



# INSTALLATION & OPERATIONAL INSTRUCTIONS

## 3672 VENETIAN DUAL TOUCH PAD CONTROL

Item # 734392 / 786354



Manufactured by  
**Access Tubs**  
A Division of Spa World Corp.  
5701 NW 35th Avenue  
Miami, Florida 33142







# INSTALLATION INSTRUCTIONS & OWNER'S MANUAL

(Refer to individual model sheets for specifications)

BEFORE BEGINNING INSTALLATION, CHECK THE FOLLOWING ITEMS  
AND READ THE INSTRUCTIONS CAREFULLY.

-  CHECK ENTIRE UNIT FOR CONCEALED DAMAGE. If there is any damage, DO NOT INSTALL! Shipping damages must be reported to the carrier immediately. All damage must be discovered and reported prior to installation in order to have it covered under the warranty!
-  COMPARE COLOR OF UNIT WITH OTHER FIXTURES. If color is not sufficiently compatible with fixtures, DO NOT INSTALL!

## PLANNING THE INSTALLATION

1. Make certain the floor structure is level and adequate to support installation. See floor loading in tub specifications.
2. Building codes require that a panel(s) be constructed to allow ample clearance for plumbing repairs and pump service or removal. (Please refer to your local codes for regulations.)
3. Using the tub itself, or installation drawings, measure and mark locations for waste pipe, water supply, wiring runs, and service access.

## IMPORTANT SAFETY INSTRUCTIONS

Read and follow all instructions and save these instructions.

- WARNING!** Examine all plumbing for damage and water test before final installation. If damage has occurred, call our Technical Service Department at 877-249-2388.
- WARNING!** Alterations or modifications of the plumbing system without expressed written authorization will invalidate all warranty claims.
- WARNING!** Installation must comply with current local and state building, plumbing, and electrical codes.
- WARNING!** It is the responsibility of the installer or owner to determine code requirements prior to installation.
- WARNING!** Connections should be made by licensed plumbers and electrician.

## IMPORTANT INSTRUCTIONS:

- \* Do Not lift by plumbing at any time! Lift by the tub deck.
- \* Tub must be supported by the subfloor and bedding, not by the tub lip.
- \* Run pump and test all functions and plumbing prior to finishing installation.
- \* Run pump only when water in tub is two inches over jets.

The plumbing system on all Access Tubs meets ETL, and ANSI standards at time of manufacture. Any modifications to the plumbing system, including the pump, will void the warranty and approvals.

IMPORTANT SAFETY INSTRUCTIONS  
PERTAINING TO RISK OF FIRE, ELECTRIC SHOCK, AND INJURY.

**SAVE THESE INSTRUCTIONS!**

# READ AND FOLLOW ALL INSTRUCTIONS

1. DANGER: To reduce the risk of injury, do not permit children to use this unit unless they are closely supervised at all times.
2. Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
3. Never drop or insert any object into any opening.
4. Do not operate this unit without the guard over the suction fitting.
5. The unit must be connected only to a supply circuit that is protected by a Ground-Fault Circuit Interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI push the test button. The GFCI should interrupt power. Push the reset button. The power should be restored. If the GFCI fails to operate in this manner, there is a ground current flowing indicating the possibility of an electrical shock. Do not use this unit. Disconnect the unit and have the problem corrected by a qualified service representative before using.
6. A green colored terminal (or a wire connector marked 'G', 'GR', 'GROUND', or 'GROUNDING') is provided within the terminal compartment. To reduce the risk of electrical shock, connect this terminal or connector to the grounding terminal of your electrical service or supply panel with a continuous green insulated copper wire equivalent in size to the circuit conductors supplying the equipment, but no smaller than No.10 AWE (5.6mm)
7. A pressure wire connector on your bath is provided on the exterior of the terminal box within this unit to permit connection of a No. 8 AWE (8.4mm) solid copper bonding conductor between this unit and all electric equipment and exposed metal in the vicinity, as needed to comply with local requirements.

## 8. SAVE THESE INSTRUCTIONS.

## ATTENTION



**Check tub for concealed damage.**



**Check color compatibility with other fixtures.**



**Check to insure that the bath has the proper components.**

**Access Tubs will not be held responsible for tub damage or color compatibility problems after whirlpool is installed.**

**Access Tubs will not be held responsible for cost of installation or repair if an incorrect tub is installed.**

**Read instructions before starting installation.**

# GENERAL NOTES

## CONSTRUCTION

The tub surface is made of Lucite XL® Acrylic. The substructure is a composite laminate constructed of fire retardant fillers.

## ELECTRICAL

Factory wired for 120 Volt 20 Amps. Ground-Fault Circuit Interrupter (GFCI) is required. The 20 Amp GFCI breaker must not supply any other circuits or devices. A second GFCI circuit of 15 Amps if needed for the Inline Heater. An access panel must be installed to permit pump service.

The unit must be connected only to a supply circuit that is protected by a Ground-Fault Circuit Interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. To test the GFCI push the test button. The GFCI should interrupt power. Push the reset button. The power should be restored. If the GFCI fails to operate in this manner, there is a ground current flowing indicating the possibility of an electrical shock. **(See schematic on Pg. 5)**

## ELECTRICAL ROUGH-IN

**WARNING:** When using electrical products basic precautions should always be followed including the following: Rough-in wiring to equipment on a Ground-Fault Circuit Interrupter (GFCI). The GFCI circuit breaker must not supply any other devices or circuits. An access panel must be installed to permit pump service.

**WARNING:** Failure to follow instructions exposes users to risk of electrical shock or fire.

## PLUMBING ROUGH-IN

The bath waste pipe protrudes below the base approximately one inch. Provide supply pipe, rough-in waste and vent per local code.

**NOTE:** On some models, the pump may exceed beyond the perimeter of the tub. If you have such a model, please make allowance during installation. **See Page 4.**

## BATH WASTE AND OVERFLOW

**Recommended Geberit 151.506.00.0 17-24 inch Cable Overflow and Waste with a 151.550.21.1 Chrome Cap**

Read instructions enclosed with bath waste drain (not included) for proper setting and fitting. Water tight installation of the drain is the installer's responsibility.

## IT IS THE INSTALLERS RESPONSIBILITY TO SUPPLY ACCESS TO PUMP AND EQUIPMENT.

1. Once the tub is leveled, the tub must be supported or stabilized with plaster or mortar. If the tub has a supporting base, then mortar is not required.
2. For Caulking, we recommend 100% sanitary silicone rather than latex.
3. For quieter operation, you may choose to insulate the surrounding.

# INSTALLATION

## PROTECTION OF TUB

Use a section of the box, cut to size, and place in the bottom of the tub. When possible, keep the box cover over the tub. These steps will help protect the tub from abrasion or damage during installation.

## SETTING TUB IN PLACE

The tub needs to be set in mortar or plaster to level tub and prevent shifting after installation.

Apply mortar to the floor area that makes contact with the tub base. Set tub in opening and push on bottom of tub to secure in mortar. **TUB MUST NOT "HANG" FROM LIP OF TUB!** Do not allow tub lip and edges bear any weight of the tub. Do not fill tub with water until mortar has hardened. Seal all joints with sanitary silicone.

## FINISHING

Before finishing with your choice of material, make sure access entries are available to the pump, bath waste pipe, and plumbing fixtures. Finish as desired and seal around tub, preferably with sanitary silicone.

## CLEAN PUMP SYSTEM

After tub is installed and ready to use, remove all construction debris and clean the pump and system.

**SUGGESTION:** During construction, we suggest that you cover tub to avoid use as trash receptacle.

## TESTING

Connect trap to bath waste pipe. Temporarily connect garden hose for water testing. Tub must be clean before filling. Seal drain with plug and fill tub 2" above jet fittings. Run pump approximately 20 minutes. Check for leaks. Turn pump off and let water sit in tub about 5 minutes. Check for leaks in return pipe and fittings. Drain the tub and shut off circuit breaker.

**NOTE: ALL TUBS ARE FACTORY TESTED FOR PROPER WATERTIGHT OPERATION.** However, the tub must be filled with water to check for leaks that may have resulted from handling, before finishing the tub installation. Access Tubs is not responsible for any defects that could have been discovered, repaired or avoided by following this testing and inspection procedure.

# INSTALLATION CONTINUED

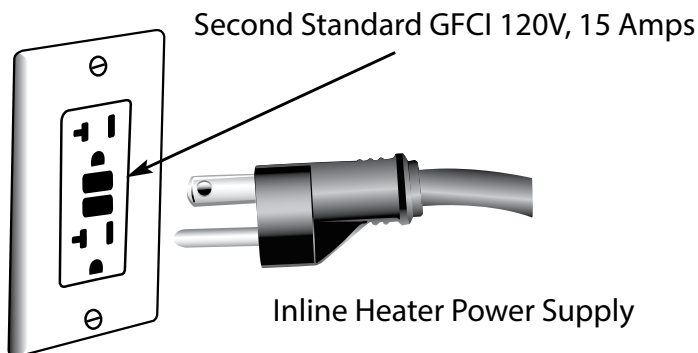
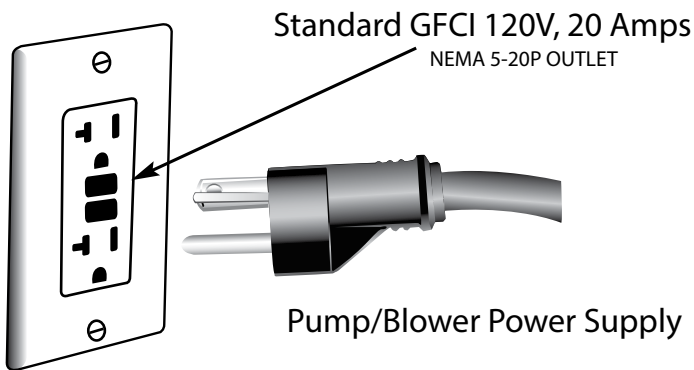
## PLUMBING ROUGH-IN

The bath waste opening protrudes below the base approximately one inch. You may be required to cut a hole in the subfloor to accommodate bath waste. In slab on grade or prestressed concrete floors where cutting is not desired, the tub may be raised up by building the platform higher and using extra mortar under the tub. If a joist must be notched, verify that structure will not be weakened. Remove only what is necessary. Provide supply pipe, rough-in waste and vent per code.

## PLUMBING

PVC Schedule 40 piping, self draining pump and fittings come completely preplumbed unless requested otherwise. The pump and whirlpool system are completely contained within the tub perimeter. On some models, the pump may exceed beyond the perimeter of the tub. If you have such a model, please make allowances during installation.

## INCOMING POWER



## ELECTRICAL

Factory wired for 120 Volt 20 Amps. Ground Fault Circuit Interrupter (GFCI) is required of 20 Amps for the Water Pump and Blower. A second GFCI circuit of 15 Amps is needed for the Inline Heater. The GFCI breaker must not supply any other circuits or devices. Note: A 30 Amp circuit must be installed to use with any permanently connected (hardwired) unit.

## FINISHING

Before finishing with your choice of material, make sure access entries are available to the pump, bath waste, and plumbing fixtures. Finish as desired and seal around tub, preferably with silicone.

## NOTE:

1. For Caulking, we recommend 100% sanitary silicone rather than latex.
2. For quieter operation, you may choose to insulate the construction area.
3. IT IS THE INSTALLERS RESPONSIBILITY TO SUPPLY ACCESS TO PUMP AND EQUIPMENT.

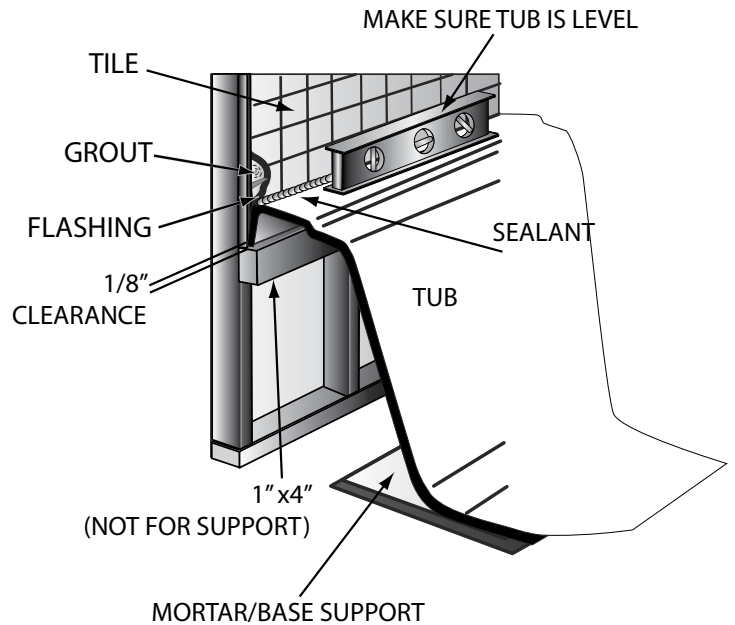
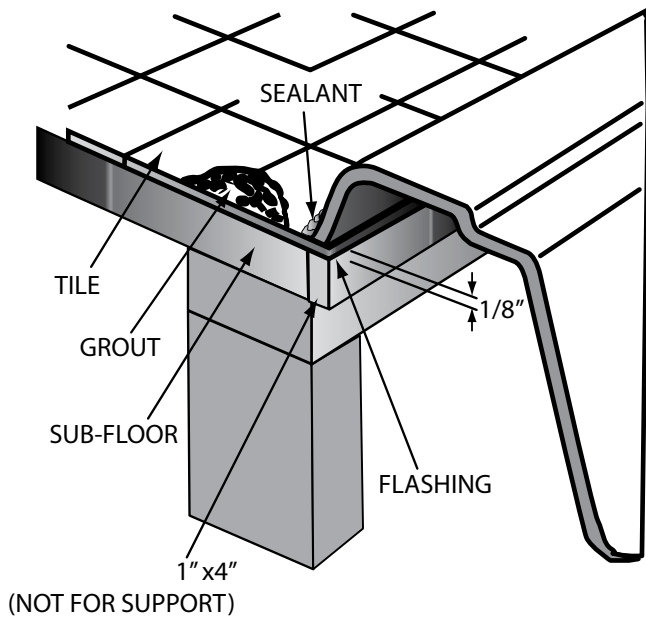
**REMINDER:** During construction, we suggest that you cover tub to avoid use as trash receptacle.

# INSTALLATION CONTINUED

## TYPICAL INSTALLATIONS

Make absolutely certain that access panels and/or service openings are properly placed and that all possible areas where service may be required are accessible.

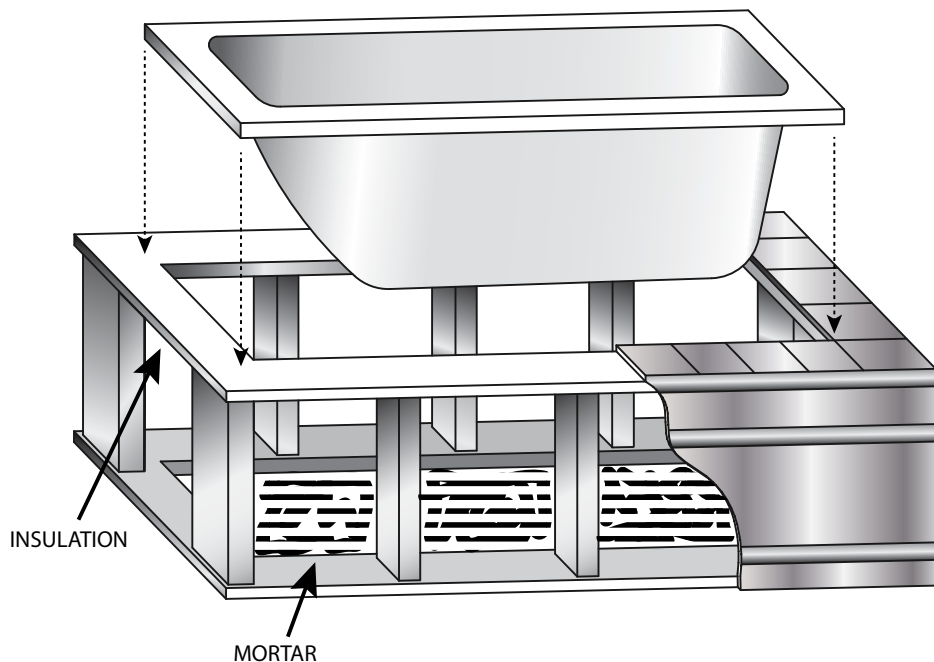
### TUB TO BE SUPPORTED BY THE SUPPORT BASE AND BEDDING, NOT BY THE LIP OF TUB



**Note:** For caulking, we highly recommend using 100% silicone rather than a latex silicone because it keeps its elasticity and does not deteriorate.

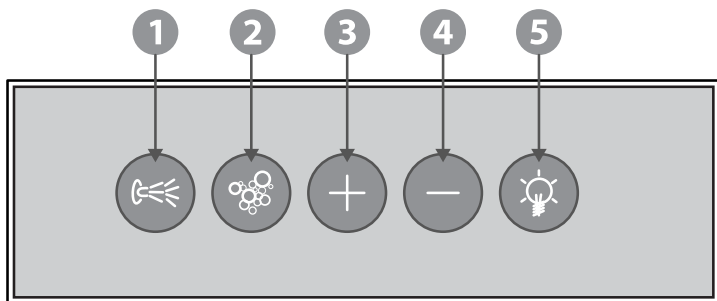
### FOR A QUIETER WHIRLPOOL, WE SUGGEST:

- Insulate the surround.
- Set tub in mortar.



# INSTALLATION CONTINUED

## ACCESS TOUCH PLUS START UP AND OPERATIONAL INSTRUCTIONS

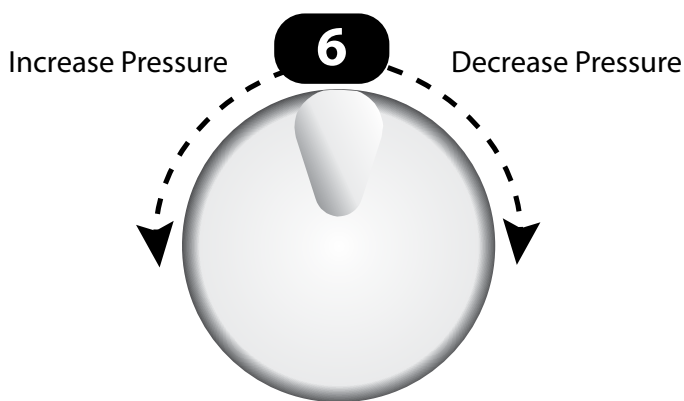


### Purge Cycle:

There are two different purges: The first at 30 minutes after the tub is used and the second every 24 hours at the time determined by when power is turned on at the breaker box.

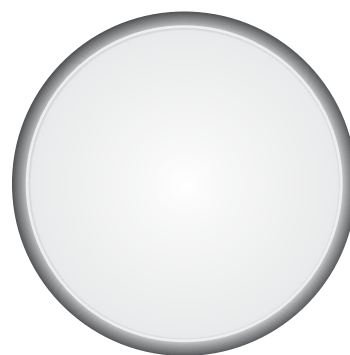
- 1. Pump On/Off:**  
1st Press - the pump starts  
2nd Press - the pump stops
- 2. Blower On/Off:**  
1st Press - the blower starts  
2nd Press - the blower stops
- 3. Air Jet Speed (INCREASE)**
- 4. Air Jet Speed (DECREASE)**
- 5. Light Button:**  
1st Press - turn on light  
2nd Press & Hold - turn off light

Cycling Colors - When turned on, Chromalight will be in Cycle Mode where the colors will slowly cycle from one to the next. To manually select your desired color, press the button again and again until the desired color is reached. It will stay on this color until turned off.



### 6. Water Jet Pressure Control

Turn control knob to increase or decrease the speed and pressure for the water jets. The water jets pressure control is divided between 2 air pressure controls on either side of the tub.

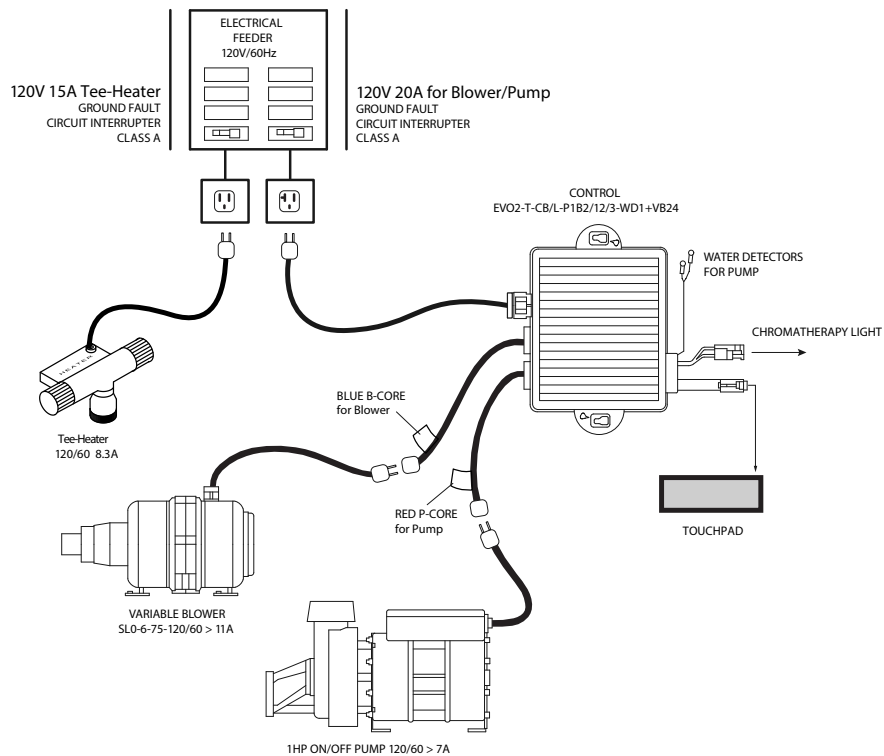


### 7. Aromatherapy Cap

Unscrew cap and insert your favorite fragrance beads to bathe in a soothing aroma scent.

# INSTALLATION CONTINUED

## 120V/60Hz Variable Blower & On/Off Pump



## OTHER COMPONENTS

### INLINE WATER HEATER

The electric inline water heater works to maintain the water's temperature keeping it warm and comfortable for a much longer time. Please note that the inline water heater does not heat the water beyond the water's original temperature but drastically reduces the rate at which the water loses heat.

### CHROMATHERAPY

Chromatherapy offers the option to bath in various color wave lengths promoting health and wellness. To activate simply press down on the Chromatherapy button. Every subsequent push of the button cycles through the various settings including 9 different colors and an automatic more which cycles through all the colors automatically. To deactivate simply hold down the button.

### AROMATHERAPY

Unscrew the Aromatherapy covering to insert your choice of Aromatherapy Bead Canisters. The circulating air picks up the bead's scent and carries it out through the air massage bubbles releasing the fragrance when the bubbles reach the surface. The Air Blower must be on to operate the Aromatherapy.

# USER MAINTENANCE

**USER SHOULD** periodically flush operating system (not to exceed 90 days). As a minimum, shall consist of filling and running system and draining. Access Tubs recommends flushing with a mild solution of water and sanitizer such as chlorine or other commercially available whirlpool bath flushing products.

**DO NOT** use abrasives. They may dull or scratch surface of the acrylic.

**DO NOT** use oil based solvents. Clean with only a damp cloth or mild detergent or any common glass cleaner.

**DO NOT** use bubble bath while the whirlpool is operating.

**DO NOT** turn on pump without water in the bathtub. To do so may cause damage to the pump.

**DO NOT** alter the position of the pump. To do so may void your warranty.

**NOTE:** Caustic drain openers will damage the surface and the pump! Extreme heat from portable heaters and cigarettes can damage the surface of the tub. **DO NOT USE OIL BASED BATH ADDITIVES.**

## FOR MINOR SCRATCHES

The procedure to remove light surface scratches or burnish marks is quite easy. Simply apply rubbing compound to the affected area and buff lightly. Then apply paste wax and gently buff again to return the original shine.

## REPAIR TO THE SURFACE

Should a deep scratch or more serious damage be encountered, please call Technical Service at Access Tubs for assistance. When calling, please have the serial number, date of purchase, and color of your tub.

## CLEANING RECOMMENDATIONS

### To clean the pipes and pump:

Fill the tub and pour a cup of bleach (or dishwasher soap [i.e. Cascade] if bleach is not available), run pump for five (5) minutes and let it sit for ten (10) minutes. Run the pump for five (5) minutes, then rinse two (2) times. Wipe off the surface after the rinse because the bleach may discolor some color trimmings.

### After using bleach or dishwasher soap, you should follow this cleaning procedure:

Fill the tub with water and run the pump for 5 minutes, then rinse it 2 times. Clean with a soft damp cloth, do not use abrasive cleaners as they may scratch and dull surface of the unit.

# TROUBLESHOOTING

## PROBLEM

Pump not starting

Pump humming but not priming

Pump not moving water

No jet pressure

Leak in plumbing

## SOLUTION

Check wiring; Check the on/off switch; Check water level; Reset GFI at outlet.

Air trapped in line; Check for clogged jets. Add water, may have to open top union.

Possible obstruction in impeller. Possible frozen clutch (requires replacement).

Clogged jet; air control not open; jet not open; missing part in jet.

Call Tech Service: 877-249-2388

**LIMITED WARRANTY COVERAGE**  
**READ CAREFULLY, THE WARRANTY APPLIES ONLY TO ORIGINAL OWNER**

**10 YEARS STRUCTURAL**

**BATH SHELL:** Access Tubs warrants its bath shells against loss of water through the fiberglass laminate of the tub body as a result of a defect in materials and workmanship, for a period of ten (10) years from the purchase date.

**10 YEARS SURFACE**

The acrylic surface is warranted against blistering, cracking and chipping resulting from a defect in the acrylic surface material for a period of ten (10) years from the purchase date. **SCRATCHES ARE NOT COVERED UNDER WARRANTY.**

**1 YEAR PUMP • 1 YEAR BLOWER • 1 YEAR PARTS  
PLUMBING AND EQUIPMENT**

Access Tubs warrants factory installed plumbing parts and fittings, and electrical components to be free from defect in materials and workmanship for a period of one (1) years from the purchase date, a period of one (1) years from the purchase date for the pump, and a period of one (1) years from the purchase date for the blower.

**EXTENT OF WARRANTY/RESPONSIBILITY OF PURCHASER**

This warranty applies only to original purchaser of the Access Tubs. Warranty Card must be signed and sent to Access Tubs within ten (10) days of purchase to activate warranty. Original purchaser must establish, by dated sales slip, invoice or delivery receipt, the date of purchase. The warranty applies to Access Tubs manufactured after October 1, 2010.

**WARRANTY PERFORMANCE**

In the event of any defect in workmanship or materials covered under the terms of the "Bath Shell" warranty, Access Tubs will repair the defect and will be responsible for the labor cost incurred by its agent in doing so. Travel, trip or mileage costs incurred by the authorized agents are not covered under this warranty. Access Tubs, at its sole discretion, may elect to replace the defective bath. All costs involved in replacing the unit are not covered under this warranty.

In the event of any malfunction or defect covered under the terms of the "Plumbing and Equipment" warranty, Access Tubs will repair or replace the defective item for a period of one (1) years from the purchase date for parts, a period of one (1) years from the purchase date for the pump, a period of one (1) years from the purchase date for the blower. **Labor cost to repair an Access Tubs is covered for a period of ninety (90) days and must be performed by an authorized agent of Access Tubs.** The purchaser is responsible to provide adequate access to the equipment and plumbing. **Any labor costs attributed to removing decking or any other obstacle to gain easy access to the equipment or plumbing are not covered. Travel, trip or mileage costs incurred by the authorized agent for in-home service are not covered under this warranty.**

Written notice of any malfunction or defect must be provided within ten (10) days of the time it is discovered, to Access Tubs, 5701 NW 35th Avenue, Miami, Florida 33142. Access Tubs reserves the right

to inspect the malfunction or defect on location.

**RESPONSIBILITIES OF OTHERS**

Inspecting the unit prior to installation is the responsibility of the installer or building contractor who acts on behalf of the user. They are responsible for ensuring the unit is free of defect or damage. Notices are placed on and in the unit and on the shipping carton advising the installer of this responsibility. In the event of a problem, the unit must not be installed. Access Tubs is not responsible for failures or damage that could have been discovered, repaired, or avoided by proper inspection and testing prior to installation.

**Damage occurring in transit is the responsibility of the carrier. The user or installer MUST open the crate and inspect the unit for damage when it is delivered. If damage is discovered, it must be reported immediately to the seller and the carrier in writing, and an inspection requested. Failure of the carrier to respond should be reported to the seller and the carrier. Your freight claims should be filed promptly thereafter.**

**LIMITATIONS AND EXCLUSIONS**

This warranty does not cover any claim arising from abuse, misuse, negligence, accident, improper installation or operations on the part of the purchaser. This warranty is void if the Access Tubs is subject to alteration, or if repairs are attempted by anyone other than an authorized agent of Access Tubs. This warranty does not extend to plumbing or components installed by dealers, installers or by any party other than Access Tubs.

Access Tubs will not be liable for loss of use of the Atlantis Whirlpool Bath, inconvenience, or any other incidental or consequential costs, expense or damages. Please note that some states do not allow the exclusion or limitation of incidental damages.

**DISCLAIMER**

Except as expressly provided, there shall be no warranty or obligation, express or implied, oral or statutory. No dealer or other person has the authority to make any warranties or representations concerning Access Tubs or its products. In no event shall Access Tubs be held responsible for any such warranties or representations.

**OTHER RIGHTS**

This warranty gives you specific legal rights, and you may have other rights which may vary from state to state.

**TECHNICAL SERVICE**

Contact the retail seller or the local authorized warranty service center. If you do not know who your local representatives are, contact Access Tubs Service Department at the address listed below, or call **877.249.2388**.

**Access Tubs • A Division of SpaWorld Corp.**  
**5701 NW 35th Avenue, Miami, Florida 33142**

## NOTES

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

## INSTALLER INFORMATION







**Access**  
*America's Walk-In Tub*

**IMPORTANT: READ AND SAVE THESE INSTRUCTIONS.**

**INSTALLER: SAVE INSTALLATION INSTRUCTIONS WITH HOMEOWNER**

**HOMEOWNER: KEEP INSTALLATION INSTRUCTIONS FOR FUTURE REFERENCE**

**Please leave owner's manual with warranty.  
If you have any problems or questions during installation,  
please call technical service at  
**877-249-2388****

**Record the numbers here for handy reference:**

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of Purchase \_\_\_\_\_



Manufactured by  
**Access Tubs**  
**A Division of Spa World Corp.**  
5701 NW 35th Avenue  
Miami, Florida 33142  
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Email: [info@accesstub.com](mailto:info@accesstub.com)