

## SOFTWARE UPGRADE 17.4 HIGHLIGHTS

Exclusive access to SureTrack®, providing Real Fixes and verified parts replacement records from millions of successful repair orders\*\*

High-performance software that boots up in less than 5 seconds, providing results in as little as 30 seconds\*\*

Allows technicians to handle new OEM technologies like TPMS, Electric Steering, Safety Systems and Hybrid Power Systems

Techs can work on collision related systems like Lane Departure Warning System, Surround View Monitor, Park Assist and Electronic Parking Brake

Powerful bi-directional control features at techs' fingertips while viewing live data for "cause and effect" diagnostics

OEM-specific coverage for 100 vehicle systems and 49 OEMs (with European and Harley-Davidson coverage options) lets shops keep work in-house

Auto-ID means vehicles will identify themselves to the scan tool automatically, saving time and eliminating entry errors

One-Touch Code Scan assures a quick and complete health check in about 10 seconds, scanning all available systems for trouble codes in addition to letting technicians clear codes in all available systems with one simple touch, saving time and preventing comebacks

Convenient subscription-based access to the most comprehensive software available for Asian, European and domestic vehicles

Exclusive Fast-Track® Guided Component Tests\*\* show how to test, where to connect and what results to look for

Comprehensive support programs, including a Customer Care hotline, extended warranty and online Training Solutions<sup>8</sup>

### What's New for Edge Series Owners

Exclusive quick access to common procedures, like TSBs, new oil specs and service interval resets

Read the VIN automatically upon connection to the vehicle with Instant ID for 2005 and newer models

Vehicle System Report, 2005 and newer Vehicles; see results for all available systems plus Global OBD-II codes and Readiness Monitors for a more complete view of vehicle systems. The Vehicle System Report may be printed in an attractive format as a customer takeaway

	SOLUS Edge	MODIS Edge	VERUS Edge
Instant ID (most 2005 and Newer)	X	X	X
Oil Change Specs and Service Resets		X	X
Vehicle System Report		Х	X
Exclusive TSBs, Campaigns and Recalls			Х



### **NEW Sell Software Upgrades with CE+**

Now you can sell both regular software upgrades and subscription enrollments using Chrome Express+. Enjoy the independence and freedom to have an assistant do the selling while you tend to other customers, plus save time and offer customers the ultimate convenience to download and install software 'over the air'.

For step-by-step instructions view the video in Chrome U at my.snapon.com

<sup>\*\*</sup> Eligible platforms only. See the Interactive Vehicle Application Guide for details at diagnostics.snapon.com/17.4

### SURETRACK®

### Vehicle Software Coverage and Smart Vehicle Interface P/N EAK0347L01A List Price \$695

Offer diagnostics coverage for Harley-Davidson motorcycles compatible with Snap-on® diagnostic platforms with Upgrade 17.4. Platforms include ZEUS™ and VERUS®, VERDICT®, MODIS™, SOLUS™



and ETHOS® family platforms with current software.

Deliver comprehensive coverage for all major systems on 2000 and newer motorcycles, including: Engine, ABS, Hands-free, Security, Turn Signal, Hand Control Module, Body Controls, Instrument, Speedometer, Tachometer.

The Smart Vehicle Interface includes both Harley-Davidson adapters in one, and provides secure activation for scan tool software. A handy support hook helps keep the Smart Interface safe from hot pipes and moving parts.

Read and clear DEM-specific fault codes. Perform One-Touch Code Scan for all available systems. Display live data in digital and graphing views. Perform powerful functional tests.

Control vehicle systems and verify component operation with a wide range of functional tests, including: Throttle Position Test, Cruise Control Diagnostics, Idle Speed Adjust, Bleed Brakes, ABS Actuation, Fuel Pump, Turn Signals, Horn, Reset PIN, Reprogram Key Fobs, Alarm, Side Car Configuration, Dash Lights and LCD Segments, Speedometer, Tachometer and New Radio Configuration Coverage.

#### **Customers Who Are Interested in This Coverage**

- · Motorcycle Repair Specialty Shops
- · Technicians who do motorcycle side jobs
- · Any technician who owns a Harley-Davidson

#### SureTrack®: The Fastest Path to Fixed.

Expert information integrated in ZEUS and SOLUS Edge and all eligible VERUS, VERDICT and MODIS family products, with the latest Snap-on Software Upgrade. Simply connect the diagnostic tool to Wi-Fi to get Real Fixes and verified parts replacement records harvested from millions of actual repair orders.

Plus, all current software-supported ZEUS and the VERUS, VERDICT, MODIS and SOLUS family platforms receive six months web-based vehicle content and SureTrack Community.

NOTE: Online access requires authorization code, which is included on the customer's software purchase receipt.

Expert information that can help any tech, regardless of experience level:

- Verified parts replacement records showing successful fixes
- Expert information hot-linked directly from diagnostic trouble codes
- Exclusive insight based on experience from millions of repair orders
- Vehicle-specific fixes based on symptoms, codes and mileage
- Definitive, reliable answers, validated by SureTrack expert technicians

## EXTENDED WARRANTY PROTECTION

## PLATFORM AND SOFTWARE UPGRADE LIST PRICES\*

ZEUS™ Platform EEMS342FIIP

Snap-on offers peace of mind and protection for some of your most valued business assets - your Snap-on diagnostic tools. Snap-on is proud to offer this comprehensive and flexible extended warranty coverage for ZEUS $^{\text{TM}}$  and the VERUS $^{\text{B}}$ , MODIS $^{\text{TM}}$ , SOLUS $^{\text{TM}}$ , ETHOS $^{\text{B}}$  and VANTAGE $^{\text{B}}$  families of products for an additional 12, 24 or 36 months $^{\text{H}}$  —it's your customer's choice.



Here are some key reasons why the Extended Warranty Program is right for your customer:

- Coverage as comprehensive as the original factory warranty
- Continuous protection for pennies a day
- Flexible financing available
- · Protection against future parts and labor cost increases
- Increased resale value
- · Can pay for itself in cost savings with just one repair
- · Provides years of worry-free use
- 12, 24 or 36 month extended coverage"
- Genuine Snap-on service parts and expert service technicians
- Complimentary shipping and handling

The Snap-on Extended Warranty Program is the most comprehensive extended warranty in the business that offers the same complete coverage as the original warranty. Whether customers choose 12, 24 or the 36 month extension, this comprehensive protection remains the same!

ZEUS" Platform EEM5342EUR\$11,695	
Requires a data package to activate Intelligent Diagnostics software	
ZEUS Live Includes three years of Intelligent Diagnostics software with complete data services, all available domestic, Asian and European upgrades, SureTrack and three year extended warranty\$4,860	)
Regular SBEC Weekly Payment\$54	ı
Regular Upgrade - EESP342U1\$1,399	ł
Customer Loyalty SBEC Weekly Payment\$40	
Loyalty Upgrade - EESP342U2\$1,049	J
European Coverage Accessories	
European Adapters and Keys - EAKO351LO2A\$350	j
European Keys Only - EAKO301B06B\$189.99	
Extended Warranty Pricing	
12 Month - EWZEUS1\$363.00	)
24 Month - EWZEUS241\$653.40	)
36 Month - EWZEUS361\$925.65	j
VERUS* Edge Platform EEMS330\$9,749	)
VERUS PRO Platform EEMS327\$9,749	1
Version 16.4 or Earlier SBEC Weekly Payment\$49	
Regular Upgrade - EESP330U1/EESP327U1\$1,249	
Version 17.2 Customer Loyalty SBEC Weekly Payment\$37	
Loyalty Upgrade - EESP330U2/EESP327U2\$949	l
European Coverage Activation - EESP330E/EESP327E\$649	i
European Adapters and Keys - EAKO301B07C\$350	
European Keys Only - EAKO301B06B\$189.99	J
Extended Warranty Pricing	
12 Month - EWVEREDG1/EWVERPR01\$363.00	l
24 Month - EWVEREDG241/EWVERPR0241\$653.40	J
36 Month - EWVEREDG361/EWVERPR0361\$925.65	j

\$11 695

II Extended Warranty Program available with new diagnostic tool purchases as well as any diagnostic tool while under its original Snap-on warranty.

## PLATFORM AND SOFTWARE UPGRADE LIST PRICES\*

(CONTINUED)

VERDICT* Platform EEMS324	\$7,845
Version 16.4 or Earlier SBEC Weekly Payment	\$1,249
European Coverage Activation - EESP324E  European Adapters and Keys - EAK0301B07C  European Keys Only - EAK0301B06B	\$350
Extended Warranty Pricing  12 Month - EWVRDICT124 Month - EWVRDICT24136 Month - EWVRDICT361.	\$653.40
VERDICT Scan Platform EEMS326	\$6,545
See VERDICT section for VERDICT Scan software part $\boldsymbol{r}$ and pricing	numbers
MODIS Edge™ Platform EEMS341	\$5,999
MODIS Ultra™ Platform EEMS328	\$5,999
Version 16.4 or Earlier SBEC Weekly Payment	\$1,249 <b>\$37</b>
European Coverage Activation - EESP341E/EESP328E  European Adapters and Keys - EAK0301B07C  European Keys Only - EAK0301B06B	\$350
Extended Warranty Pricing  12 Month - EWMEDGE1/EWMULTRA1	\$653.40

SOLUS Edge™ Platform EESC320	\$3,895		
SOLUS Ultra® Platform EESC318	\$3,895		
Version 16.4 or Earlier SBEC Weekly Payment  Regular Upgrade – EESP320U1/EESP318U1  Version 17.2 Customer Loyalty SBEC Weekly Par  Loyalty Upgrade – EESP320U2/EESP318U2	\$999 yment\$22		
European Coverage Activation – EESP320E/EE	SP318E \$649		
European Adapters and Keys - EAK0301B07C European Keys Only - EAK0301B06B	\$350		
Extended Warranty Pricing  12 Month - EWSEDGE1/EWSULTRA1  24 Month - EWSEDGE241/EWSULTRA241  36 Month - EWSEDGE361/EWSULTRA361	\$466.20		
ETHOS <sup>®</sup> Edge Platform EESC332	\$2,295		
ETHOS PRO Platform EESC331	\$2,295		
ETHOS Plus Platform EESC319	\$1,595		
Version 16.4 or Earlier SBEC Weekly Payment\$29 Regular Upgrade – EESP332U1/EESP331U1/EESP319U1\$749 Version 17.2 Customer Loyalty SBEC Weekly Payment\$18 Loyalty Upgrade – EESP332U2/EESP331U2/EESP319U2\$449			
European Coverage Activation			
ETHOS Plus - EESP319EETHOS Edge and ETHOS PRO included with too	-		
European Adapters and Keys - EAK0301B07C European Keys Only - EAK0301B06B	- \$350		
Extended Warranty Pricing  12 Month - EWEEDGE1/EWEPR01/EWETH0SP1.  24 Month - EWEEDGE241/EWEPR0241/EWETH  36 Month - EWEEDGE361/EWEPR0361/EWETH	OSP241 \$279.00		
ETHOS Tech EESC321	\$2,995		
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Three (3) years of software and warranty are included in this package price.

## PLATFORM AND SOFTWARE UPGRADE LIST PRICES\*

(CONTINUED)

VANTAGE® Ultra Platform EETM309\$2,795
<b>Version 16.4 or Earlier SBEC Weekly Payment\$17</b> Upgrade - EESP309U1\$439
Extended Warranty Pricing       \$259.00         12 Month - EWVULTRA1       \$259.00         24 Month - EWVULTRA241       \$466.20         36 Month - EWVULTRA361       \$660.45
Vantage PRO Software EESP303##
Version 16.4 or Earlier SBEC Weekly Payment
MICROSCAN® III EESC720\$399.95

# ON-VAN TROUBLESHOOTING, CHECK THESE QUICK TIPS BEFORE CALLING DIAGNOSTIC CUSTOMER CARE CENTER.

#### ZEUS, VERUS Edge, VERUS PRO, VERDICT

- Communication or Software Challenge? Disconnect the scanner or wireless scan module from vehicle and restart the diagnostic suite.
- 2. Other Communication Issues? Try second Data Cable, OBD-II Adapter, if applicable. Verify the power LED on the Data Cable is illuminated (does not apply to VERUS). For ZEUS verify a green LED illuminates when you plug the compact scan module into the OBD connector of the vehicle. Verify vehicle has 12 volt and ground at the correct pin locations (pin #4 is ground and pin #16 is 12 volt on standard 16-pin OBD-II style connectors).
- Coverage Verification? Check the software version on the tool and refer to the Interactive Vehicle Application Guide to verify coverage support of vehicle and system.
- 4. **General Performance Issues?** Check for viruses at Snap4help.com/virus (except VERUS Edge).
- 5. Wireless Scanner Calling for Keys? Verify the wireless scan module is Bluetooth\* paired to the scanner. On ZEUS a blue LED light will blink once the Compact Scan Module has connected to the platform.

### MODIS Edge, MODIS Ultra, SOLUS Edge, SOLUS Ultra, ETHOS Edge, ETHOS PRO, ETHOS Tech, ETHOS Plus

- Platform or Software Challenge? Disconnect from vehicle, power off for at least 45 seconds and reboot the unit.
- 2. Other Communication Issues? Try second Data Cable.

  Verify the power LED on the Data Cable is illuminated which indicates the vehicle has 12 volt and ground at the correct pin locations (pin #4 is ground and pin #16 is 12 volt on standard 16-pin OBD-II style connectors).
- Coverage Verification? Check the software version on the tool and refer to the Interactive Vehicle Application Guide to verify coverage support of vehicle and system.
- Unit is Locked Up or Will Not Power Down? Press and hold the power button until unit powers down, then reboot.
- Correct Connection to Vehicle? Verify Data Cable or vehicle-specific adapter being used match what is being requested by the software.

### Diagnostic Customer Care Center Contacts

FAQ Site – diagnostics.snapon.com/faq Email – diagnostics\_support@snapon.com Phone Number – (800) 424-7226

## **UPGRADE 17.4**

### The Most Powerful Diagnostics Today

For a complete run-down of available coverage, refer to the new Upgrade 17.4 Interactive Application Guide located at diagnostics.snapon.com/17.4

\*Important Platform and Upgrade Reminder

VERDICT Scan Platform (EEMS326) does not include a meter

MICROSCAN III (EESC720)

already contains the ABS and enhanced engine codes, so an additional purchase of the upgrade (EESP717PRO) isn't necessary

Prices and availability subject to change without notice. List prices and weekly payments do not include Sales Tax

Some functions shown require an internet connection



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