

Kitchen

**Free
25
Year
Warranty**



Everyday life at home puts high demands on a kitchen, which is why we test our kitchens thoroughly to ensure that they can take being exposed to heavy weights, high temperatures and everyday use.

We offer you a 25-year warranty that covers defects in the material and workmanship on the SEKTION kitchen system. All kitchen faucets have a 10-year warranty and the majority of our IKEA appliances have a 5-year limited warranty (see separate brochures).

This warranty is valid for domestic kitchen use and is subject to the terms and conditions stated in this folder. Valid for indoor use only.



How long is the warranty valid?

The warranty for the SEKTION kitchen system is valid for twenty-five (25) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase. Kitchen faucets and IKEA appliances are covered by their own warranties found in separate brochures.

What is covered under this warranty?

This warranty applies to domestic use only and covers defects in material and workmanship in the SEKTION kitchen system.

SEKTION kitchen system

What is covered under this warranty?

This warranty covers all the following parts of the SEKTION kitchen system:

- Cabinet frames (except for TUTEMO)
- Door and Drawer fronts
- UTRUSTA hinges
- MAXIMERA fully-extending drawers
- UTRUSTA shelves of tempered glass and melamine
- Legs and toekick
- Cover panels
- Deco strips/mouldings
- Pre-cut countertops (except for LILLTRÄSK)
- Sinks (except FYNDIG sinks)
- VÅGLIG connecting rail
- UTRUSTA connecting rail

Product/parts not covered by this warranty

Knobs, handles, LILLTRÄSK countertop, PERSONLIG/KASKER custom made countertops, FYNDIG sinks and shelves in solid wood.

FÖRVARA drawers, UTRUSTA wire baskets, TUTEMO and HÖRDA open cabinet and faucets have a 10-year warranty.

Appliances have a 5 year limited warranty (except LAGAN & TILLREDA).

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this warranty. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this warranty, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

After Sales service

In order to offer functional products that meet your needs and expectations we renew our product range every year. For this reason, we cannot guarantee that products and prices will be valid beyond the catalogue period of one year. You can rely on the fact that we will always do all we can to make sure you are satisfied with your kitchen from IKEA.

What is not covered under this warranty?

This warranty does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

Follow our assembly instructions, installation instructions and care instructions carefully. This warranty does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This warranty does not cover incidental or consequential damage.

Care instructions for cabinet frames, fronts, shelves and drawers

At IKEA we recommend using a soft cloth dampened with water or a mild cleaner, if necessary, for cleaning your cabinet frames, fronts, shelves and other wooden surfaces. Use only cleaning agents that are intended for the materials you have. Avoid any agents that contain ammonia, alcohol, bleach or an abrasive. Rinse with clean water, then dry with a clean, dry cloth. If you happen to spill, do not allow the liquid to stay in contact with the surface, wipe off immediately. Don't forget to wipe under the base cabinets and the edges of the cabinet doors.

Don't place e.g. the coffee maker or electric kettle so the steam flows up against the underside of the cabinet frame and doors. And don't open the door of the dishwasher immediately after the programme has ended. Exposure to heat and the high humidity increases the risk that the countertop or door may absorb moisture and swell.

Wood is a natural material and its colour may change with time. Light or white lacquered surfaces also have a certain tendency to "change in colour with age," depending on exposure to light.

Stainless steel sinks

After each use, wipe the sink clean with a cloth or sponge damped in water or a non-abrasive detergent, if necessary. Rinse the bowl with water and then wipe the sink with a dry cloth to avoid lime stains from dried-up water. You should also wipe up any leftover width and depth. Quick, easy and exact. If you want to clean or change the door, just snap open the hinge — no screws. Our UTRUSTA hinges come with built-in door dampers so the doors close gently with just a whisper. Small details make a big difference.

Countertops

Do not open the sealed packaging until you are ready to install the countertop. Store unopened countertops at normal room temperature (approx. 20-23°C) and relative humidity (45-55%). Avoid placing the countertop next to a hot radiator or laying it down flat on a cold floor. Countertops that are fitted over a dishwasher, washing machine or oven should be protected underneath with insulation material resistant to moisture diffusion and/or plastic sheeting. Use FIXA diffusion barrier, available at your local IKEA store.

To make sure you maintain the original finish of the countertop, we recommend the following:

- Do not place hot objects such as pans, baking sheets or heat-generating household appliances directly on top of the countertop; always use a pot stand to protect the surface.
- Don't work with a knife or other sharp instrument directly on the countertop; always use a chopping board.
- Wipe off any spills and splashes immediately to avoid any risk that liquid may penetrate into the surface material where there are joints in the countertop. For daily cleaning of countertops, simply use a cloth dampened in water or a mild cleaner, if necessary. Do not use cleaners containing abrasives, ammonia or bleaching agent. Wipe dry with a clean, dry cloth. For more detailed care instructions for thick veneer wood countertops, see page 8.

Thick veneer wood countertops

Our thick veneer countertops are factory-treated with one coat of hardwax oil. No other treatment is necessary until the surface begins to wear. Once it does, treat the countertop with IKEA wood treatment oil. Before installation, make sure to store the countertop indoors at room temperature with normal humidity. Never place it against a warm radiator or on a cold floor, and remember not to open the package until you are ready to install it.

Our kitchens are put to the test — tough doors and hinges that open and close smoothly

Have you thought about how many times you open and close your kitchen doors? Everyday, day after day, year after year. We have. That's why we test our kitchen doors by hanging a 4.4 lbs (2 kg) weight on the doors and then open and shut them 200,000 times. So you know that your kitchen doors will cope with your everyday life.

Hinges with angles

With UTRUSTA hinges you can open your kitchen cabinet doors 110°-153°, depending on the function needed, which enables you to use drawers in the cabinets within easy reach. And they're simple to assemble. Just snap the hinge in place on the door and adjust in height, width and depth. Quick, easy and exact. If you want to clean or change the door, just snap open the hinge — no screws. Our UTRUSTA hinges come with built-in door dampers so the doors close gently with just a whisper. Small details make a big difference.

All the way in the drawer test

Your kitchen drawers have to put up with a lot, so to make sure they can hold their heavy load, we fill a 24" (60 cm) wide kitchen drawer with 55 lbs (25 kg) and then open and shut it 200,000 times. And sometimes you happen to lean on the drawer, so we test that too, with a 55 lbs (25 kg) weight 10 times for 10 seconds each. The drawers still glide softly and return to their closed position.

Rolls out smoothly all the way

All our MAXIMERA kitchen drawers are fully-extending, giving you an overview of what's inside and putting everything within easy reach. They glide smoothly on extension runners, have pull-out stops and are self-closing the last few centimetres. The drawers also use drawer dampers which cushion the closing action and ensure the drawers close slowly, softly and quietly.

Durable frames are the foundation of the kitchen

A kitchen cabinet has to put up with a lot. That's why all SEKTION frames are made of $\frac{3}{4}$ " (19 mm) thick particleboard covered with melamine. The frames and shelves both have thick edges of soft polypropylene plastic. The result is a sturdy cabinet with impact-resistant edges and hardwearing surfaces that resist both moisture and scratches.

Withstands more than it has to

Everyday life means using a lot of equipment, and over time, you often find yourself with more and more things you need to store. To make sure the shelves in your kitchen cabinet don't sag we put 60 plates weighing approx 60 lbs (27 kg) spread on the 30" (80 cm) wide shelf, and keep them there for a week. It's just something shelves should be able to withstand.

Countertops with the power to resist

We subject the countertop surfaces to stringent testing. They have to withstand cold liquids—water for 24 hours, and oil, alcohol and coffee spills for 1 hour. We put them in a special climate chamber, impact-test the top and edges, and test the edges with steam. And we also test the laminate's resistance to abrasion and cracking. Our range of durable countertops is built to withstand everyday kitchen activities for many years.

Fronts

Our cabinet doors and drawer fronts are built to withstand everyday life in the kitchen for many years. This means, for example, wet cloths, sticky fingers and the grease from frying. To test them, we throw water on them and daub grease on them and leave it there for 24 hours. After 23 hours, we add alcohol and coffee for good measure and leave that for an hour! Then we clean up the worst of the mess with paper towels—and wait another 24 hours. Only then do we clean the surfaces properly. And the only surfaces we approve are those that don't show the slightest mark or defect. But that's not all! We even test the edges to ensure they can cope with temperatures up to 85°C (185°F), water (1 hour's soaking) and steam at 50–60°C (120–140°F) without coming loose. Then and only then are our doors and drawer fronts deemed good enough for day after demanding day in your kitchen.



How country and provincial law applies

This warranty is to the benefit of the original purchaser of the product. All warranties on products sold within Canada are not transferable beyond the original purchaser with the exception of residents of the province of Saskatchewan. This warranty does not cover products that have been moved from their original location or have been reinstalled or reconfigured.

This warranty gives you specific legal rights. This warranty does not, in any way, affect the rights given to you by law. You may also have other rights under applicable provincial law. IKEA is not responsible for incidental or consequential damages. Some provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on the warranties, so these exclusions or limitations may not apply to you.

How to reach us if you need assistance

If you have any questions regarding your IKEA kitchen please call 1-866-866-4532 or visit us online at www.IKEA.ca.

Save the receipt

It is your proof of purchase and required for the warranty to apply. If anything happens, or if you're not satisfied, just contact IKEA at [IKEA.ca](https://www.IKEA.ca)

