



SAFETY BULLETIN

Release Date: July 26, 2018

LEV

Communication #: L-18-02-A

Model Year(s): 2016-2017

— Confidential and Proprietary —

VERSION: R02 (November 20, 2018)

****Converted to Safety Bulletin****

IMPORTANT STOP SALE SAFETY NOTICE!

Stop selling affected vehicles immediately until the repair procedure has been completed on affected units at your dealership. Federal law prohibits the sale of products subject to a recall. Selling such products could subject the seller to substantial penalties.

IMPORTANT

If you are working with a printed copy, please verify you have the most current version of these instructions.

SUBJECT: DRIVE MODE CIRCUIT

PURPOSE

Some 2016-2017 GEM vehicles built through 03/09/2017 have a drive-mode circuit that may send an incorrect signal, and therefore does not meet Polaris quality standards. The result may be the vehicle entering an unintended drive mode, other than the mode selected. If the operator intends to go forward, but the vehicle reverses instead, there could be an increased risk of a crash.

To correct this concern, GEM has released this Safety Bulletin instructing dealers to update affected vehicles to the digital input drive-mode circuit.

AFFECTED MODELS

MODEL YEAR	MODELS	VEHICLE IDENTIFICATION NUMBER RANGE
2016-2017	e2	Reference Unit Inquiry on the dealer website or the Service Bulletin list on the STOP site to lookup affected VINs.
	e4	
	e6	
	eL XD	

CUSTOMER NOTIFICATION

A customer notification letter will be sent to all registered owners of affected vehicles. In addition to the notification letter sent by Polaris, dealers are required to review sales records and contact consumers who have purchased a potentially affected vehicle, and make arrangements to perform the steps outlined in this Safety Bulletin.

WARRANTY CLAIM PARTS INFORMATION

Bulletin/Advisory parts are excluded from the standard RMA policy and cannot be returned. An Initial Recommended Order Quantity has been provided for this bulletin. Use Quantity Ordered to Date and the Open VIN List from the STOP site to determine an order amount that's right for your dealership. For more details, refer to University of Polaris training course "Polaris Item Availability and Daily Ordering" and click on "Bulletin Ordering Training".

2016-2017 GEM E2, E4, E6, EL XD (WITH ROCKER-STYLE DRIVE MODE SWITCH)	
Bulletin #	L-18-02-A
Claim Type	SB (Service Bulletin)
Labor Allowance	2.0 hours (120 minutes)
Part Number / Description	2208026 (QTY 1) K-Gear Select
Parts Availability	Available to order
University of Polaris Video Training Required	Yes ¹

¹Polaris requires one person from a dealership to be certified before parts ordering may occur and two people from a dealership to be certified before warranty claims may be processed.

INVENTORY / STOCK PART CLAIMS

Dealers should review their service parts inventory and ensure the following service parts are **NOT** used:

- 2207155 K-GEAR SELECT
- 2413392 FRONT HARNESS
- 2414005 FRONT HARNESS
- 2413938 GEAR SELECTOR HARNESS

NOTICE

To remove these service parts from circulation, file a parts stock claim as directed below.

Use the following process for filing a PART STOCK warranty claim for any of the parts listed above.

1. Start a new Part Stock warranty claim.
2. Select Product Line: LEV
3. Enter today's date into the Date Failed and Date Repair information fields
4. Enter L-18-02-A into the CONCERN field.
5. Enter L-18-02-A into the CAUSE field.
6. Enter L-18-02-A into the CORRECTION field.
7. Enter the part number and quantity.
8. Enter warranty fail codes: 107/163/138
9. Validate the parts.
10. Save and submit the claim to Polaris.

ACCESSORY LABOR

Polaris will cover labor for the removal and installation of accessories required to complete the bulletin work. Follow the steps below to obtain reimbursement.

For accessory removal and installation up to 30 minutes of labor:

Enter the actual labor time for the removal and installation into the Accessory R&R Min Field on the bulletin claim.

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US & CANADA TRANSPORT & MOBILE SERVICE REIMBURSEMENT

Polaris will authorize travel or transport up to 1.0 hour of labor to perform the bulletin. Wholegood stock vehicles are not eligible for travel/transport coverage reimbursement. Polaris recommends that dealers work with vehicle owners to determine the best solution for their situation. To obtain travel/transport reimbursement, enter the actual labor time up to 1.0 hour, into the Travel Hours or Travel Minutes on the bulletin claim.

BULLETIN CONTACT LIST & SCHEDULING TOOL

A scheduling tool is available for dealers to keep a record of customers contacted and scheduled for this bulletin. This optional tool provides visibility for your dealership and will be helpful to track the status of scheduled service. For more information, log in to <http://www.universityofpolaris.com>.

COVERAGE PERIOD

Coverage will begin on 11/20/2018. This bulletin has no expiration date.

UNIVERSITY OF POLARIS TRAINING REQUIREMENT

Each member of your service department team must complete the training on University of Polaris prior to completing **ANY** work, or submitting **ANY** warranty claim for this Bulletin. You must complete the entire course on University of Polaris in order to get credit.

www.universityofpolaris.com

PARTS RETURN / DISPOSAL INFORMATION

Under no circumstances shall the parts removed be re-used, sold, or re-purposed for another application. It is your dealership / distributor's responsibility to make sure every part replaced (related to this communication) is taken out of circulation and disposed of properly or returned to Polaris (if required).

REPAIR AUDIT INFORMATION

IMPORTANT

Several steps of this procedure require an audit by a service manager, owner, or lead technician that completed the bulletin training but did not complete the repair. Please note that there is NOT an associated Dealer Confirmation document that needs to be completed and retained by the dealer.

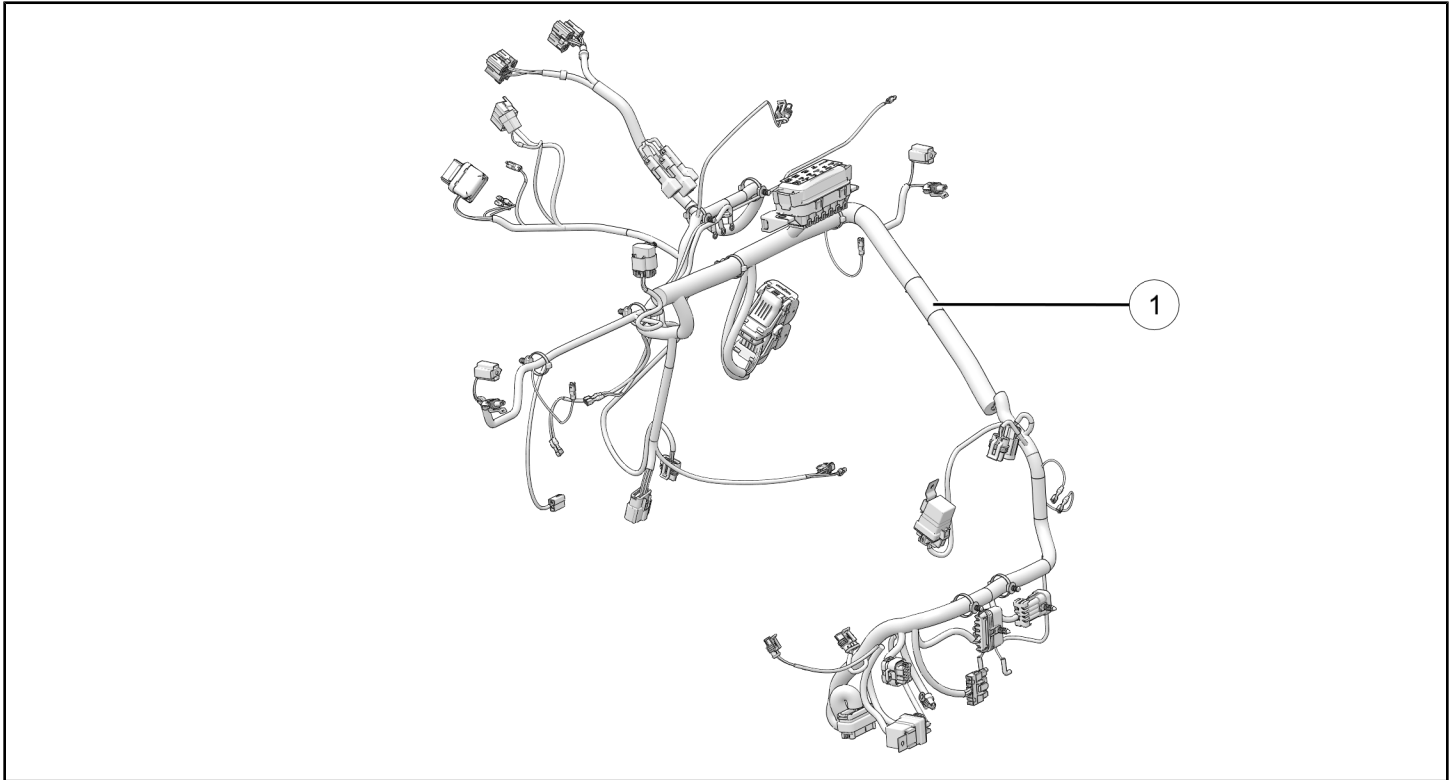
FEEDBACK FORM

A feedback form has been created for the technician to provide Polaris with an overall satisfaction rating for the instructions, provide comments on your experience or upload pictures/video. This feedback form is viewable on a mobile device by scanning the QR code or by clicking here if viewing this document electronically.



REPAIR PROCEDURE

KIT CONTENTS



REF	PART NUMBER	DESCRIPTION	QTY
①	2413903	Front Harness	1
-	7080492	Panduit Strap	8

TOOLS REQUIRED

- Multi-Function Pliers
- Side Cutters
- 4 mm Allen
- 8 mm, 10 mm, 13 mm socket/ratchet
- T-25, T-30 Torx Driver
- Phillips Screwdriver
- 10 mm Wrench
- Torque Wrench

L-18-02-A: FRONT HARNESS REPLACEMENT PROCEDURE

IMPORTANT

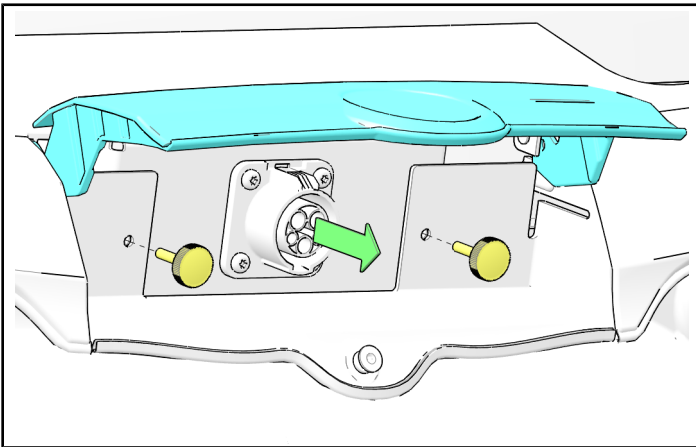
Mobile technicians **MUST** capture photos as check-backs while performing each bulletin. Retain these photos at your dealership, in the event that your dealership is audited.

NOTICE

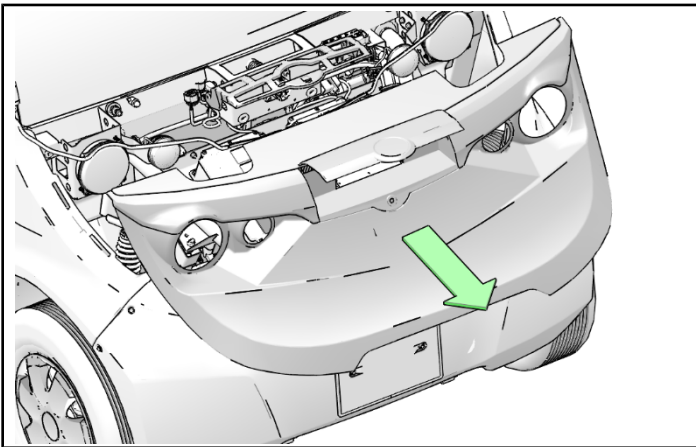
This procedure was written for a vehicle that has all other applicable bulletins completed, including bulletin L-16-01.

FRONT HARNESS REMOVAL

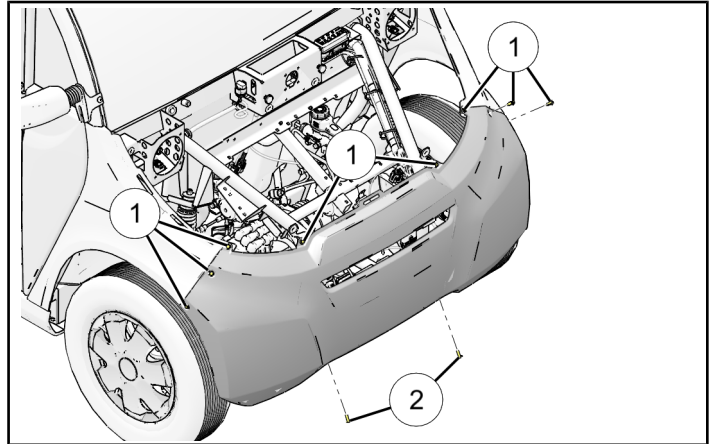
1. Park vehicle on a flat, level surface and turn key switch to the OFF position.
2. Remove two hood screws located under the charge port.



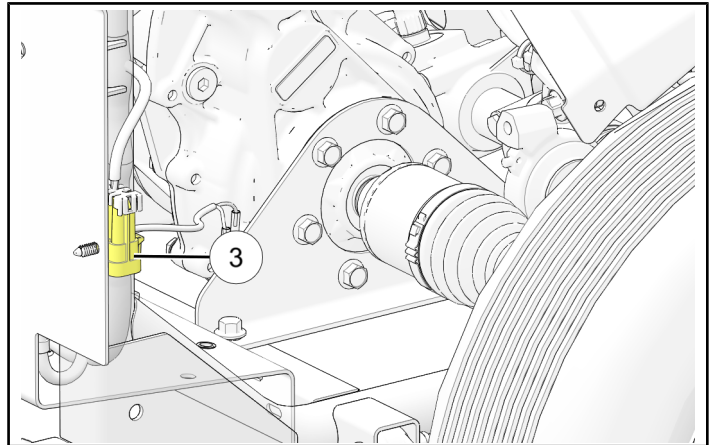
3. Keeping the hood parallel with the ground, pull the hood forward to release it from the grommets. Carefully lift the hood away from the vehicle.



4. Remove eight push-rivets ① and two T-30 Torx screws ②, and remove the front fascia.



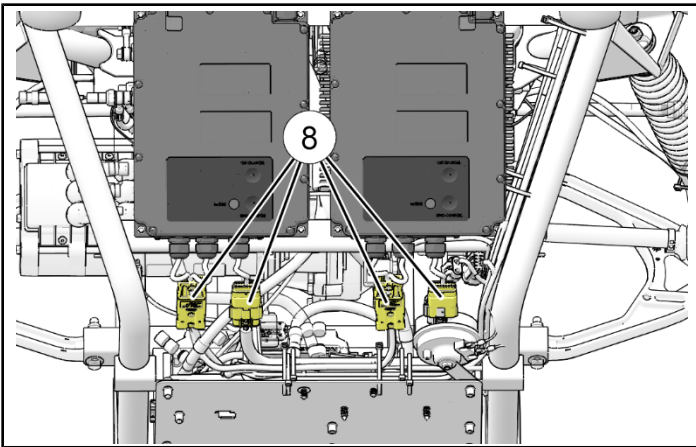
5. Disconnect power at service disconnect ③ and remove connector from the electrical mounting bracket.



CAUTION

Failure to disconnect the service disconnect plug may result in electrical short damage to the vehicle electrical systems.

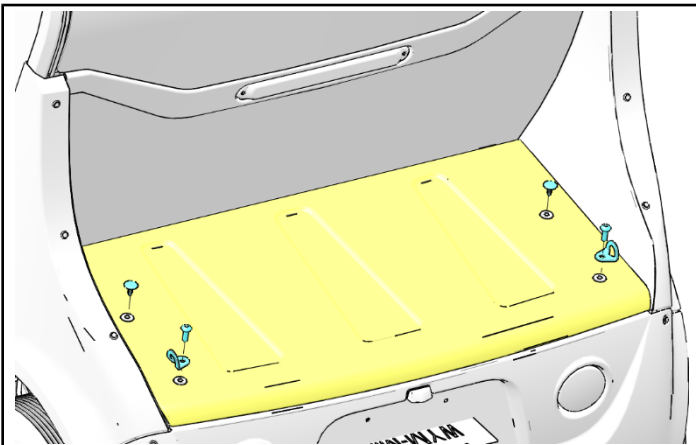
6. Disconnect charger connections ⑧.



NOTICE

Vehicle shown is equipped with a 6kW fast charger setup. There are also standard charger and 3kW fast charger options.

7. Remove fasteners and remove the rear deck.

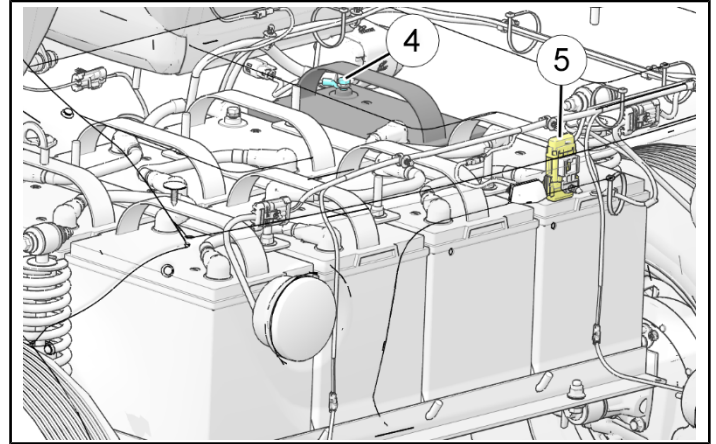


NOTICE

Refer to the service manual for accessory removal.

8. Remove main negative cable ④ from the battery pack with 13 mm socket/ratchet, isolate cable and retain hardware.

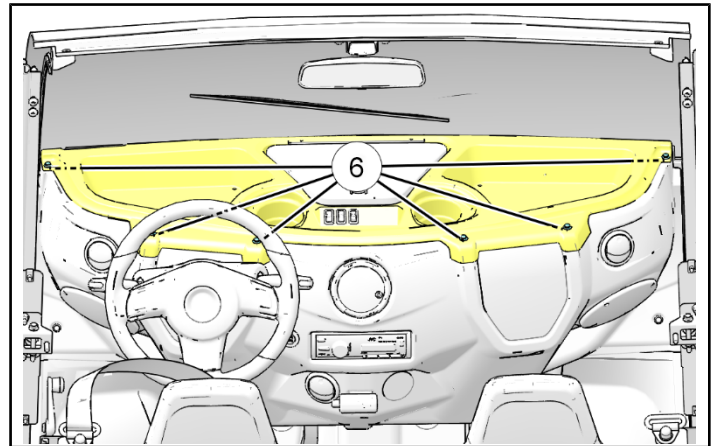
9. **Vehicles equipped with lithium-ion batteries:**
Remove the 50-amp inline fuse ⑤ on the red wire to disconnect power from the auxiliary battery.



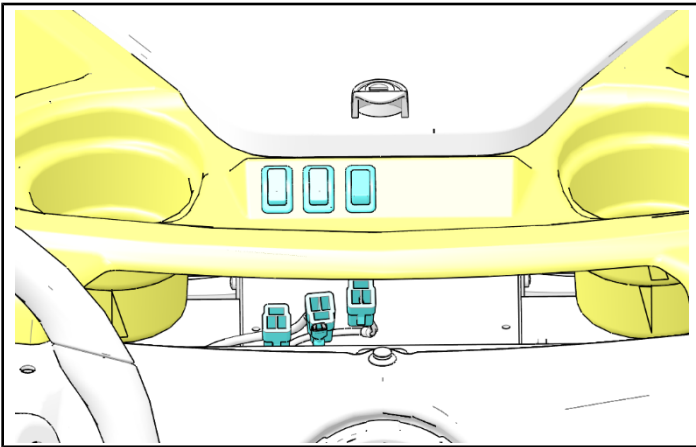
⚠ WARNING

Improperly or not disconnecting the battery cables can result in an electric shock when working on electrical components.

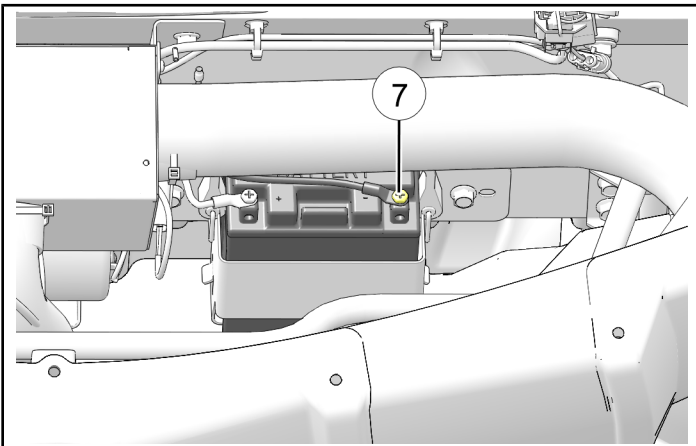
10. Remove six push darts ⑥ from upper dash. Retain push darts.



11. Lift upper dash to access and disconnect electrical connectors. Remove dash from vehicle.



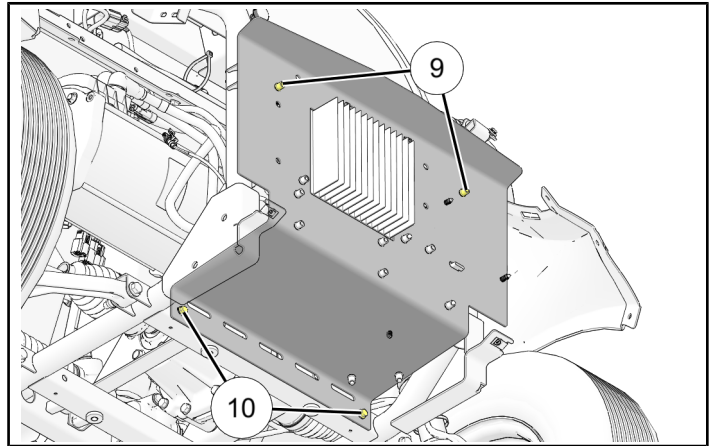
12. **Vehicles equipped with lead-acid batteries:**
Disconnect negative (-) battery cable ⑦ from the auxiliary battery under the dash.



⚠ WARNING

Improperly or not disconnecting the battery cables can result in an electric shock when working on electrical components.

13. Remove top two screws ⑨ from the electrical mounting bracket and loosen the bottom two screws ⑩.

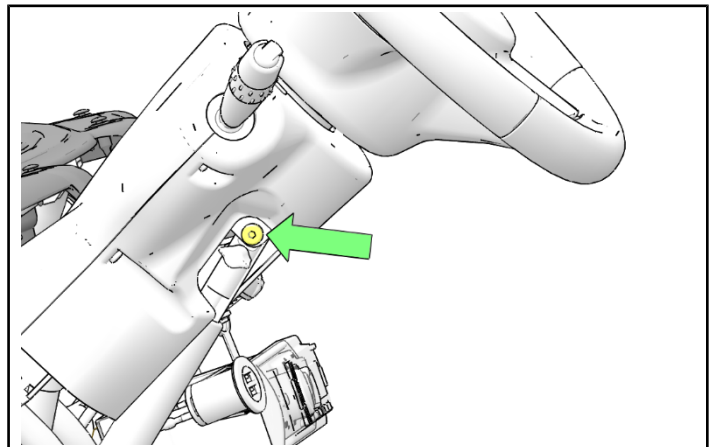


IMPORTANT

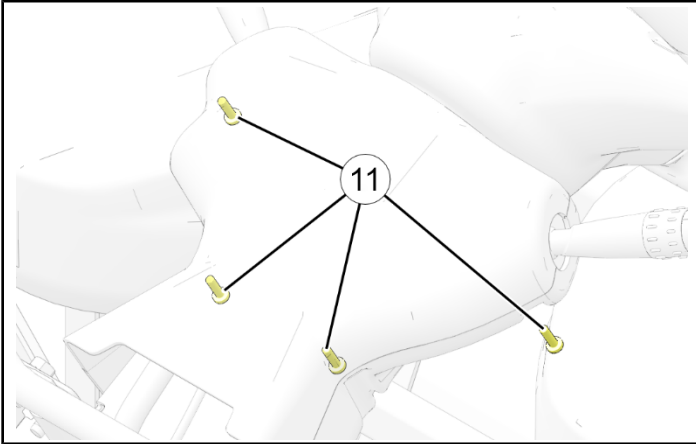
Do not fully remove two lower screws.

14. Allow electrical mounting bracket to tilt forward, providing access to electrical connections.

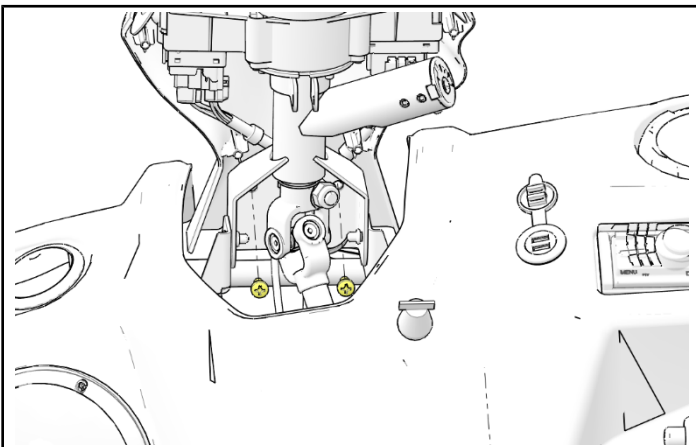
15. Remove allen bolt retaining the tilt shock, or support bracket to the steering column. Move down and out of the way.



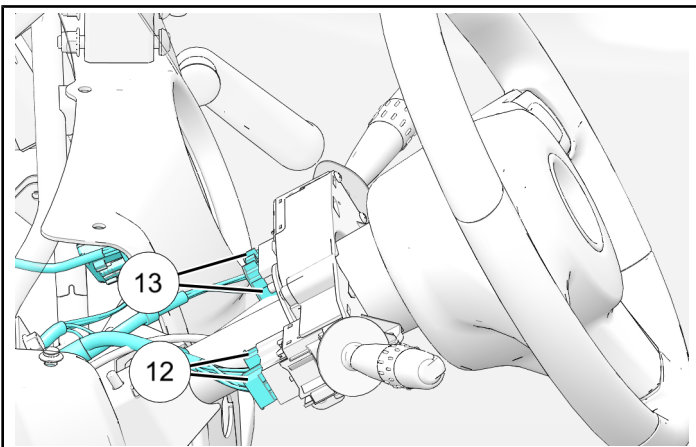
16. Remove four screws ⑪ retaining the lower steering column cover and remove lower steering column cover.



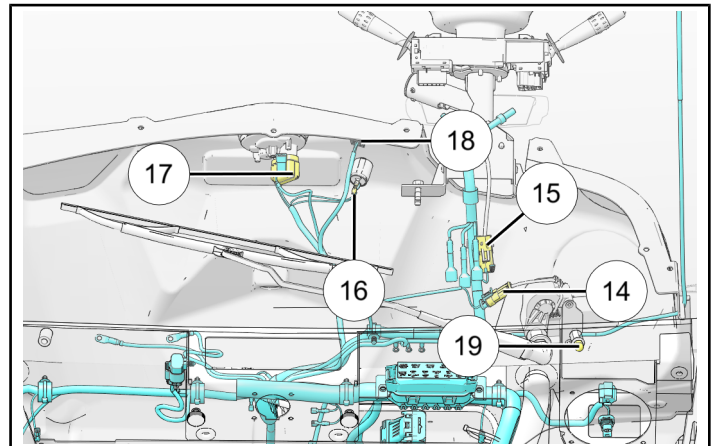
17. Remove two screws retaining upper steering column cover to the tilt bracket and remove upper steering column cover.



18. Disconnect left ⑫ and right ⑬ stalk switch connectors.



19. Disconnect electrical connections from the wiper motor ⑭, ignition switch ⑮, USB outlet ⑯, gauge cluster ⑰, drive-mode switch ⑱, and interior dome light connector ⑲.



20. Disconnect reverse beeper harness, and two parking brake switch terminals.

IMPORTANT

Take note of wire color-to-terminal location.

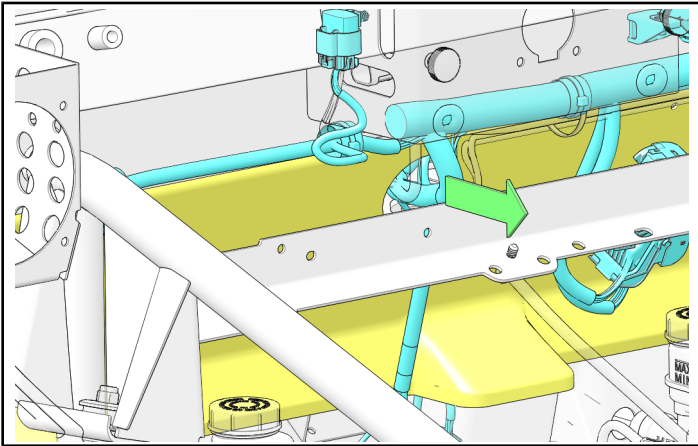
21. Using an 8 mm socket and ratchet, loosen hardware and remove wires from the three-post terminal block located against the firewall, under the dash.

IMPORTANT

Take note of wire color-to-terminal orientation, and location of any accessory wire terminal.

22. Remove accelerator pedal position sensor connector from the top of the accelerator pedal.

23. Cut zip ties retaining front harness to the dash and feed harness out of dash through the firewall opening

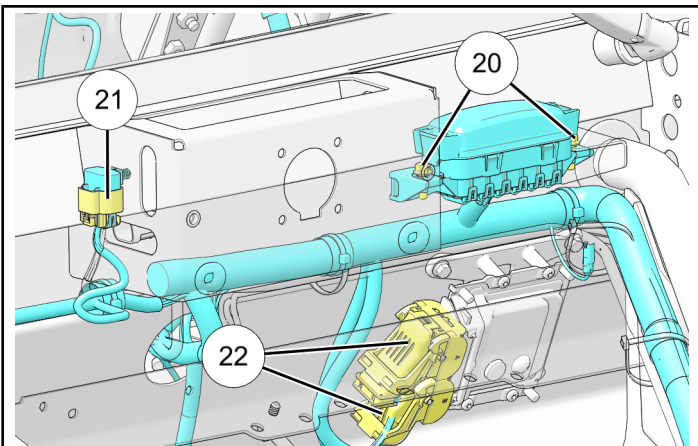


IMPORTANT

Harnesses for accessory options may be zip-tied to the front harness. Ensure accessory harnesses stay connected in the necessary locations, and are not damaged when removing the front harness.

24. Disconnect electrical connections from headlights, and turn signal lights.

25. Remove two mounting fasteners (20) retaining fuse box to the frame, disconnect diagnostic connector (21), and disconnect VCM connectors (22).



IMPORTANT

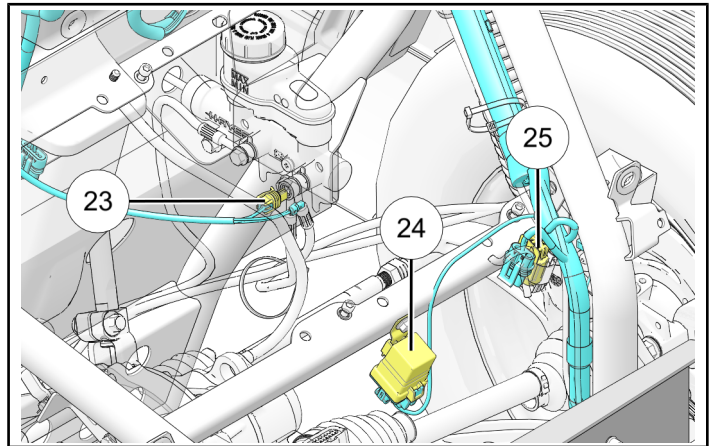
Be sure to make note of where the diagnostic connector is plugged in for reinstallation, particularly on vehicles with CAN-based accessories (EPS, speedkey, etc.).

26. If vehicle is equipped with an auxiliary battery, remove DC/DC relay from the main fuse box, and transfer it to the fuse box on the new harness.

IMPORTANT

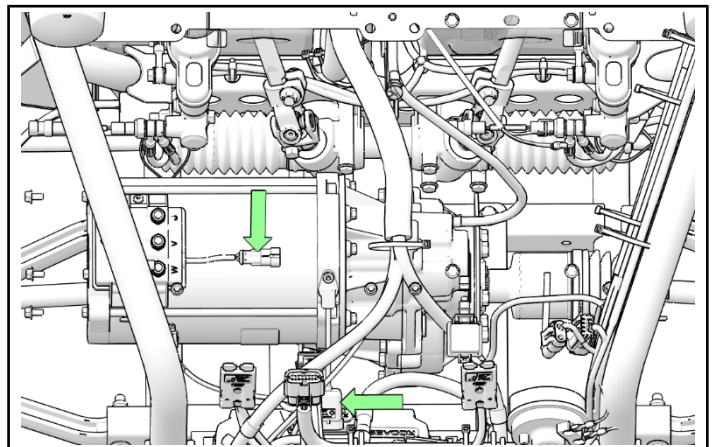
If DC/DC relay is not installed in the new fuse box on a vehicle equipped with an auxiliary battery, the auxiliary battery will not charge.

27. Disconnect brake pressure switch (23), slide charger relay (24) off its mounting bracket, and disconnect the charger signal connector (25). **EU vehicles only:** Disconnect the brake fluid sensor.



28. Remove push rivets retaining motor controller cover and remove motor controller cover.

29. Disconnect motor temperature sensor and motor speed sensor.



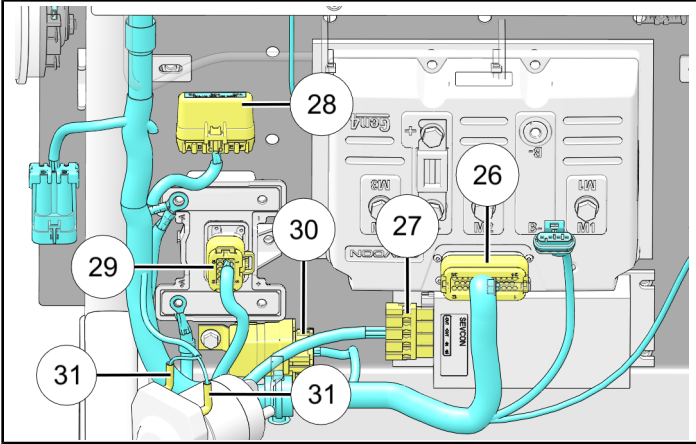
30. Disconnect the front-to-rear harness interconnect.

31. Disconnect electrical connections from the motor controller (26), DC/DC converter (27), BMC (29), and contactor (31).

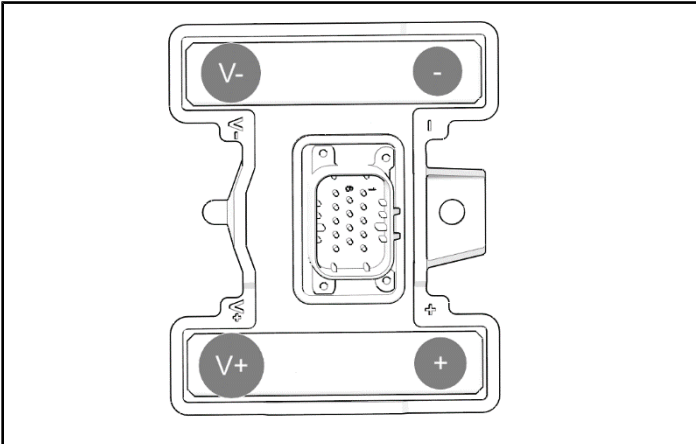
IMPORTANT

Vehicles with a 500W converter will have a short adapter harness between the converter and its connector on the front harness. Be sure to retain the converter adapter harness for reinstallation to the new front harness.

32. Remove 48V fuse block (28), and converter relay (30) from the mounting bracket.



33. Remove front harness ring terminals from the “V-” and “V+” BMC terminals.



NOTICE

Note terminal orientation of any other connections at the “V-” and “V+” terminals.

34. Remove horn connectors and carefully remove front harness from the vehicle.

IMPORTANT

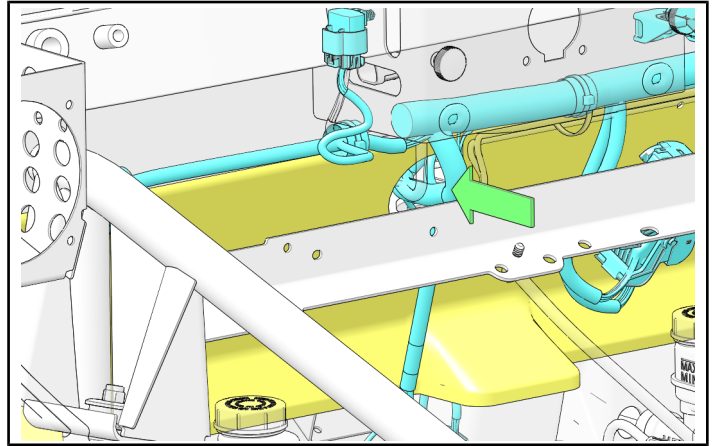
Harnesses for accessory options may be zip-tied to the front harness. Ensure accessory harnesses stay connected in the necessary locations, and are not damaged when removing the front harness.

FRONT HARNESS INSTALLATION

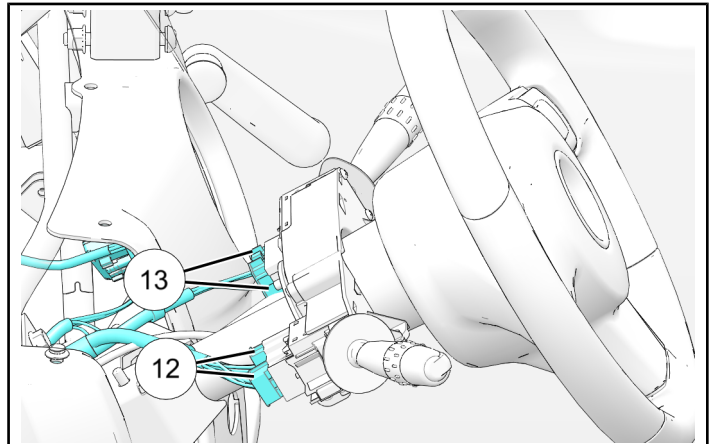
1. Route dash connectors on the new front harness through the firewall opening.

IMPORTANT

If vehicle is equipped with a standard charger, the front harness needs to be routed OVER the charger AC input cable.



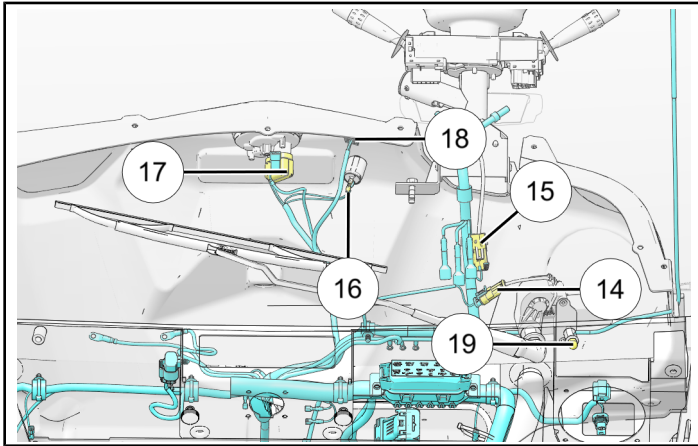
2. Connect left and right stalk switch connectors.



NOTICE

Harness connectors are labeled “RH” and “LH”.

3. Connect electrical connections to the wiper motor, ignition switch, USB outlet, gauge cluster, drive-mode switch, and interior dome light connector.



NOTICE

There will be a two-pin connector with GREY and BROWN wires that will not be used, and can be tied off.

4. Connect wires to the three-post terminal block. Be sure to connect any accessory wires to their previously noted location.

WIRE COLOR	DESCRIPTION
Red	Constant +12V
Brown	Ground
Red/White	Key-switched +12V

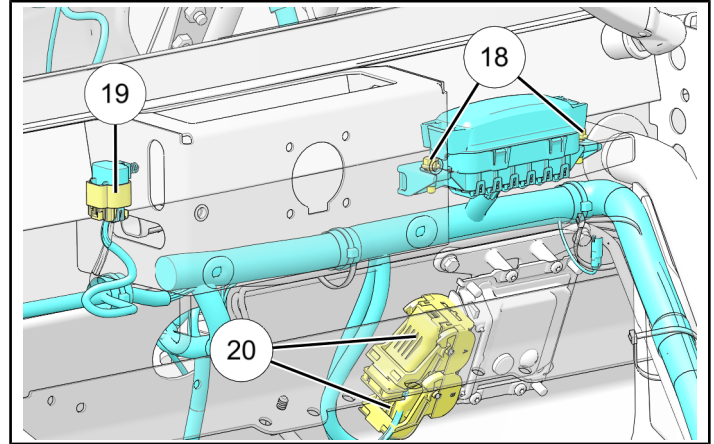
5. Connect reverse beeper connections, and parking brake switch.

IMPORTANT

On the parking brake switch, RED wire connects to the top terminal (common), and RED/BLACK wire connects to the middle terminal (normally-open).

6. Connect accelerator pedal position sensor connector to the accelerator pedal.
7. Install new zip ties in the dash area where previously removed.

8. Install diagnostic connector, VCM connectors, and install two fasteners mounting the new fuse box to the frame.



TORQUE

Fuse Box Mounting Fasteners:
8 ft-lbs (11 Nm)

IMPORTANT

Be sure to install the diagnostic connector in its previously-noted location to ensure any CAN-based accessories are hooked up properly. For more details, refer to the "Accessories - CAN-based" section of the service manual located in the Electrical chapter.

NOTICE

If vehicle is equipped with an auxiliary battery, the DC/DC relay in the main fuse box will need to be transferred from the old harness to the new harness.

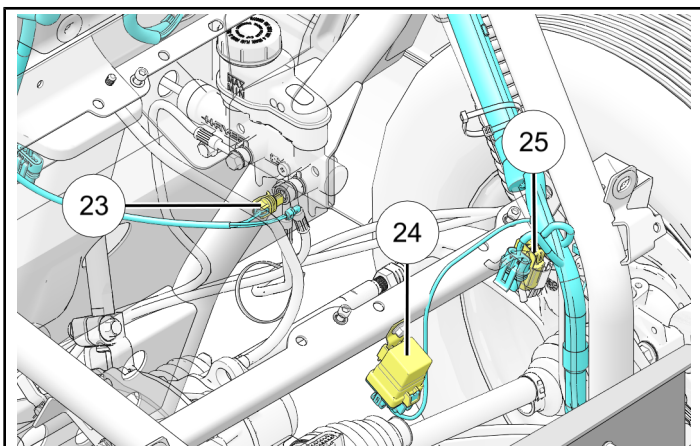
9. If vehicle is equipped with an auxiliary battery, ensure the DC/DC relay in the main fuse box is transferred from the old harness to the new harness.

IMPORTANT

If DC/DC relay is not installed in the new fuse box on a vehicle equipped with an auxiliary battery, the auxiliary battery will not charge.

10. Connect front-to-rear harness interconnect.
11. Connect headlight and turn signal electrical connectors.

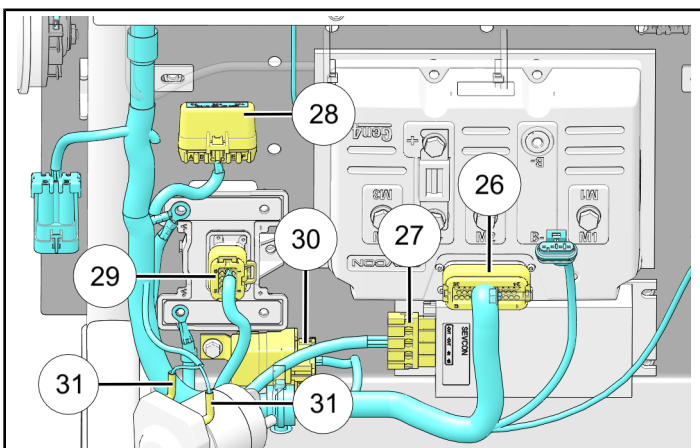
12. Connect brake pressure switch, charger signal connector, and install charger relay onto its mounting bracket. **EU vehicles only:** Connect brake fluid sensor.



13. Connect motor temperature sensor and motor speed sensor.

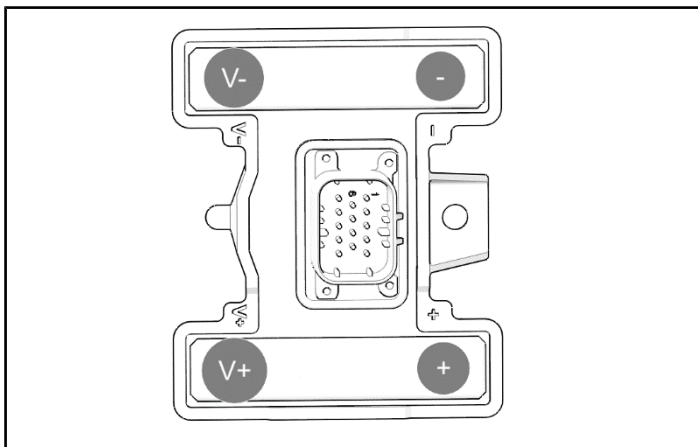
14. Connect electrical connections to the motor controller, DC/DC converter, BMC, and contactor.

15. Install 48V fuse block and converter relay onto the mounting bracket.



16. Install the front harness ring terminal on the BMC "V+" terminal. Ensure the red wire labeled "BMC V+" and EPS positive wire (if equipped) are installed on the terminal.

17. Install the front harness ring terminals on the BMC "V-" terminal. Ensure the BMC/Controller negative, auxiliary battery negative, fast charger negative and/or EPS negative (if equipped), and any other accessory negative wires previously removed are also installed on the terminal.



TORQUE

BMC Terminal Fasteners:
8 ft-lbs (11 Nm)

18. Install service disconnect onto the electrical mounting bracket.

IMPORTANT

Do not reconnect service disconnect at this time.

19. Install horn connectors.

20. Install motor controller cover, and install push rivets.

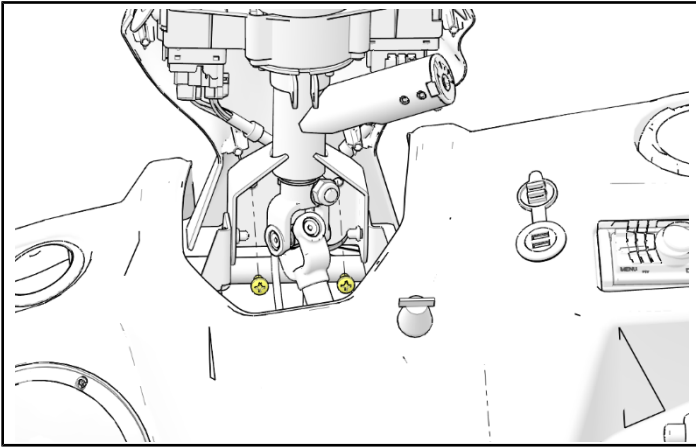
21. Tilt electrical mounting bracket into place and install upper mounting bolts. Tighten all four mounting bolts.

TORQUE

Electrical Mounting Bracket Bolts:
8 ft-lbs (11 Nm)

22. Install new zip ties where previously removed.

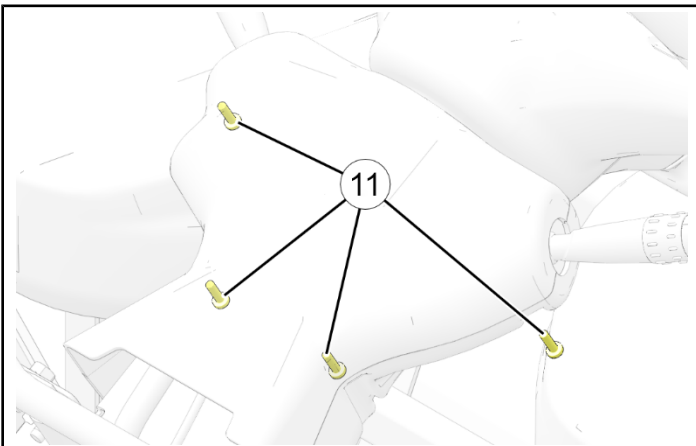
23. Install the upper steering column cover, and two fasteners. Torque fasteners to specification.



TORQUE

Steering Column Cover Screws:
12 in-lbs (1.4 Nm)

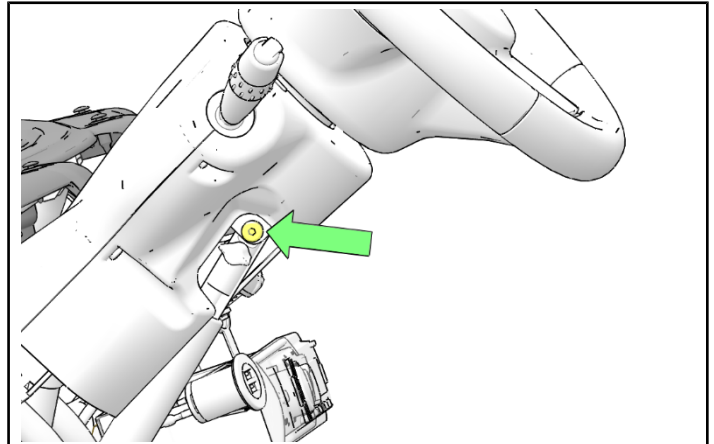
24. Install lower steering column cover and four fasteners. Torque fasteners to specification.



TORQUE

Steering Column Cover Screws:
12 in-lbs (1.4 Nm)

25. Align tilt shock, or steering column bracket with the upper mounting hole, and install the allen bolt retaining it to the steering column. Torque bolt to specification.



TORQUE

Upper Steering Column Fastener:
96 in-lbs (11 Nm)

26. Reinstall main battery pack negative using original hardware.

⚠ WARNING

Improperly connecting the battery cables can result in an electric shock when working on electrical components.

TORQUE

Battery Terminal Fasteners:
8 ft-lbs (11 Nm)

27. Depending on vehicle's setup, reinstall 50-amp fuse, or connect auxiliary battery negative under the dash.

TORQUE

Auxiliary Battery Terminal:
60 in-lbs (7 Nm)

28. Reinstall rear deck, and any accessory that may have been installed.

29. Reinstall any dash switches and install upper dash with original push rivets.

30. Reconnect service disconnect.

31. Reconnect charger connections.

VEHICLE CONTROLLER (VCM) REFLASH

1. Verify Digital Wrench has been updated to version 4.0 11/19/2018 or later, then connect the vehicle to Digital Wrench. Select the appropriate year, make, and model if the vehicle does not automatically connect.
2. Select the Special Test menu and double-click Auxiliary Controller Reprogramming.
3. Select the Vehicle Controller file, click Continue, and follow the standard procedure for reflashing the VCM.
4. Turn key-switch on and ensure lights, turn signals, wipers, drive modes, and any CAN-based accessories all function properly.

6. Install hood and two thumb screws.
7. File bulletin L-18-02-A.

NOTICE

Some vehicles may show a low state-of-charge after reassembly. If this occurs, plug the vehicle in to complete a full charge and the battery meter should reset.

5. Reinstall front fascia with original push rivets and Torx screws.

TORQUE

Front Fascia Torx Screws:
5 ft-lbs (7 Nm)

IMPORTANT — AUDIT STEP

A secondary dealer representative must verify that the upper steering column fastener was torqued using a torque wrench, set to the correct specification.

IMPORTANT — AUDIT STEP

A secondary dealer representative must verify all dash and column switch functions operate, and any CAN-based accessories operate properly.

IMPORTANT — AUDIT STEP

A secondary dealer representative must verify the gauge is showing a valid battery charge reading, the gauge display corresponds to the selected drive mode, and operates correctly in all drive modes.

IMPORTANT — AUDIT STEP

A secondary dealer representative must verify the DC/DC converter relay is installed in the fuse box. Plug vehicle in to ensure it charges properly.



GEM Division
 Polaris Industries Inc.
 P.O. Box 47700
 Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

This notice applies to your vehicle

Recall Campaign: 2018394

Subject: 2016-2017 GEM

DRIVE-MODE

PLEASE READ IMMEDIATELY

VIN L-18-02

FIRST NAME LAST NAME
 ADDRESS
 CITY, ST ZIP

Dear GEM Owner:

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. The GEM Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in certain model year 2016-2017 GEM vehicles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Some 2016-2017 GEM vehicles built through 03/09/2017 have a drive-mode circuit that may send an incorrect signal, and therefore does not meet Polaris quality standards. The result may be the vehicle entering an unintended drive mode, other than the mode selected. If the operator intends to go forward, but the vehicle reverses instead, there could be an increased risk of a crash.

What GEM and your dealer will do:

GEM has issued a *Safety Recall Bulletin* to all GEM dealers, with the appropriate instructions to update the drive-mode circuit on affected vehicles. Repairs will be made at an authorized GEM dealer at no cost to you. The actual repair should take under two and a half hours to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Contact your authorized GEM dealer to schedule an appointment to have the bulletin repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized GEM dealer.

If you have questions or if you need more information:

While your GEM dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a GEM dealer, please visit the web site at <http://www.polaris.com> or contact our GEM Consumer Service Department by calling 1-855-743-3436.

This notice was mailed to you according to our most current registration information. If you no longer own your GEM vehicle, please contact your local GEM dealer to have the ownership information changed. The GEM Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the GEM Consumer Service Department using the contact information above.

If you believe that the GEM Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to Transport Canada's Head of Recalls, 80 Noel Street, Gatineau, Quebec J8Z 0A1; or call toll-free at 1-800-333-0510.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your GEM vehicle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

The GEM Team

Lessors receiving this recall notice please forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the GEM vehicle indicated by this letter, please contact your local GEM dealer to have the ownership information changed.

Polaris Industries Ltd.
 Consumer Service Department
 50 Prairie Way
 Winnipeg, MB, CA R2J – 3J8

Ref: L-18-02



GEM Division
Polaris Industries Inc.
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

This notice applies to your vehicle

VIN: INSERT VIN HERE
Recall Campaign: 18V-484
Subject: 2016-2017 GEM
DRIVE-MODE
PLEASE READ IMMEDIATELY

VIN L-18-02

FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

Dear GEM Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. The GEM Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some model year 2016-2017 GEM vehicles. Our records indicate that you have purchased a potentially affected vehicle.

The reason for this recall:

Some 2016-2017 GEM vehicles built through 03/09/2017 have a drive-mode circuit that may send an incorrect signal, and therefore does not meet Polaris quality standards. The result may be the vehicle entering an unintended drive mode, other than the mode selected. If the operator intends to go forward, but the vehicle reverses instead, there could be an increased risk of a crash.

What GEM and your dealer will do:

GEM has issued a *Safety Recall Bulletin* to all GEM dealers, with the appropriate instructions to update the drive-mode circuit on affected vehicles. Repairs will be made at an authorized GEM dealer at no cost to you. The actual repair should take under two and a half hours to perform; however, it may take longer due to service scheduling requirements.

What you should do:

Contact your authorized GEM dealer to schedule an appointment to have the bulletin repairs performed. Do not attempt repairs yourself. Repairs must be done only by an authorized GEM dealer.

If you have questions or if you need more information:

While your GEM dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the recall repair outlined in this letter, or if you need assistance finding a GEM dealer, please visit the web site at <http://www.polaris.com> or contact our GEM Consumer Service Department by calling 1-855-743-3436.

This notice was mailed to you according to our most current registration information. If you no longer own your GEM vehicle, please contact your local GEM dealer to have the ownership information changed. The GEM Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information regarding obtaining reimbursement please contact the GEM Consumer Service Department using the contact information above.

If you believe that the GEM Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to <http://www.safercar.gov>.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your GEM vehicle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,

The GEM Team