PHILIPS

Dictation

4 signs
you're missing healthcare technology's greatest perks

eBook

Patients are more connected than ever before thanks to mobile devices. Now, most consumers can digitally interact with service providers in nearly any industry and get what they want in a matter of minutes. Need a ride? Low on groceries? Refilling a prescription? All are just a few finger clicks away on a smart phone.

Today's patients are coming to expect even their healthcare providers to be as connected and digitally savvy as other industries. Mirroring this connectivity is important for maintaining a practice's reputation, security and patient satisfaction. Yet, many providers are underutilizing technology and missing out on its many benefits.

Providers should assess their technology and evaluate its usefulness by considering if and how it

- Integrates with electronic health records (EHRs) and practice management tools

- Minimizes security and data risks

- Supports a safe and efficient way to work wirelessly

- Allows them to spend more time with patients

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Dictation microphones and digital transcription solutions can also be applied to accounting, billing and other practice management tasks, building more efficiency into these processes as well.

Is your technology compatible with EHRs and practice management tools?

EHRs are complicated, massive records with many different fields and screens to populate. Collecting this information, entering it into the record and making sense of the data can be both time-consuming and challenging.

Using tools specifically designed for this purpose, such as dictation microphones and digital transcription solutions, providers can capture data and efficiently populate the patient record with voice notes and other recordings. By automating many processes in this way, providers can actually accelerate the patient's referral-to-treatment pathway and enable earlier intervention when needed.

Likewise, dictation microphones and digital transcription solutions can also be applied to accounting, billing and other practice management tasks, building more efficiency into these processes as well.

Does your technology minimize security and data risks?

In this digital age, data security is critical in every industry. Keeping data private and secure is particularly important in healthcare due to the very sensitive nature of the information that is collected, stored and shared. Healthcare demands added layers of security because of this. However, providers

don't always leverage or optimize technology with built-in safeguards to help protect this information. Instead, they use generic software or hardware that could be used in any industry, potentially compromising the information in some way.

Providers who leverage digital voice technology solutions designed specifically for the healthcare industry can have their notes automatically encrypted, adding another layer of security to the information. This enables providers to keep patient data confidential while ensuring information is available when needed.

> " *Documentation sould not take providers away from their patients.*

Does your technology allow you to safely and efficiently work wirelessly?

Providers commonly use mobile devices—including tablets, recorders and smart phones—due to their convenience and user-friendly functionality. Yet, these devices don't always meet healthcare's increasing and unique demands because they were designed for mainstream consumer use. Although they might offer wireless connectivity, they often are not versatile or secure enough.

Using technology tailor-made for healthcare, such as dictation microphones and specialized dictation headsets, providers can safely record notes in an exam room and upload them to the front office, optimizing how information is exchanged within the organization while giving providers more time and flexibility in how they interact with patients.

Does your technology allow you to spend more time with patients?

Documentation is a necessary but time-consuming part of healthcare. Often, the more time providers have to spend entering information into the EHR, the less time they're able to spend directly with patients. Nonetheless, documentation should not take providers away from their patients.

Using speech recognition and dictation solutions can free up time normally spent on paperwork and documentation, so providers can spend more quality time engaging and caring for their patients.

Bring your practice into the new year

Leveraging the right technology can improve how efficiently and securely information is stored and shared, which has both clinical and administrative implications. How providers use technology can also have a big impact on health outcomes, patient engagement and overall satisfaction.

Philips voice technology helps organizations optimize technology and better manage their data to provide more efficient, patient-centered care.

To learn more about our latest innovations, visit us at www.philips.com/dictation.