



KENWORTH
TRUCKTECH+
Over-The-Air



KENWORTH.
The World's Best.

PACCAR OVER-THE-AIR QUICK REFERENCE GUIDE

THE NEXT STEP IN MAXIMIZING UPTIME.

TruckTech+ Over-The-Air is a software update system that helps you keep your trucks running with the latest engine software version – safely and securely over-the-air. This will help you optimize truck performance and maximize uptime across your fleet.

In order to use the Kenworth TruckTech+ Over-The-Air system, your trucks must have a MY2017 or newer MX engine and have a TruckTech+ data subscription on the trucks you wish to update.

- Access the PACCAR OTA (Over-The-Air) app in the Apple App Store or Google Play Store.
- OTA capability requires an active TruckTech+ Remote Diagnostics subscription.
- Login using your PACCAR Solutions credentials.

PACCAR POWERTRAIN



PACCAR SOLUTIONS PORTAL VIEW

The screenshot shows the PACCAR SOLUTIONS Software Dashboard. On the left is a navigation menu with links to Dashboard, Dealers / Service Centers, Customers, Users, and Vehicles. The main area has a search bar and a table of software update statuses. A toggle switch at the top right allows switching between 'Health' and 'Software' views. The table has columns for Unsuccessful, Ready To Install, Update Available, Pending Download, Up To Date, Not Enabled, and Unsupported. Red arrows point from the 'Update Available' and 'Not Enabled' columns to a text box below.

Unsuccessful	Ready To Install	Update Available	Pending Download	Up To Date	Not Enabled	Unsupported
0 Vehicles 0 % of fleet	0 Vehicles 0 % of fleet	1 Vehicles 6 % of fleet	0 Vehicles 0 % of fleet	1 Vehicles 6 % of fleet	1 Vehicles 6 % of fleet	13 Vehicles 81 % of fleet

Toggle to switch between
Truck Health and Software views.

Monitor for any chassis that is **Not Enabled** or has an **Update Available**. This indicates chassis are ready for further action through the mobile app.

MOBILE APP NAVIGATION

Swipe right or left on status navigation bar to see additional status icons.

OTA software install is **In Progress**.

New software has been downloaded to truck and is **Ready to Install**.

List of trucks with **Up to Date** software.

List of **Not Enabled** trucks. Trucks must be provisioned to become OTA capable.

The screenshot shows the PACCAR Over-The-Air mobile app interface. At the top is a status bar with the time 2:54. Below is a 'Trucks' header with a search icon and a menu icon. A horizontal navigation bar contains icons for All Trucks, In Progress, Ready To Install, Action Required, Up to Date, Update Available, and Pending Download. Below this are four sections: 'In Progress' with one truck (HD357311), 'Ready To Install' with one truck (JD185360), 'Up to Date' with one truck (JD202173), and 'Not Enabled' with three trucks (LF509294, JJ997512, KD605029). Red boxes highlight the 'Ready To Install' and 'Not Enabled' sections. Red arrows point from text boxes to various elements in the app.

Select to search for truck.

Select for menu list.

Select **Action Required** status. Follow app prompts.*

Select **Truck** to initiate OTA install. Follow app prompts.*

Select **Truck** to view software details.

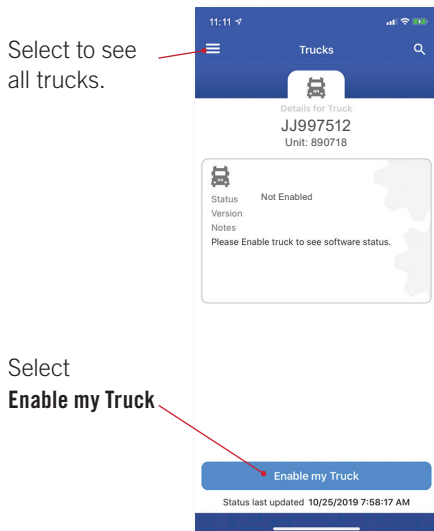
Select **Truck** to Initiate Enabling Process. Follow app prompts.*

* Follow all app instructions and warnings to ensure complete software download and installation.

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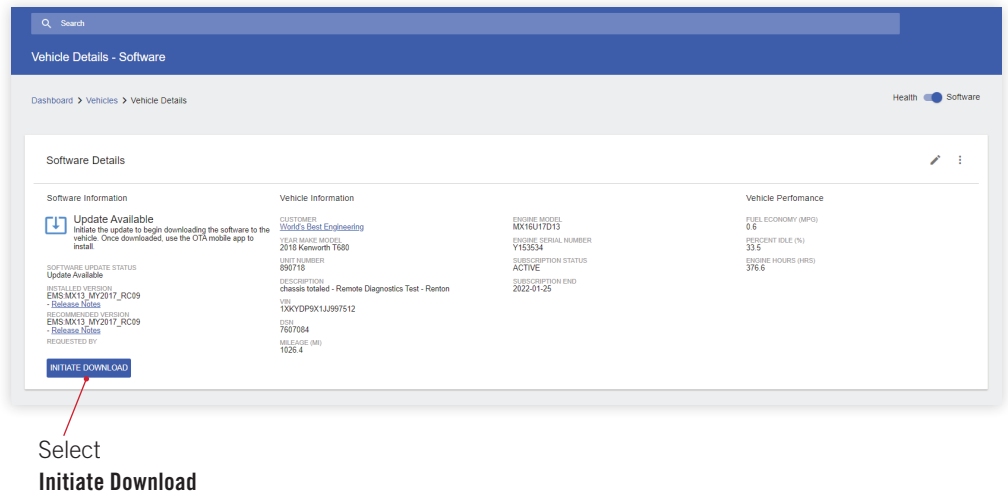
1. Enable a Truck

Truck must be enabled to become OTA capable. This must be completed only once per chassis.



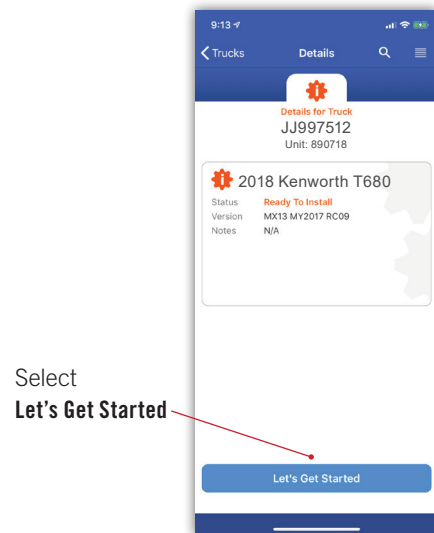
2. Initiate OTA Update

Initiate software download through the PACCAR Solutions portal. Multiple downloads can be initiated at once.



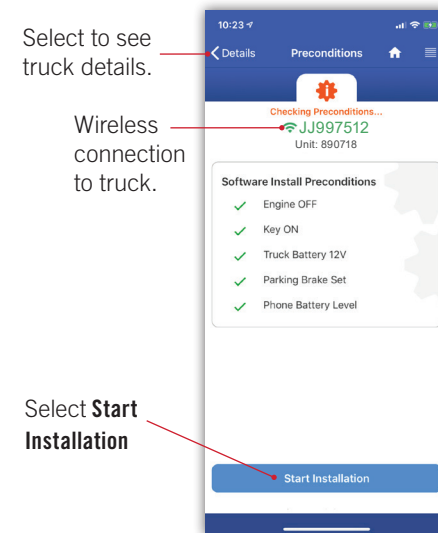
3. Begin OTA Installation

Confirm truck intended for update with in-cab actions.



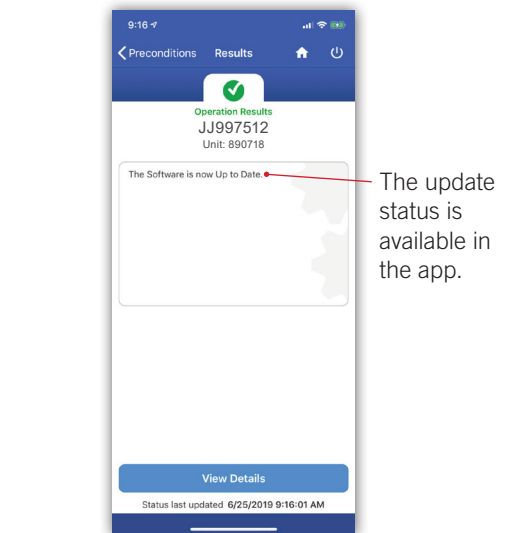
4. OTA Update Pre-Conditions

To update a truck via OTA, pre-conditions must be met to start the OTA installation.



5. Update Complete

The update status is available in the app.

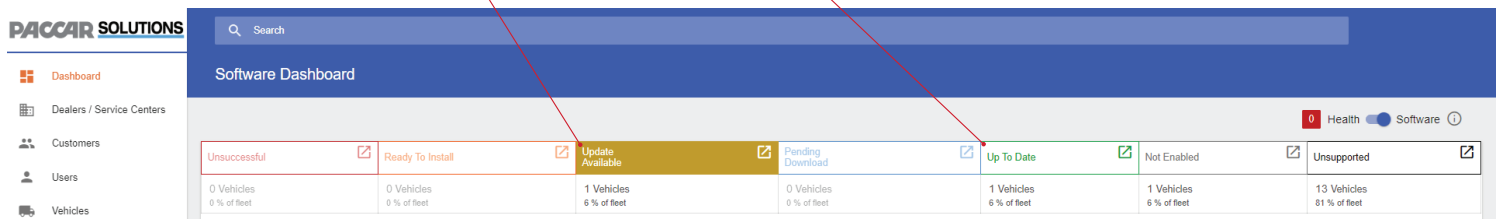


PACCAR SOLUTIONS PORTAL

After enabling through the mobile app, the PACCAR Solutions web portal reflects the change in software status from "Not Enabled" to:

Update Available: Indicates a newer update is available and can be downloaded via OTA app.

Up-To-Date: Indicates no OTA updates are currently available.



Questions?

Contact Kenworth PremierCare if you have any questions regarding PACCAR OTA. Call 1-800-KW-ASSIST or email KenworthOTASupport@PACCAR.com