



Kroll Version 10 Service Pack 14

Release notes

June 2018

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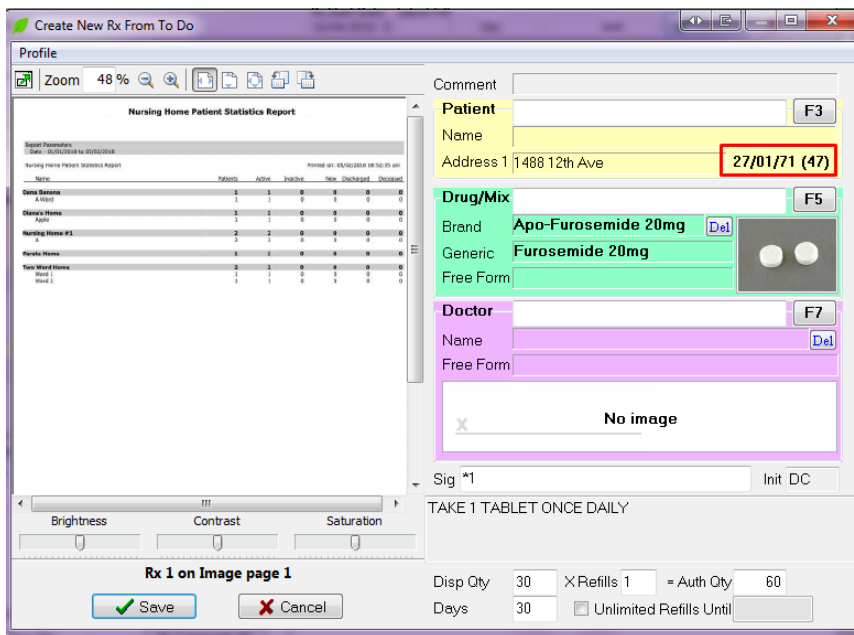
Kroll Version 10 Service Pack 14 Release Notes

This document is a compilation of changes and enhancements in Kroll Version 10 Service Pack 14. It is intended to keep users abreast of changes to the software and to help users implement and adapt to those changes.

User Interface

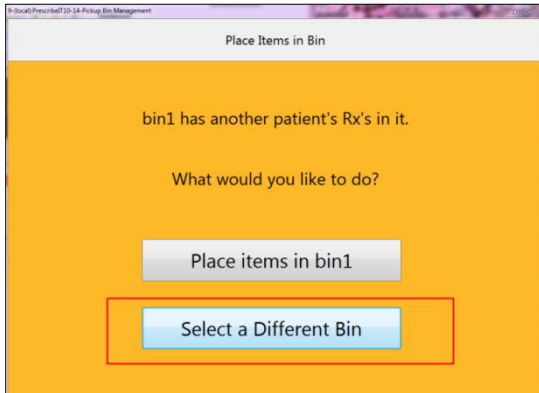
[45822] Create New Rx from To Do screen enhancement

Feature: The 'Create New Rx from To Do' screen now displays the exact date of birth in the Day/Month/Year format as well as the relative age in years.



[45485] Place Items in Bin enhancement

Feature: When the 'Place Items in Bin' screen is generated in the event that it is decided to place an Rx into a bin in which the bin already contains items intended for a different patient, the **Select a Different Bin** is now the default option.



[50336] Alberta Frequency of Dispensing

Feature: A new patient frequency of dispensing record has been created. The reason for frequent dispensing is now established for every patient individually. When recorded, all of the new and existing dispenses that fall under the frequent dispense rules, including those in a batch will be automatically assigned both of the appropriate special service codes. Additionally, the system will automatically handle the claim rejection code of '89 – Exceeds max number of professional fees for this drug' by resetting the dispensing fee to \$0.00 and resending the claim in the background without any user intervention.

Notes: When filling an eligible frequently dispensed prescription for an Alberta Blue Cross or Social Services plan, on the Fill Screen, when the user accesses the Rx Plan Information from either **View > Plan Information** or by clicking on the **Plan Information** button in the ribbon bar. The user will now proceed to select the appropriate frequency code for one of the special service codes and will select the patient eligibility for the other code. Once these two codes have been selected, the user can continue to complete the Rx.

Frequency	Eligibility
8 – Days' supply = 1 Claiming Multiple Dispensing Fees	5 – Facility Living
O (letter) – Days' supply = 2 to 27 Short Term Dispensing Fee	W – Physical Impairment/Sensory Impairment
	X – Mental/Cognitive Impairment
	Y – Medication Safety

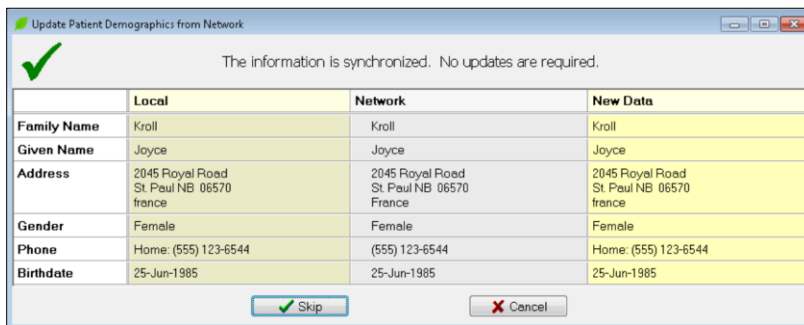
Once these codes have been selected and the Rx is filled, the following refills will retain these codes unless you explicitly remove them.

The special service codes must be added manually. Any existing prescriptions, including those in a batch will not include these codes until you add them.

For more information on the Alberta Health frequency of dispensing policy, please refer to [Frequent Dispensing Frequently Asked Questions](#).

[48252] Postal Codes formatting (CeRx)

Feature: The user now has the ability to add out of country postal codes to patients.



[45304] Password and authentication management (Newfoundland and Labrador)

Feature: Fill NLDIS has been enhanced to display the authentication and communication failures. This will avoid issues with providing an incorrect network password once the user is locked out from their account.

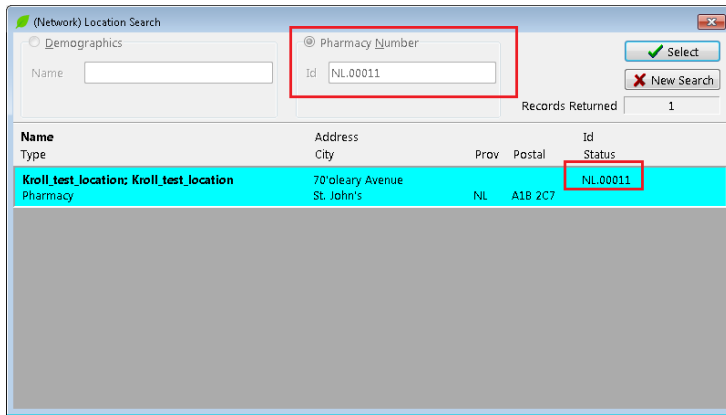
Notes: The user will not perform the remainder of the transactions if the first one undergoes an authentication failure and was not successful.

[41998] Patient Search Demographics enhancement (CeRx)

Feature: When the user searches for patients using advanced demographics search and proceeds to 'Add New Patient to Network', the advanced user entered demographic data will now be copied to the patient file.

[42341] (Network) Location screen enhancement (Yukon, Newfoundland and Labrador)

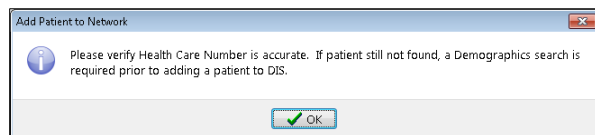
Feature: The user now has the ability to search locations by provider ID in the '(Network) Location Search screen'.



[42212] On a Network Patient Search 'Add Local Patient to Network' button displays a message to verify HCN or complete a demographic search (CeRx)

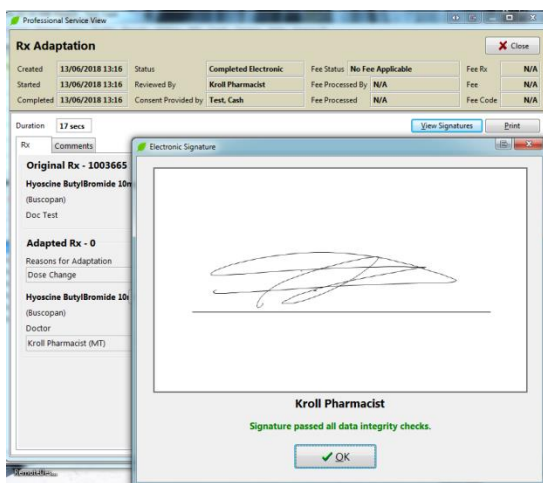
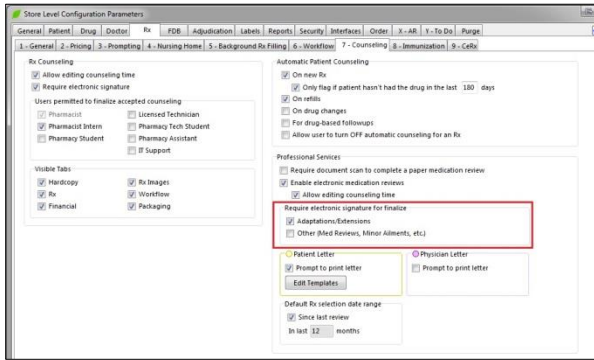
Feature: When no patient is found using Health Care number, prompt the user to verify HCN or do a demographics search.

Impact: When searching a new patient by Healthcare number and the patient is not found, when the user clicks on the 'Add Patient to Network' they will be prompted "Please verify Health Care Number is accurate. If patient is still not found, a Demographics search is required prior to adding a patient to DIS.



[45220] Ability to activate and inactivate electronic signatures for professional services

Feature: In **File > Configuration > Store > Rx > 2 – Counseling > Professional Services** the ‘Require electronic signature for finalize’ prompt has been divided into two sub-prompts (1) Adaptations/Extensions (2)Other (Med Reviews, Minor Ailments, etc.).



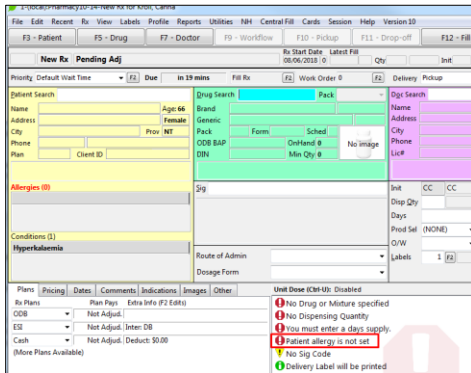
[43721] Undo Transfer Rx functionality now available

Feature: The ‘Undo Transfer’ option is now available from in Extra Functions tab. This option is only visible if there are pre-existing Transfer Out Rxs Selected and, the user is able to undo multiple Transfer Out Rxs.

Notes: To support this new functionality, the ‘Require pharmacist to override if undo Transfer over X days’ is now available in **File > Store > Configuration**.

[49797] A hardstop is now rendered when the Allergy field is blank (Saskatchewan)

Feature: When there is no Allergy defined in the Patient Card, a hardstop appears preventing the user from filling the Rx.



[32288] Rx Expiry modification

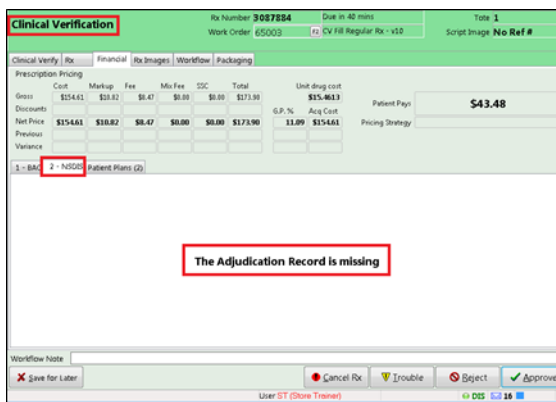
Feature: The Rx Expiry is now deduced from the written date and the date of the first dispense. The Rx Expiry is displayed in **Labels, Reports and MARs/TMRs**.

Notes: The 'Dispensing allowed period' is no longer auto-populated.

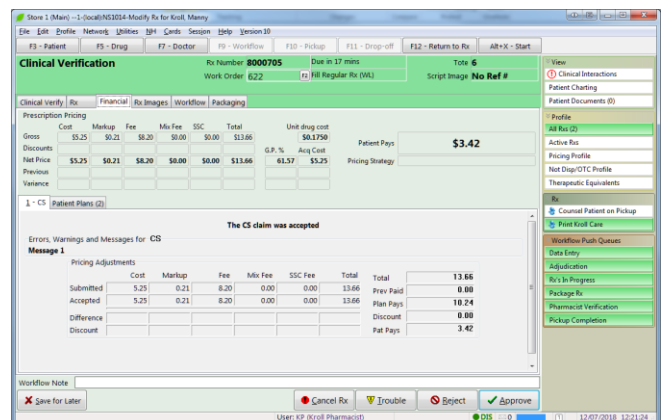
[45529] Modification in Clinical Verification screen for CeRx provinces

Feature: In the Clinical Verification screen under the 'Financial' tab, the 'Drug Information System (DIS) plan' tab has been removed.

Before



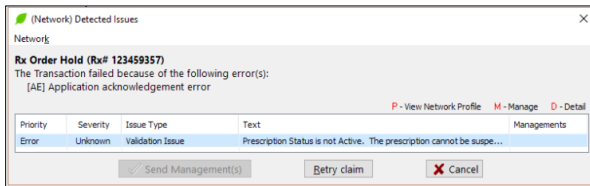
After



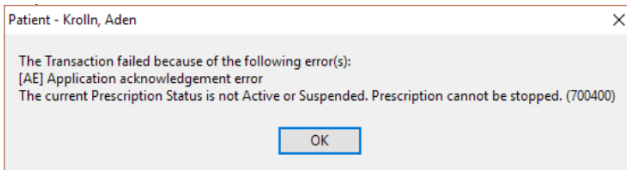
[45569] Network Patient Profile screen changes

Feature: The 'Network Patient Profile' screen now has the ability to:

- Suspend\hold or resume\release an order that has been activated locally



- Abort\stop an order that has already been completed



[42387] Rx Reactivation enhancement (CeRx)

Feature: Rx Reactivation is now allowed for Rxs that have been inactivated.

Reports, Labels and Hardcopies

[49152] Calgary Health Region Report

Feature: In the Calgary Health Region Claims Invoice Report, the 'AAC' column has been replaced by 'Cost' which is retracted from 'Rx Total' cost field.

Calgary Health Region Claims Invoice

Report Parameters:
 Fill Date - 01/01/2018 to 27/04/2018
 CHA Plan(s) - ODB - Ontario Drug Benefits (ODB)
 Formulary Drug Group(s) - Narcotics; Regular
 Non-Formulary Drug Group(s) - Narcotics; Regular
 High Cost Drug Group(s) - Narcotics; Regular; Targeted
 Restricted Drug Group(s) - Narcotics
 Special Authority Drug Group(s) - Narcotics; Regular; Targeted

Calgary Health Region Claims Invoice Printed on: 27/04/2018 04:00:29 pm

Tx #	Fill Date	Qty	Brand	Generic	Strength	DBI	Cost	Status	SA
Pat Code	PHN	DOB	NH Name	NH Name	NH Room	Adm.	Discharge	Deceased	
1,003,143	227799270...	1	ODB Meds-Check	Annual/Review		9389979	8.83		
1,003,147	114994434...	10	Abbott-Quetiapine	Quetiapine Fumarate	25mg	02412977	10.17		
1,003,148	118994800...	10	Abbott-Clpidogrel	Clpidogrel/Bisulfate	75mg	02412942	15.94		
1,003,149	114994434...	15	Allylproct	HydrocortisoneButyrate...	500mg/ml	0088214	140.89		
1,003,150	114994434...	7	Abbott-Leveltranetam	Leveltranetam	500mg	02414791	26.82		
1,003,151	248994857...	7	Ansool Plus Suppository	PravastatinZinc Sul...		01945904	21.98		
1,003,152	210994003...	10	Ansool-IB	Amoxicillin Trihydrate	500mg	02401509	24.02		
1,003,153	101014910...	10	Accel-Flagilazone	Flagilazone Hydrochloride	45mg	02302469	68.76		
1,003,154	101014910...	10	Novo-Acyclovir	Acyclovir	800mg	02285975	22.51		

[42989] Quick Code now added to the Drug/ Doctor Group Report

Feature: The Kroll Quick Code has been added to the CSV in the Drug/Doctor Group Report.

[48644] MRx Label enhancement

Feature: In the MRx Label, the patient Date of Birth is now displayed under the patient name.

TEST PATIENT
 1961-04-19
 2018-04-06

FOR TEST PATIENT
 1961-04-19
 2018-04-06

OUR PHARMACISTS HAVE SUPPLIED YOUR PRESCRIPTIONS IN THIS PACKAGE TO HELP YOU. TAKE YOUR MEDICATION AT THE CORRECT TIME.
 EACH COMPARTMENT CONTAINS YOUR PRESCRIBED MEDICATION FOR A PARTICULAR TIME & DAY OF THE WEEK.
 ONLY REMOVE THE MEDICATION WHEN IT IS TIME TO TAKE IT.

[48859] Hardcopy Report enhancement

Feature: The 'Total Patient Pays' has been added to the Hardcopy Report.

Hardcopy Report

Patient, Test-01
 Printed on: 25/04/2018 14:56:46

Rx#	Fill Date	Patient, Test-01	Barcode
1003148	19-Apr-2018 13:36	02412942	K10031480000398
1003149	19-Apr-2018 13:45	00888214	K10031490002922
1003154	20-Apr-2018 10:15	02285975	K10031540000563

Total Patient Pays: 38.83

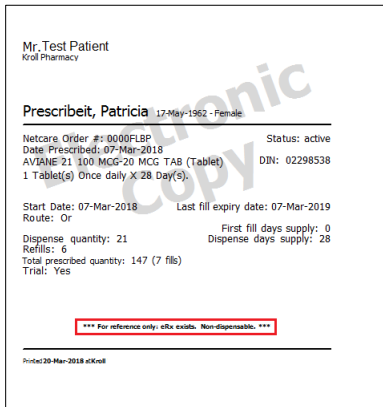
Notes: The 'Print patients on new page' option must be enabled under the 'Options' tab.

[21948] Prescription Transfer Report modification

Feature: In the Rx Transfer Report, the inactive insurance plans are no longer being displayed.

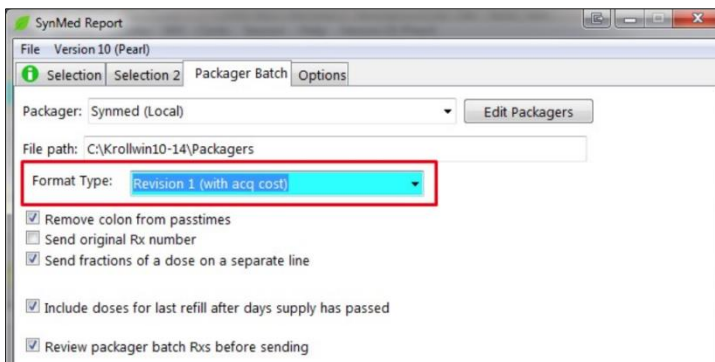
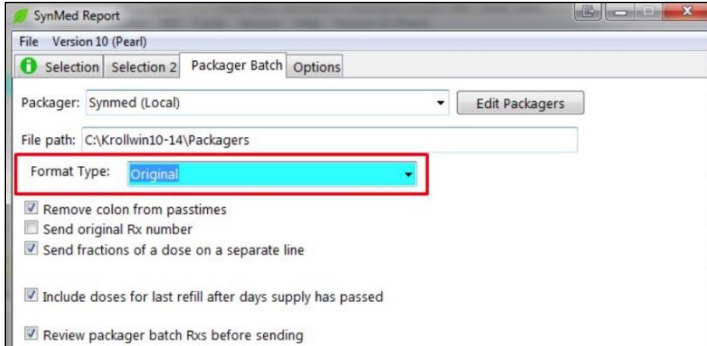
[43530] Electronic Copy modification (Nova Scotia, Alberta)

Feature: At the bottom of the 'Electronic Copy', the 'For reference only. Non-dispensable.' has been changed to 'For reference only. eRx exist. Non-dispensable'.



[49744] Synmed Report now contains total price

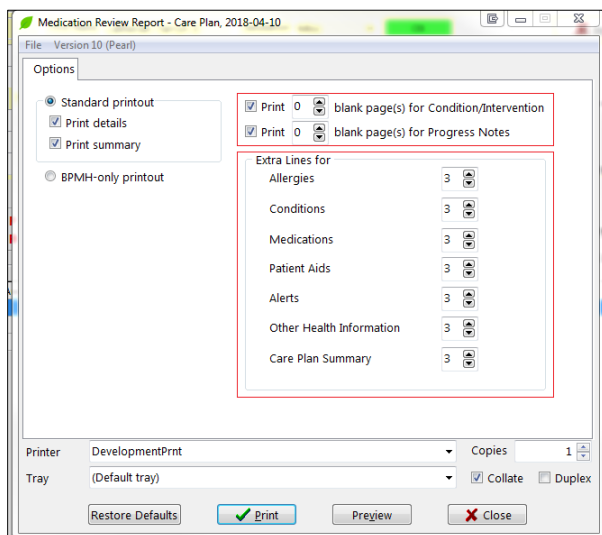
Feature: In **Reports > Patient > Synmed Report > Packager Batch > Format Type > Original and Revision 1 (with acq cost)** the Total Price has been added to the DAT File for Nursing Home patients.



[32547] Changes to the Medication Review Alberta Care Plan Report

Feature: The following changes have been made to the Medication Review Alberta Care Plan Report.

- **Print number of blank pages for condition/intervention** has been added in the Medication Review Report – Care Plan under the ‘Options’ tab.
- **Print number of blank pages for Progress Notes** has been added in the Medication Review Report – Care Plan under the ‘Options’ tab.
- Extra Lines for **Allergies, Conditions, Medications, Patient Aids, Alerts, Other Health Information, Care Plan Summary** have been added in the Medication Review Report – Care Plan under the ‘Options’ tab.



- In the **LifeStyle Factors** section, the **Tabacco Use, Alcohol Use, Caffeine Use, Other Recreational Use** and **Breastfeeding** sections have been added.

Lifestyle Factors		
Weight:	Height:	BMI:
Tobacco Use	Alcohol Use	Caffeine Use
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> 10 or less <input type="checkbox"/> 10-20 <input type="checkbox"/> 20-30 <input type="checkbox"/> >30	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> 2 drinks/week <input type="checkbox"/> 2-6 drinks/week <input type="checkbox"/> >6 drinks/week <input type="checkbox"/> history of alcohol dependence	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> 2 cups/day <input type="checkbox"/> 2-6 cups/day <input type="checkbox"/> >6 cups/day <input type="checkbox"/> history of caffeine dependence
Other Recreational Drug Use: <input type="checkbox"/> No <input type="checkbox"/> Yes		
Pregnancy due date:		Breastfeeding? <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> N/A

- In the Condition Plan and Intervention section, the **Drug Therapy Problem (DTP) Classification**, **Action to resolve DTP** and **Recommended Follow up Schedule** sections have been added.

Condition Plan and Intervention	
Indication/Medical Condition	
Hypertensive Emergencies	
Goal For Therapy	
Assessment <small>(Signs/Symptoms, Current Therapy, Relevant Lab Data)</small>	Drug Therapy Problem (DTP) Classification
	Date Identified: _____ <input type="checkbox"/> Unnecessary Therapy <input type="checkbox"/> Needs Additional Therapy <input type="checkbox"/> Different Drug Require <input type="checkbox"/> Dose Too Low <input type="checkbox"/> Adverse Drug Reaction <input type="checkbox"/> Dose Too High <input type="checkbox"/> Compliance <input type="checkbox"/> No Drug Therapy Problems for this condition at this time
Recommended Change to Drug Therapy <small>(include dose, frequency, route, duration)</small>	Action to resolve DTP <small>(check all that apply)</small>
	<input type="checkbox"/> Initiate Drug Therapy <input type="checkbox"/> Discontinue Drug Therapy <input type="checkbox"/> Change Frequency of Administratio <input type="checkbox"/> Increase Dose <input type="checkbox"/> Decrease Dose <input type="checkbox"/> Provide Patient Education/Information <input type="checkbox"/> Refer to Physician <input type="checkbox"/> Refer to Other Health Care Professional
Monitoring Parameters - Safty/Efficacy, Required Lab Work <small>(for this condition and/or intervention)</small>	Recommended Follow up Schedule <small>(for this condition and/or intervention)</small>
	<input type="checkbox"/> 7 days <input type="checkbox"/> Every 3 months <input type="checkbox"/> 14 days <input type="checkbox"/> 6 months <input type="checkbox"/> 1 month <input type="checkbox"/> Every 6 months <input type="checkbox"/> Monthly <input type="checkbox"/> Annually <input type="checkbox"/> 3 months

[28808] Patient Consent Report

Feature: The 'Patient Consent Report' is now available in the **Reports** tab.

Patient Consent Report

ReportParameters
PrivacyConsent
Consent: <Unknown>, Verbal Consent, Written Consent, No Consent, Guardian Written Consent, Guardian Verbal Consent
Sort By: Patient

PatientConsentReport Printed on: 20/03/2018 03:35:54 pm

Summary

Consent	Count
<Unknown>:	2
VerbalConsent:	2
WrittenConsent:	3
Total:	7

Miscellaneous

[46810] Modifications to Drug Order Vendor Setup

Feature: The following changes have been made to the Drug Order Vendor Setup.

1. Modifications to Drug Order Vendor Types
 - a. AP Martin now named Imperial BC
 - b. Value DM now named to Imperial AB
 - c. Imperial Drug Vendor Type deleted
2. Removal of Automated Scripts
 - a. Remove automated processing of catalogs/invoices/ordering for the Imperial AB drug order process.
3. Implementation of new drug order procedures
 - a. New drug order processing for catalogs/invoices/ordering and implementation of new commands

[41628] Canada Post Delivery Order enhancement

Feature: When the user marks a delivery order as shipped/delivered the workflow actions are now auto invoked in the Delivery Order List, the Delivery Order Edit form and, Finalize Canada Post Delivery Order Shipments are updated accordingly.

[44730] Methadone Billing modifications

Feature: For users that is able to process Methadone dispensing now respects the Express Scripts Canada the following guidelines:

- Express Scripts Canada does not reimburse an additional compounding fee above and beyond the provider's usual and customary (U&C) fee
- Express Scripts Canada allows one (1) U&C fee for any witnessed dose and one(1) U&C fee for the group of carriers
- For weekly billings of methadone, please process as the provincial legislation allows.

[23368] Stock Transfer Rx for Non-Narcotic Controlled Items.

Feature: Under **File > Configuration > Store > Rx > Workflow** with the 'Require script image or reason for no script image for regular Rxs' option enabled along with the 'Exclude stock transfers (Non Schedule N and G)' a Script Image will no longer be required when enabling a Stock Transfer.

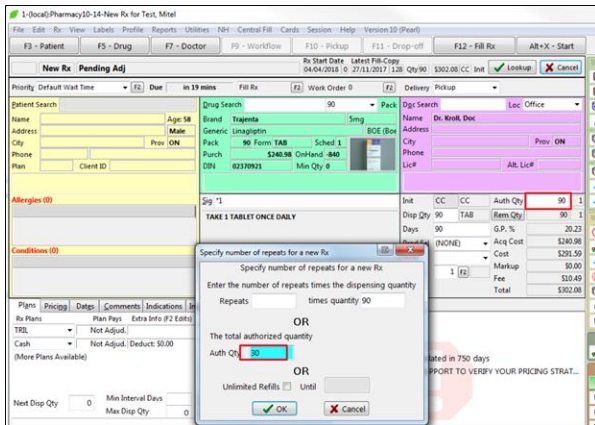
[45591] Sending NLDIS Claims Modification

Feature: When the user chooses to resend NLDIS claims in which the re-send is not by the same user that originally sent the request, the 'User XX must re-send this claim' error message is displayed.

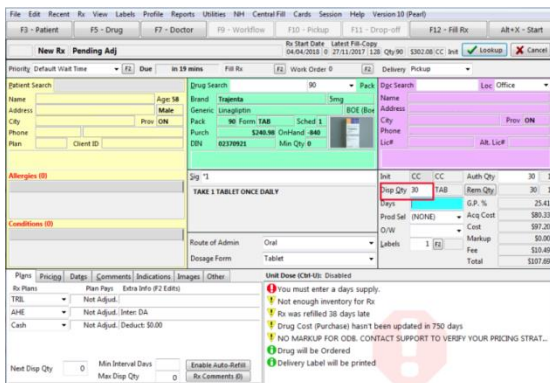
[44181] Changes in the behaviour of the Auth Qty

Feature: In the 'Specify number of repeats for a new Rx' screen the changes made to the **Auth Qty** are now being retained in the F12 screen despite the amount being lower than the **Times Qty**.

Below, The **Auth Qty** is being set to (30).



The **Disp Qty** and the **Auth Qty** is being successfully retained.



[49291] Mouse drag and scroll movement now included forms

Feature: For Images that utilize the image preview frame, the user now has the ability to mouse drag and scroll on the forms. This specifically affects the following forms:

- Workflow Visual Verification
- Clinical Verification
- Drop Off Screen
- Outbound Fax
- Inbound Fax
- Rx Images
- Prompt to Reuse Script Image
- Rx Transfer Form