

ROTRONIC HygroGen (HG2-S) Extended Warranty Plan / Preventative Services



Why purchase an extended warranty plan with preventative services?

- Avoid unexpected downtime.
- Circumvent future repairs.
- Keep equipment operating to its peak performance!

One (1) Year Preventative Service

- Service pumps (new diaphragm and valves).
- Replace fan filter.
- Replace desiccant.
- Check and replace o-rings as necessary.
- Clean humidifier and test operation.
- Check piezo and test operation.
- Check Peltier element / replace if necessary (@ additional cost).
- Install current HG2 firmware / update HW4 (as required).
- ISO/IEC 17025:2005 / ANSI/NCSL Z540-1-1994 Part 1 accredited by NVLAP “HG ” calibration with “as found ” and “as left ” calibration data. Humidity calibration performed at 10%, 35%, 65%RH@23°C and 95%RH@23°C. Temperature calibration performed at 10°C, 23°C, 45°C.
- Fully test and adjust settings as needed.
- HG2-TC Transit Case (Use for “ from ” and “ to ” shipment, customer keeps case for future services. (Plan available without case only in the event HG2-TC is already provided by customer.)
- One (1) year manufacturer standard warranty from date of service.

Five (5) Year Preventative Service

- Replace humidifier pump (x2) & dry circuit pump.
- Replace fan filter.
- Replace motherboard battery.
- Replace desiccant.
- Replace servo and piezo and test operation.
- Check and replace o-rings as necessary..
- Check Peltier element / replace if necessary (@ additional cost).
- Clean humidifier and test operation.
- ISO/IEC 17025:2005 / ANSI/NCSL Z540-1-1994 Part 1 accredited by NVLAP “HG ” calibration with “as found ” and “ as left ” calibration data. Humidity calibration performed at 10%, 35%, 65%RH@23°C and 95%RH@23°C. Temperature calibration performed at 10°C, 23°C, 45°C.
- Install current HG2 firmware / update HW4 (as required)
- HG2-TC Transit Case (Use for “ from ” and “ to ” shipment, customer keeps case for future services. (Plan available without case only in the event HG2-TC is already provided by customer.)
- Fully test and adjust settings as needed .
- One (1) year manufacturer standard warranty from date of service.

Five (5) Year Extended Warranty Plan— includes (4) one year preventative services and (1) five year preventative service. Includes shipping within the continental USA. (Existing HG2-S subject to inspection.)

- \$13,600.00 (25% discount offered on new HG2-S when extended warranty is selected at time of purchase.)
- \$12,875.00 (w/o HG2-TC Transit Case)

One (1) Year Preventative Service Plan (HG2-S under 48 months old)

- \$2,950.00 with HG2-TC Transit Case
- \$2,225.00 with existing HG2-TC Transit Case

Five (5) Year Preventative Service Plan

- \$4,750.00 with HG2-TC Transit Case
- \$4,025.00 with existing HG2-TC Transit Case

Pricing includes shipping within the continental USA. (Existing HG2-S subject to inspection.)

Do you require a HygroGen while yours is being serviced?



ROTRONIC HygroGen (HG2-S) Extended Warranty Plan / Preventative Services

HygroGen Rental Units

- Maintain your calibration schedules with no down time.
- Provided with ISO/IEC 17025:2005 / ANSI/NCSL Z540 -1-1994 Part 1 accredited by NVLAP calibration certificate.
- Available for your high volume times to assist in calibration throughput.

\$1,200.00 per week

Contact **ROTRONIC** for a quotation or to schedule your service.....

ROTRONIC Instrument Corp.

135 Engineers Road / Suite 150

Hauppauge, NY 11788

Phone: +1 (631) 427-3898 + Menu Option 3

Email: service@rotronic-usa.com

Midwest—Harry Trainor

Phone: 630-493-1163

Mobile: 630-841-4330

Fax: 630-493-1167

harry.trainor@rotronic-usa.com

Northeast—Ryan Smith

Phone: 508-275-3705

Mobile: 508-330-4800

Fax: 508-329-0326

ryan.smith@rotronic-usa.com

Central—Jay Crum

Phone: 682-214-1928

Mobile: 817-343-7582

Fax: 682-214-1948

jay.crum@rotronic-usa.com

Ohio Valley / Mid-Atlantic—Karl Szymanski

Phone: 412-364-2990

Mobile: 412-417-3050

Fax: 412-364-2995

karl.szymanski@rotronic-usa.com

West—Mike McGinn

Phone: 714-596-4610

Mobile: 714-335-7434

Fax: 714-596-4709

mike.mcginin@rotronic-usa.com

Southeast—Bob Hayes

Phone: 770-277-1161

Mobile: 404-386-0732

Fax: 770-277-1163

bob.hayes@rotronic-usa.com

New York City, Long Island, Puerto Rico, Mexico,

Central & South America—Anthony Cordero

Phone: 631-546-9219

Mobile: 631-252-4668

Fax: 631-271-1072

anthony.cordero@rotronic-usa.com

Interested in a HG2-S Extended Warranty Plan / Preventative Services ?

