

# Part 573 Safety Recall Report

# 21V-058

**Manufacturer Name :** Mercedes-Benz USA, LLC**Submission Date :** FEB 05, 2021**NHTSA Recall No. :** 21V-058**Manufacturer Recall No. :** NR**Manufacturer Information :****Population :**

Manufacturer Name : Mercedes-Benz USA, LLC

Number of potentially involved : 1,292,258

Address : 13470 International Parkway

Estimated percentage with defect : 100 %

Jacksonville FL 32218

Company phone : 1-877-496-3691

**Vehicle Information :**

Vehicle 1 : 2019-2020 Mercedes-Benz A220

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2020 A220 29,236 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2017-2020 Mercedes-Benz AMG G63

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG G63 11,728 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2020-2020 Mercedes-Benz AMG A35

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2020 AMG A35 637 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 4 : 2017-2021 Mercedes-Benz AMG C43

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 AMG C43 10,904 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 5 : 2017-2020 Mercedes-Benz AMG C43 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG C43 Cabriolet 3,567 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 6 : 2017-2020 Mercedes-Benz AMG C43 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG C43 Coupe 5,370 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 7 : 2017-2020 Mercedes-Benz AMG C63

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG C63 2,921 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 8 : 2017-2020 Mercedes-Benz AMG C63 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG C63 Cabriolet 2,388 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 9 : 2017-2020 Mercedes-Benz AMG C63 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG C63 Coupe 3,986 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 10 : 2019-2020 Mercedes-Benz AMG CLS53 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2020 AMG CLS53 Coupe 1,833 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 11 : 2017-2018 Mercedes-Benz AMG CLS63 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2018 AMG CLS63 Coupe 461 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 12 : 2017-2018 Mercedes-Benz AMG E43  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2018 AMG E43 3,936 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 13 : 2019-2020 Mercedes-Benz AMG E53  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2020 AMG E53 2,455 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 14 : 2019-2021 Mercedes-Benz AMG E53 Cabriolet  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG E53 Cabriolet 1,219 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 15 : 2019-2020 Mercedes-Benz AMG E53 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2020 AMG E53 Coupe 1,326 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 16 : 2018-2021 Mercedes-Benz AMG E63  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2021 AMG E63 4,446 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 17 : 2017-2018 Mercedes-Benz AMG G65  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2018 AMG G65 206 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 18 : 2018-2020 Mercedes-Benz AMG GT Cabrio  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2018-2020 AMG GT Cabrio 1120 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 19 : 2018-2020 Mercedes-Benz AMG GTC  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2018-2020 AMG GTC 548 vehicles.  
The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 20 : 2021-2021 Mercedes-Benz AMG GLB35  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2021-2021 AMG GLB35 6 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 21 : 2021-2021 Mercedes-Benz AMG GLA35  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2021-2021 AMG GLA35 4 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 22 : 2017-2018 Mercedes-Benz AMG GLA45  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2018 AMG GLA45 781 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 23 : 2017-2020 Mercedes-Benz G550

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 G550 9468 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 24 : 2017-2019 Mercedes-Benz AMG GLE43

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2019 AMG GLE43 5,741 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 25 : 2017-2019 Mercedes-Benz AMG GLE43 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2019 AMG GLE43 Coupe 18,714 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 26 : 2018-2020 Mercedes-Benz AMG GTC Cabrio  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2018-2020 AMG GTC Cabrio 1190 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 27 : 2018-2020 Mercedes-Benz AMG GTR  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2018-2020 AMG GTR 969 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 28 : 2017-2021 Mercedes-Benz AMG GLC43  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 AMG GLC43 8,669 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 29 : 2017-2020 Mercedes-Benz AMG GLC43 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG GLC43 Coupe 4,016 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential



Vehicle 30 : 2020-2020 Mercedes-Benz AMG GTR Cabrio  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020 AMG GTR Cabrio 265 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 31 : 2017-2017 Mercedes-Benz E550 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 E550 84 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 32 : 2017-2019 Mercedes-Benz AMG GTS  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2019 AMG GTS 302 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 33 : 2018-2020 Mercedes-Benz AMG GLC63  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2020 AMG GLC63 1,442 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 34 : 2017-2020 Mercedes-Benz AMG S63

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : Mercedes-Benz MY2017-2020 S63 AMG 2866 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 35 : 2018-2021 Mercedes-Benz AMG GLC63 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2021 AMG GLC63 Coupe 1,629 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 36 : 2017-2021 Mercedes-Benz AMG S63 Cabrio

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2021 AMG S63 Cabrio 1044 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 37 : 2017-2021 Mercedes-Benz AMG S63 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2021 AMG S63 Coupe 1039 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 38 : 2021-2021 Mercedes-Benz AMG GLE53

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2021-2021 AMG GLE53 981 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 39 : 2017-2019 Mercedes-Benz AMG S65 Cabrio

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2019 AMG S65 Cabrio 207 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 40 : 2020-2021 Mercedes-Benz GLB250

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2020-2021 GLB250 22981 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 41 : 2017-2021 Mercedes-Benz GLA250

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 GLA250 92980 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 42 : 2017-2019 Mercedes-Benz AMG S65

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2019 S65 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 43 : 2019-2021 Mercedes-Benz AMG GLA45

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG GLA45 162 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 44 : 2021-2021 Mercedes-Benz AMG GLE53 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2021-2021 AMG GLE53 Coupe 2,731 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 45 : 2017-2020 Mercedes-Benz AMG SL63  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2020 AMG SL63 751 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 46 : 2017-2019 Mercedes-Benz AMG S65 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2019 AMG S65 85 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 47 : 2017-2021 Mercedes-Benz AMG GLE63 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 AMG GLE63 Coupe 2,641 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 48 : 2016-2021 Mercedes-Benz GLC300

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2016-2021 GLC300 205025 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 49 : 2017-2018 Mercedes-Benz AMG SL65

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2018 AMG SL65 65 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 50 : 2017-2018 Mercedes-Benz AMG GLE63

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2018 AMG GLE63 1,125 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 51 : 2017-2020 Mercedes-Benz AMG SLC43

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2020 AMG SLC43 2312 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 52 : 2017-2021 Mercedes-Benz GLC300 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 GLC300 Coupe 19548 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 53 : 2017-2017 Mercedes-Benz B250e  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz MY2017 B250e vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 54 : 2017-2018 Mercedes-Benz AMG GLS63  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2018 AMG GLS63 2,040 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 55 : 2017-2021 Mercedes-Benz GLE350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 GLE350 152389 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 56 : 2018-2020 Mercedes-Benz GLC350

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2020 GLC350 7430 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 57 : 2017-2020 Mercedes-Benz AMG GT

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 AMG GT 704 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential



Vehicle 58 : 2016-2021 Mercedes-Benz C300

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2016-2021 C300 157666 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 59 : 2021-2021 Mercedes-Benz AMG GT43 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2021 AMG GT43 Coupe 3 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 60 : 2017-2020 Mercedes-Benz C300 Cabrio

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2020 C300 Cabrio 18573 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 61 : 2019-2021 Mercedes-Benz AMG GT53 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG GT53 Coupe 2,337 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 62 : 2017-2020 Mercedes-Benz C300 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2020 C300 Coupe 17918 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 63 : 2019-2021 Mercedes-Benz AMG GT63 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2021 AMG GT63 Coupe 2,676 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 64 : 2016-2021 Mercedes-Benz CLA250  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2016-2021 CLA250 65686 vheicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 65 : 2018-2020 Mercedes-Benz Maybach S560  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2020 Maybach S560 733 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 66 : 2021-2021 Mercedes-Benz GLE350e

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz 2021 GLE350e 1 Vehicle

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 67 : 2017-2020 Mercedes-Benz C350e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz MY2017-2020 C350e 1437 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 68 : 2017-2019 Mercedes-Benz GLE400

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2019 GLE400 6896 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR

Not sequential

Vehicle 69 : 2020-2021 Mercedes-Benz AMG CLA35

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020-2021 AMG CLA35 957 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 70 : 2018-2020 Mercedes-Benz S560

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2020 S560 21,797 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 71 : 2020-2021 Mercedes-Benz GLE450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2020-2021 GLE450 9529 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 72 : 2020-2020 Mercedes-Benz GLE580  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2020 GLE580 1312 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 73 : 2017-2017 Mercedes-Benz S600  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 S600 29 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 74 : 2019-2020 Mercedes-Benz Maybach S650  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2019-2020 Maybach S650 440 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 75 : 2017-2021 Mercedes-Benz AMG CLA45  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2021 AMG CLA45 168/1 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 76 : 2018-2021 Mercedes-Benz S560 Cabriolet  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2021 S560 Cabriolet 1,362 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 77 : 2017-2018 Mercedes-Benz GLE550e  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz 2017-2018 GLE550e 1241 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 78 : 2019-2021 Mercedes-Benz CLS450  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2019-2020 CLS450 7378 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 79 : 2019-2020 Mercedes-Benz S560e  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz 2019-2020 S560e 100 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 80 : 2017-2017 Mercedes-Benz Maybach S600

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 Maybach S600 99 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 81 : 2017-2018 Mercedes-Benz CLS550

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2018 CLS550 2209 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 82 : 2018-2021 Mercedes-Benz AMG GLE63

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2021 AMG GLE63 793 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 83 : 2018-2018 Mercedes-Benz E400

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2018 E400 5449 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 84 : 2017-2018 Mercedes-Benz E400 Cabrio  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2019 E400 Cabrio 7346 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 85 : 2017-2019 Mercedes-Benz E300  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2019 E300 99015 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 86 : 2017-2017 Mercedes-Benz S650 Cabriolet  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 S650 Cabriolet 75 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 87 : 2017-2021 Mercedes-Benz GLS450  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2021 GLS450 90843 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential



Vehicle 88 : 2020-2021 Mercedes-Benz E350  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2020-2021 E350 15038 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 89 : 2017-2020 Mercedes-Benz SL450  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 SL450 5,167 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 90 : 2021-2021 Mercedes-Benz E350e  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz MTY2021 E350e 3 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 91 : 2017-2020 Mercedes-Benz SL550  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 SL550 4,554 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 92 : 2017-2019 Mercedes-Benz GLS550

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2019 GLS550 9605 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 93 : 2017-2020 Mercedes-Benz SLC300

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017-2020 SLC300 7,979 Vehicles The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 94 : 2020-2021 Mercedes-Benz GLS580

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2020-2021 GLS580 2374 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 16, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 95 : 2017-2018 Mercedes-Benz E400 Coupe  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2018 E400 Coupe 9921 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 96 : 2021-2021 Mercedes-Benz GLS600  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2021 GLS600 6 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 97 : 2018-2021 Mercedes-Benz AMG GLS63  
Vehicle Type : LIGHT VEHICLES  
Body Style : SUV  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2021 AMG GLS63 1113 Vehicles.  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 98 : 2017-2017 Mercedes-Benz E550 Cabrio  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017 E550 Cabrio 188 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 99 : 2017-2017 Mercedes-Benz Maybach S550  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 Maybach S550 191 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 100 : 2019-2021 Mercedes-Benz E450  
Vehicle Type : LIGHT VEHICLES  
Body Style : 4-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2019-2021 E450 9596 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 101 : 2019-2021 Mercedes-Benz E450 Cabrio  
Vehicle Type : LIGHT VEHICLES  
Body Style : 2-DOOR  
Power Train : GAS

Descriptive Information : Mercedes-Benz MY2019-2021 E450 Cabrio 6904 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 102 : 2019-2021 Mercedes-Benz E450 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2019-2021 6869 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 103 : 2018-2021 Mercedes-Benz S560 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2021 S560 Coupe 1588 Vehicles.  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 104 : 2018-2020 Mercedes-Benz S450

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : Mercedes-Benz 2018-2020 S450 11391 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 105 : 2017-2017 Mercedes-Benz S550 Coupe

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz MY2017-2017 S550 Coupe 787 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 106 : 2017-2017 Mercedes-Benz S550e

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Mercedes-Benz MY2017 S550e 771 vehicles. The recall population was determined through production records. Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 107 : 2017-2017 Mercedes-Benz S550

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 S550 9089 Vehicles  
The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 108 : 2017-2017 Mercedes-Benz S550 Cabriolet

Vehicle Type : LIGHT VEHICLES

Body Style : 2-DOOR

Power Train : GAS

Descriptive Information : Mercedes-Benz 2017 S550 Cabriolet 1801 Vehicles

The recall population was determined through production records.

Vehicles outside of the recall population do have communication module software according to current production specifications.

Production Dates : APR 01, 2016 - JAN 29, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2016 – 2021 CLA-Class, GLA-Class, GLE-Class, GLS-Class, SLC-Class, A-Class, GT-Class, C-Class, E-Class, S-Class, CLS-Class, SL-Class, B-Class, GLB-Class, GLC-Class, and G-Class vehicles (117, 118, 156, 166, 167, 172, 177, 190, 205, 207, 213, 217, 218, 222, 231, 238, 242, 247, 253, 257, 290, 292, and 463 platform), the software design of the communication module may fail to communicate the correct vehicle’s location for the emergency call system (“eCall”) in the event of a crash.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If there is a drop of the power supply to the communications module during a crash, the automatic eCall system may register the location of the vehicle’s last ignition cycle, rather than its location at the time the eCall system is activated. Emergency responders may be dispatched to an inaccurate vehicle location, increasing the risk of injury following a crash.

Nevertheless, the other functions of the automatic and manual emergency call function are not affected by this issue.

Description of the Cause : Due to the software design of the communication module as provided by the supplier, an inaccurate vehicle position during a crash cannot be rule out. If the power supply to the module was interrupted, an internal reset of the communication module might be triggered. If the communication module resets, the system may register the location of the vehicle’s last ignition cycle, rather than its location at the time the eCall system is activated.

Identification of Any Warning that can Occur : The customer will not receive an advance warning due to the nature of the failure mechanism.

## Involved Components :

Component Name 1 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479022704

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Component Name 2 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479029301

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Component Name 3 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229029719

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Component Name 4 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479027703

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Component Name 5 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229029819

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Component Name 6 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479027803

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Component Name 7 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479021803

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Component Name 8 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229027718

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Component Name 9 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479021903

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Component Name 10 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479028701

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Component Name 11 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229026619

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Component Name 12 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479026702

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Component Name 13 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229026719

---

Component Name 14 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229025419

---

Component Name 15 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A1779024806

---

Component Name 16 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479029901

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Component Name 17 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229027218

---

Component Name 18 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229022118

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Component Name 19 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479026400

---

Component Name 20 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2479026100

---

Component Name 21 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229026318

---

Component Name 22 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229023217

---

Component Name 23 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229028414

---

Component Name 24 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A1779021200

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Component Name 25 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229029214

---

Component Name 26 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2229027413

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Component Name 27 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139027520

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Component Name 28 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139027820

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Component Name 29 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139026917

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Component Name 30 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139028015

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Component Name 31 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139028215

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Component Name 32 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139029212

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Component Name 33 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139026910

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Component Name 34 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139026810

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Component Name 35 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139027110

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Component Name 36 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139022909

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Component Name 37 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139029208

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Component Name 38 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139023009

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Component Name 39 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139029508

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Component Name 40 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139022406

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Component Name 41 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139023705

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Component Name 42 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139020305

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Component Name 43 : SW HERMES

Component Description : Control Module Unit Software

Component Part Number : A2139027600

## Supplier Identification :

### Component Manufacturer

Name : Harman Becker Automotive Systems GmbH

Address : Holland fasor 19

Székesfehérvár Foreign States 8000

Country : Hungary

## Chronology :

In October 2019, MBAG launched an initial investigation based on a report from the Mercedes-Benz eCall center of a single instance in the European market where the automatic eCall system relayed an inaccurate vehicle position. Following the report, the behavior of the eCall function was analyzed to understand why an inaccurate vehicle position was relayed. MBAG reviewed its data and found that it had no record of similar behavior of the eCall system during any of its internal testing, including during vehicle crash tests in various scenarios. MBAG began to work closely with the supplier in different test environments and tried to replicate and understand the event. In depth analysis of the potential behavior of the power supply and the communication module eventually found how the software design of the communication module affected the relay of location information for the single European case.

In July 2020, MBAG's After-Sales department became aware of the issue and continued the analysis. MBAG's analysis focused on whether other vehicles in the field equipped with eCall functionality could experience a similar scenario. In September 2020 different power supply technologies were compared to understand which vehicles in the field might also potentially experience similar behavior of the eCall location services. Since the eCall system is installed in multiple vehicle platforms and models, each with differing vehicle architecture, including the location and layouts for the installation of the electrical wiring harnesses and battery, the analysis was focused on these physical differences as well as the effect of crash dynamics on the behavior of the automatic eCall system. In October 2020 the relevance of the behavior for different hardware and software combinations of the communication module began to be analyzed. This effort lasted into January 2021 along with a detailed review of accident research data from the German market.

## Description of Remedy :

**Description of Remedy Program :** Either an authorized Mercedes-Benz dealer or an over-the-air (“OTA”) update will update the software of the communication module for the automatic emergency call system on the affected vehicles. All customers will be mailed recall notification letters as required under federal regulations. For vehicles with a “Mercedes Me” subscription service, the software update will be performed OTA and so a dealer visit is not required. For vehicles without a Mercedes Me subscription service, the notification letter will advise the customer that they may opt out of the OTA update and visit an authorized Mercedes-Benz dealer to have the update performed. If the customer does not opt out within the specified period, the update will be performed OTA with the vehicle thereafter. Depending on conditions such as network coverage and consistency of the data connection, if the OTA update cannot be successfully completed, the customer will be notified and advised to visit an authorized dealer to have the update performed. Customers who subscribe to the Mercedes Me service may check the status of the update through the associated website and/or through the Mercedes Me App. If the vehicle is subscribed to the Mercedes Me Connect services, the current status of the remote software update will be listed on the Mercedes Me connect webpage under "Software Update". Further information regarding software updates can be found in the Operator’s Manual.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since the involved vehicles would not have been previously subject to the condition described.

**How Remedy Component Differs from Recalled Component :** Software with improved function. Remedy Part No. HERMES Software: A2479021108, A2479025009, A2139024122.

**Identify How/When Recall Condition was Corrected in Production :** An updated software in the production ensures that this issue can no longer occur from Jan 29, 2021 onwards.

## Recall Schedule :

**Description of Recall Schedule :** Dealers will be notified of the pending voluntary recall campaign on February 12, 2021. Owners will be notified of the voluntary recall campaign approximately one week after launch to the dealers on April 6, 2021. A copy of all communications will be provided when available.

**Planned Dealer Notification Date :** FEB 12, 2021 - NR

**Planned Owner Notification Date :** APR 06, 2021 - NR

\* NR - Not Reported