

GO MOBILE DATA PLANS

CASUAL, 12 AND 24 MONTH PLANS

Plan type			Casual	12 month	24 month			
Minimum monthly charge	Data allowance	Cost per Megabyte (MB)	Early Termination Charge	Total minimum cost	Early Termination Charge	Total minimum cost	Early Termination Charge	Total minimum cost
\$15	1GB	1.46¢/MB	N/A	\$15	\$90	\$180	\$180	\$360
\$35	5GB	0.68¢/MB		\$35	\$210	\$420	\$420	\$840
\$55	10GB	0.54¢/MB		\$55	\$330	\$660	\$660	\$1,320

All for use in Australia. Extra Data \$10 per 1GB automatically added to use that month. 1GB (Gigabyte) = 1,024MB (Megabytes).

INFORMATION ABOUT THE SERVICE

Your plan is for a mobile data service. It gives you access to our network, a mobile broadband service number and access to mobile data.

Device Payment Contract

If you choose to buy a mobile broadband or tablet device with your plan, you may pay it off over 12 or 24 interest-free monthly payments with a Device Payment Contract.

If you take up a 24 month plan with a Device Payment Contract (both with the same start date) you may receive a monthly credit on your device. If you cancel early, the remaining device payments will be higher as you'll no longer receive a credit.

BYO device

If you BYO mobile broadband or tablet device, check that your device is Telstra Mobile Network compatible and supports 3G-850MHz and both 4G 1800MHz and 4G 700MHz banding, so you can enjoy the full benefits of your service.

Minimum term

Casual, 12 or 24 months.

Monthly Mobile Data

Your Monthly Mobile Data is set out in the table above. Your unused Monthly Mobile Data expires each month.

You can share your Monthly Mobile Data allowance with eligible mobile data share services on the same account. Eligible data share services include other Go Mobile Data plans, Go Mobile plans, Go Mobile BYO, Go Mobile Casual plans, Everyday Connect Shared Data plans, Mobile Accelerate Shared Data plans, Data Share SIM plans, and Companion plans (Eligible Data Shared Services).

What's included

Your plan gives you access to a shareable monthly data allowance (with other Eligible Data Share Services) from your Telstra Mobile Network compatible mobile broadband or tablet device in Australia.

What's not included

Your Monthly Mobile Data can't be used while you're overseas. Your plan doesn't include any call or SMS allowance.

Using your SIM

You cannot use your SIM in a mobile handset to access mobile data. If you do this, we will block access to mobile data from that mobile handset.

INFORMATION ABOUT PRICING

See table above for your plan pricing.

If you exceed your Monthly Mobile Data allowance or use your service for things not included in your plan, or have a Device Payment Contract you'll have to pay more than the minimum monthly charge set out in the table above.

Early Termination Charge

If you have taken up a 12 or 24 month plan and you cancel your plan early, you'll need to pay an Early Termination Charge and any remaining device or accessory payments.

If you have a casual plan, you can cancel your plan at any time but you must pay any charges up to the point of cancellation.

Using Mobile Data in Australia

Mobile Data charges are based on the amount of mobile data you use when accessing the internet on your Telstra Mobile Network compatible device. To estimate how much data you will use, visit telstra.com.au/postpaid-data-calculator.

Extra data

If you exceed your Monthly Mobile Data allowance, we will automatically add 1GB to your service for \$10 (Extra Data). Extra Data is for use in Australia and expires at the end of your billing month.

Call, SMS and MMS charges in Australia

Your plan doesn't include a call or SMS allowance. If you make calls or send SMS when using a call /SMS capable device, the following charges apply:

- **national calls** – \$1 per 60 second block. A 2 minute standard national mobile call costs \$2 on this plan
- **standard national SMS** – 25¢ per message sent per recipient in Australia.

Calls, SMS and MMS to international numbers

Your plan doesn't include calls or SMS to international numbers, extra charges apply for these call types. The main charges are:

- **calls to international numbers** – for call rates to overseas, see telstra.com.au/mobile-other-call-types
- **SMS to international numbers** – 50¢ per message sent.

Accessory Repayment Option

You can choose an Accessory Repayment Option (ARO) to buy device accessories, you'll be charged a monthly, 12 or 24 month interest-free payment. If you cancel your ARO, you must pay the remaining cost of the accessories. Only available at selected Telstra stores and partners.

Billing

Your first bill

Your first bill will have additional charges if you start your plan part way through a billing period.

Bill options:

- no cost for electronic bills and payment;
- paper bills cost \$2.20;
- payments made in person or by mail cost \$1.

Some exemptions may apply. For more information go to telstra.com/billpay

OTHER INFORMATION

Call and data usage information

You will receive email alerts in when you reach 50%, 85% and 100% of your Monthly Mobile Data. We will also send you an email if 1GB Extra Data is added to your service. You can configure your notifications, including updating your nominated email address to receive your alerts using:

- the Telstra 24x7® app; or
- telstra.com.au/myaccount (laptop or desktop).

Find out more at telstra.com/myusage

Using your service overseas

Your plan has International Roaming activated (unless you're recontracting with your existing number, or have opted out). Using your service overseas costs more and you will be charged separately for this usage.

The main charges that apply while overseas:

- **calls and SMS** – for call and SMS rates, see telstra.com.au/roaming
- **mobile data** – \$3 per MB (charged per KB or part thereof).

For information about using your service overseas visit telstra.com.au/overseas

For information on monitoring your estimated usage while overseas, visit telstra.com/manageirusage

If you would like to deactivate international roaming, please call us on 12 5109.

You can also purchase an International Travel Pass.

For more information visit telstra.com.au/internationalroaming

Mobile coverage

You can access 4GX coverage if you have a 4GX compatible device and are in a 4GX coverage area. If you're outside 4GX areas or if you have a 4G or 3G device, you'll receive access to our 4G or 3G coverage. Mobile coverage depends on a number of factors such as your device, location, surrounding landscape as well as the physical building you may be using your device from. To find out more about our mobile coverage visit telstra.com/coverage

We're here to help

If you have questions about your plan visit telstra.com/contactus or call us on 13 2200 or 1800 808 981 (TTY), or +61 439 12 5109 if you are overseas.

Complaints or disputes

If you have a problem or complaint about your service, go to telstra.com/complaints

Further investigation

If we can't resolve your complaint, you can contact the Telecommunications Industry Ombudsman on 1800 062 058 or visit tio.com.au/about-us/contact-us

This is a summary only. The full legal terms for this plan are available at telstra.com.au/customer-terms