

RF360 TECHNOLOGY (WUXI) CO., LTD. STANDARD TERMS AND CONDITIONS OF PURCHASE

UNLESS EXPRESSLY SUPERSEDED IN WRITING, THESE TERMS APPLY TO ALL PURCHASE ORDERS ISSUED BY RF360 TECHNOLOGY (WUXI) CO., LTD.

- 1. AGREEMENT.** These terms and conditions (“Terms and Conditions”) shall apply to any purchase order (“P.O.”) issued by RF360 Technology (Wuxi) Co., Ltd. (the “Buyer”) to purchase the goods (“Goods”) and/or services (“Services”) from the seller identified as the named Seller on the P.O. (the “Seller”). Seller is further defined to mean a vendor, contractor or supplier depending on the work contemplated in the P.O. Buyer and Seller are hereinafter referred to severally as a “Party” and jointly as the “Parties”. Seller’s acknowledgement of any P.O., or Seller’s performance in response thereto, shall constitute Seller’s acceptance of Buyer’s offer to purchase and shall create a binding contract between the Parties subject to and in accordance with the P.O. and these Terms and Conditions (such Terms and Conditions, together with the corresponding P.O., collectively the “Agreement”). As such, Buyer’s use of the Goods and Services shall be governed by the Agreement and thus any other terms or conditions, which Seller seeks to impose or incorporate, including in any click-through, wrappers, quotations, order acknowledgments, invoices, delivery notes or other communications or documents, or which are implied by law, trade, custom, practice or course of dealing, are expressly rejected by Buyer and of no force and effect. In the event of any conflict between these Terms and Conditions and a P.O., these Terms and Conditions shall control.
- 2. DELIVERY; TITLE AND RISK OF LOSS.** Shipment of Goods and performance of the Services (“Delivery”) shall be in accordance with the dates set forth in the P.O. If it becomes apparent that Seller cannot meet such dates and no adequate reschedule date(s) or resolution plan has been offered by the Seller to Buyer, Buyer retains the right to terminate the Agreement effective immediately without penalty or further obligation.

Title to the Goods shall transfer to the Buyer upon Acceptance (as defined below). Risk of loss or damage of the Goods shall pass to Buyer upon delivery to Buyer, subject to Buyer’s right to reject non-conforming Goods.

- 3. ACCEPTANCE.** Unless otherwise stipulated in the P.O., acceptance of the Goods and/or Services by Buyer (“Acceptance”) shall be thirty (30) calendar days from date of Buyer’s receipt of Goods or completion of Services except in the case where Buyer requires (as specified in the P.O. or otherwise) that such Services and/or Goods must pass one (1) or more acceptance test plans, in which case Acceptance shall occur on date on which Buyer confirms in writing (email is acceptance) to Supplier that said Goods and/or Services have successfully passed the applicable acceptance test plans. At Buyer’s option, Buyer may (i) return non-conforming Goods to Seller at Seller’s expense and Seller shall be required to repair or replace such Goods and/or re-perform the non-conforming Services; (ii) modify or adapt non-conforming Goods and/or Services to render such acceptable; or (iii) return non-conforming Goods or reject non-

conforming Services for a full refund. If Buyer elects to reject non-conforming Goods, Seller shall authorize a return for all non-conforming Goods within twenty-four (24) hours after Buyer's request, and such non-conforming Goods shall then, where title had passed to the Buyer, be the property of Seller. If Buyer elects to modify or adapt non-conforming Goods or Services, Buyer may offset all costs incurred in performing any such modifications and adaptations against any and all amounts otherwise due to Seller or, at Buyer's option, may bill Seller directly for such costs.

4. **INVOICE/PAYMENT.** Unless stated otherwise in the P.O., all invoices must reference the P.O. number. Buyer shall pay for the Goods and/or Services within sixty (60) calendar days following both Buyer's Acceptance of the Goods and/or Services and receipt of Seller's undisputed invoice, whichever is later. All payments will be made electronically (i.e. EFT, ACH or Wire).
5. **TAXES.** All prices are inclusive of value added tax, sales tax, use tax, withholding tax, duties, and any other taxes or similar levies imposed by any government authority. Notwithstanding the foregoing, if Buyer is required by applicable law to withhold income taxes from any payment due Seller, then the amount due to Seller in respect to such payment shall be reduced by the amount of such income tax withholding and Buyer will deliver to Seller an income tax withholding certificate or similar documentation reasonably satisfactory to Seller evidencing payment of any such income tax withholding. Upon receipt by Seller of the income tax withholding certificate, the portion of the invoice represented by the income tax withholding certificate will be deemed fully paid.

If Seller is a U.S. person or entity, Seller acknowledges and agrees that federal and California income withholding tax will apply to the total cost of services performed in the United States and California and may apply to other amounts payable by Buyer under the Agreement and Buyer may withhold such income taxes from payments due Seller, unless Seller provides proper certification that Seller is exempt from federal backup withholding and California income tax withholding (e.g. Form W-9 and California Form 590). Upon issuance of one (1) or more P.O.s and as requested by Buyer from time to time, Seller will provide Buyer: (A) a copy of Seller's W-9 "Request for Taxpayer Identification Number and Certification" Form; (B) California Form 590 "Withholding Exemption Certificate"; (C) California Form 587 "Nonresident Withholding Allocation Worksheet" (if applicable) and (D) any and all documentation required to certify that Seller is a U.S. person or entity, the taxpayer identification provided is correct and that Seller is not subject to backup withholding.

If Seller is a non-U.S. person or entity Seller shall provide to Buyer all documentation (including, without limitation, the necessary income tax withholding application, form, or residency certificate) required for the application of any applicable double taxation agreement. Such documentation shall be delivered promptly after Buyer's request and it shall be true, correct and complete as of the date of the delivery. If valid documentation is not provided, the federal statutory income tax withholding rate will be applied instead of the income tax withholding rate provided by the applicable double taxation agreement. Seller acknowledges that California income tax withholding will apply to services performed in the State of California unless Seller provides proper certification that it is exempt from California income tax withholding (e.g., Form 590 "Withholding Exemption Certificate"). If Seller is not exempt from California income

tax withholding, Seller agrees to provide California Form 587 "Nonresident Withholding Allocation Worksheet".

6. **WARRANTIES; REPRESENTATIONS.** For the period of the later of (a) **twelve (12) months** (unless otherwise stated in the P.O.) from Acceptance of the Goods delivered and Services provided under the Agreement, or (b) the time period provided for under the applicable law, Seller warrants that all Goods delivered and Services provided under the Agreement shall be free from defects in workmanship and material, and be fit for the purposes for which such Goods or Services are intended. Further, all Goods delivered and Services performed shall contain all new materials, shall strictly conform to the requirements stated in the Agreement and all other specifications furnished by Buyer, and shall conform to Seller's specifications to the extent such specifications are consistent with those provided by Buyer. In addition to the warranties set forth above, Seller warrants that all Goods delivered and Services provided shall be free of any claim that such Goods or Services infringe any United States or foreign patent, copyright, trade secret, or other intellectual property right of any third party.
7. **INDEMNIFICATION.** Seller shall defend, indemnify and hold Buyer, its affiliates and each of their respective officers, directors, employees, affiliates, agents, and customers (each an "Indemnified Party") harmless from and against any and all claims, losses, liabilities, damages, costs, and expenses (including attorneys' fees) arising from or related to (i) any breach or alleged breach by Seller of the Agreement, including any representations and warranties made by Seller, (ii) any negligence, recklessness, willful or intentional act or omission of Seller or any of its employees, agents, representatives or subcontractors in the delivery of Goods or performance of Services (at Buyer's facilities or elsewhere), and (iii) any payments or liabilities for which Seller is or becomes liable. If any third party asserts or initiates any claim or action against any Indemnified Party for which Seller is responsible for indemnification under this Section 7, Buyer will promptly notify Seller of such claim or action after it becomes aware, provided however Buyer's failure to provide such notice thereof in a prompt manner to Seller shall not relieve Seller from any obligations owed hereunder, except to the extent that Seller has been materially prejudiced by Buyer's failure in giving such prompt notice. Buyer shall have the right to participate at its own expense in the defense of such claim or action, including any related settlement negotiations. No such claim or action shall be settled or compromised without Buyer's express written consent, which consent may be withheld or conditioned by Buyer at its sole discretion, including requiring the execution of a full and complete release of all claims and actions made against the Indemnified Parties by each party bringing any such claims or actions. Buyer shall have the right to withhold from any payments due to Seller the amount of Buyer's actual and projected costs of defending or settling any such claim or action, plus any other reasonable additional amounts, as security for the performance by Seller of its obligations under this Section 7.
8. **DISCLAIMER AND LIMITATION OF LIABILITY.** EXCEPT AS OTHERWISE EXPLICITLY SET FORTH IN THE AGREEMENT, BUYER MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR CONDITIONS OF ANY KIND, EITHER EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

EXCEPT FOR gross negligence, willful misconduct or fraudulent acts BY BUYER, BUYER SHALL NOT be liable for any special, incidental, indirect, EXEMPLARY or consequential damages arising out of the Agreement or any resulting obligations, whether in an action for or arising out of breach of contract, tort or any other cause of action, AND EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. FURTHER, THE ENTIRE LIABILITY OF BUYER, AND THE SOLE AND EXCLUSIVE REMEDY OF SELLER, FOR ANY CLAIM OR CAUSE OF ACTION ARISING OUT OF OR RELATED TO THE AGREEMENT (WHETHER IN CONTRACT, TORT, OR OTHERWISE) SHALL NOT EXCEED THE PURCHASE PRICE SPECIFIED IN THE P.O. (LESS ANY PAYMENTS MADE BY BUYER AGAINST SAID P.O.) FOR THE GOODS OR SERVICES WHICH ARE THE SUBJECT OF SUCH CLAIM OR CAUSE OF ACTION.

EACH PARTY AGREES THAT THESE LIMITATIONS SHALL PPLY NOTWITHSTANDING THE FAILURE OF AN ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

9. **BUYER PROPERTY.** All property used by Seller in connection with its performance under the Agreement which is owned, furnished, or consigned by Buyer, or is charged to or paid for by Buyer, including but not limited to materials, equipment, drawings, specifications and other technical documentation (the "Property") shall be and remain the property of Buyer. All Property shall be used only for Seller's performance under the Agreement and held at Seller's risk and insured at Seller's sole expense with loss payable to Buyer. Seller shall be responsible for any injury to any person (including death) or damage to property (including Buyer's) arising out of use of such Property, whether or not such claim is based upon its condition or on the alleged negligence of Buyer in permitting its use. Buyer may inspect and/or remove any Property at any time at no charge to Buyer, and Buyer shall have reasonable access to Seller's premises for such purpose. Seller shall return such Property to Buyer upon Buyer's demand at Seller's sole expense.
10. **PROPRIETARY RIGHTS.** Seller agrees to promptly disclose to Buyer and upon request to assign to Buyer, any (i) works of authorship, discoveries, inventions, and innovations conceived or first actually reduced to practice during the performance of the Agreement, or (ii) any proposals, research, records, reports, recommendations, manuals, findings, evaluations, forms, reviews, information, data, computer programs, and software originated or prepared by Seller for or in the performance of the Agreement, the items listed in clauses (i) and (ii) being hereinafter referred to collectively and severally as "Work Product". Notwithstanding the above, this Section 10 is not intended to apply to those Agreement(s) for Services directly related to the Goods (e.g. maintenance, repair, upgrades). Seller and Buyer agree that any Work Product which is a work of authorship, including but not limited to any computer program or software, is a "work made for hire" within the meaning of 17 United States Code Section 101. Seller hereby assigns to Buyer all of Seller's rights, title and interest in and to all Work Product, and to any and all intellectual property rights, including but not limited to, patents, copyrights or trademarks which have been or may be obtained with respect to such Work Product, effective immediately upon conception, origination, creation, preparation or discovery thereof and regardless of the medium of expression thereof. Notwithstanding anything to the contrary in the Agreement, nothing in the Agreement shall be deemed to grant any rights

(whether express, or by way of implication, estoppel or otherwise) under any patents, patent applications, or inventions of Buyer.

11. **SUBCONTRACTORS.** Prior to the utilization of subcontractors, Seller shall first obtain prior written consent from Buyer and ensure that all subcontractors execute written agreements with Seller containing provisions necessary to comply with the terms of the Agreement. Seller shall at all times be responsible for the acts and omissions of subcontractors and personnel directly or indirectly employed by them and the performance of all the Services, whether performed by Seller or its subcontractors. The Agreement shall not give rise to any contractual relationship between Buyer and a subcontractor to Seller and the Buyer shall not undertake any obligation to pay or to be responsible for the payment of any sums or provision of any amenities to any subcontractor of the Seller or its employees or personnel. Seller shall indemnify Buyer and hold Buyer harmless against all losses, damages, expenses and costs incurred or suffered by Buyer directly or indirectly attributable to any act or omission on the part of any subcontractor.
12. **CONFIDENTIALITY; PUBLICITY.** Unless a valid non-disclosure agreement exists between the Parties, in which case the terms of that non-disclosure agreement shall apply, the following terms shall apply (subject to Section 24 (COMPLIANCE WITH PRIVACY LAWS AND DATA SECURITY) below): Except as necessary for its performance under the Agreement, Seller shall not disclose to any person (including but not limited to any company affiliated with Seller and any subcontractor of Seller), reproduce, or use any information furnished by Buyer under the Agreement (whether or not marked as confidential or proprietary), including the terms and existence of the Agreement; and at Buyer's request, Seller shall return all such information to Buyer. Further, Seller shall not make use of any Buyer trademark, trade name or logo, including but not limited to any news release, advertisement, publicity, or promotional material regarding the Agreement or Seller's relationship with Buyer, without Buyer's prior written consent.
13. **CHANGES.** From time to time during the term of the Agreement, either Party may submit to the other Party a written request for a change order (a "Change Order"). Neither Party shall be obligated by any Change Order unless agreed in writing by both Parties. Seller expressly waives any compensation for any change not authorized in writing by Buyer.
14. **EXPORT COMPLIANCE ASSURANCE.** Seller acknowledges that all hardware, software, source code and technology (collectively, "Buyer Provided Products") obtained from Buyer are subject to the US government export control and economic sanctions laws, orders, and regulations, including without limitation the Export Administration Regulations ("EAR", 15 CFR 730 et seq., <http://www.bis.doc.gov/>) administered by the Department of Commerce, Bureau of Industry and Security, and the Foreign Asset Control Regulations (31 CFR 500 et seq., <http://www.treas.gov/offices/enforcement/ofac/>) administered by the Department of Treasury, Office of Foreign Assets Control ("OFAC"). Seller shall not take any action relating to the Buyer Provided Products that causes Buyer to violate any such laws, orders, or regulations.

Seller assures that it, its subsidiaries and affiliates will not directly or indirectly export, re-export, transfer, or release (collectively, "Export") any Buyer Provided Products or direct product thereof to any destination, person, entity or end use prohibited or restricted under US law without prior US government authorization to the extent required by regulation. The US

government currently maintains comprehensive embargoes and sanctions against Cuba, Iran, North Korea, Sudan (N), Syria and Crimea region of Ukraine, but any amendments to these controls shall apply. Seller agrees not to directly or indirectly employ any Buyer Provided Products received from Buyer in missile technology, sensitive nuclear or chemical biological weapons activities, or prohibited military activity, or in any manner Export any Buyer Provided Products to any party for any such end use, as defined in Part 744 of the EAR. Seller shall not Export any Buyer Provided Products to any party listed on any of the denied parties' lists or specially designated nationals lists maintained under said regulations without prior US government authorization to the extent required by regulation.

Seller acknowledges that other countries may have trade laws pertaining to the Export, import, use, or distribution of Buyer Provided Products, and that compliance with same is the responsibility of the Seller.

If Buyer is receiving any hardware, software, source code and technology (collectively, "Seller Provided Products") Seller shall not deliver Seller Provided Products to Buyer that are subject to the International Traffic in Arms Regulations ("ITAR", 22 CFR 120 et seq., <http://pmddtc.state.gov/>), the Wassenaar International Munitions List ("IML", <http://www.wassenaar.org/>) or the 600 Series or 9x515 (the "x" representing any of the product groups A, B, C, D or E) of ECCNs on the EAR's Commerce Control List (<http://www.bis.doc.gov/index.php/regulations/commerce-control-list-ccl>).

This section shall survive the expiration or termination of the Agreement.

15. OZONE-DEPLETING CHEMICALS USAGE CERTIFICATION. Seller, whether a manufacturer, importer, wholesaler, distributor, or retailer, is required to reliably and accurately label consistent with the requirements of 40 CFR part 82, (i) all containers in which a class I or class II substance is stored or transported, (ii) all products containing a class I substance and (iii) all products directly manufactured with a process that uses a class I substance, unless the product was manufactured prior to May 15, 1993.

16. TERMINATION.

- (a) Buyer may terminate any Agreement or any portion thereof at any time, with or without cause, effective immediately upon written notice to Seller.
- (b) Either Party may terminate the Agreement if the other Party breaches any material term or condition of the Agreement and fails to cure such breach within fourteen (14) calendar days after receipt of written notice specifying the nature of the breach.
- (c) Upon receipt of a termination notice, for any reason, Seller shall mitigate its damages and stop incurring any additional costs and expenses. Additionally, and within fourteen (14) calendar days, Seller shall: (i) return to Buyer all equipment and other properties owned by Buyer, and (ii) in Buyer's sole discretion, either return all documents and other materials containing any Buyer confidential information, all Work Product, and all copies thereof made by Seller or certify destruction of the same. Buyer's sole obligation shall be to pay Seller the compensation due for Services completed and/or Goods delivered before such expiration or

termination; provided, however, that such obligation to compensate Seller shall be conditioned upon Buyer having issued its Acceptance of such Services completed and/or Goods delivered before such expiration or termination. In addition, Buyer shall also be entitled to a full refund of any and all pre-payments made to Seller prior to the date of termination or expiration.

- (d) Those provisions, which by their nature are intended to survive the termination or expiration of the Agreement, shall survive the termination or expiration of the Agreement.
17. **ASSIGNMENT.** Seller may not assign any of its rights or delegate any of its obligations under the Agreement without prior written consent of Buyer.
 18. **INSURANCE.** Seller shall maintain at its sole expense during the term of the Agreement: (i) workers' compensation insurance and employer's liability insurance covering all employees and staffing of the Seller performing the Services for work related injury, sickness or death as prescribed by the laws and regulations of the state, province and/or nation in which the Services are performed; (ii) automobile liability insurance if the use of motor vehicles is required, with limits of at least RMB1,000,000 combined single limit for bodily injury and property damage per occurrence; and (iii) Commercial General Liability ("CGL") insurance, including Blanket Contractual Liability and Broad Form Property Damage, with limits of at least RMB6,000,000 combined single limit for bodily injury and property damage per occurrence; RMB12,000,000 in the annual aggregate. Seller shall have all CGL policies and automobile liability insurance policies if driving on Buyer's premises, endorsed to name Buyer as an additional insured. All insurance as listed above shall be primary with respect to Seller's activities and Buyer's insurance policies will be non-contributing. Such policies shall contain a provision waiving the insurer's right of subrogation against Buyer. Prior to the commencement of any services, Seller will furnish Buyer with certificates of insurance which evidence the minimum levels of insurance set forth above. Buyer shall be notified in writing at least thirty (30) calendar days prior to cancellation of or any material change in the policy. Insurance companies providing coverage under the Agreement must be rated by A-M Best with at least an A- VII rating.
 19. **APPLICABLE LAW.** The Agreement shall be governed by the laws of the People's Republic of China. All disputes arising in connection therewith shall be submitted to China International Economic and Trade Arbitration Commission (CIETAC) in Beijing to resolve the disputes through the arbitration. The U.N. Convention on Contracts for the International Sale of Goods shall not apply to the purchase of Goods or Services by Buyer.
 20. **COMPLIANCE.** Seller agrees that it will comply, and that all Goods delivered and Services performed hereunder will comply, with all applicable laws, regulations, and permit requirements including but not limited to labor, safety and environmental laws.
 21. **OPEN SOURCE.** Seller hereby agrees, and shall cause its affiliates and subcontractors to agree, not to incorporate, link, distribute or use any third party software or code in conjunction with any Work Product, Goods or deliverable provided to Buyer under the Agreement (if any) in such a way that: (i) creates, purports to create, or has the potential to create, obligations with respect to any Buyer software, including without limitation the distribution or disclosure of any source code; or (ii) grants, purports to grant, or has the potential to grant to any third party any rights to or immunities under any Buyer intellectual property or proprietary rights. Without

limiting the generality of the foregoing, neither Seller nor any of its affiliates or subcontractors shall incorporate, link, distribute or use, in conjunction with the Work Product, Goods or any deliverable provided to Buyer, any code or software licensed under any open source license in any manner that could cause or could be interpreted or asserted to cause any Buyer software (or any modification thereto) to become subject to the terms of any such open source license.

Without limiting the generality of the foregoing, neither Seller nor any of its affiliates or subcontractors shall use any software or technology in a manner that will cause any patents, copyrights, or other intellectual property which are owned or controlled by Buyer or any of its affiliates (or for which Buyer or any of its affiliates has received license rights) to become subject to any encumbrance or terms and conditions of any third party or open source license. These restrictions, limitations, exclusions and conditions shall apply even if Buyer or any of its affiliates becomes aware of or fails to act in a manner to address any violation or failure to comply therewith. No act by Buyer or any of its affiliates that is undertaken under the Agreement shall be construed as being inconsistent with the intent to not cause any patents, copyrights or other intellectual property that are owned or controlled by Buyer or any of its affiliates (or for which Buyer or any of its affiliates has received license rights) to become subject to any encumbrance or terms and conditions of any open source license.

Upon request, Seller shall provide information regarding its use of Open Source Software (as defined below). Seller represents and warrants that any list/declaration/information provided by Seller regarding the Open Source Software included in the Work Product is complete and accurate. "Open Source Software" means any software, libraries, or other code (including without limitation middleware and firmware) that is characterized as freeware, share, or open source software. Without limiting the generality of the foregoing, Open Source Software includes any software made available under an open source license.

22. **SUPPLIER CODE OF CONDUCT.** As a member of the Electronic Industry Citizenship Coalition ("EICC"), Buyer expects Seller to act in accordance with all elements of the EICC's Code of Conduct, in its current version, and permit Buyer or its authorized representatives to conduct an audit of Seller and any of its suppliers or subcontractors. Seller shall ensure that its employees, agents and sub-contractors understand and comply with the EICC Code of Conduct. Information on the EICC's Code of Conduct is found at www.eiccoalition.org/standards/code-of-conduct/.
23. **COMPLIANCE WITH ANTI-CORRUPTION LAWS.** Seller represents and warrants to Buyer that, in connection with the transactions contemplated by the Agreement or in connection with any other business transactions involving Buyer, Seller, and everyone acting on its behalf, will comply with and will not violate any anti-corruption law or international anti-corruption standards, including but not limited to the U.S. Foreign Corrupt Practices Act, in connection with the supply of Goods or Services it has agreed to perform under the Agreement. Seller represents and warrants to Buyer that Seller has not, and covenants and agrees that it will not, in connection with the transactions contemplated by the Agreement or in connection with any other business transactions involving Buyer, make, promise, or offer to make any payment or transfer anything of value, directly, or indirectly, to any individual to secure an improper

advantage. It is the intent of the Parties that no payments or transfer of value shall be made which have the purpose or effect of public or commercial bribery, acceptance of or acquiescence in extortion, kickbacks, or other unlawful or improper means of obtaining or retaining business.

24. COMPLIANCE WITH PRIVACY LAWS AND DATA SECURITY.

○ **(a) Definitions:**

- (i) “Data” means any Personal Information (if applicable and as defined below), and any non-public information that Buyer, any of its subsidiaries or affiliated companies, or Buyer’s representatives, customers, distributors, and other business partners, Processed (as defined below) by Seller in connection with the Goods and Services provided under the terms of the Agreement.
- (ii) “Data Subject” means the natural person to whom the Personal Information relates.
- (iii) “Personal Information” means any information relating to a natural person who (i) can be identified from such Data, (ii) is potentially identifiable from such Data either by itself or combination with any other information, or (iii) can be singled out in connection with such information, including through a unique identifier or through association with a device owned or used by that person. For the avoidance of doubt, Personal Information also includes any information or characteristics associated with or linkable to Personal Information, such as physical characteristics, demographic details, and patterns of behavior.

○ **(b) Processing of Personal Information:**

In the event that Seller Processes Personal Information under the Agreement, the provisions of this Section 24(b) shall apply.

- (i) Confidentiality. Notwithstanding any other confidentiality obligations between the Parties, Personal Information provided by Buyer or on behalf of Buyer, or otherwise received or collected by Seller as a result of performing Services for Buyer under the Agreement, shall be considered Buyer’s confidential information and Seller shall not disclose or provide access to any Personal Information without written instruction from Buyer.
- (ii) Processing Limitations. Seller may Process and utilize Personal Information solely to the extent necessary to carry out its obligations under the Agreement and solely in accordance with instructions given by Buyer. Seller must ensure that any person acting under the authority of the Seller who has access to Personal Information only Processes the Personal Information in accordance with Buyer instructions or as required by law. If Seller believes it is required by law to access, disclose, or otherwise process Personal Information in any way that exceeds Buyer’s instructions, Seller will, unless specifically prohibited by law, notify Buyer prior to such processing and provide Buyer the opportunity to intervene or object as appropriate. Beyond this authorization, Seller shall not Process any Personal Information. Seller will further cease its Processing of Data

upon termination of the Agreement or request by Buyer, in accordance with Section 24 (d)(ii).

- (iii) Subprocessors. Seller shall not share or provide access to Personal Information to any third parties (affiliated or unaffiliated), except upon prior written consent of Buyer and a written agreement obligating the third party to the same terms as those outlined in these Terms and Conditions, including the security requirements outlined in Section 24 (c).
- (iv) Compliance with Laws. Seller shall comply with applicable privacy, data protection, and information security laws including, but not limited to, laws, rules, and/or regulations concerning the Processing of Personal Information (“Data Protection Laws”). At Buyer’s reasonable request, Seller must contractually agree to comply with applicable Data Protection Laws or applicable industry standards designed to protect the Personal Information, including, without limitation, the European Union standard contractual clauses approved by the European Commission for Data transfer to processors, PCI Standards, HIPAA requirements for business associates, as well as similar and other frameworks. In the event that Buyer believes that Seller is not in compliance, Buyer may notify Seller of such in writing, in response to which, Seller shall promptly take measures to be in full compliance. Once taking such measures has been completed, Seller shall notify Buyer in writing of such.
- (v) Assistance. Seller shall provide Buyer with assistance regarding Buyer’s reasonable requests for:
 - (1) Providing the Data Subject with access to the Personal Information that Seller holds to enable the Data Subject to rectify, complete, amend, delete, or erase any Personal Information as applicable;
 - (2) Restricting any Processing of Personal Information with respect to certain identified Data Subjects;
 - (3) Certifying to Data Subjects that their Personal Information has been rectified, completed, amended, deleted, erased, or restricted as applicable;
 - (4) Providing a copy of the Personal Information to the requesting applicable Data Subjects in a structured, commonly used and machine-readable format;
 - (5) Assessing the appropriate level of security and implementing appropriate technical and organizational measures to ensure a level of security appropriate to the risks including such measures as described in Section 24 (c);
 - (6) Notifying Data Subjects and/or applicable regulatory authorities as may be required under applicable law, including in the event of a Breach as described in Section 24 (c)(iv),
 - (7) Assessing the privacy impacts of the proposed Data Processing and, as may be applicable, consulting with regulatory authorities and obtaining any necessary regulatory approvals; and

- (8) Making available all information necessary to demonstrate compliance with applicable legal and/or regulatory obligations including allowing for and contributing to audits as set forth in Section 24 (d)(i).
 - (vi) Third Party Beneficiaries. To the extent that any Data Subjects are residents of the European Economic Area, or any other country affording similar rights, the applicable Data Subjects shall be third party beneficiaries of the Agreement with a right to directly enforce the Agreement against Seller under the laws of the jurisdiction in which the Data Subjects reside.
 - (vii) Training. Seller shall periodically provide those employees, consultants and any approved third parties (affiliated or not) that manage, or have access to, Personal Information provided or made available by Buyer with privacy training on how to Process and manage Personal Information in accordance with applicable laws and the terms of the Agreement.
 - (viii) Duty to Notify. To the extent that Seller is Processing Personal Information of Data Subjects resident in the European Economic Area, if, at any time, Seller believes that any instruction from Buyer infringes European Union Regulation 2016/679 or any other European Union or European Economic Area member state law, Seller shall immediately inform Buyer. In addition, Seller shall notify Buyer about any complaints from Data Subjects (regardless of where the Data Subject is located), press, or regulators regarding privacy or security and any requests for Data from law enforcement or government.
- **(c) Security Requirements:**
 - (i) In General. Seller shall maintain Data and its information technology environment secure from unauthorized access by using best commercial efforts and state-of-the art organizational, physical, and technical safeguards. Such safeguards shall include:
 - (1) Pseudonymisation of Personal Information and encryption of Data, as appropriate;
 - (2) The ability to ensure the ongoing confidentiality, integrity, availability, and resilience of Processing systems and services;
 - (3) The ability to restore the availability and access to Data in a timely manner in the event of a physical or technical incident;
 - (4) A process for regularly testing, assessing and evaluation the effectiveness of technical and organizational measures for ensuring the security of Processing; and
 - (5) All additional controls and measures set out in Sections 24 (c)(ii) and (iii) below.

Seller shall refrain from implementing changes that materially lower the level of security protection provided as of the effective date of the Agreement. Seller shall comply with the minimum security standards set forth herein and provide sixty (60) calendar days' prior written notice to Buyer of any significant changes to Seller's information security policy. If Seller conducts SSAE 16 or similar or successor audits (such as audits

against ISO 27001-2), Seller shall, at Seller's expense, provide Buyer prompt notice of any non-conformance and promptly remediate and/or mitigate any non-conformance findings. When requested, Seller shall provide a sanitized version of remediation or mitigation plan to Buyer.

- (ii) Passwords. With respect to Seller's IT infrastructure, servers, databases, or networks that process, store, or transmit Data, Seller shall adhere to each of the following password parameters:
 - (1) Be at least eight (8) characters in length;
 - (2) Include a combination of letters and numbers;
 - (3) Include at least one (1) special character, such as ! & @ * ?;
 - (4) Never be shared or used in connection with another system; and
 - (5) Must be changed at least every one hundred eighty (180) calendar days. Alternatively, passwords exceeding twenty-four (24) characters and meeting all complexity requirements above may be changed less frequently (eighteen (18) months or less).
- (iii) Technical Security Controls. With respect to IT infrastructure, servers, databases, or networks that Process, store, or transmit Data, Seller shall use the following technical security controls where applicable (and keep them current by incorporating and using all updates commercially available):
 - (1) Network Protection.
 - - Network based firewalls; and
 - - Network intrusion detection/protection systems.
 - (2) Client Protection.
 - - An anti-virus program using commercially available software that is updated at least daily on systems that are commonly susceptible to virus and malware attacks;
 - - Host-based firewall/intrusion prevention software that blocks activity not directly related to or useful for business purposes;
 - - A vendor supported operating system with all current critical patches and security fixes installed.
 - (3) System and Software Protection.
 - - All system and applications must utilize secure authentication and authorization mechanisms.
 - - All Seller-developed applications must be designed and implemented using secure coding standards and design principles (e.g. OWASP)
 - - Operating systems should be hardened appropriately according to industry best practices (e.g. NIST 800 series, NSA guidelines, CIS benchmark, etc.)
 - (4) Encryption. Seller shall utilize only industry accepted encryption algorithms with a minimum key length of 256 bits.
 - (5) Data Protection.
 - - Data Access: Seller shall ensure that only authorized individuals (based on role) shall, on behalf of Seller, have access to Data.

- - Data Storage: Seller shall not Process Data on or transfer such to any portable storage medium unless that storage medium is encrypted in accordance with encryption requirements set forth in these Terms and Conditions.
- - Data Transmission: All transmission or exchange of Data by Seller shall use secure protocol standards in accordance with encryption requirements set forth in these Terms and Conditions.
- (iv) Incidents. If Seller becomes aware of any actual or suspected (i) unauthorized access to or disclosure of the Data Processed by Seller; (ii) unauthorized access to equipment, applications, processes, or systems owned, managed or subcontracted by Seller on which Data is Processed; or iii) vulnerabilities in any equipment, applications, processes, or systems owned, managed or subcontracted by Seller potentially affecting the privacy of Data Subjects or security of Data (“Breach”), Seller will immediately take steps to mitigate and/or remediate any Breach to protect Data and Data Subjects from further risk or harm and will take steps to prevent any similar Breach from occurring in the future.

Upon becoming aware of a Breach, Seller must immediately notify Buyer, consult and cooperate with investigations, any potential required notices, disputes, inquiries, claims, litigation, or regulatory actions arising from the Breach and provide any information reasonably requested by Buyer. On systems managed by Seller, but not on Seller premises, Seller shall provide such notification to Buyer within twenty-four (24) hours of Seller becoming aware of any such incident, and when the incident occurred on systems located within Seller’s IT infrastructure, servers, databases, or networks that process, store, or transmit Data, such notification shall be made within eight (8) hours of Seller awareness.

At no additional cost, Seller will fully cooperate with Buyer in investigating the Breach, including, but not limited to, the provision of system, application, and access logs, conducting forensics reviews of relevant systems, imaging relevant media, and making personnel available for interview. On notice of any actual or suspected Breach, Seller will immediately institute appropriate controls to maintain and preserve all electronic evidence relating to the Breach in accordance with industry best practices.

In the event any Breach of security or confidentiality by Seller or its agents requires notification to an individual under any privacy law, Buyer will have sole control over the timing, content, and method of notification. Seller agrees that Buyer has the right to name Seller as responsible for the Breach. Seller will promptly reimburse Buyer for all costs and expenses incurred as a result of the Breach, including but not limited to, notice, print and mailing costs, call center services, and the costs of obtaining credit monitoring services and identity theft insurance for the individuals whose Personal Information was or may have been

compromised. At Buyer's discretion, Buyer can request Seller to send Breach notices on Buyer's behalf.

- **(d) General:**
- (i) Audit Rights. Not more than once per calendar year during the term of the Agreement and with at least thirty (30) calendar days' prior written notice by Buyer to Seller, Buyer may, at Buyer's sole expense, audit Seller to verify compliance with these terms and conditions, and all applicable laws. Such audit shall be:
 - (1) Completed within fourteen (14) calendar days;
 - (2) Performed in a manner that does not unreasonably disrupt Seller's operations;
 - (3) Performed during Seller's normal business hours;
 - (4) Performed on Seller's premises; and
 - (5) Conducted by either Buyer's employees or, with Buyer's approval, by an independent third party agreed to by the Parties.

Buyer shall disclose the results of its audit to Seller within seven (7) calendar days after its completion. Seller shall promptly respond to audit findings and, at Seller's expense, remediate and/or mitigate any critical and high risk findings to the satisfaction of Buyer.

- (i i) Data Deletion or Return. Within thirty (30) calendar days after termination or completion of the Agreement, or within seven (7) calendar days after the request by Buyer (whichever occurs first), Seller shall, at Buyer's option, (i) electronically erase, destroy, and render unreadable all Data, or (ii) physically destroy Data through shredding all physical media containing such, or (iii) provide Buyer with all physical media containing Data. Seller shall certify in writing to Buyer that these actions have been completed.

At Buyer's request, at any time and at Buyer's discretion, Seller, and any third parties to whom Seller has transferred or made available Data in accordance with this Section 24, shall return or provide copies of requested Data to Buyer in such form as requested by Buyer or comply with the requirements listed above to purge the Data.

25. **DEBARMENT, SUSPENSION, AND INELIGIBILITY.** If Seller is a US person or entity, Seller certifies that it is not debarred, suspended, or proposed for debarment by the United States Federal Government. Seller agrees to notify Buyer immediately if at any time the Seller becomes debarred, suspended, or proposed for debarment by the United States Federal Government.
26. **LANGUAGE.** This Agreement is written and executed in Chinese and English, and both language versions shall be equally authentic. In case of any discrepancy, the Chinese version shall prevail on the premise of full reference of the English version. However, in the event that the P.O. or all other documents expressly referenced in such P.O or parts thereof have been made by English language only, the English provisions thereof shall prevail.

