



Business Hours: 8:00 am - 4:30 pm  
 Monday through Friday  
 Ph: 858.748.6948

# Service Request Form

Ship Product To:  
 Hitec RCD USA, Inc.  
 Attn: Customer Service  
 9320 Hazard Way Suite D,  
 San Diego, CA 92123

## 1. Customer Information (Please print)

NAME \_\_\_\_\_

STREET NAME (PO Box not accepted) \_\_\_\_\_

CITY STATE ZIP CODE \_\_\_\_\_

PHONE \_\_\_\_\_

E-MAIL ADDRESS \_\_\_\_\_

## 2. Ship To Information (If different from customer info)

NAME \_\_\_\_\_

BUSINESS NAME (IF APPLICABLE) \_\_\_\_\_

STREET NAME \_\_\_\_\_

CITY STATE ZIP CODE \_\_\_\_\_

CHECK ONE: W/C SHIP

## 3. Returned Product Information Note: Please be exact when listing product being returned

Model Name(s) or Part Number(s)	Quantity	Model Name(s) or Part Number(s)	Quantity

## 4. Description of Problem(s) If product has been sent to Hitec for service before, please attach copy of service invoice

## 5. Purchase Information

PURCHASE DATE (MM/DD/YY) WHERE PURCHASED

Be sure to provide a copy of your receipt for all warranty repairs. If one is not provided, product warranty is left to the technicians discretion.

6. Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Received By: \_\_\_\_\_ For office use only

