

Part 573 Safety Recall Report

16V-590

Manufacturer Name : Chrysler (FCA US LLC)

Submission Date : JUL 13, 2017

NHTSA Recall No. : 16V-590

Manufacturer Recall No. : S63



Manufacturer Information :

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive
CIMS 482-00-91 Auburn Hills MI
48326-2757

Company phone : 1-800-853-1403

Population :

Number of potentially involved : 1,827

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2014-2016 Jeep Cherokee

Vehicle Type :

Body Style : SUV

Power Train : NR

Descriptive Information : Some 2014-2016 MY Jeep Cherokee ("KL") vehicles.

Production Dates : JUL 29, 2013 - FEB 05, 2016

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Some 2014-2016 MY Jeep Cherokee ("KL") vehicles may have low torque on first or second row seat fastener.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Low torque on first or second row seat fasteners could result in squeaks, rattles, deflection or unsatisfactory joint integrity. If not addressed, the condition could potentially lead to compromised structural integrity of the seat.

Description of the Cause : NR

Identification of Any Warning that can Occur : The customer may hear squeaks or rattles prior to a failure.

Supplier Identification :

Component Manufacturer

Name : JCI Northwood
 Address : 7560 Arbor Dr
 Northwood OHIO 43619
 Country : United States

Chronology :

Please see the attached supplemental information titled "FCA US LLC Chronology - Low Torque on Seat Fasteners - 08092016.pdf".

Description of Remedy :

Description of Remedy Program : FCA US will conduct a Voluntary Safety Recall on all affected vehicles to replace the affected seats or seat sets for the suspect 2014-2016 MY KL vehicles identified.
 FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : **2016 08 18 - Planned Owner and Dealer notification is 9/23/2016.

FCA US will provide a dealer notification and owner notification schedule once established.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported