

AT&T Online Account Management

Manage your AT&T accounts conveniently online

AT&T account management offers powerful online tools that you can access virtually any time of the day or night to keep your business running smoothly.¹

Manage your accounts conveniently online

- You can use the capabilities in AT&T online account management to review – and update – the services to which you subscribe, as well as the packages and features associated with each of your business lines. In this way, you can rest assured that you are paying for precisely what you need and use – no more and no less.
- The Phone Features capability² on the AT&T online account management portal allows you to change the settings of your local calling features online. This is especially useful when you are away from the office and need to make changes. Access to Phone Features is available online once you are registered to use AT&T online account management.
- AT&T online account management also provides valuable information on using your services to your fullest advantage via up-to-date user guides and troubleshooting guides, as well as helpful small business resources found at att.com/smallbusinessInSite. Regardless of which capabilities you use, you will enjoy extensive online help to boost your productivity.

Manage your bill online with AT&T eBill

With an AT&T online account, you can manage your billing information conveniently online with the AT&T eBill tool. AT&T eBill allows you to establish a paperless bill, register for automatic monthly payments or click to pay your bill at your convenience. You can even schedule a future-dated payment. With AT&T eBill, you also can change your billing notifications or your billing address.¹

Use the AT&T online repair tool so service can be restored quickly²

With AT&T online repair capabilities, you can report a service problem quickly and easily by creating a repair report online. And the sooner you initiate your repair report, the sooner service restoration can begin. Once you have created a repair report, you can follow its progress online as your service is restored. And if you need to modify or cancel your repair report after submitting it, you can also do that conveniently online. You can access AT&T online repair capabilities from att.com/repair; no separate registration is necessary.³

Get started today

When you register for AT&T online account management, you will need an online registration code. Just click on the link “Request an online registration code” during the registration process. The online registration code is a security measure and enables AT&T to validate that you, the account owner, are the person registering for online account access. After registration, you will be set to enjoy all the benefits delivered with AT&T online account management.

BENEFITS

- Manage your account and billing information conveniently online
- Update your telecom services, packages, and features from your own PC
- Report your service problems online so service restoration can begin quickly
- Change your billing notifications and billing address online

FEATURES

- Receive and pay your bills conveniently online
- Change your local calling features online²
- Receive extensive online support, including up-to-date user guides and troubleshooting guides
- Receive *AT&T InSite News* and other valuable resources designed specifically for small businesses

To register, go to att.com/registermybusiness. Already registered? Log in now at att.com/mybusiness.

¹For businesses with fewer than 35 billed telephone numbers that are in the following 22 states: AL, AR, CA, CT, FL, GA, IL, IN, KS, KY, LA, MI, MO, MS, NC, NV, OH, OK, SC, TN, TX, WI ²For businesses with fewer than 35 billed telephone numbers that are in the following 13 states: AR, CA, CT, IL, IN, KS, MI, MO, NV, OH, OK, TX, WI ³For more information on AT&T eBill and AT&T Online Repair, please see the additional documents found on the AT&T Help and Support page.

