14.05 USD (Allocation) Business Purpose Attended SumTotal Training at LDC * Receit Not required
 Review Business Purpose to ensure it provides and adequately documents the business reason for the expense 	Purpose Periodod John You Honning in LOO Receipt Not required V Reject Approve Done

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Review to confirm accounting allocation(s)	« Back to Home Logged in as Vanessa Villa	Help 🗳 Logou
are correct	Expense View	
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	Date: May 1, 2019 After tax amt: 14.05	✓ Merchant:
	Validation String: 0050.5600206.850001811115	
	Number 850001811115-3014/82	(5-601600-413-Purch C ∨
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	View Expense	< Previous Next>
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	Type	
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Review and ensure correct		-
Point of Departure and	« Back to Home Logged in as Vanessa Villa	Help ≚ Logou
Destination are entered	Create Expense Report	
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button to return to	Point of departure MDC- Material Distributio Destination 1800 Larimer Street	
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Personal Mileage (single trip) xpense does not require	Fuel Type undefined	ungen view winderinde
eceipts as all documentation	Distance 24.23 miles Mileage Rate 0.580	Round Trip
entered in the Mileage	Spent Amt 14.05 USD	_
utton		Save and Return

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 Repeat steps to continue reviewing additional expense items 	Date 5/1/19 Expense Type T-Personal Car Mileage ✓ Region *US-COLORADO ✓ Area HENDERSON ✓	Nor of miles 24.23 Unit Amt 0.580 Description Spent Amt 14.05 USD ▼	< >
OR	Business Attended SumTotal Training at LDC *	Payment Method Cash out of Pocket V Receipt Not required V Edit Comment.	
<u>Approve An Expense</u> <u>Report</u>	Event History-	(Reject) (Appro	
OR	Included Expenses 2 Item(s) Date Expense Type Merchant	Spent Amt Domestic Amt Payment Region Allocation S	tatus
<u>Reject An Expense Report</u>	May 11, 2019 T-Hotel Hyatt Regency Hotel May 1, 2019 T-Personal Car Mileage	839.91 USD 839.91 Cash out of *US-COLORADO 🌒 Itemized 🗟 🗎 (•
Step 9 – Review Mileage Multi-Trip • Review and ensure	Expense View Spender Amanda L Ornelas Report name Test AOrneasi Multi Trip Mileage	From May 1, 2019 To May 20, 2019 Reimbursement Amt 151.41 USD Report number XETS000795392190053	
Expense Type T – Multi –	View Expense	< Pre	vious Next >
Trip Mileage is selected and accurate for expense	Date 5/1/19	Nbr of miles 261.06 Unit Amt 0.580 Description	
 Ensure Business Purpose provides and adequately documents the 	Expense T-Mileage-Multi-Trip Region US-COLORADO Area HENDERSON Business ****	Spent Amt [151.41 USD V Exchange Rate 1 000000 Domestic Amt 151.41 USD Allocation (Mileage) Payment Method Cash out of Pocket V	~ >
business reason for the expense	Purpose Attended SumTotal Training at Multiple Loca	Receipt Receipt Included	
	Event History-	View Receipts Reject Approv	e Done
 Click on Allocation 			
 Click on Allocation Review to confirm accounting allocation(s) are correct 	Included Expenses 1 Item(s) Date Expense Type Merchant May 1, 2019 T-Mileage-Multi-Trip	Spent Amt Domestic Amt Payment Region Allocation S 151.41 USD 151.41 Cash out of *US-COLORADO 🍘 🔯 🗃 🗃	atus

Northern States Power Company Job Aid: Approving an Expense Report

	10 C 2			Approving an E	xpense Repor
Mileage button is not	Attps://taptc503	9444/NechoExpens	eWebRedirect/vie	wImage.do?method=retriev	eExpens
required for multi trip; instead the mileage log is used as the required documentation	Expense Spent Expense Type: Spent Amount	T-Mileage-l	Multi-Trip		
Employee must scan the mileage log and upload to the expense report	-print randomic				
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Review and verification have	Employee Year:	Name: 2018		Employee #: Phone #:	
been completed. The	Mo Day	Starting Location	Ending Destination	Business Reason for Trip	Trip Miles
approver can:	5 1	MDC 1800 Larimer	1800 Larimer Street	SumTotal Training Returning from SumTotal	12.23
 Repeat steps to continue 		Streety	MDC	Training	12.23
reviewing additional	5 3	MDC	LDC	SumTotal Training Returning from SumTotal	15.6
expense items	5 3	LDC	MDC Pueblo Service	Training	15.6
OR	5 7	MDC	Center	SumTotal Training	102.7
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OR	Spender Amanda L Ornelas Report name Test AOrneasl Multi T		lay 1, 2019 number XETS000795392190053	To May 20, 2019 Reimbursement Ar	mt 151.41 USD
Reject An Expense Report	View Expense				< Previous Next >
<u>Reject All Expense Report</u>	Date 5/1/19		Nbr of miles 261.06	Unit Amt 0.580 Description	
	Expense Type T-Mileage-Multi-Trip	\checkmark	Spent Amt 151.41	USD 🗸	^
	Region *US-COLORADO	\checkmark	Exchange Rate 1.000000 Domestic Amt 151		×
	Area HENDERSON Business		Payment Method Cash out of F	Pocket	Mileage >
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	Included Expenses 1 Item(s)				9
	Included Expenses 1 Item(s) Date Expense T Merchant	ýpe	Spent Amt Domesti	c Amt Payment Region Allo	cation Status

Step 10 – Reject an Expense	x Back to Home Logged in as Vanessa Villa	Help 🗾 Logo
Approvers have the ability to eject a single expense or all expenses on an expense eport.	View Report Header Include Transactions Add Expense View Summary Spender Amanda L Omelas From May 1, 2019 To May 20, 2019 Reimbursement Amt 853.96 Report name Test AOmelas Hotel and Mileage Report number XETS000795582190052 To May 20, 2019 Reimbursement Amt 853.96 Included Expenses 2 Item(s) Expenses 2 Item(s) Spent Amt Domestic Amt Payment Region Allocation	Status
expense is non-compliant ne approver must either:		
Approve the expense report/item knowing that it is non-compliant		
OR Select the item(s) to reject and click Reject		
o Dejection Information	Report Totals CC Totals Cash Advance Reason Approval Required Event History Expense Report Total 853 96 USD Reconciled Advances 0.00 USD Business Expense Total 853 96 USD Reimbursement Amt 853 96 USD Personal Expense Total 0.00 USD Amount Owing to Company 0.00 USD	Reject Approv View Receip Continu (Pri Canc
ne Rejection Information ox displays	View Report Header Include Transactions Add Expense View Summary Spender Amanda L Omelas From May 1, 2019 To May 20, 2019 Reinbursement Amt 853.96 Report name Test AOmelas Hotel and Mileage Report number XETS000795382190052 To May 20, 2019 Reinbursement Amt 853.96	USD
Click on drop down arrow and select correct Reason for rejection code	Included Expenses 2 Item(s) G Date Expense Type Spent Amt Domestic Amt Payment Region Allocation Merchant S39 91 USD 839 91 Cesh out of *US-COLORADO Itemized	Status
Enter information in Comment section	May 1, 2019 T-Personal Car Mileage 14.05 USD 14.05 Cash out of *US-COLORADO	0 ♦
ake sure to include enough formation to allow the ender to make corrections id resubmit the expense. Click Done button	SumTotalExpense Webpage Dialog Rejection information May 11_2018 T-Model 838 91 USD Reason for * EXPENSE DATE- INCORRECT V Comment: Expense date does not match the receipt for this expense	

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System will display red " X " next to the rejected expense	« Back to Home Logged in as Vanessa Villa	Help 🎽 Logou
The rejected expense is sent back to spender with instructions detailing how to correct the item/report. Spender will adjust the expense per approver's comments and resubmit for approval.	View Report Header Include Transactions Add Expense View Summary Spender Amada L Omelas Report name Test AOmelas Hotel and Mileage From May 1, 2019 Report number XETS000765392190052 To May 20, 2019 Reimbursement Amt 853.960 Include Expenses 2 Item(s) Expense Type Methods Spent Amt Domestic Amt Payment Region Allocation Image: Transaction of the million of t	USD Status 2
 You can review and edit your comments Click Edit Comment button Click Done button From the Expense View panel Click Done button 	Comment: Expense date does not match the receipt for this expense	Comment Receipts
The View Summary tab displays a list of expense(s) included in report you are reviewing. Red " X " displays next to the reject expense.	A Stilled Company	d to: TAPŤC503Nod Help ■ Log 8 USD
	B Date Expense Type Spent Amt Domestic Ant Payment Region Allocation Merchant System Stream St Stream Stream Str	Status

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Step 11 - Approving an Expense Report	Spender Amanda L Om	elas	ansactions Add Expense From May 1, 2019	View Summary		20, 2019 Reimburse		
	Report name Test AOm Included Expenses 2	nelas Hotel and Mileage	Report number XETS0007953	92190052	,			
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Click the X on the receipt viewer to close								
 Click Continue button 								
 Click Submit to save the report in Approval Complete status 								
The expense report will be retained in the Corporate Expense system in accordance with the Record Retention policy.								
							(Reject) (App
	Report Totals	CC Totals Cash Advance	Reason Approval Required	Event Histor	у			View Rec
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	Personal Expense Total	0.00 USD	Amount Owing to Company	0.00 USD				Ca
	Approval Summ	ary						
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								Comme
	Rejected 1 of 2 Included Expenses 1	Item(s)						
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	Included Expenses 1 Date May 11, 2019	Expense Type Merchant T-Hotel				Region *US-COLORADO		
	Included Expenses 1 Date May 11, 2019	Expense Type Merchant						Status
	Included Expenses 1 Date May 11, 2019	Expense Type Merchant T-Hotel						
	Included Expenses 1 Date May 11, 2019	Expense Type Merchant T-Hotel						

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Xcel Energy" RESPONS			Api	proving an	i Expense Rep
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tab on the Approve Documents panel	« Back to Home Logged in as V	Vanessa Villa	_	_	Help 🛽 Lo
Click the Approval History tab	Approve Documents	Document to Approve	Approval History]	
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	Apr 8, 2019 Kimberly Lee Hudson/CR.07 H		60.00 US	SD Expense Report	Submitted for MA
	Apr 8, 2019 Kimberly Lee Hudson/CR.09 H			SD Expense Report	Submitted for MA
	Apr 8, 2019 Kimberly Lee Hudson/CR.10 H		80.00 US	SD Expense Report	Submitted for MA
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Approval History displays all reports and status of approver action (approval complete, rejected or partially	Approve Documents	Vanessa Villa Document to Approve	Approval History		Help 🖬
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Employee Expense Budget and Actual

Table I – Employee Expense State of Minnesota Electric Jurisdiction

(\$ 000's)	2017	2018	2019	2020	2021	2021	2021	2022	2022	2022	2023	2023	2023
	Actual	Actual	Actual	Forecast	Budget	TY Adj	Test Year	Budget	PY Adj	Plan Year	Budget	PY Adj	Plan Year
Travel Expense	3,579	4,062	4,295	2,837	4,280	(224)	4,056	4,092	(216)	3,876	4,059	(223)	3,835
Lodging Expense	2,058	2,402	2,317	1,185	2,126	(161)	1,965	2,095	(155)	1,940	2,105	(160)	1,945
Meals Expense	1,742	2,088	2,116	1,190	1,601	(828)	773	1,583	(798)	785	1,594	(824)	770
Misc. Travel Expense (1)	4,033	4,166	4,854	2,570	5,070	(232)	4,838	4,677	(223)	4,454	5,167	(231)	4,936
Travel Expense Subtotal	11,412	12,719	13,582	7,783	13,077	(1,444)	11,633	12,447	(1,392)	11,055	12,924	(1,438)	11,486
Dues & Memberships	551	431	302	776	761	(20)	741	752	(19)	732	753	(20)	733
Gifts & Recognition	934	1,058	1,475	1,021	1,008	(41)	967	1,028	(40)	989	1,067	(41)	1,027
Board of Directors	1,025	1,048	1,136	1,318	1,322	(64)	1,258	1,354	(61)	1,292	1,354	(63)	1,290
Total	13,922	15,256	16,495	10,897	16,168	(1,569)	14,598	15,581	(1,512)	14,069	16,098	(1,562)	14,535

1. Changes are driven largely by employee relocation expenses and per diem expenses. This category also includes conference expenses.

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(\$ 000's)	2017	2017	2017	2018	2018	2018	2019	2019	2019	2020	2020	2020
	Actual	Adjusted	Adjusted	Actual	Adjusted	Adjusted	Actual	Budget	Variance	Forecast	Budget	Variance
		Budget	Variance		Budget	Variance						
Travel Expense	3,579	4,203	-624	4,062	3,348	714	4,295	4,207	88	2,837	4,329	-1,492
Lodging Expense	2,058	1,761	297	2,402	1,860	542	2,317	1,819	498	1,185	1,835	-650
Meals Expense	1,742	727	1,015	2,088	790	1,298	2,116	1,206	910	1,190	1,319	-128
Misc. Travel Expense (1)	4,033	4,592	-560	4,166	4,026	140	4,854	5,376	-522	2,570	4,522	-1,952
Travel Expense Subtotal	11,412	11,283	129	12,719	10,024	2,695	13,582	12,608	974	7,783	12,005	-4,222
Dues & Memberships	551	662	-111	431	605	-174	302	897	-595	776	951	-174
Gifts & Recognition	934	679	255	1,058	1,248	-190	1,475	1,136	339	1,021	1,124	-104
Board of Directors	1,025	902	122	1,048	1,008	40	1,136	972	165	1,318	1,298	20
Total	13,922	13,527	395	15,256	12,884	2,372	16,495	15,613	882	10,897	15,378	-4,481

Table II – Employee Expense Actual vs. Budget Comparisons State of Minnesota Electric Jurisdiction

Changes are driven largely by employee relocation expenses and per diem expenses. This category also includes conference expenses. 1.

Adjusted budget means the employee expense amount minus the employee expense adjustment as was proposed by Xcel Energy in our previous rate case Docket No. E002/GR-15-826. 2.

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Docket No. E002/GR-20-723 Exhibit____(WKH-1), Schedule 7 Page 1 of 2

EER - Schedule 1	Travel Expenses
EER - Schedule 1A	VP and Above
EER - Schedule 2	Meal Expenses
EER - Schedule 3	Entertainment Expenses
EER - Schedule 4	Board of Directors Compensation and Expenses
EER - Schedule 5	Top Ten Compensation
EER - Schedule 5A	Top Ten Expenses - Benjamin G. Fowke III
EER - Schedule 5B	Top Ten Expenses - Robert Frenzel
EER – Schedule 5C	Top Ten Expenses - Kent T. Larson
EER - Schedule 5D	Top Ten Expenses - Scott M. Wilensky
EER - Schedule 5E	Top Ten Expenses - Brett C. Carter Sr.
EER - Schedule 5F	Top Ten Expenses - Timothy J. O'Connor
EER - Schedule 5G	Top Ten Expenses - David L. Eves
EER - Schedule 5H	Top Ten Expenses - Darla Figoli
EER - Schedule 5I	Top Ten Expenses - Christopher B. Clark
EER - Schedule 5J	Top Ten Expenses - Judy M. Poferl
EER - Schedule 6	Dues
EER - Schedule 7	Gifts
EER - Schedule 8	Aviation
EER - Schedule 9	Lobbying
EER - Schedule 10	SAP-VIM Transactions
EER - Schedule 11	SAP-VIM Nuclear Transactions
EER - Schedule 12	TIME Transactions

- EER Summary Report 1 2021 Test Year
- EER Summary Report 2 2022 Plan Year
- EER Summary Report 3 2023 Plan Year

Employee Expense Reporting Report Preparation, Rate Case Adjustment Summary, and Analysis Overview

This schedule describes the detailed steps taken to develop the EER Schedules, and the efforts taken by the Company to analyze and review transactions processed within SumTotal, Vendor Invoice Management (VIM) and TIME in order to provide a summary of employee expenses found in those technical systems. The Company's proposed test year adjustment for employee expenses is also summarized in this schedule.

Creation of EER Schedules

The Company took the following steps to create the EER Schedules provided in Volume 3, Required Information, Section IV Other Required Information, Tab 2.

- The Supply Chain organization provided employee expense information for 2019 corporate credit card transactions, as well as reimbursements for other expenses, such as mileage, that were processed within the Company's primary expense reporting system, SumTotal. The data included transactions that were incurred by employees of the 1) Xcel Energy Service Company (XES), and 2) the Northern States Power Minnesota Operating Company (NSPM). The raw data file contained the transaction lines assigned to employee-related expense accounts that were required in the analysis. While SumTotal has many fields, only those fields that would (1) determine whether the transaction was allocable to Minnesota electric ratepayers, and (2) determine whether the transaction was within the scope of the Employee Expense Statute were included.
- 2. Transactions were sorted based on the Company's accounting general ledger "Systems, Applications and Products in Data Processing" (SAP) software's "Internal Order" account field to limit the size of the raw data set to be analyzed to approximately 223,000 transactions by including only those costs that were either direct assigned, or that were allocated in part as operating expense to the NSPM Operating Company. Specifically, transactions assigned to Company Code "10" (NSPM) and Company Code "50" (XES) were retained due to the likelihood the entire transaction cost, or a portion of the cost, could be allocated to NSPM. All other transactions, directly assigned to other Xcel Energy legal entities, were eliminated as being outside of the scope of analysis related to rate cases and reporting required for jurisdictions residing within NSPM.
- 3. Several columns were added to facilitate analysis of the data and creation of the EER Reports. Examples of these analysis fields include: "EER Summary Cost Element" (Employee Expense Report), "EER Report #", "File Line Ref. #", "Required EER Report Transaction", "Year", "International Travel", "Above / Below the Line", "Board of Directors", "VP & Above", "Employee's Company", "Compensation Level", "Ten Highest Paid Employees", "Executive + Assistant's Transactions", "Executive / Assistant", "Key Word Search", "Keyword", "Vague Business Purpose Desc.", "Meals > \$65 per Attendee", "Life Events", "Business Meals Employee Only", "Flagged Transaction", and "Rate Case Adj. Transaction".
- 4. Data fields (columns) were also added to the file to manually calculate the amount of each transaction's total that was allocated to the NSPM Company, NSPM Company Electric Utility and to the State of Minnesota Electric Retail jurisdiction. The allocations were derived by matching the accounting used for the SumTotal transaction against tables of the Company's SAP general ledger accounting system data and then assigning the

associated allocation factors using Microsoft Excel VLookup functions. The analysis was then restricted to approximately 200,000 transactions which ultimately allocated abovethe-line expense to the State of Minnesota Electric Retail jurisdiction, or as a below-theline expense to the NSPM Company.

- 5. Of this data set, the Company's employees who were Vice Presidents and above and their executive assistants during 2019 were identified.
- 6. Employee expense transactions for our employees with a title of Vice President, or higher were identified. For each transaction of a Vice President or higher employee title, the field "VP & Above" was populated as "Yes". This field was coded as "No" for other employees' transactions. The "Executive / Assistant" field was then populated as "Executive" for executive (having a title of Vice President, or higher) employees' transactions.
- 7. The executives' Executive Assistants' transactions were identified and coded with their respective executive's name within the "Executive + Assistant's Transactions" field. The "Executive / Assistant" field was then populated as "Executive Assistant" for the Executive Assistants' transactions. The other employees' transactions were populated as "No".
- Transactions of the ten highest compensated employees were identified. These transactions were coded with the employee's full name within the "EER Report #'s (5A 5J) Ten Highest Paid Employees" field. This field was left blank for other employees' transactions.
- 9. Transactions of the top (ten) highest compensated employees were identified as "Ten Highest Paid Employees" within the "Compensation Level" field. Other employees' transactions were labeled as "Not in 10 Highest Paid Group" within this field.
- 10. Xcel Energy Board of Director-related transactions were identified through the SAP "Internal Order" account field. Transactions coded to "850001936606 - CEO Board of Directors" and a few other internal order accounts were identified to be Board of Director related. In addition, a few other Board of Director-related transactions were coded to the SAP cost element account "5600656 - Fees – Directors". These transactions were coded as "4 - Board of Directors Compensation and Expenses" within the "EER Report #4 Board of Directors" field. Other transactions were coded as "No" within this field.
- 11. Aviation and Travel Services transactions were identified through the SAP "Internal Order" account field. Transactions coded to "850001904397-35000127-Cessna Sovereign MN", "850001904398-35000128-Cessna Sovereign 680-0266 CO" and "850000007001-30144783-Ops 110-110- Executive (Corp)" were identified to be related to corporate aviation. These transactions were coded as "EER Schedule 8 - Aviation" within the "EER Report # 8 Aviation" field. Other transactions were coded as "No" within this field.
- 12. Company employees who lobby on behalf of NSPM and Xcel Energy were identified. Their transactions were coded "9 - Lobbyist Employees" within the "Employees Who Lobby From Time to Time" field.
- 13. Employee expense transactions incurred by employees who lobby from time to time on behalf of NSPM or Xcel Energy were identified and coded as "Lobby from time-to-time" within the "Employees Who Lobby From Time to Time" field. This field was coded as "No" for other employees' transactions.
- 14. The "Posting GL Acct Desc" field was reviewed for the SAP "Cost Element" account codes identified in Table 1 to this Schedule "EER Cost Element Accounts (SAP)". Whenever a transaction was found with a matching code, the "EER Summary Account"

field was populated with a "Yes". Transactions coded to all other accounts required for the EER reporting were identified as "No" within this field.

- 15. For all transactions identified (in Step 14 above), we populated the "Required EER Report Transaction" field as "Yes". In addition, all other transactions required for the Top Ten Compensated Employees, Board of Directors, Corporate Aviation and Lobbyist Employees were coded as "Yes" in the "Required EER Report Transaction" field. Other transactions not required to be included on the employee expense reports were coded as a "No." The "Required EER Report Transaction" field would be used at the end of the process to help develop the EER Reports. This field was used to sort-out only those transactions that would ultimately be included on the various EER Schedules.
- 16. Transactions coded to "Below-the-Line" FERC accounts based on the SAP "Cost Element" accounts (5600286 Non-Recoverable Recognition, 5600606 Dues Lobbying, 5600626 Contributions Charitable, 5600631 Contributions Community Sponsorships, 5600641 Contributions Economic Development, 5600636 Contributions Civic and Political, 5600616 Dues Chamber of Commerce, 5600621 Dues Social Service, 5600696 Deductions Corporate Tickets, and 5600701 Deductions Other) were identified. These transactions were coded as "Below" within the "Above / Below the Line" field. For all other transactions, their respective FERC account assignment determined whether they were coded as "Above" or "Below" within this field.
- 17. Lobbyists' transactions coded to "Below-the-Line" FERC accounts based on the SAP "Internal Order" accounts 20000038008-30150979-OpCoNSPM-CS-Cser-811002-9951, 200002061708-Mapping-628005-995101, 200002061710-Mapping-628105-995101 and a few other internal order accounts were identified. These transactions were coded as "Below" within the "Above / Below the Line" field.
- Based on the SAP "Cost Element" accounts included on the Company's EER reports, the combined total number of SumTotal system above the line transactions reviewed was 196,212.
- Life Event-related transactions that were posted to the SAP "Cost Element" account "5600276 - Life Events" were identified and coded with the word "Yes" in the "Rate Case Adj. Transaction" field for inclusion in the 2021 test year employee expense adjustment.
- 20. A list of "key words" that would be used to search the data set for transactions which may not be appropriate for rate recovery was developed. The key word list was formed from our experience in past electric rate cases and was designed to identify expenditures related to sporting and entertainment events, life events, recreation, celebrations, recognition, international travel and lobbying. The key word list contains 124 words and is provided as Table 2 to this Schedule.
- 21. The key word search was performed on transactions coded both as having the "EER Summary Cost Element" field populated with a "Yes" and the "Above-The-Line" field populated as "Above" on the following SumTotal transactional fields: "Expense Type Name", "Sub Expense Type", "Business Purpose", "Line Description", "Report Name and "Merchant".
 - a. Alcohol-related transactions were labeled "Alcohol" within the "Key Word" analytic field. In addition, key word searches were performed to identify any other alcohol-related transaction that was incorrectly coded, or that was not itemized and reported within the "Sub Expense Type" field as being alcohol-related. Alcoholic beverage-related transactions were coded with the word "Yes" in the "Rate Case Adj. Transaction" field for inclusion in the 2021 test year employee expense adjustment.

- b. International travel related transactions were identified and labeled as "Yes" within the "International Travel" field and labeled "International" within the "Key Word" field, with the exception of international travel alcohol-related expenses which were labeled "Alcohol." Transactions coded under the "Expense Type" as "Airfare International" were labeled "International" within the "Key Word" field. Other transactions of those employees who assigned airline costs to "Airfare International" were reviewed to identify the related lodging, meals and other costs associated with their international travel. These transactions were also labeled as "International" within the "Key Word" field. Finally, other transactions of those employees having traveled abroad were searched based on the "Expense Incurred Date", "Business Purpose", "Line Description", "Report Name" and "Merchant" to identify any remaining transactions associated with their international travel. These transactional" within the "Key Word" field.
- c. Transactions that were not posted to the SAP "Cost Element" account "5600276 -Life Events" but that were later identified by key words associated with life events such as "Funeral", "Bereavement", "Flowers", "Floral", "Wedding", "Birthday", "Baby", etc. were coded with the word "Yes" in the "Rate Case Adj. Transaction" field for inclusion in the 2021 test year employee expense adjustment.
- d. Gift-related transactions processed to merchant OC Tanner using the corporate recognition program Xcelebrate were identified and coded with the word "Yes" in the "Corporate Recognition" field and were not included in the 2021 test year employee expense adjustment. Corporate-related recognition gifts presented under the Xcelebrate program were coded as "Recognition (Gift)" within the "Key Word" field.
- e. Gift related transactions that were not previously identified by the key word search process and that were coded under the "Expense Type" of "Recognition Safety" were identified and labeled as "Recognition (Safety)" within the "Key Word" field.
- f. Gift related transactions that were not previously identified by the key word search process were identified and labeled as "Gift" within the "Key Word" field if not coded under the "Expense Type" of either "Life Event Gifts", or "Recognition Safety".
- g. Other gift-related transactions were identified and labeled as "Gift" within the "Key Word" field if they were not previously identified by the various key words (other than "Gift") but were coded under the "Sub-Expense Type" of "Career Event-Gift", "Engagement-Gift", "Recognition-Gift".
- Recognition related transactions were identified and labeled as "Recognition (Meals)" within the "Key Word" field if not identified by the various key words (other than "Recognition") but coded under the "Sub-Expense Types" of "Recognition - Meals", "Career Event-Meal", or "Engagement-Meal".
- i. Recognition-related transactions were identified and labeled as either "Recognition (Gift)", or "Recognition (Meals)", within the "Key Word" field if not identified by the various key words (other than "Recognition") but were coded under the "Sub-Expense Type" of "Engagement-Event".
- j. Recognition related transactions were identified and labeled as "Recognition (Safety)" within the "Key Word" field if not identified by the various key words (other than "Recognition") but that were coded under the "Expense Type" of "Recognition - Safety."

- k. Recognition related transactions were identified and labeled as "Recognition (Gifts)" within the "Key Word" field if not identified by the various key words (other than "Recognition") but were coded under the "Sub-Expense Type" of "Recognition Gifts."
- The Business Purpose field of transactions that were identified by searching for the recognition-related key words "Appreciation", "Award", "Event", "Thank You", "Gift" and "Recognition" was inspected to determine whether the transaction pertained to safety. The safety-related transactions were assigned "Recognition (Safety)" within the "Keyword" field.
- m. Key word searches often included any conceived common abbreviations of words, such as "Tckt" or "Tix" for "Ticket", "Avs" for "Avalanche", "T-Wolves" or "Wolves" for "Timberwolves", etc. The 2021 test year adjustment does not include costs related to retirement "workshops / seminars", "Retiree Broker Finalists," nor "Reach Retirement," etc. that were identified by searching for the key word "Retirement." The 2021 test year adjustment does include the celebration/appreciation/meals/gift-related and specific travel-related expenses associated with "Retirement" events.
- 22. Transactions initially identified through the key word search process, or other cursory review, were subsequently reviewed, line by line, to confirm if the transaction should be included in the rate case adjustment. Examples of transactions identified as part of the key word search but appropriate for rate recovery could include those incurred with vendors such as Holiday Inn Express, or Holiday Station Store when searching for the word "Holiday", etc. Transactions identified through the key word search process, or other cursory review, but that are not a part of the rate case adjustment are coded as "FALSE / OK" within the "Rate Case Adj. Transaction" field.
- 23. Transactions for Meals > \$65 per Attendee were identified. Meal transactions having costs exceeding \$65 per attendee were identified as "Yes" within the "Meals > \$65 per Attendee" field. These transactions were identified based on review of the SumTotal systems' "Cost Per Attendee" data field. The entire amount of the excluded transactions' total cost that was allocated to the State of Minnesota electric retail jurisdiction was included in the 2021 test year adjustment by coding the "Rate Case Adj. Transaction" analytic field with the word "Yes".
- 24. Transactions that are not a reasonable cost of service, based on our prior experience, including large transaction amounts for airfare or lodging, etc. were identified. This was a line-by-line, field-by-field review. Transactions that would have more appropriately been recorded "below the line" were identified by populating the "Flagged Transaction" analytic field with the word "Yes". These transaction costs were coded with the word "Yes" in the "Rate Case Adj. Transaction" field for inclusion in the 2021 test year adjustment.
- 25. Transactions that could have a "vague" business purpose were reviewed. A line-by-line review of the "Business Purpose" field of all remaining above the line EER-related transactions that had not previously been assigned the word "Yes" within the "Rate Case Adj. Transaction" field for inclusion in the rate case 2021 test year adjustment was completed. If the "Business Purpose" field, in isolation, could not convey enough detail about the purpose of the transaction, the word "Yes" was placed within the "Vague Business Purpose Desc." field. Examples include single-word entries such as "Dinner," "Airfare," "Travel," and "Meeting." A line-by-line review of those transactions flagged "Yes" was performed using a combination of the Business Purpose and Line Description

fields to determine if the business purpose remained vague. Since many of the initially flagged transactions contained only acronyms, the acronyms were reviewed in conjunction with other transaction data fields. A list of 229 acronyms that are commonly used by our employees was developed. It is not intended to be a complete list of every acronym found in the Business Purpose field. It demonstrates that hundreds of industry acronyms are used by our employees and are not necessarily vague descriptions of their activities and costs. The acronym list is provided as Table 3 to this Schedule.

- 26. If the combined documentation properly supported the transaction, the transaction cost was coded as "FALSE / OK" within the "Rate Case Adj. Transaction" analytic field. The respective cost for each of the remaining transactions identified as having a "vague" business purpose were coded with the word "Yes" in the "Rate Case Adj. Transaction" analytic field for inclusion in the 2021 test year adjustment.
- 27. Transactions that were not otherwise identified by the various key words and line-by-line review that pertained to business meals involving only employees were identified. All remaining XES and NSPM employees' transactions processed with the Expense Type of "Business Meals Employee Only" were subsequently coded with the word "Yes" in the "Rate Case Adj. Transaction" field for inclusion in the 2021 test year employee expense adjustment.
- 28. The 2021 test year employee expense adjustment for SumTotal transactions was calculated by selecting all the transactions with "Yes" in the "Rate Case Adj. Transaction" field and summing the amounts that were allocated to the State of Minnesota electric retail jurisdiction to quantify the appropriate aggregate adjustment.
- 29. The "EER Summary Report 1" which reflects the State of Minnesota electric retail jurisdiction adjusted 2021 budget test year amount was developed. The summary report provides the employee expense-related costs in the following categories that are identified in accordance to the related detail EER Schedule number that has also been provided to report the Company's 2019 actual expenditures:

Schedule1 - Travel and Lodging Expenses

Schedule 2 - Food and Beverage Expenses

Schedule 3 - Recreational and Entertainment Expenses

Schedule 4 - Board of Director Expenses

Schedule 6 - Dues and Memberships Expenses

Schedule 7 - Gift Expenses

Schedule 8 - Owned, Leased, or Chartered Aircraft Expenses

Schedule 9 - Lobbying Expenses

Note: Schedule 5 is a sub-report that provided all transactions of the Company's ten highest compensated employees and is therefore not included in the list above.

The detailed EER Schedules of 2019 actual expenses were developed:

1. Travel and Lodging Expenses

1A. VP and Above Travel and Meal Expenses

- 2. Food and Beverage Expenses
- 3. Recreational and Entertainment Expenses
- 4. Board of Director Expenses
- 5. EER Schedule 5 provides the transactions of each of the Ten Highest Compensated Employees

- 6. Dues and Memberships Expenses
- 7. Gift Expenses
- 8. Owned, Leased or Chartered Aircraft Expenses
- 9. Lobbying Expenses
- 10. SAP Vendor Invoice Management (VIM) Applications Expenses
- 11. SAP Vendor Invoice Management (VIM) Nuclear Application Expenses
- 12. TIME Application Expenses

Each Schedule was given a Line Reference Number. Schedules 1 through 7 include the following SumTotal system data fields:

- 1. Application
- 2. Company
- 3. Expense Incurred Date
- 4. Expense Category
- 5. Expense Type
- 6. Sub Expense Type
- 7. Business Purpose
- 8. Line Description
- 9. Merchant
- 10. Approved Amount
- 11. NSPM Company Total Amount
- 12. NSPM Electric Utility Total Amount
- 13. State of Minnesota Electric Retail Amount

The following additional data fields are provided on EER Schedules 1A, 2, 3, 5A-5J and 7:

- 1. Attendees Count
- 2. Cost Per Attendee

Analysis of Other Company Systems

There may be employee expenses in Company systems other than SumTotal so an analysis was performed on the transactions processed in the SAP Vendor Information Management (VIM), SAP Vendor Information Management (VIM) – Nuclear and TIME payroll systems.

SAP-VIM:

- 1. In 2019, there were 5,988 transactions processed by the Xcel Energy Service Company (XES) and the NSPM Operating Company (NSPM) to the cost element accounts included in the employee-related expense analysis. Of these, the vast majority, 84%, pertain to 5,041 reimbursement request transactions entered by NSPM Company Time Keeper employees to re-fund their respective corporate petty cash accounts for non-labor expense entries incurred by the NSPM union work force across all business areas which are reported within the TIME system. Examples of these entries are per diems, meal allowances, mileage, site allowance, and safety shoes, uniforms, and other similar charges. These expenses are processed within the TIME system so that they are properly reported to the Internal Revenue Service and included in these employees' annual W2 wage statements.
- 2. Data was queried for XES and NSPM transactions coded to the accounts included on the Company's EER reports, as provided in Table 1 "EER Cost Element Accounts (SAP)". This was done to focus only on transactions that were either direct assigned, or that were

allocated in part to the NSPM Operating Company. Transactions that did not directly assign or allocate any costs to the NSPM legal entity were excluded from the data set. The results of the query were exported to a Microsoft Excel worksheet for further analysis and to enable sharing the information with others.

- Data fields in the Microsoft Excel file include: "Company Code", "Vendor", "Document Date", "Item Text", "Document Type", "G/L Account Desc", "Internal Order – Key", "IO TYPE" and "Amount".
- 4. Data fields (appended in the spreadsheet's columns following the raw data) were added to track, analyze, and summarize the detailed transactions: "EER Report #", "Line Ref. #", "Year", "Vendor Category", "Above / Below the Line", "Transaction Sort" and "Rate Case Adj. Transaction".
- 5. Data fields (columns) were added to the file to manually calculate the amount of each transaction's total that was allocated to the NSPM Company, NSPM Company Electric Utility and to the State of Minnesota electric retail jurisdiction. The allocations were derived by matching the accounting used for the transaction against tables of the Company's SAP general ledger accounting system data and then assigning the associated allocation factors using Microsoft Excel VLookup functions. The analysis was then restricted to 5,873 transactions which ultimately allocated to above-the-line expense to the State of Minnesota Electric Retail jurisdiction, or as a below-the-line expense to the NSPM Company.
- 6. Transactions coded to "Below-the-Line" FERC accounts based on the cost element accounts 5600286 Non-Recoverable Recognition, 5600606 Dues Lobbying, 5600626 Contributions Charitable, 5600631 Contributions Community Sponsorships, 5600641 Contributions Economic Development, 5600636 Contributions Civic and Political, 5600616 Dues Chamber of Commerce, 5600621 Dues Social Service, 5600696 Deductions Corporate Tickets, and 5600701 Deductions Other were identified. These transactions were coded as "Below" within the "Above / Below the Line" field. For all other transactions, their respective FERC account assignment based on the SAP internal order used determined whether they were coded as "Above" or "Below" within this field.
- 7. The "Vendor Category" field was used to identify whether the transactions pertained to a vendor, Board, or Time Keeper/Employee reimbursement "Request For Payment" (RFP) processed in SAP VIM, and then distributed to various time-keeper employees to re-fund their respective corporate petty cash accounts. These transactions are excluded from the EER Schedule 10 SAP Vendor Invoice Management (VIM) Application Expenses, since these payments are captured through the TIME system (as taxable payments on these employees' W2 tax forms). These transactions were coded as "In TIME System per Time Keeper (=Petty Cash Reimb.)" within the "Vendor Category" field.
- 8. Xcel Energy Board of Director-related transactions were identified through the SAP "Internal Order" account field. These transactions were coded as "Board of Directors" within the "Vendor Category" analytic field.
- 9. Vendor-related transactions were coded as "Outside Vendor" within the "Vendor Category" analytic field.
- 10. Based on the cost element accounts included in the analysis, there were 802 transactions that allocated costs to the State of Minnesota electric retail jurisdiction during 2019. There were 199 employee expense-related transactions processed within the SAP VIM system by employees of the Xcel Energy Service Company (XES) and the Northern States Power Minnesota Operating Company (NSPM). There were 196 transactions related to Xcel

Energy Board of Directors payments and reimbursements, and 407 transactions related to outside vendors.

- 11. Transactions that would have more appropriately been recorded "below-the-line" were identified. For transactions identified as such, we populated the "Flagged Transaction" analytic field with the word "Yes". These transaction costs were coded with the word "Yes" in the "Rate Case Adj. Transaction" analytic field for inclusion in the rate case 2021 test year employee expense adjustment.
- 12. The 2021 test year employee expense adjustment for the SAP VIM system's transactions was calculated by selecting all the transactions with "Yes" in the "Rate Case Adj. Transaction" field and summing the amounts that were allocated to the State of Minnesota electric retail jurisdiction to quantify the appropriate aggregate adjustment.

SAP-VIM-Nuclear:

- 1. A data file of 2019 transactions from the SAP-VIM-Nuclear system was created. The file contained transactions with SAP cost element accounts corresponding to the "Posting General Ledger Account Description" field in Table 1 to this Schedule. All the resulting transactions were directly assigned to the Northern States Power Minnesota Operating Company (NSPM).
- 2. Data fields in the SAP-VIM-Nuclear Microsoft Excel file include: "Fiscal Year", "Period", "Document Date", "Document Type", "Company Code", "Vendor Key", "Document Number", "Ref. document number", "Transaction Description", "Internal Order", "Cost Element", "Cost Center Org Lvl 1 Desc" and "Amount".
- 3. Analytic data fields (appended in the spreadsheet's columns following the raw data) were added to track, analyze, and summarize the detailed transactions: "Application", "EER Summary Object Account", "EER Report #", "Line Ref. #", "FERC Account", "Above / Below the Line", and "Rate Case Adj. Transaction".
- 4. Data fields (columns) were added to the file to manually calculate the amount of each transaction's total that was allocated to the NSPM Company, NSPM Company Electric Utility and to the State of Minnesota electric retail jurisdiction. The allocations were derived by matching the accounting used for the transaction against tables of the Company's SAP general ledger accounting system data and then assigning the associated allocation factors using Microsoft Excel VLookup functions. Based on the cost element accounts included in the analysis, the total number of SAP-VIM-Nuclear system 2019 transaction lines reviewed was 95. Each of these employee expense-related transactions included in the analysis allocated some expense to the State of Minnesota electric retail jurisdiction.
- 5. Transactions were reviewed line by line to find any employee expenses that may be "below the line" type transactions. In such cases, the transaction would have then been identified by populating the "Rate Case Adj. Transaction" field with the word "Yes.
- 6. No costs from the SAP-VIM-Nuclear application, allocated to the State of Minnesota electric retail jurisdiction, were included as an adjustment to the 2021 test year.

TIME:

1. The TIME payroll system's data was queried for the Xcel Energy Service Company (XES) and the NSPM Company employees' non-labor transactions coded to the cost element accounts included on the Company's EER reports, as provided in Table 1 "EER Cost Element Accounts (SAP)". This provided transactions that were direct assigned to the

NSPM Operating Company. The results of the queries were exported to Microsoft Excel files and combined for further analysis and to enable sharing the information with others.

- 2. The total number of TIME system 2019 transaction lines reviewed was 118,107. Of these transactions, 96,528 assigned cost to the State of Minnesota electric retail jurisdiction.
- Data fields in the TIME file include: "CO" (Company), "WORK.DT", "ERNCD DESCR" (Earnings Code Desc), "SAP GL ACCT" (SAP General Ledger Account), "Internal Order", "LVL2 DESCR" (Business area), "LVL3 DESCR" (Sub-Business area), "DEPT DESCR", "UNION" (employee's category - assigned as 'Yes', or 'No'), "Year", "Period" and "Total Amount".
- 4. Analytic data fields (appended in the spreadsheet's columns following the raw data) were added to track, analyze, and summarize the detailed transactions: "EER Summary Cost Element", "EER Report #", "Line Ref. #", "Utility", "Above / Below the Line", and "NSPM MN Electric 2019 Test Year Adj. Transaction".
- 5. Data fields (columns) were added to the file to manually calculate the amount of each transaction's total that was allocated to the State of Minnesota electric retail jurisdiction. The allocations were derived by matching the accounting used for the TIME system transaction against tables of the Company's SAP general ledger accounting system data and then assigning the associated allocation factors using Microsoft Excel VLookup functions.
- 6. The transactions having activity in 2019 against the accounts included on the Company's EER reports were coded to "Above-the-Line" accounts.
- 7. The non-labor transaction lines identified within the TIME application were associated with NSPM union employees' tax reportable reimbursements.
- 8. The TIME application "Earnings Codes" are summarized in Table 4 "TIME Earnings Codes" located at the end of this document.
- 9. Transactions were reviewed to find any employee expenses that may be "below the line" type transactions. No transactions that would have more appropriately been recorded "below the line" were identified.
- 10. No costs from the TIME application, allocated to the State of Minnesota electric retail jurisdiction, were included as an adjustment to the 2021 test year.

Test Year Adjustment

The analysis described above resulted in the following employee expense-related adjustment, reducing the 2021 Budget Test Year cost of service request included in the 2020 State of Minnesota Electric Utility rate case filing:

Based on Service Company & NSPM Company employees' 2019 transactions	Total Amount		NSPM Total Amount		NSPM Electric Utility Above the Line Amount	Ad	State of MN Electric Retail ljustment Amount
SumTotal		-				_	
Key Word Search	\$ 1,299,476.14	\$	750,459.82	:	\$ 710,512.01	\$	584,574.43
Business Meals - Employee Only	\$ 1,060,217.19	\$	708,605.10		\$ 687,193.46	\$	567,338.01
Flagged Transactions	\$ 723,792.93	\$	354,209.89		\$ 330,177.79	\$	278,366.00
Vague Business Purpose	\$ 149,224.31	\$	92,169.62		\$ 88,242.30	\$	72,960.82
Life Events	\$ 30,153.53	\$	19,179.82		\$ 18,382.09	\$	15,117.03
Meals > \$65 per Attendee	\$ 47,792.70	\$	28,109.69		\$ 27,067.78	\$	22,165.63
Subtotal	\$ 3,310,656.80	\$	1,952,733.94		\$ 1,861,575.43	\$	1,540,521.91
SAP-VIM							
Flagged Transactions	\$ 47,865.15	\$	35,890.03		\$ 32,954.18	\$	28,727.79
SAP-VIM - Nuclear							
Flagged Transactions	\$ -	\$	-		\$ -	\$	-
TIME (Non-Labor)							
Flagged Transactions	\$ -	\$	-		\$ -	\$	-
	\$ 3,358,521.95	5	1,988,623.96		\$ 1,894,529.61	\$	1,569,249.70

Table 1 - EER Cost Element Accounts (SAP)

EER Summary Cost Element Account Grouping	Description	Posting GL Acct Desc
1 - Travel and Lodging Expenses	Travel and Lodging Expenses	5600191 - Employee Expenses Airfare
		5600196 - Employee Expenses Car Rental
		5600201 - Employee Expenses Taxi and Bus
		5600206 - Employee Expenses Mileage
		5600231 - Employee Expenses Parking
	Lodging Expenses	5600216 - Employee Expenses Hotel
	Misc. Travel Expenses	5600211 - Employee Expenses Conf Seminar Trng
		5600236 - EE Expenses Per Diem
		5600246 - Employee Expenses Other
2 - Food and Beverage Expenses	Meal Expenses	5600221 - Employee Expenses Meals
		5600226 - Employee Expenses Meals Non-Employee
3 - Recreational and Entertainment Expenses	Tickets and Other Entertainment Expenses	5600286 - Non - Recoverable Recognition
		5600696 - Deductions - Corporate Tickets
		5600701 - Deductions - Other
4 - Board of Directors Compensation and Expenses	Director Fees and Expenses	5600656 - Fees - Directors
6 - Dues	Professional and Social Dues	5600591 - Dues - Professional Association
		5600606 - Dues - Lobbying
		5600616 - Dues - Chamber of Commerce
		5600621 - Dues - Social Service
7 - Gifts	Recognition and Rewards	5600246 - Employee Expenses Other
		5600271 - Safety Recognition
		5600276 - Life Events
		5600281 - Employee Performance Recognition
9 - Lobbying	Civic and Political Expenses (FERC 426.4)	5600636 - Contributions - Civic and Political

Table 2	- Key Word Search	List	
Search Order	Key Word	Search Order	Key Word
1	Alcohol	63	Legis
2	Drinks	64	Lobby
3	Liquor	65	Political
4	Brewery	66	PUC
5	Cocktails	67	PAC
6	Beverage	68	Repr
7	International	69	Senat
8	Golf	70	Brand
9	Open	71	Sponsorship
10	Avalanche	72	Team Building
11	Broncos	73	Coach
12	Gophers	70	Retirement
13	Nuggets	75	Thank You
14	Rockies	76	Gala
14		77	
	Saints		Birthday
16	Timberwolves	78	Anniv
17	Wolves	79	Farewell
18	Twins	80	Going Away
19	Vikings	81	Last Day
20	Wild	82	Wedding
21	Bowl	83	Baby
22	Curling	84	Bridal
23	Fish	85	Shower
24	Hockey	86	Bagel
25	Hunt	87	Bereavement
26	Lucky Strike	88	Cookies
27	Motocross	89	Doughnut
28	Skeet	90	Donut
29	Ski	91	Flowers
30	Vail	92	Floral
31	Face Plant	93	Florist
32	Tennis	94	Funeral
33	Final Four	95	Fruit
34	Tournament	96	Ham
35	WCHA	97	Turkey
36	Game	98	Refreshments
37	Super Bowl	99	Snacks
38	Concert	100	Trinkets
39	Ticket	101	New Employee
40	Levy (events & tickets)	102	First Day
40	Pepsi	102	Welcome
41	Mall of America Field	103	Get Together
-	HHH		
43 44	Allianz Field	105	Rotary Club
		106	
45	Coors Field	107	Social
46	U.S. Bank Stadium	108	Event
47	Target Field	109	Celebration
48	TCF Stadium	110	Party
49	MN United	111	Award
50	Casino	112	Gift
51	Hooters	113	Prize
52	Movie	114	Spouse
53	Video	115	Spa
54	Resort	116	Retreat
55	Yacht	117	AGA
56	Holiday	118	American Gas
57	Christmas	119	Edison Electric
58	XMAS	120	EEI
59	Chamber	121	Appreciation
60	Commission	122	Recreation
61	Contribution	123	Entertainment
62	Election	123	Recognition
52		147	

Table 2 - Key W	ord Search List
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Table 3 – Commonly Used Acronyms

Count	Acronym	Definition	Definition's Source
1	ACS	"Dues" - American Chemical Society (ACS) is a congressionally chartered independent membership organization which represents professionals at all degree levels and in all fields of chemistry and sciences that involve chemistry.	Internet
2	AGA	American Gas Association	Internet
3	AICPA	"acct assn" - American Institute of CPAs	Internet
4	AIHA	American Industrial Hygiene Association	Internet
5	ANS	"Dues" - The American Nuclear Society (ANS) is a not-for-profit, international, scientific and educational organization. It was established by a group of individuals who recognized the need to unify the professional activities within the diverse fields of nuclear science and technology.	Internet
6	APDA	American Power Dispatchers Association. Founded in 1946 for the purpose of encouraging and promoting the formulation and attainment of higher professional standards among System Operators (Load Dispatchers and Power Dispatchers), and for the purpose of facilitating the interchange of ideas and information, as well as for the development of a spirit of fellowship, the APDA continues to promote excellence in individual education and professional operation of the North American Bulk Electric System.	Internet
7	ARCM	"Travel for Substation Reliability Summit, ARCM kickoff meeting, and various other meetings" - ARCM stands for Adaptive Reliability Centered Maintenance.	Employee
8	ASDSO	ASDSO - Association of State Dams Safety Officials. In addition to being regulated by FERC DDS we also fall under State Requirements for Security and for two of our dams that is our only regulator.	Employee
9	ASME	American Society of Mechanical Engineers	Internet
10	ATV	Accrediation Team Visit, every four years our training programs in the nuclear area need to be Accredited, similar to accrediation for colleges. Without having an accredited training program, nuclear plants are not allowed to operate.	Employee
11	AWA	Alternative Work Arrangements - roll out of the flexible work arrangement program	Employee
12	BART	BART - Best Available Retrofit Technology evaluations (Energy Supply business area)	Employee
13	Boiler MACT	"""Boiler MACT"" is the name given to national emission standards being promulgated by the Environmental Protection Agency in an effort to curb emissions of hazardous air pollutants (HAP) from industrial boilers and process heaters.	Internet
14	BWROG	"BWR (Boiling Water Reactor) Owners' Group (nuclear) - Mission: To provide a forum, in the spirit of partnership with GE, where utility members can achieve higher plant reliability,	Internet

			1 age 1
		maintain and improve plant safety, minimize and share costs and facilitate regulatory interaction.	
15	Byron	"Byron benchmarking" - RESULTS OF THE BYRON NUCLEAR POWER STATION UNITS 1 AND 2 SIGNIFICANCE DETERMINATION PROCESS PHASE 2 NOTEBOOK BENCHMARKING VISIT	Internet
16	CACJA	Clean Air Clean Jobs Act - In late 2010, the Colorado Public Utilities Commission approved an emissions reduction plan for Xcel Energy under the state's Clean Air-Clean Jobs Act.	Internet
17	CGA	Compressed Gas Association (CGA) develops and promotes safety standards and safe practices in the industrial gas industry.	Internet
18	CIPAC	CIPAC - Critical Infrastructure Protection Advisory Council.	Employee
19	CIPC	"NERC Critical Infrastructure Protection Committee (CIPC) - coordinates NERC's security initiatives. The group is comprised of industry experts in the areas of cyber security, physical security, and operational security. CIPC reports to NERC's Board of Trustees. It is governed by an Executive Committee, whose members manage CIPC policy matters and provide support to CIPC's subcommittees and their working groups and task forces.	Internet
20	CLE	Continuing legal education (CLE; also known as MCLE (mandatory or minimum continuing legal education)) is professional education of lawyers that takes place after their initial admission to the bar.	Internet
21	CMBG	"CMBG Conference" - Configuration Management Benchmarking Group (CMBG)	Internet
22	CONTE	"The American Nuclear Society (ANS) is a not-for-profit, international, scientific and educational organization. It was established by a group of individuals who recognized the need to unify the professional activities within the diverse fields of nuclear science and technology. ""CONTE"" stands for Conference on Nuclear Training and Education - An International Forum on Nuclear Training, Education and Workforce Issues.	Internet
23	COSS	Cost of Service Study	Employee
24	CRIB	Any items on the report that say CRIB are items purchased to support Monticello inprocessing at the Chelsea Road Inprocessing Building (CRIB).	Employee
25	CRM	CRM - Customer Relationship Management software.	Employee
26	CRMOC	Corporate Risk Management Oversight Committee	Employee
27	CSAPR	"CSAPR DC 10/02-10/04" - Judicial Review of EPA's Cross State Air Pollution Rule (CSAPR) - imposes limits on the interstate transport of emissions of nitrogen oxides ("NOx") and sulfur dioxide ("SO2") from multiple states in the eastern, Midwestern, and southern United States that, according to the Environmental Protection Agency (EPA), affect the ability of downwind states to attain and maintain compliance with national air quality standards for particulates and ozone.	Internet

			Page 1:
28	CVI 15	CVI0015 is "Compliance Violation Investigation #15". The number is assigned by NERC. This is an investigation instituted by NERC "North American Reliability	Employee
		Corporation" who are the regulators overseeing the FERC mandated	
		reliability standards. The investigation is still open and legal holds on all aspects remain in place at this time.	
29	DBO	Distribution Business Operations	Employee
30	DEMS	DEMS stands for Dynamic Energy Management System. The EMS is used in the control centers to manage, monitor, and control the power flow in and grid. NSP, PSCo & SPS are replacing the current Siemens EMS with a GE EMS.	Employee
31	DHS SSA	DHS SSA for Dams - Department of Homeland Security Sector Specific Agency for Dams which is responsible for Dams security.	Employee
32	DHS TSA	"DHS TSA - Department of Homeland Security Transportation Security Administration Office of Pipeline Security which under Secretarial Agreement with the Department of Transportation Regulates our Gas Asset Security.	Employee
33	DistribuTECH	DistribuTECH is the utility industry's leading smart grid conference and exposition, covering automation and control systems, energy efficiency, demand response, renewable energy integration, advanced metering, T&D system operation and reliability, power delivery equipment and water utility technology.	Internet
34	DLT	Distribution Leadership Team	Employee
35	DO	Distribution Operations	Employee
36	DSCC	DSCC - Department of Homeland Security (DHS) Critical Infrastructure Advisory Council (CIPAC) Dams Sector Coordinating Council (DSCC). This is the Private Sector Dam Owner and Operator Coordinating Council.	Employee
37	E&A support	E&A is a required Plant Evaluation and Assessment that is run by the Industry of Nuclear Power Operators and the report and grades are given directly to the CEO – this is a requirement of the operation of nuclear units throughout the country.	Employee
38	EAM	EAM: ideas related to an enterprise asset management and work management system(s). This term is commonly used in connection with the Productivity Through Technology initiative.	Employee
39	ECR	Employee Concerns Program in conjunction with the Management Safety Review Committee.	Employee
40	EDRM	Electronic document and records management (EDRM) aims to enable organizations to manage documents and records throughout the document life-cycle, from creation to destruction.	Internet
41	EDS	EDS stands for "Electric Distribution Standards"	Employee
42	EEAC	"Training for managers in Amarillo, EEAC Conference in New Orleans and Business meetings in Denver". The Equal Employment Advisory Council (EEAC) is a nonprofit employer association founded in 1976 to provide guidance to its member companies on understanding and complying with their EEO and affirmative action obligations.	Internet

43	EEI	Edison Electric Institute	Page 1
43 44 45	EEI ELS for Diversity	Edison Electric Institute """50% of 2-day workshop by ELS for Diversity"" - Enlightened Leadership Solutions (ELS) Leadership Development training seminars We (ELS) Make Managers Into Leaders quickly and effectively and guarantee your results. The Leadership Challenge: Numerous studies indicate that people join organizations, but they leave bosses. Up to 80% of employee turnover is directly caused by ineffective managers and leaders. Intangible assets like knowledge and information, while hard to measure, account for as much as 75% of an organization's value. "Training for EMD Diesel Engines at Engine Systems Inc. in Rocky Mount, NC." - Electro Motive Diesel (EMD) Engines	Internet Employee
46	EMDOG	Emergency Diesel Generator Owners	Employee
47	ENTELEC	Group ENTELEC is a User Association focusing on communications and control technologies used by petroleum, natural gas, pipeline and electric utility companies.	Internet
48	EP	"""Mileage Reimbursement for EP meeting in Minneapolis."" - Emergency Planning is what EP stands for and is the name of the department that I previously supported.	Employee
49	EPRI	The Electric Power Research Institute (EPRI) is an independent, non-profit company performing research, development and demonstration in the electricity sector for the benefit of the public.	Internet
50	EPRI CBUG	The Electric Power Research Institute (EPRI) is an independent, non-profit company performing research, development and demonstration in the electricity sector for the benefit of the public. The EPRI Circuit Breaker Users Group (CBUG) facilitates meetings on each breaker and are intended to provide open discussions on maintenance, maintenance programs, technical issues, operations and maintenance experiences, tools and techniques, motor control center maintenance, switchgear and bus maintenance.	Internet
51	EPU	Electric Power Uprate	Employee
52	ERCM	Electronic Records Content Management. General Counsel was the first department to fully implement it. The software is called Meridio.	Employee
53	ERO	Electric Reliability Organization (Transmission)	Employee
54	ERSC	"Travel to FERC and MISO" -Entergy Regional State Committee	Internet
55	ERWG INPO	INPO - the Equipment Reliability	Internet
56	ESRI	Working Group (ERWG) "Certification" - Esri Technical Certification exams are delivered exclusively at Pearson VUE testing centers, worldwide.	Internet
57	EUEC	"""EUEC conference"" - ENERGY UTILITY ENVIRONMENT CONFERENCE	Internet
58	EU-HRMG	"Travel to Scottsdale (EU-HRMG), Denver" - Electric Utility-HR Metrics (EU-HRMG). The EU-HRMG is a nuclear industry-wide benchmarking project. The primary focus, in addition	Internet

			Page
		to benchmarking, is HR Metrics and Staffing & Recruiting for the future.	
59	FAT	Factory Acceptance Test (FAT)	Employee
60	FEI	"FEI Annual Dues" - Financial	Internet
		Executives International (FEI)	
		Financial Executives International	
		(FEI) is a member-service oriented	
		organization based in Morristown,	
		New Jersey for senior-level financial	
		executives in companies in varying	
		sizes, both public and private, and in	
~		all industries.	1.4
61	FEMA	The Federal Emergency Management	Internet
		Agency (FEMA) is an agency of the United States Department of	
		Homeland Security.	
62	FERC	Federal Energy Regulatory	Employee
02	I ERO	Commission	Linbiolee
63	FERC DDS	FERC DDS - Federal Energy	Employee
00	1 ERO BBO	Regulatory Commission Division of	Employee
		Dam Safety also responsible	
		for/regulates dam security.	
64	FFD	Fitness For Duty	Employee
65	FHR	Flint Hills Resources	Employee
66	FOF	Force On Force exercises.	Employee
67	FPED	Force Protection Equipment	Internet
-		Demonstration (nuclear plant	
		security). Equipment to meet current	
		and evolving force protection needs,	
		anti-terrorist requirements, and the	
		demands of an increasingly broad	
		range of other physical security	
		threats and challenges.	
68	FRRB	Fuel Reliability Review Board	Employee
69	FSA	FSA is an acronym for focus self-	Employee
		assessment. Duane Arnold is a	
		Nuclear power plant in Cedar Rapids	
		lowa.	
70	FSRUG	FSRUG Feedwater System Reliability	Internet
		User's Group - A way for Feedwater	
		System Engineers to connect, share	
		operational experiences, and	
		recommended practices in order to	
		ensure reliable plant operations.	
71	Future State	Future State teams in HR - Talent	Employee
		Mgmt to develop improvement	
		initiatives regarding leadership, performance management,	
		succession planning, culture, assessments, and on boarding.	
72	FWH	"Travel to Pittsburgh to evaluate crack	Internet
12	F VV N	found in FWH @ Holtec Inc." - Feed	Internet
		Water Heater (FWH). Holtec	
		International, a Delaware corporation,	
		is a global turnkey supplier of	
		equipment and systems for the	
		Nuclear, Solar, Geothermal and Fossil	
		Power Generation sectors of the	
		energy industry.	
73	FWSI	BWR (Boiling Water Reactor) Owners'	Internet
		Group (nuclear) Feedwater System	
		Improvement (FWSI)	
74	GCC	GCC - Department of Homeland	Internet
		Security (DHS) Critical Infrastructure	
		Advisory Council (CIPAC) Government	
		Coordinating Council (GCC).	
75	GE7FA Users Group	"GE7FA Users Group - To provide an	Internet
		open forum through conferences and	
		technological aids, to the	
		Owners/Operators of General Electric	
		Frame 7F/7H/9F/9H/6FA generator	
		systems for effective communication,	
		discussion, and information	
		dissemination regarding the	
		operation, maintenance, inspection,	
		troubleshooting, and repair of such	
		systems to maximize equipment	
		performance and reliability.	

T Grede American Gas Association. Employee 77 Grede ""Grede Meeling" - Grede is Grede is Grede Employee 78 Hope Creek Benchmarking Hope Creek Benchmarking Internet Internet 78 Hope Creek Benchmarking Deschmarking for resolution of red / yelow systems" - U.S. Nuclear Regulatory Commission - Hope Creek Generaling Station: Additional power (CLTP) and EPU conditions. Internet 79 HTAC The HTAC is the US Secretary of the Secretary to this Commitse. I ways ago and serve as the only ultity representative on the Commitse. I ways the saturation applications and hytope energy applications. Employee 80 HRBC HRBC commitse. I ways the saturation applications and hytope energy applications. Employee 81 IECA HRBC composition of the saturation applications. Employee 81 IECA HRBC composition of the saturation applications. Employee 82 IEEE "Internet" of the saturation or rolicy changes and focus on committing sessions committing policy individual to change and coust of the saturation of rolicy changes and focus on committing policy individual to change or policy changes and focus on committing sessions committing the industry. These conference incoused laten Doddes. Employee 81 IECA Inter				1 age 1
77 Grede ""Grede Meeting" - Grede is Grede Foundries, a Minascot retail customer located in St Cloud, MN Employee 78 Hope Creek Benchmarking "Hope Creek Benchmarking industry Vellow systems" - U.S. Nuclear Regulatory Commission - Hope Creek Generating Station: Additional benchmarking to establish scale model test (SMT) flow rates more repeeded as current licensed thermal power (CLTP) and EPU conditions. Employee 79 HTAC The HTAC is the US Scretary of Technical Advisory Commission - Hope Creek Generating Station: Additions Employee 79 HTAC The HTAC is shown to Scretary of Technical Advisory Committee. Iway of the issues discussed are of relevated years ago and serve as the only utility prepresentative on the Committee. Wany of the issues discussed are of relevates integration applications. Employee 80 HRBC HRBC for reavables integration applications and hydrogen energy storage for reavables integration applications. Employee 81 IECA HRBC meetings is to bring all HRBC's (assigned to various business areas) together as a staft to discuss updates on onging RF initiative (i.e., MERT increases, IRAD, etc), upcoming roll or or policy interpretation around HR Issues across the conference brows training sessions reflecting new contract issues to ofference brows that professionals in the energy credit industry. These conference brows that professionals endering technological innovation. Employee 81 IEEE "Industrial Hygiene - Corporate Internet Sectifical and Electronics erfecting application dedicated to advancing technological innovation. Employee	76	GPTC	Gas Piping Technology Committee / American Gas Association.	Employee
76 Hope Creek Benchmarking Hope Creek Benchmarking: Industry velow systems" - U.S. Nuclear Regulatory Commission - Nope Creek Denchmarking to establish scale model test (SMT) for varies more representative of main steam flow speeds at current Lenses thermal power (CLTP) and EPU conditions. Employee 79 HTAC The HTAC Is the US Scale thermal power (CLTP) and EPU conditions. Employee 79 HTAC The HTAC Is the US Scale thermal power (CLTP) and EPU conditions. Employee 79 HTAC The HTAC Is the US Scale thermal over each on your type resentative or the Committee several years ago and scree as the only utility in presentative or the Committee several years ago and scree as the only utility in presentative or the Committee Schedular thermal Resource Business Consultant. The purpose of HRBC stands for Human Resource Business consultant. The purpose of HRBC meetings is to bring all HRBC's (assigned to various business areas) together as a staff to diccus outpottees moreases. FAD, etc.), upcoming roll out of new / or changes to initiatives or policy changes and focus on continuty in policy interpretation around HR subsea screasing experiments training to credit and contract administration professionals conference is to straining escensa impacting the industry, in 2012, this conference locus of a to Dodd Frank contracting compliance issues. Employee 81 IEEE Industrial Hygine - Corporate Engineer. LEEE is buring the word is largest or of a contract administration professional social in the energy credit industry. These conference locus ad a to Houser Power Engineer. LEEE is burindits af the discusex Power Engineer. LEEE is buring	77	Grede	"""Grede Meeting"" - Grede is Grede Foundries, a Minnesota retail	Employee
79 HTAC The HTAC is the US Secretary of Call Technical Advisory Committee. I was appointed by the Secretary to this Committee several years ago and serve as the only utility representative on the Committee. Many of the issues applications and hydrogen energy saturatives in general (both gas and electric), such as stationary fuel cells in distributed generation applications. Employee 80 HRBC HRBG stands for Human Resource Business Consultant. The purpose of HRBC meetings is to bring all HRC's (assigned to various business areas) to ongoing HR HRBC meetings is to bring all HRC's (assigned to various business areas) to or policy changes and focus on continuity in policy interpretation around MR issues across the company. Employee 81 IECA International Energy Credit Association which provides training to credit and conference focused a lot on Dodd Frank contract issues impacting the industry. In 2012, this conference focus and the energy credit on the strugt certain garget and the energy credit and conference focus and the strugt certain garget and the energy credit and the energy credit is tell. Provides training the industry. In 2012, this conference focus and the industry in 1991. Internet 82 IEEE "Industry Lues" states of the institute of Depretion and the issues acrossication didicated to the operation of nuclear deertric and the strugt certain and the strugt certain and the strugt cereand and the strugt cereand and the strugt cert	78	Hope Creek Benchmarking	"Hope Creek Benchmarking; Industry benchmarking for resolution of red / yellow systems" - U. S. Nuclear Regulatory Commission - Hope Creek Generating Station: Additional benchmarking to establish scale model test (SMT) flow rates more representative of main steam flow speeds at current licensed thermal	Internet
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			Individual Performance And Development (IPAD) - Corporate employee performance evaluation reporting and review process.	
92 IRC Investment Review Council Employee	91			

			Page 19
93	IRWA	IRWA - The International Right of Way Association (IRWA) creates public awareness, trust and confidence in the right of way process. IRWA has united the efforts of its members toward professional development, strong ethics and improved service to employers and the public, along with advancements within the right of way profession. IRWA is the unsurpassed source of right of way educational programs and professional services worldwide. Dedicated exclusively to the right of way profession, IRWA has nearly 10,000 members throughout the U.S. and Canada. Our members are multi-disciplined professionals employed by private industry and government agencies.	Internet
94	ISA	ISA Resources -The International Society of Automation is a nonprofit organization that helps its 30000 worldwide members and other automation professionals	Internet
95	ISCD	ISCD - Department of Homeland Security Chemical (Infrastructure Security Compliance Division) which regulates and enforces security for our Registered (18) and Tiered (2) Chemical Facilities.	Employee
96	JAC	"JAC Meeting" - JAC stands for Joint Apprenticeship Subcommittee, which I am a member representing the Chestnut Hazardous Waste Storage Facility and our Union apprenticeship program.	Employee
97	JTA	JTA - Job and Task Analysis. I was assessing each Operators capability to perform Power System Operations tasks in accordance with NERC Standard PER-005, Requirement 2.	Employee
<u>98</u> 99	KPI KPMG	Key Performance Indicator "KPMG is a global network of professional firms providing Audit, Advisory and Tax services. KPMG's Executive Education Continuing Education for Corporate Executives and their Staffs.	Employee Internet
100	KPMG IFRS	Meet with KPMG regarding International Financial Reporting Standards (IFRS) readiness assessment proposal." KPMG is a global network of professional firms providing Audit, Advisory and Tax services.	Internet
101	LPI	"LPI Meeting" - LPI stands for Liberty Paper Incorporated in Becker, a Minnesota retail electric customer of NSP	Employee
102	LRIWG	Attend the NEI License Renewal Implementation Working Group (LRIWG) meeting in Miami, FL	Internet
103	LRTF	LRTF Meeting supporting license renewal aging management. LRTF stands for (Babcock & Wilcox Owners Group (B&WOG)) License Renewal Task Force	Internet
<u>104</u> 105	MARC MASMS	Mid-America Regulatory Conference "MASMS" - The Minnesota Educational Facilities Management Professionals (also known as MASMS) is a group of over 300 individuals in the area of facilities/grounds/health & safety/operations. The purpose of MASMS is to develop and maintain high standards in the administration, care, operation, planning, budgeting and development of buildings and	Employee Internet

			rage .
		grounds used by public and non- public educational facilities.	
106	МСТ	"MCT" stands for Material	Employee
		Coordination Team, a new team	
		formed under Supply Chain. The main	
		responsibility is ensuring that	
		materials are on time in full for all Substation and Transmission projects	
		prior to construction start. The	
		initiative spans all three OPCO's for	
		coverage and our primary role is	
		coordination of materials from the	
		Supplier/Distributor to the Xcel Energy	
		jobsite and/or Xcel Energy Warehouse	
		for all major Substation and	
		Transmission projects. We are striving for keeping crews working	
		and having the materials at the right	
		time, right place for increased	
		productivity. MCT works with	
		Engineering, Design, Construction,	
		Buyers, Accounts Payable, Project	
		Controls, Sourcing, Suppliers, & Warehousing to accomplish these	
		tasks.	
107	MIPSYCON	"Minnesota Power Systems	Internet
		Conference (MIPSYCON) - provides	
		electric utility engineers and	
		consultants the opportunity to stay	
		abreast of today's power system	
		technology. The conference	
		emphasizes the unique challenges faced by electric utilities in the	
		Midwest. The conference also serves	
		as a forum for power engineers to	
		meet with their colleagues from other	
		utilities to discuss mutual concerns.	
108	MISO	"Midwest Independent System	Internet
		Operator (MISO) is an essential link in	
		the safe, cost-effective delivery of	
		electric power across much of North America. We are committed to	
		reliability, the nondiscriminatory	
		operation of the bulk power	
		transmission system, and to	
		collaborating on creating cost-	
		effective and innovative solutions for	
400	MILE Construct Structure topining	our changing industry.	Internet
109	Mk5 Control System training	"Mk5 Control System training in Salem, VA" - GE Energy Technical	Internet
		Training - This course provides	
		training on the essential elements of	
		the Mk V turbine control system. The	
		course will include instruction on the	
		hardware and software components of	
		the Mk V control system and its	
		interface system (HMI). Alarm	
		troubleshooting and LVDT calibration will be central topics of the program.	
110	MNGP	Monticello Nuclear Generating Plant	Employee
111	MNCPA	"acct assn" - Minnesota Society of	Internet
		CPAs	
112	MNOPS	Minnesota Office of Pipeline Safety	Internet
113	MNSEIA	The Minnesota Solar Energy	Internet
110		Industries Association (MnSEIA)	
		represents and serves Minnesota	
		energy professionals and solar energy	
114	MD	users.	Employee
	MP MRM	users. Marquette Plaza office - Minneapolis	Employee
<u>114</u> 115	MP MRM	users. Marquette Plaza office - Minneapolis Management Review Meeting - these	Employee Employee
		users. Marquette Plaza office - Minneapolis Management Review Meeting - these meetings are conducted to discuss	
		users. Marquette Plaza office - Minneapolis Management Review Meeting - these	
		users. Marquette Plaza office - Minneapolis Management Review Meeting - these meetings are conducted to discuss process and expenditure changes that are made by the site management are subsequently reviewed by corporate	
		Users. Marquette Plaza office - Minneapolis Management Review Meeting - these meetings are conducted to discuss process and expenditure changes that are made by the site management are subsequently reviewed by corporate management to ensure alignment with	
115	MRM	Users. Marquette Plaza office - Minneapolis Management Review Meeting - these meetings are conducted to discuss process and expenditure changes that are made by the site management are subsequently reviewed by corporate management to ensure alignment with the Company's business goals.	Employee
		Users. Marquette Plaza office - Minneapolis Management Review Meeting - these meetings are conducted to discuss process and expenditure changes that are made by the site management are subsequently reviewed by corporate management to ensure alignment with	

		Conference is an opportunity for	1
127	NNSC	The National Nuclear Security	Internet
		nuclear power plants.	
		(NIEP) - Insights to influence performance excellence at operating	
126	NIEP	Nuclear Industry Evaluation Program	Internet
100		qualifications of their workforce.	
		certification to measure the	
		governments rely on NICET	
		criteria, and the number grows rapidly as more employers and local and state	
		met NICET's rigorous certification	
		technicians and technologists have	
		direction of engineers, scientists, and technologists. More than 125,000	
		engineering team who work under the	
		"hands-on" members of the	
		engineering technicians as the	
		Certification in Engineering Technologies (NICET) defines	
125	NICET	"License" - National Institute for	Internet
		and effects of fire and other risks.	
		intended to minimize the possibility	
		disseminates more than 300 consensus codes and standards	
		safety, NFPA develops, publishes, and	
		and an authoritative source on public	
		leading advocate of fire prevention	
124	NFPA	"Codes" - National Fire Protection Association (NFPA) - The world's	Internet
404	NERA	Strategic Leadership	later : : f
123	NESCSL	Nuclear Energy Supply Chain	Employee
		overseeing the FERC mandated reliability standards.	
		Corporation" who are the regulators	
122	NERC	NERC "North American Reliability	Employee
		supply.	
		and the costs associated with certain long-term interruptions of electricity	
		premature decommissioning costs, and the costs associated with certain	
		physical loss at such sites, certain	
		contamination, other risks of direct	
		such sites arising from nuclear	
		utilities for damages to insured sites, decontamination expenses incurred at	
		(NEIL) - The Company insures electric utilities for damages to insured sites	
121	NEIL	Nuclear Electric Insurance Limited	Internet
		countries, based in Paris, France.	
		organization of industrialized	
		(OECD), an intergovernmental	
		within the Organization for Economic Co-operation and Development	
		Agency (NEA) is a specialized agency	
		around the world. The Nuclear Energy	
		technologies in the United States and	
		uses of nuclear energy and	
		objective is to ensure the formation of policies that promote the beneficial	
		global policy-making process. NEI's	
		participates in both the national and	
		energy and technologies industry and	
120	NEI / NEA	"The Nuclear Energy Institute (NEI) is the policy organization of the nuclear	Internet
119	NDE	Non-destructive examinations	Employee
		rates.	
		service at fair, just, and reasonable	
		responsible for assuring reliable utility	
		who regulate essential utility services in your State. NARUC members are	
		State Public Service Commissioners	
		national association representing the	
110	NAROC	Commissioners (NARUC) is the	Internet
118	NARUC	Organization "National Association of Regulatory	Internet
117	NAPCO	North American Power Credit	Employee
		services to the energy industry.	
		(marketing) of energy or in providing	
		involved in the buying and selling	

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		security professionals to gather,	
		exchange ideas and participate in	
		discussions on the latest industry and	
		Nuclear Regulatory Commission	
		trends.	
128	NRA	"NRA" - The National Rifle Association	Employee
		(PI FOF and Range/Training Items)	
129	NRC	The Nuclear Regulatory Commission	Internet
130	NRC RIC	NRC - Regulatory Information	Internet
		Conference (RIC)	
131	NRRPT	"NRRPT Annual Dues" - The National	Internet
		Registry of Radiation Protection	
		Technologists (NRRPT)	
132	NSCA	Nuclear Safety Culture Assessment	Internet
		(NSCA) - All operating nuclear power	
		plants strive to receive the coveted	
		INPO "Excellent" rating on their	
		evaluations; therefore, when the	
		organization released the Principles	
		for a Strong Nuclear Safety Culture in	
		late 2004, nuclear power plant owners	
		took notice. The Utilities Services	
		Alliance Inc. (USA) responded to the	
		INPO document and focused on	
		ensuring its member plants operate in	
		what it calls a "Strong Nuclear Safety	
		Culture." USA developed the Nuclear	
		Safety Culture Assessment (NSCA)	
		process tool. The tool's purpose is to	
		evaluate an organization's overall	
		safety culture and provide an early	
		warning of areas where that culture	
		could be beginning to erode. The tool	
		is a formal mechanism that judges	
		plant personnel's behaviors to ensure	
		they maintain the appropriate focus on	
		nuclear safety.	
133	Nuclear AA/FFD	Nuclear Access Authorization (AA) -	Internet
		The licensee for each nuclear power	
		plant licensed under 10 CFR Part 50 is	
		required to develop, implement, and	
		maintain an Access Authorization (AA)	
		program to protect against an insider	
		threat at the plant. Fitness For Duty	
		(FFD) - implementation of 10 CFR Part	
		26 Fitness for Duty Program	
134	NUCC	26 Fitness for Duty Program requirements.	Employee
		26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council	Employee
135	NWSC	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition	Employee
135		26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution	
135	NWSC	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition	Employee
135 136	NWSC	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations	Employee Employee
135 136	NWSC ODL	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines -	Employee
135 136 137	NWSC ODL OH	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines - Distribution Operations	Employee Employee Employee
135 136 137	NWSC ODL	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines - Distribution Operations PAC stands for "Program Advisory	Employee Employee
135 136 137	NWSC ODL OH	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines - Distribution Operations PAC stands for "Program Advisory Committee". This acronym is used by	Employee Employee Employee
135 136 137	NWSC ODL OH	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines - Distribution Operations PAC stands for "Program Advisory	Employee Employee Employee
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135 136 137	NWSC ODL OH	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines - Distribution Operations PAC stands for "Program Advisory Committee". This acronym is used by Energy Supply and Nuclear Generation employees. These are	Employee Employee Employee
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135 136 137 138 139 140 141 142	NWSC ODL OH PAC PAC PACT PBAPS PBAPS PINGP PM	26 Fitness for Duty Program requirements. Nuclear Utility Coatings Council Nuclear Waste Strategy Coalition Outdoor Lighting - Distribution Operations Overhead Electric Service Lines - Distribution Operations PAC stands for "Program Advisory Committee". This acronym is used by Energy Supply and Nuclear Generation employees. These are quarterly training meetings. The maintenance programs that require these meetings are I&C, Electrical and Mechanical. PACT is the Professional Association of Computer Trainers. "Traveled to PBAPS in Delta, Pa to walk down their RP Remote Monitoring Camera system." - Peach Bottom Atomic Power Station (PBAPS) is a two-unit nuclear generation facility located on the west bank of the Conowingo Pond (Susquehanna River) in Delta, Pennsylvania. Prairie Island Nuclear Generating Plant-PINGP Project Manager	Employee Employee Employee Employee Employee Internet Employee Employee Employee
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		i uge
		powerful budgeting, in-depth analysis, and flexible reporting features that replace spreadsheets and cumbersome, error-prone tools.
145	PRA	Probabilitistic Risk Assessment (PRA) Employee Modification
146	PRDIG	Pressure Relief Device Interest Group Employee (PRDIG)
147	PTL	"PTL Meeting at Wilmarth" - PTL is short for "Pathway to Leadership" and the meeting was at the Wilmarth power plant. Pathway to Leadership is a program Xcel Energy has initiated to identify and develop future leaders for the company in a mentoring intense setting. In this program, members of our mentoring group visited a small Refuse Derived Fuel (RDF) power electrical generating facility and had our monthly meeting on site. The topic was on Trust in the Workplace. Employee
148	PTT	Productivity Through Technology Internet (PTT) is a commitment to uncover innovative solutions to employees' work challenges. We are evaluating technologies that can streamline, simplify, and improve work processes throughout the Operations and Nuclear organizations.
149	PWG	"THIS IS PSCo: PWG stands for Performance work group, it's part of WECC Western Electric coordinating council which PSCO is a part of the interconnection (www.wecc.biz) I am on the PWG group which helps define standards for WECC and NERC and assists with compliance of members." Employee
150	PWR Owners Group	Pressurized Water Reactor (PWR) Internet Owners Group (nuclear)
151	PWROG	"Pressurized Water Reactor Owners Internet Group - Nuclear - Attend the PWROG Meeting
152	Quad FBM	Formal Benchmark of Quad Cities Employee Nuclear Generating Station.
153	RDF	RDF - Renewable Development Fund Employee
154	RFP FAT	Request For Proposal (RFP) Employee
155	REC	Renewable Energy Credits Employee
156	RIC	U.S. Nuclear Regulatory Commission's Internet (USNRC's) Regulatory Information Conference (RIC)
157	RIMS	Risk Management & Insurance Society Internet
158	River Bend	"""Benchmark trip to River Bend"" - Internet River Bend Nuclear Generating Station is a nuclear power station on a 3,300- acre (13 km2) site near St. Francisville, Louisiana, approximately 30 miles (50 km) north of Baton Rouge. The plant has a General Electric 978 MW[1] boiling water reactor, which began operation on June 16, 1986. River Bend is operated by Entergy Nuclear and owned by Entergy Gulf States, Inc. Inc.
159	RMEL	RMEL is a not-for-profit energy trade association that has served the electric utility industry with a variety of education and networking services since 1903. Dedicated to fostering a thriving community of electric energy professionals, RMEL's 300 corporate members share ideas, techniques and programs to better serve the industry and its customers. Once known as the Rocky Mountain Electrical League. Internet
160	RPC	"NSP Plant Visit, NSP Directors' and Employee "NSP RPC attendance" - RPC is the "Regional Project Committee" capital project meeting. Committee meets to

			1 age 2
		review Energy Supply's ongoing & future capital projects.	
161	RPS	RPS - Renewable Portfolio Standard (RPS).	Employee
162	RSC	"RSC" stands for Regional Safety Committee. Each of our power plants in the MN/WI region has a safety committee. The RSC is composed of one or two members from each of our region's plant safety committees (approx. 25 people). The RSC works	Employee
		on safety issues/initiatives at a regional level.	
163	RTC	Riverside Training Center (Riverside generation plant)	Employee
164	S3	Sherco Generation Plant - Unit #3	Employee
165	SACC Job Fair	Registration fee for the Washington, D.C. SACC Job Fair ^{**} - Service Academy Career Conference (SACC) Job Fair: Recruiting for: Engineers, Pilots, Program Managers, Business and Cost Analysts etc. This was a job fair for Service Academy alumni/veterans. The purpose of attending this job fair was to support military hiring at Xcel Energy and recruit Service Academy alumni/veterans for opportunities at Xcel Energy; these types of new hires, with specialized training, add immediate value to an organization. The registration fee was a flat rate; however, we did have 3 employees attend to recruit at this event.	Employee
166	SAG	Safety Advisory Group (SAG). Each geographical work area has a field employee assigned as a member to the Safety Advisory Group (SAG). These groups meet regionally monthly and jointly on a quarterly base to proactively seek solution to safety concerns and enhance workplace	Employee
167	SAGE	safety. Supportive Association for Gay, Lesbian, Bi-Sexual, Transgender, Ally	Employee
168	SAS	Employees "SAS is the leader in business analytics software and services and the largest independent vendor in the business intelligence market.	Internet
169	SAWG	Supply adequacy working group	
170	SC	Supply Chain department.	Employee
171	SCC	SCC - Department of Homeland Security (DHS) Critical Infrastructure Advisory Council (CIPAC) Dams Sector Coordinating Council (DSCC). This is the Private Sector Dam Owner and Operator Coordinating Council.	Employee
172	SCCIA	SCCIA promotes the formation and growth of captive insurance programs. Captive insurance programs are a valuable tool for many corporate entities looking for a better way to manage risk.	Internet
173	SCLT	SCLT stands for "Supply Chain Leadership Team" meeting where all direct reports gather to plan the department budget, plan our projects and initiatives, safety programs, training and address critical operating requirements for the upcoming year. Since all of us have employees in all regions it is critical we are consistent and aligned with each region's operating priorities.	Employee
174	SCSU	St. Cloud Minnesota State University	Employee
175	SDG&E	San Diego Gas & Electric - a Sempra Energy utility.	Internet

			Page
176	SFDC	SFDC - SalesForce.Com. The meetings were to set the requirements for our new CRM (customer	Employee
		relationship management) software.	
177	SFPE	Society of Fire Protection Engineers	Employee
178	SGA	Southern Gas Association - a 501	
178	SGA		Internet
		(c)(6) organization. Serves members	
		who conduct business in the following	
		sectors of the natural gas industry:	
		Distribution, Transmission (pipeline)	
		and Gas Supply Marketing. Produces	
		events and manages joint industry	
		projects, conducts surveys on	
		business critical issues, and facilitates	
		peer-to-peer collaboration for the	
		purpose of identifying and	
		implementing best practices.	
179	SGMP TAG	Steam generator management	Employee
		program technical advisory group	1 ,
180	SGS	SGS is the world's leading inspection,	Internet
	000	verification, testing and certification	internet
		company. The Company was first	
		registered in Geneva as Société	
		Générale de Surveillance in 1919.	
101	SHC		Employee
181	0.10	Sherco Fossil Plant.	Employee
182	SIM	SIM - Strategic Initiative Meeting	Employee
183	SHRM	"SHRM" - The Society for Human	Internet
		Resource Management (SHRM) is the	
		world's largest association devoted to	
		human resource management.	
		Representing more than 250,000	
		members in over 140 countries, the	
		Society serves the needs of HR	
		professionals and advances the	
		interests of the HR profession.	
184	SISW	Safety Intervention and Stop Work	Employee
104		training. This was required training.	Employee
		The training was required to be	
		completed in a specific time frame so	
		travel was required to the sites where	
		the employees were working.	
185	Skire Unifier Software	Skire's Unifier (software) offers an	Internet
100	Skile Onner Soltware	agile, web-based, collaborative	internet
		solution for organizations looking to	
		manage, maintain and optimize their	
		property portfolio, facilities and capital	
400	0.07	assets.	
186	S&T	Safety and Training department	Employee
187	SL&R	Siting and Land Rights department.	Employee
188	SLT	Senior Leadership Team	Employee
189	SME	"Travel for meetings in order to	Employee
		transition from SME to Sub Syst Perf	
		department" - SME stands for	
		Substation Maintenance Engineering	
190	Sox	Sarbanes-Oxley (SOx) - The	Internet
		Sarbanes–Oxley Act of 2002, or SOX,	
		is a United States federal law that set	
		new or enhanced standards for all U.S.	
		public company boards, management	
		and public accounting firms.	
191	SPP	Southwest Power Pool Electric Energy	Internet
191		Network	internet
192	Star Achievement Certification	Star Achievement Certification Part	Employee
. 32		III"" (training) - Star Achievement	Lubioles
		Certification: The Star Achievement	
		Series® is a training program	
		developed by the Founder and CEO of	
		Office Dynamics, Ltd, Joan Burge.	
		Joan is an author and national	
		corporate trainer with over 25 years of	1
		experience in the administrative and	
		experience in the administrative and training profession. The philosophy	
		training profession. The philosophy	
		training profession. The philosophy behind Star Achievement® is that it takes a combination of skills, attitude,	
		training profession. The philosophy behind Star Achievement® is that it takes a combination of skills, attitude, teamwork and strategies to stay on	
193	STEP	training profession. The philosophy behind Star Achievement® is that it takes a combination of skills, attitude, teamwork and strategies to stay on the cutting edge.	Employee
193	STEP	training profession. The philosophy behind Star Achievement® is that it takes a combination of skills, attitude, teamwork and strategies to stay on	Employee

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			1 uge -				
194	SUG	The Settlement User Group shall be utilized to develop recommendations related to financial settlements of Energy Market activities administered by SPP.					
195	SWG	"SWG Meeting" - SWG stands for Security Working Group. It is a group of utility security professionals, NEI (Nuclear Energy Institute) and NRC folks.	Employee				
196	Taleo	The Oracle Taleo Cloud Service enables enterprises and midsize businesses to recruit top talent, align that talent to key goals, manage performance, develop and compensate top performers, and turn today's best performers into tomorrow's leaders.	Internet				
197	TAPS	TAPS - Travel and Procurement System. The new SumTotal application includes functionality to require users to upload scanned images of required receipts and attach them to their expense report systematically.	Employee				
198	TLP	TLP - Transmission's Transmission Line Performance department	Employee				
199	ТМ	TM - Human Resources' Talent Management department	Employee				
200	ТМІ	TMI - Three Mile Island nuclear generation plant	Employee				
201	TRO	TRO stands for Transmission Resource Optimization. The substation group although in the transmission business unit actually works on both transmission and distribution substation assets.	Employee				
202	True North	"True North Membership Dues" - True North Consulting is an Engineering Services company specializing in support for the electric power industry. Founded in 1999, True North has provided engineering based consulting services to the majority of US utilities and to several abroad.	Internet				
203	TSPS	TSPS - Transmission & Substation Performance and Standards.	Employee				
204	TSS	TSS - Transmission and Substation Standards	Employee				
205	TW	Towers Watson Vendor - a leading global professional services company that helps organizations improve performance through effective people, risk and financial management, offering solutions in the areas of benefits, talent management, rewards, and risk and capital management.	Internet				
206	UCMDB	UCMDB is Universal Configuration Management Data Base. It's a system that tracks, records, and correlates hardware and software throughout the company. We are implementing the uCMDB for monitoring and controlling assets and asset interactions across the company.	Employee				
207	UFLS	Under Frequency Load Shed - Distribution Electric Engineering program	Employee				
208	UG	Under Ground systems	Employee				
209		United Healthcare vendor - Health insurance and medical care options for employer groups.	Internet				
210	UI	Utilities International, Inc. vendor - Utilities International's UIPlanner software is designed specifically for utilities. UIPlanner is now the leading financial planning software within the utility industry.	Internet				

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		1 age 2
211	USA	Utilities Service Alliance (USA) is a not-for-profit cooperative designed to facilitate collaboration among its member utilities. Together, we work to reduce operating and maintenance costs, improve safety and performance, and provide innovation and leadership within the nuclear power industry.
212	USUG	Utility Simulator Users Group - "Simulator Supervision MNGP ILT, NRC Exam Post Exam Activities, ANSI/ANS-3.5 Committee Meeting
213	USSD	FERC - United States Society on Dams Internet
214	USWAG	Utility Solid Waste Activities Group - USWAG provides the most comprehensive, knowledgeable and experienced legal and technical resources on utility solid waste management issues available.
215	UVIG	Utility Variable-Generation Integration Internet Group - The UVIG Board of Directors officially voted to change our name from the Utility Wind Integration Group (UWIG) to the Utility Variable- Generation Integration Group at the board meeting in Maui last October. The change was driven by requests from our members facing rapid growth from solar generation. Internet
216	UWIG	Utility Variable-Generation Integration Internet Group - The UVIG Board of Directors officially voted to change our name from the Utility Wind Integration Group (UWIG) to the Utility Variable- Generation Integration Group at the board meeting in Maui last October. The change was driven by requests from our members facing rapid growth from solar generation. Internet
217	Ventyx	Ventyx, an ABB company, is the world's leading supplier of enterprise software and services for essential industries such as energy, mining, and public infrastructure.
218	voc	VOC is an internal abbreviation for Voice of the Customer, an ongoing tracking market research study of customer perceptions of Xcel Energy. Focus groups were held to provide direction for the online portion of the work now underway. Employee
219	VOIP	VOIP - Voice Over Internet Protocol Employee
220	WAPA	Western Area Power Administration Internet
221	WECC	The Western Electricity Coordinating Council (WECC) is the Regional Entity responsible for coordinating and promoting Bulk Electric System reliability in the Western Interconnection. Internet
222	WFC	WFC - Human Resources Workforce Employee Strategy department's "Work Force Council"
223	WFP	"WFP is "Work Force Planning", which is a major ongoing Corporate HR and Operations initiative to make sure our staffing is "right-sized", with the right number and mix of employee grades and skill sets for the future. Also part of this is developing short- and long- term plans to prepare the Company for employee retirements and the associated loss of institutional knowledge. Employee
224	WFR	WFR - Human Resources' Safety & Employee "Work Force Relations" department
225	WICF	"The Western Interconnection Internet

		1 480
		sharing organization within the Western Interconnection. It is run by and on behalf of entities subject to WECC and NERC compliance requirements."
226	WIL	WIL - "Women in Leadership" is an Employee industry professional organization
227	WIN	WIN - "Women's Interest Network" Employee which is an Xcel Energy employee network group. Our team often supports various employee events they hold to develop their members (Xcel Energy employees), focused on career development, competencies and interviewing skills. Employee
228	WSPP	Western Systems Power Pool (WSPP) is an agreement and an organization that creates power trading opportunities and allows WSPP members to manage power delivery and price risk. The Current WSPP Agreement effective April 23, 2012, updated July 12, 2012, is the most commonly used standardized power sales contract in the electric industry. It is approved by the FERC and used by jurisdictional and non-jurisdictional entities. Internet
229	WUA	Wisconsin Utilities Association Internet

Table 4 - TIME Earnings Codes

Earning Code Group	Earning Code Desc		
Per Diem-Related	Per Diem Overnite -		
	Per Diem Rptg - T/R		
	Per Diem Overnite Tx		
	Per Diem Non-Tx M&I		
	PerDiem Txbl M&I		
	Per Diem Taxable		
	Per Diem Overnite No		
Meal-Related	Overtime Meal Taxabl		
	Overtime Meal Cash		
	Taxable Meal		
	Meal Non-Taxable		
Mileage-Related	Zone Mileage		
	Casual Use Mileage		
	Maximo Mileage		
Allowance-Related	BA Site Allowance		
	Outage Allowance		
Other	Midweek Trnsfr Pymt		
	Reporting Pay		
	Daily Trav-Res Share		
	Boiler Lic Reimburse		
	Daily Assg-Res Share		
	Parking Reimbursment		
	Uniform Reimbursement		

Northern States Power Company Fleet Capital Additions

Fleet, Tools, & Equipment - Capital Additions State of MN Electric Jurisdiction Includes AFUDC Docket No. E002/GR-20-723 Exhibit___(WKH-1), Schedule 9 Page 1 of 1

Capital Budget Groupings	Func Class Descr	WBS Level 2	Description	2021	2022	2023
Fleet Asset Additions	Electric General Plant	A.0006056.289	Fleet-PHEV-<\$50K-Dist Elec-NSPM	-	191,708	191,708
Fleet Asset Additions	Electric General Plant	A.0006056.297	Fleet-PHEV-NSPM < \$50K Transmission	30,499	-	-
Fleet Asset Additions	Common General Plant	A.0006056.288	Fleet-PHEV-NSPM Dist < \$50K COMMON	377,356	528,298	-
Fleet Asset Additions	Common General Plant	A.0006056.291	Fleet-PHEV-NSPM-ND-Dist COMMON	25,157	25,157	-
Fueling Depots and Garage Tools	Common General Plant	A.0006056.246	MN - Dist Fleet Transp Tools Common	591,956	312,699	41,486
Replacements, Additions, & Repairs	Common General Plant	A.0006056.003	MN-Dist Fleet New Unit Purchase Com	937,462	746,891	836,355
Replacements, Additions, & Repairs	Common General Plant	A.0006056.206	MN-Dist Fleet New Unit Purchase Com	241,931	192,256	199,724
Replacements, Additions, & Repairs	Common General Plant	A.0006056.219	ND-Dist Fleet New Unit Purchase Com	3,252	45	1
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.002	MN-Dist Fleet NewUnit Prchse El Ops	10,026,307	8,493,735	6,907,355
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.091	MN Transportation Units Over 50K	2,775,403	4,840,617	6,583,413
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.146	Transportation Blanket Trans M	-	-	-
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.205	MN-Dist Fleet NewUnit Prchse El Ops	514,995	699,188	712,859
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.215	ND-DIST Fleet New Unit Purchase El	643,650	782,718	662,085
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.216	SD-Dist Fleet New Unit Purchase El	1,015,904	932,958	854,543
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.221	Fleet New El Trans MN <\$50K	100,211	300,632	387,772
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.235	SER-SMC-Vehicles <\$50K	784,258	995,485	995,485
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.241	SER-CSC-Vehicle Purchase <\$50K	-	-	34,858
Replacements, Additions, & Repairs	Electric General Plant	A.0006056.242	MN- Fleet New Unit Purch Nuclear	261,419	261,419	261,419
Grand Total				18,329,761	19,303,806	18,669,061

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Northern States Power Company

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Employee Labor Costs for Lobbying Activities

In compliance with ALJ Finding 557 in Docket No. E002/GR-10-971, this schedule includes a report of the total compensation for employees engaged in lobbying, with an explanation of the costs included and excluded in the rate request.

This schedule shows the total salary budgeted for 2021 employees engaged in lobbying and other civic and political type activities. This includes employees whose compensation is, in part, included in this rate request.

Employee labor costs are budgeted within a department by level of position based on the average salary for that position. The department labor costs are then allocated between lobbying and non- lobbying activities at an aggregated level and reported in total for each department. Labor costs are also not uniquely identified in the budget specific to just legislative lobbying. FERC account 426.4 includes lobbying and other civic and political type activities. Using this budgeting process, the approximate percentage of time spent by each of the employees performing lobbying and other civic and political type activities is shown in this schedule. This is the percentage that is budgeted below the line.

Using this budgeting process, this schedule also shows the amount included in above the line FERC account 920 for 2021.

PUBLIC DOCUMENT - NOT PUBLIC AND HIGHLY CONFIDENTIAL DATA HAS BEEN EXCISED

Lobby Costs

NSPM Government Affairs - MN 102333 Lobbying Activities = 20% Non Lobbying Activities = 80%					
Job Code	Number of Positions	Average Salary	Total of Average Salaries	Lobbying Labor N Costs (1)	Non-Lobbying Labor Costs (2)
DIR581: Director Regional Government Affairs TML115: Manager State Government Affairs	[PROTECTED DATA BEGI]	NS			
				PROTEC	TED DATA ENDS]
Federal Government Affairs - 102629 Lobbying Activities = 60.7% Non Lobbying Activities = 39.3%					
Job Code	Number of Positions	Average Salary	Total of Average Salaries	Lobbying Labor N Costs (1)	Ion-Lobbying Labor Costs (2)
AST271: Administrative Assistant COS280: LOBBYIST*FEDERAL GOVN'T AFFAIR DIR796: SR DIR*FED GOV'TL AFFAIRS COS613: PAC Manager	[PROTECTED DATA BEGI	NS			
				PROTEC	TED DATA ENDS]
Community Relations - MN - 102346 Lobbying Activities = 7.3% Non Lobbying Activities = 92.7%					
Job Code	Number of Positions	Average Salary	Total of Average Salaries	Lobbying Labor N Costs (1)	Ion-Lobbying Labor Costs (2)
AST273: Administrative Assistant COS180: Community Relations Manager COS449: MANAGER*EXTERNAL AFFAIRS DIR647: Director Community Relations	[PROTECTED DATA BEGIN				

Policy & Federal Affairs - 102456 Lobbying Activities = 4% Non Lobbying Activities = 96%					
			Total of Average		Non-Lobbying Labor
Job Code	Number of Positions	Average Salary	Salaries	Costs (1)	Costs (2)
	[PROTECTED DATA BEGI	NS			
AST252: ASSISTANT*EXECUTIVE					
OFC300: SVP, Strategy, Planning & External Affairs					
······································					
				PROTEC	TED DATA ENDS]

Notes:

(1) Approximate amount of compensation included in below the line FERC account 426.4

(2) Approximate amount of compensation included in above the line FERC account 920