Obtaining Your Network Key

PIXMA MX350/PIXMA MX870

Windows OS

Obtaining Your Network Key

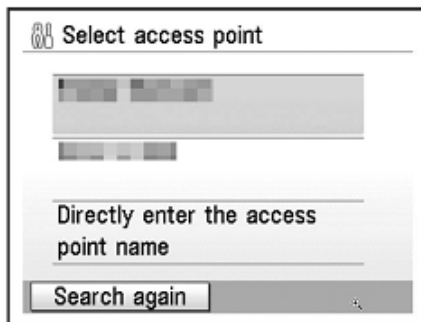**PIXMA MX350/PIXMA MX870**
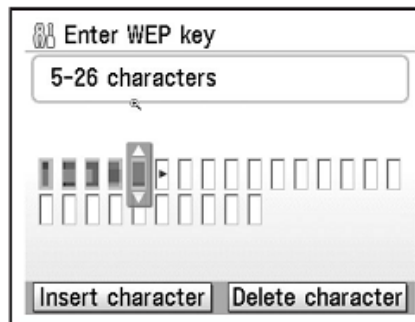**Windows OS**

Introduction

If you are unable to proceed past the **Access Points** screen during wireless setup because the required Network Key is not known, you may be able to retrieve the information using the **Canon PIXMA Wireless Setup Assistant**.
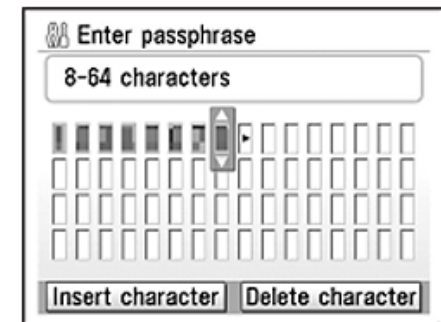
The screen for selecting access point.

The screen for entering WEP key.

The screen for entering passphrase.

NOTE: The Wireless Setup Assistant is supported on the following operating systems only:
- Windows XP SP3 or later
- Windows XP x64 Edition SP3 or later
- Vista (32 & 64 bit)
- Windows 7 (32 & 64 bit)

Download the Canon PIXMA Wireless Setup Assistant

Download the Canon PIXMA Wireless Setup Assistant

To use the machine by connecting it to a computer, software including the drivers needs to be copied (installed) to the computer's hard disk. The installation process takes about 20 minutes. (The installation time varies depending on the computer environment or the number of applications to be installed.)

Step One

Go to the **Drivers & Software** for your model

MX350

MX870

Step Two

Select your operating system in the **Select OS** dropdown menu.

Drivers & Software

Choose an operating system from the drop down menu then select th
the list below

Choose Operating System: [Select OS ▼]

Select OS
Mac OS X v10.6
Mac OS X v10.5
Windows 7
Windows 7 (x64)

Select La

Download the Canon PIXMA Wireless Setup Assistant

Step Three

In the **Software** section, click the Download icon to download the file **CanonAPChkTool**.

Step Four

On the next screen, read the information and instructions and click **I Agree - Begin Download**

Choose to "Save" the file. **Write down the file name and the location to where the file is being saved.**

Using the Canon PIXMA Wireless Setup Assistant

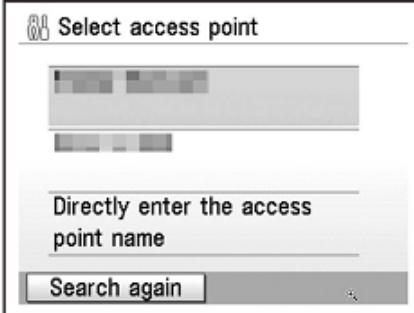## Using the Canon PIXMA Wireless Setup Assistant

Step One

Display the window for selecting access point using the buttons on the printer.
Please refer to the Getting Started Guide if you are unable to display the below window on the LCD screen.
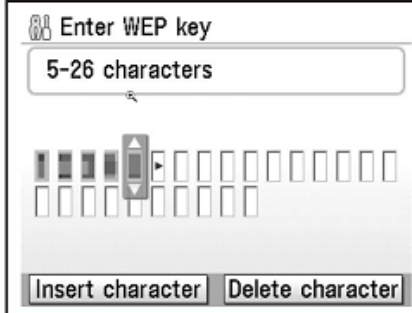

The screen for selecting access point.
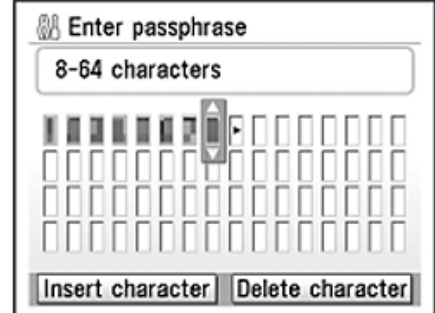
The screen for entering WEP key.

The screen for entering passphrase.

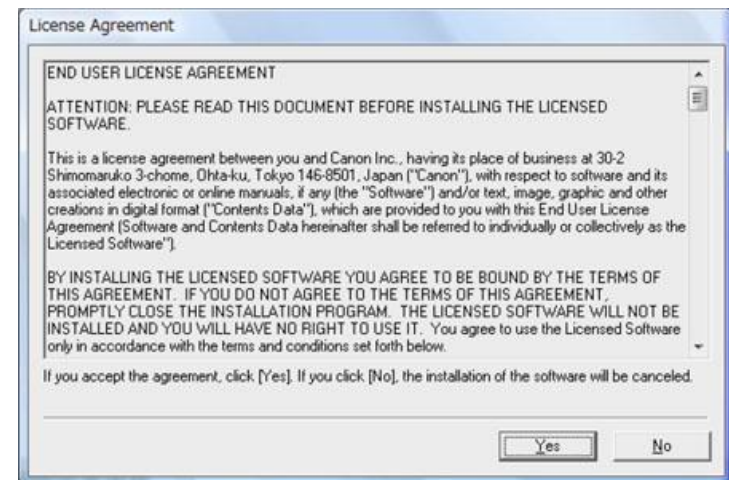# Using the Canon PIXMA Wireless Setup Assistant

Step Two

Double-click the downloaded tool for confirming the Canon PIXMA Wireless Setup Assistant **CNMNPHLP**.

Step Three

Read the License Agreement, and then click **Yes** when you accept the agreement.
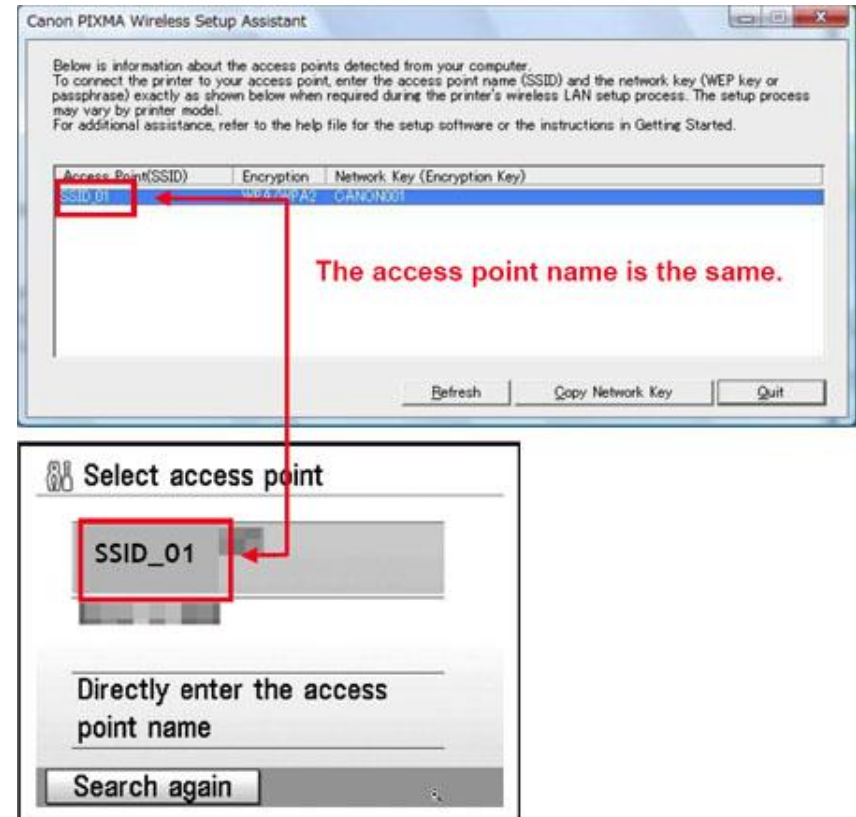
Using the Canon PIXMA Wireless Setup Assistant

Step Four

1. The "**Canon PIXMA Wireless Setup Assistant**" tool is launched.

2. Confirm that the same access points are listed in the following window as the ones in the Access Points window ([Step One](#)).

3. Select the access point name that you are connecting to, and then click the "**Copy Network Key**."
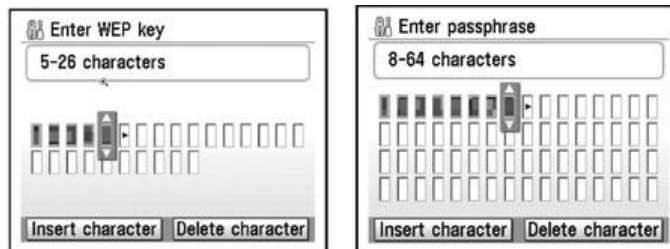
# Using the Canon PIXMA Wireless Setup Assistant

Step Five

1. In the window for selecting access point of the printer unit, select the access point specified in the step 4, then click **OK**.

2. When the window for entering the network key is displayed, enter the key you copied in Step Four.
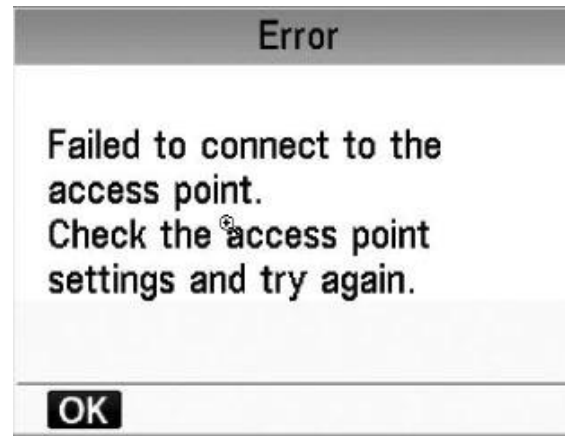
3. Click **OK**.

Step Six

When the setup is completed, the "Setup Complete" dialog is displayed. Proceed with the remainder of the setup as described in the Getting Started Guide.
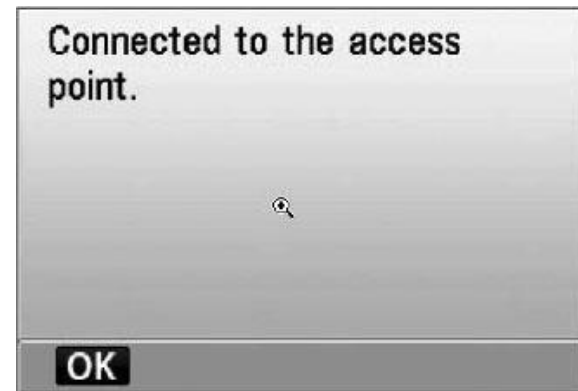
Troubleshooting

Troubleshooting

If the following error message below is displayed.

The entered network key may not match with the access point you specified.

1. Press the Set button

2. You will return to the screen for entering the network key.

3. Then repeat Steps Six and Seven.