

VMware Academic Software Licensing D2L Migration

August 2021

With our continuing commitment to supporting our academic community, VMware Academic Software Licensing Program is transitioning to a new learning management system (LMS), D2L Brightspace, effective June 1, 2021.

Here are a few questions and answers about D2L Brightspace.

Migration to D2L

Q. Do I have to move to the new LMS? If so, when?

A. After your current subscription ends, you will be expected to move to D2L Brightspace. Beginning June 1, 2021, new subscriptions are available only through D2L.

Q. I have an existing subscription at Kivuto. Is it still valid?

A. Yes, your subscription is valid with Kivuto until it expires. Academic Software licenses will be maintained and will still be available on the site.

Q. Can I move to the new solution before my subscription expires on Kivuto?

A. Yes. However, you will need to pay the new subscription fee to D2L. You will not receive a refund from Kivuto for the remaining time left on your subscription.

Q. How will student and user accounts be migrated?

A. When your subscription expires with Kivuto, you will renew with D2L Brightspace. You can then add your current students into Brightspace and can import your existing students using a CSV file.

Q. What happens to institutions that currently have renewed at Kivuto for two to three years?

A. The institution will remain with Kivuto until their subscription expires.

Pricing

Q. Will there be a price change with the move to D2L?

A. Yes, the subscription pricing at D2L will be based on the number of student seats you require. D2L will offer two student-volume blocks: 205 and 405 students. A block of 205 student licenses will be USD \$330, and a block of 405 student licenses will be USD \$505.* Institutions will be able to buy one or multiple student license blocks to accommodate their needs. Each purchased block will remain valid for one year. Extra blocks may be purchased at any time. This annual fee is paid directly to D2L for distributing all software licenses, vouchers, labs, teaching resources, and support.

**Note: there are reduced fees for institutions joining from a [least developed country](#) as defined by the United Nations.*

Q. Will we get a free credit from Kivuto to transition over?

A. No, academies will need to purchase their subscription to D2L when their subscription to Kivuto expires.

Q: Will there will be multi-year agreements with D2L?

A: No, only single-year agreements will be available with D2L.

Q: Where can I receive a formal quote, invoice, billing, and W9s?

A: For formal quotes, invoices or W9s, please log a ticket at our [official VMware IT Academy and D2L Brightspace Support Form](#). Please remember that to receive a quote you must first apply and be approved by the VMware IT Academy team.

Platform Functionality

Q. What browsers are supported in Brightspace?

A. Brightspace Learning Environment is supported on the following desktop platforms with the latest browser versions:

PLATFORM	APPLE SAFARI	GOOGLE CHROME	MICROSOFT EDGE	MOZILLA FIREFOX
Apple MacOS	Yes	Yes	Yes	Yes
Microsoft Windows	No	Yes	Yes	Yes

Brightspace Learning Environment is supported on the following **tablets and mobile devices** with the latest browser versions:

PLATFORM	APPLE SAFARI	GOOGLE CHROME	MICROSOFT EDGE	MOZILLA FIREFOX
Apple iOS for iPhone and iPad	Yes	No	No	No
Android OS for Android phones and tablets	No	Yes	No	No

You can find additional details [here](#).

Q. Is the Brightspace platform accessible?

A. Yes, please watch this YouTube video for more [details](#).

Q. Will there be new/reduced functionality on the new site?

A. Our goal is to become a one-stop shop for our VMAP software licensing with all assets in one place. There will be some differences between the two providers, but we anticipate the Brightspace solution will provide a positive learning experience. There will be additional visibility in how materials are used, community features, reporting, and more.

Some of the changes include:

- The subscription is not unlimited use. Instead, institutions will pay according to the number of students that require a unique software download. If you need to provision several computers in the same laboratory for several students to use you will only need one license for all the computers, which is reusable. Enroll your software admin to the platform, and that person will download the key for the product that the institution needs and reuse the license key in the lab environment.
- Software downloads will take place from the official [MyVMware Evaluation Portal](#).
- The user experience will be different and will require a few extra steps.

Q. Will the D2L portal support Single Sign On?

A. No, the D2L portal doesn't support Single Sign on for the VMware solution currently.

Software Use

Q: If I am installing software for a lab, do I need a separate license for each computer?

A: No, you will only need one license for the computer lab.

Q: How can I use my software licensing?

A: Program software can be installed in research labs and also on the personal computers of faculty and students involved in research projects. It is mandatory that software licensing is used in non-production environments. For more information on usage and requirements, please click [here](#).

Roles

Q. What roles will exist in the new systems?

A. There are four roles in the system: Support, Student, Instructor, and Administrator.

Q. Can an administrator also have the role of an instructor?

A. Yes, an administrator can also have the role of an instructor.

Q. Are there specific responsibilities for each role?

A. Yes, each role has different functionality. See table below:

ROLE	PREMISSIONS
Administrator	Buy subscriptions Create class lists: add courses, instructors and students
Instructor	Allocate vouchers Access teaching materials Access learning materials Request software keys and products
Student	Access learning materials Receive voucher allocations Request software keys and products
Support contact	Able to contact support and request help via the official channels Two support contacts authorized for each institution

D2L Training

Q. What type of training is needed to use the new site?

A. We expect the time required for training on the new site will be minimal. Webinars, office hours, and self-paced training will be available for users to become familiar with the site. Please view the [VMware Academy Software Licensing website](#) for details.

Q. When can we see a demo?

A. You can access demo videos on the official VMware IT Academy YouTube channel. For easy access click [here](#). Additionally, the VMware IT Academy team will be hosting webinars available in June 2021. You can access them [here](#).

Legal

Q. Can you send me a link to the agreement documentation or a copy of the agreement?

A. The VMware IT Academy program agreement is available on our [website](#) and also here: [Terms and Conditions](#).

Q. Where can I get support?

A. If you were registered by your Administrator as one of the two official Support contacts per institution, you are able to log tickets at [VMware IT Academy Technical Support \(desire2learn.com\)](#). For an updated list of FAQs please check the official D2L Brightspace Support section here: [Home \(brightspace.com\)](#).