

▶ Polycom® Telejustice Solutions

Collaborative Solutions for
Courts and Corrections



Improving Safety and Efficiency in Courts and Corrections

▶ Increasing the security of government employees and the public is a top priority in the judicial and law enforcement community. Polycom video conferencing solutions meet that objective by creating protected legal and penal environments and reducing the potential for courtroom violence through high quality, life-like video interactions.

Polycom video conferencing solutions also optimize time and resources by removing the requirement for defendants, victims, judges, and counsel to sit in the same room during preliminary proceedings.

Many judicial systems, law enforcement and correction agencies also use Polycom video conferencing solutions to:

- Speed the adjudication process
- Reduce case backlogs by bringing the courtroom to the inmate
- Eliminate extra costs for transportation, housing and security that are incurred moving inmates to and from jails and courtrooms

The reasons why more organizations choose Polycom are clear: our video conferencing solutions effectively streamline the legal process by enabling participants and observers to “have their day in court” without traveling far distances. Medical, forensic and other experts can testify from their offices, broadening the use of expert testimony. And everyone – defendants, witnesses, judges, and lawyers – can reclaim time they once spent waiting for scheduled court appearances.



Complete Portfolio of Specialized Public Safety Solutions

Polycom provides turnkey or customized solutions and a full range of field-tested telejustice applications from our ARENA partner program.



Established Leadership

Polycom delivers the broadest set of collaboration and conferencing solutions to all levels of government, with industry-leading quality, reliability and innovation.



Innovator & Driver of Standards

Polycom has over 600 patents issued and pending and over 20 million lines of active code across our product portfolio.



Embedded Security

Polycom offers the highest level of embedded encryption available for video conferencing, H.235 security using 128-bit AES encryption, as well as FIPS 140-2 Validation.



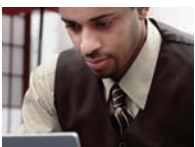
Polycom UltimateHD™ Voice, Video, and Content

Polycom delivers a complete and integrated portfolio of HD conferencing solutions, with the highest level of quality across any environment.



Multipoint Bridging Platforms, Management and Scheduling

Polycom offers the most widely-deployed multipoint conferencing platform in government, with voice and video conferencing capabilities on a single platform.



Video Recording, Streaming and Content Management

Polycom delivers video conferences and content when and where it is needed most, in real-time or on demand, to conference rooms or desktops.



Broad Strategic Alliances

Extensive partner alliances enable fast integration of Polycom solutions into workflows and unified communication implementations.



Global Service & Professional Services

Polycom provides worldwide support, with 40 offices in 22 countries, an extensive network of training facilities and technical support centers, ensuring the fastest possible response times.

Courtrooms
and corrections
agencies
worldwide
choose Polycom
for a complete
portfolio of
secure and
innovative
collaboration and
conferencing
solutions.

Polycom unified collaboration and communication solutions provide on demand access to people and resources with the optimum experience – at anytime, from anywhere.

Polycom Collaborative Solutions Real-time Decision Making, Real World Impact

Telejustice Solutions Maximize Productivity

Polycom video conferencing solutions enable all parties to benefit from a more effective judicial process. Polycom telejustice systems are designed to address the needs of court officials, defendants and legal professionals, saving time and money by enabling remote arraignments, warrants and other legal proceedings.

As the market leader in voice, video, content and Web solutions, Polycom conferencing solutions make it easy for government employees to interact and maximize productivity – over any network and in any type environment.

Video Solutions for All Steps in the Legal Process

Legal professionals trust Polycom video conferencing solutions to remain closely attuned to changes in the law through continuing legal education. For inmate rehabilitation, Polycom distance learning solutions promote interactivity and empower both students and teachers. Across training settings, courtrooms, and myriad justice-related venues, the Polycom portfolio of high-quality telejustice solutions improves the quality and access of legal proceedings, while simultaneously saving time and resources.

Need for Remote Testimony Increases

The demand for remote testimony for forensics experts, the infirm, and juveniles has increased significantly due to court decisions and laws that encourage the use of technology to ensure justice is

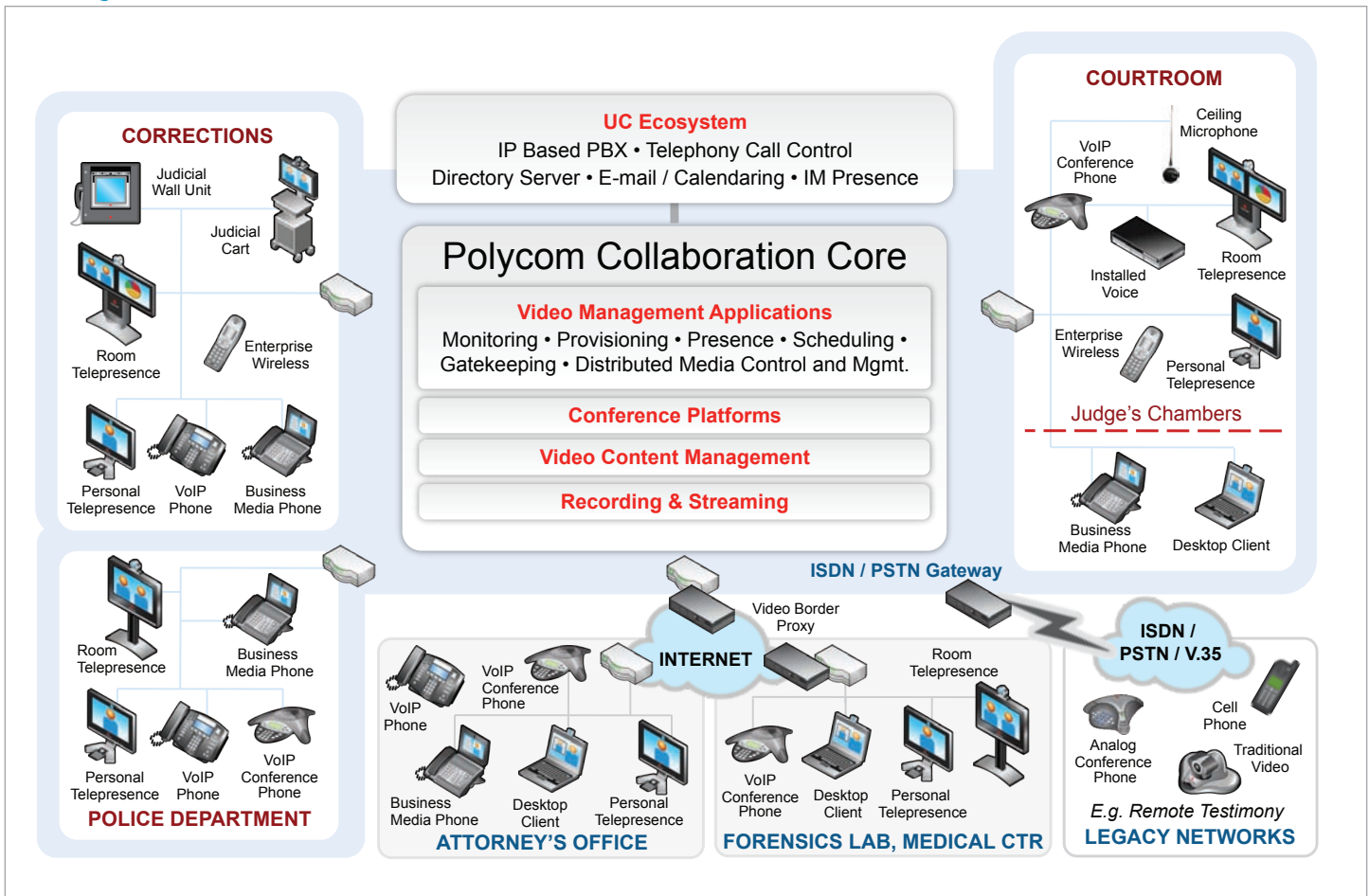
served. One recent example is the U.S. Supreme Court ruling in MELENDEZ-DIAZ v. MASSACHUSETTS which disallows courts from accepting signed lab reports to bear “witness” for the prosecution. Forensic experts from the lab must be available for a defendant’s cross-examination. Video conferencing has long been used in courts as a means to provide cross-examination and life-like appearance in court.

Polycom® Grant Assistance Program

For government agencies in the United States seeking assistance with funding their initiatives, The Polycom Grant Assistance Program (PGAP) assists agencies in identifying funding sources for their technology investments in voice, video, and infrastructure conferencing solutions. Using the Polycom 7-Step Grant Assistance Process™, Polycom’s team of grant experts helps agencies navigate through the maze of funding sources to identify and apply for those that best align with their program needs. Dedicated grant managers supervise and expedite the entire process, while Polycom’s experienced grant writers assist in the preparation of the official application. Visit polycom.com/grants to enroll online.



Scalable Solutions that Integrate into Any Telejustice Network



Comprehensive Solutions, Simple to Use

From the detective's desktop to the judge's courtroom, Polycom offers industry-leading video communication solutions that integrate with your existing telejustice technologies to deliver end-to-end solutions that fit all environments and networks. A full portfolio of Polycom professional integration services provides seamless migration from existing workflow applications into the powerful world of visual communications. Polycom specializes in designing easy-to-use solutions that deliver the most lifelike voice and video experience available, while globally-supported service programs help keep your Polycom video conferencing equipment working reliably, day after day, year after year.

From courtrooms to corrections, Polycom solutions are used every day by virtually every state and federal courts around the globe for countless applications.

► Application Story

Michigan Forensics Experts Testify Using Telepresence

The Michigan State Police (MSP) Forensic Science Division analyzes DNA, firearms, explosives, fingerprints and other evidence for all Michigan law enforcement agencies.

Testimonies, which on average last just 15 minutes, are now delivered by video without requiring the toxicologists to ever leave the lab. MSP estimates video conferencing has saved 46 hours of analyst bench time, not to mention the travel costs when a forensic analysts delivered remote video testimonies in two high-profile drunk driving trials in Delta County, which is located a full day's travel from Lansing.

"We receive between 75 and 100 blood alcohol cases a day," says Inspector Greg Michaud, assistant division commander for MSP's Forensic Science Division. "Like all departments, we've undergone budget cuts over the past several years. That means we have less money for travel and overtime."

Mark Esqueda, chief assistant prosecutor, says "I don't see any detriment to the quality of testimony. I've spoken with jurors after trials and they didn't have a problem that the witness wasn't physically there in the room."

► Application Story

Michigan Department of Corrections

The Michigan Department of Corrections (MDOC) manages 48 correctional facilities administering a range of functions—from medical care to parole hearings—for nearly 49,000 prisoners, 19,000 parolees and 57,000 probationers. With some corrections

facilities located as far as 560 miles from the headquarters in Lansing, that difficult job is even more daunting. Leveraging over 144 Polycom systems including Polycom® HDX™ 8000 series telepresence solutions and Polycom conferencing infrastructure for bridging and management has brought improved efficiency and safety to MDOC.

MDOC's telemedicine program enables physicians located in Jackson to evaluate patients, provide follow-up care, and prescribe treatment and medications to prisoners located at any MDOC facility. Managing infectious disease—including HIV and hepatitis C—is a primary focus for MDOC's telemedicine program. "About 80 percent of infectious disease cases are seen on video," says Lynette J. Holloway, videoconferencing coordinator for MDOC's Bureau of Fiscal Management. Telemedicine sessions are completely interactive, with the physician asking questions of prisoners and nursing staff.

In 2007, MDOC conducted more than 1,000 telemedicine visits, producing an estimated savings of \$125,000 in transportation costs alone. Cost savings, however, aren't the only benefit. MDOC's reliance on videoconferencing helps protect the public as well.

Another high return application relates to significantly improving parole hearing efficiency. Previously, three members of the 10-member board would evaluate each case, which traditionally required board members to travel to MDOC facilities to conduct hearings in person with prisoners. The use of Polycom videoconferencing systems has transformed Michigan's parole hearings process, with 13,000 video interviews conducted in 2007.

"It once took two weeks to arrive at a decision," says Holloway, "and now it takes two days. The interviews are done over the Polycom systems and information is shared electronically. This dramatically increases the board's capacity to process cases.

► Application Story

Virginia Supreme Court

In the State of Virginia, to determine if there is probable cause for an arrest, the accused must appear before a magistrate immediately after arrest, before an arrest warrant can be issued. The task of transporting the accused to the magistrate and waiting for the decision traditionally removed law enforcement officers from the streets. To overcome this strain on resources, the Virginia Supreme Court Department of Judicial Information Technology deployed more than 300 Polycom video conferencing systems to manage probable cause and bail hearings between the magistrate and remote officer locations.

This multiuse conferencing network facilitates issuing an average of 820 warrants over video each day, with an average decrease in time spent on probable cause hearings down from one hour to 20 minutes. A single Virginia city reported savings of \$1.2 million using video conferencing technology in one year alone with additional savings continuing as the network expands.

Protect Citizens and Increase Productivity & Effectiveness

Overcrowded justice systems, jails and holding cells create dangerous and costly logistical problems. With Polycom video conferencing solutions, the risks of prisoner transportation are mitigated, while also saving thousands of dollars in transportation costs and putting law enforcement on the streets to protect citizens and communities.

Corrections Applications

Polycom Judicial collaboration solutions can also be effectively used for the following:

- Video arraignments, warrants, and parole board hearings
- Video-enabled courtroom presentations
- Remote testimony by specialists, inmates and officers
- Psychiatric and healthcare evaluations and consultations
- Rehabilitative distance learning programs
- Meetings between inmates and counsel or other representatives
- Judicial consideration of appeals and visitation

Courtroom Applications

Polycom collaboration solutions are widely used for the following:

- First arraignments / pretrial procedures
- Warrants and bail hearings
- Remote depositions
- Distant witness testimony – expert, victim; civil, criminal cases
- Inmate and officer testimony
- Attorney consultations
- Juvenile detention hearings
- Case management and mediation
- Mental health hearings



Make Great Things Happen with Polycom Telejustice Solutions

In today's Internet driven world, the ability to conduct real time communication and collaboration has become critical to an organization's success. As the market leader in voice, video, data and Web solutions, our award-winning conference technology makes it easy for people to interact and maximize productivity — over any network, in just about any environment, anywhere around the globe. That's why more organizations worldwide use and prefer Polycom conferencing solutions. Because when people work together, great things happen. See how you too, can achieve great things with the Polycom telejustice solutions.



Polycom HDX 8000™



Polycom HDX and VSX™
Practitioner Cart



Polycom HDX 4000™



Polycom Judicial Wall Unit

TeleHealth

Providing inmates with access to physicians is often complicated by issues of distance and safety. To provide quality care within a secure corrections environment, Polycom telehealth video solutions allow healthcare professionals to remotely provide access to medical services while increasing public safety and driving down the cost of these services.

Training

For corrections departments that provide reintroduction classes and continuing education programs as a basis for new careers upon inmates' re-entry into society, the Polycom HDX® 8000 solution provides remote video for distance learning with integrated smart white boarding technology.

Remote and Home Office

With Polycom desktop conferencing solutions, judges can remain connected from remote locations and home offices while maintaining lines of visual communication with officers and magistrates for off-hours, time-sensitive hearings, such as for arrest warrants.

Hardened Corrections Endpoints

Polycom judicial systems support one-to-one and one-to-many communication in courtrooms, offices, conference rooms, prisons, visitation centers and other meeting areas, enabling greater communication, while decreasing travel time, security risks and transportation costs.

Remote Legal Document Printing

Polycom conferencing solutions enable video calls to serve as secure extended printer interfaces for printing legal paperwork like arraignment documents and arrest warrants, speeding processing and avoiding lost paperwork.

Polycom Worldwide Headquarters
4750 Willow Road, Pleasanton, CA 94588
1.800.POLYCOM or +1.925.924.6000
www.polycom.com

