



Carrier Contact Information

This section includes a convenient list of telephone numbers, websites and other resources for the various Plans described in this document.

| Plan/Program | Telephone/Website | Address |
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| Eligibility and Administration | | |
| Freescale Rewards Customer Service | Telephone: 888-375-2367 Website: freescale.com/rewards | Freescale Rewards Customer Service Center P.O. Box 1475 Lincolnshire, Illinois 60069-1475 |
| Dependent Verification Center | Telephone: 888-375-2367 Website: freescale.com/rewards | Dependent Verification Center P.O. Box 1401 Lincolnshire, Illinois 60069-1401 |
| Premium Payments (COBRA and non-COBRA) | Telephone: 888-375-2367 Website: freescale.com/rewards | Freescale P.O. Box 0752 Carol Stream, Illinois 60132-0752 |
| Alex for Freescale – Your online benefits counselor | myalex.com/freescale/2016 | |
| Health Plans | | |
| Freescale Medical Plan <ul style="list-style-type: none"> Aetna Personal Health Advocate Behavioral Health Program | Telephone — Aetna Member Services: 800-626-1987 8 a.m. – 6 p.m. local time TTD: 800-628-3323 Website: AetnaNavigator.com (requires registration) | Claims: Aetna P.O. Box 14079 Lexington, Kentucky 40512-4079 |
| Prescription Drug Program <ul style="list-style-type: none"> Caremark CVS | Telephone: 877-505-8360 TDD: 800-231-4403 Website: Caremark.com | Mail order prescriptions: CVS Caremark P.O. Box 659541 San Antonio, Texas 78265 Claims: CVS Caremark P.O. Box 52116 Phoenix, Arizona 85072 |
| Teladoc U.S. board-certified doctors & pediatricians | Telephone: 855-835-2362 Website: teladoc.com/freescale (requires registration) | Must be enrolled in a Freescale Medical Plan to use Teladoc services |



| Plan/Program | Telephone/Website | Address |
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| Health Savings Account Administrator | Telephone: 888-375-2367 Fax: 888-211-9900 Website: freescale.com/rewards | Your Spending Account P.O. Box 785040 Orlando, Florida 32878-5040 |
| UMB Bank (HSA Custodian) | Telephone: 866-520-4472 Website: umb.com | UMB Bank, n.a. Mailstop 1170204 — CI Center P.O. Box 419226 Kansas City, MO 64106-6226 |
| Employee Assistance Program Aetna's Resources for Living | Telephone: 866-702-7435 Website: resourcesforliving.com Login: Freescale Password: member | Aetna EAP 151 Farmington Avenue Hartford, Connecticut 06156 |
| Flexible Spending Accounts (FSA), including <ul style="list-style-type: none"> • Health Care FSA • Limited Use Health Care FSA • Dependent Care FSA | Telephone: 888-375-2367 Fax: 888-211-9900 Website: freescale.com/rewards | Claims: Your Spending Account P.O. Box 785040 Orlando, Florida 32878-5040 |
| Dental Plan | 2015 Dental Plan: Telephone: 800-233-4013 TTY: 800-325-2025 Website: HumanaDental.com 2016 Dental Plan: Telephone: 800-942-0854 TTY: 800-325-2025 Website: Metlife.com | 2015 Claims: HumanaDental P.O. Box 14611 Lexington, Kentucky 40512-4611 2016 Claims: MetLife Dental Claims P.O. Box 981282 El Paso, TX 79998-1282 Fax: 859-389-6505 MetLife Claim Form |
| Vision Plan | Telephone: 800-877-7195 TTY: 800-428-4833 Website: VSP.com | Claims: VSP P.O. Box 997105 Sacramento, California 95899-7105 |
| Wellness Reimbursement Program <ul style="list-style-type: none"> • \$240 Wellness Activity Reimbursement | Telephone: 888-375-2367 Website: freescale.com/rewards | Claims: Your Spending Account P.O. Box 785040 Orlando, Florida 32878-5040 |



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| Disability and Life | | |
| Disability Income Plan | Telephone: 800-424-6965 Fax: 866-275-2174 | Claims: Aetna P.O. Box 14578 Lexington, Kentucky 40512-4578 |
| Basic, Supplemental, Spouse/Domestic Partner and Child(ren) Life and Accidental Death and Dismemberment Insurance | Telephone: <ul style="list-style-type: none">• Evidence of Insurability: 800-638-6420• Conversion Applications: 877-275-6387 | Claims: MetLife Group Life Claims P.O. Box 14406 Lexington, Kentucky 40512-4406 |
| Business Travel Accident Insurance | Telephone: 800-336-0627 Fax: (302) 476-7857 Claim Form posted on Freescale intranet Policy Number: N06567149 | Claims: ACE International Claims Accident & Health PO Box 5124 Scranton, PA 18505-0556 |
| Savings and Wealth | | |
| 401(k) Retirement Savings Plan | Telephone: 888-375-2367 Website: freescale.com/rewards | Freescale Rewards Customer Service Center P.O. Box 1475 Lincolnshire, Illinois 60069-1475 |
| 401(k) Retirement Savings Plan Investment Advice — GuidedChoice | Telephone: 800-242-6182 Website: freescale.com/rewards Email: help@guidedchoice.com | GuidedChoice 8910 University Center Suite 400 San Diego, CA 92122 |
| Work/Life | | |
| Adoption Assistance Program | Telephone: 888-375-2367 Website: freescale.com/rewards | Claims: Freescale Rewards Customer Service Center P.O. Box 1475 Lincolnshire, Illinois 60069-1475 |
| Employee Assistance Program Aetna's Resources for Living | Telephone: 866-702-7435 Website: resourcesforliving.com Login: Freescale Password: member | Aetna EAP 151 Farmington Avenue Hartford, Connecticut 06156 |



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|---|---|--|
| Freescale eDeals | Website: freescale.corporateperks.com | New Hires: Please allow two weeks for your information to be provided to eDeals and use your 8-Digit Freescale Personnel ID Number for your initial password |
| Hyatt Legal | Telephone: 800-821-6400 Website: https://info.legalplans.com Enter FSL when prompted for access code | |
| International Travel Assistance | Telephone: 800-523-6586 Fax: 215-354-2338 Int'l: +1-215-942-8226 Website: InternationalSOS.com Freescale Corporate Membership Number: 11BCPA000145 | International Travel Assistance 3600 Horizon Boulevard, Ste. 300 Trevose, Pennsylvania 19053 |
| Wellness Reimbursement Program (\$240 Wellness Activity Reimbursement) | Telephone: 888-375-2367 Website: freescale.com/rewards | Claims: Your Spending Account P.O. Box 785040 Orlando, Florida 32878-5040 |
| Onsite Activity Centers | Tempe Activity Center Telephone: 480-413-5099 Chandler Activity Center Telephone: 480-814-3534 Oak Hill Activity Center Telephone: 512-895-3069 Ed Bluestein Activity Center Telephone: 512-933-6229 | Tempe Activity Center 2100 East Elliot Rd. Tempe, Arizona 85284 Chandler Activity Center 1300 N Alma School Rd. Chandler, Arizona 85224 Oak Hill Activity Center 6501 William Cannon Drive West OE342 Austin, TX 78735 Ed Bluestein Activity Center 3501 Ed Bluestein Blvd. Austin, Texas 78721 |