

# Installation and Operating Instructions

## Telephone Transmitter

Model TEL-SS

### Installation

1. The telephone transmitter will work with standard telephone lines and with videophones.
2. **To install the telephone transmitter on a conventional telephone line**, plug the telephone transmitter into any telephone outlet. Use the supplied dual adapter if you need to connect a telephone AND the transmitter to the same outlet.
3. **To install the telephone transmitter on a videophone**, plug the telephone transmitter into the telephone outlet on the videophone. Use the supplied dual adapter if you need to connect a telephone AND the transmitter to the videophone.
4. If plugged into a two line telephone outlet, the telephone transmitter will respond to line one only.
5. The telephone transmitter may not work with digital phone systems. Please contact your telephone service provider as filters may be necessary to filter out the modem tones associated with digital (DSL) or VOIP type services.

### Operation

1. Whenever the telephone (or videophone) rings, the Red light on the telephone transmitter will light up and the transmitter will send a signal to any Silent Call Signature Series Receiver causing the receiver to activate.
2. Transmission range is determined by which Signature Series receiver you are using.
3. This unit is powered by two AA alkaline batteries (included) which should last a year or more depending on use.
4. When the Yellow LED (low battery indicator light) on the face of the transmitter comes on you will know the batteries are getting low and needs to be changed.

### Address Switch Settings

The Silent Call system is digitally encoded. All Silent Call receivers and transmitters are tested and leave the factory programmed to a factory default address. ***You do not need to change the address unless someone in your area has Silent Call products and they are interfering with your equipment.***

1. Make sure that all Silent Call transmitters in the area are turned off.
2. Located on the back of the transmitter case is a removable access panel. Remove the access panel and take out the batteries. Note that you MUST remove the batteries first or the switch setting will not take effect.
3. Locate the address switch on the transmitter circuit board that has 5 small dip switches. Set the switches to any combination that you want. For Example: 1, 2 ON 3, 4, 5 OFF. This gives your transmitter an "address". Note: Do NOT set the switches to the all "ON" or all "OFF" position.
4. Reinstall the batteries and replace the access panel.
5. Refer to your specific Signature Series Receiver instruction manual for programming your receiver to your newly changed transmitter address.

### Technical Support

For technical support on this or any other Silent Call product, please feel free to contact us. You can reach us by phone at 800-572-5227 (voice or TTY) or by Email at [support@silentcall.com](mailto:support@silentcall.com)

### Limited Warranty

Your transmitter is warranted to be free of defects in material and workmanship for five years from the date of initial purchase. During that time, the unit will be repaired or replaced free of charge when shipped prepaid to Silent Call Communications. is warranty is void if the defect is caused by customer abuse or neglect.



5095 Williams Lake Road, Waterford Michigan 48329

(800) 572-5227 v/tty (248) 673-7360 fax

Website: [www.silentcall.com](http://www.silentcall.com)

Email: [silentcall@silentcall.com](mailto:silentcall@silentcall.com)