Filed by the Registrant  $\ oxdots$ 

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

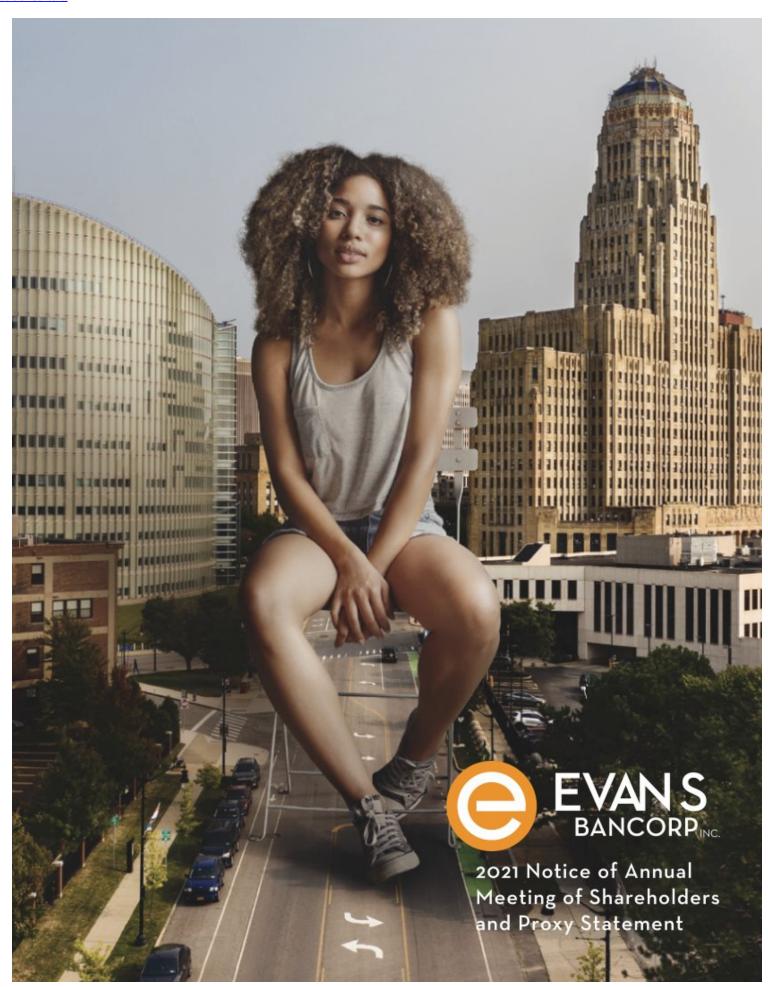
# **SCHEDULE 14A**

Proxy Statement Pursuant to Section 14(a) of the Securities Exchange Act of 1934 (Amendment No. )

Filed by a Party other than Registrant  $\ \square$ 

Chec	k the a	opropriate box:			
	Prelin	ninary Proxy Statement			
	Confidential, for Use of the Commission Only (as permitted by Rule 14a-6(e)(2))				
$\boxtimes$	Definitive Proxy Statement				
	Defin	itive Additional Materials			
	Solici	ting Material Pursuant to §240.14a-12			
		EVANS BANCORP, INC. (Name of Registrant as Specified in Its Charter)			
		(Name of Person(s) Filing Proxy Statement, if other than the Registrant)			
Paym	ent of I	Filing Fee (Check the appropriate box):			
$\boxtimes$	No fe	e required.			
	Fee o	computed on table below per Exchange Act Rules 14a-6(i)(1) and 0-11.			
	(1)	Title of each class of securities to which transaction applies:			
	(2)	Aggregate number of securities to which transaction applies:			
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	(1)	Amount Previously Paid:			
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Filing Party:			
Date Filed:			
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March 25, 2021

### To Our Shareholders:

On behalf of the Board of Directors, I cordially invite you to attend the 2021 Annual Meeting of Shareholders of Evans Bancorp, Inc. Due to the public health impact of the coronavirus pandemic and to protect the health of our employees, shareholders and community, this year the Annual Meeting will be held in a virtual meeting format only on Tuesday, May 4, 2021 at 9:00 a.m. Shareholders will only be able to attend the Annual Meeting virtually, vote and submit guestions by visiting www.meetingcenter.io/251512779.

We are furnishing proxy material to our shareholders this year over the Internet. You may read, print and download our 2020 Annual Report to Shareholders and our Proxy Statement at <a href="www.edocumentview.com/EVBN">www.edocumentview.com/EVBN</a>. On or about March 25, 2021, we mailed our shareholders a notice containing instructions on how to access these materials and how to vote shares online. The notice provides instructions on how you can request a paper copy of these materials by mail, by telephone or by email. If you requested your material via email, the email contains voting instructions and links to the materials on the Internet.

The business to be conducted at the Annual Meeting consists of the election of five directors, the approval on an advisory basis of the compensation paid to our named executive officers, and the ratification of the appointment of Crowe LLP as our independent registered public accounting firm for the year ending December 31, 2021. The formal Notice of the Annual Meeting and instructions on how to attend and vote at the Annual Meeting are set forth on the following page.

Your vote is important, regardless of whether or not you attend the virtual Annual Meeting. I urge you to vote your shares in advance of the Annual Meeting. Instructions for advance voting are provided on the following page. In this way, you can be sure that your shares will be voted at the meeting.

Thank you for your confidence and support.

Sincerely,

David J. Nasca

President and Chief Executive Officer



# Notice of Annual Meeting of Shareholders

Date May 4, 2021

Time 9:00 a.m.

Location Virtual Meeting <u>www.meetingcenter.io/251512779</u>

Password: EVBN2021

Record Date March 9, 2021

Items of Business

- (1) To elect the five nominees named in the Proxy Statement as directors of the Company, each for a three-year term and until his or her successor is elected and qualified.
- (2) To approve, on an advisory basis, the compensation paid to the Company's named executive officers.
- (3) To ratify the appointment of Crowe LLP as the Company's independent registered public accounting firm for the year ending December 31, 2021.
- (4) To act upon such other business as may properly come before the meeting or any adjournment thereof.

# Important Notice Regarding the Availability of Proxy Materials for the Shareholder Meeting to be Held on May 4, 2021

The Board of Directors has fixed the close of business on March 9, 2021 as the record date for the determination of shareholders entitled to notice of and to vote at the Annual Meeting.

You may access the Annual Meeting by visiting <a href="www.meetingcenter.io/251512779">www.meetingcenter.io/251512779</a>. The password for the meeting is EVBN2021. By attending the meeting virtually, you will be able to participate in the Annual Meeting, including voting and asking questions. A listen only option is available for those who do not wish to register.

If you are a registered shareholder (i.e., you hold your shares through our transfer agent, Computershare), you do not need to register to attend the Annual Meeting virtually on the Internet. Registered shareholders can attend and vote at the Annual Meeting by logging in with their 16-digit control number and password. The control number can be found on the proxy card, notice, or email you previously received.

Shareholders who hold their shares through an intermediary, such as a bank or broker, must register in advance to vote and/or ask questions at the Annual Meeting. To register, shareholders must submit proof of your proxy power (legal proxy) reflecting their Evans Bancorp, Inc. holdings along with their name and email address to Computershare at legalproxy@computershare.com. Requests for registration must be labeled as "Legal Proxy" and be received no later than 5:00 p.m., Eastern Time, on April 29, 2021. Shareholders will receive a confirmation email with a control number from Computershare regarding their registration.

Whether or not you plan to attend the Annual Meeting virtually, you are encouraged to vote in advance of the Annual Meeting. Registered shareholders can vote shares online, by telephone or by regular mail in advance of the Annual Meeting. To access your proxy materials and vote online, please visit <a href="www.envisionreports.com/EVBN">www.envisionreports.com/EVBN</a> and follow the instructions. If you wish to vote by telephone, please call 1-800-652-8683 using a touch-tone phone and follow the prompted instructions. You may also vote by mail by requesting a paper proxy card. Shareholders who hold their shares through an intermediary, such as a bank or broker, should follow voting instructions provided by the intermediary.

By Order of the Board of Directors

Michelle A. Baumgarden

Secretary

Williamsville, New York March 25, 2021

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# **Proxy Summary**

# **Annual Meeting of Shareholders**

### **Date & Time**

May 4, 2021 at 9:00 a.m.

### Location

Virtual Meeting www.meetingcenter.io/251512779 Password: EVBN2021

### **Record Date**

March 9, 2021

# **Matters to be Voted Upon**

lte	m	Board Recommendation	Page
1.	To elect the five nominees named in the Proxy Statement as directors of the Company, each for a three-year term and until his or her successor is elected and	<b>✓</b>	9
	qualified.	FOR	
2.	To approve, on an advisory basis, the compensation paid to the Company's named executive officers.	<b>✓</b>	55
	named exceditive officers.	FOR	
3.	To ratify the appointment of Crowe LLP as the Company's independent registered public accounting firm for the year ending December 31, 2021.	<b>✓</b>	56
	public decodarting initiation the year change becomes on, 2021.	FOR	

# How to Vote as a Registered Shareholder



### Mai

request, complete and return a paper proxy card



### Phone

toll-free 1-800-652-8683 within the USA, US territories and Canada



### Interne

www.envisionreports.com/EVBN



### At the Virtual Meeting

by electronic vote at the virtual meeting

EVANS BANCORP, INC. 6460 Main Street Williamsville, NY 14221

# **Proxy Statement**

Dated March 25, 2021

For the Annual Meeting of Shareholders to be held May 4, 2021

### **General Information**

This Proxy Statement is furnished to the shareholders of Evans Bancorp, Inc., a New York corporation (the "Company"), in connection with the solicitation of proxies for use at the Annual Meeting of Shareholders (the "Annual Meeting") to be held virtually at <a href="https://www.meetingcenter.io/251512779">www.meetingcenter.io/251512779</a> on Tuesday, May 4, 2021 at 9:00 a.m. and at any adjournments thereof.

Shares of common stock represented by a properly executed proxy will be voted in the manner instructed, or if no instructions are indicated, "FOR" the election of the director nominees named therein, "FOR" the approval, on an advisory basis, of the compensation paid to the Company's named executive officers, and "FOR" ratification of the appointment of Crowe LLP as the Company's independent registered public accounting firm for fiscal year 2021. A proxy may be revoked at any time before it is voted by delivering to the Secretary of the Company a written revocation or a duly executed proxy bearing a later date or by attending the Annual Meeting and voting at the meeting. Any shareholder of record may vote at the Annual Meeting, whether or not he or she has previously given a proxy. Attendance at the Annual Meeting will not have the effect of revoking a proxy unless you give proper written notice of revocation to the Secretary before the proxy is exercised or you vote by written ballot at the meeting. If you are a beneficial owner of shares held in street name and you wish to vote at the Annual Meeting, you must obtain a legal proxy from the organization that holds your shares.

The enclosed proxy is being solicited by the Board of Directors of the Company. The total cost of solicitation of proxies in connection with the Annual Meeting will be borne by the Company.

## **Internet Availability of Proxy Materials**

We are relying upon a U.S. Securities and Exchange Commission rule that allows us to furnish proxy materials to shareholders over the Internet. As a result, on or about March 25, 2021, we sent by mail or e-mail a Notice Regarding the Availability of Proxy Materials containing instructions on how to access our proxy materials, including our Proxy Statement and Annual Report to Shareholders, over the Internet and how to vote. Internet availability of our proxy materials is designed to expedite receipt by shareholders and lower the cost and environmental impact of our Annual Meeting. However, if you received such a notice and would prefer to receive paper copies of our proxy materials, please follow the instructions included in the Notice Regarding the Availability of Proxy Materials.

If you received your proxy materials via e-mail, the e-mail contains voting instructions, including a control number required to vote your shares, and links to the Proxy Statement and the Annual Report to Shareholders on the Internet. If you received your proxy materials by mail, the Notice of Annual Meeting, Proxy Statement, proxy card and Annual Report to Shareholders are enclosed.

If you hold our common stock through more than one account, you may receive multiple copies of these proxy materials and will have to follow the instructions for each in order to vote all of your shares of our common stock.

Important Notice Regarding the Availability of Proxy Materials for the 2021 Annual Meeting of Shareholders to be Held on May 4, 2021: Our Proxy Statement and 2020 Annual Report to Shareholders are available at <a href="https://www.edocumentview.com/EVBN">www.edocumentview.com/EVBN</a>

#### **General Information**

## **Questions and Answers About Our Annual Meeting**

### Q. Why Did I Receive this Proxy Statement?

Our Board is soliciting your proxy to vote at the meeting because you were a shareholder of our Company as of March 9, 2021, the Record Date, and are entitled to vote.

This Proxy Statement summarizes the information you need to know in order to cast a vote at the meeting.

### Q. What Am I Voting On?

You are voting on three items:

- election of directors named in this Proxy Statement
- approval, by a non-binding advisory vote, of the compensation paid to the Company's named executive officers ("Say on Pay")
- ratification of the appointment of Crowe LLP as our independent registered public accounting firm for fiscal year 2021

### Q. How Do I Vote?

Shareholders of record - registered shareholders

If you are a shareholder of record, there are four ways to Vote:



By Telephone

toll-free 1-800-652-8683 within the USA, US territories and Canada



By Internet

www.envisionreports.com/EVBN



By Mail

request, complete and return a paper proxy card



At the Virtual Meeting
by electronic vote at the virtual
meeting

#### Street name holders

Shares of our common stock that are held in a brokerage account in the name of the broker or by a bank, trustee, or other nominee are held in "street name." If your shares are held in street name, you should follow the voting instructions provided by your broker, bank, trustee, or other nominee. If you hold your shares in street name and wish to vote at the meeting, please obtain instructions on how to vote at the meeting from your broker, bank, trustee or other nominee.

### Q. What Are the Voting Recommendations of the Board of Directors?

Matter	Board Recommendation
Election of the five directors named in this Proxy Statement	FOR EACH NOMINEE
Approval, on an advisory basis, of the compensation paid to the Company's named executive officers ("Say on Pay")	FOR
Ratification of the appointment of Crowe LLP as the Company's independent registered public accounting firm for fiscal year 2021	FOR

If you return a properly executed proxy card without instructions, the persons named as proxies will vote your shares in accordance with the recommendations of our Board.

### Q. Will Any Other Matters Be Voted On?

We do not know of any other matters that will be brought before the shareholders for a vote at the Annual Meeting. If any other matter is properly brought before the meeting, your signed paper or electronic proxy gives authority to the proxy holders, with full power of substitution, to vote your shares at their discretion.

### Q. Why Haven't I Received a Printed Copy of the Proxy Statement or Annual Report?

We are taking advantage of Securities and Exchange Commission ("SEC") rules that allow companies to furnish proxy materials to shareholders via the Internet. This allows us to avoid printing and mailing proxy materials to shareholders who prefer to review the materials online. If you received a Notice of Internet Availability of Proxy Materials, or "Notice," by mail, you will not receive a printed copy of the proxy materials, unless you submit a specific request.

The Notice instructs you on how to access and review all of the important information contained in the Proxy Statement and annual report as well as how to submit your proxy over the Internet. If you received the Notice and would still like to receive a printed copy of the proxy materials, you should follow the instructions for requesting these materials included in the Notice. We plan to mail the Notice to shareholders on or about March 25, 2021.

### Q. Who Can Attend the Annual Meeting Virtually?

Any Evans Bancorp, Inc. shareholder as of the close of business on the Record Date may attend the virtual meeting. To participate in the Annual Meeting, visit <a href="https://www.meetingcenter.io/251512779">www.meetingcenter.io/251512779</a>. The password for the meeting is EVBN2021. A listen only option is available for those who do not wish to register.

You will need the 16-digit control number included on your Notice of Internet Availability of Proxy Materials, on your proxy card or on the instructions that accompanied your proxy materials if you plan to vote and/or ask questions at the Annual Meeting. You may begin to log into the meeting platform beginning at 7:30 a.m. Eastern Time on May 4, 2021. The meeting will begin promptly at 9:00 a.m. Eastern Time on May 4, 2021.

Shareholders who hold their shares through an intermediary, such as a bank or broker, must register in advance to vote and/or ask questions at the Annual Meeting. To register, shareholders must submit proof of your proxy power (legal proxy) reflecting their Evans Bancorp, Inc holdings along with their name and email address to Computershare at legalproxy@computershare.com. Requests for registration must be labeled as "Legal Proxy" and be received no later than 5:00 p.m., Eastern Time, on April 29, 2021. Shareholders will receive a confirmation email with a control number from Computershare regarding their registration.

### Q. Who Is Entitled to Vote at the Meeting?

Only shareholders of record at the close of business on the Record Date of March 9, 2021 are entitled to receive notice of and to participate virtually in the Annual Meeting. If you were a shareholder of record on that date, you will be entitled to vote all of the shares you held on that date at the meeting, or at any postponement or adjournment thereof.

### Q. How Many Votes Do I Have?

You will have one vote for each share of our common stock you owned at the close of business on the Record Date.

### Q. What Constitutes a Quorum for the Annual Meeting?

The presence of the holders of a majority (greater than 50%) of the votes entitled to be cast at the meeting constitutes a quorum. Presence may be in person or by proxy. Abstentions and broker non-votes are counted as present and entitled to vote at the meeting for purposes of determining a quorum. Virtual attendance at our Annual Meeting constitutes presence in person for purposes of a quorum at the meeting.

### Q. What Vote Is Required to Approve Each Proposal?

With respect to Item 1, directors are elected by a plurality of the votes cast. Plurality voting means that the number of candidates who receive the highest number of votes will be elected. "Votes cast" excludes abstentions and any broker non-votes. Accordingly, abstentions and broker non-votes will have no effect on the election of directors. Brokers do not have discretionary authority with respect to the election of directors.

### **General Information**

With respect to Items 2 and 3, the affirmative vote of a majority of the votes cast is required for approval, assuming a quorum is present. With respect to Item 2, because this vote is advisory, it will not be binding upon the Board; however the Human Resource and Compensation Committee and the Board have in the past considered and will continue to consider the outcome of the vote when making decisions for future executive compensation arrangements.

Brokers have discretionary authority to vote with respect to the ratification of the appointment of independent registered public accountants. Brokers do not have discretionary authority to vote with respect to the other proposals. Abstentions and broker non-votes will have no effect on Items 1, 2 and 3.

### Q. What if I am a Beneficial Owner and Do Not Give Voting Instructions to My Broker? What is a Broker Non-Vote?

If you are a beneficial owner whose shares are held in "street name" (i.e., held of record by a broker, bank, trustee, or other nominee), you must instruct the broker, bank, trustee or other nominee how to vote your shares. If you do not provide voting instructions, your shares will not be voted on any proposal on which the broker, bank, trustee or other nominee does not have discretionary authority to vote. This is called a "broker non-vote." In these cases, the nominee can register your shares as being present at the Annual Meeting for purposes of determining the presence of a quorum but will not be able to vote on those matters for which specific authorization is required. For the 2021 meeting, your broker does not have discretionary authority to vote on the election of directors or on the advisory vote to approve the Company's executive compensation (the "Say-on-Pay" vote). If you do not provide voting instructions, a broker non-vote will occur and your shares will not be voted on these matters. Accordingly, it is particularly important that beneficial owners instruct their brokers how they wish to vote their shares.

### Q. Can I Change My Vote or Revoke My Proxy?

Yes. You may change or revoke your proxy by sending in a new proxy card with a later date or cast a new vote by telephone or Internet or send a written notice of revocation to our Corporate Secretary at Evans Bancorp, Inc., 6460 Main Street Williamsville, NY 14221. If you attend the meeting virtually and wish to vote at the meeting, you may request that your previously submitted proxy be revoked.

### Q. How Will My Shares Be Voted if I Submit a Proxy Without Indicating My Vote?

If you submit a properly executed proxy without indicating your vote, your shares will be voted as follows:

- FOR each director nominee named in this Proxy Statement;
- FOR the approval, by a non-binding advisory vote, of the Company's executive compensation; and
- FOR ratification of the appointment of Crowe LLP as our independent registered public accountants for 2021.

### Q. Why are you not holding the Annual Meeting in a physical location?

We have made the decision to hold the Annual Meeting as a virtual meeting this year due to the impact of the coronavirus (COVID-19) outbreak, to comply with New York State mandates, and to protect the health of our shareholders and employees. We are excited to embrace the latest technology to provide expanded access, improved communication and cost savings for our shareholders and the Company. We believe that hosting a virtual meeting will enable more of our shareholders to attend and participate in the meeting.

### **Voting Securities**

Only holders of shares of common stock of record at the close of business on March 9, 2021 are entitled to notice of and to vote at the Annual Meeting and at all adjournments thereof. At the close of business on March 9, 2021, the Company had 5,428,993 shares of common stock outstanding. For all matters to be voted on at the Annual Meeting, holders of common stock are entitled to one vote per share.

A quorum of shareholders is necessary to hold a valid Annual Meeting. A majority of shares entitled to vote, present virtually or represented by proxy, shall constitute a quorum for the transaction of business at the Annual Meeting. Broker non-votes and abstentions will be counted as being present or represented at the Annual Meeting for purposes of establishing a quorum. A broker non-vote occurs on an item when a broker is not permitted to vote on that item without timely instruction from the beneficial owner of the shares and no instruction is given.

### **Vote Required and Board Recommendations**

Pro	oposal	Vote Required	Board Recommendation
l.	Election of Directors	Plurality of the votes cast	"FOR" election of the nominated directors
II	Advisory "Say-on-Pay" Vote	Majority of the votes cast	"FOR" the approval, on an advisory basis, of the compensation paid to our named executive officers
III.	Ratification of Appointment of Independent Public Accounting Firm for 2021	Majority of the votes cast	"FOR" ratification of the appointment of Crowe LLP

### Plurality Vote - Proposal I

Under New York law and the Company's bylaws, directors are elected by the affirmative vote, virtually or by proxy, of a plurality of the votes cast at a meeting at which a quorum is present, without regard to broker non-votes or abstentions. This means that, for Proposal I, the five director nominees identified in this Proxy Statement will be elected if they receive more affirmative votes than any other nominees.

### Majority Vote - Proposals II and III

Proposals II and III must be approved by a majority of the votes cast at the Annual Meeting. This means that, in order for each of these proposals to be approved by the Company's shareholders, the number of votes cast "For" a particular proposal must be greater than the number of votes cast "Against" that proposal.

### **Abstentions and Broker Non-Votes**

If you hold your shares (i.e., they are registered) through a bank, broker or other nominee in "street name" but you do not provide the firm that holds your shares with your specific voting instructions, it will only be allowed to vote your shares on your behalf in its discretion on "routine" matters, but it cannot vote your shares in its discretion on your behalf on any "non-routine" matters. This result is known as a "broker non-vote". Proposal I relating to the election of your Board's nominees for Directors and Proposal II relating to Say on Pay are considered "non-routine" matters. Proposal III relating to the appointment of the Company's independent auditors for fiscal year 2021 is considered a "routine" matter. While your broker will have discretionary authority to vote your uninstructed shares "for" or "against" or "abstaining" from voting on Proposal III, your broker will have no discretionary authority to vote your shares on Proposals I and II at the Annual Meeting. If you hold your shares in street name, please follow the voting instructions sent to you by your bank, broker or other nominee.

Abstentions and broker non-votes will be counted as present for purposes of determining the existence of a quorum at the Annual Meeting. However, broker non-votes will not be treated as votes "cast" at the Annual Meeting, and will have no effect on the outcome of any of the proposals to be considered at the Annual Meeting. Likewise, for Proposals I, II, and III, abstentions will not be treated as votes "cast" at the Annual Meeting, and will have no effect on the outcome of these Proposals.

# Security Ownership of Management and Certain Beneficial Owners

The following table sets forth information, as of March 9, 2021, concerning:

- Each person whom we know beneficially owns more than 5% of our common stock.
- · Each of our directors and nominees for the Board of Directors.
- Each of our Named Executive Officers, as defined below under "Executive Compensation".
- All of our directors and executive officers as a group.

#### **General Information**

Beneficial ownership is determined under the rules of the Securities and Exchange Commission (the "SEC") and generally includes voting or investment power with respect to our securities. Except as indicated in the footnotes to this table, the persons named in the table below have sole voting and investment power with respect to all shares of common stock beneficially owned. The number of shares beneficially owned by each person as of March 9, 2021 includes shares of common stock that such person has the right to acquire on or within 60 days after March 9, 2021 upon the exercise of vested stock options and also includes shares of restricted stock that are subject to forfeiture and transfer restrictions until the vesting date thereof. For each person or group included in the table below, percentage ownership is calculated by dividing the number of shares beneficially owned by such person, calculated as described in the previous sentence, by the sum of the 5,428,993 shares of common stock outstanding on March 9, 2021 plus the number of shares of common stock that such person or group has the right to acquire on or within 60 days after March 9, 2021. Beneficial ownership representing less than one percent is denoted with an asterisk "\*".

Name of Beneficial Owner	Number of Shares Beneficially Owned	Percent of Class
Directors, Director Nominees and Officers		
Michael A. Battle	2,752	*
James E. Biddle, Jr.	22,683	*
John B. Connerton (1)	28,904	*
Jody L. Lomeo	2,778	*
Kevin D. Maroney	11,324	*
Robert G. Miller, Jr. (2)	102,329	1.88%
Kimberley A. Minkel	2,203	*
David J. Nasca (3)	129,746	2.37%
Christina P. Orsi	2,143	*
David R. Pfalzgraf, Jr.	3,840	*
Michael J. Rogers	6,295	*
Nora B. Sullivan	4,352	*
Thomas H. Waring, Jr. (4)	15,792	*
Aaron Whitehouse	2,454	*
Lee C. Wortham	14,838	*
Directors, director nominees and executive officers as a group; 15 persons (5)	352,433	6.39%
FJ Capital Management LLC (6) 1313 Dolley Madison Blvd, Ste 306 McLean, VA 22101	479,518	8.84%
PL Capital Advisors, LLC (7) 750 Eleventh Street South, Suite 202 Naples, FL 34102	379,635	7.00%
Manulife Financial Corporation (8) 200 Bloor Street East Toronto, Ontario, Canada M4W 1E5	298,215	5.50%
BlackRock, Inc. (9) 55 East 52nd Street New York, NY 10055	287,070	5.29%

<sup>(1)</sup> Includes 14,650 shares that Mr. Connerton may acquire by exercise of options exercisable on March 9, 2021 or within 60 days thereafter and 2,613 shares of restricted stock that are subject to forfeiture and transfer restrictions until the vesting date thereof.

<sup>(2)</sup> Includes 29,760 shares that Mr. Miller may acquire by exercise of options exercisable on March 9, 2021 or within 60 days thereafter and 690 shares of restricted stock that are subject to forfeiture and transfer restrictions until the vesting date thereof.

<sup>(3)</sup> Includes 2,344 shares owned jointly by Mr. Nasca and his wife, 552 shares owned by Mr. Nasca's children, 47,010 shares that Mr. Nasca may acquire by exercise of options exercisable on March 9, 2021 or within 60 days thereafter and 6,798 shares of restricted stock that are subject to forfeiture and transfer restrictions until the vesting date thereof.

<sup>(4)</sup> Includes 1,184 shares held by Mr. Waring's wife.

- (5) Includes 91,420 shares that such persons may acquire by exercise of options exercisable on March 9, 2021 or within 60 days thereafter.
- (6) Based on the most recently available Schedule 13G/A filed with the SEC on February 10, 2021. According to that report, the aggregate holdings consist of 451,375 shares held by Financial Opportunity Fund LLC and 28,143 shares held by a managed account that FJ Capital manages and of which FJ Capital is the managing member (reporting shared voting and dispositive power with respect to 479,518 shares).
- (7) Based on the most recently available Schedule 13G/A filed with the SEC on February 2, 2021 on behalf of PL Capital Advisors, LLC, Richard J. Lashley, a managing member of PL Capital Advisors, and John W. Palmer, a managing member of PL Capital Advisors. According to the report PL Capital Advisors, Richard J. Lashley, and John W. Palmer reported shared voting and dispositive power with respect to 379,635 shares.
- (8) Based on the most recently available Schedule 13G/A filed with the SEC on February 3, 2021 on behalf of Manulife Financial Corporation ("MFC") and MFC's indirect, wholly-owned subsidiaries, Manulife Investment Management (US) LLC ("MIM (US)"), and Manulife Investment Management Limited ("MIML"). MIM (US) reported sole voting and dispositive power with respect to 298,215 shares, and MIML reported sole voting and dispositive power with respect to 2,698 shares.
- (9) Based on the most recently available Schedule 13G filed with the SEC on February 2, 2021 on behalf of BlackRock Inc. According to that report, the aggregate holdings consist of 287,070 of which BlackRock, Inc. had sole voting power over 279,379 shares and sole dispositive power with respect to 287,070 shares.

**Equity Compensation Plans.** All equity compensation plans maintained by the Company were approved by the Company's shareholders. Shown below is certain information as of December 31, 2020 concerning the shares of the Company's common stock that may be issued under existing equity compensation plans.

**Equity Compensation Plan Information** 

Equity Compensation Plans Approved by Security Holders	Number of securities to be issued upon exercise of outstanding options	Weighted- average exercise price of outstanding options	Number of securities remaining available for future issuance under equity compensation plans (1)
Evans Bancorp, Inc. 2019 Long-Term Equity Incentive Plan	39,520	25.51	253,941
Evans Bancorp, Inc. 2009 Long-Term Equity Incentive Plan	204,651	\$28.14	_
Evans Bancorp, Inc 2013 Employee Stock Purchase Plan	_	_	72,977
Total	244,171	\$27.71	326,918

(1) This column excludes shares reflected under the column "Number of Securities to be issued upon exercise of outstanding options."

# **Delinquent Section 16(a) Reports**

Section 16(a) of the Securities Exchange Act of 1934 (the "Exchange Act") requires the Company's officers and directors, and persons who beneficially own more than 10% of the Company's common stock, to file initial reports of ownership and reports of changes in ownership with the SEC. Officers, directors and greater than 10% beneficial owners are required by SEC regulations to furnish the Company with copies of all Section 16(a) forms they file.

Based solely on a review of the copies of such forms furnished to the Company and written representations from the Company's officers and directors, the Company believes that during or with respect to fiscal year 2020, all reports required by Section 16(a) of the Exchange Act were timely filed.

# **Proposal I – Election of Directors**

The Company's bylaws provide for a classified board of directors, with three classes of directors, each nearly as equal in number as possible. Each class serves for a three-year term, and one class is elected each year. The Board of Directors is authorized by the Company's bylaws to fix from time to time, the number of directors that constitute the whole Board of Directors. The Board size has been set at thirteen members. The nominees for director at the 2021 Annual Meeting are: Kevin D. Maroney, Robert G. Miller Jr., Kimberley A. Minkel, Christina P. Orsi, and Michael J. Rogers, for terms to expire at the 2024 Annual Meeting and until their successors are duly elected and qualified.

The Board of Directors has no reason to believe that any nominee would be unable or unwilling to serve, if elected. In the event that any nominee for director becomes unavailable and a vacancy exists, it is intended that the Corporate Governance and Nominating Committee of the Board of Directors will recommend a substitute nominee for approval by the Board of Directors.

### **Required Vote**

Under New York law and the Company's bylaws, directors are elected by the affirmative vote, in person or by proxy, of a plurality of the votes cast at a meeting at which a quorum is present. Only votes actually cast will be counted for the purpose of determining whether a particular nominee received more votes than the persons, if any, nominated for the same seat on the Board of Directors. This means that, for Proposal I, the five director nominees identified in this Proxy Statement will be elected if they receive more affirmative votes than any other nominees. Votes to withhold in an uncontested election and broker non-votes will have no effect on the outcome of this vote.

Unless otherwise directed, the persons named in the proxy card intend to vote shares as to which proxies are received "FOR" each of the director nominees: Kevin D. Maroney, Robert G. Miller, Jr., Kimberley A. Minkel, Christina P. Orsi, and Michael J. Rogers.

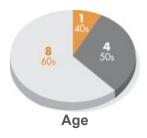


THE COMPANY'S BOARD OF DIRECTORS RECOMMENDS A VOTE "FOR" EACH OF THE NOMINEES FOR ELECTION TO THE BOARD OF DIRECTORS.

### **Proposal I – Election of Directors**

### Information Regarding Directors, Director Nominees and Executive Officers

# **Board Diversity**







### **Corporate Governance**

- · 11 of 13 Board of Directors are independent
- All members of the Audit, Human Resource and Compensation, and Corporate Governance and Nominating Committees are independent
- · Positions of Chairman and CEO have been separated since 2001
- All directors are in compliance with stock ownership requirements

### **Board Qualifications**



The following tables set forth the names, ages, and positions of the director nominees, the directors continuing in office, and the executive officers of the Company:

### **Nominees for Director:**

Name	Age	Position	Term to Expire
Kevin D. Maroney	63	Director	2024
Robert G. Miller, Jr.	64	Director	2024
Kimberley A. Minkel	55	Director	2024
Christina P. Orsi	49	Director	2024
Michael J. Rogers	63	Director	2024

### **Directors Continuing in Office and Executive Officers:**

Name	Age	Position	Term Expires
Michael A. Battle	65	Director	2023
James E. Biddle, Jr.	59	Director	2023
Jody L. Lomeo	52	Director	2023
David J. Nasca †	63	Director President and Chief Executive Officer of the Company President and Chief Executive Officer of Evans Bank, N.A.	2022
David R. Pfalzgraf, Jr.	51	Director	2022
Nora B. Sullivan	63	Director	2023
Thomas H. Waring, Jr.	63	Director	2022
Lee C. Wortham	63	Director	2022
John B. Connerton †	54	Treasurer of the Company Chief Financial Officer of Evans Bank, N.A.	_
Aaron M. Whitehouse †	50	President of The Evans Agency, LLC	_

<sup>†</sup> Executive Officer

### Proposal I - Election of Directors

### **Directors, Director Nominees and Executive Officer Information**

Set forth below are the biographies of (1) each of the nominees and continuing directors containing information regarding the person's service as a director, business experience, director positions held currently or at any time during the last five years, and the experiences, qualifications, attributes or skills that caused the Board to determine that the person should serve as a director for the Company, and (2) the executive officers of the Company.

### **Nominees for Director**

# Kevin D. Maroney



Independent Director

Age: 63

Director Since: 2020

Committees: Enterprise Risk

### **Biographical Information**

Mr. Maroney has been a director of the Company since 2020. Mr. Maroney held the position of President and Chief Executive Officer of Fairport Savings Bank from January 2018 until May 1, 2020. On May 1, 2020 the Company acquired Fairport Savings Bank at which time Mr. Maroney became a director of the Company in accordance with the terms of the acquisition agreement. Prior to his position as Chief Executive Officer of Fairport Savings Bank, Mr. Maroney served in a number of executive and senior management roles, including Chief Financial Officer and Chief Operating Officer of Fairport Savings Bank.

We believe Mr. Maroney's 40 plus years of banking experience and his extensive finance experience qualify him to serve on our Board of Directors.

# Robert G. Miller, Jr.



Director Since: 2001

Committees: Enterprise Risk

### **Biographical Information**

Mr. Miller has been a director of the Company since 2001. On March 29, 2019 Mr. Miller retired from the positions of Secretary of the Company, President of The Evans Agency, LLC ("TEA"), an indirect whollyowned subsidiary of the Company, and Executive Vice President of Evans Bank, N.A (the "Bank"). Prior to retirement Mr. Miller served as the Secretary of the Company since April 2010, the President of TEA since 2000 and as Executive Vice President of Evans Bank, N.A. since December 2009. He also has served as the President of Evans National Financial Services, LLC, a wholly-owned subsidiary of the Company, since May 2002.

We believe Mr. Miller's substantial experience in the financial services industry gives him a solid foundation from which to advise the Board with respect to financial service acquisition opportunities, and his experience overseeing a financial sales force provides him with a practical background on matters such as developing strategies to succeed in a highly competitive marketplace.

# Kimberley A. Minkel



Independent Director

Age: 55

Director Since: 2018

Committees:
Human Resource and
Compensation,

Enterprise Risk

### **Biographical Information**

Ms. Minkel has been a director of the Company since 2018. She is President and Executive Director of the Niagara Frontier Transportation Authority ("NFTA") since 2010. Ms. Minkel is responsible for managing a transportation system including light rail, bus, paratransit, and two airports within Western New York. Ms. Minkel manages an annual \$235 million operating and capital budget that provides efficient and professional transportation services while engaging with board members, over 1,600 employees, stakeholders, and the general public in a manner consistent with the needs of a diverse community. Before her role as President and Executive Director of the NFTA, Ms. Minkel served as Director of Risk, Health, Safety, and Environmental Quality for the NFTA. In this role, she provided functional leadership within the areas of risk management including loss control, environmental, and safety.

We believe Ms. Minkel's extensive executive experience and community leadership qualify her to serve on our Board of Directors and its Human Resource and Compensation Committee and Enterprise Risk Committee.

# Christina P. Orsi



Age: 49
Director Since: 2018
Committees:
Audit, Human
Resource and
Compensation

### **Biographical Information**

Mrs. Orsi has been a director of the Company since 2018. She is Associate Vice President of the Office of Economic Development for the University at Buffalo ("UB") since 2015. In this role, Mrs. Orsi leads UB's Business and Entrepreneur Partnership with a focus on connecting business with UB faculty for collaboration on research and development; enabling business access to programs like START UP NY to help companies grow in New York State; and supporting the commercialization of faculty inventions to move the from idea to market. From 2007-2015, Mrs. Orsi was the Executive Director of the Regional Economic Development Council and Regional Director for Western New York for the Empire State Development Corporation. In this role, Mrs. Orsi provided strategic direction for the Regional Economic Development Council, established collaboration among diverse leaders throughout Buffalo Niagara, and led implementation of the Buffalo Billion Investment Strategy.

We believe that Mrs. Orsi's extensive knowledge of economic development programs, private sector policy issues, and government agencies at the state, regional, and municipal levels qualify her to serve on our Board of Directors and its Audit Committee and Human Resource and Compensation Committee.

### **Proposal I – Election of Directors**

# Michael J. Rogers



Independent Director
Age: 63
Director Since: 2011
Committees:
Audit (Chair),

Enterprise Risk

### **Biographical Information**

Mr. Rogers has been a director of the Company since 2011. He is a certified public accountant in New York State and the managing member of a real estate development company, Oakgrove Development, LLC, a position he has held since 2009. Mr. Rogers was the Executive Vice President and Chief Financial Officer of Great Lakes Bancorp, Inc., the parent company of Greater Buffalo Savings Bank, from 2006 to 2008. From 2004 to 2006, Mr. Rogers worked as an independent consultant, principally on Sarbanes-Oxley initiatives and business rationalization reviews. Mr. Rogers worked at KPMG LLP, a leading accounting firm, from 1984 to 2004, serving as an audit partner from 1995 to 2004. In his role as an auditor at KPMG LLP, Mr. Rogers worked on several engagements for financial institutions, particularly banks.

We believe Mr. Rogers' many years of experience have provided him with a very strong knowledge base on the banking industry. His previous roles as an audit partner, SEC reviewing partner, and CFO also demonstrate his high level of competence in the areas of finance and accounting in general, and SEC reporting in particular, qualify him to be our Audit Committee Chairman and a member of the Board's Enterprise Risk Committee, and provide the Board an additional expert on these matters in an increasingly complex regulatory environment.

### **Directors Continuing in Office and Executive Officers**

## Michael A. Battle



Independent Director
Age: 65
Director Since: 2016
Committees:
Enterprise Risk,
Corporate
Governance and
Nominating

### **Biographical Information**

Mr. Battle has been a director of the Company since 2016. He has been a partner of the Washington, DC office of Barnes & Thornburg LLP, specializing in white collar criminal defense, as a member of the firm's Litigation Department since April 2016. Mr. Battle's practice focuses on commercial and civil litigation, white collar criminal matters, and appeals. Prior to his role with Barnes & Thornburg, Mr. Battle was a senior partner of Schlam, Stone & Dolan LLP from 2010 - April 2016 and was a partner of Fulbright & Jaworski LLP from 2007 – 2010. He was Director of the Executive Office for United States Attorneys from 2005 -2007, providing administrative oversight of all 93 United States Attorneys and serving as a liaison between the United States Attorneys and the Justice Department and other federal agencies. Mr. Battle served as United States Attorney with the United States Attorney's Office, Western District of New York, from 2002 -2005. From 1996 – 2002, he was appointed by Governor George Pataki (and subsequently elected) to serve as Judge for Erie County Family Court, providing rulings in thousands of family-law and matrimonial cases. Mr. Battle served as Attorney in Charge with the New York State Attorney's Office, Buffalo Regional Office, from 1995 – 1996. He was the Assistant Federal Defender with the Federal Defender's Office, Western New York, from 1992 – 1995 and Assistant United States Attorney with the United States Attorney's Office, Western District of New York, from 1985 – 1992. Mr. Battle began his career as an Attorney with the Legal Aid Society of New York, Civil Division, from 1981 - 1985.

We believe that Mr. Battle's wide-ranging and extensive legal and governance experience make him a valuable member of our Board and its Enterprise Risk Committee and Corporate Governance and Nominating Committee.

# James E. Biddle, Jr.



Independent Director
Age: 59
Director Since: 2001
Committees:
Audit, Enterprise Risk

### **Biographical Information**

Mr. Biddle has been a director of the Company since 2001. He has served as the Chairman and Treasurer of Mader Construction Co., Inc., since 2001. Mr. Biddle also has served as the Chief Financial Officer of Bullis Investors, LLC, since 2007. In addition, Mr. Biddle has served as the Vice President and Treasurer of Arric Corp., an environmental remediation company, since 1989. Mr. Biddle has extensive experience in the construction sector, an attribute that enables him to assist the Board in understanding the opportunities and risks of a large component of our loan portfolio. In addition, his experience as a treasurer provides the Board with skills in assessing risk and exercising diligence, which are functions relevant to his service on the Board's Enterprise Risk Committee.

We believe that Mr. Biddle's work in the construction industry, his continuing executive experience, and his proven financial acumen make him a very valuable member of our Board and its Audit Committee and Enterprise Risk Committee.

### **Directors Continuing in Office**

# Jody L. Lomeo



Independent Director
Age: 52
Director Since: 2017
Committees:
Corporate
Governance and
Nominating, Human
Resource and

Compensation

### **Biographical Information**

Mr. Lomeo has been a director of the Company since 2017. As of December 31, 2020 Mr. Lomeo retired as the President and Chief Executive Officer of Kaleida Health, a healthcare provider in Western New York. He served as Kaleida Health's President and CEO since 2014. In addition to Kaleida Health, since 2014 he served as the President and Chief Executive Officer of the Great Lakes Health System of Western New York, the parent organization responsible for integrating the clinical activities of Kaleida Health, Erie County Medical Center Corporation (ECMC), University at Buffalo and the Center for Hospice & Palliative Care. Mr. Lomeo served as CEO of ECMC from 2009 – 2014.

We believe Mr. Lomeo's significant executive experience and community leadership qualify him to serve as an integral member of our Board of Directors and its Corporate Governance and Nominating Committee and Human Resource and Compensation Committee.

# David J. Nasca



Age: 63
Director Since: 2006
Committees:
Enterprise Risk

### **Biographical Information**

Mr. Nasca has been a director of the Company since 2006. Mr. Nasca also serves as the President and Chief Executive Officer of the Company and as President and Chief Executive Officer of the Bank. He has held the position of President of the Company and the Bank since 2006, and Chief Executive Officer of the Company and the Bank since 2007. Mr. Nasca served as Chief Operating Officer of LifeStage, LLC, a health care services startup company, from October 2005 to August 2006. From June 2004 to July 2005, Mr. Nasca served as Executive Vice President of Strategic Initiatives of First Niagara Financial Group. Mr. Nasca held the position of Executive Vice President, Consumer Banking Group, Central New York Regional Executive of First Niagara Financial Group from June 2002 through June 2004. From October 2000 to June 2002, Mr. Nasca served as President and CEO of Iroquois Financial, Inc. and Cayuga Bank which were wholly owned by First Niagara Financial Group.

We believe Mr. Nasca provides our Board with information gained from hands-on management of our operations, identifying our near-term and long-term challenges and opportunities. The Board has determined that Mr. Nasca's significant experience in the banking industry over the past 30 years, including operational, financial, and executive roles, as well as his unique perspective as leader of our management team, qualifies him for service as a member of our Board of Directors.

# David R. Pfalzgraf, Jr.



Independent Director
Age: 51
Director Since: 2014
Committees:
Corporate
Governance and
Nominating (Chair),
Human Resource and
Compensation

### **Biographical Information**

Mr. Pfalzgraf has been a director of the Company since 2014. He has been a Managing Partner of Rupp, Baase, Pfalzgraf, Cunningham LLC, a law firm specializing in private business enterprises ranging from closely-held family businesses to multi-national corporations, since April 2000. Mr. Pfalzgraf leads the firm's corporate practice group, working primarily with private business enterprises ranging from closely-held family businesses to multi-national corporations. He assists clients with all corporate needs including business formations, restructurings, mergers and acquisitions, financing and investment, development, labor and employment issues, and commercial transactions.

We believe Mr. Pfalzgraf's extensive legal and business experience makes him a valuable member of our Board of Directors, to serve as Chairman of its Corporate Governance and Nominating Committee, and to serve as a member of the Human Resource and Compensation Committee.

# Nora B. Sullivan



Age: 63

Director Since: 2013

Committees:
Audit, Corporate
Governance and
Nominating,
Enterprise Risk
(Chair)

### **Biographical Information**

Ms. Sullivan has been a director since 2013. She is President of Sullivan Capital Partners, LLC, a financial services company providing investment banking and consulting services to closely-held private businesses. Ms. Sullivan focuses on strategic planning, mergers and acquisitions, and governance matters. Prior to founding Sullivan Capital Partners in 2004, Ms. Sullivan worked for Citigroup Private Bank from 2000 to 2004, providing wealth management and private equity services to high net worth clients. From 1995 to 1999, Ms. Sullivan was Executive Vice President of Rand Capital Corporation, a publicly traded closed-end investment management company providing capital and managerial expertise to small and mid-size businesses. Ms. Sullivan began her career in the legal profession where she held various positions with significant legal responsibility and acquired a solid foundation in corporate related matters and business transactions. In 2015, Ms. Sullivan joined the board of directors of 22nd Century Group, Inc. and currently is Chairperson of the board. 22nd Century Group is a publicly traded company that is in the plant biotechnology industry and is a leader in tobacco harm reduction. She is currently and has been a member of the board of directors of several privately held businesses, working closely with fellow board members, management and ownership on strategic planning initiatives, developing exit strategies and implementing sound governance practices.

We believe Ms. Sullivan's unique combination of legal experience and financial services expertise qualifies her to serve on our Board of Directors, and as a member of the Board's Audit Committee and Corporate Governance and Nominating Committee.

### **Directors Continuing in Office**

# Thomas H. Waring, Jr.



Independent Director

Age: 63

Director Since: 1998

Committees:
Human Resource and
Compensation
(Chair), Corporate
Governance and

Nominating

### **Biographical Information**

Mr. Waring has been a director of the Company since 1998. He has owned and managed Waring Financial Group, a financial planning, insurance and financial services and sales firm since 1996. Waring Financial Group was renamed GCW Risk and Benefit Solutions LLC in 2016. Mr. Waring is the majority member of GCW Capital, LLC, a fee only independent registered investment advisory entity formed in August 2014 and registered with the SEC. He has also been the managing member of Family & Business Directions, LLC, a fee-based consulting business serving family-held and closely-held business owners, their families, and key executives, since 2010. Mr. Waring's financial services experience provides the Board with a deeper understanding of the products and services which the Company needs to provide in the marketplace to remain competitive, as well as the delivery of those products and services. Mr. Waring frequently advises high net worth individuals, family business owners and closely-held business owners. He is experienced in providing strategic planning and development advice, including designing and implementing executive and key employee benefits.

We believe that Mr. Waring's qualifications to serve on our Board of Directors, as Chairman of the Human Resource and Compensation Committee and as a member of the Board's Corporate Governance and Nominating Committee include his extensive sales and marketing experience with a financial services company, as well as his executive leadership and management experience.

# Lee C. Wortham



Age: 63

Director Since: 2011

Committees:
Audit, Human
Resource and
Compensation,
Corporate
Governance and
Nominating,

Enterprise Risk

### **Biographical Information**

Mr. Wortham has been a director of the Company since 2011 and has served as Chairman since April 2018. He has been a Partner and COO at Barrantys LLC, a consultant and service provider to wealthy families and family offices, since 2007. Prior to his role with Barrantys, Mr. Wortham was an Executive Vice President of First Niagara Financial Group from 2005 to 2007, where his responsibilities included wealth management, risk management, and corporate marketing. From 1999 to 2005, Mr. Wortham was the Executive Vice President of Global Private Client Services, Product Development, and Central Operations for The Bank of New York. Mr. Wortham held several positions at Chase Manhattan Bank and Chemical Bank (currently JP Morgan Chase & Co.) from 1985 to 1999, including leading the Global Private Bank's activities in Europe, the Middle East, and Africa while based in London, England. He started his career at M&T Bank in retail banking from 1980 to 1985. In 2018, Mr. Wortham joined the board of directors of Albany International Corp, a publicly traded global advanced textiles and materials processing company.

We believe Mr. Wortham's extensive experience in the financial services industry makes him a valuable member of our Board, and its Audit, Human Resource and Compensation, Corporate Governance and Nominating, and Enterprise Risk Committees. His expertise has been valuable in helping the Board evaluate the Company's strategies to diversify its product offerings and revenue streams as a growing and competitive financial institution.

### **Executive Officers**

# John B. Connerton



Age: 54

### **Biographical Information**

Mr. Connerton was appointed Treasurer of the Company and Chief Financial Officer of the Bank on November 30, 2015. Prior to his appointment as Treasurer of the Company he had served as Principal Accounting Officer of the Company between 2002 and 2010 and again between 2013 and 2015. He has also served as Senior Vice President and Treasurer of the Bank since 2010. Prior to joining the Company, Mr. Connerton was a Senior Auditor specializing in auditing and consulting for banking, healthcare and manufacturing clients at Deloitte & Touche LLP.

# Aaron M. Whitehouse



Age: 50

### **Biographical Information**

Mr. Whitehouse was appointed President of The Evans Agency, LLC., a wholly owned subsidiary of Evans Bank, on September 1, 2019. Prior to his appointment as President, he served as Chief Operating Officer between 2018 and 2019. He joined the Company in 2018 when Evans acquired Richardson & Stout, Inc., an independent insurance agency he co-owned since 1998. He is currently responsible for the overall leadership and strategic direction of the agency which includes Property and Casualty functions, Employee Benefits, and Frontier Claims.

# **Corporate Governance**

## **Independence of Directors**

A majority of the Board of Directors, and all members of the Audit, Human Resource and Compensation, and Corporate Governance and Nominating Committees, are independent, as affirmatively determined by the Board, consistent with the criteria established by NYSE American and as required by our bylaws.

The Board has conducted an annual review of director independence for all current nominees for election as directors and all continuing directors. During this review, the Board considered transactions and relationships during the prior year between each director or any member of his or her immediate family and the Company and its subsidiaries, affiliates and principal shareholders, including those of the type described below under "Transactions with Related Persons." The Board also examined transactions and relationships between directors or their affiliates and members of senior management or their affiliates. The purpose of this review was to determine whether any such relationships or transactions were inconsistent with a determination that the director is independent.

As a result of this review, the Board affirmatively determined that the nominees Kevin D. Maroney, Kimberley A. Minkel, Christina P. Orsi, and Michael J. Rogers meet the Company's standard of independence, as do the following continuing directors: Michael A. Battle, James E. Biddle, Jr., Jody L. Lomeo, David R. Pfalzgraf, Jr., Nora B. Sullivan, Thomas H. Waring, Jr., and Lee C. Wortham. As an executive officer of the Company, David J. Nasca has been determined not to be independent. As a previous executive officer of the Company, Robert G. Miller, Jr. has been determined not to be independent.

Leadership Structure. Lee C. Wortham has served as Chairman of the Company's Board of Directors since April 2018. In his capacity as Chairman, Mr. Wortham chairs meetings of the Board and executive sessions of the Board, coordinates the activities of the other independent directors, and performs such other duties and responsibilities as the Board of Directors may determine. These duties also include chairing meetings of the Company's shareholders, overseeing the preparation of agendas for meetings of the Board, keeping directors informed through the timely distribution of information and reports, maintaining contact with the Company's CEO between meetings to stay current on developments and to determine when it may be appropriate to alert the Board to significant pending developments, serving as a liaison between independent directors and the CEO with respect to sensitive issues, and other matters.

The positions of Chairman and CEO have been separated since 2001. While the separation of these positions is not required by our bylaws, we believe that it is the most appropriate leadership structure for us at this time. We believe that it is advantageous to separate the two positions in order to provide for independent director control over Board agenda and information flow, encourage open and lively communication between the independent directors and management, and to help balance the leadership of the Board.

**Board of Directors Stock Ownership.** Upon his or her first election or appointment to the Board of Directors, a new director must hold, or must obtain within 60 calendar days after such election or appointment, not less than \$10,000 aggregate market value of the Company's common stock, based on the trailing 365-day average price. A new director has a period of 5 years from the beginning of such director's term of office to obtain the required \$50,000 aggregate market value of the Company's common stock. The value of a new director's qualifying shares at the beginning of his or her term in office will be determined as of the date purchased or the date on which the individual becomes a director, whichever value is greater. As of the date of this Proxy Statement, all directors are in compliance with the Board of Directors stock ownership requirements. Our Insider Trading Policy prohibits directors, officers and employees from engaging in any hedging or monetization transactions involving Evans Bancorp securities.

Oversight of Risk Management. Our Enterprise Risk Committee ("ERC") is responsible for overseeing and approving company-wide risk management practices. See the discussion of the ERC committee's roles and responsibilities under the Board of Director's Committees section.

Compensation Risk. The Human Resource and Compensation Committee, along with the ERC, considers risk and its influence on the Company's compensation programs. This Committee reviews each compensation element individually and in the aggregate to ensure that the overall compensation program provides a balanced perspective that ultimately aligns pay with performance while also ensuring bonus / incentive programs do not motivate inappropriate risk-taking. Equity award levels and practices are set to foster shared interests between management and shareholders, but are not considered by the Committee to be at levels that would drive inappropriate behavior. In the Committee's judgment, the compensation policies and practices of the Company do not give rise to material risks.

#### **Corporate Governance**

In addition, the Company is subject to interagency guidance issued by the FDIC, the FRB and the OCC designed to ensure that incentive compensation arrangements at banking organizations appropriately tie rewards to longer-term performance and do not undermine the safety and soundness of the organizations or create undue risks to the financial system. This guidance embodies three core principles, which are: (1) incentive compensation arrangements at a banking organization should provide employees incentives that appropriately balance risk and financial results in a manner that does not encourage employees to expose their organizations to imprudent risks; (2) these arrangements should be compatible with effective controls and risk management, and (3) these arrangements should be supported by strong corporate governance, including active and effective oversight by the organization's board of directors. We believe that our incentive compensation program satisfies the principles of this guidance.

Policy for Director Attendance at Annual Meeting. It is the policy of the Company that all directors be present at the Annual Meeting, barring unforeseen or extenuating circumstances. All directors who were then serving were present at the Company's 2020 Annual Meeting, except for Jody L. Lomeo and Kimberley A. Minkel.

Shareholder Communications with the Board of Directors. Shareholders and other parties interested in communicating directly with the Company's Board of Directors may do so by writing to the Evans Bancorp, Inc. Board of Directors, 6460 Main Street, Williamsville, NY 14221. All correspondence received under this process is compiled and summarized by the Corporate Secretary of the Company and presented to the Board of Directors, in accordance with our Policy for Communication to the Board of Directors. Concerns relating to accounting, internal controls or auditing matters are handled in accordance with procedures established by the Audit Committee, as set forth in our Employee Complaint Procedure for Accounting and Auditing Matters. Each of these policies is available in the Governance Documents section of the Company's website (<a href="https://www.evansbancorp.com">www.evansbancorp.com</a>), which can be found by clicking on "Governance", then "Governance Documents".

Code of Ethics for Chief Executive Officer and Principal Financial Officers. The Company has a "Chief Executive Officer/Treasurer/Controller Code of Ethics," which is applicable to the Company's principal executive officer, principal financial officer, and principal accounting officer. The "Chief Executive Officer/Treasurer/Controller Code of Ethics" is available in the Governance Documents section of the Company's website (<a href="https://www.evansbancorp.com">www.evansbancorp.com</a>), which can be found by clicking on "Governance", then "Governance Documents". The Company intends to post amendments to or waivers from its code of ethics at this location on its website.

Board Meetings and Attendance at Board of Director and Committee Meetings. The Company's Board of Directors met twelve times during fiscal 2020, including one strategic planning meeting. Each incumbent director attended at least 75% of the aggregate of: (1) all meetings of the Company's Board of Directors (held during the period for which he or she served as a director) and (2) all meetings held by the committees of the Company's Board of Directors on which he or she served (during the periods that he or she served).

Availability of Committee Charters and Other Corporate Governance Documents. Current copies of the written charters for the Audit Committee, the Human Resource and Compensation Committee, and the Corporate Governance and Nominating Committee, copies of the Company's "Chief Executive Officer/Treasurer/Controller Code of Ethics" and the "Code of Conduct," the "Policy for Communication to the Board of Directors," and the "Employee Complaint Procedure for Accounting and Auditing Matters" are available in the Governance Documents section of the Company's website (<a href="www.evansbancorp.com">www.evansbancorp.com</a>), which can be found by clicking on "Governance", then "Governance Documents".

# **Corporate Citizenship and Community Involvement**

A core value of the Company shared by our employees, executive leadership and the Board is active engagement with not only our customers, but with the civic institutions, non-profits, schools and other local organizations that comprise our communities. As a community-focused bank, the Company is committed to supporting volunteerism, implementing environmentally responsible practices, working with small businesses and serving traditionally underserved individuals and neighborhoods. Below are highlights of corporate citizenship and other community efforts.



### **Community Reinvestment Act**

Evans Bank received an "Outstanding" rating on its 2016-18 Community Reinvestment Act exam, in acknowledgement of the Bank's lending, investment and service to the community, including low-and-moderate income neighborhoods.



### Diversity, Equity & Inclusion (DEI)

We enhanced our focus on Diversity, Equity, and Inclusion (DEI) this year. Specifically, the Bank participated in social justice awareness events such as #BlackoutTuesday and shared a President's Message on our website and with our associates, recommitting to making racial justice a priority and reaffirming our stance against all forms of hatred, discrimination, injustice and violence. We also hired a nationally recognized diversity consultant to assist us in formalizing our Diversity Strategy and to moderate Virtual Town Hall Listening Sessions which were attended by over 150 associates who shared their experiences and emotions with their colleagues and company leadership. Our consultant also conducted a DEI review and needs assessment for DEI.

The Bank created a new structure and strategic plan (Evans Inclusive Strategy) to continue to raise its focus on this critical issue. A steering committee of Senior Executives was established to oversee the work. Additionally four working groups were created around specific areas of focus.

- · associate recruitment
- procurement
- communication
- community involvement/philanthropy

Finally, an Evans Associates Advisory Group was reorganized to contribute oversight into the Bank's level of inclusiveness.



### **Community Engagement**

As part of the Paycheck Protection Program (PPP), Evans Bank originated and closed 1,933 loans totaling approximately \$203 million during 2020, despite constantly changing rules, SBA operational issues and remote operations - effectively doubling the size of the commercial client portfolio in approximately 45 days.

- Retail Business Development Officers (BDOs) accounted for 1,036 loans totaling \$51.6 million. In 2020 the Bank collected \$7.4 million in PPP fees and recognized \$2.9 million \$600,000 of that amount was income on forgiveness of \$17 million in loans.
- Staff working on PPP significantly expanded, including the expansion of Relationship Managers, BDOs, and members of the Credit and Portfolio Management teams. Enhanced eSign capabilities were rapidly introduced to support PPP in the newly virtual lending environment.
- Evans was the only bank in the market that accepted applications from all customers and non-customers without pause, transacting with approximately 900 new-to-bank prospects. Results include over 500 new deposit accounts opened as well as qualified referrals for other lines of business or products (cash management, insurance, wealth, mortgage)
- The Buffalo District of the U.S. Small Business Administration awarded Evans Bank the Advocate Award for its outstanding work in the PPP program.

Work/Life Solutions, Evans Bank's two-year old employee resource referral, financial education and savings and loan program created in partnership with the United Way of Buffalo & Erie County, continued its successful trajectory this year, with employers finding great value in helping their employees to feel supported during the pandemic. Evans invested another \$100,000 in 2020, bringing our commitment to \$300,000 over three years. The original Work/Life Solutions Program Director was hired by the FINRA Foundation to oversee all its Workplace Financial Programs nationwide--a testament to the national reputation of the program. In addition to the hiring of a new Program Director, a second Resource Coordinator was hired, and four new employers joined the program. As one of the only banks in the nation offering an Employee Sponsored Small Dollar Loan (ESSDL) program, Evans was featured in "Employer-Sponsored Small-Dollar Loans: A Survey of Products and Employers," a report from the FINRA Foundation and Urban Institute aimed at exploring the current ESSDL market and emerging issues. The Bank continues to receive national attention for the program and to serve as a resource for other banks seeking to institute similar initiatives.

A new bank branch office in **Westminster Commons**, a low-income senior housing project financed by Evans Bank, was approved by the Board and subsequently received OCC approval. The branch is expected to open in the first half of 2021 on the first floor of the refurbished Settlement House, a historically significant building originally constructed in 1893 and will offer extensive products and services in response to community needs.

Evans Bank was one of the first partners to sign on to East Side Avenues, an innovative public/private partnership among New York State, foundations and corporations in 2018 and continued its active participation this year. The initiative is focused on paths to prosperity through commercial, historic and human investment in historically underserved and economically challenged areas of Western New York. This year our focus was community-based real estate development training which provided East Side residents and building owners with an in-depth overview of the commercial real estate development process via a tuition-free, non-credit bearing, adult education program.

Continuing our three-year partnership with **Building Excellent Schools**, Evans Bank made donations of \$50,000 each to Persistence Preparatory Academy (PPA) and Buffalo Collegiate Charter School (BCCS) to assist in changes needed to respond to COVID-19, including the securing of additional space to accommodate socially distanced classrooms at BCCS and virtual curriculum supports at PPA. This represents a total investment of \$350,000 over three years.

A new **Financial Fitness** initiative was launched with over 25 Evans associates participating in extensive content and presentation training to provide financial education in-person and virtual workshops. Programs are offered on a variety of topics including retirement planning, savings, asset building and customized programs and have been very well received. This initiative will grow in 2021 with additional modules, videotaped sessions and an expanded team to include associates from Insurance and Employee Benefits.

### **Corporate Citizenship and Community Involvement**



### **Additional Contributions**

In addition to its Signature Programs, Evans provided financial support to a number of other organizations in 2020:

- Buffalo City Mission provided the financing, which made the new Alfiero Family Center of Hope and Promise a reality. Slated to
  open in March 2021, the center will provide services to help decrease the number of homeless people, or those on the brink of
  homelessness. The services will include space for social service agencies, case management, mental health services, medical
  care, the first recuperative care unit in Buffalo, job training, education, food, clothing and more.
- United Way sponsored Work/Life Solutions program, board service
- Leadership Buffalo provided financial support, board service, and has nominated an Evans executive for participation in the program each year
- FeedMore WNY provided financial and volunteer support including employee food drive, board service
- COVID-19 support Evans also supported a number of COVID-19/emergency response funds in Buffalo and Rochester



### **Employee Volunteerism**

Evans executives serve on over 30 community/nonprofit boards, leveraging their expertise and experience and financial support to benefit these groups and their vital work.

In addition to its Community Commitment Team which performs organized volunteer service with a variety of community partners, Evans provides associates with two days of volunteer paid time-off for community support. This year, in addition to food drives, and collections for veterans in Buffalo and Rochester, associates were permitted to do their volunteer service virtually, involving their families in such projects as making cards for seniors and area hospital patients, and making t-shirts into grocery bags for area food banks.



### **Environment**

As part of the Bank's move to our new campus, Evans entered into an agreement with Go BuffaloNiagara which partners with employers to create a more sustainable commuting system for their employees. GO Buffalo-Niagara is managed by GObike Buffalo and powered by 511NY Rideshare, a program of the New York State Department of Transportation. As a corporate partner, GBN will assist Evans in arranging carpools for our employees, assisting with access to mass transit and will cover emergency ridesharing for employees who carpool or take mass transit to work.

# **Board of Director Committees**

The Company's Board of Directors has four outstanding committees: the Audit Committee, the Corporate Governance and Nominating Committee, the Human Resource and Compensation Committee and the Enterprise Risk Committee. The members of each committee have been nominated by the Chairman of the Board of Directors and approved by the full Board. The names of the members of the Audit Committee, the Human Resource and Compensation Committee, and the Corporate Governance and Nominating Committee, together with a brief description of their functions, are set forth below.

### **Audit Committee:**

Michael J. Rogers, Chair	Nora B. Sullivan
James E. Biddle, Jr.	Lee C. Wortham
Christina P. Orsi	

The Audit Committee met five times during fiscal 2020. The Audit Committee is responsible for reviewing the financial information of the Company that will be provided to shareholders and others, overseeing the systems of internal controls which management and the Board of Directors have established, selecting and monitoring the performance of the Company's independent auditors, and overseeing the Company's audit and financial reporting processes. The Board of Directors has determined that James E. Biddle, Jr., Michael J. Rogers, Nora B. Sullivan and Lee C. Wortham each qualify as an "audit committee financial expert" as defined in Item 407(d) of Regulation S-K. Each member of the Audit Committee is an "independent director" in accordance with applicable NYSE American listing requirements, including the heightened independence requirements applicable to Audit Committee members, and Rule 10A-3(b)(1) under the Exchange Act. The Board of Directors has adopted an Audit Committee Charter, which is available in the Governance Documents section of the Company's website at (<a href="https://www.evansbancorp.com">www.evansbancorp.com</a>), which can be found by clicking on "Governance", then "Governance Documents".

### **Human Resource and Compensation Committee:**

Thomas H. Waring, Jr., Chair	Christina P. Orsi
Jody L. Lomeo	David R. Pfalzgraf, Jr.
Kimberley A. Minkel	Lee C. Wortham

The Human Resource and Compensation Committee met six times during fiscal 2020. The Human Resource and Compensation Committee is responsible for administering the Company's 2019 Long-Term Equity Incentive Plan and awarding new grants thereunder, for administering the Evans Excels Performance Incentive Plan, the Employee Stock Purchase Plan, the Executive Severance Plan, the SERP Plans (defined below), the Deferred Compensation Plan, and the Executive Incentive Retirement Plan, for making such determinations and recommendations as the Human Resource and Compensation Committee deems necessary or appropriate regarding the remuneration and benefits of employees of the Company and its subsidiaries, and, in addition, for reviewing with management the Compensation Discussion and Analysis and providing a report recommending to the Board of Directors whether the Compensation Discussion and Analysis should be included in the Proxy Statement.

The Human Resource and Compensation Committee has the authority to act on behalf of the Board of Directors in setting compensation policy, administering Board or shareholder-approved compensation plans, approving benefit programs and making decisions for the Board with respect to compensation of senior management. Except as otherwise required by the applicable rules of the SEC or the NYSE American, the Human Resource and Compensation Committee may delegate any of its responsibilities to a subcommittee comprised of one or more members of the Human Resource and Compensation Committee, the Board or members of management. As discussed in more detail below under "Compensation Discussion and Analysis," the Company's executive officers may attend Human Resource and Compensation Committee meetings to present data and analysis and to make recommendations regarding compensation, benefit plans and promotions for executive officers other than the President and CEO. The Human Resource and Compensation Committee, on an annual basis, reviews and approves corporate goals and objectives relevant to CEO and other officer compensation, evaluates the performance of the CEO and the other executive officers in light of those goals and objectives, and determines and recommends compensation levels for the CEO and the other executive officers to the full Board of Directors based on this evaluation.

#### **Board of Director Committees**

The Human Resource and Compensation Committee also has the authority to review and recommend to the full Board for approval director compensation, including board fees, committee fees and additional compensation, including awards of restricted stock and stock options.

In carrying out its duties, the Human Resource and Compensation Committee has the authority to retain, at the Company's expense, to oversee the work of, and to terminate, a compensation consultant. The Human Resource and Compensation Committee also has the authority to retain independent counsel and other advisors at the Company's expense. During 2020, the Human Resource and Compensation Committee engaged McLagan of Aon Plc ("McLagan"), an independent firm, to provide recommendations with respect to a revised peer group of public banks, advisement on the CEO employment agreement amendment, and industry insights regarding incentive reward trends due to the COVID-19 pandemic. The material elements of the instructions given to the compensation consultant, and its recommendations, are discussed below under "Executive Compensation".

The Human Resource and Compensation Committee reviews and re-approves, on an annual basis, its committee charter and the Company's executive compensation philosophy, which is described in greater detail below. The Human Resource and Compensation Committee also conducts an annual self-assessment to confirm the Human Resource and Compensation Committee's satisfactory completion of its responsibilities under its committee charter.

The Board of Directors has determined that each of the members of the Human Resource and Compensation Committee is an "independent director," in accordance with applicable NYSE American listing requirements, including the heightened independence requirements applicable to compensation committee members. The Board of Directors has adopted a Human Resource and Compensation Committee Charter, which is available on the Company's website at (<u>www.evansbancorp.com</u>), by clicking on "Governance", then "Governance Documents".

### **Corporate Governance and Nominating Committee:**

David R. Pfalzgraf, Jr., Chair	Nora B. Sullivan
Michael A. Battle	Thomas H. Waring, Jr.
Jody L. Lomeo	Lee C. Wortham

The Corporate Governance and Nominating Committee met five times during fiscal 2020. Its purpose is to assist the Board in developing and implementing corporate governance guidelines for the Company, and to provide oversight of the corporate governance affairs of the Company, including strategic planning. It is also charged with the responsibility of identifying and recommending to the Board candidates for director nominees to be presented to the shareholders for their consideration at the Annual Meetings of Shareholders, and to fill vacancies on the Board of Directors. The Board of Directors has determined that each of the members of the Corporate Governance and Nominating Committee is an "independent director," in accordance with applicable NYSE American listing requirements. The Board of Directors has adopted a Corporate Governance and Nominating Committee Charter, which is available in the Governance Documents section of the Company's website at (<a href="https://www.evansbancorp.com">www.evansbancorp.com</a>), which can be found by clicking on "Governance", then "Governance Documents".

The Company's bylaws set out the procedure to be followed by shareholders desiring to nominate directors for consideration at an annual meeting of shareholders. Under the Company's bylaws, shareholder director nominations must be submitted to the Secretary of the Company in writing not less than 14 days nor more than 50 days immediately preceding the date of the annual meeting. If less than 21 days' notice of the annual meeting is given to shareholders, nominations must be mailed or delivered to the Secretary of the Company not later than the close of business on the seventh day following the day on which the notice of meeting was mailed. Such notification must contain the following information to the extent known by the notifying shareholder: (a) name and address of each proposed nominee; (b) the principal occupation of each proposed nominee; (c) the total number of shares of common stock of the Company that will be voted for each proposed nominee; (d) the name and residence address of the notifying shareholder; and (e) the number of shares of common stock of the Company owned by the notifying shareholder. Candidates for nomination to the Board of Directors must meet criteria established from time to time by the Board of Directors or a duly authorized committee of the Board. Additionally, the Company's bylaws require that, in order to serve as a director of the Company, an individual must be less than 70 years of age. The Company's bylaws provide that a Director who obtains the age of 70 years old during his or her term as a Director may remain in office through the expiration of his or her term. Nominations not made in accordance with the bylaws of the Company

#### **Board of Director Committees**

may be disregarded by the presiding officer of the meeting, in his or her discretion, and upon his or her instruction, the inspectors of election may disregard all votes cast for each such nominee. However, in the event that any such nominee is nominated by more than one shareholder, the nomination shall be honored, and all votes cast in favor of such nominee shall be counted if at least one nomination for that person complies with the provisions of the bylaws of the Company.

The process whereby the Corporate Governance and Nominating Committee identifies director candidates may include identification of individuals well-known in the community in which the Company operates and individuals recommended to the Corporate Governance and Nominating Committee by current directors or officers who know those individuals through business or other professional relationships, as well as recommendations of individuals to the Corporate Governance and Nominating Committee by shareholders and customers. The Company has not historically received director candidate recommendations from its shareholders. However, the Corporate Governance and Nominating Committee will consider qualified nominees recommended by shareholders, and there is no difference in the manner in which the Corporate Governance and Nominating Committee will evaluate director candidates recommended by shareholders, as opposed to director candidates presented for consideration to the Corporate Governance and Nominating Committee by directors, officers or otherwise. The Corporate Governance and Nominating Committee, in conjunction with the CEO, maintains a list of potential director candidates based upon community reputation and contacts, record of accomplishments, and skill set. Additionally, the Corporate Governance and Nominating Committee reviews committee and Board assessments for competencies and needs and seeks to identify candidates that will assist in the continued development and enhancement of the Board of Directors. In its evaluation of prospective director candidates, the Corporate Governance and Nominating Committee considers an individual's independence (as defined in the listing rules of the NYSE American), as well as his or her skills and experience relative to the needs of the Company. Director candidates meet personally with the members of the Corporate Governance and Nominating Committee and are interviewed to determine their satisfaction of the criteria referred to above. Although the Company has no policy regarding diversity, the charter of the Corporate Governance and Nominating Committee provides that diversity is one of the criteria it may consider when selecting individuals to recommend for Board membership, together with independence, sound judgment, skill, integrity, willingness to make the required time commitment, understanding of financial statements and knowledge of and experience in the Company's and its subsidiaries' businesses, and the interplay of a candidate's experience with the experience of other members of the Board of Directors.

### **Enterprise Risk Committee:**

Nora B. Sullivan, Chair	Kimberley A. Minkel
Michael A. Battle	David J. Nasca
James E. Biddle, Jr.	Michael J. Rogers
Kevin D. Maroney	Lee C. Wortham
Robert G. Miller, Jr.	

Our Enterprise Risk Committee ("ERC") is responsible for overseeing and approving company-wide risk management practices throughout the Company, overseeing management's risk assessment process and risk management infrastructure, reviewing management's risk-management framework in the context of the Company's size and business activities, and advising on risks that the Company may face. The ERC will review and discuss with management, at least annually, the Company's risk governance structure and the Company's risk management and risk assessment guidelines and policies regarding market, credit, operations, liquidity, funding, reputation, cybersecurity and franchise risk, and the Company's risk tolerance. The ERC will review at least quarterly the major risk exposures of the Company and its business units against established risk management methodologies and targets. The Board's role in the Company's risk oversight process includes receiving reports, at least quarterly, from members of senior management on areas of material risk to the Company, including operational, financial, credit, liquidity, legal and regulatory, and strategic and reputational risks. The full Board (or the appropriate committee in the case of risks that are under the purview of a particular committee) receives these reports from the appropriate "risk owner" within the organization to enable it to understand our risk identification, risk management and risk mitigation strategies. When a committee receives the report, the chairman of the relevant committee reports on the discussion to the full Board during the committee reports portion of the next Board meeting. This enables the Board and its committees to coordinate the risk oversight role, particularly with respect to risk interrelationships. The Board's role in the Company's risk oversight process has not directly impacted its leadership structure.

# **Director Compensation**

Director Compensation Philosophy. The Company's director compensation program is designed to provide a compensation amount and structure that will attract and retain highly competent, skilled and engaged individuals for Board service. In order to ensure that its director compensation program remains competitive but appropriate, the Human Resource and Compensation Committee reviews director compensation, on an annual basis, against the same proxy peer group as that used in the review of executive compensation, as described below under "Executive Compensation – Compensation Discussion and Analysis." The desired total director compensation is at the 50th percentile of the proxy peer group and is delivered in both cash and equity. While many of the companies in our proxy peer group do not rely on equity compensation for their directors, the Human Resource and Compensation Committee believes that using a mix of cash and equity compensation aligns director compensation with long term shareholder value, while at the same time providing directors with an appropriate compensation for their service.

**Director Fees.** Each director of the Company also serves as a member of the Board of Directors of the Bank. Non-employee directors do not receive compensation for attending meetings of the Bank's Board, but do receive committee meeting fees. It is the policy of the Board that employee directors are not paid for their service on the Company's or the Bank's Board of Directors in addition to their regular employee compensation.

### During fiscal 2020:

- Non-employee directors were paid a retainer at the rate of \$1,708 in cash, payable on a monthly basis, and \$1,708 per month in shares of restricted stock payable as a lump sum grant equal to \$20,500 at the January board meeting. The number of shares of restricted stock awarded is calculated by dividing \$20,500 by the closing price for a share of the Company's common stock on the NYSE American on the date of grant. In January 2020, each non-employee director received a grant of 520 shares of restricted stock, at a grant date fair value of \$39.43 per share, for service during 2020. In May of 2020, Mr. Maroney, upon joining the board following our acquisition of Fairport Savings Bank, received a grant of 559 shares of restricted stock at a grant date fair value of \$24.44 for service as a non-employee director for the remainder of 2020. Each restricted stock grant vests 100% on the first anniversary of the grant date, subject to full acceleration of vesting upon an individual's death, disability, retirement or involuntary termination in connection with a change in control of the Company. Vesting of restricted stock grants is accelerated on a pro-rated basis upon the individual's resignation.
- Non-employee directors were paid an annual cash retainer fee per committee as follows, with the fee paid over the course of the year in 12
  equal monthly installments. In recognition of their heightened responsibilities, each committee chairperson is entitled to an annual retainer
  as described below. Members of the Enterprise Risk Committee did not receive an annual retainer and instead were paid per meeting
  attended, as set forth below.
  - Audit Committee: Chairperson \$6,750, Member \$3,750
  - Human Resources and Compensation Committee: Chairperson \$4,750, Member \$3,150
  - Corporate Governance and Nominating Committee: Chairperson \$3,350, Member \$2,150
  - Enterprise Risk Committee: Chairperson \$800 per meeting, Member \$600 per meeting
- Non-employee directors received \$600 for attendance at a strategic planning meeting held outside of normal monthly Board meetings and regular committee meetings.
- In addition to the annual service fee described above and Board meeting fees, the individual serving as Chairman of the Company's Board
  of Directors and the Bank's Board of Directors is entitled to receive an annual fee of \$40,000. He or she does not receive committee
  meeting fees while serving as Chairman.
- In addition to the annual service fee described above and Board and committee meeting fees, the individual serving as Vice Chairman of the Company's Board of Directors and the Bank's Board of Directors is entitled to receive an annual fee of \$5,000.

Director Compensation. The following table provides information with regard to the compensation paid to the Company's non-employee directors for their service during the fiscal year ended December 31, 2020.

	Fees Earned or		Change in Pension Value and	
Name	Paid in Cash (\$) (1)	Stock Awards (\$) (2)(3)	Non-qualified Deferred Compensation Earnings (\$) (4)	Total (\$)
Michael A. Battle	29,850	20,504	_	50,354
James E. Biddle, Jr.	31,450	20,504	12,278	64,232
Jody L. Lomeo	26,400	20,504	_	46,904
Kevin D. Maroney (5)	18,467	13,662	<del></del>	32,129
Robert G. Miller, Jr. (6)	28,300	20,504	_	48,804
Kimberley A. Minkel	30,850	20,504	_	51,354
Christina P. Orsi	27,400	20,504	_	47,904
David R. Pfalzgraf, Jr.	27,600	20,504	_	48,104
Michael J. Rogers	35,050	20,504	_	55,554
Oliver H. Sommer (7)	28,717	20,504	_	49,221
Nora B. Sullivan	28,600	20,504	_	49,104
Thomas H. Waring, Jr.	28,000	20,504	1,227	49,731
Lee C. Wortham	60,500	20,504	<del></del>	81,004

- (1) Includes the aggregate amount of the cash retainer, plus all committee and/or chairmanship fees and meeting fees paid to each director for service in 2020.
- (2) Reflects the fair value of the awards at grant date, in accordance with FASB ASC Topic 718 for financial statement reporting purposes. For additional information as to the assumptions made in valuation, see Note 14 to the financial statements filed with the SEC in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020. Amounts shown in the table are based on the Company's accounting expense for these awards, and do not necessarily correspond to the actual value that may be realized by the directors.
- (3) The following reflects all equity awards granted to each director that were outstanding as of December 31, 2020:

Name	Stock Awards (#)
Michael A. Battle	520
James E. Biddle, Jr.	520
Jody L. Lomeo	520
Kevin D. Maroney	559
Robert G. Miller, Jr.	520
Kimberley A. Minkel	520
Christina P. Orsi	520
David R. Pfalzgraf, Jr.	520
Michael J. Rogers	520
Nora B. Sullivan	520
Thomas H. Waring, Jr.	520
Lee C. Wortham	520

Mr. Maroney's equity awards, which were granted in May 2020 for his services as a director from May to December 2020, had a grant date fair value of \$24.44. All other equity awards granted to each director had a grant date fair value of \$39.43.

- (4) The Company maintains a non-qualified deferred compensation plan whereby the directors may elect to defer 1% to 100% of their fees until retirement or termination of service. The Company credits such deferrals at a rate determined at the beginning of each plan year equal to 1% over the prime rate as of each January 1st. This column reflects amounts credited under the deferred compensation plan during 2020 at interest rates greater than 120% of the applicable federal long-term rate then in effect. Only the above-market portion of interest credited to the participating directors' accounts has been reported.
- (5) Mr. Maroney joined the Company's Board of Directors on May 1, 2020.
- (6) Mr. Miller retired as Secretary of the Company, President of The Evans Agency, LLC, and Executive Vice President of Evans Bank, N.A effective March 29, 2019. Mr. Miller continues to serve as a director of the Company.
- (7) Mr. Sommer resigned from the Company's Board of Directors on September 15, 2020.

# Human Resource and Compensation Committee Interlocks and Insider Participation

The members of the Human Resource and Compensation Committee during 2020 were: David R. Pfalzgraf, Jr., Thomas H. Waring, Jr., Lee C. Wortham, Jody L. Lomeo, Kimberly A. Minkel and Christina P. Orsi. None of the members of the Human Resource and Compensation Committee was, during fiscal 2020 or previously, an officer or employee of the Company or any of its subsidiaries, and no member had a relationship requiring disclosure under "Transactions With Related Persons," below.

During fiscal 2020, none of the Company's executive officers served on the compensation committee (or equivalent) or on the board of directors of another entity with "interlocking" relationships requiring disclosure under applicable SEC rules.

# **Human Resource and Compensation Committee Report**

The information contained in this Human Resource and Compensation Committee Report shall not be deemed to be "soliciting material" or to be "filed" or incorporated by reference in future filings with the SEC, or subject to the liabilities of Section 18 of the Exchange Act, except to the extent that the Company specifically requests that the information be treated as soliciting material or specifically incorporates it by reference into a document filed under the Securities Act of 1933 or the Exchange Act.

The Human Resource and Compensation Committee of the Board of Directors has reviewed and discussed the section of this Proxy Statement entitled "Compensation Discussion and Analysis" with management. Based on this review and discussion, the Human Resource and Compensation Committee recommended to the Board of Directors that the section entitled "Compensation Discussion and Analysis" be included in this Proxy Statement and incorporated by reference into the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020.

# **Human Resource and Compensation Committee**

Thomas H. Waring, Jr., Chair	Christina P. Orsi
Jody L. Lomeo	David R. Pfalzgraf, Jr.
Kimberley A. Minkel	Lee C. Wortham

# **Compensation Discussion and Analysis**

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The following discussion provides an overview of the Company's executive compensation program, including its philosophy and objectives, and the rationale for the Human Resources and Compensation Committee's compensation decisions related to the following executives referred to in this discussion as "Named Executive Officers" ("NEOs") for 2020:

Name	Title
David Nasca President and Chief Executive Officer of the Company and the Bank	
John Connerton	Treasurer of the Company and Executive Vice President and Chief Financial Officer of the Bank (principal financial officer)
Aaron Whitehouse	Senior Vice President of the Bank and President of The Evans Agency, LLC

# **Executive Summary**

The Company's operations and financial results for the majority of 2020 were substantially influenced by the COVID-19 pandemic. The Company updated operating protocols to continuously provide virtually all banking services while prioritizing the health and safety of both its clients and associates. Banking centers offered drive through services without interruption, while lobbies were fully open or accessible to clients via appointment, conditional to virus trends at any point in time during the year. Sales associates, support teams and management have largely continued working remotely. In addition, the Company has maintained its focus on enhancing remote, mobile and online processes to better support a bank anytime anywhere environment. The most notable financial impact to our results of operations was a higher provision for loan losses primarily reflecting the substantial increase in economic uncertainty and the resultant potential for increased credit losses in future periods as a consequence of the COVID-19 pandemic.

To assist clients during the pandemic, the Company implemented distinct COVID-19 relief programs to provide payment deferrals, fee waivers, and suspension of residential property foreclosures, among others. The Company also actively monitored the actions of federal and state governments to proactively assist clients and ensure awareness of each financial assistance program available.

# **Executive Compensation Philosophy**

The Company seeks to align the interests of its NEOs with the interests of its shareholders. The Company's executive compensation program is designed to complement the Company's Strategic Plan objectives and to reward executives for performance as measured against short-term goals, long-term sustained results to the Company's shareholders, and the Company's core values. The Company continues to design and monitor its compensation programs to further ensure that those programs are aligned with these objectives and to reflect emerging best practices.

In addition, the Company continues to focus on rewarding NEOs for achievement of short-term and long-term strategic and operational goals and increased shareholder return, while at the same time avoiding the encouragement of excessive or unnecessary risk taking. Key features of the Company's executive compensation program are:

- Substantial percentage of short-term and long-term incentive compensation is tied to key corporate and individual performance goals
  established by the Human Resource and Compensation Committee to further align the interests of NEOs with those of the Company's
  shareholders.
- Compensation criteria are structured so that achievement of corporate and individual goals do not encourage excessive risk-taking through the use of guardrails, which provide a top and bottom metric to monitor performance, and a mix of performance metrics, which reduce the risk associated with any single performance metric.
- Performance-based compensation paid to our executive officers is subject to a "clawback" policy, providing for the return of incentive compensation in the event of a restatement of our financial statements involving fraud or illegal conduct.
- No tax "gross-ups" are included in any employment-related agreements.
- Perguisites and personal benefits are limited to those that support a demonstrated business purpose.
- Change in control provisions in the Company's and the Bank's employment and other agreements with its NEOs provide for payment of severance benefits, including accelerated vesting of stock options and restricted stock, only upon termination of employment without cause or voluntarily resignation due to job diminishment in connection with a change in control (a so-called "double trigger" event).
- Our Insider Trading Policy prohibits our directors and executive officers, including NEOs, from engaging in any hedging or monetization transactions involving Evans Bancorp securities.

Compensation Program Objectives and Overview. The objective of the Company's executive compensation programs is to attract, develop and retain executive officers capable of effectively leading the Company and maximizing performance for the benefit of the Company's shareholders.

Role of the Human Resource and Compensation Committee. The Committee is composed solely of independent directors of the Company. It is responsible for all policies, practices and governance related to director and executive compensation and oversees the executive compensation program for our NEOs. As part of this responsibility, the Committee, on an annual basis, reviews and approves corporate goals and objectives relevant to executive compensation, and reviews and evaluates the performance of each of the senior executive officers, including the NEOs, in light of those goals and objectives. Compensation for the NEOs is reviewed and approved by the Committee during the first quarter of each year based on performance during the prior year. Base salary is then reviewed a second time, typically during the third fiscal quarter, to determine whether an individual's performance merits a further increase, or to address other changes that occur later in the fiscal year. The Committee administers, and makes grants under, the Company's equity incentive plans. The Committee meets at least quarterly.

The decisions made regarding senior executive compensation, including NEO compensation, are based primarily upon the Committee's assessment of each executive's leadership and operational performance, and his or her potential to contribute to the long-term success and sound operation of the Company and to enhance long-term shareholder value. While the Committee establishes objective performance measures, such as those under the cash bonus incentive plan, the Committee primarily makes a subjective assessment of each individual's performance, rather than rigid formulas or short-term changes in business performance, in determining the amount and mix of compensation elements and whether each particular payment or award provides an appropriate incentive and reward for performance that sustains and enhances long-term shareholder value. Key factors affecting the Committee's subjective assessment of performance include the executive's performance compared to the financial, operational, and strategic goals established by the Board of Directors at the beginning of each fiscal year; contribution to the Company's financial

## **Executive Compensation**

results, particularly with respect to key metrics such as asset growth, disciplined investment, and organizational excellence to increase shareholder value. Additionally, the Committee assesses each executive's presence in and commitment to the community.

Role of Executive Officers. Although the Committee is ultimately responsible for designing our executive compensation program, input from the Company's Chief Executive Officer ("CEO") is critical in ensuring the Committee has appropriate information to make informed decisions. In particular, the CEO attends Committee meetings to present data and analysis and to formulate recommendations regarding compensation for executive officers, benefit plans, and promotions. The CEO does not attend portions of Committee meetings during which their performance is being evaluated or their compensation is being determined.

Role of Compensation Consultants. Periodically, the Committee engages a compensation consultant to review the Company's compensation programs and provide recommendations. During 2020, the Committee retained McLagan to provide recommendations and insights on three areas. The first area pertained to the recommendation of a revised peer group of public banks to use for executive market compensation comparison as well as assessment of financial performance due to the acquisition of Fairport Savings Bank by the Company in 2020. The second area was relating to the advisement on the CEO employment agreement amendment. The third area was to gain industry insights from similar sized publicly held community banks regarding incentive reward trends due to the COVID-19 pandemic and its impact on the banking industry.

The Committee considered the independence of McLagan in light of SEC rules and New York Stock Exchange corporate governance listing standards, and received a report from McLagan addressing the independence of the firm and its consultants, which included the following factors: (1) that no other services were provided to the Company; (2) fees paid by the Company as a percentage of the firm's total revenue; (3) policies or procedures maintained by the firm that are designed to prevent a conflict of interest; (4) that there were no business or personal relationships between the firm and its consultants and any member of the Committee; (5) any company stock owned by the firm and its consultants; and (6) that there were no business or personal relationships between the Company's executive officers and the firm and its consultants. The Committee discussed these considerations and concluded that the work performed by McLagan and its consultants involved in the engagement did not raise any conflict of interest and concluded that they were independent Compensation Committee consultants.

Benchmark Analysis. The base salaries paid to the NEOs are compared to a "benchmark" established using relevant industry compensation surveys and compensation information derived from proxy statements filed by other publicly held companies in the financial services industry. The Committee considers the compensation data and financial performance of the financial institutions included in those surveys and filings. For this analysis, the Committee also considers data from its proxy peer group. The 2020 Proxy Peer Group was compiled after the Committee reviewed the recommendations by compensation consultant, McLagan. The Committee concluded to include financial institutions with assets ranging from approximately one-half to almost double the Company's asset size, with return on assets, return on average equity and earnings per share similar to or better than the Company's. The Committee also strived to include peers that had a comparable customer composition and geography. Based upon the Committee's review and discussion, the 2020 Proxy Peer Group consists of 22 companies. 10 were included in the proxy peer group used since 2017. 12 peers were added. The 2020 Proxy Peer Group are as follows:

1st Constitutional Bancorp	FNCB Bancorp, Inc.	Orrstown Financial Services
Chemung Financial Corp.	Greene County Bncp, Inc.	QNB Corp.
ChoiceOne Financial Services	LCNB Corp.	People Financial Services
Cordorus Valley Bancorp, Inc.	Level One Bancorp, Inc.	Pioneer Bancorp
Enterprise Bancorp, Inc.	Macatawa Bank Corp.	Unity Bancorp, Inc.
Farmers & Merchants Bancorp	Mid Penn Bancorp, Inc.	Western New England Bancorp
Farmers National Banc. Corp.	NorthWest Indiana Bancorp	
First Savings Financial Group	Old Second Bancorp, Inc.	

In addition, the Committee reviewed industry compensation data published by Pearl Meyer as well as by McLagan, by both asset size and geographic region. While the 2020 Proxy Peer Group reflected financial institutions that are the most similarly situated to the Company, the Committee believes that it is useful to examine the "best practices" of a broader group of companies, and that multiple sources of compensation data assist the Company in designing pay

programs that are both contemporary and relevant. The Pearl Meyer compensation survey report for 2020 consisted of forty-eight (48) financial institutions from the Northeastern United States with asset sizes of \$1 billion to \$3 billion. The McLagan survey is a report consisting of twenty-one (21) financial institutions in economic regions in the United States similar to the Company's and also segregated by asset size between \$1 billion to \$3 billion.

Compensation Recovery Policy. The Company's Incentive Plan Clawback Policy provides for the recovery of performance-based compensation paid to certain senior executives of the Company, including the NEOs, in the event of a restatement of the Company's consolidated financial statements. The policy applies to performance-based compensation paid during the three-year period prior to the correction of an accounting error, where the amount of such compensation paid to the executive was increased based on the erroneous financial statements, and the executive engaged in fraud or illegal conduct which materially contributed to the need for the restatement. The Company's short-term and long-term incentive plans is subject to recovery pursuant to the Company's Incentive Plan Clawback Policy.

Elements of Executive Total Compensation. The following discussion describes the key elements of the Company's NEO compensation program and the actions taken with respect to each element for 2020. The Committee reviewed the various elements of executive compensation provided by the Company during 2020 with a view toward aligning executive interests with those of the Company's shareholders and the long-term interests of the Company. The Committee determines the allocation of compensation among base salary, and short term and long-term incentives by reviewing data from the Company's Proxy Peer Group (described above), as well as using salary surveys and review of industry trends. The elements of the Company's NEO compensation program include the following:

Compensation Element	Description or Purpose	Fixed/ Performance-Based	Short-Long-Term
Base Salary	Attract and retain executives	Fixed	Short-Term
Short Term Cash Incentives	Drive performance achievement and create stockholder value	Performance-Based	Short-Term
Equity Incentives	Aligns interests with stockholders and serves as a retention tool through multi-year vesting	Performance-Based	Long-Term
Benefits	Supplemental Retirement and Defined Contribution Plan	Fixed	Long-Term
Other Compensation	Retirement plans and health and welfare benefits on the same basis as other employees. Limited perquisites.	Fixed	Short- and Long- Term

Base Salary. Base salary is determined by individual factors, such as the employee's role in the organization, scope and complexity of responsibility of the position, the market value of his or her job, the level of an individual's expertise in the role and his or her performance in the position, as well as Company performance factors, such as Company financial performance, including earnings per share and growth in net income. Annual individual performance is measured for the CEO through a formal annual review by the Chairman of the Board of Directors and the Chairman of the Committee. Their review and recommendations are then shared and discussed with the full board (absent the CEO) prior making a final determination. For other NEOs, individual performance is reviewed monthly with the CEO. During these monthly meetings, any performance concerns are shared with the executive, and corrective measures (if needed) are outlined. Based on these monthly meetings and the CEO's evaluation of each individual's performance, the CEO makes recommendations to the Committee regarding annual adjustments to base salary for each of the other NEOs. In determining base salary, the Committee also considers the level of achievement of corporate strategic and operational objectives established by the Committee as described above under "Compensation Discussion and Analysis - Role of the Human Resource and Compensation Committee." The Committee also utilizes the compensation surveys and the Proxy Peer Group data as sources of information in determining base salary for Messrs. Nasca and Connerton. The Committee generally targets the 50th to the 75th percentile of the Proxy Peer Group for the base salary of Messrs. Nasca and Connerton. The base salary of Mr. Whitehouse is compared to data from the salary surveys, but not to Proxy Peer Group data due to a lack of comparable data for his position. As a result, Mr. Whitehouse's compensation is generally determined based upon individual performance as compared to annual goals, including the achievement of corporate strategic and operational objectives. For Messrs. Nasca and Connerton, the Committee uses the survey and peer group data as a point of reference and comparison only, for purposes of

# **Executive Compensation**

establishing certain target percentiles, but does not use the data to set a specific level of compensation to be achieved. For 2020, the Committee approved the following base salary for the NEOs:

Name	2020 Salary	2019 Salary	% Change
David Nasca	\$ 550,000	\$ 525,000	4.7%
John Connerton	\$ 255,000	\$ 243,000	4.9%
Aaron Whitehouse	\$ 208,000	\$ 200,000	4.3%

Mr. Nasca's base salary increase was made due to the Committee's assessment of his contributions in delivering on the goals of the Strategic Plan and continued growth of the Company. Mr. Connerton's salary was increased in recognition of his balance sheet management and overall financial leadership performance. Mr. Whitehouse's salary was increased effective September 2, 2020 due to effective leadership of the Company's commercial and personal insurance division. The 2020 base salary for Messrs. Nasca, Connerton and Whitehouse was 109%, 106% and 104%, respectively, of the weighted average base salary at the 50th percentile, as reported in the 2020 compensation surveys and 2020 Proxy Peer Group data utilized by the Committee as described above.

2. Short-Term Cash Incentive Compensation. The Evans Excels Performance Incentive Plan (the "Evans Excels Plan") is a short-term (annual) cash incentive compensation plan intended to reward performance of officers of the Bank, including the NEOs. The plan is designed to motivate employees to attain desired objectives and to encourage teamwork and collaboration while aligning compensation with overall Company performance. The plan is a key element of the total compensation provided to the NEOs and allows the Company to remain competitive with the market by providing an opportunity to the NEOs to receive significant cash incentives. The design of the plan is intended to ensure that benefits paid to NEOs and other officers are in alignment with both the Company's strategic plan and the achievement of individual performance goals. The award opportunities are linked to specific target and range of performance results for multiple performance measures and are calculated as a percentage of base salary in effect on the last day of the calendar day during the relevant performance, which runs from January 1st to December 31st. The Company typically makes payments in February of the year immediately following the end of the annual performance period. The following table illustrates the cash incentive opportunity for 2020 that would be payable to each of our NEOs if all individual goals were met at the specified level of performance (assuming no Committee discretionary override).

Annual Cash Incentive as a % of Base Salary

NEO	Threshold	Target	Stretch
David Nasca	18.75%	37.50%	56.25%
John Connerton	15.00%	30.00%	45.00%
Aaron Whitehouse	12.00%	24.00%	36.00%

The Committee determined these percentages by reviewing proxy peer group and compensation survey data and by aligning incentive levels with the goals of the Company's Strategic Plan. No increase to incentive payout percentages for each NEO were made in 2020, as the committee determined such levels to be appropriate.

For 2020, the Committee utilized the Company's annual adjusted net income, on a consolidated basis, as the performance metric for determining the Company's performance under the Evans Excels Plan for Messrs. Nasca and Connerton. The Committee selected adjusted net income as a performance metric since the Committee believes it provides a reasonable balance between shareholder value and appropriate employee motivation and reward. Adjusted net income is a non-GAAP financial measure and is defined as net income (GAAP) as reported in the Company's financial statements excluding the short-term cash incentive payment, which is calculated net of any tax impact associated with the short-term cash incentive payment. The goals set for 2020 and the actual results, as derived from GAAP net income, were as follows:

	Threshold	Target	Stretch	Actual
Net Income (GAAP)	\$ 13,535,395	\$ 14,099,370	\$ 15,158,738	\$ 11,246,449
Evans Excels Plan payments	1,456,375	2,741,918	4,092,415	1,337,299
Tax Effect	(378,657)	(712,899)	(1,064,028)	(347,698)
Adjusted Net Income	\$ 14,613,113	\$ 16,128,389	\$ 18,187,125	\$ 12,236,051

The Committee sets both Company and individual NEO goals each year in reviewing the Board-approved four-year Strategic Plan and aligning Board-approved business targets and associated desired metric results with the calendar year. The Company performance goals for each fiscal year are set in the fourth quarter of the prior to the annual performance period, and individual performance goals are set in the first quarter of the relevant annual performance period.

The individual performance measures established by the Committee are a combination of financial and operational goals derived from the Company's Strategic Plan. Each corporate and individual performance measure receives a weighting, which represents its relative importance to the achievement of the particular goals in the Company's Strategic Plan, and the NEO's ability to influence these goals. For each individual performance measure, the Committee establishes a "target", "threshold" and "stretch" standard.

# **Executive Compensation**

The table below shows the performance measures and relative weightings of the various performance measures utilized for each NEO for 2020. A performance measure requiring an NEO to deliver on a specified Strategic Plan goal will be broken down into several specific goals/action items, and whether the NEO achieves that goal at threshold, target or stretch level (or not at all) will be determined by the Committee based on the extent to which the NEO achieved meaningful results toward those specific goals/action items. Under the terms of the Evans Excels Plan, an individual must be employed by the Company on the payment date to receive payment thereunder.

NEO	Performance Measure	Weight	2020 Performance Rating
H	Adjusted Net Income	45%	Did Not Achieve
asca	Fairport Savings Acquisition & Integration	20%	Achieved at Target
ž	Long Term Strategic Facilities Solution	10%	Achieved at Stretch
avid	Information Technology Strategic Plan Implementation	5%	Achieved at Target
Da	Execution of Consumer Lending Strategy, Response to COVID Related Projects, Integration of New Products and Executive Talent Development	20%	Achieved at Target
L	Adjusted Net Income	30%	Did Not Achieve
onnerton	Long Term Strategic Facilities Solution	20%	Achieved at Stretch
uu e	Fairport Savings Acquisition & Integration	25%	Achieved at Target
Ö	Business Intelligence Solution	5%	Did Not Achieve
Response to COVID Related Projects and Effective Balance Sheet Manag		20%	Achieved at Target
0	Insurance Revenue Growth	30%	Did Not Achieve
hifehous	Insurance Strategic Plan Implementation	20%	Achieved at Target
e e	Insurance Expansion Strategy	15%	Achieved at Target
N.	Employee Benefit Division Integration & Growth	20%	Achieved at Target
Aaron V	Business and Talent Development	15%	Achieved at Target
-	Dusiness and Talent Development	10 /0	, torneved at ranget

As the table above illustrates, the Company did not achieve threshold level of adjusted net income due to the impact of additional provision for loan losses recorded during 2020 in response to the COVID-19 pandemic.

The Evans Excel Plan allows the Committee to eliminate, adjust or grant an NEO's incentive payout regardless of the individual or Company performance, however, such discretionary authority is exercised only in unusual circumstances as warranted. Although the Company achieved many strategic plan goals in 2020, the COVID-19 pandemic impacted its financial performance. As a result, the Committee, in consultation with compensation consultant McLagan, implemented the following changes to the Evans Excel Plan for 2020:

- Reduced the short-term incentive payments for the NEOs by 50% to preserve earnings to better align NEO total compensation with long term shareholder value and help fund the associate level incentive programs; and
- Eliminated the 5% efficiency ratio improvement goal for Messrs. Nasca and Connerton, which resulted in more weighting assigned to strategic plan and COVID-19-related projects in determining the short-term incentives, which the Committee felt was appropriate due to Messrs. Nasca's and Connerton's needed response for effective leadership in light of the COVID-19 pandemic.

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The incentive goals for Mr. Whitehouse were not adjusted.

As a result of the foregoing, the total achievement level for each NEO after the Committee's reduction in short term incentive payout in the 2020 plan year is listed in the table below:

NEO	as Percentage of Base Salary
David Nasca	11.25%
John Connerton	11.25%
Aaron Whitehouse	8.40%

The amounts paid under the plan to each NEO for 2020 are set forth in the Summary Compensation Table that follows this Compensation Discussion and Analysis.

3. **Equity Incentives.** The Company's shareholder-approved 2019 Long-Term Equity Incentive Plan (the "2019 Equity Plan") is designed to provide key employees with a reward opportunity that aligns the interests of the participants with those of the Company's shareholders by focusing on our Company's performance over a longer period of time. The types of awards granted under the 2019 Equity Plan are restricted stock and stock options. The 2019 Equity Plan both links the size of awards granted to the NEOs to the past performance of the Company and ties the ultimate realizable value of those awards to the future value of the Company's common stock, thereby aligning the NEOs' interests with those of the Company's shareholders, and encouraging a balance between growth and prudent risk-taking.

Both restricted stock and stock option awards also have a retentive effect because they vest over a period of time, typically four years from the date of grant. Vesting of the outstanding restricted stock and stock options may be accelerated under certain circumstances, such as the executive's death, disability or retirement, or if an executive's employment is terminated in connection with a change in control of our Company. Holders of restricted stock receive dividends if and when dividends are paid on the Company's common stock during the restrictive period, and have voting rights during the restriction period. Holders of stock options, on the other hand, have no rights as a shareholder until the options are exercised.

Awards granted under the equity incentive plan typically consist of 75% shares of restricted stock and 25% stock options, which the Committee believes is an appropriate formula to drive increased equity ownership by the Company's executive officers. The Committee may also grant awards of stock appreciation rights and restricted stock units under the equity incentive plan, but it has not historically done so.

The Committee believes that the Evans Excels Plan and 2019 Equity Plan together create an appropriate balance between short-term and long-term performance goals and encourage appropriate risk-taking.

The Committee exercises its discretion in determining when to grant equity incentive awards, as well as the size and nature of the awards. Equity awards are typically granted on an annual basis, during the first quarter of the fiscal year, based on prior year financial performance, but may under certain circumstances be granted at other times during the year, for example, in connection with a new hire or a change in position within the Company. Specifically, the Committee assesses the Company's performance during the prior year, the number of shares remaining available for issuance under the plan, the market price for the Company's common stock, and the Committee's subjective assessment of each individual's performance. The Committee does not establish specified pre-determined target award values.

In 2020, after considering various alternatives under the 2019 Equity Plan, the Committee determined to continue with its past practice of granting stock options and restricted stock based upon a mix of corporate and individual performance factors that influence this discretionary award. The timing of the award was adjusted from past years due to the COVID-19 pandemic and performance uncertainty until later in the year. Instead, the Committee reviewed and discussed various factors in July and October 2020 to evaluate whether an equity incentive would be granted in 2020. The Committee reviewed industry trends on incentive payouts by public firms with second quarter year ends, incentive trend insights provided by compensation consultants at McLagan and detailed Company strategic plan information such as strategy repositioning to arrive at the decision to indeed provide the NEOs and members of the Senior Leadership Team an equity grant in November 2020. It was determined by the Committee to provide the equity awards at levels similar to past years to align the NEO total compensation more significantly with long-term, shareholder value as the Committee reduced the short-term incentive by 50% for 2020. However, the Committee extended the vesting period by an additional year to a five-year graduated vesting schedule to recognize the long-term vision required to drive the Company's profitable growth, and to better align the long term interests of the NEOs with the Company's shareholders.

# **Executive Compensation**

During 2020, the Committee approved the following equity awards (for more detail on the awards granted to the Company's NEOs, see the "Summary Compensation Table" and "Grants of Plan-Based Awards" table below):

- Restricted Shares during 2020, a total of 17,350 shares of restricted stock were granted to 9 employees, of which 7,960 were granted to our NEOs.
- Stock Options during 2020, a total of 39,520 options were granted to 8 employees, of which 19,840 were granted to our NEOs.
- 4. Supplemental Executive Retirement Plan ("SERP"). Mr. Nasca is the sole participant in the Evans Bank, N.A. Supplemental Executive Retirement Plan for Senior Executives ("Senior Executive SERP") provided by the Bank, which increase his retirement benefit above amounts available under the Company's tax-qualified and other pension programs. The Committee believes that this plan, and the level of benefit that is provided under this plan, is appropriate to promote retention and to recognize and reward long-term service to the Company. The Senior Executive SERP provides a benefit to Mr. Nasca of 35% of his base salary for a period of 15 years that has been elected as a present value lump sum payment. There is a 10-year vesting period with respect to Mr. Nasca's benefits payable under the Senior Executive SERP. The Senior Executive SERP is unfunded and is considered a non-qualified plan for tax purposes.
- 5. **Executive Incentive Retirement Plan.** The Company provides certain key executives with an additional non-qualified retirement plan, the "Executive Incentive Retirement Plan" ("EIRP"). The plan provides an annual contribution by the Company equal to 5% of the executive's base salary at year end, which then earns interest at prime plus 100 basis points. Mr. Connerton is the only NEO participating in this plan. The EIRP is unfunded and is considered a non-qualified plan for tax purposes.

The Committee froze the EIRP to new participants and to new contributions as of December 31, 2019. Participants will continue to earn interest at prime plus 100 basis points until their benefit distribution upon vesting and separation from service with the Company occurs. A new EIRP was adopted, effective on January 1, 2020, and implements the same provisions as the original EIRP except for the following enhancements:

- Participant eligibility criteria was strengthened from a minimum total cash compensation of \$100,000 annually to total cash compensation of \$150,000 in order to better ensure the IRS "top hat" definition is being used for participant criteria.
- A third payout criteria was created. Specifically, the participant is entitled to receive a distribution under the new ERIP upon his or her separation from service after attaining 62 and completing at least 10 years of service with Evans.
- The new ERIP also creates a one year non-compete and non-solicitation for consistency with the current executive severance plan and change in control agreements.
- Payments were adjusted from having both a single lump sum payout or a 15-year equal payment installment option; to 2-to-15
  year annual equal installments in order to provide Evans with a clawback opportunity in the event the participant fails to comply
  with the one year non-compete and non-solicitation covenants.
- 6. **Perquisites.** The Company provides its NEOs with limited perquisites designed to assist the NEOs in being productive and which the Committee believes are reasonable, competitive and consistent with its overall executive compensation program. These perquisites, the aggregate cost of which is disclosed in the "Summary Compensation Table" below, generally include an auto allowance and club memberships, which the Committee believes are important to the NEOs' development of business relationships, an activity critical to the long-term success of the Company, and long-term disability insurance. The Company believes that its perquisites allow the NEOs to carry out their duties more effectively.

**Employment Agreements.** The Company believes the use of clear and concise employment contracts can be an effective tool to attract and retain senior executives, as well as to protect proprietary information and customer relationships. However, in recent years and consistent with trends in corporate governance, the Committee has been limiting its use of executive employment contracts. Currently, Mr. Nasca and Mr. Whitehouse are covered by an employment contract, which are both described below under "Employment and Change in Control Agreements with our NEOs".

Post-Termination Compensation. As mentioned above, the Company has historically been a party to employment contracts with its NEOs which provide for certain severance payments, described below under "Potential Payments Upon Termination or Change-in-Control," if the executive's employment terminates under circumstances

described in the employment contract. In addition, under the terms of the 2019 Equity Plan, if there is a change in control of the Company, the executive may be entitled to full acceleration of his or her equity-based compensation upon the executive's qualifying termination event thereafter, as described above under "Elements of Executive Total Compensation – Equity Incentives." The Committee believes that these arrangements are important as a recruitment and retention device, as most of the companies with which we compete for executive talent have similar severance protections for their executives. These arrangements may help incentivize the executive to remain with the Company and to assist in any potential change in control transaction, which provides security for the executive and stability for the Company. The Committee attempts to balance protection of its executives upon a change in control with protection of the Company's interests by making accelerated vesting available upon a change in control only if the executive is involuntarily terminated or voluntarily resigns due to a job diminishment in connection with the change in control (a so-called "double-trigger"). Additionally, the Committee links severance payments to agreements by the executive not to compete with the Company, solicit the Company's employees or customers, or disclose confidential information.

Messrs. Nasca's and Whitehouse's employment agreements provide for post-termination compensation, including in connection with a change in control. Furthermore, Mr. Connerton is a party to a rolling two-year change in control agreement with the Company. The change in control agreement provides a double-trigger benefit. The change in control agreement is described below under "Employment and Change in Control Agreements with our NEOs."

For further information on the potential payouts under these arrangements, see "Potential Payments Upon Termination or Change-in-Control" below.

Executive Severance Plan. The Company's Executive Severance Plan provides coverage and severance benefits to executive officers who are not covered under an employment contract or, as to a termination of employment in connection with a change in control, under a change in control agreement. Under the Executive Severance Plan, a participant (1) whose employment is involuntarily terminated by the Company for reasons other than for cause, as defined in the plan, (2) who is required to move employment more than 35 miles from his or her current place of employment, and who rejects the relocation and terminates employment, or (3) whose aggregate compensation is materially reduced, and who terminates employment, will be eligible for severance payments under the Executive Severance Plan. Under the plan, a participant eligible for benefits would receive 12 months of salary continuance plus the participant's short-term incentive amount at the target level, pro-rated for the time during the year in which the participant was actively employed by the Company. The severance payments will be made over the 12-month period following termination in accordance with the Company's regular payroll cycle. In addition, the Company will reimburse eligible participants for up to \$5,000 in outplacement services during the 12-month period following termination (payable in a lump sum, in cash). Payments and benefits under the Executive Severance Plan are subject to the participant's compliance with one-year non-competition and non-solicitation covenants, and an employee will cease to be a participant in this plan if severance benefits are triggered under an employment contract or change in control agreement. Mr. Connerton is a participant in the Executive Severance Plan (unless a termination of employment occurs in connection with a change in control). Messrs. Nasca and Whitehouse, who have an employment contract providing for severance benefits, do not participate in this plan.

Tax and Accounting Considerations. Section 162(m) of the Internal Revenue Code, as amended by the Tax Cuts and Jobs Act of 2017 ("TCJA"), generally denies publicly held corporations a federal income tax deduction for compensation exceeding \$1,000,000 paid to the principal executive officer, principal financial officer, and the three other highest paid executive officers during any taxable year of the corporation beginning after December 31, 2016. TCJA provides "grandfathered" treatment for certain compensation in excess of the \$1 million deductibility limitation, including compensation that is "qualified performance-based compensation" within the meaning of Section 162(m) prior to the TCJA, if payable pursuant to a written binding contract in effect as of November 2, 2017 that is not modified in any material respect thereafter. The Committee has historically attempted to structure its compensation arrangements to achieve deductibility under Section 162(m), unless the benefit of deductibility is considered by the Committee to be outweighed by the need for flexibility or attainment of other objectives. Since compensation objectives may not always be consistent with the requirements for tax deductibility, the Committee is prepared, when it deems appropriate, to enter into compensation arrangements under which payments will not be deductible under Section 162(m) of the Code.

Section 409A of the Internal Revenue Code generally changes the tax rules that affect most forms of deferred compensation that were not earned and vested prior to 2005, and imposes an additional tax on certain forms of deferred compensation. The Committee takes Section 409A into account in determining the form and timing of

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compensation paid to the Company's executives. While Section 409A is generally not applicable to the compensation provided by the Company, it does affect the timing of certain severance and non-qualified benefit payments.

The Company values stock option and restricted stock grants under FASB ASC Topic 718. More information regarding the application of ASC Topic 718 by the Company may be found in Note 12 to the Company's audited financial statements filed with the SEC in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020.

Say On Pay. Proposal II provides the Company's shareholders with the opportunity to cast a non-binding advisory vote on executive compensation. Shareholders are being asked to approve the compensation paid to the Company's NEOs, as described in this proxy statement, including this "Compensation Discussion and Analysis" and the compensation tables and narrative discussions contained in this proxy statement under the caption "Executive Compensation".

We attempt to maintain a regular dialogue with our major shareholders to discuss various corporate governance topics, including executive compensation that may be of interest to them. These discussions have provided useful guidance for our Committee as it reviews and adopts the various compensation policies and practices affecting our employees, including our NEOs. At our 2020 Annual Meeting of Shareholders, a substantial majority of our shareholders voted to approve the compensation paid to our NEOs, with 93% of the votes cast supporting the measure.

In reviewing the Company's compensation programs and making decisions related to 2020 executive compensation, the Committee evaluated the results concerning the vote on the advisory resolution on executive compensation at that meeting. The Committee will continue to consider shareholder feedback when determining executive compensation.

Risk Assessment. The Committee believes that any risks arising from our compensation policies and practices are not reasonably likely to have a material adverse effect on the Company. In addition, the Committee believes that the mix and design of elements of the Company's executive compensation program do not encourage management to assume excessive risks. Each of the incentive plans establish lines of authority and risk mitigation, such as clawbacks and time-based vesting features, and are supported by strong governance, including active oversight by the Committee and the board of directors.

Summary Compensation Table. The following table sets forth the compensation of the Company's NEOs for the fiscal years ended December 31, 2020, 2019 and 2018. The NEOs identified in the table below are the Company's Principal Executive Officer, Principal Financial Officer, and one other individual who was serving as an executive officer as of December 31, 2020 and met the applicable SEC reporting threshold.

Name and Principal Position	Year	Salary	Stock Awards (1)	Option Awards (1)	Non-Equity Incentive Plan Compensation (2)	Change in Pension Value and Non- Qualified Deferred Compensation Earnings (3)	All Other Compensation (4)	Total
David J. Nasca	2020	\$545,192	\$123,724	\$41,273	\$ 61,875	\$167,910	\$46,190	\$ 986,164
President and CEO of the	2019	\$518,269	\$ 99,330	\$33,089	\$211,371	\$311,048	\$53,314	\$1,226,421
Company and the Bank (principal executive officer)	2018	\$484,231	\$103,508	\$34,488	\$215,894	\$209,850	\$50,681	\$1,098,652
John B. Connerton	2020	\$252,693	\$ 47,959	\$15,963	\$ 28,687	\$ 10,004	\$47,346	\$ 402,652
Treasurer of the	2019	\$240,500	\$ 37,926	\$12,634	\$ 72,292	\$ 13,705	\$45,735	\$ 422,792
Company and Executive Vice President and CFO of the Bank (principal financial officer)	2018	\$224,231	\$ 37,516	\$12,513	\$ 74,175	\$ —	\$41,740	\$ 390,175
Aaron M. Whitehouse	2020	\$202,616	\$ 31,377	\$10,438	\$ 17,514	\$ —	\$20,297	\$ 282,242
SVP and President of TEA	2019	\$165,769	\$ —	\$ —	\$ 43,200	\$ —	\$15,942	\$ 224,911

<sup>(1)</sup> Reflects the aggregate fair value of the awards at grant date as determined in accordance with FASB ASC Topic 718 for financial statement reporting purposes. For additional information as to the assumptions made in valuation, see Note 14 to the financial statements filed with the

- SEC in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020. Amounts shown in the table do not necessarily correspond to the actual value that may be realized by the NEOs.
- (2) See "Compensation Discussion and Analysis Elements of Executive Total Compensation Short-Term Cash Incentive Compensation" for additional detail.
- (3) With respect to Mr. Nasca, includes the aggregate change in the accumulated benefits under the Bank's Senior Executive SERP.
  With respect to Mr. Connerton, includes the aggregate change in the accumulated benefits under the Bank's Defined Benefit Pension Plan. For 2018, the aggregate change in actuarial present value of accumulated benefits for Mr. Connerton was a decrease of \$3,866. However, applicable SEC rules do not permit us to report a negative number in this column.
- (4) For 2020, includes: 401(k) matching contributions of \$17,100, \$15,210, and \$12,157 for Mr. Nasca, Mr. Connerton, and Mr. Whitehouse respectively; club dues for Mr. Nasca of \$6,796; the Company's contribution to the EIRP for Mr. Connerton of \$19,410; the economic benefit of an endorsement split-dollar life insurance policy held by the Bank; dividends paid on unvested restricted stock awards; and auto allowances for Mr. Nasca, Mr. Connerton, and Mr. Whitehouse. Other than the items for which specified dollar amounts were provided, none of the items specified in this footnote (4) exceeded \$10,000 for any individual NEO.

Grants of Plan-Based Awards. The following table reflects the terms of the compensation plan-based awards granted to Named Executive Officers in 2020.

# **Grants of Plan Based Awards**

Name	Grant Date	Estimated Possible Payouts Under Non-Equity Incentive Plan Awards (1)  Threshold Target Stretch		lon-Equity Incentive		All Other Option Awards: Number of Securities Underlying Options	Exercise or Base Price of Option Awards (per share) (2)	Grant Date Fair Value of Stock and Option Awards (3)
David J. Nasca	11/17/2020	\$ 103,125	\$206,250	\$309,375	Units 4,850	_	_	\$ 123,724
	11/17/2020				_	12,100	\$ 25.51	\$ 41,273
John B. Connerton	11/17/2020	\$ 38,250	\$ 76,500	\$114,750	1,880	_	_	\$ 47,959
	11/17/2020				_	4,680	\$ 25.51	\$ 15,963
Aaron M. Whitehouse	11/17/2020	\$ 25,020	\$ 50,040	\$ 75,060	1,230	_	_	31,377

- (1) Values reflect possible payouts assuming both Company and individual performance at the specified levels under the Evans Excels Plan.
- (2) Reflects the exercise price for the options granted, which was the closing market price for the Company's common stock on the grant date.
- (3) Reflects full grant date fair value in accordance with FASB ASC Topic 718 of the stock and options granted. For additional information as to the assumptions made in valuation, see Note 14 to the financial statements filed with the SEC in the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020.

The option and restricted stock awards in 2020 were granted under the Company's 2019 Long-Term Equity Incentive Plan. 20% of the options and restricted stock granted will vest each year on the anniversary of the grant date, subject to acceleration of vesting upon the individual's death, disability, retirement, or involuntary termination in connection with a change in control. The awards shown in the table above will be fully vested in 2025. Dividends are paid on unvested stock awards when and as declared by the Board of Directors.

# **Employment and Change in Control Agreements with our NEOs**

Mr. Nasca and Mr. Whitehouse currently have employment contracts. Mr. Connerton is employed on an "at will" basis, but is a party to a change in control agreement with the Company.

The material terms of Mr. Nasca and Mr. Whitehouse's employment contracts are as follows:

David J. Nasca – Employment Agreement, by and among Mr. Nasca, the Company and the Bank, pursuant to which Mr. Nasca serves as the President and Chief Executive Officer of the Company and the Bank. On September 21, 2020, the Committee and Mr. Nasca agreed to a first amendment of Mr. Nasca's Employment Agreement. Within the first amendment, the terms of contract and non-renewal notice were updated. The sub-areas of payments upon an event of termination, disability, death or retirement; notice of termination, post-termination obligations, confidentiality, and source of payments and intended compliance were further clarified from the original agreement.

# **Executive Compensation**

Prior to the first amendment and subject to prior termination, the term of Mr. Nasca's employment was for a three-year term, which renewed daily until his 62nd birthday (October 27, 2019), at which time the contract had a remaining and declining three-year term. Automatic daily renewal would cease if the Bank gave Mr. Nasca written notice of non-renewal, in which case Mr. Nasca's employment would end 36 months after the date of the non-renewal notice, unless the parties agree to a shorter period. The first amendment stated that Mr. Nasca's employment period, under the first amendment, began on October 27, 2019 and will continue for a period of thirty-six (36) months, that is until October 27, 2022, unless Mr. Nasca and the Committee agree that the employment period shall end on an earlier date. Also, effective as of October 27, 2022, Mr. Nasca's employment period will continue on October 27, 2022 for a period of one (1) year and renew daily so that at all times Mr. Nasca has a remaining one (1) year term, except in the case of a non-renewal notice, and the employment period would expire and the employment agreement would terminate on October 27, 2025, unless Mr. Nasca and the Committee agree that the employment period shall end on an earlier date.

Under the first amendment, there are two methods of a non-renewal notice. Under the first method, the Committee may give Mr. Nasca written notice of non-renewal of the employment period for one (1) year term beginning on October 27, 2022 whereby the employment period shall end on the date that is one (1) year after the date of the non-renewal notice. Under the second method, Mr. Nasca may give the Committee written notice of non-renewal of the employment period for one (1) year term beginning on October 27, 2022 whereby the employment period would end on the date that is one (1) year after the date of the non-renewal notice. Both non-renewal notice situations do not render Mr. Nasca eligible in any way for a severance agreement or payment that was clarified in the first amendment and explained below.

Mr. Nasca's employment agreement provides for an initial base salary, which is adjusted annually by the Board of Directors of Evans Bank, N.A., provided, however, that Mr. Nasca's annual salary may not be decreased. Mr. Nasca is entitled to participate in all Company and Bank cash and equity incentive programs made available to senior executives, as well as all employee benefit plans, programs, and arrangements for which he qualifies. He is entitled to five weeks paid vacation each year, plus seven sick days and customary bank holidays. The Bank provides Mr. Nasca with a monthly automobile allowance of \$750 and reimburses him for reasonable club dues and certain other expenses he incurs in the performance of his duties under the agreement.

Within the first amendment, payments to Mr. Nasca upon an event of termination were clarified as stated below:

- Effective through and including October 27, 2022, by the Company or the Bank without "cause" or by Mr. Nasca for "good reason," or under certain circumstances within two years following a "change in control" of the Company or in the event of his subsequent death, he (or his beneficiaries or estate) will be paid three times the sum of the highest base salary paid to him at any time under the employment agreement plus the average annual non-equity incentive bonus paid to Mr. Nasca in the three years prior to termination. The Company will also continue to provide amounts or benefits payable under applicable benefit plans for 36 months. Mr. Nasca's change in control benefits may be reduced by the minimum amount necessary to avoid penalties under Section 280G of the Internal Revenue Code;
- If an Event of Termination occurs after October 27, 2022, by the Company or the Bank without "cause" or by Mr. Nasca for "good reason", he will be paid the sum of the highest base salary paid to him at any time under the employment agreement and the average annual non-equity incentive bonus paid to Mr. Nasca in the three years prior to termination. If the event of termination is made in connection with an involuntary termination of employment or voluntary resignation for "good reason" within two years after a change of control under certain conditions, then Mr. Nasca is paid two times the sum of the highest annual rate of base salary paid to him at anytime under the agreement and the average annual incentive bonus paid to him during the three completed calendar years preceding the event of termination with such payment conditioned upon Mr. Nasca signing a general release acceptable to the Company. The Company will also continue to provide amounts or benefits payable under applicable benefit plans for 12 months.
- Termination because of "disability," (i) Mr. Nasca will be entitled to participate in the short- and long-term disability plans and benefits offered by the Bank to senior executives, including long-term disability income replacement benefits and supplemental retirement benefits under a long-term disability program; and (ii) the Bank will continue to provide Mr. Nasca with certain life and medical insurance benefits under the same cost-sharing arrangement as in effect for active employees until Mr. Nasca's (A) full-time employment by another employer, (B) attaining age 65, or (C) death.

- Termination by the Company or the Bank for "cause" or by Mr. Nasca other than for "good reason," Mr. Nasca will not be entitled to payment of any amounts or benefits, other than that portion of his annual salary accrued through the date of termination and any accrued and unpaid vacation.
- · An "event of termination" does not mean non-renewal of the employment agreement by the Committee or Mr. Nasca.

Aaron Whitehouse – Employment Agreement, by and among Mr. Whitehouse and the Company, pursuant to which Mr. Whitehouse serves as the Vice President of The Evans Agency. Subject to prior termination, the term of Mr. Whitehouse's employment is for an initial employment term commencing on July 1, 2018 and terminating July 1, 2021. Following the expiration of this initial employment term, Mr. Whitehouse's employment with the Company transitions to an at-will basis. Mr. Whitehouse's employment agreement provides for an initial base salary, which may be increased at any time but shall not reduce below the rate set forth in the employment agreement as the initial base salary. Mr. Whitehouse is entitled to participate in all Company employee benefit plans, programs, and arrangements for which he qualifies. He is entitled to participate in the Company's short-term incentive program as described within this document. He is entitled to vacation as determined in accordance with the Company's vacation policy, plus seven sick days and customary bank holidays. The Company provides Mr. Whitehouse with a monthly automobile allowance of \$750 and reimburses him for reasonable other expenses he incurs in the performance of his duties under the agreement.

In the event Mr. Whitehouse's employment is terminated:

- by the Company without "cause" or by Mr. Whitehouse for "good reason," he will be paid a lump sum cash amount equal to the sum of the (x) base salary that would be paid to him for the remainder of the employment period, and (y) the annual incentive bonus paid to him during the calendar year preceding the termination event, divided by twelve and then multiplied the number of full months remaining in the Employment Period; provided that such payment is conditioned upon Mr. Whitehouse signing a general release acceptable to the Company. The Company will also continue to provide amounts or benefits payable under applicable benefit plans for the remainder of the employment period. Mr. Whitehouse's change in control benefits may be reduced by the minimum amount necessary to avoid penalties under Section 280G of the Internal Revenue Code;
- because of death, Mr. Whitehouse's estate will receive the compensation and vested benefits due as of the death date but no compensation or benefits under the Agreement thereafter.
- because of "disability," (i) Mr. Whitehouse will be entitled to participate in the short- and long-term disability plans and benefits offered by
  the Bank to executives; (ii) the Company may terminate Mr. Whitehouse's employment in which Mr. Whitehouse would receive the
  compensation and vested benefits due as of the disability date but no compensation or benefits under the Agreement thereafter.
- by the Company for "cause" or by Mr. Whitehouse other than for "good reason," Mr. Whitehouse will not be entitled to payment of any amounts or benefits.

The Company's or the Bank's obligation to make such payments to Mr. Nasca and Mr. Whitehouse are conditioned upon each person's compliance with his obligations of confidentiality, non-competition and non-solicitation set forth in the employment agreement.

John Connerton – Change in Control Agreement. The Company entered into a two-year change in control agreement with Mr. Connerton. The agreement provides that in the event of a change in control during the term of the agreement, followed by Mr. Connerton's termination without cause or voluntary termination for good reason, he would be entitled to: (1) a cash lump sum payment equal to two times the highest rate of gross base salary earned during the prior 12 months; and (2) continued life insurance and non-taxable medical and dental coverage (under the same cost sharing arrangement) substantially comparable to the coverage maintained by the Bank for Mr. Connerton as of his date of termination for 24 months thereafter.

## **Executive Compensation**

Potential Payments Upon Termination or Change-in-Control. The following table shows the potential incremental value transfer to each NEO under various termination or change-in-control scenarios as of December 31, 2020, the last business day of fiscal 2020. Unvested, unexercised stock options and unvested restricted stock awards are valued at the closing market price of the Company's common stock on that date. The actual amounts to be paid out can only be determined at the time of such NEO's separation from the Company. The amounts shown in the following table do not take into account any reductions that may be required in order to avoid penalties under Section 280G of the Internal Revenue Code.

Event	David Nasca	John Connerton	Aaron Whitehouse
Retirement or Voluntary Termination Without "Good Reason" (1)	\$1,818,113	\$193,361	\$ —
Termination for "Cause" (1)	\$1,818,113	\$193,361	\$ —
Termination Without "Cause" or for "Good Reason" (2)(5)	\$4,017,585	\$583,246	\$669,670
"Change in Control" Termination (3)(5)	\$4,411,353	\$974,799	\$537,631
Death (4)(5)	\$3,123,913	\$767,625	\$537,631
Disability (6)	\$2,252,102	\$464,799	\$537,631

- (1) With respect to Mr. Nasca, reflects Senior Executive SERP actuarial present value of accumulated benefit obligation as of 12/31/20.
  - With respect to Mr. Connerton, reflects Defined Benefit Pension Plan ("Pension Plan") actuarial present value of the accumulated benefit obligation as of 12/31/2020 and actuarial present value under the Executive Incentive Retirement Plan ("EIRP") based on current vested benefit.
- (2) With respect to Mr. Nasca, reflects (a) lump sum employment contract payout, (b) estimated value of healthcare benefits for 36 months, and (c) Senior Executive SERP actuarial present value of the accumulated benefit obligation as of 12/31/2020.
  - With respect to Mr. Connerton, reflects (a) lump sum Executive Severance Plan payout, (b) Pension Plan actuarial present value of the accumulated benefit obligation as of 12/31/2020 and (c) EIRP actuarial present value of the accumulated benefit obligation as of 12/31/2020 based on current vested benefit.
  - With respect to Mr. Whitehouse, reflects (a) deferred consideration as defined in the R&S purchase agreement, (b) lump sum payout of December 31, 2020 base salary for remainder of employment period, (c) amount equal to 2020 Evans Excels payout, (d) Life insurance and medical health insurance coverage for remainder of employment period.
- (3) With respect to Mr. Nasca, reflects (a) lump sum employment contract payout, (b) estimated value of healthcare benefits for 36 months, (c) Senior Executive SERP actuarial calculated as the projected benefit obligation and (d) value of stock awards and option awards that provide for accelerated vesting upon termination for the stated reason.
  - With respect to Mr. Connerton, reflects (a) lump sum change in control agreement payout, (b) EIRP payout, including the present value of expected benefits through age 65, (c) Pension Plan actuarial present value of the accumulated benefit obligation as of 12/31/2020 and (d) value of stock awards and option awards that provide for accelerated vesting upon termination for the stated reason.
  - With respect to Mr. Whitehouse, reflects deferred consideration as defined in the R&S purchase agreement.
- (4) With respect to Mr. Nasca, reflects (a) Executive Life Insurance Plan lump sum death benefit, (b) estimated value of healthcare benefits for 24 months, (c) Senior Executive SERP lump sum payout calculated as the accumulated benefit obligation, and (d) value of stock awards and option awards that provide for accelerated vesting upon termination for the stated reason.
  - With respect to Mr. Connerton, reflects (a) Executive Life Insurance Plan lump sum death benefit, (b) EIRP actuarial present value of the accumulated benefit obligation as of 12/31/2020 based on current vested benefit, (c) Pension Plan actuarial present value of the accumulated benefit obligation as of 12/31/2020 and (d) value of stock awards and option awards that provide for accelerated vesting upon termination for the stated reason.
  - With respect to Mr. Whitehouse, reflects deferred consideration as defined in the R&S purchase agreement.
- (5) Payment may be postponed for a six month period to avoid application of Section 409A of the Internal Revenue Code.
- (6) With respect to Mr. Nasca, reflects (a) estimated value of healthcare benefits for 24 months, (b) Senior Executive SERP lump sum payout calculated as the benefit obligation, and (c) value of stock awards and option awards that provide for accelerated vesting upon termination for the stated reason.
  - With respect to Mr. Connerton, reflects (a) EIRP actuarial present value of the accumulated benefit obligation as of 12/31/2020 based on current vested benefit, (b) Pension Plan actuarial present value of the accumulated benefit obligation as of 12/31/2020, and (c) value of stock awards and option awards that provide for accelerated vesting upon termination for the stated reason.
  - With respect to Mr. Whitehouse, reflects deferred consideration as defined in the R&S purchase agreement.

All post-termination payments under Mr. Nasca and Mr. Whitehouse's employment contract are linked to two-year confidentiality, non-competition and non-solicitation obligations. Payments under the change in control agreements with Mr. Connerton are linked to one-year confidentiality, non-competition and non-solicitation obligations. The events that constitute "cause," "good reason," "disability" and "change in control" are described in the employment contract or change in control agreement with each NEO. Accelerated vesting of stock options and restricted stock awards assumes the awards are not converted into comparable awards with respect to voting securities of the surviving or acquiring entity upon a change in control of the Company, in accordance with the terms of the 2019 Long-Term Equity Incentive Plan.

Outstanding Equity Awards at Fiscal Year-End. The following table provides information about unexercised stock options and unvested restricted stock outstanding for the Named Executive Officers as of December 31, 2020.

		Option Aw	ards		Stock Awards		
Name	Number of Securities Underlying Unexercised Options (#) Exercisable	Number of Securities Underlying Unexercised Options (#) Unexercisable (#) (1)	Option Exercise Price	Option Expiration Date	Number of Shares or Units of Stock that Have Not Vested (#) (1)	of or St H	rket Value Shares Units of ock that ave Not Vested (2)
David J. Nasca	_	12,100	\$ 25.51	11/17/2030	4,850	\$	133,569
	1,650	4,950	36.12	4/15/2029	2,063		56,815
	2,260	2,260	45.20	3/20/2028	1,145		31,533
	3,111	1,039	39.50	3/22/2027	505		13,908
	8,300	_	25.00	3/16/2026	_		_
	6,720	_	24.72	3/17/2025	_		_
	4,670	_	22.93	4/24/2024	_		_
	6,100	_	17.64	3/19/2023	_		_
	10,380	_	15.50	5/4/2022	_		_
	8,980	_	14.00	3/15/2021	_		_
John B. Connerton		4,680	\$ 25.51	11/17/2030	1,880	\$	51,775
	630	1,890	36.12	4/15/2029	788		21,702
	820	820	45.20	3/20/2028	415		11,429
	1,125	375	39.50	3/22/2027	183		5,040
	3,100	_	25.00	3/16/2026	_		
	1,710		24.72	3/17/2025			
	1,390	_	22.93	4/24/2024	_		
	1,460		17.64	3/19/2023			_
	3,000	_	15.50	5/4/2022			
	2,160	_	14.00	3/15/2021			_
Aaron M. Whitehouse	_	3,060	\$ 25.51	11/17/2030	1,230	\$	33,874

<sup>(1)</sup> The unexercisable options with the following expiration dates and the related unvested restricted shares will vest as indicated below:

Expiration Date	Vesting Schedule
3/22/2027	100% each on March 22, 2021
3/20/2028	50% each on March 20, 2021 and 2022
4/15/2029	33% each on April 15, 2021, 2022 and 2023
11/17/2030	25% each on November 17, 2021, 2022, 2023 and 2024

<sup>(2)</sup> The market value of stock awards was computed by multiplying the closing market price of the Company's common stock on December 31, 2020 by the number of shares covered by the award.

# **Executive Compensation**

Option Exercises and Stock Vested. The following table provides information about option exercises and the vesting of restricted stock during 2020 for the Named Executive Officers.

Name	Number of Shares Acquired on Exercise	Value Realized on Exercise	Number of Shares Acquired on Vesting	Value Realized on Vesting (1)
David J. Nasca	_	\$ <i>—</i>	2,525	\$61,713
John B. Connerton	_	\$ <i>—</i>	935	\$22,883
Aaron M. Whitehouse	_	\$ <i>—</i>	_	\$ —

<sup>(1)</sup> Calculated by multiplying the closing market price of the Company's common stock on the vesting date by the number of shares vested.

Pension Benefits. The following table sets forth the present value of the accumulated pension benefits for the Named Executive Officers as of fiscal year-end 2020.

Name	Plan Name	Number of Years Credited Service	Present Value of Accumulated Benefit (1)	Payments During Last Fiscal Year
David J. Nasca	Senior Executive SERP	14	\$1,818,113	\$ <i>—</i>
John B. Connerton	Defined Benefit Plan	17	\$ 58,121	\$ <i>—</i>

<sup>(1)</sup> The assumptions used to calculate the present value of accumulated benefits are set forth in Note 13 to the Consolidated Financial Statements of the Company in its Annual Report on Form 10-K for the fiscal year ended December 31, 2020.

The following describes the material factors necessary to understand the pension benefits that are provided to the Named Executive Officers under the Bank's defined benefit pension and supplemental executive retirement plans.

**Defined Benefit Pension Plan.** The Bank maintains a tax-qualified defined benefit pension plan (the "Pension Plan") for all eligible employees, including employees of its subsidiaries. Effective January 31, 2008, the Pension Plan was frozen. All participants vested immediately in the Pension Plan at their then-present number of years of service, regardless of whether an employee had attained greater than five years of service on January 31, 2008. All benefits that eligible participants accrued in the Pension Plan prior to January 31, 2008 will be retained, but no additional benefits have accrued under the Pension Plan since that date. Employees will be eligible to receive accrued benefits at normal retirement age.

Mr. Connerton is the only NEO that is a participant in the Pension Plan. Upon retirement at age 65, vested participants are entitled to receive a monthly benefit. The following table indicates the annual retirement benefit that would be payable under the Pension Plan, pursuant to the amended benefit formula discussed below, upon retirement at age 65 in fiscal year 2020, expressed in the form of a single life annuity for the average annual earnings and years of credited service. The benefits listed below are not subject to deduction for Social Security or other offset amounts.

	Years of Service at Normal Retiremen				
Final Average Compensation	10	20	30	40	
\$30,000	\$ 3,000	\$ 6,000	\$ 9,000	\$ 9,000	
\$50,000	\$ 5,000	\$ 10,000	\$ 15,000	\$ 15,000	
\$100,000	\$ 10,000	\$ 20,000	\$ 30,000	\$ 30,000	
\$150,000	\$ 15,000	\$ 30,000	\$ 45,000	\$ 45,000	
\$220,000	\$ 22,000	\$ 44,000	\$ 66,000	\$ 66,000	

Pension Benefit Formula: 1% of compensation times years of service, subject to a maximum of 30 years of service.

Prior to an amendment to the Pension Plan, effective May 1, 1994, the monthly benefit under the Pension Plan was 3% of average monthly compensation multiplied by years of service up to a maximum of 15 years of service. In 1994, the Pension Plan was amended to change the benefit to 1% of average monthly compensation (as defined under the Pension Plan, generally the highest five consecutive compensation years out of the latest ten compensation years at retirement) multiplied by years of service up to a maximum of 30 years of service.

"Compensation" for purposes of the Pension Plan generally means the compensation reported for a participant on Form W-2 as gross pay. In calculating a participant's benefit, annual compensation in excess of a limit set annually by the Secretary of the Treasury of the United States may not be considered. That limit (the "IRS Compensation Limit") was \$230,000 for 2008, the final year of the Pension Plan. In addition, benefits provided under the Pension Plan may not exceed a benefit limit under the Internal Revenue Code (which was \$185,000 payable as a single life annuity beginning at normal retirement age in 2008). The "Social Security Wage Base" is the maximum amount of annual earnings or wages that is subject to the old age, survivors and disability insurance taxes that is in effect under the Social Security Act at the beginning of the plan year.

A participant is eligible for early retirement under the Pension Plan if the participant retires before normal retirement age but after attaining age 59 and completing 5 years of service. An early retirement benefit is reduced 1/15th per year for each year that the benefit commences prior to normal retirement age. Mr. Connerton (age 54) is not eligible for early retirement.

Benefits under the Pension Plan are paid over the lifetime of the participant or the lifetimes of the participant and a beneficiary, as elected by the participant. If the participant is married on the date payments are to begin under the Pension Plan, payment will be in the form of a joint and 50% survivor annuity with the spouse as beneficiary, unless the participant elects another form of payment with the consent of the spouse. If benefits are paid in a form in which a benefit is to be paid to a beneficiary after the death of the participant, benefits are reduced from the amount payable as a lifetime benefit solely to the participant in accordance with the actuarial factors that apply to all participants in the Pension Plan. The Pension Plan generally does not make distributions in the form of a one-time lump sum payment. A participant's benefit is payable as an annuity with monthly benefit payments, unless the present value of the normal retirement benefit is less than \$5,000.

Benefits under the Pension Plan are funded by an irrevocable, tax-exempt trust. The Pension Plan benefits of all participants, including those benefits of NEOs, are payable from the assets held by the tax-exempt trust.

Supplemental Executive Retirement Plan. Mr. Nasca is the only participant in the Senior Executive SERP. The Senior Executive SERP is available to senior executives deemed eligible by the Committee in its sole discretion. A participant is generally entitled to receive a benefit under the Senior Executive SERP upon a termination of employment, other than for "cause," after the participant has completed 10 full calendar years of service with the Bank. No benefit is payable under the Senior Executive SERP if the participant's employment is terminated for "cause" or if the participant voluntarily terminates before completing 10 full calendar years of service with the Bank. In addition, the payment of benefits under the Senior Executive SERP is conditioned upon certain agreements of the participant related to confidentiality. cooperation, non-competition, and non-solicitation. A participant will be entitled to a retirement benefit under the Senior Executive SERP if his or her employment with the Bank terminates other than for "cause" on or after the date the participant attains age 65. The "accrued benefit" is based on a percentage of the participant's final average earnings (defined as salary and annual short-term cash incentive bonus, including the amount of any salary deferrals into the Company's 401(k) and employee benefit plans), which is determined based upon the participant's total annual compensation over the highest consecutive five calendar years of the participant's employment with the Bank, accrued over the participant's "required benefit service". Mr. Nasca's benefit percentage is 35% and his required benefit service is 15 years. A reduced early retirement benefit may be payable if the participant terminates before attaining age 62 (other than by reason of death, "disability" or following a "change in control"). The benefit is calculated in the same manner as the standard retirement benefit, but is reduced by 6% for each full calendar year prior to age 62 that the benefit is paid (e.g., reduced by 12% if the participant retires at age 60). Mr. Nasca is currently eligible for early retirement under the Senior Executive SERP.

Upon a participant's death while employed by the Bank, the participant's designated beneficiary will be entitled to a cash lump sum equal to the present value of the participant's "accrued benefit", without any reduction for early retirement. If a participant's employment with the Bank terminates by reason of "disability", the participant is entitled to a benefit to be calculated as if he or she had attained age 65 immediately before the disability and assuming his or her base salary had increased 3% each calendar year, then discounted to the lump sum present value as of the date of disability, and paid as a cash lump sum. If a participant's employment is terminated without "cause" or the participant terminates with "good reason" (as defined in Internal Revenue Code Section 409A) within 24 months following a "change in control", the participant is entitled to a benefit to be calculated as if he or she had attained age 65 immediately before termination and assuming his or her base salary had increased 3% each calendar year, then discounted to the lump sum present value and paid as a cash lump sum.

# **Executive Compensation**

**Executive Life Insurance Plan.** The Company provides an endorsement split-dollar benefit to certain officers and directors in connection with bank-owned life insurance maintained by the Bank. This benefit does not carry into retirement. The benefit for all non-employee directors is in the amount of \$200,000. The amount of the benefit for NEOs is 2.0 times base salary. For 2020, the amount of the benefits for each of Messrs. Nasca, Connerton and Whitehouse was \$1,100,000, \$510,000 and \$420,000, respectively. The participant annually pays income tax on the imputed value of annual term life insurance premiums.

Employee Savings Plan. The Bank also maintains a tax-qualified 401(k) salary deferral plan to assist employees, including employees of its subsidiaries, in saving for retirement. All employees are eligible to participate on the first of the month following 30 days of employment. Eligible employees can contribute up to the maximum amount allowable under the Internal Revenue Code.

For 2020, all employees, including the NEOs, received a 100% match from the Company on contributions up to 6% of base salary. Employees are fully vested in these employer contributions after six years of service. Matching contributions credited to the accounts of NEOs are included in the "Summary Compensation Table," above, under "All Other Compensation."

Individual account earnings will depend on the performance of the particular funds in which the participant invests. Specific guidelines govern adjustments to contribution levels, investment decisions and withdrawals from the plan. The benefit is paid as an annuity unless the employee elects one of the optional forms of payment available under the plan.

Non-Qualified Deferred Compensation. The following table sets forth information for the Company's Non-Qualified Deferred Compensation Plan for fiscal 2020:

Name	Executive Contributions in Last Fiscal Year	Aggregate Earnings in Last Fiscal Year	Aggregate Withdrawals/ Distributions in Last Fiscal Year	Aggregate Balance at Last Fiscal Year End
	III Edot i loodi i odi		1.00000.	
John B. Connerton	\$ <del></del>	\$320	\$ —	\$5,878

The Company does not make contributions to the Non-Qualified Deferred Compensation Plan. The amount reported in the "Aggregate Balance at Last Fiscal Year End" column of this table for Mr. Connerton is reported as compensation in the Company's Summary Compensation Table for previous fiscal year. Mr. Connerton did not contribute to this plan in fiscal 2020. Messrs. Nasca and Whitehouse do not participate in the Non-Qualified Deferred Compensation Plan.

The Deferred Compensation Plan allows NEOs to elect to defer 1% to 100% of their base salary until retirement or termination of service. Amounts deferred under the Deferred Compensation Plan are credited with interest at the prevailing prime rate, plus 100 basis points.

NEOs are immediately 100% vested in their account balance under the Non-Qualified Deferred Compensation Plan, including credited interest. NEOs may choose from a 5, 10 or 15 year payment plan or lump sum payment option. In 2016, the Non-Qualified Deferred Compensation Plan was frozen to all new entrants. Mr. Connerton, who was a participant in the Non-Qualified Deferred Compensation Plan when it was frozen to new entrants, is permitted to continue his participation in the plan, and Mr. Nasca is eligible to participate in the plan but has not elected a deferral. Mr. Whitehouse, nor any future NEOs, will be eligible to participate in this plan.

**CEO Pay Ratio.** The "CEO pay ratio", which shows the relationship between the annual total compensation paid to our CEO and the annual total compensation paid to our median employee, may provide an additional insight to the Company's compensation practices. As required by Section 953(b) of the Dodd-Frank Wall Street Reform and Consumer Protection Act and applicable SEC rules, we are providing the following information about the relationship of the annual total compensation of our employees and the annual total compensation our CEO:

- The median annual total compensation of all employees of the Company and its subsidiaries (other than the CEO) was \$57,623.
- The annual total compensation of the CEO (as reported in the Summary Compensation Table included in this Proxy Statement) was \$986,164.
- Based on this information, for 2020 the CEO's annual total compensation was 17 times that of the median of the annual total compensation of all of our employees.

To identify the median of the annual total compensation of all our employees, as well as to determine the annual total compensation of our median employee and our CEO, we took the following steps:

- 1. To identify the "median employee" (ME) from our employee population, we analyzed the entire employee population other than the CEO. We determined that, as of December 31, 2020, our employee population consisted of 472 individuals, with all of these individuals located in the United States.
- 2. All full time, part time, seasonal and temporary workers who worked at least seven days in 2020 and who started on or before December 1, 2020 were included. The employee population we analyzed included all employees of the Company and all of its consolidated subsidiaries. We analyzed the amount of salary and wages of our employees as reflected in our payroll records as reported to the Internal Revenue Service on Form W-2 for 2020. In making this determination, we annualized the compensation of full-time, part-time, seasonal and temporary employees who were hired in 2020 but did not work for us for the entire fiscal year.
- 3. We then calculated the ME's total compensation for 2020. The ME's 2020 total compensation included the same components as the 2020 total compensation for our CEO as reported in the "Total" column of the Summary Compensation Table (SCT) included in this Proxy Statement, such as base salary, overtime, annual bonus, referral bonuses, stock award/options, 401(k) matching contributions, and any increase in value of defined benefit pension plans.
- 4. The annual total compensation of our CEO used for purposes of calculating the ratio was the amount reported in the "Total" column of the SCT.
- 5. The ratio of the CEO's compensation to the median compensation of all employees other than the CEO was determined by comparing the CEO's 2020 total compensation to the ME's 2020 total compensation.

# Transactions with Related Persons

The Company's written policies and procedures with respect to transactions with related persons require the review and approval or ratification by the Audit Committee for any transaction in which the Company will be a participant and any related person has or will have a material interest (direct or indirect), other than transactions involving less than \$5,000 when aggregated with all similar transactions. Related persons include the Company's directors, director nominees and executive officers and their immediate family members, as well as persons owning more than 5% of the Company's common stock and any immediate family member of such shareholder.

Under the Company's Related Person Transaction Policy, a related person transaction may be consummated or continue if the Audit Committee has approved or ratified the transaction in accordance with the following guidelines: in considering whether to approve or ratify related person transactions, the Audit Committee will take into account, among other factors, (i) whether the related person transaction is on terms comparable to those that could be obtained in arm's length dealings with an unrelated third party; (ii) whether the related person transaction has been reviewed and approved by the Company's subsidiary banking institution in accordance with Federal Reserve Regulation O and the process and procedure established by such subsidiary banking institution to ensure compliance with Regulation O; (iii) whether the related person transaction is approved by the disinterested members of the Board of Directors; and (iv) whether the related person transaction involves compensation approved by the Company's Human Resource and Compensation Committee.

The Audit Committee meets annually with management to discuss and review related person transactions for the current calendar year and the two previous calendar years, including the proposed aggregate value of such transactions. After review and discussion, the Audit Committee will determine, based on the above guidelines, whether to approve or ratify each related person transaction, and at each subsequently scheduled meeting, management will update the Audit Committee, as necessary, as to any material change to previously approved related person transactions and any proposed related person transactions.

The Bank has had, and in the future expects to have, banking and fiduciary transactions with directors and executive officers of the Company and some of their affiliates. All such transactions have been in the ordinary course of business and on substantially the same terms (including interest rates and collateral on loans) as those prevailing at the time for comparable transactions with unrelated third parties, and do not involve more than a normal risk of collectivity or present other unfavorable features.

# **Audit Committee Report**

The information contained in this Audit Committee Report shall not be deemed to be "soliciting material" or "filed" or incorporated by reference in future filings with the SEC, or subject to the liabilities of Section 18 of the Exchange Act, except to the extent that the Company specifically incorporates it by reference into a document filed under the Securities Act of 1933 or the Exchange Act.

The Audit Committee has reviewed and discussed with the Company's management and Crowe LLP, the Company's independent registered public accounting firm, the audited consolidated financial statements of the Company contained in the Company's Annual Report on Form 10-K for the 2020 fiscal year. The Audit Committee has also discussed with Crowe LLP the matters required to be discussed by Auditing Standard No. 1301, as adopted by the Public Company Accounting Oversight Board.

The Audit Committee has received and reviewed the written disclosures and the letter from Crowe LLP required by applicable requirements of the Public Company Accounting Oversight Board regarding Crowe LLP's communications with the Audit Committee concerning independence, and has discussed with Crowe LLP its independence from the Company.

Based on the review and discussions referred to above, the Audit Committee recommended to the Board of Directors that the audited consolidated financial statements be included in the Company's Annual Report on Form 10-K for its 2020 fiscal year for filing with the SEC.

Submitted by the Audit Committee,

Michael J. Rogers, Chairman James E. Biddle, Jr. Christina P. Orsi Nora B. Sullivan Lee C. Wortham

# **Independent Registered Public Accounting Firm**

Crowe LLP served as the Company's independent registered public accounting firm and conducted the audit of the Company's consolidated financial statements for the year ending December 31, 2020. Representatives of Crowe LLP will be present at the Annual Meeting to respond to appropriate questions that may be raised, and they will have the opportunity to make a statement, if they so desire.

Effective March 12, 2020, KPMG LLP voluntarily resigned as the Company's independent registered public accounting firm. KPMG LLP's reports on the Company's financial statements for the fiscal years ended December 31, 2019 and 2018 did not contain an adverse opinion or a disclaimer of opinion, and were not qualified or modified as to uncertainty, audit scope, or accounting principles. For the fiscal years ended December 31, 2019 and 2018 and during the subsequent interim periods through the date of this report, there were no disagreements (as that term is defined in Item 304(a)(1)(iv) of Regulation S-K) between the Company and KPMG LLP on any matter of accounting principles or practices, financial statement disclosure, or auditing scope or procedure, which disagreements, if not resolved to the satisfaction of KPMG LLP, would have caused KPMG LLP to make reference to the subject matter of the disagreements in connection with KPMG LLP's reports on the Company's financial statements for such fiscal years. For the fiscal years ended December 31, 2019 and 2018 and during the subsequent interim periods through the date of this report, there were no reportable events (as defined in Item 304(a)(1)(v) of Regulation S-K).

The Audit Committee of the Board of Directors engaged Crowe LLP as the Company's independent registered public accounting firm on March 12, 2020.

For the fiscal years ended December 31, 2019 and 2018 and during the subsequent interim periods through March 12, 2020, neither the Company nor anyone acting on behalf of the Company consulted Crowe LLP regarding either: (i) the application of accounting principles to a specified transaction, either completed or proposed, or the type of audit opinion that might be rendered on the Company's financial statements, nor did Crowe LLP provide a written report or oral advice to the Company that Crowe LLP concluded was an important factor considered by the Company in reaching a decision as to the accounting, auditing or financial reporting issue; or (ii) any matter that was either the subject of a disagreement (as defined in Item 304(a)(1)(iv) of Regulation S-K and the related instructions) or a reportable event (as described in Item 304(a)(1)(v) of Regulation S-K).

Fees Billed by Crowe LLP and KPMG LLP. The following table shows the fees that Crowe LLP for fiscal year 2020, and KPMG LLP for fiscal year 2019 billed the Company for audit and other services provided. Audit fees consist of professional services rendered for the audit of the Company's annual consolidated financial statements and internal control over financial reporting, review of the Company's financial statements included in the Company's quarterly reports on Form 10-Q, and services that are normally provided by independent auditors in connection with statutory and regulatory filings, including SEC filings or engagements for fiscal years 2020 and 2019.

	2020	2019
Audit Fees	\$ 440,000	\$ 435,000
Audit-Related Fees	_	_
Tax Fees	_	_
All Other Fees	_	_
Total	\$ 440,000	\$ 435,000

All fees listed in the table above were pre-approved by the Company's Audit Committee under the pre-approval policy described below.

The Audit Committee's pre-approval policy details the types of audit, audit-related, tax and other services that have the general pre-approval of the Audit Committee, and the cost limits for those services. Unless a type of service to be provided by the independent auditors has received general pre-approval, it requires specific pre-approval by the Audit Committee. Also, any proposed services exceeding pre-approved cost levels require specific pre-approval by the Audit Committee.

# Proposal II – Advisory Vote on the Compensation Paid to the Company's Named Executive Officers

# General

In accordance with Section 14A of the Securities Exchange Act of 1934, as amended, the Company is requesting shareholder approval of a non-binding advisory resolution approving the compensation paid to the executive officers named in the Summary Compensation Table included in this proxy statement (the NEOs) as disclosed pursuant to the SEC's executive compensation disclosure rules, including the "Compensation Discussion and Analysis", compensation tables and narrative discussion provided in this proxy statement under the caption "Executive Compensation," above. At our 2019 Annual Meeting of Shareholders, our shareholders expressed a preference that the advisory "Say on Pay" vote take place on the annual basis recommended by our Board of Directors. This preference was subsequently adopted by our Board of Directors, and so we are again providing our shareholders with a "Say-on-Pay" vote this year.

The Board of Directors requests that shareholders approve the following advisory resolution:

RESOLVED, that the compensation paid to the Company's named executive officers, as disclosed pursuant to Item 402 of Regulation S-K, including the Compensation Discussion and Analysis, compensation tables and narrative discussion, is hereby APPROVED.

The Company believes that its compensation policies and procedures are effective in achieving the Company's goals of rewarding sustained financial and operating performance and leadership excellence, aligning the executives' long-term interests with those of the Company's shareholders, and motivating the executives to remain with the Company for long and productive careers. These policies and procedures are described above under the section "Executive Compensation". The Human Resource and Compensation Committee of the Board of Directors, composed entirely of independent directors, in consultation with consultants from time to time, oversees the Company's compensation programs and monitors policies to ensure that those policies are appropriate.

The Company urges shareholders to read the section entitled "Executive Compensation", above, including the "Compensation Discussion and Analysis", the 2020 Summary Compensation Table and related tables, and the narrative included within that section, which provide detailed information on the Company's compensation policies and practices and the compensation of the Named Executive Officers.

# **Non-Binding Resolution**

This advisory resolution, commonly referred to as a "Say-on-Pay" resolution, is not binding on the Company, the Board of Directors or the Human Resource and Compensation Committee of the Board of Directors, and may not be construed as overruling any decision made by the Board. However, the Board and the Human Resource and Compensation Committee will take the voting results into account when evaluating the Company's executive compensation program and considering future compensation arrangements.

# **Required Vote**

The affirmative vote of the holders of a majority of the votes cast is needed to approve the non-binding advisory resolution approving the compensation paid to the NEOs. Under New York law, abstentions and broker non-votes will have no effect on the outcome of the vote.

Unless otherwise directed, the persons named in the proxy card intend to vote shares as to which proxies are received FOR approval of the non-binding advisory resolution approving the compensation paid to the Named Executive Officers.



THE BOARD OF DIRECTORS UNANIMOUSLY RECOMMENDS THAT SHAREHOLDERS VOTE "FOR" THE APPROVAL OF THE COMPENSATION PAID TO THE COMPANY'S NAMED EXECUTIVE OFFICERS.

# Proposal III – Ratification of the Appointment of Independent Registered Public Accounting Firm

The Company is asking shareholders to ratify the appointment of Crowe LLP as our independent registered public accounting firm for our current fiscal year. Our 2021 fiscal year began on January 1, 2021 and will end on December 31, 2021. Although ratification is not legally required, the Company is submitting the appointment of Crowe LLP to our shareholders for ratification in the interest of good corporate governance. In the event that this appointment is not ratified, the Audit Committee of the Board will reconsider the appointment, but may still engage Crowe LLP as our independent registered public accounting firm.

The Audit Committee appoints the independent registered public accounting firm annually. Before appointing Crowe LLP as our independent registered public accounting firm for fiscal 2021, the Audit Committee carefully considered the firm's experience and qualifications.

# **Required Vote**

The affirmative vote of the holders of a majority of the votes cast is needed to approve the ratification of the appointment of Crowe LLP as the Company's independent registered public accounting firm. Under New York law, abstentions and broker non-votes will have no effect on the outcome of the vote.

Unless authority to so vote is withheld, the persons named in the proxy card intend to vote shares as to which proxies are received FOR ratification of the appointment of Crowe LLP as to the Company's independent registered public accounting firm for fiscal 2021.



THE COMPANY'S BOARD OF DIRECTORS RECOMMENDS A VOTE "FOR" RATIFICATION OF THE APPOINTMENT OF CROWE LLP AS THE COMPANY'S INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM FOR FISCAL 2021.

# **Other Matters**

The cost of solicitation of proxies will be borne by the Company. Solicitation other than by mail may be made by directors, officers or by regular employees of the Company, who will receive no additional compensation therefor, by personal or telephone solicitation, the cost of which is expected to be nominal.

The Board of Directors knows of no other matters to be presented for shareholder action at the Annual Meeting, other than the election of directors, the advisory vote on the compensation paid to our NEOs, and the ratification of the appointment of Crowe LLP as the Company's registered public accounting firm. However, if other matters do properly come before the Annual Meeting or any adjournments thereof, the Board of Directors intends that the persons named in the proxies will vote upon such matters in accordance with their best judgment. A proxy granted by a shareholder will give the Board of Directors discretionary authority to vote on any matters of which the Company was not notified at least 45 days before the date on which the Company mailed its proxy materials for the prior year's Annual Meeting.

# **Shareholder Proposals for 2022 Annual Meeting of Shareholders**

Requirements for Shareholder Proposals to be Considered for Inclusion in the Company's Proxy Materials. Shareholders of the Company may submit proposals on matters appropriate for shareholder action at meetings of shareholders in accordance with Rule 14a-8(e) promulgated under the Exchange Act. For such proposals to be included in the Company's proxy materials relating to its 2022 Annual Meeting of Shareholders, all applicable requirements of Rule 14a-8 must be satisfied and such proposals must be received by the Company no later than November 25, 2021. Such proposals should be delivered to the Secretary, Evans Bancorp, Inc., 6460 Main Street, Williamsville, New York 14221.

Requirements for Shareholder Nominations to be Brought Before the Annual Meeting. Shareholder nominations to the Board of Directors are governed by the procedures for director nominations by shareholders contained in the Company's bylaws, as described under "Board of Director Committees – Corporate Governance and Nominating Committee." Nominations should be delivered to the Secretary, Evans Bancorp, Inc., 6460 Main Street, Williamsville, New York 14221. This requirement is in addition to, and separate from, the requirements that a shareholder must meet in order to have a proposal included in the proxy statement for the 2022 Annual Meeting under Rule 14a-8(e).

A copy of the Company's Annual Report on Form 10-K for the fiscal year ended December 31, 2020 (without exhibits) is available free of charge at <a href="www.edocumentview.com/EVBN">www.edocumentview.com/EVBN</a>, at the SEC's website (www.sec.gov) and at the Company's website (www.evansbancorp.com). The Annual Report on Form 10-K is also available, without charge, by writing or telephoning Michelle Baumgarden, Evans Bancorp, Inc., 6460 Main Street, Williamsville, NY 14221, (716) 926-2000.

By Order of the Board of Directors,

EVANS BANCORP, INC. Michelle A. Baumgarden Secretary

Williamsville, New York March 25, 2021

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01 - Kevin D. Maroney 04 - Christina P. Orsi		<ul><li>02 - Robert G. Miller, Jr.</li><li>05 - Michael J. Rogers</li></ul>			03 - Kimberley A. Minkel
04 - Chrisuna P. Orsi		03 - Michael J. Rogers			
Approval, on an advisory basis to our named executive office		For Against Abstain	Bancorp, Inc		tment of Crowe LLP as Evans Intregistered public accounting
In their discretion, the proxie business as may properly cor of Shareholders or any adjourned.	ne before the Thirty-Third				
B Authorized Signatur	res – This section must	be completed for your	vote to be count	ed. – Date a	and Sign Below
Please sign exactly as name(s) ap give full title.	pears hereon. Joint owners	should each sign. When signi	ng as attorney, exec	utor, administi	rator, corporate officer, trustee, guardian, or custodian, please
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The 2021 Annual Meeting of Shareholders of Evans Bancorp, Inc. will be held on Tuesday, May 4, 2021 at 9:00 a.m. Eastern Time, virtually via the internet at www.meetingcenter.io/251512779.

To access the virtual meeting, you must have the information that is printed in the shaded bar located on the reverse side of this form.

The password for this meeting is - EVBN2021.

Important notice regarding the Internet availability of proxy materials for the Annual Meeting of Shareholders.

The material is available at: www.envisionreports.com/EVBN



# Small steps make an impact.

Help the environment by consenting to receive electronic delivery, sign up at www.investorvote.com/EVBN



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# Revocable Proxy – Evans Bancorp, Inc.

# PROXY FOR THE THIRTY-THIRD ANNUAL MEETING OF SHAREHOLDERS Evans Bancorp, Inc.

This Proxy is solicited on Behalf of the Board of Directors of Evans Bancorp, Inc.

The undersigned hereby appoints Jody L. Lomeo and Thomas H. Waring, Jr. as Proxies, each with the power to appoint his substitute and hereby authorizes either of them to represent and to vote all the shares of Common Stock of Evans Bancorp, Inc. held of record by the undersigned at the close of business on March 9, 2021 at the Thirty-Third Annual Meeting of Shareholders to be held on May 4, 2021, at www.meetingcenter.io/251512779, or any adjournments thereof, upon the matters listed on the reverse side hereof.

Each of the Proxies is authorized to vote, in his discretion, upon such other matters as may properly come before the meeting or any adjournment thereof. This proxy, when properly executed, will be voted in the manner directed herein by the undersigned shareholder. If no direction is given, this proxy will be voted FOR all the nominees listed in Proposal 1 and FOR Proposals 2 and 3; and with discretionary authority on such other matters as may properly come before the meeting or any adjournment thereof. Shareholders may revoke this proxy following the procedures described in the accompanying Proxy Statement.

The undersigned hereby acknowledges receipt of the Notice of Annual Meeting and Proxy Statement dated March 25, 2021, and a copy of the Evans Bancorp, Inc. Annual Report on Form 10-K for the fiscal year ended December 31, 2020. The undersigned hereby revokes any proxy or proxies heretofore given with respect to the Annual Meeting.

PLEASE MARK, DATE, SIGN AND RETURN THE PROXY PROMPTLY, USING THE ENCLOSED ENVELOPE.

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Non-Voting Items

Change of Address – Please print new address below.









Using a  $\underline{\text{black ink}}$  pen, mark your votes with an X as shown in this example.

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B Authorized Signatures – This section must be completed for your vote to be counted. – Date and Sign Below							
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The password for this meeting is - EVBN2021.

Shareholders who hold their shares through an intermediary, such as a bank or broker, must register in advance to attend the Annual Meeting. To register, shareholders must submit proof of your proxy power (legal proxy) reflecting their Evans Bancorp, Inc. holdings along with their name and email address to our transfer agent, Computershare, at legalproxy@computershare.com. Requests for registration must be labeled as "Legal Proxy" and be received no later than 5:00 p.m., Eastern Time, on April 29, 2021.

Important notice regarding the Internet availability of proxy materials for the Annual Meeting of Shareholders.

The material is available at: www.edocumentview.com/EVBN

 ${\bf q}$  IF VOTING BY MAIL, SIGN, DETACH AND RETURN THE BOTTOM PORTION IN THE ENCLOSED ENVELOPE.  ${\bf q}$ 



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PLEASE MARK, DATE, SIGN AND RETURN THE PROXY PROMPTLY, USING THE ENCLOSED ENVELOPE.