

Osmo

Setup Guide

for iPad



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STEP 1

Make sure you have a compatible iPad

Not sure which iPad you have? Instructions here:

Open **SETTINGS > GENERAL > ABOUT**



Osmo is compatible with the following iPads:

- iPad (Gen 5, 6, 7, 8, 9)
- iPad Mini (Gen 2, 3, 4, 5, 6*)
- iPad Air (Gen 1, 2, 3, 4*)
- iPad Pro 9.7-inch
- iPad Pro 10.5-inch
- iPad Pro 11-inch (Gen 1*, 2*, 3*)
- iPad Pro 12.9-inch (Gen 1, 2, 3*, 4*, 5*)

** 2021 Reflector for iPad required (see page 3 for more info)*



Osmo has limited compatibility with the following iPads (which cannot be upgraded to iOS 10):

- iPad 2
- iPad 3
- iPad 4
- iPad Mini 1

The tablets listed as Limited Compatibility are no longer being supported, and are considered obsolete, by Apple.

If you have previously downloaded Osmo apps on one of these devices, they should continue to work. However, they will not receive new updates or content and if you delete the app, you will not be able to download it again. As a result, we are limited in our ability to provide technical support for these models.

iOS Version: The minimum iOS version required is 10

Game Compatibility: The Math Wizard series of games is NOT compatible with any limited compatibility device.

STEP 2

Make sure you have an Osmo iPad base & reflector



STEP 2 (Cont'd)

Make sure you have an Osmo iPad base & reflector

Reflector for iPad (2021)

The new Osmo Reflector for iPad (2021) is a specially designed piece of hardware that will help accommodate the thinner bezels on some of the newer Apple devices. To use the new reflector, follow these steps:

1. Find a tool. A variety of items can help change modes. For most people, a fingernail will work fine. You can also try a paperclip or a credit card.
2. Put the tool into the slot of the adjustment dial and gently push in on the dial until you feel it stop.
3. While pressing in, turn the dial until you feel it stop.
4. Release the tool from the dial allowing it to lock into place.

Thin Bezel Mode

- iPad Pro 11-inch
- iPad Pro 12.9-inch
- iPad Air 4
- iPad Mini 6



Thick Bezel Mode

- For any other Osmo-compatible iPad



STEP 3**Make sure you have an Apple ID**

1. Go to the Apple ID account page and click Create your Apple ID:
<https://appleid.apple.com/>
2. Enter your name, birthday, email, password, and choose the country or region that matches the billing address for your payment method. The email address you provide will be your new Apple ID.*
3. Select your security questions
4. Click Continue

STEP 4**Make sure you have an internet connection**

An internet connection is needed to:

- download the apps onto the iPad
- create an Osmo account
- sync game progress in Osmo
- download Words albums
- use search feature in Masterpiece game

STEP 5**Adequate lighting in the room**

Avoid spotlights on the game pieces, ensure that light isn't coming from behind (creates shadows).

STEP 6

Remove any cases or protective coverings from the device

Only the Osmo Speck case is compatible with the (newly designed) Osmo base and reflector.

STEP 7

Place your device on the Osmo base and center the reflector over the camera



STEP 8

Download the Osmo World app

The Osmo World app is a hub that allows you to access all of the game apps from one place. This allows you to switch games quickly and easily without leaving the Osmo World app, but it still requires each game app to be downloaded on a compatible device.



Download the Osmo World app here:

<https://apps.apple.com/us/app/osmo/id1350943542>

STEP 9

Create an Osmo account

With an Osmo account, the child's game progress will be saved in case the app gets deleted or the player switches devices.

To create a myOsmo account:

1. Open the Osmo World app
2. Tap **"Login"** in the top right corner
3. Tap **"Create a new account"**
4. Follow the prompts to create your myOsmo account

STEP 10

Install each Osmo game from the Osmo World app

To install each Osmo game:

1. Open the Osmo World app and sign in to your Osmo account
2. Use the carousel of game icons at the bottom of the screen to locate the Osmo games you purchased
3. Tap the **"Install"** button on each game to download the game to your device.

STEP 11

Launch an Osmo game by tapping on the icon from the Osmo World app



STEP 12

Download the Osmo Parent app to your phone in order to keep track of player progress in games

You can download the Osmo Parent app by using the search bar in the Apple App Store or Google Play Store.

RESOURCES

Additional, related resources

- [Apple ID account creation](#)
- [Adequate lighting in the room](#)
- [iPad base & reflector setup](#)
- [myOsmo account creation documentation](#)